

# Poly EncorePro 725 USB-A Stereo Headset TAA



\*Product image may differ from actual product

## Better contact center calls

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats. So, both caller and agent feel heard and secure.

### Empower your agents

Enjoy all-day comfort, superior audio quality, and built-in control. A better call center experience benefits both teams and customers, ultimately leading to improved business outcomes.

### Hear every word

Perfect for busy contact centers, these headsets guarantee clear and distraction-free communication, allowing both parties to hear each other without any difficulty. Thanks to precision positioning and effective noise cancellation.

## Featuring

### Noise-canceling mic

Experience richer and clearer conversations with our wideband audio and noise-canceling microphone. Say goodbye to listening fatigue as it reduces strain and enhances the overall call quality.

### Unique boom design

Conveniently situated microphone arm stays clear of user's peripheral vision while the unique, extendable boom ensures precise positioning and enables optimal noise cancellation.

### Sleek design + materials

Enjoy an elegant, satin finish and slim, stylish design that adds a touch of sophistication. Our headsets feature premium nylon composite materials, ensuring an ultralightweight design without compromising on durability.

### Connection flexibility

Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

### Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

### Acoustic hearing protection

SoundGuard DIGITAL uses sophisticated algorithms to provide additional acoustic protection, above and beyond the impulse and long duration protection provided by SoundGuard while maintaining natural sounding speech.

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## Specifications

### Compatible with

**Compatible operating systems:** Windows 11; Windows 10; macOS

### Connectivity and communications

**Connection type:** Wired: USB Type-A, USB Type-A/C® adapter

**Ear cushions:** Artificial leather (surface material)

**Headphone type:** On-ear (stereo)

### Audio

**Acoustic protection technology:** SoundGuard Digital<sup>1,2</sup>

**Microphone type:** Noise cancelling

**Microphone bandwidth:** 100 Hz to 6.8 kHz

**Speaker bandwidth:** 150 Hz to 6.8 kHz

**Speaker size:** 28 mm

**Frequency response (microphone):** 100 Hz to 6.8 kHz

### Certifications

**Ecolabels:** TCO Certified

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## Specifications

### Weight and dimensions

**Product Primary Color:** Black

**Weight:** 78 g

**Package weight:** 209.58 g

**Package dimensions:** 149 x 175 x 55 mm

**Master carton quantity:** 48

**Master carton dimension:** 36 x 61.3 x 38 cm

**Master carton weight:** 0.84 kg

**Cartons per layer:** 6

**Pallet (layers):** 4

**Cartons per pallet:** 24

**Products per layer:** 162

**Products per pallet:** 648

**Pallet weight:** 20.11 kg

**Pallet dimensions:** 101.6 x 121.9 x 127.3 cm

**Cable length:** 890 mm

**Product number:** 783M6AA

**Product name:** Poly EncorePro 725 USB-A Stereo Headset  
TAA

### Warranty

Poly standard two-year limited warranty

### Country of origin

**Country of origin:** Made in Mexico

### What is in the box

Headset

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## Footnotes

### Messaging Footnotes

<sup>1</sup> Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-700-usb> for more detail. <sup>2</sup> Available on QD models only.

### Technical Specifications Footnotes

<sup>1</sup> SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA). <sup>2</sup> Requires Poly Lens Desktop App to enable SoundGuard Digital features.