Poly EncorePro 720 with Quick Disconnect Headset



*Product image may differ from actual product

A better experience for callers and agents

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise cancelling for accurate voice interactions and fewer repeats. So callers get all the attention they need. Its uniquely curved, adjustable microphone and pivoting boom keep conversations crystal clear and private. So callers feel heard and secure.

Unique telescoping microphone and pivoting boom
Create clear, private conversations with a unique curved, telescoping microphone and pivoting boom and voice-optimized frequency response.

Voice-optimized frequency response for clearer conversations
Adjust the acoustic perspective of every call for more natural-sounding conversation with the adjustable sidetone.[1]

Adjustable sidetone
Adjust the acoustic perspective of every call for more natural-sounding conversation with the adjustable sidetone.[1]

Featuring

HiFi stereo for media playback
Enjoy clearer media playback in HiFi stereo.[1]

Reinforced, lightweight headband
Provide workers with the strength and durability of a reinforced, lightweight headband based on Poly contact center grade design.

50-year history of designing contact center-grade headsets
Rely on the expertise of a manufacturer that's made enterprise-grade contact center headsets for over 50 years.

Owned and controlled manufacturing facility
Save money and downtime with top-quality headsets you can rely on—EncorePro 700 is manufactured in a Poly owned and controlled facility.

Quick Disconnect (QD) tested to over 30,000 cycles
Enable your flexible workforce with the features they need and use every day, like Quick Disconnect (QD) tested to more than 30,000 cycles.

Lightest weight: 50 g/0.11 lbs (monoaural)
Let workers opt for the lightest weight headset in the EncorePro Series: monoaural, at 50 g/0.11 lbs.

Poly EncorePro 720 with Quick Disconnect Headset

Specifications

Compatibility
Compatible with PCs via QD (Quick-Disconnect)
Compatible operating systems: Windows 11; Windows 10; macOS

Performance
Product colour: Black

Connectivity and communications
Connection type: Wired: QD (Quick-Disconnect)
Ear cushions: Artificial leather (surface material)
Headphone type: On-ear (stereo)

Audio
Acoustic protection technology: SoundGuard[1]
Microphone type: Noise cancelling
Microphone bandwidth: 35 Hz to 21 kHz
Speaker bandwidth: 150 Hz to 6.8 kHz
Speaker size: 28 mm
Signal-to-noise ratio: >53 dB
Frequency response (microphone): 100 Hz to 6.8 kHz
Sensitivity (microphone): -40 +/-3 dB

Certifications
Certified collaboration software: Skype for Business

Poly EncorePro 720 with Quick Disconnect Headset

Specifications

Weight and dimensions

Product Primary Color: Black
Weight: 78 g
Product dimensions: 11.1 x 14.9 x 6.7 cm
Package weight: 182 g
Package dimensions: 13.78 x 17.8 x 5.46 cm
Master carton quantity: 36
Master carton dimension: 350 x 290 x 200 mm
Master carton weight: 6.55 kg
Cartons per layer: 6
Pallet (layers): 4
Cartons per pallet: 24
Products per layer: 216
Products per pallet: 864
Cable length: 218 cm
UPC number: 197029632654
Product number: 783N8AA
Product name: Poly EncorePro 720 with Quick Disconnect Headset

Warranty

Poly standard two-year limited warranty

Country of origin

China; Mexico(ABB)

What is in the box

Headset

Poly EncorePro 720 with Quick Disconnect Headset

Footnotes

Messaging Footnotes

[1] Available on USB models only.
[2] Available on QD models only.

Technical Specifications Footnotes

[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

© Copyright 2025 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

November 2025
gb-en