Datasheet

HP ElitePOS Serial/USB Thermal Printer



Redefine your perception of retail printing with the HP ElitePOS Serial USB Thermal Printer, an eye-catching, compact, cubist printer designed to dazzle alongside your HP ElitePOS at the point of sale.



Keep your customers moving

Print quickly with 114 mm per second print speed and 8 MB of integrated memory. Add your logo, special offers or coupons to receipts with 203 DPI and fonts that include Unicode, Arabic, and Asian.

Flexible connectivity

Connect to your retail system with an optional USB, PUSB or Serial cable kit (sold separately), and drive up to two optional cash drawers through connections on the printer.

Retail ready

Place the ultra-compact printer where you need it with the assurance that it can withstand the everyday wear and tear of retail environments.

Supported by HP

Rest easy that your IT investment is supported by a three-year standard limited warranty.

Specifications





Dimensions (H x L x W)	4.4 X 5.2 X 4.06 in (111.8 X 131.6 X 103 mm)
Weight	1.75 lb (0.79 kg)
Compatibility/ System requirements	Compatible with the HP ElitePOS G1 Retail System.
Application software	Windows [®] 10 IoT Enterprise for Retail (64-bit), Windows [®] 10 Pro (64-bit), Red Hat [®] CentOS 6 and 7 (32-bitand 64 bit), Suse Linux [®] Enterprise POS 11 and 12 (32-bit and 64-bit), Ubuntu 14.04 LTS (32-bit and 64-bit).
Feature Summary	Print Method: Direct Thermal; Printing Speed: 114mm/sec (33.75 LPS); Resolution: 203 DPI; Flash Memory: 8 MB; RAM: 8 MB; Paper Roll Size: 3.1 in. X 3.26 in; Receipt Columns: 44/56; Color: Ebony black or ceramic white; Interface: RS232, USB 2.0, RJ12; External Power Supply: 48 w; Operating Voltage: 24 V; Drivers: Windows, OPOS, JPOS; Cable kits sold separately: 1RM02AA HP ElitePOS Printer USB + Power Adapter, 1RM03AA HP ElitePOS Printer Serial + Power Adapter, BM477AA HP ElitePOS Printer PUSB Y Cable, 1RM05AA HP ElitePOS Serial + PUSB Power only
Kit contents	HP ElitePOS Serial Thermal Printer; Starter paper roll
Service and support	Three (3) year limited warranty with advance exchange when purchased from HP. Additional Care Pack Services available to extend your protection beyond the standard limited warranty.

¹ Care Packs are sold separately. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

© Copyright 2018 HP Development Company, L.P. The only warranties for HP products are set forth in the express limited warranty statements accompanying such products. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. Red Hat is a registered trademark of Red Hat, Inc. in the United States and other countries.

