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FSE94848P

EN User Manual | **Dishwasher**

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CONTENTS

1. SAFETY INFORMATION.....2
2. SAFETY INSTRUCTIONS.....4
3. INSTALLATION.....6
4. PRODUCT DESCRIPTION.....7
5. CONTROL PANEL.....8
6. PROGRAMME SELECTION.....9
7. BASIC SETTINGS 11
8. WIRELESS CONNECTION.....15
9. BEFORE FIRST USE.....16
10. DAILY USE.....17
11. HINTS AND TIPS.....21
12. CARE AND CLEANING.....22
13. TROUBLESHOOTING.....26
14. TECHNICAL INFORMATION.....31
15. ENVIRONMENTAL CONCERNS.....32

1. ⚠ SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.

- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep detergents away from children.
- Keep children and pets away from the appliance when the door is open.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

1.2 General Safety

- This appliance is for cleaning household-type dishes and tableware only.
- This appliance is designed for single household domestic use in an indoor environment.
- This appliance may be used in offices, hotel guest rooms, bed & breakfast guest rooms, farm guest houses and other similar accommodation where such use does not exceed (average) domestic usage levels.
- Do not change the specification of this appliance.
- The operating water pressure (minimum and maximum) must be between 0.05 (0.5) / 1 (10) MPa (bar).
- Follow the maximum number of 14 place settings.
- The appliance door should not be left in an open position to avoid the tripping hazard.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.
- WARNING: Knives and other utensils with sharp points must be loaded in the basket with their points down or placed in a horizontal position.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.

- Do not use high pressure water sprays and/or steam to clean the appliance.
- If the appliance has ventilation openings in the base, they must not be covered e.g. by a carpet.
- The appliance is to be connected to the water mains using the new supplied hose-sets. Old hose sets must not be reused.

2. SAFETY INSTRUCTIONS

2.1 Installation

> ⚠ **WARNING!**
>
> Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Follow the installation instructions supplied with the appliance.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not install or use the appliance where the temperature is less than 0 °C.
- Install the appliance in a safe and suitable place that meets installation requirements.
- Do not use the appliance before installing it in the built-in structure due to safety manner.

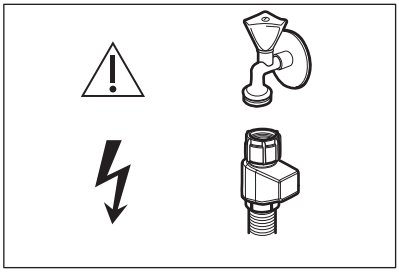
2.2 Electrical connection

> ⚠ **WARNING!**
>
> Risk of fire and electric shock.

- Warning: this appliance is designed to be installed / connected to a grounding connection in the building.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

2.3 Water connection

- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.
- If the water inlet hose is damaged, immediately close the water tap and disconnect the mains plug from the mains socket. Contact the Authorised Service Centre to replace the water inlet hose.
- Without electrical power, the water protection system is not active. In this case there is a risk of flooding.
- The water inlet hose has a safety valve and a sheath with an inner mains cable.



⚠ WARNING!

Dangerous voltage.

2.4 Use

- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Dishwasher detergents are dangerous. Follow the safety instructions on the detergent packaging.
- Do not drink and play with the water in the appliance.
- Do not remove the dishes from the appliance until the programme is complete. Some detergent may remain on the dishes.
- Do not store items or apply pressure on the open door of the appliance.
- The appliance can release hot steam if you open the door while a programme operates.

2.5 Internal lighting

⚠ WARNING!

Risk of injury.

- This appliance has an internal lamp that comes on when you open the door and goes off when the door is closed.
- To replace the internal lighting, contact the Authorised Service Centre.

2.6 Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Please note that self-repair or non-professional repair can have safety consequences and might void the guarantee.
- The following spare parts are available for at least 7 years after the model has been discontinued: motor, circulation and drain pump, heaters and heating elements, including heat pumps, piping and related equipment including hoses, valves, filters and aquastops, structural and interior parts related to door assemblies, printed circuit boards, electronic displays, pressure switches, thermostats and sensors, software and firmware including reset software. The following spare parts are available for at least 10 years after the model has been discontinued: door hinge and seals, other seals, spray arms, drain filters, interior racks and plastic peripherals such as baskets and lids. The duration may be longer in your country. For further information, please visit our website.
- Please note that some of these spare parts are only available to professional repairers, and that not all spare parts are relevant for all models.
- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.

2.7 Disposal

⚠ WARNING!

Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door catch to prevent children and pets to get closed in the appliance.

3. INSTALLATION

⚠ WARNING!

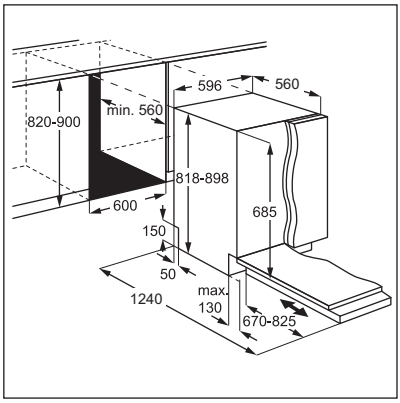
Refer to Safety chapters before installation.

For detailed installation information, see the installation instruction supplied with the appliance.

3.1 Building in

YouTube www.youtube.com/electrolux
www.youtube.com/aeg

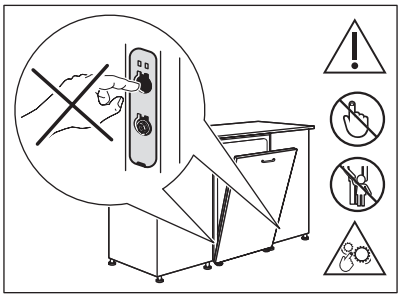
How to install your AEG/Electrolux 60 cm Sliding Door Dishwasher

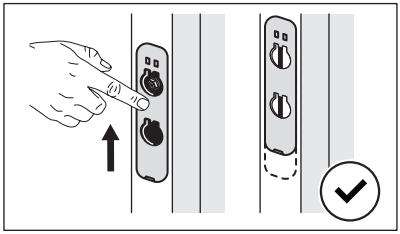


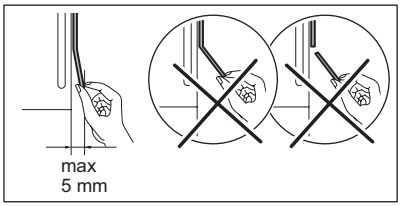
3.2 Safety caps

If the furniture panel is not installed, open the appliance door carefully to avoid the risk of injury.

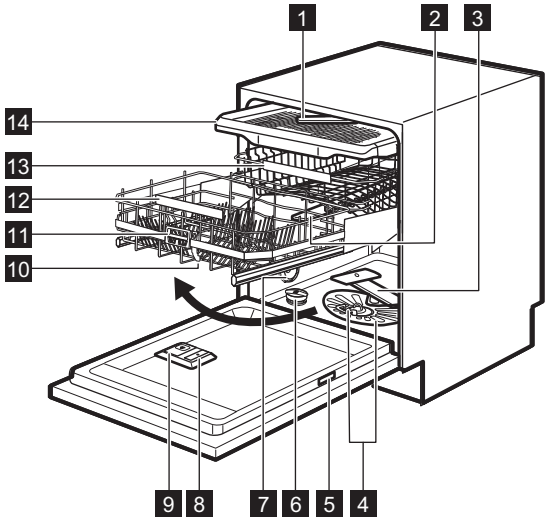
After installation, make sure the plastic covers are locked in position. Damage or removal of the plastic covers on the sides of the door may impact the functionality of the appliance and may cause an injury. If the plastic cover is damaged, contact the Authorized Service Centre to replace it with the new one.







4. PRODUCT DESCRIPTION



1 Ceiling spray arm
2 Upper spray arm
3 Lower spray arm
4 Filters
5 Rating plate
6 Salt container
7 Air vent
8 Rinse aid dispenser
9 Detergent dispenser
10 ComfortLift basket
11 Trigger handle
12 Lower basket handle
13 Upper basket
14 Cutlery drawer

4.1 QR code on the rating plate

The rating plate has a QR code that can be used in two ways.

Scan the QR code with the camera on your mobile device to be redirected to the app in the app store. Follow the instructions on your mobile device to download the app.

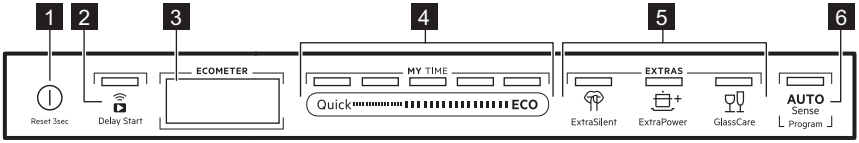
Scan the QR code with the scanner in the app to pair the dishwasher with your mobile device.

4.2 Internal light

The appliance has an internal lamp. It comes on when you open the door or switch the appliance on while the door is open.

The lamp goes off when you close the door or switch the appliance off. Otherwise, it goes off automatically after some time to save energy.

5. CONTROL PANEL



1 On/Off button / Reset button
2 Delay start button / Remote start button
3 Display
4 MY TIME program selection bar
5 Option buttons (EXTRAS)
6 AUTO Sense program button

5.1 Display

The display shows the following information:

- ECOMETER
- Indicators
- Programme names and durations
- Delay start time
- Information texts

5.2 ECOMETER



The ECOMETER indicates how the programme selection impacts energy and water consumption. The more bars are on, the lower the consumption is.

ECO indicates the most environmentally friendly programme selection for a normally soiled dishwashing load.

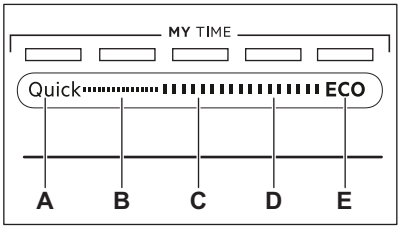
5.3 Indicators

Indicator	Description
	Rinse aid indicator. It is on when the rinse aid dispenser needs refilling. Refer to "Before first use" chapter.
	Salt indicator. It is on when the salt container needs refilling. Refer to "Before first use" chapter.
	Machine Care indicator. It is on when the appliance needs internal cleaning with the Machine Care programme. Refer to "Care and cleaning" chapter.
	Drying phase indicator. It is on when you select a programme with the drying phase. It flashes when the drying phase operates. Refer to "Programme selection.
	Wi-Fi indicator. It is on when you activate the wireless connection. Refer to "Wireless connection" chapter.
	Remote start indicator. It is on when you activate the remote start. Refer to "Daily use" chapter.
	Delay Start indicator. It is on when you set the delay start. Refer to "Daily use" chapter.
	Pause indicator. It flashes when you pause a wash cycle or the delay countdown by opening the appliance door. Refer to "Daily use" chapter.
	Alert indicators. They are on when a malfunction of the appliance occurs. Refer to "Troubleshooting" chapter.

6. PROGRAMME SELECTION

6.1 MY TIME

MY TIME selection bar allows to select a suitable dishwashing cycle based on programme duration.



A. **Quick** is the shortest programme (**30min**) suitable for dishwashing a load with fresh and light soil.
B. **1h** is a programme suitable for dishwashing a load with fresh and lightly dried-on soil.
C. **1h 30min** is a programme suitable for dishwashing and drying normally soiled items.
D. **2h 40min** is a programme suitable for dishwashing and drying heavily soiled items.
E. **ECO** is the longest programme offering the most efficient use of energy and water consumption for crockery and cutlery with normal soil. This is the standard programme for test institutes. **1)**

6.2 AUTO Sense

The AUTO Sense programme automatically adjusts the dishwashing cycle to the type of load.

The appliance senses the degree of soil and the amount of dishes in the baskets. It adjusts the temperature and quantity of water as well as the wash duration.

6.3 EXTRAS

You can adjust the programme selection to your needs by activating EXTRAS.

ExtraSilent

ExtraSilent allows to reduce the noise generated by the appliance. When the option is activated, the wash pump works quietly at a lower speed. Due to the low speed, the programme duration is longer.

ExtraPower

ExtraPower improves the dishwashing results of the selected programme. The option increases the wash temperature and duration.

GlassCare

GlassCare prevents delicate load, glassware in particular, from damaging. The option prevents rapid changes in the dishwashing temperature of the selected programme and reduces it to 45 °C.

6.4 Extras in the app

The app provides additional dishwashing options. To access all options, connect your dishwasher to the app. Refer to "Wireless connection" chapter.

1) This programme is used to assess compliance with the Ecodesign Comission Regulation (EU) 2019/2022.

6.5 Programmes overview

Programme	Dishwasher load	Degree of soil	Programme phases	EXTRAS
Quick	Crockery, cutlery	Fresh	• Dishwashing 50 °C • Intermediate rinse • Final rinse 45 °C • AirDry **1)**	• ExtraPower • GlassCare • ExtraHygiene **2)**
Pre-rinse **3)**	All	All	• Prewash	Not applicable
1h	Crockery, cutlery	Fresh, lightly dried-on	• Dishwashing 60 °C • Intermediate rinse • Final rinse 50 °C • AirDry **1)**	• ExtraPower • GlassCare • ExtraHygiene **2)**
1h 30min	Crockery, cutlery, pots, pans	Normal, lightly dried-on	• Dishwashing 60 °C • Intermediate rinse • Final rinse 55 °C • Drying • AirDry **1)**	• ExtraPower • GlassCare • ExtraHygiene **2)**
2h 40min	Crockery, cutlery, pots, pans	Normal to heavy, dried-on	• Prewash • Dishwashing 60 °C • Intermediate rinse • Final rinse 60 °C • Drying • AirDry **1)**	• ExtraPower • GlassCare • ExtraHygiene **2)**
ECO	Crockery, cutlery, pots, pans	Normal, lightly dried-on	• Prewash • Dishwashing 50 °C • Intermediate rinse • Final rinse 55 °C • Drying • AirDry **1)**	• ExtraPower • GlassCare • ExtraHygiene **2)** • ExtraSilent
AUTO Sense	Crockery, cutlery, pots, pans	All	• Prewash • Dishwashing 50 - 60 °C • Intermediate rinse • Final rinse 60 °C • Drying • AirDry **1)**	Not applicable
Machine Care	For cleaning the appliance interior. Refer to "Care and Cleaning".		• Cleaning 70 °C • Intermediate rinse • Final rinse • AirDry **1)**	Not applicable

1) Automatic door opening during the drying phase. Refer to "Basic settings".

2) Available only through the app.

3) Available only through the app.

Consumption values

Programme 1)2)	Water (l)	Energy (kWh)	Duration (min)
Quick	11.0	0.620	30
Pre-rinse	5.0	0.010	15
1h	11.8	0.970	60
1h 30min	11.9	1.110	90
2h 40min	11.9	1.210	160
ECO	11.0	0.746	240
AUTO Sense	12.1	1.220	170
Machine Care	10.6	0.710	60

1) The pressure and the temperature of the water, the variations of the mains supply, the options, the quantity of dishes and the degree of soil can change the values.

2) The values for programmes other than ECO are indicative only.

Information for test institutes

To receive the necessary information for conducting performance tests (e.g. according to: EN60436), send an email to:

info.test@dishwasher-production.com

In your request, include the product number code (PNC) from the rating plate.

For any other questions regarding your dishwasher, refer to the service book provided with your appliance.

7. BASIC SETTINGS

You can configure the appliance by changing basic settings according to your needs.

Settings	Values	Description
Water hardness	1 - 10 (default: 5)	Adjust the level of the water softener according to the water hardness in your area.**1)**
Rinse aid level	0 - 6 (default: 4)	Adjust the level of the rinse aid according to the necessary dosage.**1)**
End sound	ON OFF (default)	Activate or deactivate the acoustic signal for the end of a programme.**1)**
Auto door open	ON (default) OFF	Activate or deactivate AirDry.**1)**
Key tones	ON (default) OFF	Activate or deactivate the sound of the buttons when pressed.
Display on floor	ON (default) OFF	Activate or deactivate TimeBeam.**1)**
Brightness	0 - 9	Adjust the brightness of the display.

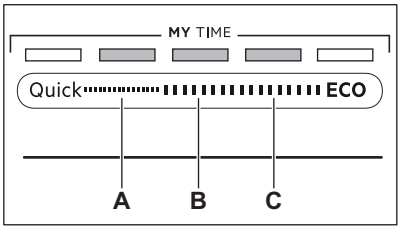
Settings	Values	Description
Language	List of languages (default: English)	Set the preferred language.
Reset settings	YES NO	Reset the appliance to the factory settings. The setting does not reset the wireless connection setup.
WiFi	ON OFF (default)	Activate or deactivate the wireless connection. **2)**
Network	Signal strength IP MAC	Check the information about the network connection.
Forget network	YES NO	Reset the network credentials. **2)**
PNC number	Number	Check the PNC number of your appliance. **1)**

1) For more details, refer to the information provided in this chapter.
2) For more details, refer to "Wireless connection" chapter.

7.1 Setting mode

How to navigate in setting mode

You can navigate in setting mode using MY TIME selection bar.



A. **Previous** button
B. **OK** button
C. **Next** button

Use **Previous** and **Next** to switch between the basic settings and to change their value.

Use **OK** to enter the selected setting and to confirm changing its value.

How to enter setting mode

You can enter setting mode before starting a programme. You cannot enter setting mode while the programme is running.

To enter setting mode, press and hold simultaneously Quick and **ECO** for about 3 seconds.

- The lights related to the **Previous**, **OK** and **Next** are on.
- The display shows the first available setting and its current value.

How to change a setting

Make sure the appliance is in setting mode.

1. Use **Previous** or **Next** to select the desired setting.

The display shows the setting name and its current value.

2. Press **OK** to enter the setting.

The display shows available values.

3. Press **Previous** or **Next** to change the value.
4. Press **OK** to confirm the setting.
   - The new setting is saved.
   - The appliance returns to the basic settings list.
5. Press and hold simultaneously Quick and **ECO** for about 3 seconds to exit setting mode.

The appliance returns to the programme selection.
The saved settings remain valid until you change them again.

7.2 The water softener

The water softener removes minerals from the water supply, which would have a negative effect on the washing results and on the appliance.

The higher the content of these minerals, the harder your water is. Water hardness is measured in equivalent scales.

The water softener should be adjusted according to the hardness of the water in your area. Your local water authority can advise you on the hardness of the water in your area. Set the right level of the water softener to assure good washing results.

Water hardness

German degrees (°dH)	French degrees (°fH)	mmol/l	mg/l (ppm)	Clarke degrees	Water softener level
47 - 50	84 - 90	8.4 - 9.0	835 - 904	58 - 63	10
43 - 46	76 - 83	7.6 - 8.3	755 - 834	53 - 57	9
37 - 42	65 - 75	6.5 - 7.5	645 - 754	46 - 52	8
29 - 36	51 - 64	5.1 - 6.4	505 - 644	36 - 45	7
23 - 28	40 - 50	4.0 - 5.0	395 - 504	28 - 35	6
19 - 22	33 - 39	3.3 - 3.9	325 - 394	23 - 27	5 **1)**
15 - 18	26 - 32	2.6 - 3.2	255 - 324	18 - 22	4
11 - 14	19 - 25	1.9 - 2.5	185 - 254	13 - 17	3
4 - 10	7 - 18	0.7 - 1.8	70 - 184	5 - 12	2
<4	<7	<0.7	<70	< 5	1 **2)**

1) Factory setting.

2) Do not use salt at this level.

Regardless of the type of detergent used, set the proper water hardness level to keep the salt refill indicator active.

ⓘ

Multi-tabs containing salt are not effective enough to soften hard water.

Regeneration process

For the correct water softener operation, the resin of the softener device needs to be regenerated regularly. This process is automatic and is the part of the normal dishwasher operation.

When the prescribed quantity of water (see values in the table) has been used since the previous regeneration process, a new regeneration process will be initiated between the final rinse and the programme end.

Water softener level	Amount of water (l)
1	250
2	100
3	62
4	47
5	25
6	17
7	10
8	5
9	3
10	3

In case of the high water softener setting, it may occur also in the middle of the

programme, before the rinse (twice during a programme). Regeneration initiation has no impact on the cycle duration, unless it occurs in the middle of a programme or at the end of a programme with a short drying phase. In such cases, the regeneration prolongs the total duration of a programme by additional 5 minutes.

Subsequently, the rinsing of the water softener that lasts 5 minutes may begin in the same cycle or at the beginning of the next programme. This activity increases the total water consumption of a programme by additional 4 litres and the total energy consumption of a programme by additional 2 Wh. The rinsing of the softener ends with a complete drain.

Each performed softener rinse (possible more than one in the same cycle) may prolong the programme duration by another 5 minutes when it occurs at any point at the beginning or in the middle of a programme.

ⓘ

All the consumption values mentioned in this section are determined in line with the currently applicable standard in laboratory conditions with water hardness 2.5mmol/L (water softener: level 3) according to the regulation: 2019/2022 . The pressure and the temperature of water as well as the variations of the mains supply can change the values.

7.3 Rinse aid level

The rinse aid helps to dry the dishes without streaks and stains. It is automatically released during the hot rinse phase. It is possible to set the released quantity of rinse aid.

When the rinse aid dispenser is empty, the display shows the indicator and **Rinse aid low**. If the drying results are satisfactory while using multi-tablets only, it is possible to deactivate the dispenser and the refill notification. However, for best drying performance, always use rinse aid and keep the notification active.

To deactivate the rinse aid dispenser and the notification, set the rinse aid level to 0.

7.4 End sound

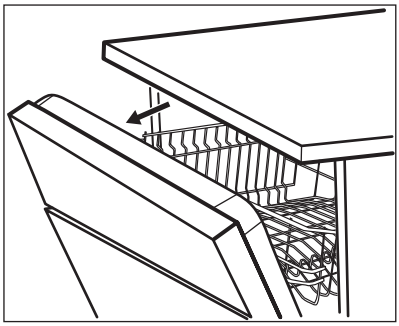
You can activate an acoustic signal that sounds when the programme is completed.

ⓘ

Acoustic signals sound also when a malfunction of the appliance occurs. It is not possible to deactivate these signals.

7.5 AirDry

AirDry improves the drying results. The appliance door opens automatically during the drying phase and remains ajar.



AirDry is automatically activated with all programmes.

The duration of the drying phase and the door opening time vary depending on the selected programme and options.

When AirDry opens the door, the display shows the remaining time of the running programme.

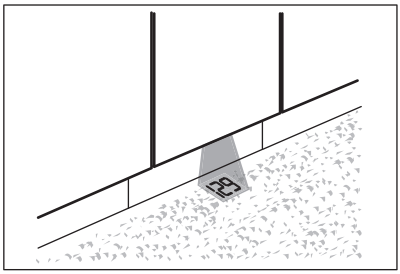
⚠ **CAUTION!**

Do not try to close the appliance door within 2 minutes after automatic opening. This can cause damage to the appliance.

⚠ **CAUTION!**

If children have access to the appliance, we advise to deactivate AirDry. The automatic opening of the door may pose a danger.

7.6 TimeBeam



TimeBeam displays the following information on the floor below the appliance door:
- The programme duration when the programme begins.
- **0:00** and **CLEAN** when the programme is completed.
- **DELAY** and the countdown duration when the delay start begins.
- An alarm code when the appliance has a malfunction.

When AirDry opens the door, TimeBeam is off. To check the remaining time of the running programme, look at the control panel display.

7.7 PNC number

If you contact an Authorised Service Centre, you need to provide the product number code (PNC number) of your appliance.

The number can be found on the rating plate on the appliance door. You can also check the number on the display. Select **PNC number** from the setting list to check the number.

8. WIRELESS CONNECTION

You can connect your dishwasher to the home wireless network and then link it to your mobile devices in the app. This functionality allows you to remotely control and monitor your dishwasher.

Wi-Fi module parameters	
Wi-Fi module	NIUS-SA
Frequency	2.412 - 2.472 GHz
Protocol	IEEE 802.11 b-g-n
Max Power	<20 dBm
Encryption	WPA, WPA2

8.1 How to connect the dishwasher to the network and to the app

To connect your dishwasher, you need:
- Wireless network with the Internet connection.
- Mobile device connected to the wireless network.

1. To download the app, scan the QR code located on the back cover of the user manual. You can also download the app directly from the app store.
2. Follow the instructions in the app.
3. Turn on the dishwasher.
4. To activate the wireless connection, follow one of the two methods:
   - Press and hold simultaneously and Quick for 2 seconds.
   - Enter setting mode, select the setting **WiFi** and change its values to **ON**.

The display shows **Wi-Fi is starting up** and then **Wi-Fi is ready**.

5. When prompted, enter the home network credentials in the app.

If the credentials are not entered, the dishwasher deactivates the wireless connection after some time.

If the connection is successful, the dishwasher displays **Connection successful**. Refer to "Daily use" chapter to activate remote start.

If the connection is unsuccessful or the display shows **Updating**, refer to "Troubleshooting" chapter.

To cancel the procedure, press any active button and confirm the cancellation. Alternatively, deactivate and activate the appliance.

8.2 How to deactivate the wireless connection

Enter setting mode, select the setting **WiFi** and change its value to **OFF**.

8.3 How to activate the wireless connection

Enter setting mode, select the setting **WiFi** and change its value to **ON**.
Refer to "Daily use" chapter to activate the remote start.

8.4 How to reset the network credentials

If you want to connect to a different wireless network or update the credentials of the current network, reset the network credentials.

Enter setting mode and activate the setting **Forget network**.
The indicator is off.
Connect the dishwasher to the network and to the app to enter new network credentials. Refer to the instructions provided earlier in this chapter.

9. BEFORE FIRST USE

1. **Adjust the level of the water softener according to the hardness of the water supply.**
2. Fill the salt container.
3. Fill the rinse aid dispenser.
4. Open the water tap.
5. Start Quick programme to remove any residuals from the manufacturing process. Do not use detergent and do not put dishes in the baskets.

After starting the programme, the appliance recharges the resin in the water softener for up to 5 minutes. The washing phase starts only after this procedure is complete. The procedure is repeated periodically.

9.1 The salt container

⚠ CAUTION!

Use only regeneration salt for dishwashers. Do not use kitchen salt.

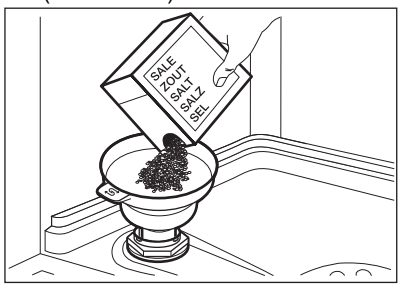
The salt is used to recharge the resin in the water softener and to assure good washing results in daily use.

How to fill the salt container

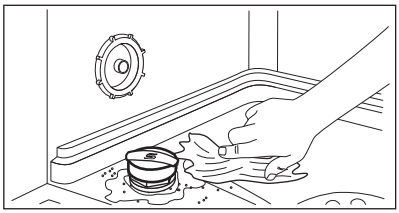
ⓘ

Make sure that the ComfortLift basket is empty and locked in the raised position.

1. Turn the cap of the salt container counterclockwise and remove it.
2. Put 1 litre of water in the salt container (only for the first time).
3. Fill the salt container with dishwasher salt (until it is full).



4. Carefully shake the funnel by its handle to get the last granules inside.
5. Remove the salt around the opening of the salt container.

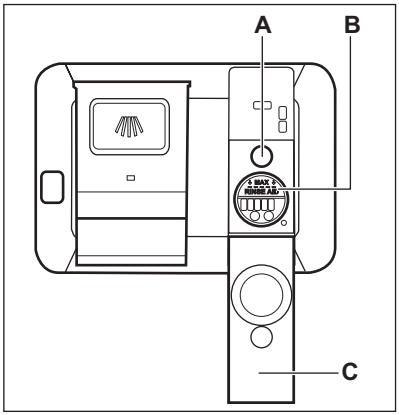


6. Turn the cap clockwise to close the salt container.

⚠ CAUTION!

Water and salt can come out of the salt container when you fill it. To prevent corrosion, fill the salt container and then immediately start a complete dishwashing cycle with detergent.

9.2 How to fill the rinse aid dispenser



⚠ CAUTION!

The compartment (**B**) is for rinse aid only. Do not fill it with detergent.

⚠ CAUTION!

Only use rinse aid designed specifically for dishwashers.

1. Open the lid (**C**).
2. Fill the dispenser (**B**) until the rinse aid reaches the marking "MAX".
3. Remove the spilled rinse aid with an absorbent cloth to prevent excessive foam formation.
4. Close the lid. Make sure that the lid locks into position.

ⓘ

Fill the rinse aid dispenser when the indicator (**A**) is clear.

10. DAILY USE

1. Open the water tap.
2. Press and hold ⏻ until the appliance is activated.
3. Fill the salt container if it is empty.
4. Fill the rinse aid dispenser if it is empty.
5. Load the baskets.
6. Add the detergent.
7. Select and start a programme.
8. Close the water tap when the programme is complete.

10.1 ComfortLift

⚠ CAUTION!

Do not sit on the rack or put excessive pressure on the locked basket.

⚠ CAUTION!

Do not exceed the max load capacity of 18 kg.

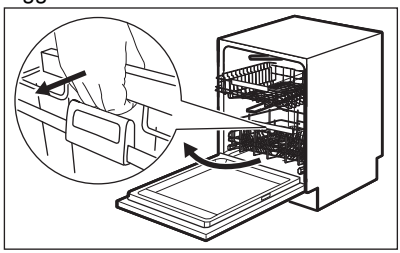
⚠ CAUTION!

Make sure that items do not stick out of the basket frame as it can cause damage to the items and the ComfortLift mechanism.

The ComfortLift mechanism allows to lift the lower rack up (to the second rack level) and put it down to load and unload dishes easily.

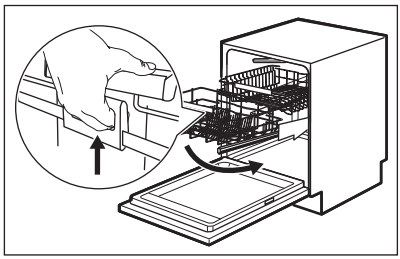
To load or unload the lower basket:

1. Lift the basket by pulling the rack out of the dishwasher by the basket handle. The trigger handle should not be used.



The basket is automatically locked on the upper level.

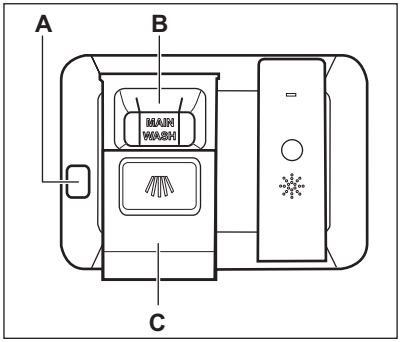
2. Carefully place items in the basket or remove them (refer to the basket loading leaflet).
3. Lower the basket by connecting the trigger handle with the basket frame as shown below. Lift the trigger handle completely and the basket handle slightly until the basket is disengaged on both sides.



Once the basket is unlocked, push the rack down. The mechanism returns to its default position on the lower level.
There are two ways of lowering the basket depending on the loading:

- If there is a full load of plates, slightly push the basket down.
- If the basket is empty or half-loaded, press the basket down.

10.2 Using the detergent



⚠ CAUTION!

Only use detergent specifically designed for dishwashers.

1. Press the release button (**A**) to open the lid (**C**).
2. Put the detergent (gel, powder or tablets) in the compartment (**B**).
3. If the programme has a prewash phase, put a small quantity of detergent on the inner part of the appliance door.
4. Close the lid. Make sure that the lid locks into position.

ⓘ

For information about the detergent dosage, refer to the manufacturer's instructions on the packaging of the product. Usually, 20 - 25 ml of gel detergent is adequate for washing a load with normal soil.

ⓘ

The upper ends of the two vertical ribs inside the compartment (**B**) indicate the maximum level for filling the dispenser with gel (max. 30ml).

10.3 Remote start

Activate this function to remotely control and monitor your dishwasher in the app.

How to activate the remote start

Make sure that the indicator is on and your dishwasher is added in the app. If not, refer to "Wireless connection" chapter.

1. Press .
   - The light related to the button is on.
   - The indicator is off.
   - The indicator is on.
2. Close the appliance door.
3. Use the app to remotely operate the appliance.

Opening the door deactivates the remote start. Refer to the information provided further in this chapter.

How to deactivate the remote start

Press until the display shows **0h**.

- The light related to the button is off.
- The indicator is off.
- The indicator is on.
- The appliance returns to the programme selection.

10.4 How to select and start a programme using MY TIME selection bar

1. Slide your finger across MY TIME selection bar to choose a suitable programme.
   - The light related to the selected programme is on.
   - The ECOMETER indicates the level of energy and water consumption.
   - The display shows the programme duration.
2. Activate applicable EXTRAS if desired.
3. Close the appliance door to start the programme.

10.5 How to activate EXTRAS

1. Select a programme using MY TIME selection bar.
2. Press the button dedicated to the option you want to activate.
   - The light related to the button is on.
   - The display shows the updated programme duration.
   - ECOMETER indicates the updated level of energy and water consumption.

By default, options must be activated every time before you start a programme.

It is not possible to activate or deactivate options while a programme is running.

Not all options are compatible with each other.

Activating options often increases the water and energy consumption as well as the programme duration.

10.6 How to start the AUTO Sense program

1. Press AUTO Sense.
   - The light related to the button is on.
   - The display shows the longest possible program duration.
2. Close the appliance door to start the program.

The appliance senses the type of load and adjusts a suitable wash cycle. During the cycle, the sensors operate several times and the initial program duration can decrease.

10.7 How to delay the start of a programme

1. Select a programme.
2. Double press .

The display shows **1h**.

3. Press repeatedly until the display shows the desired delay time (from 1 to 24 hours).
4. Close the appliance door to start the countdown.

When you set the delay start, the remote start is automatically activated.

During the countdown, you cannot change the programme selection. You can change the delay time in the app.

When the countdown is complete, the programme starts.

10.8 Opening the door while the appliance operates

Opening the door while a programme is running pauses the wash cycle. The display shows the remaining duration of the programme. The programme bar at the bottom of the display indicates the current progress of the wash cycle. The length of the bar decreases along with the programme duration. After closing the door, the wash cycle resumes from the point of interruption.

Opening the door while the remote start is activated deactivates this function. Activate the remote start again before you close the door; otherwise, the wash cycle starts immediately after you close the door. Opening the door does not deactivate the remote start if the delay start is set.

If you open the door during the delay start countdown, the countdown is paused. The display shows the current countdown status. After closing the door, the countdown resumes.

Opening the door while the appliance operates may affect the energy consumption and the programme duration.

If the door is opened for more than 30 seconds during the drying phase, the running programme ends. It does not happen if the door is opened by the AirDry function.

10.9 How to cancel the delay start while the countdown operates

Press and hold for about 3 seconds. The appliance returns to the programme selection.

If you cancel the delay start, you have to select the programme again.

10.10 How to cancel a running programme

Press and hold for about 3 seconds. The appliance returns to the programme selection.

Make sure that there is detergent in the detergent dispenser before you start a new programme.

10.11 The Auto Off function

This function saves energy by switching the appliance off when it is not operating.

The function comes into operation automatically:

- When the programme is completed.
- After 5 minutes if a programme was not started.

10.12 End of the programme

When the programme is complete, the display shows **Dishes clean**.

The Auto Off function switches the appliance off automatically.

All buttons are inactive except for the on/off button.

If the display shows **Updating**, refer to "Troubleshooting" chapter.

11. HINTS AND TIPS

11.1 General

Follow the hints below to ensure optimal cleaning and drying results in daily use and to protect the environment.

- Washing dishes in the dishwasher as instructed in the user manual usually consumes less water and energy than washing dishes by hand.
- Load the dishwasher to its full capacity to save water and energy. For best cleaning results, arrange items in the baskets as instructed in the user manual and do not overload the baskets.
- Do not pre-rinse dishes by hand. It increases the water and energy consumption. When needed, select a programme with a prewash phase.
- Remove larger residues of food from the dishes and empty cups and glasses before putting them inside the appliance.
- Soak or slightly scour cookware with firmly cooked-on or baked-on food before washing it in the appliance.
- Make sure that items in the baskets do not touch or cover each other. Only then can the water completely reach and wash the dishes.
- You can use dishwasher detergent, rinse aid and salt separately or you can use the multi-tablets (e.g. "All in 1"). Follow the instructions on the packaging.
- Select a programme according to the type of load and the degree of soil. ECO offers the most efficient use of water and energy consumption.
- To prevent limescale buildup inside the appliance:
  - Refill the salt container whenever necessary.
  - Use the recommended dosage of the detergent and rinse aid.
  - Make sure that the current level of the water softener agrees with the hardness of the water supply.
  - Follow the instructions in the chapter **"Care and cleaning"**.

11.2 Using salt, rinse aid and detergent

- Only use salt, rinse aid and detergent designed for dishwasher. Other products can cause damage to the appliance.
- In areas with hard and very hard water, we recommend to use basic dishwasher detergent (powder, gel, tablets containing no additional agents), rinse aid and salt separately for optimal cleaning and drying results.
- Detergent tablets do not fully dissolve with short programmes. To prevent detergent residues on the tableware, we recommend that you use tablets with long programmes.
- Always use the correct quantity of detergent. Insufficient dosage of detergent can result in poor cleaning results and hard-water filming or spotting on the items. Using too much detergent with soft or softened water results in detergent residues on the dishes. Adjust the amount of detergent based on the water hardness. Refer to the instructions on the detergent packaging.
- Always use the correct quantity of rinse aid. Insufficient dosage of rinse aid decreases the drying results. Using too much rinse aid results in bluish layers on the items.
- Make sure that the water softener level is correct. If the level is too high, the increased quantity of salt in the water might result in rust on cutlery.

11.3 What to do if you want to stop using multi-tablets

Before you start using separately detergent, salt and rinse aid, complete the following steps:

1. Set the highest level of the water softener.
2. Make sure that the salt and rinse aid containers are full.
3. Start the Quick programme. Do not add detergent and do not put dishes in the baskets.

4. When the programme is completed, adjust the water softener according to the water hardness in your area.
5. Adjust the released quantity of rinse aid.

11.4 Before starting a programme

Before you start the selected programme, make sure that:

- The filters are clean and correctly installed.
- The cap of the salt container is tight.
- The spray arms are not clogged.
- There is enough salt and rinse aid (unless you use multi-tablets).
- The arrangement of the items in the baskets is correct.
- The programme is suitable to the type of load and the degree of soil.
- The correct quantity of detergent is used.

11.5 Loading the baskets

- Always use the whole space of the baskets.
- Use the appliance to wash dishwasher-safe items only.
- Do not wash in the appliance items made of wood, horn, aluminium, pewter and copper as they could crack, warp, get discoloured or pitted.
- Do not wash in the appliance items that can absorb water (sponges, household cloths).
- Put hollow items (cups, glasses and pans) with the opening facing downwards.
- Make sure that glass items do not touch each other.
- Put light items in the upper basket. Make sure that the items do not move freely.
- Put cutlery and small items in the cutlery drawer.
- Move the upper basket upwards to accommodate large items in the lower basket.
- Make sure that the spray arms can move freely before you start a programme.

11.6 Unloading the baskets

1. Let the tableware cool down before you remove it from the appliance. Hot items can be easily damaged.
2. First remove items from the lower basket, then from the upper basket.

ⓘ

After the programme is completed, water can still remain on the inside surfaces of the appliance.

12. CARE AND CLEANING

⚠ **WARNING!**

Before any maintenance other than running the programme Machine Care, deactivate the appliance and disconnect the mains plug from the main socket.

ⓘ

Make sure that the ComfortLift basket is empty and locked in the raised position.

ⓘ

Dirty filters and clogged spray arms negatively affect the washing results. Check these elements regularly and, if necessary, clean them.

12.1 Machine Care

Machine Care is a programme designed to clean the appliance interior with optimal results. It removes limescale and grease buildup.

When the appliance senses the need for cleaning, the display shows the reminder message **Please run MachineCare** and the indicator . Start the Machine Care programme to clean the appliance interior.

How to start the Machine Care programme

ⓘ

Before starting the Machine Care programme, clean the filters and spray arms.

1. Use a descaler or a cleaning product designed specifically for dishwashers. Follow the instructions on the packaging. Do not put dishes in the baskets.
2. Press and hold simultaneously and AUTO Sense for about 3 seconds.

The indicator flashes. The display shows the programme duration.

3. Close the appliance door to start the programme.

When the programme is complete, the reminder message is disabled.

12.2 Internal cleaning

- Clean the appliance interior with a soft damp cloth.
- Do not use abrasive products, abrasive cleaning pads, sharp tools, strong chemicals, scourer or solvents.
- Wipe clean the door, including the rubber gasket, once a week.
- To maintain the performance of your appliance, use a cleaning product designed specifically for dishwashers at least once every two months. Carefully follow the instructions on the packaging of the product.
- For optimal cleaning results, start the programme Machine Care.

12.3 Removal of foreign objects

Check the filters and the sump after each use of the dishwasher. Foreign objects (e.g. pieces of glass, plastic, bones or toothpicks, etc) decrease the cleaning performance and can cause damage to the drain pump.

⚠ **CAUTION!**

If unable to remove the foreign objects, contact an Authorised Service Centre.

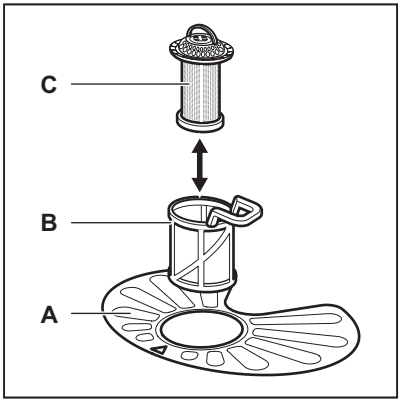
1. Disassemble the filters system as instructed in this chapter.
2. Remove any foreign objects manually.
3. Reassemble the filters as instructed in this chapter.

12.4 External cleaning

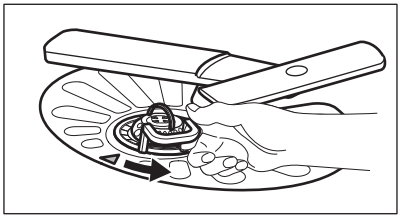
- Clean the appliance with a moist soft cloth.
- Only use neutral detergents.
- Do not use abrasive products, abrasive cleaning pads or solvents.

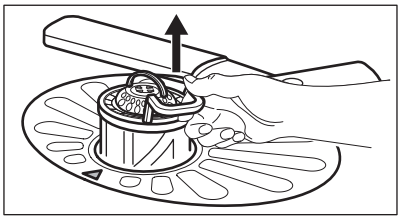
12.5 Cleaning the filters

The filter system is made of 3 parts.

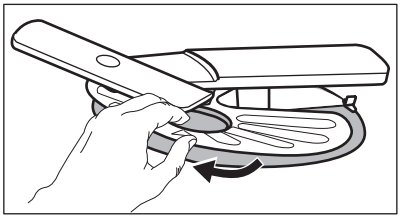


1. Turn the filter (**B**) counterclockwise and remove it.

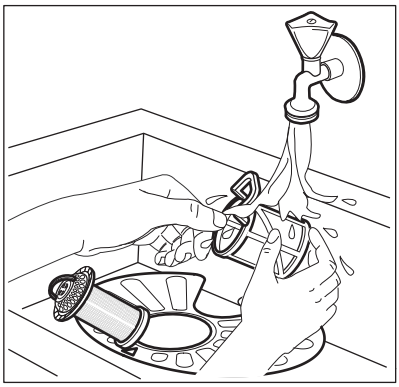




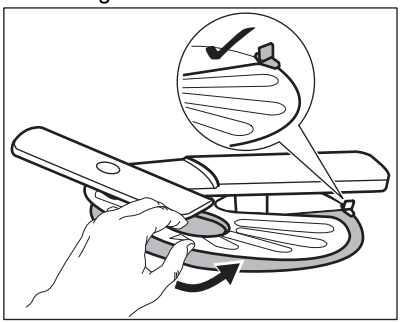
2. Remove the filter (**C**) out of filter (**B**).
3. Remove the flat filter (**A**).



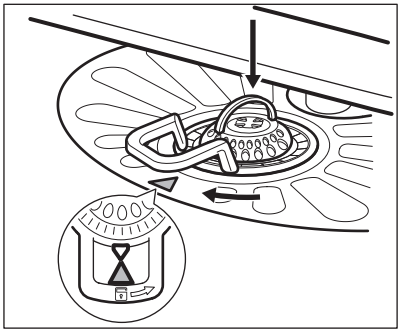
4. Wash the filters.



5. Make sure that there are no residues of food or soil in or around the edge of the sump.
6. Put back in place the flat filter (**A**). Make sure that it is correctly positioned under the 2 guides.



7. Reassemble the filters (**B**) and (**C**).
8. Put back the filter (**B**) in the flat filter (**A**). Turn it clockwise until it locks.



⚠ CAUTION!

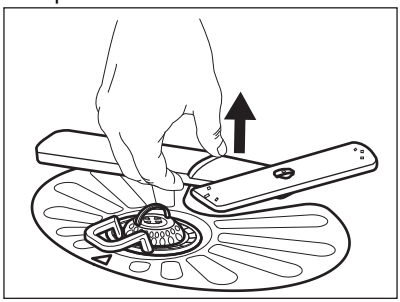
An incorrect position of the filters can cause bad washing results and damage to the appliance.

12.6 Cleaning the lower spray arm

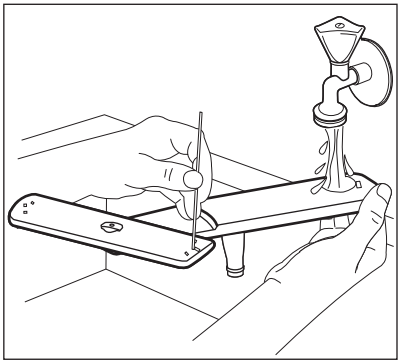
We recommend to clean the lower spray arm regularly to prevent soil from clogging the holes.

Clogged holes can cause unsatisfactory washing results.

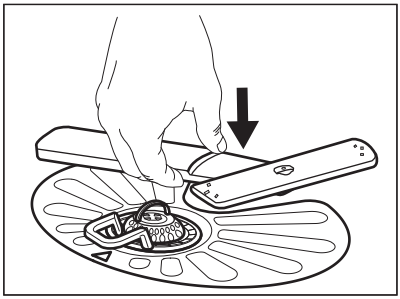
1. To remove the lower spray arm, pull it upwards.



2. Wash the spray arm under running water. Use a thin pointed tool, e.g. a toothpick, to remove particles of soil from the holes.



3. To install the spray arm back, press it downwards.

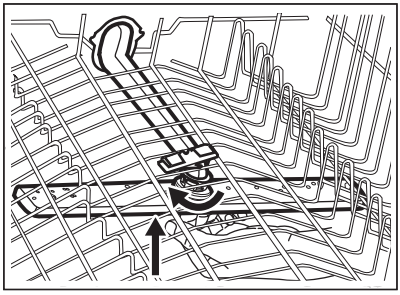


12.7 Cleaning the upper spray arm

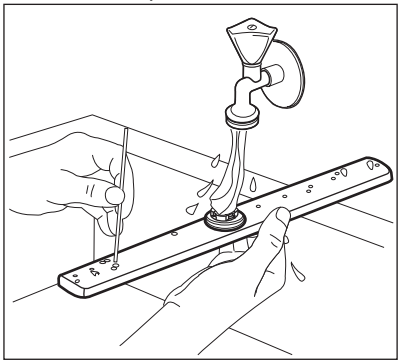
We recommend to clean the upper spray arm regularly to prevent soil from clogging the holes.

Clogged holes can cause unsatisfactory washing results.

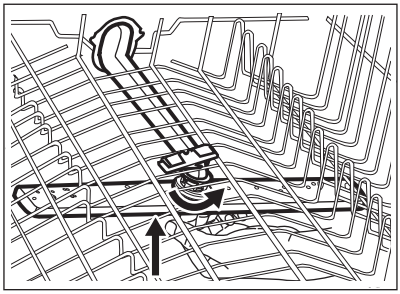
1. Pull out the upper basket.
2. To detach the spray arm from the basket, press the spray arm upwards and simultaneously turn it clockwise.



3. Wash the spray arm under running water. Use a thin pointed tool, e.g. a toothpick, to remove particles of soil from the holes.



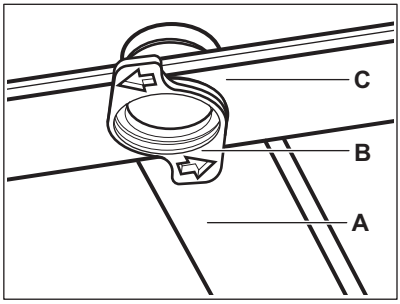
4. To install the spray arm back, press the spray arm upwards and simultaneously turn it counterclockwise until it locks into place.



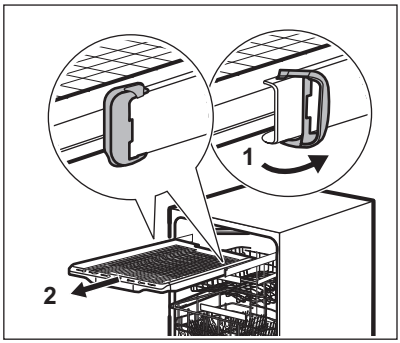
12.8 Cleaning the ceiling spray arm

We recommend to clean the ceiling spray arm regularly to prevent soil from clogging the holes. Clogged holes can cause unsatisfactory washing results.

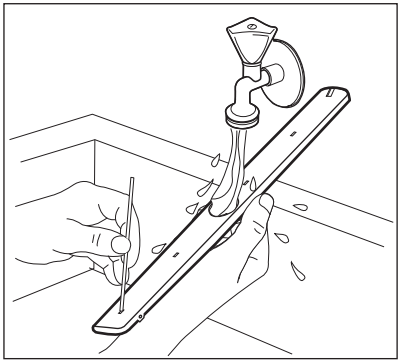
The ceiling spray arm is placed on the ceiling of the appliance. The spray arm (**C**) is installed in the delivery tube (**A**) with the mounting element (**B**).



1. Release the stoppers on the sides of the sliding rails of the cutlery drawer and pull the drawer out.



2. Move the upper basket to the lowest level to reach the spray arm more easily.
3. To detach the spray arm (**C**) from the delivery tube (**A**), turn the mounting element (**B**) counterclockwise and pull the spray arm downwards.
4. Wash the spray arm under running water. Use a thin pointed tool, e.g. a toothpick, to remove particles of soil from the holes. Run the water through the holes to wash soil particles away from the inside.



5. To install the spray arm (**C**) back, insert the mounting element (**B**) in the spray arm and fix it in the delivery tube (**A**) by turning it clockwise. Make sure that the mounting element locks into place.
6. Install the cutlery drawer on the sliding rails and block the stoppers.

13. TROUBLESHOOTING

> ⚠ **WARNING!**
>
> Improper repair of the appliance may pose a danger to the safety of the user. Any repairs must be performed by qualified personnel.

The majority of problems that may occur can be solved without the need to contact an Authorised Service Centre.

Refer to the below table for information on possible problems.

With some problems, the display shows an alarm code.

Problem and alarm code	Possible cause and solution
You cannot activate the appliance.	• Make sure that the mains plug is connected to the mains socket. • Make sure that there is no damaged fuse in the fuse box.
The programme does not start.	• Make sure that the appliance door is closed. • If the delay start is set, cancel the setting or wait for the end of the countdown. • The appliance recharges the resin inside the water softener. The duration of the procedure is approximately 5 minutes.
The appliance does not fill with water. The display shows , **Error i10** or **Error i11** and **No intake of water**.	• Make sure that the water tap is open. • Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority. • Make sure that the water tap is not clogged. • Make sure that the filter in the inlet hose is not clogged. • Make sure that the inlet hose has no kinks or bends.
The appliance does not drain the water. The display shows , **Error i20** and **Water is not draining**.	• Make sure that the sink spigot is not clogged. • Make sure that the interior filter system is not clogged. • Make sure that the drain hose has no kinks or bends.
The anti-flood device is on. The display shows , **Error i30** and **Risk of flood detected**.	• Close the water tap and contact an Authorised Service Centre.
Malfunction of the water level detection sensor. The display shows **i41** - **i44**.	• Make sure that the filters are clean. • Switch the appliance off and on.
Malfunction of the wash pump or the drain pump. The display shows **i51** - **i59** or **i5A** - **i5F**.	• Switch the appliance off and on.
The temperature of the water inside the appliance is too high or malfunction of the temperature sensor occurred. The display shows **i61** or **i69**.	• Make sure that the temperature of the inlet water does not exceed 60°C. • Switch the appliance off and on.
Technical malfunction of the appliance. The display shows **iC0** or **iC3**.	• Switch the appliance off and on.
The level of water inside the appliance is too high. The display shows **iF1**.	• Switch the appliance off and on. • Make sure that the filters are clean. • Make sure that the outlet hose is installed at the right height above the floor. Refer to the installation instruction.
Network unit error. The display shows **iC4 Network Interface Error** or **iC5 Network Interface Error**.	• Contact an Authorised Service Centre.
The appliance stops and starts more times during operation.	• It is normal. It provides optimal cleaning results and energy savings.

Problem and alarm code	Possible cause and solution
The programme lasts too long.	• If the delay start option is set, cancel the delay setting or wait for the end of the countdown. • Activating options often increases the programme duration.
The displayed programme duration is different than the duration in the consumption values table.	• The pressure and the temperature of the water, the variations of the mains supply, the options, the quantity of dishes and the degree of soil can change the programme duration.
The remaining time in the display increases and skips nearly to the end of the programme duration.	• This is not a defect. The appliance is working correctly.
Small leak from the appliance door.	• The appliance is not levelled. Loosen or tighten the adjustable feet (if applicable). • The appliance door is not centred on the tub. Adjust the rear foot (if applicable).
The appliance door is difficult to close.	• The appliance is not levelled. Loosen or tighten the adjustable feet (if applicable). • Parts of the tableware are protruding from the baskets.
The appliance door opens during the wash cycle.	• The AirDry function is activated. You can deactivate the function. Refer to "Basic settings" chapter.
Rattling or knocking sounds from the inside of the appliance.	• The tableware is not properly arranged in the baskets. Refer to basket loading leaflet. • Make sure that the spray arms can rotate freely.
The appliance trips the circuit-beaker.	• The amperage is insufficient to supply simultaneously all the appliances in use. Check the socket amperage and the capacity of the meter or turn off one of the appliances in use. • Internal electrical fault of the appliance. Contact an Authorised Service Centre.
The appliance is switched on but does not operate. The display shows **Power Fail**.	• Power supply is out of the operating range. The dishwashing cycle is temporarily interrupted and resumes automatically once the power is restored.
The appliance switches off during operation.	• Complete power outage. The dishwashing cycle is temporarily interrupted and resumes automatically once the power is restored.
The display shows **Updating**. All buttons are inactive except for the on/off.	• The appliance downloads and installs the firmware update automatically when it is available. The display shows **Updating** for the duration of the updating process. Wait for the process to be complete. If you interrupt the update process by deactivating the appliance, it resumes when you activate the appliance. The firmware update does not change the appliance performance declaration values.

Once you have checked the appliance, deactivate and activate the appliance. If the problem occurs again, contact an Authorised Service Centre.

For alarm codes not described in the table, contact an Authorised Service Centre.

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Before contacting an Authorised Service Centre, write down the PNC number. Refer to "Basic settings" chapter.

⚠ **WARNING!**

We do not recommend using the appliance until the problem has been completely fixed. Unplug the appliance and do not plug it in again until you are certain that it operates correctly.

13.1 The dishwashing and drying results are not satisfactory

Problem	Possible cause and solution
Poor washing results.	• Refer to **"Daily use"**, **"Hints and tips"** and the basket loading leaflet. • Use more intensive washing programme. • Activate the ExtraPower option to improve the washing results of a selected programme. • Clean spray arm jets and filter. Refer to **"Care and Cleaning"**.
Poor drying results.	• Tableware was left for too long inside the closed appliance. Activate the function AirDry to set the automatic opening of the door and to improve the drying performance. • There is no rinse aid or the dosage of rinse aid is not sufficient. Fill the rinse aid dispenser or set the dosage of rinse aid to a higher level. • The quality of the rinse aid can be the cause. • Always use rinse aid, even with multi-tablets. • Plastic items may need to be towel dried. • The programme does not have the drying phase. Refer to **"Programmes overview"**.
There are whitish streaks or bluish layers on glasses and dishes.	• The released quantity of rinse aid is too high. Adjust the rinse aid dosage to a lower level. • The quantity of detergent is too high.
There are stains and dry water drops on glasses and dishes.	• The released quantity of rinse aid is not sufficient. Adjust the rinse aid dosage to a higher level. • The quality of the rinse aid can be the cause.
The interior of the appliance is wet.	• This is not a defect of the appliance. Humidity condensates on the appliance walls.
Unusual foam during washing.	• Use the detergent designed specifically for dishwashers. • Use a detergent from a different manufacturer. • Do not pre-rinse dishes under running water.
Traces of rust on cutlery.	• There is too much salt in the water used for washing. Refer to **"The water softener"**. • Silver and stainless steel cutlery were placed together. Do not place silver and stainless steel items close together.

Problem	Possible cause and solution
There are residues of detergent in the dispenser at the end of the programme.	• The detergent tablet was stuck in the dispenser and was not washed away by water. • Water cannot wash away the detergent from the dispenser. Make sure that the spray arms are not blocked or clogged. • Make sure that items in the baskets do not impede the lid of the detergent dispenser from opening.
Odours inside the appliance.	• Refer to **"Internal cleaning"**. • Start the Machine Care programme with a descaler or a cleaning product designed for dishwashers.
Limescale deposits on the tableware, on the tub and on the inside of the door.	• The level of salt is low, check the refill indicator. • The cap of the salt container is loose. • Your tap water is hard. Refer to **"The water softener"**. • Use salt and set regeneration of the water softener even when multifunctional tablets are used. Refer to **"The water softener"**. • Start the Machine Care programme with a descaler designed for dishwashers. • If limescale deposits persist, clean the appliance with the suitable detergents. • Try a different detergent. • Contact the detergent manufacturer.
Dull, discoloured or chipped tableware.	• Make sure that only dishwasher-safe items are washed in the appliance. • Load and unload the basket carefully. Refer to the basket loading leaflet. • Place delicate items in the upper basket. • Activate the GlassCare option to ensure special care for glassware and delicate items.

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Refer to **"Before first use"**, **"Daily use"**, or **"Hints and tips"** for other possible causes.

13.2 Problems with wireless connection

Problem	Possible cause and solution
Activating wireless connection is not successful.	• Wrong wireless network ID or password. Cancel the setup and start it again to enter the correct credentials. Refer to "Wireless connection" chapter. • There is a trouble with the wireless network signal. Check your wireless network and router. Restart the router. • The wireless network signal is weak. Move router closer to the dishwasher. • The wireless signal is disrupted by a microwave appliance placed near the dishwasher. Turn off the microwave appliance. • Contact your wireless service provider if there are further problems with the wireless network.
The app cannot connect to the dishwasher.	• There is a trouble with the wireless network signal. Check your wireless network and router. Restart the router. • Check if your mobile device is connected to the network. • New router was installed or router configuration was changed. Configure the dishwasher and mobile device again. Refer to "Wireless connection" chapter. • Contact your wireless service provider if there are further problems with the wireless network.
The app cannot connect to the dishwasher through any network other than your home wireless network. The indicator is red or orange.	• The connection to the cloud is lost. Wait for the connection to be restored.
The app frequently cannot connect to the dishwasher.	• The wireless signal is disrupted by a microwave appliance placed near the dishwasher. Turn off the microwave appliance. Avoid using the microwave appliance and the remote start at the same time. • The wireless network signal is weak. Move router as close to the dishwasher as possible or consider purchasing a wireless range extender.

14. TECHNICAL INFORMATION

Dimensions	Width / height / depth (mm)	596 / 818 - 898 / 560
Electrical connection **1)**	Voltage (V)	200 - 240
	Frequency (Hz)	50 - 60
Water supply pressure	Min. / max. MPa (bar)	0.05 (0.5) / 1 (10)
Water supply	Cold water or hot water **2)**	min. 5 - max. 60 °C
Capacity	Place settings	14

1) Refer to the rating plate for other values.

2) If the hot water comes from alternative source of energy (e.g. solar panels), use the hot water supply to decrease energy consumption.

14.1 Link to the EU EPREL database

The QR code on the energy label supplied with the appliance provides a web link to the registration of this appliance in the EU EPREL database. Keep the energy label for reference together with the user manual and all other documents provided with this appliance.

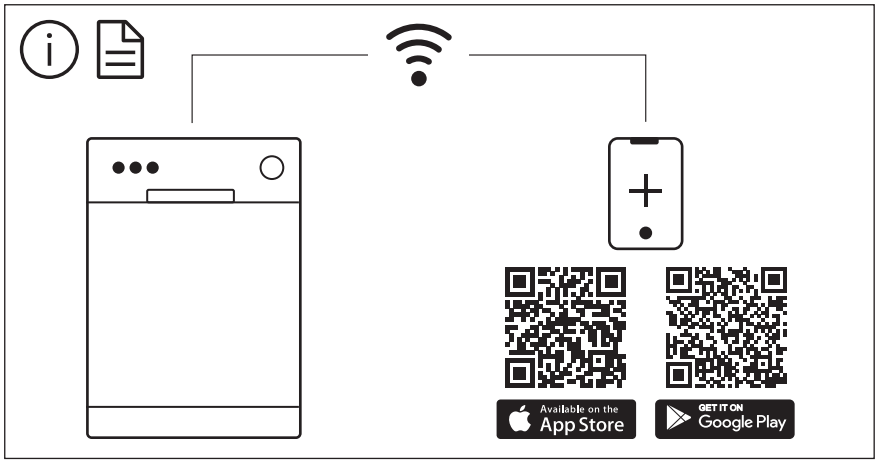
It is possible to find information related to the performance of the product in the EU EPREL database using the link https://eprel.ec.europa.eu and the model name and product number that you can find on the rating plate of the appliance. Refer to the chapter "Product description".

For more detailed information about the energy label, visit www.theenergylabel.eu.

15. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol ♺. Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

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The software in this product contains components that are based on free and open source software. AEG gratefully acknowledges the contributions of the open software and robotics communities to the development project.

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