

# XPS 13 Convertible

## Setup and Specifications

**Computer Model:** XPS 9365  
**Regulatory Model:** F71G  
**Regulatory Type:** F71G001



# Notes, cautions, and warnings

---



**NOTE:** A NOTE indicates important information that helps you make better use of your product.



**CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



**WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

---

**Copyright © 2017 Dell Inc. or its subsidiaries. All rights reserved.** Dell, EMC, and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.

2016-12

Rev. A00

# Contents

- Set up your computer..... 5**
  
- Views..... 8**
  - Front..... 8
  - Left..... 8
  - Right..... 9
  - Base.....10
  - Display..... 11
  - Bottom.....12
  - Modes.....13
    - Notebook..... 13
    - Tablet..... 13
    - Stand..... 14
    - Tent.....14



<b>Specifications.....</b>	<b>15</b>
Dimensions and weight.....	15
System information.....	15
Memory.....	15
Ports and connectors.....	16
Communications.....	16
Video.....	16
Audio.....	17
Storage.....	17
Media-card reader.....	17
Display.....	18
Keyboard.....	18
Camera.....	19
Touch pad.....	19
Battery.....	19
Power adapter.....	20
Computer environment.....	20
 <b>Keyboard shortcuts.....</b>	 <b>22</b>
 <b>Getting help and contacting Dell.....</b>	 <b>24</b>
Self-help resources.....	24
Contacting Dell.....	24



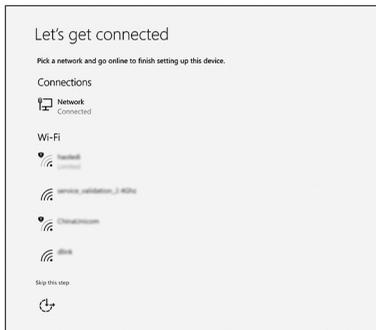
# Set up your computer

---

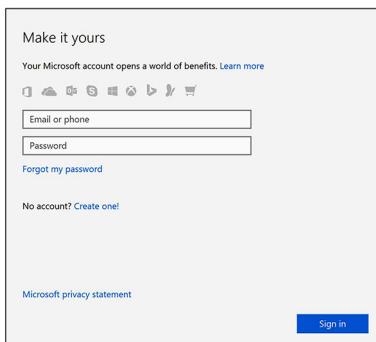
- 1 Connect the power adapter and press the power button.



- 2 Finish operating system setup.
- a) Connect to a network.



- b) Sign-in to your Microsoft account or create a new account.



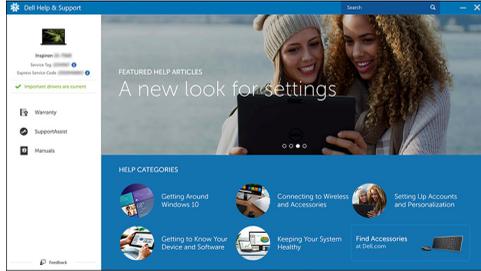
3 Locate Dell apps in Windows.

**Table 1. Locating Dell apps in Windows**



Register your computer

Dell Help & Support



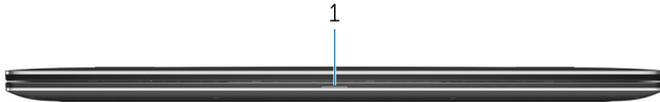
SupportAssist — Check and update your computer



# Views

---

## Front



### 1 **Battery-status light**

Indicates the battery-charge status.

Solid amber—Battery charge is low.

Blinking amber—Battery charge is critical.

Off—Battery is fully charged.

## Left



### 1 **Power adapter/Thunderbolt 3 (USB Type-C) port**

Connect Thunderbolt 3 devices and Dell docking stations.

Supports USB 3.1 Gen 2, DisplayPort 1.2, Thunderbolt 3 and also enables you to connect to an external display using a display adapter.

Provides data transfer rates up to 10 Gbps for USB 3.1 Gen 2 and up to 40 Gbps for Thunderbolt 3.

Supports Power Delivery that enables two-way power supply between devices.

Provides up to 5V/3A power output that enables faster charging.



**NOTE: Adapters (sold separately) are required to connect standard USB and DisplayPort devices.**

### 2 **Headset port**

Connect a headphone or a headset (headphone and microphone combo).

3 **Battery-charge status button**

Press to check the charge remaining in the battery.

4 **Battery-charge status lights (5)**

Turn on when the battery-charge status button is pressed. Each light indicates approximately 20% charge.

## Right



1 **Power button**

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

Press to put the computer in sleep state if it is turned on.

Press and hold for 4 seconds to force shut-down the computer.



**NOTE: You can customize the power-button behavior in Power Options. For more information, see *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).**

2 **microSD-card slot**

Insert a microSD card to expand the computer's storage capacity. Your computer supports a microSD card with capacity up to 128 GB.

3 **USB 3.1 (Type-C) port/DisplayPort**

Connect peripherals such as external storage devices, printers, and external displays. Provides data transfer speeds up to 5 Gbps.



**NOTE: This port is not compatible with Thunderbolt 3 devices and Dell Docking Stations. Connect Thunderbolt 3 devices and Dell Docking Stations to the Thunderbolt 3 (USB Type-C) port on the left side of the computer.**



**NOTE: An adapter (sold separately) is required to connect a DisplayPort device.**

4 **Security-cable slot (for Noble locks)**

Connect a security cable to prevent unauthorized movement of your computer.



# Base



1 **Left-click area**

Press to left-click.

2 **Touch pad**

Move your finger on the touch pad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

3 **Right-click area**

Press to right-click.

4 **Fingerprint reader**

Press your finger on the fingerprint reader to log in to your computer. The fingerprint reader enables your computer to recognize your fingerprints as a password.



**NOTE: You must configure the fingerprint reader to register your fingerprint and enable access.**

# Display



- 1 Left microphone**  
Provides digital sound input for audio recording and voice calls.
- 2 Camera**  
Enables you to video chat, capture photos, and record videos.
- 3 Camera-status light**  
Turns on when the camera is in use.
- 4 Right microphone**  
Provides digital sound input for audio recording and voice calls.



# Bottom



## 1 **Service Tag and regulatory labels**

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information. The regulatory label contains regulatory information of your computer.

# Modes

## Notebook



## Tablet



**Stand**



**Tent**



# Specifications

---

## Dimensions and weight

**Table 2. Dimensions and weight specifications**

Height	8.20 mm to 13.70 mm (0.32 in to 0.54 in)
Width	304.20 mm (11.98 in)
Depth	198.50 mm (7.81 in)
Weight	1.24 kg (2.73 lb)



**NOTE: The weight of your laptop varies depending on the configuration ordered and the manufacturing variability.**

## System information

**Table 3. System information specifications**

Computer model	XPS 9365
Processor	7 <sup>th</sup> Generation Intel Core i5/i7
Chipset	Integrated in processor

## Memory

**Table 4. Memory specifications**

Type	Dual Channel LPDDR3
Speed	Up to 1866 MHz
Configurations supported	4 GB, 8 GB, and 16 GB





**NOTE: The memory is integrated on the system board.**

## Ports and connectors

**Table 5. Ports and connectors (external) specifications**

<b>External:</b>	
USB	<ul style="list-style-type: none"><li>• One USB 3.1 (Type-C) port/ DisplayPort</li><li>• One Power-adapter/Thunderbolt 3 (USB Type-C) port</li></ul>
Audio/video	One headset (headphone and microphone combo) port

**Table 6. Ports and connectors (internal) specifications**

<b>Internal:</b>	
M.2 card	One M.2 slot for Solid State Drive (SSD) card

## Communications

**Table 7. Communications specifications**

Wireless	<ul style="list-style-type: none"><li>• Wi-Fi 802.11ac</li><li>• Bluetooth 4.1</li></ul>
----------	--

## Video

**Table 8. Video specifications**

Controller	Intel HD Graphics 615
Memory	Shared system memory



# Audio

**Table 9. Audio specifications**

Controller	Realtek ALC3271 with Waves MaxxAudio Pro
Speakers	Two
Output	<ul style="list-style-type: none"><li>• Average: 2 W</li><li>• Peak: 2.5 W</li></ul>
Microphone	Digital-array microphones
Volume controls	Media-control shortcut keys

# Storage

**Table 10. Storage specifications**

Interface	<ul style="list-style-type: none"><li>• SATA 6 Gbps</li><li>• PCIe 8 Gbps</li></ul>
Hard drive	One M.2 SSD

# Media-card reader

**Table 11. Media-card reader specifications**

Type	One microSD slot
Cards supported	<ul style="list-style-type: none"><li>• microSD</li><li>• microSD High-Capacity (microSDHC)</li><li>• microSD Extended-Capacity (microSDXC) with Ultra High Speed (UHS)</li></ul>



# Display

**Table 12. Display specifications**

Type	<ul style="list-style-type: none"><li>• 13.3-inch UltraSharp QHD+ InfinityEdge display with touch screen</li><li>• 13.3-inch FHD InfinityEdge display with touch screen</li></ul>
Resolution (maximum)	<ul style="list-style-type: none"><li>• QHD+: 3200 x 1800</li><li>• FHD: 1920 x 1080</li></ul>
Pixel pitch	<ul style="list-style-type: none"><li>• QHD+: 0.0918 mm</li><li>• FHD: 0.1530 mm</li></ul>
Refresh rate	60 Hz
Operating angle	0 degrees (closed) to 360 degrees
Controls	Brightness can be controlled using shortcut keys
Height	165.24 mm (6.51 in)
Width	293.76 mm (11.57 in)
Diagonal	337.05 mm (13.27 in)

# Keyboard

**Table 13. Keyboard specifications**

Type	Backlit keyboard
Shortcut keys	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.





**NOTE:** You can define the primary behavior of the function keys (F1–F12) by changing Function Key Behavior in BIOS setup program.

[Keyboard shortcuts](#)

## Camera

**Table 14. Camera specifications**

Resolution	<ul style="list-style-type: none"><li>• Still image: 0.92 megapixel</li><li>• Video: 1280 x 720 (HD) at 30 fps (maximum)</li></ul>
Diagonal viewing angle	74.6 degrees

## Touch pad

**Table 15. Touch pad specifications**

Resolution	<ul style="list-style-type: none"><li>• Horizontal: 305 DPI</li><li>• Vertical: 305 DPI</li></ul>
Dimensions	<ul style="list-style-type: none"><li>• Height: 60 mm (2.36 in)</li><li>• Width: 105 mm (4.13 in)</li></ul>

## Battery

**Table 16. Battery specifications**

Type	4-cell 46WHr smart lithium ion
Width	107.70 mm (4.24 in)
Depth	3.65 mm (0.14 in)
Height	267.20 mm (10.52 in)
Weight (maximum)	0.20 kg (0.44 lb)



Voltage	8.9 VDC
Charging time when the computer is off (approximate)	4 hours
Operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Life span (approximate)	300 discharge/charge cycles
Temperature range: Operating	0°C to 35°C (32°F to 95°F)
Temperature range: Storage	-20°C to 65°C (-4°F to 149°F)
Coin-cell battery	It is recommended that you use a Dell coin-cell battery for your computer. Dell does not provide warranty coverage for problems caused by using accessories, parts, or components not supplied by Dell.

## Power adapter

**Table 17. Power adapter specifications**

Type	30 W
Input voltage	100 VAC–240 VAC
Input frequency	50 Hz–60 Hz
Input current (maximum)	0.90 A
Output current (continuous)	1.50 A/2 A/2 A
Rated output voltage	20/12/5 VDC
Temperature range: Operating	0°C to 40°C (32°F to 104°F)
Temperature range: Storage	-40°C to 70°C (-40°F to 158°F)

## Computer environment

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985



**Table 18. Computer environment specifications**

	<b>Operating</b>	<b>Non-Operating</b>
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	140 G†	160 G‡
Altitude (maximum)	-15.20 m to 3048 m (-50 ft to 10,000 ft)	-15.20 m to 10,668 m (-50 ft to 35,000 ft)

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

‡ Measured using a 2 ms half-sine pulse when the hard drive is not in use.



# Keyboard shortcuts

Table 19. Keyboard shortcuts

Keys	Description
	Mute audio
	Decrease volume
	Increase volume
	Play previous track/chapter
	Play/Pause
	Play next track/chapter
	Switch to external display
	Search
	Toggle keyboard backlight states
	Printscreen
	Insert
 + 	Decrease brightness
 + 	Increase Brightness

---

Keys	Description
 The image shows two black square keys. The left key has "Fn" written on it. To its right is a plus sign "+". The right key has "Esc" written above a small padlock icon.	Toggle Fn-key lock
 The image shows two black square keys. The left key has "Fn" written on it. To its right is a plus sign "+". The right key has "Home" written above a wireless signal icon.	Turn off/on wireless

# Getting help and contacting Dell

---

## Self-help resources

You can get information and help on Dell products and services using these self-help resources:

### Table 20. Self-help resources

Information about Dell products and services

[www.dell.com](http://www.dell.com)

Dell Help & Support app



Get started app



Accessing help

In Windows search, type **Help** and **Support**, and press Enter.

Online help for operating system

[www.dell.com/support/windows](http://www.dell.com/support/windows)

Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.

[www.dell.com/support](http://www.dell.com/support)

Learn about your operating system, setting up and using your computer, data backup, diagnostics, and so on.

See *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).



**NOTE: Availability varies by country and product, and some services may not be available in your country.**



**NOTE:** If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

