VM343

Safe & Sound®
Pan & Tilt Full Color
Video Monitor

vtech®
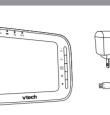
User's manual
(Canada version)

Congratulations

on purchasing your new VTech product. Before using this product, please read **Important safety instructions**.

This manual has all the feature operations and troubleshooting necessary to install and operate your new VTech product. Please review this manual thoroughly to ensure proper installation and operation of this innovative and feature rich VTech product.

For support, shopping, and everything new at VTech, visit our website at **www.vtechcanada.com**.

What's in the box

Install the battery

The parent unit runs on rechargeable battery or AC power. To continuously monitor your baby, make sure you use both battery and AC power at the same time. With the battery alone, the parent unit can cordlessly run for a short time only.

NOTES
- Use only the battery supplied with this product.
- The operating time for using the rechargeable battery is short. If you want to monitor your baby for a long time, we recommend you connect the parent unit to AC power.
- If the parent unit will not be used for a long time, disconnect and remove the battery to prevent possible leakage.

Install the battery as shown below.

NOTE
- Press down on the large tab of the battery compartment cover to pull it out.

NOTE
- Make sure the label **THIS SIDE UP** is facing up while inserting the battery.

Replace the battery
To replace the battery, press down on the large tab of the battery compartment cover and pull it out, then follow the steps above to install the battery.
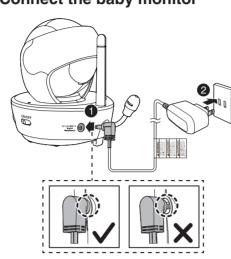
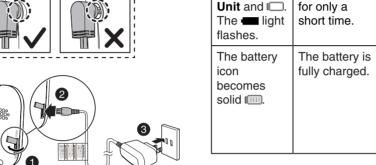## Connect and charge the battery

NOTES
- Use only the power adapters supplied with this product.
- Make sure the electrical outlets are not controlled by wall switches.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if they are plugged into a ceiling, under-the-table or cabinet outlet.
- Make sure the parent unit, the baby unit and the power adapter cords are out of reach of children.

Connect the baby monitor

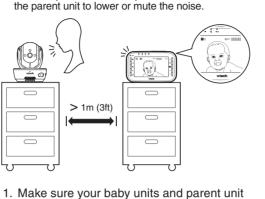## Charge the parent unit battery

When you have connected the parent unit and installed its battery for the first time or after power outage, the parent unit powers on automatically. **The battery icon indicates the battery status** (see the following table).

NOTES
- The parent unit battery is fully charged after 3 hours of continuous charging.
- It takes longer to charge the battery when the parent unit is turned on. To shorten the charging time, turn the parent unit off while charging.
- The standby time varies depending on the sensitivity level you set, your actual use and the age of the battery.

Battery indicators	Battery status	Action
The battery icon is off and ⚡ displays.	No battery is installed but operates using AC power, or the battery has been installed incorrectly.	Install the parent unit battery. Charge without interruption (at least 30 minutes).
The screen displays **Battery low at Parent Unit** and ⚡. The 🔲 light flashes.	The battery has very little charge and may be used for only a short time.	Charge without interruption (about 30 minutes).
The battery icon becomes solid 🔋.	The battery is fully charged.	To keep the battery charged, connect it to AC power when not in use.

Before use

NOTE
- This baby monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

Test your baby monitor
You may test the baby monitor before initial use, and at regular times thereafter.

CAUTION
- For hearing protection, make sure the parent unit is more than 1 meter (3 feet) away from the baby unit. If you hear any high-pitched noise, move the parent unit further until the noise stops. You can also press -/VOL on the parent unit to lower or mute the noise.

1. Make sure your baby units and parent unit are on.
2. The parent unit displays images from the baby unit.
   - Speak towards the baby unit microphone. You will hear the sound at the parent unit.
3. If you have more than one baby unit, press **VIEW** on the top of your parent unit. The screen switches to other baby units. Then, repeat step 2.

NOTE
- When the parent unit displays 🔲 and then **No link to CAM #** (# represents the selected baby unit number), and the **LINK** LED light flashes, move the parent unit closer to the baby unit (observe the minimum distance of 1 meter/ 3 feet). You can also check if the baby monitor is connected to a live power socket and switched on.

TIP
- Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.

Positioning the baby monitor

CAUTION
- Keep the baby units out of the reach of your baby. Never place or mount the baby units inside the baby's crib or playpen.
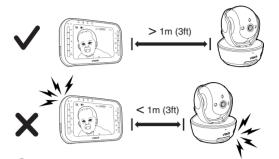
NOTE
- To avoid interference from other electronic devices, place your baby monitor far away from devices such as wireless routers, microwaves, cell phones and computers.

1. Place the baby units more than 1 meter (3 feet) away from your baby.

3. Place the parent unit more than 1 meter (3 feet) away from the baby units.

CAUTION
- The default volume of your parent unit is level 4. If you experience high-pitched screeching noise from your baby monitor while positioning:
   - Make sure your baby units and parent unit are more than 1 meter (3 feet) apart, OR
   - Turn down the volume of your parent unit.

Operating range
The operating range of the baby monitor is up to 300 meters (1,000 feet) outdoors or 50 meters (160 feet) indoors. The actual operating range may vary depending on the environmental conditions and other interferences such as walls, doors and other obstructions.

Overview

Baby unit overview

1	Light sensor
2	Infrared LEDs
3	Camera
4	Microphone
5	Speaker
6	Antenna
7	Power jack
8	Temperature sensor
9	ON/OFF LED light
	- On when the baby unit is turned on and is paired to the parent unit.
	- Flashes when the baby unit is not being viewed; or when the link to the parent unit is lost.
10	ON/OFF switch
	- Slide to turn on or off the baby unit.
11	-/VOL/+
	- Press to adjust the baby unit speaker volume. It determines the talkback volume transmitted from parent unit.

Parent unit overview

1	Antenna
2	LED lights
	- Indicate the different statuses of the parent unit. For details, refer to **Parent unit lights**.
3	Microphone
4	⏻ On/off
	- Press and hold to power on.
	- Press and hold again to power off.
5	TALK
	- Press and hold to talk to the selected baby unit in **SINGLE-CAM** or **PATROL** mode.

12	PAIR
	- Your baby units and parent unit provided are already paired.
	- Press and hold on accessory baby units (VM305, purchased separately) to pair to the parent unit.
13	Threaded socket
	- For wall mount installation use.

6	🔍 **Zoom**
	- Press to zoom in or out while viewing image in **SINGLE-CAM** or **PATROL** mode.
7	▶
	- While in a menu, press to choose an item.
	- While in **SINGLE-CAM** or **PATROL** mode, press and hold to move the baby unit camera rightward.
	- While in **SPLIT-VIEW** mode, press to move the selection box rightward.
8	◀ **BACK**
	- While in a menu, press to return to the main menu or idle screen.
	- While in **SINGLE-CAM** or **PATROL** mode, press and hold to move the baby unit camera leftward.
	- While in **SPLIT-VIEW** mode, press to move the selection box leftward.
9	**VIEW / LCD ON/OFF**
	- Press and hold to turn off the parent unit screen.
	- Press to view the image of the next baby unit in **SINGLE-CAM** or **PATROL** mode.
	PATROL
	- Press to turn on or off the **PATROL** mode.
	SPLIT
	- Press to turn on or off the **SPLIT-VIEW** mode.
10	**+/VOL**
	- Press to increase the parent unit speaker volume.
11	**-/VOL**
	- Press to decrease the parent unit speaker volume.
12	**MENU/SELECT**
	- Press to enter the menu.
	- While in a menu, press to choose an item, or save a setting.

13	▲
	- While in a menu, press to scroll up.
	- While in **SINGLE-CAM** or **PATROL** mode, press and hold to move the baby unit camera upward.
	- While in **SPLIT-VIEW** mode, press to move the selection box upward.
14	▼
	- While in a menu, press to scroll down.
	- While in **SINGLE-CAM** or **PATROL** mode, press and hold to move the baby unit camera downward.
	- While in **SPLIT-VIEW** mode, press to move the selection box downward.
15	Stand
16	Speaker
17	Power jack

Parent unit lights

LINK	On when the parent unit is linked to the baby unit.
	Flashes when the link to the baby unit being viewed in **SINGLE-CAM** or **PATROL** mode is lost; or when the link to all baby units being viewed in **SPLIT-VIEW** mode is lost.
━	On when the parent unit is connected to AC power, or the battery is charging.
	Flashes when the parent unit battery is low and needs charging. Off when the parent unit is disconnected from AC power.
TALK	On when the parent unit is talking to the baby unit.
🔇	On when the speaker volume of the parent unit is turned off.

Parent unit display icons

📶	**Connection status**
	- displays when strong signal strength is detected between the baby unit and the parent unit.
	- 📶 or 📶 displays when moderate or low signal strength is detected between the baby unit and the parent unit.
	- 📶 displays when the link between the baby unit and the parent unit is lost.
👁	**Current view status**
	- Displays the number of the baby unit that is being viewed when in **SINGLE-CAM** and **PATROL** mode.
	- Displays the number of the highlighted baby unit when in **SPLIT-VIEW** mode.
🔋	**Battery status**
	- ▭▶▭▶▭ animates when the battery is charging.
	- 🔋 displays solid when the battery is fully charged.
	- 🔲 displays when the battery is low and needs charging.
	- 🔲 displays when the battery is low and needs charging.
🚶	**Patrol mode**
	- Displays when the parent unit is in **PATROL** mode.
🖵	**Split-view mode**
	- Displays when the parent unit is in **SPLIT-VIEW** mode.
🌙	**Night vision**
	- Displays when the baby unit being viewed has activated the night vision feature.
🔍	**Zoom**
	- Displays when the baby unit camera has zoomed in.
🌡	**Temperature alert tone**
	- Displays when the temperature alert tone is set on.
°F or °C	**Real-time temperature**
	- Displays the real-time temperature detected by the baby unit in Fahrenheit (°F) or Celcius (°C) (e.g. **57 °F** or **14 °C**).
🔇	**Mute alert**
	- Displays when the parent unit speaker volume is set to off.
	- Displays when **SPLIT-VIEW** mode is turned on.

Parent unit main menu icons

🗣	**Language**
	You can select a language (English, French or Spanish) to be used in all screen displays.
🔔	**Alert Tone**
	You can set the parent unit to beep when
	- the parent unit operates in low battery condition;
	- the link between the parent unit and the baby unit is lost; or
	- the baby unit detects sounds while in **SPLIT-VIEW** mode.
🌡	**Temperature alert tone**
	- Displays when the temperature alert tone is set on.
°F or °C	**Real-time temperature**
	- Displays the real-time temperature detected by the baby unit in Fahrenheit (°F) or Celcius (°C) (e.g. **57 °F** or **14 °C**).
🔊	**Sensitivity**
	With this feature, you can choose to hear sounds from the baby unit all the time, or to hear sounds that exceed a certain level. You can use the parent unit to adjust the microphone sensitivity of your baby unit. The higher the sensitivity level, the more sensitive the baby unit is in detecting sounds for transmitting to the parent unit.

▮▮▮▮	**9-level sound indicator**
	- ▮ (1 to 3 bars) indicates low sound level detected by the baby unit.
	- ▮▮ (4 to 6 bars) indicates moderate sound level detected by the baby unit.
	- ▮▮▮ (7 to 9 bars) indicates high sound level detected by the baby unit (e.g. baby crying loudly).
🔊	**Speaker volume**
	- Displays the parent unit speaker volume level while adjusting.
🔋	**Battery status**
	- ▭▶▭▶▭ animates when the battery is charging.
	- 🔋 displays solid when the battery is fully charged.
	- 🔲 displays when the battery is low and needs charging.
📺	**Sound-activated Screen**
	Automatically turns on the parent unit screen when a baby unit detects a sound after the screen is turned off. When no sound is detected, the screen is automatically off to save power.
🔌	**AC power without battery**
	- Displays when the parent unit is connected to AC power without the battery.

🌡	**Temperature**
	You can turn on the **Temperature alert tone** so that the parent unit beeps whenever the room temperature detected by the baby unit falls outside of the desired temperature range.
📳	**Vibration**
	You can turn on the vibration alert so that the parent unit vibrates when it receives **Low battery tone**, **No link alert**, **Sound alert in split-view** or **Temperature alert tone** after turning on the respective alert tones.
📺	**Sound-activated Screen**
	Automatically turns on the parent unit screen when a baby unit detects a sound after the screen is turned off. When no sound is detected, the screen is automatically off to save power.
🔆	**LCD**
	You can change the brightness of the parent unit screen, or turn on the **Dim Mode** to save power.
✏	**Rename**
	You can choose a specific name for the baby unit from a pre-defined name list.
🔗	**Pair/Unpair**
	The baby unit and parent unit provided are already paired. You can add or replace baby units (VM305, purchased separately) to your baby monitor system.

Parent unit display messages

🔲	**No link to CAM #** *	The selected baby unit is out of range or is turned off.
🔋	**Battery low at Parent Unit**	The battery level of the parent unit is very low and needs to be recharged.
	Battery empty. Powering off ...	The battery is empty and needs to be recharged.
🔊	**Sound detected at CAM #**	The sound level exceeds the threshold at CAM # in **SPLIT-VIEW** mode.
🌡	**Temperature too high at CAM #** or **Temperature too low at CAM #**	The temperature detected by the baby unit is higher/lower than the desired temperature alert range.
	Powering on...	The parent unit is turning on.
🔍		The parent unit is searching for baby units.

* # represents the selected baby unit number.

Using the baby monitor

Power on or off the baby unit
- Slide **ON/OFF** switch to the left to turn on the baby unit. The **ON/OFF** LED light turns on.
- Slide **ON/OFF** switch to the right to turn off the baby unit. The **ON/OFF** LED light turns off.

Power on or off the parent unit
- Press and hold ⏻ to turn on the parent unit. The screen turns on.
- Press and hold ⏻ again to turn off the parent unit. The screen turns off.

Turn on or off the parent unit screen
You can turn on or off the parent unit screen without powering off the parent unit. You can still hear sound from the baby units.
- Press and hold **LCD ON/OFF** on the parent unit to turn off the screen.
- Press any key on the parent unit to turn on the screen again.

Adjust speaker volume
For parent unit:
- Press **+/VOL** or **-/VOL** on the parent unit at any time when viewing images.

NOTE
- When the parent unit speaker volume is set to zero, 🔇 appears on the screen and the 🔇 light turns on.

For baby unit:
The baby unit speaker volume determines the talkback volume transmitted from your parent unit.
- Press **-/VOL/+** on the baby unit at any time.

Set the language
You can select a language (English, French or Spanish) to be used in all screen displays.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Language**, then press **SELECT**.
3. Press ▼ or ▲ to choose **English**, **Français** or **Español**, then press **SELECT** to confirm your selection.

Adjust LCD brightness
You can change the brightness of the parent unit screen from **Level 1** to **Level 5**. The LCD brightness is preset to **Level 3**.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **LCD**, then press **SELECT**.
3. Press **SELECT** again to choose **Brightness**.
4. Press ▼ or ▲ to choose the desired level of brightness, then press **SELECT** to confirm your selection.

Turn on or off the dim mode
The dim mode is preset to on to help you save the parent unit power. Whenever the parent unit has been left idle for 10 minutes while the screen is still on, the screen will be dimmed automatically to save power.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **LCD**, then press **SELECT**.
3. Press ▼ or ▲ to choose **Dim Mode**, then press **SELECT**.
4. Press ▼ or ▲ to choose **On** or **Off**, then press **SELECT** to confirm your selection.

NOTE
- While the screen is dimmed, any keypress or alert message will trigger the screen to return to the preset brightness level. After 10 minutes of idle, it will be dimmed again.

Adjust the sound sensitivity of the baby units
You can choose to hear sounds from the baby units all the time, or to hear sounds that exceed a certain level. You can use the parent unit to adjust the microphone sensitivity of your baby units from **Lowest** to **Highest**. The higher the sensitivity level, the more sensitive the baby unit is in detecting sounds for transmitting to the parent unit. The sound sensitivity level is preset to **Highest**.

Sound sensitivity table for reference

Sensitivity Level	Description
Highest	The parent unit speaker is constantly on, and you will hear all sounds (including background noises) from your baby's room.
High	The parent unit speaker turns on for soft babbling and louder sounds from your baby. It remains quiet when your baby sleeps soundly.
Medium	The parent unit speaker turns on for loud babbling and louder sounds from your baby. It remains quiet when your baby makes soft sounds.
Low	The parent unit speaker turns on for crying and louder sounds from your baby. It remains quiet when your baby makes soft sounds.
Lowest	The parent unit speaker turns on for loud crying or screeching sounds from your baby. It remains quiet when your baby makes soft sounds.

1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Sensitivity**, then press **SELECT**.
   - If you have more than one baby unit, the system prompts you to choose the desired baby unit or all baby units, press ▼ or ▲ to choose **ALL CAM** or **CAM #**, then press **SELECT**.
3. Press ▼ or ▲ to choose the desired sensitivity level, then press **SELECT** to confirm your selection.

TIP
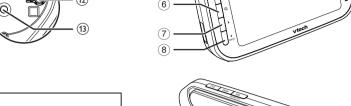- You can adjust the baby unit placement to improve the sound detection.

Turn on or off the sound activation
When sound activation is on, as long as no sound is detected within 50 seconds, the parent unit screen will turn off automatically to save power. You can use the parent unit to adjust the microphone sensitivity of your baby units from **Lowest** to **Highest**. The higher the sensitivity level, the more sensitive the baby unit is in detecting sounds for transmitting to the parent unit. The sound sensitivity level is preset to **Highest**.

When your baby unit detects a sound, the sound activation triggers the parent unit screen to turn on automatically. When no sound is detected within 50 seconds, the screen will be off again.

1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Sound-activated Screen**, then press **SELECT**.
3. Press ▼ or ▲ to choose **On** or **Off**, then press **SELECT** to confirm your selection. The screen returns to main menu.

NOTES
- Sound activation is available in **SINGLE-CAM** and **PATROL** mode only.
- If the sound sensitivity is set to **Highest**, the parent unit screen may remain on continuously even though sound activation is on.

Monitoring mode

Every time the parent unit is turned on, it displays a baby unit in **SINGLE-CAM** mode. If there are more than one baby units in your system, you can also monitor your baby in **PATROL** or **SPLIT-VIEW** mode.

SINGLE-CAM	The screen displays a single baby unit in full screen.
PATROL	A single cam view that transits to a different baby unit every 10 seconds.
SPLIT-VIEW	The screen displays all baby units (up to four) on one screen.

In SINGLE-CAM or PATROL mode:
• Press **VIEW** to view the next baby unit.

• Press **PATROL** to switch to **PATROL** mode if you are in **SINGLE-CAM** mode, and vice versa.

• Press SPLIT to enter the **SPLIT-VIEW** mode.

In SINGLE-CAM or PATROL mode:
• Press **VIEW** to view the next baby unit.

In SPLIT-VIEW mode:
• Press ▲, ▼, ◄ or ► to select a baby unit.
• Press ⊕ or **VIEW** key to view the selected baby unit temporarily in **SINGLE-CAM** mode. It returns to **SPLIT-VIEW** mode after 10 seconds.
• Press **PATROL** to enter **PATROL** mode.
• Press **SPLIT** to return to the mode (**SINGLE-CAM** or **PATROL**) used before entering **SPLIT-VIEW** mode.

📝 NOTE
• The parent unit is muted while in **SPLIT-VIEW** mode.

Pan, tilt, zoom

You can remotely pan and tilt your baby unit camera or zoom in while viewing images in **SINGLE-CAM** and **PATROL** mode.

• Press and hold ▲, ▼, ◄ or ► to move the baby unit camera upward, downward, leftward or rightward correspondingly.
• Press ⊕ to zoom in. Press again to zoom out.

Talk

You can use the **TALK** function of the parent unit to comfort your baby in **SINGLE-CAM** and **PATROL** mode.

1. Press and hold **TALK** on the parent unit. The **TALK** light turns on.
2. Speak towards the microphone on the parent unit. Your voice is broadcast to the baby unit.
3. Release the **TALK** key to stop the broadcast. The **TALK** light goes off.

Set alert tone

Low battery tone
You can set the parent unit to beep when the parent unit operates in low battery condition.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Alert Tone**, then press **SELECT**.
3. Press **SELECT** again to choose **Low Battery Tone**.
4. Press ▼ or ▲ to choose **On** or **Off**, then press **SELECT** to confirm your selection.

Set temperature range
You can set the desired room temperature alert range. The minimum temperature can be set between **52 °F (11 °C)** and **69 °F (20 °C)**. The maximum temperature can be set between **70 °F (21 °C)** and **86 °F (30 °C)**.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Temperature**, then press **SELECT**.
3. Press ▼ or ▲ to choose **Minimum** or **Maximum**, then press **SELECT**.
  • If you have more than one baby unit, the system prompts you to choose the desired baby unit or all baby units, press ▼ or ▲ to choose **ALL CAM** or **CAM #**, then press **SELECT**.
4. Press ▼ or ▲ to choose the desired minimum or maximum temperature, then press **SELECT** to confirm your selection.

Temperature alert tone
You can turn on the temperature alert tone so that the parent unit will emit an alert tone if the detected temperature is out of range.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Temperature**, then press **SELECT**.
3. Press ▼ or ▲ to choose **Alert Tone**, then press **SELECT**.
4. Press ▼ or ▲ to choose **On** or **Off**, then press **SELECT** to confirm your selection.

No link alert
You can set the parent unit to beep when the link between the parent unit and the baby unit is lost.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Alert Tone**, then press **SELECT**.
3. Press ▼ or ▲ to choose **No Link Alert**, then press **SELECT**.
4. Press ▼ or ▲ to choose **On** or **Off**, then press **SELECT** to confirm your selection.

Sound alert in split-view
You can turn on the sound alert feature so that, while in **SPLIT-VIEW** mode, the parent unit beeps and displays **Sound detected at CAM #** whenever the baby unit detects sounds.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Alert Tone**, then press **SELECT** to select.
3. Press ▼ or ▲ to choose **Sound alert in split-view**, then press **SELECT**.
4. Press ▼ or ▲ to choose **On** or **Off**, then press **SELECT** to confirm your selection.

📝 NOTE
• The sound alert feature is only available in **SPLIT-VIEW** mode.

Monitor the temperature

Your baby unit monitors the temperature of your baby's room with its built-in temperature sensor. If the detected temperature is outside of the preset temperature range, the parent unit will display alert message.

Set temperature range
You can set the desired room temperature alert range. The minimum temperature can be set between **52 °F (11 °C)** and **69 °F (20 °C)**. The maximum temperature can be set between **70 °F (21 °C)** and **86 °F (30 °C)**.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Temperature**, then press **SELECT**.
3. Press ▼ or ▲ to choose **Minimum** or **Maximum**, then press **SELECT**.
  • If you have more than one baby unit, the system prompts you to choose the desired baby unit or all baby units, press ▼ or ▲ to choose **ALL CAM** or **CAM #**, then press **SELECT**.
4. Press ▼ or ▲ to choose the desired minimum or maximum temperature, then press **SELECT** to confirm your selection.

Temperature alert tone
You can turn on the temperature alert tone so that the parent unit will emit an alert tone if the detected temperature is out of range.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Temperature**, then press **SELECT**.
3. Press ▼ or ▲ to choose **Alert Tone**, then press **SELECT**.
4. Press ▼ or ▲ to choose **On** or **Off**, then press **SELECT** to confirm your selection.

Temperature format

You can choose to display the temperature in Fahrenheit (°F) or Celcius (°C).
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Temperature**, then press **SELECT**.
3. Press ▼ or ▲ to choose **Format**, then press **SELECT**.
4. Press ▼ or ▲ to choose **Fahrenheit** or **Celsius**, then press **SELECT** to confirm your selection.

Turn on or off the vibration

You can turn on the vibration feature so that the parent unit vibrates when it receives any of **Low battery tone**, **No link alert**, **Sound alert in split-view** or **Temperature alert tone** after turning on the respective alert tones.
1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Vibration**, then press **SELECT**.
3. Press ▼ or ▲ to choose **On** or **Off**.
4. Press **SELECT** to confirm your selection.

Rename the baby units

You can rename each baby unit. Once the baby unit is renamed, its new name together with the baby unit number will appear in the sub-menu of below options:

• Sensitivity   • Rename
• Temperature   • Pair/Unpair

1. Press **MENU** when the parent unit is idle.
2. Press ▼ or ▲ to choose **Rename**, then press **SELECT**.
3. Press ▼ or ▲ to choose the desired baby unit, then press **SELECT**.
4. Press ▼ or ▲ to choose the desired name for the baby unit, then press **SELECT** to confirm your selection.

Night vision

The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit being viewed detects low light levels, the infrared LEDs are switched on automatically. The images from this baby unit is in black and white, and ☾ appears on screen.

📝 NOTES
• It is normal if you see a short white glare on your parent unit screen as the baby unit is adapting to the dark environment.
• When the infrared LEDs are on, the image is in black and white. This is normal due to external light sources.

💡 TIP
• Depending on the surroundings and other interfering factors, like lightings, objects, colors and backgrounds, the display resolution may vary. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display.

Pair new baby unit (VM305)

The baby units and parent unit provided are already paired. You can add or replace any baby units (**VM305**, purchased separately) to your video and audio monitor system. You can pair a maximum of four baby units to your parent unit.

For more details, refer to the user's manual that comes with your **VM305** new baby unit.

Frequently asked questions

Below are the frequently asked questions about the baby monitor. If you cannot find the answer to your question, visit our website at **www.vtechcanada.com**, or contact **1 (800) 267-7377** for customer service.

Why does the baby monitor not respond normally?	Try the following (in the order listed) for common cure: 1. Disconnect the power to the baby units and the parent unit. 2. Remove the batteries in the parent unit. Then install the batteries again. 3. Wait a few seconds before connecting power back to the baby units and the parent unit. 4. Turn on the baby units and the parent unit. 5. Wait for the parent unit to synchronize with the baby units. Allow up to one minute for this to take place.
Why don't the power-on light of the baby unit and parent unit go on when I switch on the units?	Perhaps the parent unit is not connected to the mains. Insert the appliance plug into the parent unit and put the adapter in a wall socket. Then press and hold ⏻ to switch on the parent unit and to establish connection with the baby unit. Perhaps the baby unit is not connected to the mains. Connect the baby unit to the mains. Then set the **ON/OFF** switch to **ON** to switch on the baby unit and to establish connection with the parent unit.
Why doesn't my parent unit charge while connected to AC power?	Make sure the power is not controlled by a wall switch. Make sure the battery is correctly installed in your parent unit. You may have used the battery for a long time. Replace a new battery.
Why is my screen in black and white?	The screen is in black and white during nighttime or in a dark room. This is normal due to external light sources.

Why do I get glare or blurry display on my screen when viewing my baby at night?	During nighttime or in a dark room, the surroundings and other interfering factors, like lightings, objects, colors and backgrounds may affect the image quality on your parent unit screen. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display.
Why does the baby monitor produce a high-pitched noise?	The parent unit and baby units may be too close to each other. • Move the parent unit away from the baby units until the noise stops; OR • Turn down the volume of your parent unit.
The **ON/OFF** light on the baby unit flashes and the parent unit displays ⊤.	The baby unit is unpaired from the parent unit. Follow below steps to pair the baby unit. Make sure both parent unit and baby unit are on before pairing. 1. Press **MENU** when the parent unit is idle. 2. Press ▼ or ▲ to choose **Pair/Unpair CAM**, then press **SELECT**. 3. Press **SELECT** again to choose **Pair CAM**. 4. Press ▼ or ▲ to choose an empty baby unit slot, then press **SELECT**. The parent unit screen displays **Press and hold the pair button at the CAM for 5 seconds until the power indicator flashes..** 5. Immediately press and hold **PAIR** on the bottom of the baby unit. The LED light flashes quickly. When pairing is successful, the screen displays the view of newly paired baby unit in **SINGLE-CAM** mode. The LED light on the new baby unit remains on. • If pairing fails, the screen displays **Pairing failed**. Try the pairing process again. • Only one baby unit can be paired at a time.

Why does the parent unit beep?	The baby units may be out of range. Move the parent unit closer to the baby units (but not less than 3 feet). If the parent unit is powered by the provided battery, it may not have enough charge for the parent unit to perform normally. Charge the battery in the parent unit for up to 3 hours. If your parent unit is in **SPLIT-VIEW** mode, some of your baby units may detect sounds. The temperature of your baby's room may be too high or too low.
Why does the parent unit beep/vibrate frequently in **SPLIT-VIEW** mode?	You may have set the sound sensitivity level to **Highest** when the sound alert (and vibration) feature are turned on. The parent unit notifies you of all sounds including background noise with beeps (or vibrations). Adjust the sound sensitivity to a lower level.
Why does the parent unit react too quickly to other sounds?	The baby unit also picks up other sounds than those of your baby. Adjust the sensitivity level to a lower level or lower the parent unit speaker volume.
Why don't I hear a sound/ Why can't I hear my baby cry?	The parent unit speaker volume may be too low or off. Press **+/VOL** to increase the volume. You may have set a low sound sensitivity level. See **Adjust the sound sensitivity of the baby unit** to set to a higher level.
Why can't I establish a connection? Why is the connection lost every now and then? Why are there sound interruptions?	The baby units may be out of range. Move the parent unit closer to the baby units (observe the minimum distance of 1 meter/ 3 feet). Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible.