

Poly EncorePro 525

Microsoft Teams Certified

Stereo with USB-A Headset



*Product image may differ from actual product

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Featuring

Noise canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

Easy management via Poly Lens

Take control of your deployment from anywhere via remote management with Poly Lens cloud-based device management software.

Connection flexibility

Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

Certified for Microsoft Teams

Full Microsoft Teams certification takes your Microsoft Teams experience to the next level with a button for instant access to the app and more.

Acoustic hearing protection

SoundGuard DIGITAL uses sophisticated algorithms to provide additional acoustic protection, above and beyond the impulse and long duration protection provided by SoundGuard while maintaining natural sounding speech.

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Specifications

Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

Connectivity and communications

Connection type: Wired: USB Type-A, USB Type-A/C® adapter

Ear cushions: Foam (padding material)

Headphone type: On-ear (stereo)

User interface features

Button user controls: Mute; Call answer/end; Volume +/-

Audio

Acoustic protection technology: SoundGuard Digital^{1,2}

Microphone type: Noise cancelling

Microphone bandwidth: 35 Hz to 21 kHz

Speaker bandwidth: 20 Hz to 20 kHz

Speaker size: 30 mm

Signal-to-noise ratio: >53 dB

Frequency response (microphone): 150 Hz to 6.8 kHz

Sensitivity (microphone): -40 +/-3 dB

Certifications

Certified collaboration software: Microsoft Teams

Ecolabels: TCO Certified

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Specifications

Weight and dimensions

Product Primary Color: Black

Weight: 74 g

Product dimensions: 11.1 x 14.9 x 6.7 cm

Package weight: 207 g

Package dimensions: 190 x 175 x 55 mm

Master carton quantity: 10

Master carton dimension: 29.5 x 30.5 x 19.5 cm

Master carton weight: 2.07 kg

Cartons per layer: 12

Pallet (layers): 8

Cartons per pallet: 96

Products per layer: 120

Products per pallet: 960

Pallet weight: 198.72 kg

Pallet dimensions: 101.6 x 121.9 x 196.9 cm

Cable length: 2085 mm

Product number: 783R2AA

Product name: Poly EncorePro 525 Microsoft Teams Certified Stereo with USB-A Headset

Warranty

Poly standard two-year limited warranty

Country of origin

Country of origin: Made in Mexico

What is in the box

Headset

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Datasheet