

Poly EncorePro 310 Monoaural with Quick Disconnect Headset TAA

Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise cancelling so customers hear clearly. And exceptional value.



*Product image may differ from actual product

Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

Make conversations clear

Better understanding leads to better outcomes, and happier customers. That's why we use voice-optimized frequency response to make conversations clearer – and more accurate.

Flexible microphone boom
Give your teams and customers quality audio with a flexible noise-canceling microphone.

Acoustic protection
SoundGuard acoustic limiting technology is used to protect against Acoustic Shock by limiting sounds to below 118dBA.

Poly Quick Disconnect (QD)
Enable your flexible workforce with the features they need and use every day, like Poly Quick Disconnect (QD).

Voice-optimized frequency
Create clearer and better conversations with voice-optimized frequency response.

Datasheet

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Specifications



Compatible with

Compatible operating systems: Windows 10; macOS

Connectivity and communications

Connection type: QD (Quick-Disconnect)

Ear cushions: Artificial leather (surface material)

Headphone type: On-ear (monoaural)

Audio

Audio features:

Noise and echo reduction

Microphone type: Omnidirectional

Microphone bandwidth: 35 Hz to 21 kHz

Speaker bandwidth: 20 Hz to 10 kHz

Speaker size: 5.6 mm

Signal-to-noise ratio: >53 dB

Frequency response (microphone): 200 Hz to 6.8 kHz

Sensitivity (microphone): -38 +/-3 dB

Battery

Impedance: 32 ohms

Certifications

Certified collaboration software: Skype for Business

Special features: UC certified

Environmental

Certifications and compliances: CE

Acoustic protection technology: SoundGuard¹

Weight and dimensions

Product Primary Color: Black

Weight (metric): 0.07 kg

Product Dimensions (metric): 111 x 14.9 x 6.7 cm

Package dimensions (metric): 14.2 x 17.7 x 5.5 cm

Package Weight (metric): 0.15 kg

Cable length (metric): 762 mm

Product number: 77T43AA

Warranty

Poly standard two-year limited warranty

What is in the box

User guide

Headset

Technical Specifications Footnotes

¹ Protects against Acoustic Shock by limiting sounds to below 118 dBA. ² Requires Poly Lens Desktop App to enable SoundGuard Digital features.