# Poly EncorePro 525 USB-A Stereo Headset

*Product image may differ from actual product

# Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

## Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

## Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

# Featuring

## Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

## Easy management via Poly Lens

Take control of your deployment from anywhere via remote management with Poly Lens cloud-based device management software.

## Connection flexibility

Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

## Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

## Acoustic hearing protection

SoundGuard DIGITAL uses sophisticated algorithms to provide additional acoustic protection, above and beyond the impulse and long duration protection provided by SoundGuard while maintaining natural sounding speech.

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## Specifications

### Compatible with
**Compatible operating systems:** Windows 11; Windows 10; macOS

### Connectivity and communications
**Connection type:** USB Type-A
**Ear cushions:** Foam (padding material)
**Headphone type:** On-ear (stereo)

### User interface features
**Button user controls:** Mute; Call answer/end; Volume +/-

### Audio
**Audio features:**
Noise reduction on outgoing voice audio
**Acoustic protection technology:** SoundGuard[1]
**Microphone type:** Noise canceling
**Microphone bandwidth:** 35 Hz to 21 kHz
**Speaker bandwidth:** 20 Hz to 20 kHz
**Speaker size:** 5.6 mm
**Signal-to-noise ratio:** >53 dB
**Frequency response (microphone):** 150 Hz to 6.8 kHz
**Sensitivity (microphone):** -40 +/-3 dB

### Other features
**Special features:** UC certified

### Certifications
**Certified collaboration software:** Microsoft Teams
**Ecolabels:** TCO Certified

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## Specifications

### Minimum system requirements
USB Type-A port; USB Type-C® port

### Weight and dimensions
**Product Primary Color:** Black
**Weight:** 74 g
**Product dimensions:** 11.1 x 14.9 x 6.7 cm
**Package weight:** 206.5 g
**Package dimensions:** 190 x 175 x 55 mm
**Master carton quantity:** 10
**Master carton dimension:** 29.5 x 30.5 x 19.5 cm
**Master carton weight:** 2.06 kg
**Cartons per layer:** 12
**Pallet (layers):** 8
**Cartons per pallet:** 96
**Products per layer:** 120
**Products per pallet:** 960
**Pallet weight:** 198.24 kg
**Pallet dimensions:** 101.6 x 121.9 x 196.9 cm
**Cable length:** 2085 mm
**Product number:** 783R3AA
**Product name:** Poly EncorePro 525 USB-A Stereo Headset

### Warranty
Poly standard two-year limited warranty

### Country of origin
**Country of origin:** Made in Mexico

### What is in the box
Headset

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## Footnotes

### Messaging Footnotes
[1] Visit https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series for more detail.

### Technical Specifications Footnotes
[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA. [2] The functionality of your peripherals may vary based on your VDI vendor, UC application and OS. Please check with your application's website. Some examples are provided below: 1. Citrix: a. https://docs.citrix.com/en-us/citrix-virtual-apps-desktops/multimedia/opt-ms-teams.html b. https://docs.citrix.com/en-us/citrix-virtual-apps-desktops/1912-ltsr/multimedia/opt-ms-teams.html 2. Zoom: https://support.zoom.us/hc/en-us/articles/360031441671-VDI-client-features-comparison 3. Vmware: https://kb.vmware.com/s/article/86475 4. Igel: https://kb.igel.com/igelos-11.08.330/en/poly-headsets-compatibility-with-igel-os-88018889.html