

# ThinkSmart View Plus 12CN0002AU

Lenovo

**PSREF**  
Product Specifications  
Reference

## PERFORMANCE

### Processor

Qualcomm® QCS8250 (8C, 8x Kryo 585 @2.4GHz)

### Graphics

Integrated Qualcomm Adreno™ 650 GPU

### Chipset

Qualcomm SoC Platform

### Memory

8GB Soldered LPDDR5

### Memory Slots

Memory soldered to systemboard, no slots

### Max Memory

8GB Soldered LPDDR5

### Storage

128GB UFS 3.1

### Storage Support

128GB UFS 3.1 on systemboard

### Audio Chip

High Definition (HD) Audio, ALC4050H codes and ALC 5520 DSP

### Speakers

5Wx2

### Sensors

- Ambient light sensor (ALS)
- Proximity (P) sensor

### Camera

ThinkSmart™ View Camera

### Microphone

4x, Array

### Power Supply

135W 89% Adapter

## DESIGN

### Display<sup>(1)</sup>

27" FHD (1920x1080) IPS Anti-glare / Anti-fingerprint, Touch

### Touchscreen

10-point Multi-touch

### LED indicators

Status (mute/in meeting/off) LED on camera

### Keyboard

No keyboard

### Mouse

No mouse

### Case Color

Black

### Stand

Adjustable monitor stand, supports -5° to +35° tilt, left & right 45° swivel, up to 110mm lift, with Cell Phone Stand

### Dimensions (WxDxH)<sup>(2)</sup>

615.3 x 273 x 600 .6 mm (24.22 x 10.75 x 23.65 inches)

### Weight<sup>(3)</sup>

Around 12.6 kg (27.78 lbs)

## CONNECTIVITY

### Ethernet

Gigabit Ethernet, 1x RJ-45

### WLAN + Bluetooth<sup>(4)</sup>

Qualcomm Wi-Fi® 6 QCA6391, 11ax 2x2 + BT5.1

### Top Ports

1x USB-C® 3.2 Gen 1 and camera pin hole (for camera only)

## SECURITY & PRIVACY

### Physical Locks

Kensington® Security Slot™

### Other Security

- Camera privacy shutter
- Facial recognition
- Meeting status light

## MANAGEABILITY

## SERVICE

### Base Warranty

3-year, Onsite

### Included Upgrade

First Year Maintenance for Smart Office Personal Device, 3Y Premier Support Upgrade from 3Y Onsite

## CERTIFICATIONS

### Green Certifications

- ErP Lot 6/26
- RoHS compliant

### Other Certifications

TÜV Rheinland® Low Blue Light

## SOFTWARE

### Operating System

Android™ 10

## ACCESSORIES

### Bundled Accessories

Viewplus Stylus Pen, passive

## MODEL

TopSeller : No

Announce Date : 2023-07-27

EAN / UPC / JAN : 196803726596

End of Support : N/A



To see more note information, please link to [https://psref.lenovo.com/Detail/ThinkSmart\\_View\\_Plus?M=12CN0002AU](https://psref.lenovo.com/Detail/ThinkSmart_View_Plus?M=12CN0002AU).

## Premier Support - A direct 24x7x365 line to our most elite technicians.



Advanced technical support, 24x7x365, in more than 100 markets



Technical Account Managers for proactive relationship and escalation management



Comprehensive hardware & OEM software support



Priority on service delivery and repair parts



Single point of contact for simplified end-to-end case management



Lenovo Service Connect Portal for customized reporting and product support

## Accidental Damage Protection - Protection of your PC from the unexpected.

Experience shows that a significant portion of devices may be damaged (and not covered under warranty) in the first three years. Lenovo's Accidental Damage Protection service covers accidents beyond the system warranty such as drops, spills, bumps and even electrical surges. Make sure your new device has maximum protection, avoid unplanned costs and get peace of mind.

## Base Warranty - Included with the systems you purchase, default 1- or 3-year coverage window.

## Warranty Extensions & Upgrades - Service and protection that's right for your circumstances.

- Pick Up & Return Courier
- Onsite Support
- Technician Installed Customer
- Replaceable Unit Service
- International Warranty Upgrade

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