Poly EncorePro 715 USB-A Monoaural Headset TAA

Better contact center calls

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats. So, both caller and agent feel heard and secure.

*Product image may differ from actual product

Empower your agents
Enjoy all-day comfort, superior audio quality, and built-in control. A better call center experience benefits both teams and customers, ultimately leading to improved business outcomes.

Hear every word
Perfect for busy contact centers, these headsets guarantee clear and distraction-free communication, allowing both parties to hear each other without any difficulty. Thanks to precision positioning and effective noise cancellation.

Noise-canceling mic
Experience richer and clearer conversations with our wideband audio and noise-canceling microphone. Say goodbye to listening fatigue as it reduces strain and enhances the overall call quality.

Unique boom design
Conveniently situated microphone arm stays clear of user's peripheral vision while the unique, extendable boom ensures precise positioning and enables optimal noise cancellation.

Sleek design + materials
Enjoy an elegant, satin finish and slim, stylish design that adds a touch of sophistication. Our headsets feature premium nylon composite materials, ensuring an ultralightweight design without compromising on durability.

Connection flexibility
Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

Datasheet

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Specifications

Connectivity and communications

Connection type: Wired USB Type-A
Ear cushions: Artificial leather (surface material)
Headphone type: On-ear

User interface features

Button user controls: Call answer/end; Mute; Volume +/-

Audio

Audio features:
Noise cancellation (NC)
Passive noise cancellation (PNC)
Microphone type: Omnidirectional
Microphone bandwidth: 100 Hz to 6.8 kHz
Speaker bandwidth: 80 Hz to 20 kHz
Speaker size: 28 mm
Frequency response (microphone): 100 Hz to 6.8 kHz

Environmental

Acoustic protection technology: SoundGuard Digital[1]

Minimum system requirements

USB Type-A port

Weight and dimensions

Product Primary Color: Black
Weight (metric): 53 g
Package dimensions (metric): 175 x 149 x 55 mm
Package Weight (metric): 191 g
Cable length (metric): 218 cm
Product number: 783N5AA

Warranty

Poly standard two-year limited warranty

What is in the box

Headset