



User Guide AX3000 VDSL Whole Home Mesh Wi-Fi 6 Gateway



Contents

About This Guide ····································	1
Appearance	2
Before You Start ······	3
Set Up Your Deco for DSL Modem Router Mode	4
Set Up Your Deco for Wi-Fi Router Mode9	9
FAQ13	3
Authentication ····································	4

About This Guide

This guide provides a brief introduction to AX3000 VDSL Whole Home Mesh Wi-Fi 6 Gateway and regulatory information. Features available in Deco may vary by model and software version. Deco availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Deco experience.

Conventions

In this guide, the following conventions are used:

Convention	Description
Deco	Stands for Deco Whole Home Mesh Wi-Fi System/ Unit.
<u>Underline</u>	Hyperlinks are in teal and underlined. You can click to redirect to a website or a specific section.
Teal	Key information appears in teal, including management page text such as menus, items, buttons and so on.
Note:	Ignoring this type of note might result in a malfunction or damage to the device.
ø Tips:	Indicates important information that helps you make better use of your device.

More Info

- Specific product information can be found on the product page at https://www.tp-link.com.
- A Technical Community is provided for you to discuss our products at https://community.tp-link.com.
- Our Technical Support contact information can be found at the Help center of the Deco app and the Contact Technical Support page at https://www.tp-link.com/support.

Speed/Coverage/Device Quantity Disclaimer

Maximum wireless signal rates are the physical rates derived from IEEE Standard 802.11 specifications. Actual wireless data throughput and wireless coverage, and quantity of connected devices are not guaranteed and will vary as a result of network conditions, client limitations, and environmental factors, including building materials, obstacles, volume and density of traffic, and client location.

Wi-Fi 6 Disclaimer

Use of Wi-Fi 6 and other features including OFDMA, MU-MIMO, 1024-QAM, and BSS Color require clients to support the corresponding features.

Seamless Roaming Disclaimer

Clients need to support 802.11k/v/r and may require additional set up. Performance may vary depending on the client device.

WPA3 Disclaimer

Use of WPA3 encryption requires clients to also support the corresponding feature.

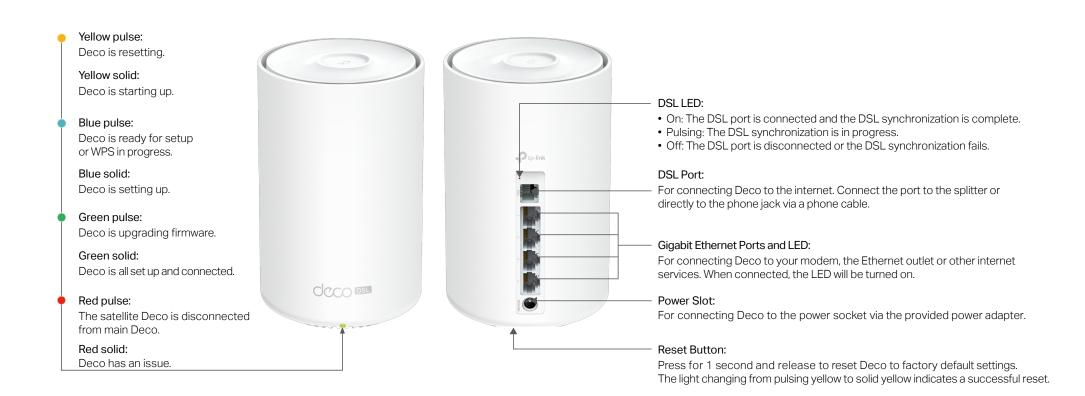
HomeShield Disclaimer

HomeShield includes the Free Basic Plan. Fees apply for the Pro Plan. Visit https://www.tp-link.com/homeshield/ for more information.

Appearance

Each Deco has an LED that changes color according to its status, four RJ-45 Ethernet ports, a DSL port, a power slot, and a Reset button.

Tip: The product label can be found at the bottom of the product.



Before You Start

You can set your Deco as a DSL modem router or a Wi-Fi router to meet the needs of different network scenarios.

DSL Modem Router Mode

When working in DSL Modem Router mode, Deco connects to the internet via a phone cable.

Follow Set Up Your Deco for DSL Modem Router Mode to set up your Deco.



Wi-Fi Router Mode

When working in Wi-Fi Router mode, Deco connects to the internet via an Ethernet cable. If you already have a modem or your internet comes via an Ethernet cable from the wall, you can set the Deco as a regular Wi-Fi router to share the internet.

Follow Set Up Your Deco for Wi-Fi Router Mode to set up your Deco.



Set Up Your Deco for DSL Modem Router Mode

When working in DSL Modem Router mode, Deco connects to the internet via a phone cable. The intuitive Deco app guides you through an easy setup process that gets each unit up and all your devices connected and online.

Follow the steps below to set up your Deco for DSL Modem Router mode. Here we take Deco X50-DSL as an example.

1. Get the Deco app

Download and install the Deco app from Google Play or App Store, or by scanning the QR code below.





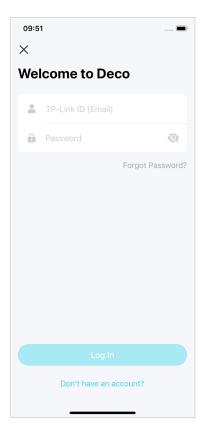




2. Log in with TP-Link ID

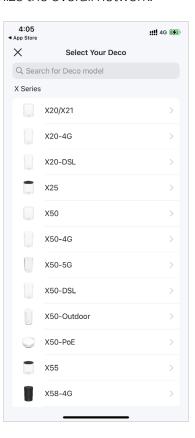
Open the app and log in with your TP-Link ID. If you don't have a TP-Link ID, create one first.

Tip: If you forgot your login password, tap Forgot Password.
The app will help you reset your password.



3. Select your Deco model

Search for and select your Deco model. If you have more than one Deco model, tap the question below the search box to check how to maximize the overall network.



4. Choose an operation mode Select Use as a DSL Modem Router.



5. Plug in your devices

Connect your Deco to the splitter or directly to the phone jack with the provided phone cable.



6. Power on Deco

Power on your Deco and wait until the LED pulses blue.



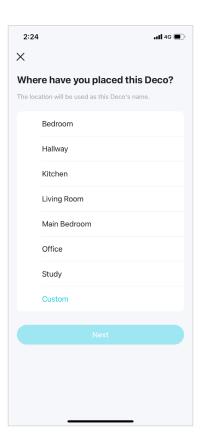
7. Connect to your Deco's Default Wi-Fi

Connect to the Deco's Wi-Fi using the default SSID printed on the product label.



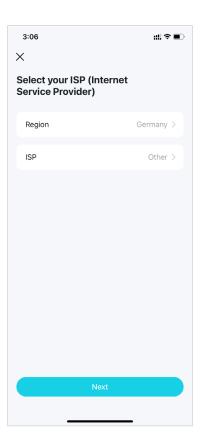
8. Specify your Deco's location

Select or custom a location for your Deco. The location will be used as the name of your Deco.



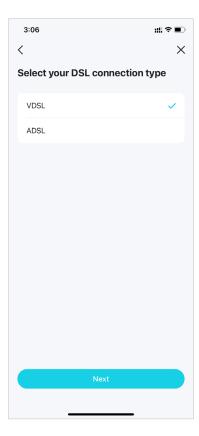
9. Select your ISP

Choose your current region and ISP (Internet Service Provider). If you can not find your ISP in the list, select Other.



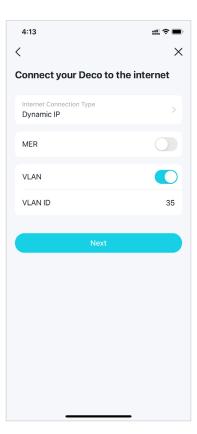
10. Select your DSL connection type

Select the DSL connection type you need.



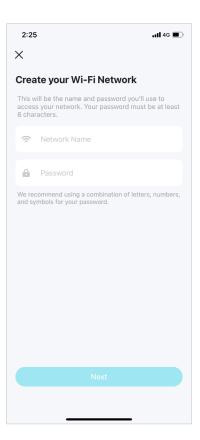
11. Connect your Deco to the internet

Select the internet connection type and enter the VLAN ID. If you are not sure, contact your internet service provider.



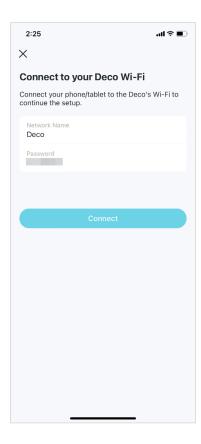
12. Create your Wi-Fi network

Set a network name and a password. These will be the name and password you use to connect your devices to Wi-Fi.



13. Connect to your Wi-Fi network

Connect your smartphone/tablet to the Deco's Wi-Fi.



14. Setup complete

Your Deco network is now up. You can connect your devices to the Deco network.



Set Up Your Deco for Wi-Fi Router Mode

When working in Wi-Fi Router mode, Deco connects to the internet via an Ethernet cable. If you already have a modem or your internet comes via an Ethernet cable from the wall, you can set the Deco as a regular wireless router to share the internet.

Follow the steps below to set up your Deco for Wi-Fi Router mode. Here we take Deco X50-5G as an example.

1. Get the Deco app

Download and install the Deco app from Google Play or App Store, or by scanning the QR code below.





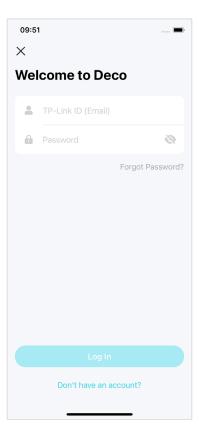




2. Log in with TP-Link ID

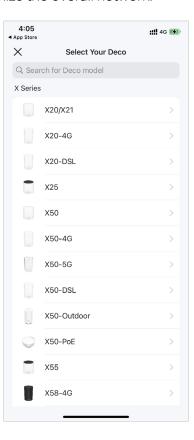
Open the app and log in with your TP-Link ID. If you don't have a TP-Link ID, create one first.

Tip: If you forgot your login password, tap Forgot Password.
The app will help you reset your password.



3. Select your Deco model

Search for and select your Deco model. If you have more than one Deco model, tap the question below the search box to check how to maximize the overall network.



4. Choose an operation mode

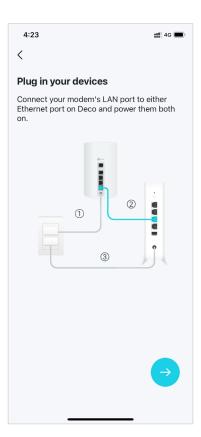
Select Use as a Wi-Fi Router.



5. Plug in and power on Deco

Power off your modem. Connect your Deco to the modem and power them both on.

If you don't have a modem, connect your Deco directly to the Ethernet outlet.



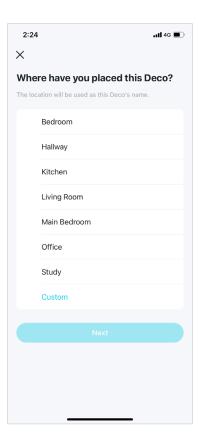
6. Connect to the Deco's Wi-Fi

Wait until the LED pulses blue, then connect to the Deco's Wi-Fi using the default SSID printed on the product label.



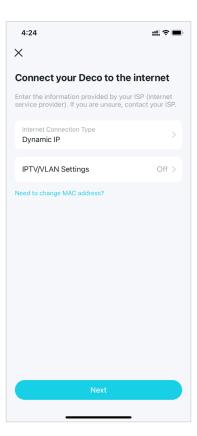
7. Specify your Deco's location

Select or custom a location for your Deco. The location will be used as the name of your Deco.



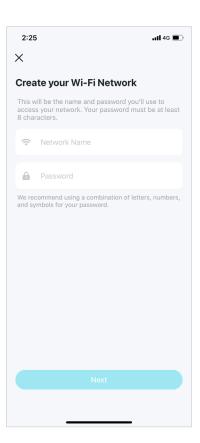
8. Connect your Deco to the internet

Select the internet connection type and enter the information. If you are not sure, contact your internet service provider.



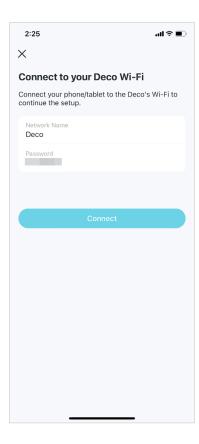
9. Create your Wi-Fi network

Set a network name and a password. These will be the name and password you use to connect your devices to Wi-Fi.



10. Connect to your Wi-Fi network

Connect your smartphone/tablet to the Deco's Wi-Fi.



11. Setup complete

Your Deco network is now up. You can connect your devices to the Deco network.



FAQ

Solutions to common problems during setup or use are provided here for reference. Follow the steps in the provided link to solve your problem. If problems still exist, contact us: https://www.tp-link.com/support

Q1. What should I do if I fail to configure the main Deco and get stuck on "We couldn't find Deco"?

Refer to the guide https://www.tp-link.com/support/fag/2239/ or follow the video https://youtu.be/2HYuEYS9XJM

Q2. What should I do if I fail to configure the satellite Deco and get stuck on "We couldn't find another Deco"?

Refer to the guide https://www.tp-link.com/support/fag/1447/ or follow the video https://youtu.be/iVgDzoo16T4

Q3. What should I do if I fail to configure the main Deco and get stuck on "Testing Internet Connection"?

Refer to the video https://youtu.be/OSUrGdWH-i0

Q4. What should I do if my wireless devices cannot connect to Deco?

Refer to the guide https://www.tp-link.com/support/fag/2718/

Q5. What should I do if Deco suddenly lost internet access?

Refer to the guide https://www.tp-link.com/support/fag/1454/

Q6. How can I find a suitable spot for my Deco?

Refer to the guide https://www.tp-link.com//support/fag/1446/

Q7. What can I do if the Deco app isn't working properly?

Refer to the guide https://www.tp-link.com/support/fag/1456/

Authentication

FCC Compliance Information Statement



Product Name: AX3000 VDSL Whole Home Mesh Wi-Fi 6 System

Model Number: Deco X50-DSL

Component Name	Model		
I.T.E Power Supply	T120150-2B4		

Responsible party:

TP-Link USA Corporation

Address: 10 Mauchly, Irvine, CA 92618

Website: http://www.tp-link.com/us/

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC regulations restrict operation of this device to indoor use only. The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10000 feet. Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

We, TP-Link USA Corporation, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2023-04-26

FCC Compliance Information Statement



Product Name: I.T.E POWER SUPPLY

Model Number: T120150-2B4

Responsible party:

TP-Link USA Corporation

Address: 10 Mauchly, Irvine, CA 92618

Website: http://www.tp-link.com/us/

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC regulations restrict operation of this device to indoor use only. The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10000 feet. Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

We, TP-Link USA Corporation, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2023-04-26

CE Mark Warning



This is a class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

OPERATING FREQUENCY(the maximum transmitted power)

2412MHz—2483.5MHz (20dBm)

5150MHz—5250MHz (23dBm)

5250 MHz -5350 MHz (23dBm)

Frequency band: 5150 - 5250 MHz:

Indoor use: Inside buildings only. Installations and use inside road vehicles and train carriages are not permitted. Limited outdoor use: If used outdoors, equipment shall not be attached to a fixed installation or to the external body of road vehicles, a fixed infrastructure or a fixed outdoor antenna. Use by unmanned aircraft systems (UAS) is limited to within the 5170 - 5250 MHz band.

Frequency band: 5250 - 5350 MHz:

Indoor use: Inside buildings only. Installations and use in road vehicles, trains and aircraft are not permitted. Outdoor use is not permitted.

EU declaration of conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863. The original EU declaration of conformity may be found at http://www.tp-link.com/en/ce

RF Exposure Information

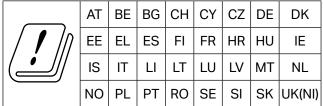
This device meets the EU requirements (2014/53/EU Article 3.1a) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device complies with RF specifications when the device used at 20 cm from your body.

National restrictions

Attention: This device may only be used indoors in all EU member states and EFTA countries, and Northern Ireland.

Attention: This device may only be used indoors in Great Britain.



UKCA Mark



UK Declaration of Conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at https://www.tp-link.com/support/ukca/

National restrictions

Attention: This device may only be used indoors in Great Britain.



Canadian Compliance Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference

2. This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1. l'appareil ne doit pas produire de brouillage;
- 2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

Caution:

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

DFS (Dynamic Frequency Selection) products that operate in the bands 5250-5350 MHz.

Avertissement:

Le dispositif fonctionnant dans la bande 5150-5250 MHz est réservé uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

Les produits utilisant la technique d'atténuation DFS (sélection dynamique des fréquences) sur les bandes 5250-5350 MHz.

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Industry Canada Statement

CAN ICES-3 (B)/NMB-3(B)



Korea Warning Statements:

당해 무선설비는 운용중 전파혼신 가능성이 있음.

NCC Notice & BSMI Notice:

注意!

取得審驗證明之低功率射頻器材,非經核准,公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。 低功率射頻器材之使用不得影響飛航安全及干擾合法通信;經發現有干擾現象時,應立即停用,並改善至無干擾時方得繼續使用。 前述合法通信,指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

應避免影響附近雷達系統之操作。

安全諮詢及注意事項

- 請按照本產品注明的電源類型使用本產品。
- 清潔本產品之前請先切斷電源。請勿使用液體、噴霧清潔劑或濕布進行清潔。
- 注意防潮,請勿將水或其他液體潑灑到本產品上。
- 插槽與開口供通風使用,以確保本產品的操作可靠並防止過熱,請勿堵塞或覆蓋開口。
- 請勿將本產品置放於靠近熱源的地方。除非有正常的通風,否則不可放在密閉位置中。
- 不要私自拆開機殼或自行維修,如產品有故障請與原廠或代理商聯繫。

限用物質含有情況標示聲明書

設備名稱:	型號(型式):					
Equipment name:	Type designation (Type)					
AX3000 VDSL Whole Home Mesh Wi-Fi 6	Deco 50-DSL					
Gateway						
	限用物質及其化學符號 Restricted substances and its chemical symbols					
單元	鉛	汞	鎘	六價鉻	多溴聯苯	多溴二苯醚
Unit	Lead	Mercury	Cadmium	Hexavalent	Polybrominated	Polybrominated
	(Pb)	(Hg)	(Cd)	chromium	biphenyls	diphenyl ethers
				(Cr ⁺⁶)	(PBB)	(PBDE)
PCB	0	0	0	0	0	0
外殼	0	0	0	$\overline{}$		
雪 海 世 確 哭						

備考1. 超出0.1 wt %"及 "超出0.01 wt %" 系指限用物質之百分比含量超出百分比含量基準值。

Note 1: "Exceeding 0.1 wt %" and "exceeding 0.01 wt %" indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2. "○"系指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2: "O" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3."一"系指該項限用物質為排除項目。

其他及其配件

Note 3: The "-" indicates that the restricted substance corresponds to the exemption.



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.

EHC

Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.
- This product uses radios and other components that emit electromagnetic fields. Electromagnetic fields and magnets may interfere with pacemakers and other implanted medical devices. Always keep the product and its power adapter more than 15 cm (6 inches) away from any pacemakers or other implanted medical devices. If you suspect your product is interfering with your pacemaker or any other implanted medical device, turn off your product and consult your physician for information specific to your medical device.
- Operating Temperature: 0°C~40°C (32°F~104°F)

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanation of the symbols on the product label

Symbol	Explanation
	DC voltage
\triangle	Caution
ì	Operator's manual
	Indoor use only
\bigcirc \bigcirc \bigcirc	Polarity of d.c. power connector

Symbol	Explanation
	Class II equipment
VI	Energy efficiency Marking
	RECYCLING
	This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means
	that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to
	minimize its impact on the environment.
	User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new
	electrical or electronic equipment.