



Q&A

<http://www.iomega.com/hdd/>

1. What are the Iomega StorCenter™ Network Hard Drives all about?

Iomega StorCenter Network Hard Drives (NHD) provide a central location for sharing and protecting your data (up to 500 GB) across your home or small office network. Without adding the cost and complexity of a server, you can now share and store your critical files, photos, music and video from any standard or wireless computer. Contrary to the traditional external hard drives (USB or FireWire) that require a direct connection to a host computer, StorCenter™ NHD plugs directly into the network and can be accessed from multiple computers.

2. What can I do with the StorCenter™ Network Hard Drive?

There are many things you can do with your StorCenter™ drive: centralize and share data in your home or office, back up files from any computer on the network, even connect a printer and share it with any computer on the network.

3. What are the key features of the StorCenter™ NHD?

The following features make Iomega StorCenter™ Network Hard Drives stand out:

- Hi-speed Gigabit Ethernet (1000 Mbps) network interface;
- Choice of storage capacity from 250 GB up to 500 GB;
- 2 host USB 2.0 ports for printer sharing and capacity expansion;
- Print server and AV (audio/video) Media server capabilities;
- Built-in RAID 1 data protection (500 GB Double drive only);
- User-level management;
- Compatibility with Windows, Mac® and Linux client computers.

4. Can I use the Iomega StorCenter™ NHD with my Mac computer?

Yes, provided the Mac system runs Mac OS X 10.2.7 or higher. Apple Safari 1.2 or higher browser is required to view the User's manual.

5. Can I access the Iomega StorCenter™ NHD from a computer running Linux?

Yes. The StorCenter™ NHD is compatible with the following Linux distributions: Redhat 9, Mandrake 10, Debian 3.0, Gentoo, Fedora Core 3.0.

6. How easy is the StorCenter™ NHD to install?

With the included Iomega Discovery Tool software, the StorCenter NHD is very easy to install and use. Iomega has tested this application extensively to make it one of the best setup and configuration tools on the market today.

7. My network is based on 10/100 Ethernet, not Gigabit. Can I still use the StorCenter™ NHD?

Yes, the Gigabit Ethernet interface (1000 Mbps) is backwards compatible with Fast Ethernet (100 Mbps) and Ethernet (10 Mbps) standards. However Iomega recommends upgrading your network to Gigabit to obtain the best performance.

8. How many concurrent users can connect to the StorCenter NHD?

The optimal amount is between 4 and 10 concurrent users. The actual performance may vary depending on type of network and application.

9. **Are individual user accounts and space quotas supported?**

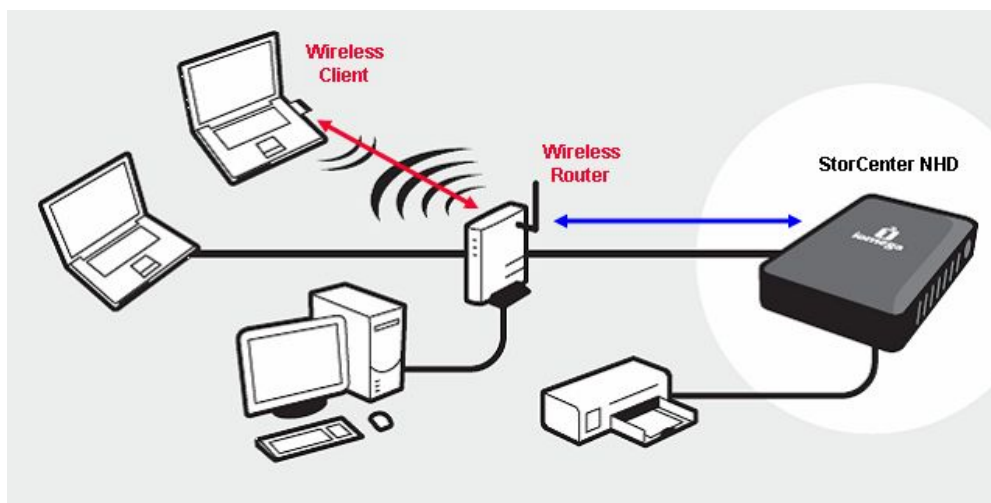
Yes. Both Individual user accounts and space quotas are supported on all Iomega StorCenter™ Network Hard Drives.

10. **What level of security does this network drive provide?**

The Iomega StorCenter™ NHD provides secure username and password authorized access for the users.

11. **Is the StorCenter NHD wireless?**

All StorCenter NHD drives are **wireless compatible** which means that they can be connected to a wireless router or hub for wireless access. The diagram below outlines a typical setup. **Blue** arrow designates the fixed part of the connection, **Red** arrow – the wireless part.



12. **Can Iomega StorCenter™ NHD participate in Windows domains and Active Directory?**

No, StorCenter™ drives are limited to Workgroups only. If you require domain and AD participation, please consider Iomega StorCenter™ Pro NAS servers which have native support of both.

13. **Can I connect the StorCenter™ NHD directly to my computer via USB?**

No. The two USB 2.0 ports in the rear of the StorCenter™ NHD are host ports. They only support connection of select USB peripheral devices such as external hard drives, flash drives, and printers.

14. **Is it possible to daisy-chain additional devices together? If yes - how many?**

Yes, it is possible but not recommended to daisy chain several drives together. Iomega can not guarantee any type of quality performance for multiple daisy-chained drives and recommends that you only have one drive attached to the StorCenter™ NHD.

15. **How many printers can I hook up via the StorCenter™ Drive?**

Iomega recommends only one printer to be attached to the network. Please note that printer drivers must be installed on every computer on the network for printer sharing to work properly (or all the ones you actually want to print from).

16. Can I hook up a scanner to the StorCenter™ NHD?

No, the scanner will not be compatible with the StorCenter™ NHD. This is not a recommended usage model.

17. Are Iomega StorCenter™ Network Drives compatible with REV™ drives?

No, not at this moment.

18. What are the benefits of the integrated AV Media server?

AV Media server functionality enables StorCenter™ NHD users who have a DMA (Digital Media Adapter) or use a similar PC based application to enjoy photos, video, and music throughout their home. Multimedia files can be streamed via UPnP-compliant DMA or PC for playback on a home stereo or viewing on a TV.

19. What level of security does this network drive provide?

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20. What types of customers need Iomega StorCenter™ products?

StorCenter™ Network hard drives are a perfect solution for:

- Small offices requiring a solution to protect and share files across the network;
- Home users looking for a central location for the frequently accessed and shared files, such as music, photos, etc.

21. What backup software is included with StorCenter™ products?

The Iomega StorCenter™ products come with Iomega Automatic Backup Pro. This software provides professional-level backup and disaster recovery for all the critical data that resides on your workstation, PC or laptop computer, and has a user-friendly design perfect for small businesses and home users. Backups can be performed on a scheduled or continuous basis. Other features include file compression (up to 2.6:1), password protection and AES-based encryption for data security.

22. What about service and support?

Iomega StorCenter™ NHD products are backed up by limited two year warranty with free technical support.

23. What is the pricing and when will the new models be available?

Iomega StorCenter™ 250 GB and 300 GB single drive models are readily available from major resellers, value-added resellers, and catalogues. Iomega StorCenter™ 500 GB double is available as of May 2006. For pricing information, please refer to the latest Iomega suggested street price list or contact your local reseller.

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1 GB = 1 000 000 000 bytes