# Poly EncorePro 525 USB-A Stereo Headset





\*Product image may differ from actual product

# Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

## Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

#### **Durable and comfortable**

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

# **Featuring**

## Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

#### Easy management via Poly Lens

Take control of your deployment from anywhere via remote management with Poly Lens cloud-based device management software.

#### Connection flexibility

Easily answer calls from your PC, regardless of the type of USB port you have, thanks to the convenient built-in USB-A and USB Type-C® connectors on the same cable.

#### Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

### **Acoustic hearing protection**

SoundGuard DIGITAL uses sophisticated algorithms to provide additional acoustic protection, above and beyond the impulse and long duration protection provided by SoundGuard while maintaining natural sounding speech.

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# **Specifications**

### Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

#### Connectivity and communications

Connection type: USB Type-A

**Ear cushions:** Foam (padding material) **Headphone type:** On-ear (stereo)

#### User interface features

Button user controls: Mute; Call answer/end; Volume +/-

#### **Audio**

**Audio features:** 

Noise reduction on outgoing voice audio Acoustic protection technology: SoundGuard<sup>1</sup>

Microphone type: Noise canceling Microphone bandwidth: 35 Hz to 21 kHz Speaker bandwidth: 20 Hz to 20 kHz

Speaker size: 5.6 mm

Signal-to-noise ratio: >53 dB

Frequency response (microphone): 150 Hz to 6.8 kHz

Sensitivity (microphone): -40 +/-3 dB

#### Other features

Special features: UC certified

#### Certifications

Certified collaboration software: Microsoft Teams

**Ecolabels:** TCO Certified

# Poly EncorePro 525 USB-A Stereo Headset

# **Specifications**

## Minimum system requirements

USB Type-A port; USB Type-C® port

# Weight and dimensions

**Product Primary Color: Black** 

Weight: 74 g

Product dimensions: 11.1 x 14.9 x 6.7 cm

Package weight: 206.5 g

Package dimensions: 190 x 175 x 55 mm

Master carton quantity: 10

Master carton dimension: 29.5 x 30.5 x 19.5 cm

Master carton weight: 2.06 kg

Cartons per layer: 12 Pallet (layers): 8 Cartons per pallet: 96 Products per layer: 120 Products per pallet: 960 Pallet weight: 198.24 kg

Pallet dimensions: 101.6 x 121.9 x 196.9 cm

Cable length: 2085 mm Product number: 783R3AA

Product name: Poly EncorePro 525 USB-A Stereo Headset

### Warranty

Poly standard two-year limited warranty

## Country of origin

Country of origin: Made in Mexico

### What is in the box

Headset



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# **Footnotes**

#### **Messaging Footnotes**

<sup>1</sup>Visit https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series for more detail.

#### **Technical Specifications Footnotes**

<sup>1</sup> Protects against Acoustic Shock by limiting sounds to below 118 dBA. <sup>2</sup> The functionality of your peripherals may vary based on your VDI vendor, UC application and OS. Please check with your application's website. Some examples are provided below: 1. Citrix: a. https://docs.citrix.com/en-us/citrix-virtualapps-desktops/multimedia/opt-ms-teams.html b. https://docs.citrix.com/en-us/citrix-virtual-apps-desktops/1912-ltsr/multimedia/opt-ms-teams.html 2. Zoom: https://support.zoom.us/hc/en-us/articles/360031441671-VDI-client-features-comparison 3. Vmware: https://kb.vmware.com/s/article/86475 4. lgel: https://kb.igel.com/igelos-11.08.330/en/poly-headsets-compatibility-with-igel-os-88018889.html

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