

Poly EncorePro 520V Binaural Headset VoiceTube +Quick Disconnect



Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Remote firmware and cloud system updates

Never worry about updates, thanks to remote firmware and cloud system updates.¹

Featuring

Voice tube design

Our voice tube microphone design ensures clear voice delivery without distraction. The detachable voice tube is both clear and easy to clean or replace.

Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.¹

Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.¹

Recessed buttons

Eliminate button-pushing mistakes with recessed buttons that don't get accidentally activated.¹

Single button for joint audio/video hold

Enjoy worry-free privacy and peace of mind with a single button for joint audio and video hold.¹

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Specifications

Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

Connectivity and communications

Connection type: 3.5 mm audio

Ear cushions: Foam (padding material)

Headphone type: On-ear (stereo)

Audio

Audio features:

Noise reduction on outgoing voice audio

Acoustic protection technology: SoundGuard¹

Microphone type: Omnidirectional

Microphone bandwidth: 20 Hz to 16 kHz

Speaker bandwidth: 20 Hz to 10 kHz

Speaker size: 5.6 mm

Signal-to-noise ratio: >50 dB

Frequency response (microphone): 150 Hz to 6.8 kHz

Sensitivity (microphone): -40 +/-3 dB

Other features

Special features: UC certified

Certifications

Certified collaboration software: Skype for Business

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Specifications

Minimum system requirements

USB Type-A port; USB Type-C® port

Weight and dimensions

Product Primary Color: Black

Weight: 0.074 kg

Product dimensions: 11.1 x 14.9 x 6.7 cm

Package weight: 7600 g

Package dimensions: 137.9 x 178.05 x 54.6 mm

Master carton quantity: 48

Master carton dimension: 34.7 x 56.5 x 37.4 cm

Master carton weight: 8.65 kg

Cartons per layer: 5

Pallet (layers): 4

Cartons per pallet: 20

Products per layer: 240

Products per pallet: 960

Pallet weight: 357 kg

Pallet dimensions: 101.6 x 121.9 x 167.6 cm

Cable length: 78.5 cm

UPC number: 197961801262

Product number: 783P9AA

Product name: Poly EncorePro 520V Binaural Headset

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Warranty

Poly standard two-year limited warranty

Country of origin

Country of origin: Made in Mexico

What is in the box

Headset

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Footnotes

Messaging Footnotes

¹ Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail. ² Available on QD models only.

Technical Specifications Footnotes

¹ Protects against Acoustic Shock by limiting sounds to below 118 dBA.

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