

Overview

HP Virtual Desktop Infrastructure (VDI) is an end-to-end client virtualization solution based on the best managed and virtualization-ready HP ProLiant and BladeSystem servers, HP Storage Works storage, and HP Thin Client access devices. It is a desktop replacement solution that delivers to IT teams the flexibility to quickly deploy and refresh desktops, the reduction of associated potential data loss or theft. It also lowers the complexity and cost of desktop management, while continuing to provide end-users with the functionality of a stand-alone desktop.

The HP VDI with VMware View offering is based on VMware's industry leading and proven virtualization platform and HP Thin Clients that have been certified to work with VMware View Manager. This end-to-end solution from HP lets you streamline desktop management and control and deliver complete desktop environments with greater application compatibility. Purpose-built for delivering desktops as a managed service, VMware View provides the best end user experience and transforms IT by simplifying and automating desktop management. Centrally maintaining desktops, applications and data; reduces costs and improves security while at the same time increases availability and flexibility for end users. Unlike other desktop virtualization products, VMware View is a tightly integrated end to end solution built on the industry leading virtualization platform allowing customers to extend powerful business continuity and disaster recover features to their desktops and standardize on a common platform from the desktop through the datacenter to the cloud.

What's New

- HP VDI with VMware View now offers View 4. The latest release of VMware View 4 allows you to transform IT by delivering desktops as a managed service, provide the best end-user experience and standardize on the leading virtualization platform. Some of the key benefits of the new VMware View 4 are -
 - Integration with VMware vSphere 4 brings the power of the datacenter to the desktop. Extend such features as VMotion, High Availability, Distributed Resource Scheduler and Fault Tolerance to your desktops providing built in disaster recovery and business continuity. Optimized desktop workloads, VMware vSphere is able to handle 1000s of desktops starting up at once without any performance degradation. Take advantage of host profiles within VMware vSphere and automatically replicate desktop settings in each host server saving time and resources. VMware vSphere scales to manage more than 1,000 hosts and up to 10,000 Virtual Machines from a single console providing a common platform to manage both servers and desktops from the datacenter to the cloud with unparalleled levels of scale, control and automation.
 - Energize Users with a Flexible and Superior Desktop Experience - Unlike older legacy protocols designed for Terminal Services (ICA,RDP), VMware TRUE is purpose-built for delivering desktops as a managed service for a total desktop experience. Able to satisfy the broadest range of users - from the basic task worker to the designer, across multiple devices and networks, VMware View provides the best end user experience available. Play rich media content, choose any number of monitor configurations and seamlessly access locally attached peripheral devices such as printers, scanners and mass storage.
 - Single sign-on and Smartcard authentication enhancements allow faster login and greater convenience.
- HP is introducing 11 new SKUs under HP VDI with VMware View 4. These offer both Enterprise and Premier editions for VMware View 4. The new View 4 integrated the latest VMware vSphere 4. However, it is backward compatible with VMware Infrastructure 3.5.
- Localization support for German and Japanese continues to be available in VMware View 3, which is based on ESX 3.5 and vCenter 2.5. This localization feature is currently not included in VMware View 4.

At A Glance

- HP VDI with VMware View comes as an end-to-end solution leveraging integrated virtualization software, reliable ProLiant and BladeSystem server platforms, HP StorageWorks, HP thin clients portfolio and best in class manageability software for physical and virtual infrastructure.
- HP serves as the single point of contact for HP VDI with VMware View offerings and provides 1 year 9x5 support services and upgrades with every purchase. Options are available to upgrade to 24x7 and/or multi-year support at any time.
- HP VDI with VMware View is available in 2 different complete editions - Enterprise and Premier. Enterprise edition is a basic

Overview

edition that includes ESX platform, vCenter and a connection broker View Manager. The Premier edition includes additional software components such as View Composer to reduce the storage needs and ThinApp for application virtualization. Following table represents compares the 2 editions for View 4:

	View Enterprise 4	View Premier 4
vSphere 4 Ent +	Included	Included
vCenter 4 Std	Included	Included
View Manager 4	Included	Included
View Composer		Included
Experimental Offline Desktop		Included
ThinApp 4		Included

Models

HP VDI with VMware View 4	Enterprise Bundles - View 4	
	VMware View4 Enterprise Starter Kit 10 Pack, No Media Software	TC262A
	NOTE: Complete View 4 Enterprise bundle including View Manager 4 Windows, vSphere for desktops and vCenter 4 licensed for 10 VMs and 1-year 9x5 unlimited technical software support and updates.	
	VMware View4 Enterprise Bundle100 Pack No Media Software	TC263A
	NOTE: Complete View Enterprise Bundle including View Manager 4 for Windows, vSphere for desktops and vCenter 4 licensed for 100 VMs and 1-year 9x5 unlimited technical software support and updates.	
	VMware View4 Enterprise Bundle 10 Pack No Media Software	TC264A
	NOTE: Allows an existing View 4 Enterprise customer to add capacity in increments of 10 virtual machines. It includes View Manager 4 for Windows and vSphere 4 for desktops licensed for 10 VMs and 1-year 9x5 unlimited technical software support and updates.	
	Premier Bundles - View 4	
	VMware View4 Premier Starter Kit 10 Pack No Media Software	TC265A
	NOTE: Complete View Premier Bundle including View Manager 4 for Windows, vSphere for desktops and vCenter 4, View Composer and ThinApp 4 licensed for 10 VMs and 1-year 9x5 unlimited technical support and updates.	
	VMware View4 Premier Bundle 100 Pack No Media Software	TC266A
	NOTE: Complete View Premier Bundle including View Manager 4 for Windows, vSphere for desktops and vCenter 4, View Composer and ThinApp 4 licensed for 100 VMs and 1-year 9x5 unlimited technical software support and updates.	
	VMware View4 Premier Bundle 10 Pack No Media Software	TC267A
	NOTE: Allows an existing View 4 Premier customer to add capacity in increments of 10 virtual machines. It includes View Manager 4, vSphere for desktops, View Composer and ThinApp 4 licensed for 10 VMs and 1-year 9x5 unlimited technical software support and updates.	
Upgrade SKUs - Enterprise to Premier View 4		
VMware View4 Enterprise to Premier Upgrade 10 Pack No Media Software	TC268A	
NOTE: License to upgrade from VMware View 4 Enterprise Bundle to VMware View 4 Premier Bundle. Includes View Composer and ThinApp 4 licensed for 10 VMs and 1 year 9x5 unlimited technical software support and updates.		
VMware View4 Enterprise to Premier Upgrade 100 Pack No Media Software	TC269A	
NOTE: License to upgrade from VMware View 4 Enterprise Bundle to VMware View 4 Premier Bundle. Includes View Composer and ThinApp 4 licensed for 100 VMs and 1 year 9x5 unlimited technical software support and updates.		
Add-on SKUs for existing ESX customers		
VMware View4 Enterprise Add-on 10 Pack No Media Software	TC270A	
NOTE: Allows existing vSphere 4.0 customers to add the View 4 Enterprise functionality for 10 virtual machines. It includes stand-alone connection broker View Manager 4 for Windows, licensed for 10 VMs and 1-year 9x5 unlimited technical software support and updates.		
VMware View4 Enterprise Add-on 100 Pack No Media Software	TC271A	
NOTE: Allows existing vSphere 4.0 customers to add the View 4 Enterprise functionality for 100 virtual machines. It includes stand-alone connection broker View Manager 4 for Windows, licensed for 100 VMs and 1-year 9x5 unlimited technical software support and updates.		

Models

	VMware View4 Premier Add-on 10 Pack No Media Software	TC272A
	NOTE: Allows an existing vSphere 4.0 customer to add View Premier functionality for 10 virtual machines. It includes View Manager 4, ThinApp 4 and View Composer licensed for 10VMs.	
HP VDI with VMware View 3	NOTE: Available for customers who need localization support for German and Japanese.	
	Enterprise Bundles - View 3	
	VMware View Enterprise Starter Kit 10 License, No Media Software	486859-B21
	NOTE: Complete View Enterprise Bundle including View Manager 3.1 for Windows, VMware Infrastructure 3.5 and vCenter 2.5 licensed for 10 VMs and 1-year 9x5 unlimited technical software support and updates.	
	VMware View Enterprise Bundle 100 License, No Media Software	460938-B21
	NOTE: Complete View Enterprise Bundle including View Manager 3.1 for Windows, VMware Infrastructure 3.5 and vCenter 2.5 licensed for 100 VMs and 1-year 9x5 unlimited technical software support and updates.	
	VMware View Enterprise Bundle 10 License, No Media Software	481335-B21
	NOTE: Allows an existing View Enterprise customer to add capacity in increments of 10 virtual machines. It includes View Manager 3.1 for Windows and VMware Infrastructure 3.5 licensed for 10 VMs and 1-year 9x5 unlimited technical software support and updates.	
	Premier Bundles - View 3	
	VMware View Premier Starter Kit 10 License, No Media Software	507574-B21
	NOTE: Complete View Premier Bundle including View Manager 3.1 for Windows, VMware Infrastructure 3.5 and vCenter 2.5, View Composer and ThinApp 4 licensed for 10 VMs and 1-year 9x5 unlimited technical support and updates.	
	VMware View Premier Bundle 100 License, No Media Software	507575-B21
	NOTE: Complete View Premier Bundle including View Manager 3.1 for Windows, VMware Infrastructure 3.5 and vCenter 2.5, View Composer and ThinApp 4 licensed for 100 VMs and 1-year 9x5 unlimited technical software support and updates.	
	VMware View Premier Bundle 10 License, No Media Software	507576-B21
	NOTE: Allows an existing View Premier customer to add capacity in increments of 10 virtual machines. It includes View Manager 3.1, VMware Infrastructure 3.5, View Composer and ThinApp 4 licensed for 10 VMs and 1-year 9x5 unlimited technical software support and updates.	
	Upgrade SKUs - Enterprise to Premier View 3	
	VMware View Enterprise to Premier Upgrade 10 No Media Software	507577-B21
	NOTE: License to upgrade from VMware View Enterprise Bundle to VMware View Premier Bundle. Includes View Composer and ThinApp 4 licensed for 10 VMs and 1 year 9x5 unlimited technical software support and updates.	
	VMware View Enterprise to Premier Upgrade 100 No Media Software	571419-B21
	NOTE: License to upgrade from VMware View Enterprise Bundle to VMware View Premier Bundle. Includes View Composer and ThinApp 4 licensed for 100 VMs and 1 year 9x5 unlimited technical software support and updates.	
	Add-on SKUs for existing ESX 3.5 customers	
	VMware View Manager 10 License No Media Software	481334-B21
	NOTE: Stand-alone connection broker View Manager 3.1 for Windows, licensed for 10 VMs and 1-year 9x5 unlimited technical software support and updates.	

Models

VMware View Manager 100 License No Media Software	460939-B21
NOTE: Stand-alone connection broker View Manager 3.1 for Windows, licensed for 100 VMs and 1-year 9x5 unlimited technical software support and updates.	
VMware View Premier Add On 10 No Media Software	507578-B21
NOTE: Allows an existing V13 customer to add View Premier functionality for 10 virtual machines. It includes View Manager 3.1, ThinApp 4 and View Composer licensed for 10VMs. This does not support vSphere 4.0.	

Product Features

Flexibility

- Customers can purchase the end-to-end solution from HP in conjunction with the server and storage management software for physical and virtual infrastructure.
 - The HP VDI with VMware View is available in complete bundles as well as a la carte versions for existing ESX or View customers..
 - HP serves as the single point of support for the VMware View solution with integrated HP offerings.
 - Customers may upgrade the standard 1-year 9x5 unlimited support and subscription service bundled with their VMware software to either 1-year 24x7 or 3-year 9x5 or 24x7 support or 4-year 9X5 or 24X7 or 5-year 9X5 or 24X7.
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Manageability

- Utilize the best run server infrastructure with the Insight Control Environment: time-smart management software that delivers total control, maximum flexibility, and tangible savings for your unified physical and virtual ProLiant and BladeSystem infrastructure. Based on HP Systems Insight Manager and ProLiant Essentials software, the Insight Control suites deliver comprehensive system health, remote control, vulnerability scanning and patch management as well as flexible deployment and power management in one easy to install package.
 - Integrated with HP Systems Insight Manager, Virtual Machine Manager (VMM), provides unified management of virtual machines and supports HP ProLiant host server resources:
 - Provides the ability to manage both physical and virtual resources from a single management console.
 - Simplifies day-to-day management and operation of virtual machines.
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Client Manageability

- Complement your server management software with HP's best in class client management solutions
 - Use HP Device Manager, which is included in the price of all HP thin clients, to manage, report on and automate the usage and deployment of all HP thin clients.
 - Use HP Client Automation to manage HP thin clients, PCs, mobile devices and virtual machines.
 - Or select HP's supported 3rd party solutions
 - Symantec Altiris Deployment Solution to manage thin clients and PCs
 - Microsoft System Center Configuration Management to manage Windows based clients
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HP ProLiant Server Support

- HP ProLiant server support software is available for download.
 - The VMware HCL has been updated to include all certified HP ProLiant servers.
 - For more information on HP's Certified and Supported ProLiant servers please visit the VMware Server Support Matrix at:
<http://h18004.www1.hp.com/products/servers/software/vmware/hpvmwarecert.html>
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HP Web Sites

- Information on the VMware and HP partnership: <http://www.hp.com/solutions/vmware>
 - HP & VMware white papers and planning tools
 - VMware online sizing tool
 - HP & VMware news and information

Supported Product

- VMware ESX software is supported and certified on a broad range of HP ProLiant Servers including BL, DL, and ML server series products.
- HP provides the best in class unified management of physical and virtual servers, storage, virtual devices and clients.
- A broad range of HP thin clients is available for end point access devices. For more information on HP Thin Clients, please check www.hp.com/go/thinclient. The solution supports an exhaustive set of OS for Virtual desktops and end point devices.

Component	Description
VMware ESXi 3.5	VMware ESXi is the leading virtualization platform from VMware. VMware ESXi has been optimized and tested to run even your most resource intensive applications and databases with minimal performance overhead.
vSphere 4.0	VMware vSphere, the industry's first cloud operating system, dramatically reduces capital and operating costs and maximizes IT efficiency-with the freedom to choose any application, OS, or hardware.
VMware Infrastructure Enterprise	Includes ESX Server, Virtual SMP, VMFS, VC Server Agent, Update Manager, Consolidated Backup, High Availability, VMotion, Storage VMotion, DRS, and DPM.
VMware View Manager	View Manager is an enterprise class desktop management solution, which streamlines the management, provisioning and deployment of virtual desktops. Users securely and easily access virtual desktops hosted on VMware Infrastructure 3, Terminal Servers, Blade PCs or even remote physical PCs through View Manager. Virtual desktop upgrading and patching are done centrally from a single console so you can efficiently manage hundreds or even thousands of desktops-saving time and resources.
ThinApp	ThinApp application virtualization software decouples applications from operating systems and packages them into an isolated and encapsulated file. This allows you to run multiple versions of applications on a single desktop without conflict, or the same version of an application on multiple operating systems without modification. Reduce storage needs for virtual desktops and simplify application management by streaming applications packaged with ThinApp from a centralized server or a shared network drive.
View Composer	View Composer uses VMware Linked Clone technology to rapidly create desktop images that share virtual disks with a master image to conserve disk space and streamline management. User data and settings are separated from the desktop image, so they can be administered independently. All desktops that are linked to a master image can be patched or updated simply by updating the master image, without affecting users' settings, data or applications. This reduces storage needs and costs by up to 70% while simplifying desktop management.
VMware vCenter Server	vCenter is virtual infrastructure management software that centrally manages VMware vSphere environments providing IT administrators improved control over the virtual environment compared to other management platforms. It provides centralized control and visibility at every level of virtual infrastructure.
Insight Control Environment (ICE)	Based on HP Systems Insight Manager and ProLiant Essentials software, the Insight Control suites deliver comprehensive system health, remote control, vulnerability scanning and patch management as well as flexible deployment and power management in one easy to install package for a unified virtual and physical infrastructure. HP Insight Control Environment provides comprehensive management for ProLiant ML/DL customers, while HP Insight Control Environment for BladeSystem provides delivers additional functionality targeted at specifically at HP BladeSystem environments.
HP Thin Client Support	A broad range of thin clients are supported and provided by HP. Including:

- t5145
- t5540
- t5545



Supported Product

- t5630 and t5630W
- t5730 and t5730W
- t5735
- gt7720
- gt7725
- HP 2533t Mobile Thin Client
- HP 4410t Mobile Thin Client

Server Support

<http://h18004.www1.hp.com/products/servers/software/vmware/hpvmwarecert.html>

Storage Support

<http://h71028.www7.hp.com/enterprise/cache/484328-0-0-121.html>

Related Options

Service and Support Offerings (HP Care Pack Services)

VMware View4 Enterprise Starter Kit 10 Pack, No Media Software
VMware View Enterprise Starter Kit 10 License, No Media Software

NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.

HP 1-year 24x7 - Unlimited technical software support and updates	UJ966E
HP 3-year 9x5 - Unlimited technical software support and updates	UJ967E
HP 3-year 24x7 - Unlimited technical software support and updates	UJ968E
HP 4-year 9X5 - Unlimited technical software support and updates	UQ274E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ275E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ276E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ277E

VMware View4 Enterprise Bundle100 Pack No Media Software
VMware View Enterprise Bundle 100 License, No Media Software

NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.

HP 1-year 24x7 - Unlimited technical software support and updates	UJ006E
HP 3-year 9x5 - Unlimited technical software support and updates	UJ007E
HP 3-year 24x7 - Unlimited technical software support and updates	UJ008E
HP 4-year 9X5 - Unlimited technical software support and updates	UQ278E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ279E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ280E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ281E

VMware View4 Enterprise Bundle 10 Pack No Media Software
VMware View Enterprise Bundle 10 License, No Media Software

NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.

HP 1-year 24x7 - Unlimited technical software support and updates	UJ949E
HP 3-year 9x5 - Unlimited technical software support and updates	UJ950E
HP 3-year 24x7 - Unlimited technical software support and updates	UJ951E
HP 4-year 9X5 - Unlimited technical software support and updates	UQ282E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ283E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ284E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ285E

VMware View4 Enterprise Add-on 100 Pack No Media Software
VMware View Manager 100 License, No Media Software

NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.

HP 1-year 24x7 - Unlimited technical software support and updates	UJ003E
HP 3-year 9x5 - Unlimited technical software support and updates	UJ004E
HP 3-year 24x7 - Unlimited technical software support and updates	UJ005E

Related Options

HP 4-year 9X5 - Unlimited technical software support and updates	UQ266E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ267E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ268E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ269E
VMware View4 Enterprise Add-on 10 Pack No Media Software	
VMware View Manager 10 License, No Media Software	
NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.	
HP 1-year 24x7 - Unlimited technical software support and updates	UJ946E
HP 3-year 9x5 - Unlimited technical software support and updates	UJ947E
HP 3-year 24x7 - Unlimited technical software support and updates	UJ948E
HP 4-year 9X5 - Unlimited technical software support and updates	UQ270E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ271E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ272E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ273E
VMware View4 Premier Starter Kit 10 Pack No Media Software	
VMware View Premier Starter Kit 10 Pack License, No Media Software	
NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.	
HP 1-year 24x7 - Unlimited technical software support and updates	UK570E
HP 3-year 9x5 - Unlimited technical software support and updates	UK571E
HP 3-year 24x7 - Unlimited technical software support and updates	UK572E
HP 4-year 9X5 - Unlimited technical software support and updates	UQ246E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ247E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ248E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ249E
VMware View4 Premier Bundle 100 Pack No Media Software	
VMware View Premier Bundle 100 License, No Media Software	
NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.	
HP 1-year 24x7 - Unlimited technical software support and updates	UK573E
HP 3-year 9x5 - Unlimited technical software support and updates	UK574E
HP 3-year 24x7 - Unlimited technical software support and updates	UK575E
HP 4-year 9X5 - Unlimited technical software support and updates	UQ250E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ251E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ252E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ253E
VMware View4 Premier Bundle 10 Pack No Media Software	
VMware View Premier 10 License, No Media Software	
NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.	

Related Options

HP 1-year 24x7 - Unlimited technical software support and updates	UK576E
HP 3-year 9x5 - Unlimited technical software support and updates	UK577E
HP 3-year 24x7 - Unlimited technical software support and updates	UK578E
HP 4-year 9X5 - Unlimited technical software support and updates	UQ254E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ255E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ256E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ257E

VMware View4 Enterprise to Premier Upgrade 10 Pack No Media Software
 VMware View Enterprise to Premier Upgrade 10 License, No Media Software

[NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.](#)

HP 1-year 24x7 - Unlimited technical software support and updates	UK579E
HP 3-year 9x5 - Unlimited technical software support and updates	UK580E
HP 3-year 24x7 - Unlimited technical software support and updates	UK581E
HP 4-year 9X5 - Unlimited technical software support and updates	UQ258E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ259E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ260E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ261E

VMware View4 Enterprise to Premier Upgrade 100 Pack No Media Software
 VMware View Enterprise to Premier Upgrade 100 License, No Media Software

[NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.](#)

HP 1-year 24x7 - Unlimited technical software support and updates	UR633E
HP 3-year 9x5 - Unlimited technical software support and updates	UR634E
HP 3-year 24x7 - Unlimited technical software support and updates	UR635E
HP 4-year 9X5 - Unlimited technical software support and updates	UR636E
HP 4-year 24x7 - Unlimited technical software support and updates	UR637E
HP 5-year 9X5 - Unlimited technical software support and updates	UR638E
HP 5-year 24x7 - Unlimited technical software support and updates	UR639E

VMware View4 Premier Add-on 10 Pack No Media Software
 VMware View Premier Add On10, No Media Software

[NOTE: VMware View software licenses include 1-year 9x5 unlimited technical software support and updates for all major and minor versions available from VMware. The following SnS upgrades are available.](#)

HP 1-year 24x7 - Unlimited technical software support and updates	UK582E
HP 3-year 9x5 - Unlimited technical software support and updates	UK583E
HP 3-year 24x7 - Unlimited technical software support and updates	UK584E
HP 4-year 9X5 - Unlimited technical software support and updates	UQ262E
HP 4-year 24x7 - Unlimited technical software support and updates	UQ263E
HP 5-year 9X5 - Unlimited technical software support and updates	UQ264E
HP 5-year 24x7 - Unlimited technical software support and updates	UQ265E

Technical Specifications

Weight and Dimensions	Dimensions	6.5 x 5.5 x 1 in (16.51 x 13.97 x 2.54 cm)
	Volume	0.021
	Gross Weight (lbs)	1

Environment-friendly Products and Approach

End-of-life Management Hewlett-Packard offers end-of-life HP product return, trade-in, and recycling programs in many geographic areas. For trade-in information, please go to: <http://www.hp.com/go/green>. To recycle your product, please go to: <http://www.hp.com/go/green> or contact your nearest HP sales office. Products returned to HP will be recycled, recovered or disposed of in a responsible manner.

The EU WEEE directive (2002/95/EC) requires manufacturers to provide treatment information for each product type for use by treatment facilities. This information (product disassembly instructions) is posted on the Hewlett Packard web site at: <http://www.hp.com/go/green>. These instructions may be used by recyclers and other WEEE treatment facilities as well as HP OEM customers who integrate and re-sell HP equipment.

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