

# Poly EncorePro 510 Monaural Headset +Quick Disconnect



\*Product image may differ from actual product

## Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

### **Incredible call clarity**

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

### **Durable and comfortable**

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

### **Remote firmware and cloud system updates**

Never worry about updates, thanks to remote firmware and cloud system updates.<sup>1</sup>

## Featuring

### **Noise-canceling microphone**

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

### **Expanded compatibility**

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

### **Optimized for communications platforms**

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.<sup>1</sup>

### **Acoustic hearing protection**

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.<sup>1</sup>

### **Recessed buttons**

Eliminate button-pushing mistakes with recessed buttons that don't get accidentally activated.<sup>1</sup>

### **Single button for joint audio/video hold**

Enjoy worry-free privacy and peace of mind with a single button for joint audio and video hold.<sup>1</sup>



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## Specifications

### Compatibility

Compatible with PCs via QD (Quick-Disconnect)

**Compatible operating systems:** Windows 11; Windows 10; macOS

### Appearance

**Product colour:** Black

**Ear cushions:** Foam (padding material)

**Headphone type:** On-ear (monaural)

**Cable length:** 78.5 cm

### Connectivity and communications

**Connection type:** Wired: QD (Quick-Disconnect)

### User interface features

**Boom mic rotation:** 290°

### Audio

**Acoustic protection technology:** SoundGuard<sup>1</sup>

**Microphone type:** Noise cancelling

**Boom mic length:** 135 mm

**Microphone bandwidth:** 20 Hz to 16 kHz

**Speaker bandwidth:** 150 Hz to 6.8 kHz

**Speaker size:** 30 mm

**Signal-to-noise ratio:** >50 dB

**Frequency response (microphone):** 150 Hz to 6.8 kHz

**Sensitivity (microphone):** -40 +/-3 dB

### Certifications

**Certified collaboration software:** Skype for Business



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### Weight and dimensions

**Weight:** 0.052 kg

**Product dimensions:** 11.1 x 14.9 x 6.7 cm

**Package weight:** 7600 g

**Package dimensions:** 137.9 x 178.05 x 54.6 mm

### Logistic information

**Master carton quantity:** 48

**Master carton dimension:** 34.7 x 56.5 x 37.4 cm

**Master carton weight:** 7.38 kg

**Cartons per layer:** 5

**Layers per pallet:** 4

**Cartons per pallet:** 20

**Products per layer:** 240

**Products per pallet:** 960

**Pallet weight:** 357 kg

**Pallet dimensions:** 101.6 x 121.9 x 167.6 cm

### Additional information

**UPC number:** (ABB) 197029632791; (AC3) 197961801064

**Product number:** 783Q2AA

**Product name:** Poly EncorePro 510 Monaural Headset  
+Quick Disconnect

### Warranty

Poly standard two-year limited warranty

### Country of origin

China

### What is in the box

Headset



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## Footnotes

### Messaging Footnotes

<sup>1</sup> Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

<sup>2</sup> Available on QD models only.

### Technical Specifications Footnotes

<sup>1</sup> Protects against Acoustic Shock by limiting sounds to below 118 dBA.

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