



HP Carbon Emissions Sync Services

Streamline your sustainability goals on select HP device lifecycles² with HP Carbon Emissions Sync, delivering third-party-validated CO₂e offset services¹ and reporting, making each step of your sustainability journey more clear and accountable.

Benefits and Features

A TRUSTED PARTNER IN ACCOUNTABILITY

Partner with HP for credible, transparent carbon impact—backed by rigorous lifecycle assessment² and validated offsets.

EFFORTLESS OFFSET SERVICES

HP helps estimate and offset device lifecycle³ emissions, supporting sustainability goals from day one.

MEASUREMENT MADE EASY

Simplify carbon reporting⁴ with HP—easily estimate, validate, and document device emissions for clear insight into your tech's climate impact.

HP Carbon Emissions Sync Services

HP Carbon Emissions Sync Services enable you to address the calculated lifecycle emissions from select HP PCs^{1,2} by applying verified carbon credits—supporting sustainability goals in alignment with global protocols.

Customers can choose to offset the carbon footprint from product manufacturing, assembly, and transportation, as well as offset the carbon footprint of the device's end-to-end lifecycle by applying carbon offsets.

Choose between these available offerings:

TO THE DOOR

HP offers a solution that allows select HP PCs to be delivered with Carbon Emissions Sync Services attached to your door. It is an offset that can be attached to your HP PCs pre-sale via HP CarePack. It covers the carbon footprint of the raw material extraction, manufacturing, assembly, and transportation.

LIFECYCLE

HP offers a solution that offsets the product's carbon footprint of select HP devices—with 'To the Door' offering, plus power use across the expected lifecycle, and end-of-life processing.

Delivery Specifications

HP provides quarterly Sustainability Reports for your registered PCs, offering a clear view of the carbon offsets applied to your fleet. Request your most recent report by emailing sustainability@hp.com to receive your most recent update.

To check whether your device includes HP Carbon Emissions Sync Services, [click here](#) to see the services attached to your HP PC.

Service Limitations

SERVICE ELIGIBILITY

HP Carbon Emissions Sync Services are available for:

- New HP PCs purchased under the To the Door and Lifecycle offerings.
- Each service must be purchased at the same time of eligible product purchase.

GEOGRAPHIC COVERAGE

HP Carbon Emissions Sync Services are available in countries where eligible HP PCs are sold.

Terms and Conditions

See complete [HP Care Pack terms and conditions](#).

More Information

Please visit hp.com/cesync or contact your local HP sales representative for more information.



1. There are two offset options available: HP's Carbon Emissions Sync To the Door option covers carbon offsetting of material extraction, component and product manufacturing, and product logistics. HP's "Lifecycle" option includes everything in the Carbon Emissions Sync To the Door service, plus device usage emissions over a four-year lifecycle for commercial HP notebooks and mobile workstations, and a five-year lifecycle for commercial HP desktops, displays, and workstations, including end-of-service for eligible new and refurbished devices.
2. Lifecycle assessments (LCA) are validated by a third-party to conform to ISO 14040 and ISO 14044 and are used by HP to estimate the total carbon footprint for HP personal systems products. Using this data, along with the information unique to each customer (e.g., product ship-to location, product portfolio), we estimate the total carbon emissions for a customer's fleet. HP prepurchase and retires carbon offsets, procured through Climate Impact Partners who certifies HP's Carbon Emissions Sync Services in accordance with [Climate Impact Partner Protocol](#). Please review [this document](#) for article 12 details.
3. Visit support.hp.com/us-en/check-warranty to see the services attached to your device.
4. Sustainability Report is available upon request.