

User Guide



Lenovo LOQ Series

Read this first

Before using this documentation and the product it supports, ensure that you read and understand the following:

- [Generic Safety and Compliance Notices](#)
- *Safety and Warranty Guide*
- *Setup Guide*

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Contents

About this guide iii

Chapter 1. Meet your computer. 1

Front	1
Base	2
Left	3
Right	4
Rear	5
Bottom	6
Features and specifications	7
Statement on USB transfer rate	9
Operating environment	9
Avoid constant body contact with specific hot sections	10

Chapter 2. Get started with your computer. 11

Work with Windows	11
Windows help information	11
Lenovo Vantage, Lenovo PC Manager and Lenovo Smart Engine	12
The Novo Button menu	12
Open the Novo Button menu	12
Interact with your computer	13
Hotkeys	13
The FnLock switch	13
Numeric keypad	14

Chapter 3. Explore your computer . . 15

Manage power	15
Rechargeable battery pack	15
Set power button behavior.	16
A power plan	16
System operation modes	16
Adjustable display refresh rate	17
Change settings in UEFI/BIOS setup utility	17
What is UEFI/BIOS setup utility	17
Open the UEFI/BIOS setup utility	17

Enable or disable Fool Proof Fn Ctrl	18
Enable or disable Flip to Boot	18
Select boot devices	18
Change hotkey mode.	18
Set passwords in UEFI/BIOS setup utility	18
Password types	18
Set administrator password	19
Change or remove administrator password	19
Set user password	20
Enable power-on password	20
Set hard disk password	20
Change or remove hard disk password	20

Chapter 4. Help and support 23

Frequently asked questions	23
How do I partition my storage drive	23
What should I do if my computer stops responding.	23
What should I do if I spill liquid on the computer	23
Where can I get the latest device drivers and UEFI/BIOS	23
Why does my computer start automatically when I open the lid.	23
Self-help resources	23
What is a CRU?	24
CRUs for your product model	25
Call Lenovo	26
Before you contact Lenovo	26
Lenovo Customer Support Center.	26
Purchase additional services.	27

Appendix A. Function descriptions for Lenovo hotkeys 29

Appendix B. Notices and trademarks. 31

About this guide

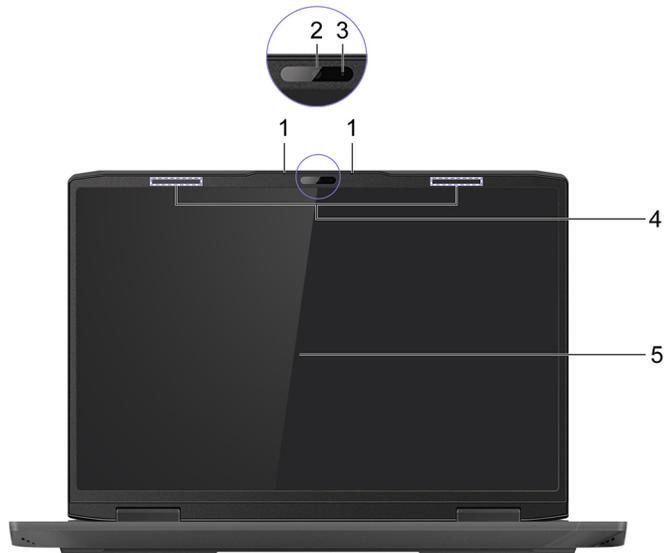
- This guide applies to Lenovo product model(s) listed below. Illustrations in this guide may look slightly different from your product model.

Model name	Machine type (MT)
LOQ 15IRH8	82XV
LOQ 15IRH8D	82XV
Lenovo G5000 IRH8	82XV
LOQ 15APH8	82XT
LOQ 15APH8D	82XT
Lenovo G5000 APH8	82XT
LOQ 15APH8A	82YC
LOQ 15APH8AD	82YC
Lenovo G5000 APH8A	82YC
LOQ 16IRH8	82XW
LOQ 16IRH8D	82XW
LOQ 16APH8	82XU
LOQ 16APH8D	82XU

- For further compliance information, refer to the *Generic Safety and Compliance Notices* at https://pcsupport.lenovo.com/docs/generic_notices.
- This guide may contain information about accessories, features, and software that are not available on all models.
- This guide contains instructions that are based on the Windows operating system. These instructions are not applicable if you install and use other operating systems.
- Microsoft® makes periodic feature changes to the Windows® operating system through Windows Update. As a result, the operating system related instructions may become outdated. Refer to Microsoft resources for the latest information.
- The content of the guide is subject to change without notice. To obtain the latest version, go to <https://support.lenovo.com>.

Chapter 1. Meet your computer

Front



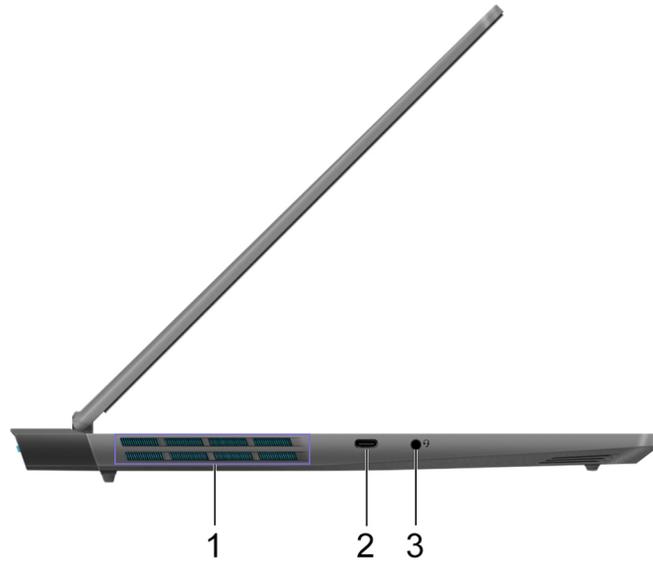
Item	Component	Description
1	Microphones	Capture or record sound and voice.
2	Camera	Capture still and moving images for taking photos, recording videos, and video chatting.
3	Camera light	If the light is on, the camera is in use.
4	Wireless antennas	Send and receive radio waves for the built-in wireless LAN (local area network) and Bluetooth module. Note: The antennas are not visible from the outside of the computer.
5	Screen	Display text, graphics, and videos.

Base



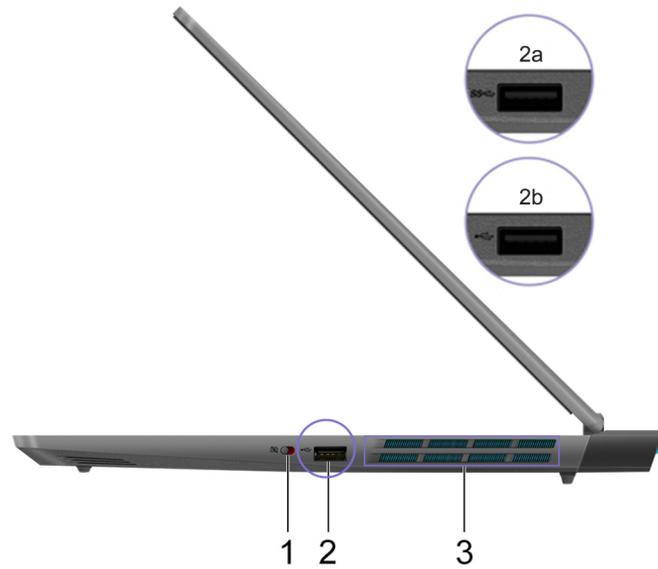
Item	Component	Description
1	Charging light	Indicate whether the computer is connected to ac power. <ul style="list-style-type: none"> • Solid white: Connected to ac power; battery capacity 91%–100% • Solid amber: Connected to ac power; battery capacity 1%–90% • Off: Not connected to ac power
2	Power button	Press the button to turn on the computer or put the computer into sleep mode. Note: You can turn on the computer by flipping open the LCD screen if Flip to Boot is enabled.
3	Power light	Indicate the power status of the computer. The color of the power light also reflects the currently activated operation mode. Refer to “System operation modes” on page 16 for how to switch the operation mode. <ul style="list-style-type: none"> • Solid on: The computer is turned on; battery charge percentage 21% - 100%. <ul style="list-style-type: none"> – White: in balance mode – Red: in performance mode – Blue: in quiet mode • Blinking fast: The computer is turned on; battery charge percentage 1% - 20%. • Blinking slowly: The computer is in sleep mode. • Off: The computer is turned off or in hibernation mode.
4	Keyboard	Enter characters and interact with programs. Note: The keyboard also includes hotkeys and function keys for changing settings and performing tasks quickly.
5	Numeric keypad	To enable or disable the numeric keypad, press the Num Lock key.
6	Touchpad	Perform finger touch and all the functions of a traditional mouse. Note: The touchpad also supports multi-touch function.

Left



Item	Component	Description
1	Ventilation slots (outlet)	Maintain the outgoing airflow to dissipate internal heat. Attention: Do not block the ventilation slots. Otherwise, the computer might overheat.
2	Multi-purpose USB Type-C® connector	This multi-purpose connector can be used to connect devices that utilize the USB transfer technology and display devices. It also supports USB Power Delivery. Note: When connecting display devices, you need to use appropriate cables and adapters (if needed) according to the connection capabilities of the display device.
3	Combo audio jack	Connect to headphones or headsets with a 3.5 mm (0.14 inch), 4-pole plug. Note: This jack does not support standalone external microphones. If you use headsets, choose one with a single plug.

Right



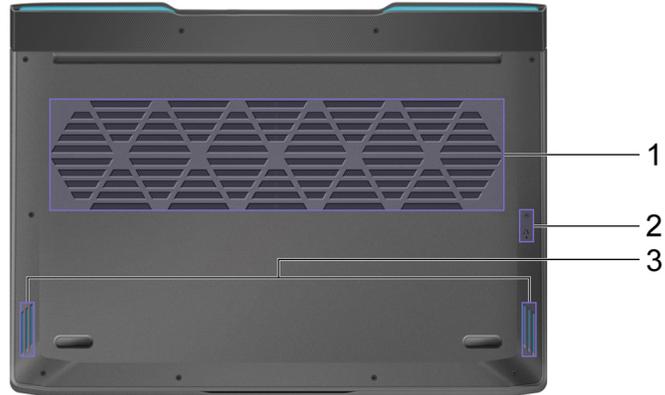
Item	Component	Description
1	Camera switch	Turn the camera on or off.
2	USB 3.2 Gen 1 port / USB 2.0 port	This connector varies by model and is either a USB 3.2 Gen 1 port (2a) or a USB 2.0 port (2b). Connect to a USB-compatible device, such as a USB keyboard, a USB mouse, a USB storage device, or a USB printer.
3	Ventilation slots (outlet)	Maintain the outgoing airflow to dissipate internal heat. Attention: Do not block the ventilation slots. Otherwise, the computer might overheat.

Rear



Item	Component	Description
1	Ventilation slots (outlet)	Maintain the outgoing airflow to dissipate internal heat. Attention: Do not block the ventilation slots. Otherwise, the computer might overheat.
2	USB (3.2 Gen 2) Type-A connector	Connect to a USB-compatible device, such as a USB keyboard, a USB mouse, a USB storage device, or a USB printer.
3	Ethernet connector	Connect to a local area network (LAN).
4	HDMI™ connector	Connect to a compatible digital audio device or video monitor, such as an HDTV.
5	Power connector	Connect to power with the included power cord and ac power adapter.

Bottom



Item	Component	Description
1	Ventilation slots (inlet)	Maintain the incoming airflow to dissipate internal heat. Attention: Do not block the ventilation slots. Otherwise, the computer might overheat.
2	Novo button hole	Press the Novo button to open the Novo Button menu. From the menu, you can choose to open the UEFI/BIOS setup utility, the Boot menu, or the Windows startup options screen.
3	Speakers	Produce sound.

Features and specifications

Category	Description
Dimensions	<ul style="list-style-type: none">• 15-inch models<ul style="list-style-type: none">– Width: 359.6 mm (14.16 inches)– Depth: 264.8 mm (10.43 inches)– Thickness<ul style="list-style-type: none">– Thinnest: 22.1 mm (0.87 inches)– Thickest: 25.2 mm (0.99 inches)• 16-inch models<ul style="list-style-type: none">– Width: 359.6 mm (14.16 inches)– Depth: 277.6 mm (10.93 inches)– Thickness<ul style="list-style-type: none">– Thinnest: 21 mm (0.83 inches)– Thickest: 25.9 mm (1.02 inches)
ac power adapter	<ul style="list-style-type: none">• LOQ 15IRH8, LOQ 15IRH8D, Lenovo G5000 IRH8, LOQ 16IRH8 and LOQ 16IRH8D<ul style="list-style-type: none">– Input: 100 V ac–240 V ac, 50 Hz–60 Hz– Output: 20 V dc, 6.75 A / 20 V dc, 8.5 A / 20 V dc, 11.5 A– Power:<ul style="list-style-type: none">– models with GPU of S7B: 135 W (6.75 A, 20 V) and 170 W (8.5 A, 20 V)– models with GPU of P0R: 135 W (6.75 A, 20 V) and 170 W (8.5 A, 20 V)– models with GPU of X2: 170 W (8.5 A, 20 V) and 230 W (11.5 A, 20 V)– models with GPU of X4: 170 W (8.5 A, 20 V) and 230 W (11.5 A, 20 V)• LOQ 15APH8, LOQ 15APH8D, Lenovo G5000 APH8, LOQ 16APH8 and LOQ 16APH8D<ul style="list-style-type: none">– Input: 100 V ac–240 V ac, 50 Hz–60 Hz– Output: 20 V dc, 6.75 A / 20 V dc, 8.5 A / 20 V dc, 11.5 A– Power:<ul style="list-style-type: none">– models with GPU of P0R: 135 W (6.75 A, 20 V) and 170 W (8.5 A, 20 V)– models with GPU of X2: 170 W (8.5 A, 20 V) and 230 W (11.5 A, 20 V)– models with GPU of X4: 170 W (8.5 A, 20 V) and 230 W (11.5 A, 20 V)• LOQ 15APH8A, LOQ 15APH8AD and Lenovo G5000 APH8A<ul style="list-style-type: none">– Input: 100 V ac–240 V ac, 50 Hz–60 Hz– Output: 20 V dc, 6.75 A / 20 V dc, 8.5 A / 20 V dc, 11.5 A– Power: 135 W (6.75 A, 20 V) and 170 W (8.5 A, 20 V)

Category	Description
Battery pack	<ul style="list-style-type: none"> • 15-inch models <ul style="list-style-type: none"> – Capacity: 60 Wh – Number of cells: 4 • 16-inch models <ul style="list-style-type: none"> – Capacity: <ul style="list-style-type: none"> – 60 Wh – 80 Wh* (for selected models) – Number of cells: 4 <p>Note: The battery capacity is the typical or average capacity as measured in a specific test environment. Capacities measured in other environments may differ but are no lower than the rated capacity (see product label).</p>
Microprocessor	To view the microprocessor information of your computer, type system information in the Windows search box and then press Enter.
Memory	<ul style="list-style-type: none"> • Type: Double data rate 5 (DDR5) small outline dual in-line memory module (SODIMM) • Number of physical slots: 2
Storage device	<ul style="list-style-type: none"> • Type: solid-state drive (SSD) • Form factor: M.2 (2242 or 2280) • Bus: PCI Express
Screen	<ul style="list-style-type: none"> • 15-inch models <ul style="list-style-type: none"> – Size: 396.24 mm (15.6 inches) – Display resolution <ul style="list-style-type: none"> – 1920 × 1080 pixels (FHD model) – 2560 × 1440 pixels (WQHD model) • 16-inch models <ul style="list-style-type: none"> – Size: 406.4 mm (16.0 inches) – Display resolution <ul style="list-style-type: none"> – 1920 × 1200 pixels (WUXGA model) – 2560 × 1600 pixels (WQXGA model)
Keyboard	<ul style="list-style-type: none"> • Function keys • Hotkeys • Numeric keypad • Keyboard backlight

Category	Description
Connectors and slots	<ul style="list-style-type: none"> • Power connector • Combo audio jack • Ethernet connector • USB Type-A connector × 3 • Multi-purpose USB Type-C connector <ul style="list-style-type: none"> – Power output up to 5 V and 3 A – USB data transfer rate up to 10 Gbps for USB 3.2 Gen 2 – DisplayPort™ 1.4a with Display Stream Compression (DSC). Supports maximum output resolution of 5120 × 3200, at a 60 Hz frame rate. • HDMI 2.0 connector <p>Note: Data rates and performance ratings are dependent on connected devices and cables if they are used. For DisplayPort connection through a USB Type-C port, the listed maximum output capacity is only available on external displays with a DisplayPort, a Mini DisplayPort, or a USB Type-C port that supports DisplayPort Alternate Mode. For connections using a converter or an adapter, the actual output resolution may be lower.</p>
Security	<ul style="list-style-type: none"> • UEFI/BIOS passwords <ul style="list-style-type: none"> – Administrator password – User password – Master hard disk password – User hard disk password • Electronic shutter • Software-based Trusted Platform Module (SW TPM)
Network	<ul style="list-style-type: none"> • Ethernet (10/100/1000 Mbps) network adapter • Bluetooth and Wi-Fi combo adapter

Statement on USB transfer rate

Depending on many factors such as the processing capability of the host and peripheral devices, file attributes, and other factors related to system configuration and operating environments, the actual transfer rate using the various USB connectors on this device will vary and will be slower than the data rate listed below for each corresponding device.

USB device	Data rate (Gbit/s)
USB 2.0	5
USB 3.2 Gen 1	5
USB 3.2 Gen 2	10

Operating environment

Maximum altitude (without pressurization)

3048 m (10 000 ft)

Temperature

- At altitudes up to 2438 m (8000 ft)
 - Operating: 5°C to 35°C (41°F to 95°F)
 - Storage: 5°C to 43°C (41°F to 109°F)
- At altitudes above 2438 m (8000 ft)
 - Maximum temperature when operating under the unpressurized condition: 31.3°C (88°F)

Note: When you charge the battery, its temperature must be no lower than 10°C (50°F).

Relative humidity

- Operating: 8% to 95% at wet-bulb temperature 23°C (73°F)
- Storage: 5% to 95% at wet-bulb temperature 27°C (81°F)

Avoid constant body contact with specific hot sections

CAUTION:

When the computer is operating, it should be placed on a hard and flat surface with its bottom area not in contact with user's bare skin. Under normal operating conditions, the temperature of the bottom surface will remain within an acceptable range as defined in *IEC 62368-1*, but such temperatures can still be high enough to cause discomfort or harm to the user if directly touched for over 60 seconds at a time. As such, it is recommended that users avoid prolonged direct contact with the bottom of the computer.

Chapter 2. Get started with your computer

Work with Windows

The following table contains Windows frequently used settings. You can learn the basics and start working with Windows right away.

To configure settings, type the corresponding keywords in the Windows search box and select the best match. Follow the on-screen instructions to customize settings.

Table 1. Basic settings

Functions	Descriptions	Search by keywords
Control Panel	View or change Windows settings, including hardware and software setup and configuration.	Control Panel
Connect to Wi-Fi networks	For models with a wireless LAN module, you can connect your computer to a Wi-Fi® network. Click the network icon in the Windows notification area, and then select a network for connection. Note: The wireless LAN module on your computer may support different standards. For some countries or regions, use of 802.11ax may be disabled according to local regulations.	Wi-Fi
Connect to wired networks	For models with an Ethernet (RJ45) connector, you can use an Ethernet cable to connect your computer to a wired network.	Ethernet
Airplane mode	Airplane mode is a convenient setting to turn all wireless communications of your computer on and off. You may need to turn it on when boarding an airplane.	Airplane mode
Night light mode	Night light is a switch in Windows that you can turn on and off. When it is turned on, your screen shows warmer colors and the amount of emitted blue light is reduced. Enabling night light reduces the chances of developing eye fatigue or eye strain. Note: For more guidance on reducing eye fatigue or eye strain, go to https://www.lenovo.com/us/en/compliance/visual-fatigue .	Night light
Adjust color temperature	If night light mode is turned on, you can adjust the color temperature of the screen. Note: Selected Lenovo computers are low blue light certified using night light mode and color temperature settings available in the pre-installed operating system. These computers are tested with night light turned on and color temperature set to 48 or greater.	Night light
Windows Updates	Microsoft periodically releases feature and security updates to the Windows operating system. Updates that are applicable to your Windows version are downloaded automatically when your computer is connected to the Internet. When updates are downloaded, you are prompted to restart the computer to install these updates. You can also manually check if there are available updates for the installed version of Windows. Attention: Only use Windows Update to download and install updates. Updates downloaded from other sources may include security risks.	Windows Updates

Windows help information

If the on-screen instructions cannot solve your problem, refer to the following to get the online Windows help information.

- Type Get Help or Tips in the Windows search box and then press Enter. When the app opens, type the problem description and select the matched result.
- Visit Microsoft support Web site: <https://support.microsoft.com>. Enter what you are looking for in the search box and get search results.

Lenovo Vantage, Lenovo PC Manager and Lenovo Smart Engine

They are all apps developed by Lenovo. Using any of them, you can:

- View product information and system status
- Manage and change device settings
- Check for and perform system updates

Note: This feature is only available on Lenovo Vantage. In Lenovo PC Manager or Lenovo Smart Engine, you can check for and perform driver updates.

Depending on the country or region in which your computer is purchased, one of the apps may be pre-installed on your computer. To open it, type its name in the Windows Search box and select the matched result. If none of the apps is pre-installed, you may install one on your own. Lenovo Vantage is available for download free of charge from the Microsoft Store.

Note: App features are subject to change with updates and specific features may not be available on all Lenovo products.

The Novo Button menu

The Novo Button menu can be displayed before the operating system starts. From the menu, you can choose to

- Open the BIOS/UEFI setup utility
- Open the boot device selection menu
- Open the Windows startup options screen

Note: From the Windows startup options screen, you can then choose to

Start your computer using a recovery drive

Reset your computer

Open advanced options screen

Open the Novo Button menu

For Lenovo computers with a Novo button, you can press the button to open the Novo Button menu.

Step 1. Turn off the computer.

Step 2. Open the LCD screen and press the Novo button.

Interact with your computer

Hotkeys

Look at the top row of the keyboard of your Lenovo computer and you'll find keys with printed icons. These keys are called hotkeys and they provide shortcuts to functions that you'll use frequently. The function that each hotkey provides is denoted by the icon printed on the key.

Hotkeys share keys with function keys (F1–F12) and other keys. Depending on the FnLock setting, you use hotkey functions by pressing the key directly or in combination with the Fn key.

Note: The FnLock switch does not apply to hotkeys not found in the first row of the keyboard. To use these hotkeys, always hold down the Fn key while pressing the key.



Figure 1. Location of the Fn key

Related topics

Appendix A “Function descriptions for Lenovo hotkeys” on page 29

The FnLock switch

The FnLock is an electronic switch that affects how you use hotkey functions. To turn it on and off, press Fn + Esc.

Note: The Esc key is in the upper left corner of the keyboard. It has an LED that indicates the status of the FnLock switch.



Figure 2. Locations of the FnLock key and the Fn key

A Lenovo keyboard usually contains hotkeys in the top row. These hotkeys share keys with the function keys (F1–F12) and other keys. For these dual-function keys, the icons or characters denoting the primary functions are printed on top of the icons and characters denoting the secondary functions.

- A: an icon or character denoting the primary function
- B: an icon or character denoting the secondary function

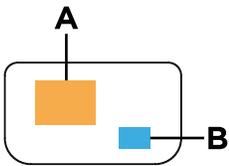


Figure 3. The layout of a dual-function key

Table 2. **FnLock** and dual-function keys

FnLock (Esc) LED	FnLock status	Pressing the hotkey alone	Pressing the hotkey while holding down the Fn key
Off	Disabled	Primary function	Secondary function
On	Enabled	Secondary function	Primary function

Numeric keypad

Some Lenovo computers includes a dedicated numeric keypad on the far right of the keyboard. The keypad is used for entering numbers and operators quickly.

Press the **NumLock** key to enable or disable the numeric keypad.

Chapter 3. Explore your computer

Manage power

Use the information in this section to achieve the best balance between performance and power efficiency.

Rechargeable battery pack

Your computer includes a built-in, rechargeable battery pack that makes mobile computing a reality. When the computer is plugged into an electrical outlet, the battery charges. If you use the computer when you don't have access to an electrical outlet, the battery discharges to supply electricity that the computer system requires for operation.

You can charge the battery any time you want. The battery packs of Lenovo computers support multiple charging modes that are suitable for different power usage habits. You can switch the battery's active charging mode in Lenovo Vantage, Lenovo PC Manager, or Lenovo Smart Engine.

Battery charging is also affected by its temperature. The recommended temperature range for charging the battery is between 10°C (50°F) and 35°C (95°F).

Note:

You can check the battery temperature in Lenovo Vantage.

To maximize the life of the battery, once the battery is fully charged, it must discharge to 94% or lower before it will be allowed to recharge again.

Normal mode

Normal mode is the most basic charging mode. In normal mode, it typically takes 2 to 4 hours for the battery to charge from 0% to 100%.

Rapid charge mode

If you want the battery to be charged faster than in normal mode, switch the battery charging to rapid charge mode. The following table lists the typical time needed for batteries in rapid charge mode to be charged to 80% and 100% respectively.

Table 3. Reference charge time for batteries in rapid charge mode

Mode	Time needed to charge from 0% to 80%	Time needed to charge from 0% to 100%
Rapid charge	Less than 1 hour	Less than 2 hours

Conservation mode

If your computer is constantly plugged into an electrical outlet, consider switching the battery charging to conservation mode. In conservation mode, the battery will not be fully charged. Instead, the battery's charge will be kept within 75%–80%. This is beneficial to the long-term health of the battery.

Note: If you want the battery to be fully charged before bringing the computer to work, disable conservation mode by switching the battery charging to normal or rapid charge mode.

Recover full battery capacity

If your computer is constantly plugged in to an electrical outlet and the battery rarely discharges, the battery may not be charged to its full capacity even if the battery meter reports 100% charge. You can recover the battery's full charging potential simply by discharging and re-charging the battery.

Step 1. Unplug the computer and use it until the battery charge drops below 20%.

Step 2. Plug in the computer and charge the battery to 100%.

Set power button behavior

By default, pressing the power button puts the computer to sleep mode. However, you can change the power button behavior in Windows Control Panel.

Step 1. Type Control Panel in the Windows search box and then press Enter. Open the control panel and view by large or small icons.

Step 2. Select the power options and then click choose what the power button does.

A power plan

A power plan is a collection of power-saving settings made available by an operating system. With a power plan, you can set idle time-outs for different hardware components to enter a low-power state. The default power plan and some of its idle time-out settings are listed below for computer models pre-installed with Windows.

The listed settings are active when the computer is connected to an electrical outlet. If your computer include a built-in battery pack, a different collection of time-out settings is set to take effect when the computer is operating on battery power.

- Default power plan: Balanced
- Turn off the display: after 5 minutes
- Put the computer to sleep:
 - AMD models: after 5 minutes
 - Intel models: after 15 minutes

Note: To wake the computer from the sleep state, press the power button or any key on the keyboard.

Change or customize a power plan

This operation is applicable to computers with pre-installed Windows.

Step 1. Type power plan in the Windows search box and then press Enter.

Step 2. Customize a power plan of your preference.

System operation modes

Lenovo has preset several modes in which your computer can operate. The maximum attainable performance, power consumption, and speed limit for the heat sink fan vary among the operation modes. Consider the following conditions when you want to switch operation modes.

- The environment where you use your computer, and
- The tasks running on your computer

You switch the operation mode in the pre-installed app Lenovo Vantage or Lenovo Legion Zone. As a shortcut, you can also use the key combination Fn + Q. The following table lists the available operation modes on your computer and the recommended conditions for each mode.

Table 4. Operation modes and their recommended usage conditions

Icon	Operation mode	Recommended conditions
	Performance	<ul style="list-style-type: none"> Your computer is plugged into an electrical outlet. You want the best performance, and You don't care if the fan makes a little noise.
	Balance	You plan to frequently switch between different computer tasks over a period time.
	Quiet	<ul style="list-style-type: none"> Your computer is operating on battery power, or You want the computer to be as quiet as possible

Note: When the computer is operating on battery power or is plugged in using an under-rated power adapter, you may not be able to switch it to Performance mode. In Balance mode, the computer dynamically switches between Performance mode and Quiet mode based on the tasks that are running on the computer.

Adjustable display refresh rate

Your eyes might not notice it but the content displayed on the computer screen refreshes constantly. Display refresh rate refers to the number of times per second the screen content refreshes itself and is measured in hertz (Hz).

A refresh rate of 60 Hz is adequate for most situations and is energy efficient. However, when viewing videos or playing video games, a higher refresh rate usually provides a smoother viewing experience.

The displays of some Lenovo computers support dual refresh rates. For such a computer, you can manually switch its display to work at either the higher or lower refresh rate. For Windows operation systems, the manual settings are usually found in **Settings** → **System** → **Display**. For selected models, you can also use the key combination Fn + R to switch the display refresh rate.

Note: Not all displays support dual refresh rates. If you cannot find settings to change the display refresh rate, the refresh rate of the display might be fixed or cannot be manually changed.

Change settings in UEFI/BIOS setup utility

This section introduces what is UEFI/BIOS and the operations you can perform in its setup utility.

What is UEFI/BIOS setup utility

UEFI/BIOS is the first program that runs when a computer starts. UEFI/BIOS initializes hardware components and loads the operating system and other programs. Your computer may include a setup program (setup utility) with which you can change certain UEFI/BIOS settings.

Open the UEFI/BIOS setup utility

- Step 1. Turn on or restart the computer.
- Step 2. When the power button light is on, press F2 repeatedly.
- Step 3. On the welcome screen, select **More Settings**.

Enable or disable Fool Proof Fn Ctrl

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select **Configuration**.
- Step 3. Change the **Fool Proof Fn Ctrl** setting to **Enabled** or **Disabled**.
- Step 4. Select **Exit** → **Exit Saving Changes**.

When enabled, the Fn key and the Ctrl key can be used interchangeably for key combinations involving the **Ctrl** key. For example, you can press either **Ctrl + A** or **Fn + A** to select all text in a text editing application.

Enable or disable Flip to Boot

When Flip to Boot is enabled, you can turn on the computer by flipping open the screen.

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select **Configuration**.
- Step 3. Change the setting for **Flip to Boot**.

Note: You may also set Flip to Boot in Lenovo Vantage, Lenovo PC Manager or Lenovo Smart Engine.

Select boot devices

Normally, the computer starts to a boot manager loaded from the secondary storage device of the computer. Occasionally, you may need to start the computer to a program or boot manager loaded from another device or a network location. After the system firmware initializes all devices, you can press an interruption key to display the boot menu and select a desired boot device.

- Step 1. Turn on or restart the computer.
- Step 2. When the power button light is on, press F12 repeatedly.
- Step 3. From the boot device menu, select a boot device to start the computer.

You can make a permanent change on boot devices in the UEFI/BIOS setup utility. Select the **Boot** menu; in the **UEFI** section, select the desired boot device and move it to the top of the device list. Save changes and exit the setup utility for the change to take effect.

Change hotkey mode

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select **Configuration** → **Hotkey Mode** and press Enter.
- Step 3. Change the setting to **Disabled** or **Enabled**.
- Step 4. Select **Exit** → **Exit Saving Changes**.

Set passwords in UEFI/BIOS setup utility

This section introduces the types of passwords that you can set in the UEFI (Unified Extensible Firmware Interface) or BIOS (Basic Input/Output System) setup utility.

Password types

You can set various types of passwords in the UEFI/BIOS setup utility.

Password type	Pre-requisite	Usage
Administrator password	No	You must enter it to start the setup utility.
User password	The administrator password must be set.	You can use the user password to start the setup utility.
Master hard disk password	No	You must enter it to start the operating system.
User hard disk password	The master hard disk password must be set.	You can use the user hard disk password to start the operating system.

Notes:

- All passwords set in the setup utility consist of alphanumeric characters only.
- If you start the setup utility using the user password, you can only change a few settings.

Set administrator password

You set the administrator password to prevent unauthorized access to the UEFI/BIOS setup utility.

Attention: If you forget the administrator password, a Lenovo authorized service personnel cannot reset your password. You must take your computer to a Lenovo authorized service personnel to have the system board replaced. Proof of purchase is required and a fee will be charged for parts and service.

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select **Security** → **Set Administrator Password** and press Enter.
- Step 3. Enter a password string that contains only letters and numbers and then press Enter.
- Step 4. Enter the password again and press Enter.
- Step 5. Select **Exit** → **Exit Saving Changes**.

Next time you start the computer, you must enter the administrator password to open the setup utility. If **Power on Password** is enabled, you must enter the administrator password or the user password to start the computer.

Change or remove administrator password

Only the administrator can change or remove the administrator password.

- Step 1. Open the UEFI/BIOS setup utility using the administrator password.
- Step 2. Select **Security** → **Set Administrator Password** and press Enter.
- Step 3. Enter the current password.
- Step 4. In the **Enter New Password** text box, enter the new password.
- Step 5. In the **Confirm New Password** text box, enter the new password again.

Note: If you want to remove the password, press Enter in both text boxes without entering any character.

- Step 6. Select **Exit** → **Exit Saving Changes**.

If you remove the administrator password, the user password is also removed.

Set user password

You must set the administrator password before you can set the user password.

The administrator of the setup utility might need to set a user password for use by others.

- Step 1. Open the UEFI/BIOS setup utility using the administrator password.
- Step 2. Select **Security** → **Set User Password** and press Enter.
- Step 3. Enter a password string that contains only letters and numbers and then press Enter.
The user password must be different from the administrator password.
- Step 4. Enter the password again and press Enter.
- Step 5. Select **Exit** → **Exit Saving Changes**.

Enable power-on password

If the administrator password has been set, you can enable power-on password to enforce greater security.

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select **Security** → **Power on Password** and press Enter.
Note: The administrator password must be set in advance.
- Step 3. Change the setting to **Enabled**.
- Step 4. Select **Exit** → **Exit Saving Changes**.

If power-on password is enabled, a prompt appears on the screen every time you turn on the computer. You must enter the administrator or user password to start the computer.

Set hard disk password

You can set a hard disk password in the setup utility to prevent unauthorized access to your data.

Attention: Be extremely careful when setting a hard disk password. If you forget the hard disk password, a Lenovo authorized service personnel cannot reset your password or recover data from the hard disk. You must take your computer to a Lenovo authorized service personnel to have the hard disk drive replaced. Proof of purchase is required and a fee will be charged for parts and service.

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select **Security** → **Set Hard Disk Password** and press Enter.
Note: If you start the setup utility using the user password, you cannot set hard disk password.
- Step 3. Follow on-screen instructions to set both master and user passwords.
Note: The master and user hard disk passwords must be set at the same time.
- Step 4. Select **Exit** → **Exit Saving Changes**.

If the hard disk password is set, you must provide the correct password to start the operating system.

Change or remove hard disk password

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select **Security**.
- Step 3. Change or remove the hard disk password.

To change or remove master password, select **Change Master Password** and press Enter.

Note: If you remove the master hard disk password, the user hard disk password is also removed.

To change user password, select **Change User Password** and press Enter.

Note: The user hard disk password cannot be removed separately.

Step 4. Select **Exit → Exit Saving Changes**.

Chapter 4. Help and support

Frequently asked questions

How do I partition my storage drive

Refer to <https://support.lenovo.com/solutions/ht503851>.

What should I do if my computer stops responding

Press and hold the power button until the computer turns off. Then restart the computer.

What should I do if I spill liquid on the computer

1. Carefully unplug the ac power adapter and turn off the computer immediately. The more quickly you stop the current from passing through the computer the more likely you will reduce damage from short circuits.

Attention: Although you might lose some data or work by turning off the computer immediately, leaving the computer on might make your computer unusable.

2. Wait until you are certain that all the liquid is dry before turning on your computer.

CAUTION:

Do not try to drain out the liquid by turning over the computer. If your computer has keyboard drainage holes on the bottom, the liquid will be drained out through the holes.

Where can I get the latest device drivers and UEFI/BIOS

- Lenovo Vantage, Lenovo PC Manager or Lenovo Smart Engine
- Lenovo Support Web site at <https://support.lenovo.com>

Why does my computer start automatically when I open the lid

Your computer may have Flip to Boot enabled. Many Lenovo notebook computers include a sensor that can detect the angle at which the lid is opened. When you open the lid, the sensor can detect this behavior. If Flip to Boot is enabled, the computer will respond by starting up automatically.

If you don't like this feature, you can disable it. Flip to Boot can be enabled and disabled in:

- Lenovo Vantage, Lenovo PC Manager or Lenovo Smart Engine
- Firmware Setup Utility

Self-help resources

Use the following self-help resources to learn more about the computer and troubleshoot problems.

Resources	How to access?
Troubleshooting and frequently asked questions	<ul style="list-style-type: none">• https://www.lenovo.com/tips• https://forums.lenovo.com
Accessibility information	https://www.lenovo.com/accessibility

Resources	How to access?
Reset or restore Windows	<ul style="list-style-type: none"> • Use Lenovo recovery options. <ol style="list-style-type: none"> 1. Go to https://support.lenovo.com/HowToCreateLenovoRecovery. 2. Follow the on-screen instructions. • Use Windows recovery options. <ol style="list-style-type: none"> 1. Go to https://pcsupport.lenovo.com. 2. Detect your computer or manually select your computer model. 3. Click Troubleshoot & Diagnose → Custom Troubleshooting → Operating System Diagnostics and then follow the on-screen instructions.
<p>Use Lenovo Vantage, Lenovo PC Manager or Lenovo Smart Engine to:</p> <ul style="list-style-type: none"> • Download and install the latest drivers and firmware. • Configure hardware settings • Diagnose computer hardware problems. • Check the computer warranty status. 	Use Windows Search.
<p>Product documentation:</p> <ul style="list-style-type: none"> • Generic Safety and Compliance Notices • <i>Safety and Warranty Guide</i> • <i>Setup Guide</i> • <i>This User Guide</i> • <i>Regulatory Notice</i> 	<ol style="list-style-type: none"> 1. Go to https://support.lenovo.com. 2. Detect your computer or select computer model manually. 3. Select Guides & Manuals and filter out the documentation you want.
<p>Lenovo Support Web site with the latest support information of the following:</p> <ul style="list-style-type: none"> • Drivers and software • Diagnostic solutions • Product and service warranty • Product and parts details • Knowledge base and frequently asked questions 	Visit https://support.lenovo.com
Windows help information	<ul style="list-style-type: none"> • Use Get Help or Tips. • Use Windows Search or the Cortana® personal assistant. • Microsoft support Web site: https://support.microsoft.com

What is a CRU?

Customer replaceable units (CRUs) are parts that can be upgraded or replaced by the customer. A Lenovo computer may contain the following types of CRUs:

Type	Description
Self-service CRU	Parts that can be installed or replaced easily by customer themselves or by trained service technicians at an additional cost.
Optional-service CRU	Parts that can be installed or replaced by customers with a greater skill level. Trained service technicians can also provide service to install or replace the parts under the type of warranty designated for the customer's machine.

If you intend to install a CRU, Lenovo will ship the CRU to you. You might be required to return the defective part that is replaced by the CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. For full details, see the *Lenovo Limited Warranty* at https://www.lenovo.com/warranty/llw_02.

CRUs for your product model

The table below lists the CRUs and CRU types that are defined for your product model.

Part	Self-service CRU	Optional-service CRU
Power cord	X	
ac power adapter	X	

Notes:

- CRU replacement instruction is provided in one or more of the following publications and are available from Lenovo at any time upon your request.
 - the product *User Guide*
 - the printed publications that came with the product
- Replacement of any parts not listed above, including the built-in rechargeable battery, must be done by a Lenovo-authorized repair facility or technician. Go to <https://support.lenovo.com/partnerlocation> for more information.

Call Lenovo

If you have tried to correct the problem yourself and still need help, you can call Lenovo Customer Support Center.

Before you contact Lenovo

Record product information and problem details before you contact Lenovo.

Product information	Problem symptoms and details
<ul style="list-style-type: none">• Product name• Machine type and serial number	<ul style="list-style-type: none">• What is the problem? Is it continuous or intermittent?• Any error message or error code?• What operating system are you using? Which version?• Which software applications were running at the time of the problem?• Can the problem be reproduced? If so, how?

Note: The product name and serial number can usually be found on the bottom of the computer, either printed on a label or etched on the cover.

Lenovo Customer Support Center

During the warranty period, you can call Lenovo Customer Support Center for help.

Telephone numbers

For a list of the Lenovo Support phone numbers for your country or region, go to <https://pcsupport.lenovo.com/supportphonenumberlist>.

Note: Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

Services available during the warranty period

- Problem determination - Trained personnel are available to assist you with determining if you have a hardware problem and deciding what action is necessary to fix the problem.
- Lenovo hardware repair - If the problem is determined to be caused by Lenovo hardware under warranty, trained service personnel are available to provide the applicable level of service.
- Engineering change management - Occasionally, there might be changes that are required after a product has been sold. Lenovo or your reseller, if authorized by Lenovo, will make selected Engineering Changes (ECs) that apply to your hardware available.

Services not covered

- Replacement or use of parts not manufactured for or by Lenovo or nonwarranted parts
- Identification of software problem sources
- Configuration of UEFI/BIOS as part of an installation or upgrade
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of programs

For the terms and conditions of the Lenovo Limited Warranty that apply to your Lenovo hardware product, see “Warranty information” in the *Safety and Warranty Guide* that comes with your computer.

Purchase additional services

During and after the warranty period, you can purchase additional services from Lenovo at <https://pcsupport.lenovo.com/warrantyupgrade>.

Service availability and service name might vary by country or region.

Appendix A. Function descriptions for Lenovo hotkeys

Hotkey functions are denoted by the icons printed on the keys. The following table describes the functions for all Lenovo hotkeys. The keyboard of your Lenovo computer should only support a subset of the listed hotkeys.

Table 5. Hotkey icons and denoted functions

Hotkey icon	Function description
	Mutes/Unmutes sound.
	Increases volume.
	Decreases volume.
	Enables/Disables the microphone.
	Increases screen brightness.
	Decreases screen brightness.
	Selects and sets up display devices.
	Enables/Disables airplane mode. (Windows operating systems)
	Displays the Lenovo Smart Key quick launch panel.
	Enables/Disables the touchpad.
	Displays all open apps as thumbnails. (Windows operating systems)
	Opens the Calculator app. (Windows operating systems)
	Opens the Snipping tool. (Windows operating systems)
	Opens the Settings app. (Windows operating systems)
	Locks the screen. (Windows operating systems)
	Opens the clipboard history. (Windows operating systems)
	Puts the computer to sleep.
	Opens the context menu of the current active app.
	Opens an associated voice app, voice service, or Microsoft Cortana.
	Adjusts the keyboard backlight.
	Increases the brightness of the keyboard backlight.
	Decreases the brightness of the keyboard backlight.
	Answers an incoming Microsoft Teams call.
	Rejects an incoming Microsoft Teams call.
	Accesses Lenovo Support resources.
	Starts/Pauses audio or video playback.
	Stops audio or video playback.
	Plays the previous audio or video in the playlist.

Table 5. Hotkey icons and denoted functions (continued)

Hotkey icon	Function description
	Plays the next audio or video in the playlist.
	Switches the computer's active operation mode.
	Blurs the background for videoconferencing.
	Switches the computer's active audio mode.
	Turns on/off night light mode. (Windows operating systems)

Note: Hotkey functions may change if the associated app or the Windows operating system is updated.

Related topics

“Hotkeys” on page 13

Appendix B. Notices and trademarks

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