

Poly EncorePro 725 USB-A Stereo Headset TAA



*Product image may differ from actual product

Better contact center calls

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats. So, both caller and agent feel heard and secure.

Empower your agents

Enjoy all-day comfort, superior audio quality, and built-in control. A better call center experience benefits both teams and customers, ultimately leading to improved business outcomes.

Hear every word

Perfect for busy contact centers, these headsets guarantee clear and distraction-free communication, allowing both parties to hear each other without any difficulty. Thanks to precision positioning and effective noise cancellation.

Featuring

Noise-canceling mic

Experience richer and clearer conversations with our wideband audio and noise-canceling microphone. Say goodbye to listening fatigue as it reduces strain and enhances the overall call quality.

Unique boom design

Conveniently situated microphone arm stays clear of user's peripheral vision while the unique, extendable boom ensures precise positioning and enables optimal noise cancellation.

Sleek design + materials

Enjoy an elegant, satin finish and slim, stylish design that adds a touch of sophistication. Our headsets feature premium nylon composite materials, ensuring an ultralightweight design without compromising on durability.

Connection flexibility

Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

Acoustic hearing protection

SoundGuard DIGITAL uses sophisticated algorithms to provide additional acoustic protection, above and beyond the impulse and long duration protection provided by SoundGuard while maintaining natural sounding speech.

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Specifications

Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

Connectivity and communications

Connection type: Wired: USB Type-A, USB Type-A/C® adapter

Ear cushions: Artificial leather (surface material)

Headphone type: On-ear (stereo)

Audio

Acoustic protection technology: SoundGuard Digital^{1,2}

Microphone type: Noise cancelling

Microphone bandwidth: 100 Hz to 6.8 kHz

Speaker bandwidth: 150 Hz to 6.8 kHz

Speaker size: 28 mm

Frequency response (microphone): 100 Hz to 6.8 kHz

Certifications

Ecolabels: TCO Certified

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Specifications

Weight and dimensions

Product Primary Color: Black

Weight: 78 g

Package weight: 209.58 g

Package dimensions: 149 x 175 x 55 mm

Master carton quantity: 48

Master carton dimension: 36 x 61.3 x 38 cm

Master carton weight: 0.84 kg

Cartons per layer: 6

Pallet (layers): 4

Cartons per pallet: 24

Products per layer: 162

Products per pallet: 648

Pallet weight: 20.11 kg

Pallet dimensions: 101.6 x 121.9 x 127.3 cm

Cable length: 890 mm

Product number: 783M6AA

Product name: Poly EncorePro 725 USB-A Stereo Headset
TAA

Warranty

Poly standard two-year limited warranty

Country of origin

Country of origin: Made in Mexico

What is in the box

Headset

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Footnotes

Messaging Footnotes

¹ Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-700-usb> for more detail. ² Available on QD models only.

Technical Specifications Footnotes

¹ SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA). ² Requires Poly Lens Desktop App to enable SoundGuard Digital features.