

A620I AX

User's Manual

Rev. 1001



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- For detailed product information, carefully read the User's Manual.
- For quick set-up of the product, refer to the Quick Installation Guide on GIGABYTE's website.

https://download.gigabyte.com/FileList/Manual/mb_manual_quick-guide_am5.pdf?m=sw

For product-related information, check on our website at: <https://www.gigabyte.com>

Identifying Your Motherboard Revision

The revision number on your motherboard looks like this: "REV: X.X." For example, "REV: 1.0" means the revision of the motherboard is 1.0. Check your motherboard revision before updating motherboard BIOS, drivers, or when looking for technical information.

Example:

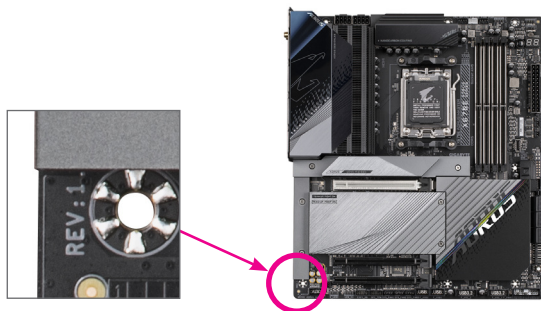
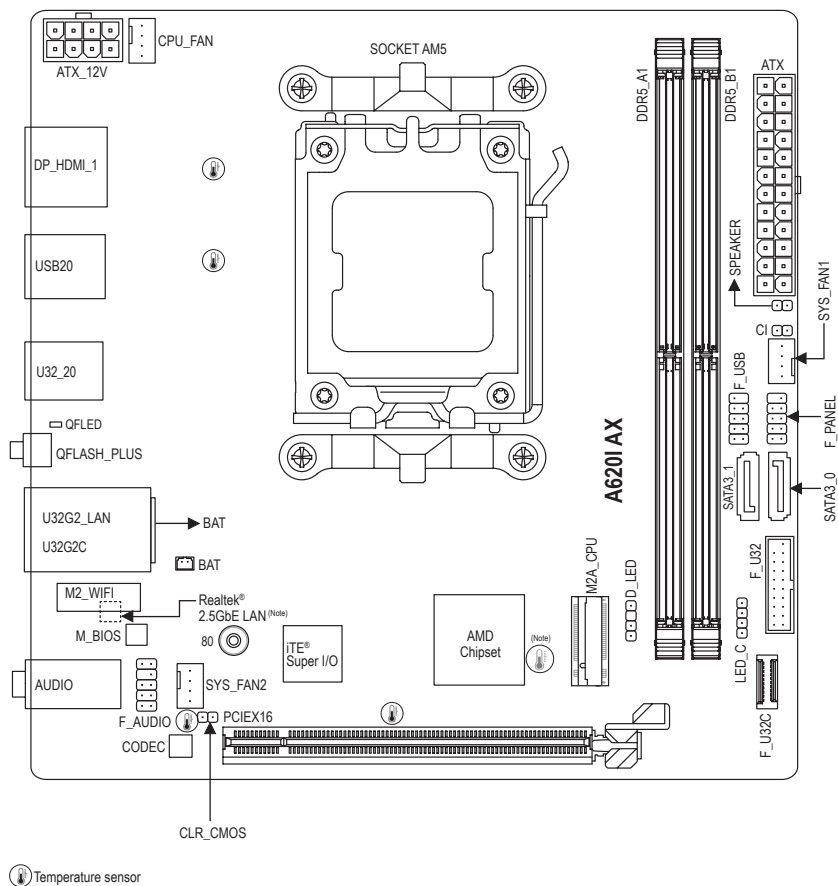


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Chapter 1 Product Introduction

1-1 Motherboard Layout



(Note) The chip/temperature sensor is on the back of the motherboard.

Chapter 2 Hardware Installation

2-1 Installation Precautions

The motherboard contains numerous delicate electronic circuits and components which can become damaged as a result of electrostatic discharge (ESD). Prior to installation, carefully read the user's manual and follow these procedures:

- Prior to installation, make sure the chassis is suitable for the motherboard.
- Prior to installation, do not remove or break motherboard S/N (Serial Number) sticker or warranty sticker provided by your dealer. These stickers are required for warranty validation.
- Always remove the AC power by unplugging the power cord from the power outlet before installing or removing the motherboard or other hardware components.
- When connecting hardware components to the internal connectors on the motherboard, make sure they are connected tightly and securely.
- When handling the motherboard, avoid touching any metal leads or connectors.
- It is best to wear an electrostatic discharge (ESD) wrist strap when handling electronic components such as a motherboard, CPU or memory. If you do not have an ESD wrist strap, keep your hands dry and first touch a metal object to eliminate static electricity.
- Prior to installing the motherboard, please have it on top of an antistatic pad or within an electrostatic shielding container.
- Before connecting or unplugging the power supply cable from the motherboard, make sure the power supply has been turned off.
- Before turning on the power, make sure the power supply voltage has been set according to the local voltage standard.
- Before using the product, please verify that all cables and power connectors of your hardware components are connected.
- To prevent damage to the motherboard, do not allow screws to come in contact with the motherboard circuit or its components.
- Make sure there are no leftover screws or metal components placed on the motherboard or within the computer casing.
- Do not place the computer system on an uneven surface.
- Do not place the computer system in a high-temperature or wet environment.
- Turning on the computer power during the installation process can lead to damage to system components as well as physical harm to the user.
- If you are uncertain about any installation steps or have a problem related to the use of the product, please consult a certified computer technician.
- If you use an adapter, extension power cable, or power strip, ensure to consult with its installation and/or grounding instructions.

2-2 Product Specifications

 CPU	AMD Socket AM5, support for: AMD Ryzen™ 7000 Series Processors (Go to GIGABYTE's website for the latest CPU support list.)
 Chipset	AMD A620
 Memory	- Support for DDR5 5200/4800/4400 MT/s memory modules 2 x DDR5 DIMM sockets supporting up to 96 GB (48 GB single DIMM capacity) of system memory - Dual channel memory architecture - Support for non-ECC Un-buffered DIMM 1Rx8/2Rx8/1Rx16 memory modules - Support for AMD Extended Profiles for Overclocking (AMD EXPO™) and Extreme Memory Profile (XMP) memory modules (The CPU and memory configuration may affect the supported memory types, data rate (speed), and number of DRAM modules, please refer to "Memory Support List" on GIGABYTE's website for more information.)
 Onboard Graphics	- Integrated Graphics Processor with AMD Radeon™ Graphics support: 1 x DisplayPort, supporting a maximum resolution of 3840x2160@144 Hz * Support for DisplayPort 1.4 version. 1 x HDMI port, supporting a maximum resolution of 4096x2160@60 Hz * Support for HDMI 2.1 version and HDCP 2.3. ** Support for native HDMI 2.1 TMDS compatible ports. (Graphics specifications may vary depending on CPU support.)
 Audio	- Realtek® Audio CODEC - High Definition Audio 2/4/5.1/7.1-channel * You can change the functionality of an audio jack using the audio software. To configure 7.1-channel audio, access the audio software for audio settings.
 LAN	Realtek® 2.5GbE LAN chip (2.5 Gbps/1 Gbps/100 Mbps)
 Wireless Communication Module	- Realtek® Wi-Fi 6E RTL8852CE - WIFI a, b, g, n, ac, ax, supporting 2.4/5/6 GHz carrier frequency bands - BLUETOOTH 5.3 - Support for 11ax 160MHz wireless standard and up to 2.4 Gbps data rate (Actual data rate may vary depending on environment and equipment.)
 Expansion Slots	- CPU: 1 x PCI Express x16 slot, supporting PCIe 4.0 and running at x16
 Storage Interface	- CPU: 1 x M.2 connector (Socket 3, M key, type 2280 PCIe 4.0 x4/x2 SSD support) - Chipset: 2 x SATA 6Gb/s connectors - RAID 0 and RAID 1 support for NVMe SSD storage devices - RAID 0 and RAID 1 support for SATA storage devices

	USB	◆ CPU: - 1 x USB Type-C® port on the back panel, with USB 3.2 Gen 1 support - 1 x USB 3.2 Gen 2 Type-A port (red) on the back panel - 1 x USB 2.0/1.1 port on the back panel ◆ Chipset: - 1 x USB Type-C® port with USB 3.2 Gen 1 support, available through the internal USB header - 3 x USB 3.2 Gen 1 ports (1 port on the back panel, 2 ports available through the internal USB header) - 4 x USB 2.0/1.1 ports (2 ports on the back panel, 2 ports available through the internal USB header)
	Internal Connectors	◆ 1 x 24-pin ATX main power connector ◆ 1 x 8-pin ATX 12V power connector ◆ 1 x CPU fan header ◆ 2 x system fan headers ◆ 1 x addressable LED strip header ◆ 1 x RGB LED strip header ◆ 1 x M.2 Socket 3 connector ◆ 2 x SATA 6Gb/s connectors ◆ 1 x front panel header ◆ 1 x front panel audio header ◆ 1 x speaker header ◆ 1 x USB Type-C® header, with USB 3.2 Gen 1 support ◆ 1 x USB 3.2 Gen 1 header ◆ 1 x USB 2.0/1.1 header ◆ 1 x Clear CMOS jumper ◆ 1 x chassis intrusion header
	Back Panel Connectors	◆ 1 x DisplayPort ◆ 1 x HDMI port ◆ 1 x USB Type-C® port, with USB 3.2 Gen 1 support ◆ 1 x USB 3.2 Gen 2 Type-A port (red) ◆ 1 x USB 3.2 Gen 1 port ◆ 3 x USB 2.0/1.1 ports ◆ 1 x Q-Flash Plus button ◆ 1 x RJ-45 port ◆ 2 x SMA antenna connectors (2T2R) ◆ 3 x audio jacks
	I/O Controller	◆ iTE® I/O Controller Chip

	Hardware Monitor	♦ Voltage detection ♦ Temperature detection ♦ Fan speed detection ♦ Water cooling flow rate detection ♦ Fan fail warning ♦ Fan speed control * Whether the fan speed control function is supported will depend on the fan you install.
	BIOS	♦ 1 x 256 Mbit flash ♦ Use of licensed AMI UEFI BIOS ♦ PnP 1.0a, DMI 2.7, WfM 2.0, SM BIOS 2.7, ACPI 5.0
	Unique Features	♦ Support for GIGABYTE Control Center (GCC) * Available applications in GCC may vary by motherboard model. Supported functions of each application may also vary depending on motherboard specifications. ♦ Support for Q-Flash ♦ Support for Q-Flash Plus
	Bundled Software	♦ Norton® Internet Security (OEM version) ♦ LAN bandwidth management software
	Operating System	♦ Support for Windows 11 64-bit ♦ Support for Windows 10 64-bit
	Form Factor	♦ Mini-ITX Form Factor; 17.0cm x 17.0cm

* GIGABYTE reserves the right to make any changes to the product specifications and product-related information without prior notice.

☞ Please visit the **SERVICE/SUPPORTUtility** page on GIGABYTE's website to download the latest version of apps.
<https://www.gigabyte.com/Support/Utility/Motherboard?m=ut>

2-3 Installing the CPU and CPU Cooler

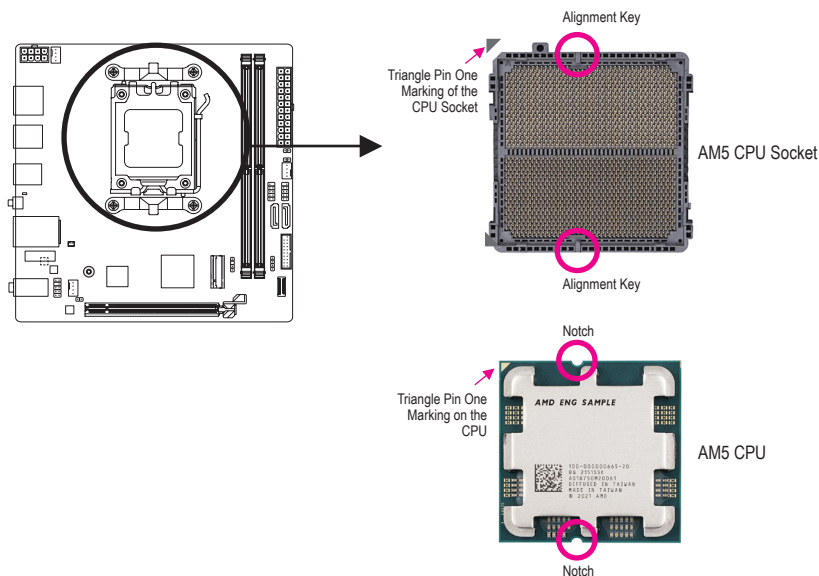


Read the following guidelines before you begin to install the CPU:

- Make sure that the motherboard supports the CPU.
(Go to GIGABYTE's website for the latest CPU support list.)
- Always turn off the computer and unplug the power cord from the power outlet before installing the CPU to prevent hardware damage.
- Locate the pin one of the CPU. The CPU cannot be inserted if oriented incorrectly. (Or you may locate the notches on both sides of the CPU and alignment keys on the CPU socket.)
- Apply an even and thin layer of thermal grease on the surface of the CPU.
- Do not turn on the computer if the CPU cooler is not installed, otherwise overheating and damage of the CPU may occur.
- Set the CPU host frequency in accordance with the CPU specifications. It is not recommended that the system bus frequency be set beyond hardware specifications since it does not meet the standard requirements for the peripherals. If you wish to set the frequency beyond the standard specifications, please do so according to your hardware specifications including the CPU, graphics card, memory, hard drive, etc.

A. Note the CPU Orientation

Note the alignment keys on the motherboard CPU socket and the notches on the CPU.



Do not remove the CPU socket cover before inserting the CPU. It may pop off from the load plate automatically after you insert the CPU and close the load plate.

☞ Please visit GIGABYTE's website for details on hardware installation.

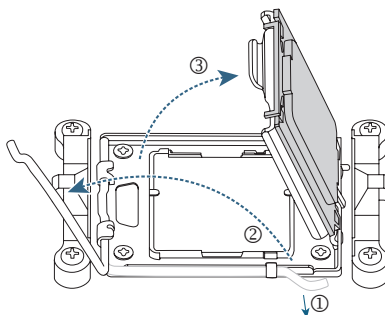
<https://www.gigabyte.com/WebPage/210/quick-guide.html?m=sw>

B. Installing the CPU

Follow the steps below to correctly install the CPU into the motherboard CPU socket.

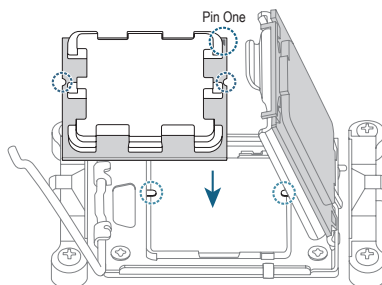
1

- ① Gently press the CPU socket lever handle down and away from the socket.
- ② Completely lift up the CPU socket locking lever.
- ③ With your fingers, hold the plastic protective cover attached to the metal load plate to lift open the metal load plate.



2

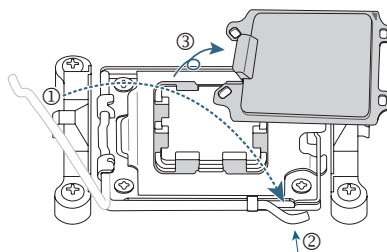
Hold the CPU with your fingers by the edges. Align the CPU pin one marking (triangle) with the pin one corner of the CPU socket (or you may align the CPU notches with the socket alignment keys) and gently insert the CPU into position.



3

Make sure the CPU is properly installed and then close the load plate. Secure the socket lever under its retention tab. The plastic protective cover will pop off by itself and can be removed.

* Always replace the plastic protective cover when the CPU is not installed to protect the CPU socket.



Do not force to engage the CPU socket locking lever when the CPU is not installed correctly as this would damage the CPU and CPU socket.

2-4 Installing the Memory



Read the following guidelines before you begin to install the memory:

- Make sure that the motherboard supports the memory. It is recommended that memory of the same capacity, brand, speed, and chips be used. (Go to GIGABYTE's website for the latest supported memory speeds and memory modules.)
- Always turn off the computer and unplug the power cord from the power outlet before installing the memory to prevent hardware damage.
- Memory modules have a foolproof design. A memory module can be installed in only one direction. If you are unable to insert the memory, switch the direction.
- When installing memory modules, be sure to install in the DDR5_A1 socket first.

Dual Channel Memory Configuration

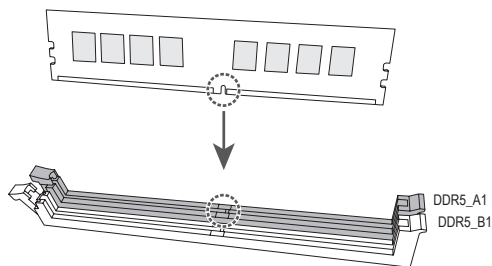
This motherboard provides two memory sockets and supports Dual Channel Technology. After the memory is installed, the BIOS will automatically detect the specifications and capacity of the memory. Enabling Dual Channel memory mode will double the original memory bandwidth.

The two memory sockets are divided into two channels and each channel has two memory sockets as following:

- ▶▶ Channel A: DDR5_A1
- ▶▶ Channel B: DDR5_B1

Due to CPU limitations, read the following guidelines before installing the memory in Dual Channel mode.

1. Dual Channel mode cannot be enabled if only one memory module is installed.
2. When enabling Dual Channel mode with two memory modules, it is recommended that memory of the same capacity, brand, speed, and chips be used.



2-5 Installing an Expansion Card

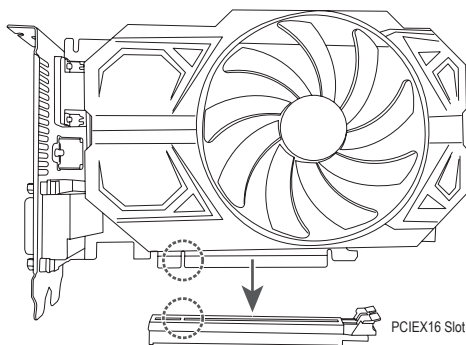


Read the following guidelines before you begin to install an expansion card:

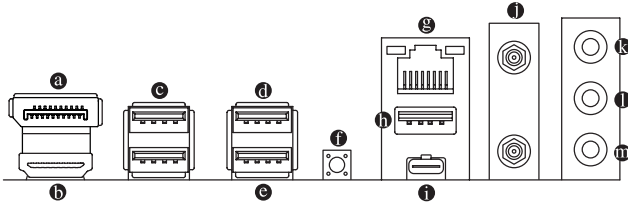
- Make sure the motherboard supports the expansion card. Carefully read the manual that came with your expansion card.
- Always turn off the computer and unplug the power cord from the power outlet before installing an expansion card to prevent hardware damage.

Follow the steps below to correctly install your expansion card in the expansion slot.

1. Locate an expansion slot that supports your card. Remove the metal slot cover from the chassis back panel.
2. Align the card with the slot, and press down on the card until it is fully seated in the slot.
3. Make sure that the expansion card is fully seated in its slot.
4. Secure the card's metal bracket to the chassis back panel with a screw.
5. After installing all expansion cards, replace the chassis cover(s).
6. Turn on your computer. If necessary, go to BIOS Setup to make any required BIOS changes for your expansion card(s).
7. Install the driver provided with the expansion card in your operating system.



2-6 Back Panel Connectors



a DisplayPort

DisplayPort delivers high quality digital imaging and audio, supporting bi-directional audio transmission. DisplayPort can support the HDCP 2.3 content protection mechanism. You can use this port to connect your DisplayPort-supported monitor. Note: The DisplayPort Technology can support a maximum resolution of 3840x2160@144 Hz but the actual resolutions supported depend on the monitor being used.

b HDMI Port

HDMI™ The HDMI port is HDCP 2.3 compliant and supports Dolby TrueHD and DTS HD Master Audio formats. It also supports up to 192KHz/24bit 7.1-channel LPCM audio output. You can use this port to connect your HDMI-supported monitor. The maximum supported resolution is 4096x2160@60 Hz, but the actual resolutions supported are dependent on the monitor being used.



After installing the DisplayPort/HDMI device, make sure to set the default sound playback device to DisplayPort/HDMI. (The item name may differ depending on your operating system.)

c USB 2.0/1.1 Port

The USB port supports the USB 2.0/1.1 specification. Use this port for USB devices.

d USB 3.2 Gen 1 Port

The USB 3.2 Gen 1 port supports the USB 3.2 Gen 1 specification and is compatible to the USB 2.0 specification. Use this port for USB devices.

e USB 2.0/1.1 Port (Q-Flash Plus Port)

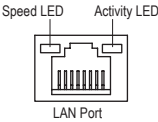
The USB port supports the USB 2.0/1.1 specification. Use this port for USB devices. Before using Q-Flash Plus ^(Note), make sure to insert the USB flash drive into this port first.

f Q-Flash Plus Button ^(Note)

Q-Flash Plus allows you to update the BIOS when your system is off (S5 shutdown state). Save the latest BIOS on a USB thumb drive and plug it into the dedicated port, and then you can now flash the BIOS automatically by simply pressing the Q-Flash Plus button. The QFLED will flash when the BIOS matching and flashing activities start and will stop flashing when the main BIOS flashing is complete.

g RJ-45 LAN Port

The Gigabit Ethernet LAN port provides Internet connection at up to 2.5 Gbps data rate. The following describes the states of the LAN port LEDs.



Speed LED:

State	Description
Orange	2.5 Gbps data rate
Green	1 Gbps data rate
Off	100 Mbps data rate

Activity LED:

State	Description
Blinking	Data transmission or receiving is occurring
Off	No data transmission or receiving is occurring

(Note) To enable the Q-Flash Plus function, please navigate to the "Unique Features" page of GIGABYTE's website for more information.

⑩ USB 3.2 Gen 2 Type-A Port (Red)

The USB 3.2 Gen 2 port supports the USB 3.2 Gen 2 specification and is compatible to the USB 3.2 Gen 1 and USB 2.0 specification. Use this port for USB devices.

⑪ USB Type-C® Port (with USB 3.2 Gen 1 Support)

The reversible USB port supports the USB 3.2 Gen 1 specification and is compatible to the USB 2.0 specification. Use this port for USB devices.

⑫ SMA Antenna Connectors (2T2R)

Use this connector to connect an antenna.



Tighten the antennas to the antenna connectors and then aim the antennas correctly for better signal reception.

⑬ Line In/Rear Speaker Out (Blue)

The line in jack. Use this audio jack for line in devices such as an optical drive, walkman, etc.

⑭ Line Out/Front Speaker Out (Green)

The line out jack.

⑮ Mic In/Center/Subwoofer Speaker Out (Pink)

The Mic in jack.

Audio Jack Configurations:

Jack	Headphone/ 2-channel	4-channel	5.1-channel	7.1-channel
⑬ Line In/Rear Speaker Out		✓	✓	✓
⑭ Line Out/Front Speaker Out	✓	✓	✓	✓
⑮ Mic In/Center/Subwoofer Speaker Out			✓	✓
Front Panel Line Out/Side Speaker Out				✓



You can change the functionality of an audio jack using the audio software. To configure 7.1-channel audio, access the audio software for audio settings.

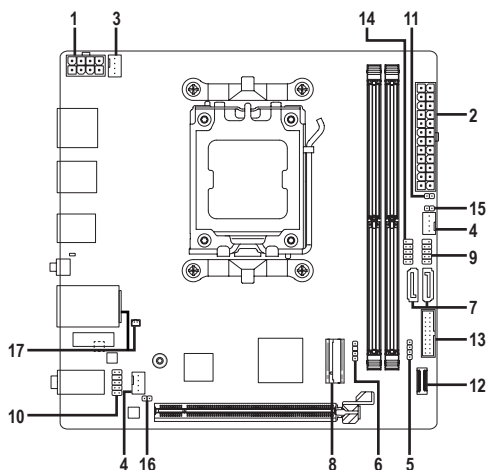
☞ Please visit GIGABYTE's website for details on configuring the audio software.

<https://www.gigabyte.com/WebPage/697/realtek897-audio.html>



- When removing the cable connected to a back panel connector, first remove the cable from your device and then remove it from the motherboard.
- When removing the cable, pull it straight out from the connector. Do not rock it side to side to prevent an electrical short inside the cable connector.

2-7 Internal Connectors



1) ATX_12V	10) F_AUDIO
2) ATX	11) SPEAKER
3) CPU_FAN	12) F_U32C
4) SYS_FAN1/2	13) F_U32
5) LED_C	14) F_USB
6) D_LED	15) CI
7) SATA3_0/1	16) CLR_CMOS
8) M2A_CPU	17) BAT
9) F_PANEL	



Read the following guidelines before connecting external devices:

- First make sure your devices are compliant with the connectors you wish to connect.
- Before installing the devices, be sure to turn off the devices and your computer. Unplug the power cord from the power outlet to prevent damage to the devices.
- After installing the device and before turning on the computer, make sure the device cable has been securely attached to the connector on the motherboard.

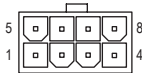
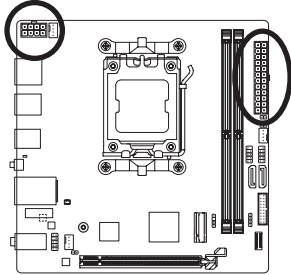
1/2) ATX_12V/ATX (2x4 12V Power Connector and 2x12 Main Power Connector)

With the use of the power connector, the power supply can supply enough stable power to all the components on the motherboard. Before connecting the power connector, first make sure the power supply is turned off and all devices are properly installed. The power connector possesses a foolproof design. Connect the power supply cable to the power connector in the correct orientation.

The 12V power connector mainly supplies power to the CPU. If the 12V power connector is not connected, the computer will not start.



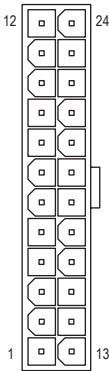
To meet expansion requirements, it is recommended that a power supply that can withstand high power consumption be used (500W or greater). If a power supply is used that does not provide the required power, the result can lead to an unstable or unbootable system.



ATX_12V

ATX_12V:

Pin No.	Definition	Pin No.	Definition
1	GND (Only for 2x4-pin 12V)	5	+12V (Only for 2x4-pin 12V)
2	GND (Only for 2x4-pin 12V)	6	+12V (Only for 2x4-pin 12V)
3	GND	7	+12V
4	GND	8	+12V



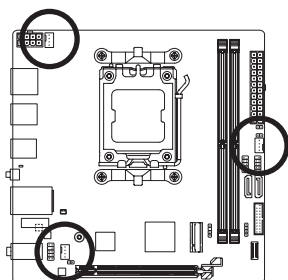
ATX

ATX:

Pin No.	Definition	Pin No.	Definition
1	3.3V	13	3.3V
2	3.3V	14	-12V
3	GND	15	GND
4	+5V	16	PS_ON (soft On/Off)
5	GND	17	GND
6	+5V	18	GND
7	GND	19	GND
8	Power Good	20	NC
9	5VSB (stand by +5V)	21	+5V
10	+12V	22	+5V
11	+12V (Only for 2x12-pin ATX)	23	+5V (Only for 2x12-pin ATX)
12	3.3V (Only for 2x12-pin ATX)	24	GND (Only for 2x12-pin ATX)

3/4) CPU_FAN/SYS_FAN1/2 (Fan Headers)

All fan headers on this motherboard are 4-pin. Most fan headers possess a foolproof insertion design. When connecting a fan cable, be sure to connect it in the correct orientation (the black connector wire is the ground wire). The speed control function requires the use of a fan with fan speed control design. For optimum heat dissipation, it is recommended that a system fan be installed inside the chassis.



CPU_FAN/SYS_FAN2



SYS_FAN1

Pin No.	Definition
1	GND
2	Voltage Speed Control
3	Sense
4	PWM Speed Control

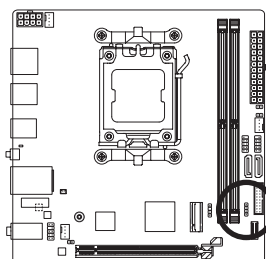
Connector	CPU_FAN	SYS_FAN1/2
Maximum Current	2A	2A
Maximum Power	24W	24W



- Be sure to connect fan cables to the fan headers to prevent your CPU and system from overheating. Overheating may result in damage to the CPU or the system may hang.
- These fan headers are not configuration jumper blocks. Do not place a jumper cap on the headers.

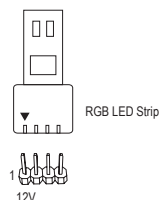
5) LED_C (RGB LED Strip Header)

The header can be used to connect a standard 5050 RGB LED strip (12V/G/R/B), with maximum power rating of 2A (12V) and maximum length of 2m.



Pin No.	Definition
1	12V
2	G
3	R
4	B

Connect your RGB LED strip to the header. The power pin (marked with a triangle on the plug) of the LED strip must be connected to Pin 1 (12V) of this header. Incorrect connection may lead to the damage of the LED strip.



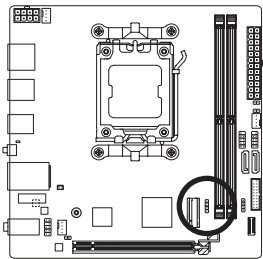
For how to turn on/off the lights of the LED strip, please navigate to the "Unique Features" page of GIGABYTE's website.



Before installing the devices, be sure to turn off the devices and your computer. Unplug the power cord from the power outlet to prevent damage to the devices.

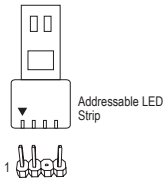
6) **D_LED (Addressable LED Strip Header)**

The header can be used to connect a standard 5050 addressable LED strip, with maximum power rating of 5A (5V) and maximum number of 1000 LEDs.



Pin No.	Definition
1	V (5V)
2	Data
3	No Pin
4	GND

Connect your addressable LED strip to the header. The power pin (marked with a triangle on the plug) of the LED strip must be connected to Pin 1 of the addressable LED strip header. Incorrect connection may lead to the damage of the LED strip.



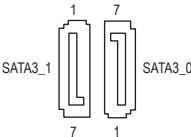
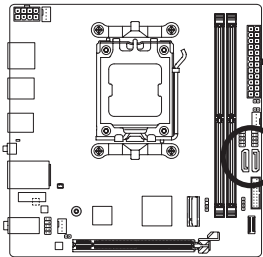
For how to turn on/off the lights of the LED strip, please navigate to the "Unique Features" page of GIGABYTE's website.



Before installing the devices, be sure to turn off the devices and your computer. Unplug the power cord from the power outlet to prevent damage to the devices.

7) **SATA3_0/1 (SATA 6Gb/s Connectors)**

The SATA connectors conform to SATA 6Gb/s standard and are compatible with SATA 3Gb/s and SATA 1.5Gb/s standard. Each SATA connector supports a single SATA device. The SATA connectors support RAID 0 and RAID 1. Please navigate to the "Configuring a RAID Set" page of GIGABYTE's website for instructions on configuring a RAID array.



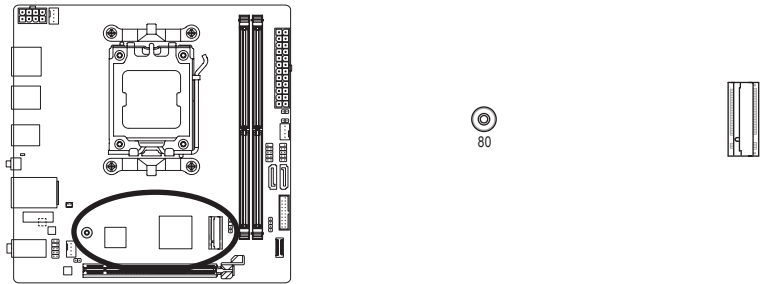
Pin No.	Definition
1	GND
2	TXP
3	TXN
4	GND
5	RXN
6	RXP
7	GND



To enable hot-plugging for the SATA ports, please navigate to the "BIOS Setup" page of GIGABYTE's website and search for "SATA Configuration" for more information.

8) **M2A_CPU (M.2 Socket 3 Connector)**

There are two types of M.2 SSDs: M.2 SATA SSDs and M.2 PCIe SSDs. This motherboard only supports M.2 PCIe SSDs. Please note that an M.2 PCIe SSD cannot be used to create a RAID set with a SATA hard drive. Please navigate to the "Configuring a RAID Set" page of GIGABYTE's website for instructions on configuring a RAID array.



Follow the steps below to correctly install an M.2 SSD in the M.2 connector.

Step 1:

Insert the M.2 SSD into the M.2 connector at an angle.

Step 2:

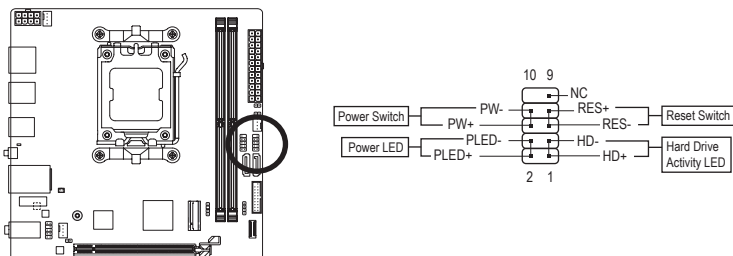
Press the M.2 SSD down and then use the included screw to secure it in the connector.

* Types of M.2 SSDs supported by the M.2 connector:

	M.2 PCIe x4 SSD	M.2 PCIe x2 SSD	M.2 SATA SSD
M2A_CPU	✓	✓	✗

9) F_PANEL (Front Panel Header)

Connect the power switch, reset switch, and system status indicator on the chassis to this header according to the pin assignments below. Note the positive and negative pins before connecting the cables.



- **PLED (Power LED):**

System Status	LED
S0	On
S3/S4/S5	Off

Connects to the power status indicator on the chassis front panel. The LED is on when the system is operating. The LED is off when the system is in S3/ S4 sleep state or powered off (S5).

- **PW (Power Switch):**

Connects to the power switch on the chassis front panel. You may configure the way to turn off your system using the power switch (please navigate to the "BIOS Setup" page of GIGABYTE's website and search for "Soft-Off by PWR-BTTN" for more information).

- **HD (Hard Drive Activity LED):**

Connects to the hard drive activity LED on the chassis front panel. The LED is on when the hard drive is reading or writing data.

- **RES (Reset Switch):**

Connects to the reset switch on the chassis front panel. Press the reset switch to restart the computer if the computer freezes and fails to perform a normal restart.

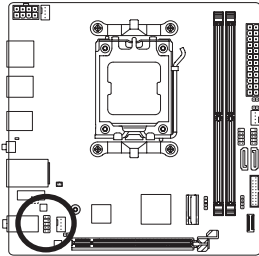
- **NC: No connection.**



The front panel design may differ by chassis. A front panel module mainly consists of power switch, reset switch, power LED, hard drive activity LED and etc. When connecting your chassis front panel module to this header, make sure the wire assignments and the pin assignments are matched correctly.

10) F_AUDIO (Front Panel Audio Header)

The front panel audio header supports High Definition audio (HD). You may connect your chassis front panel audio module to this header. Make sure the wire assignments of the module connector match the pin assignments of the motherboard header. Incorrect connection between the module connector and the motherboard header will make the device unable to work or even damage it.



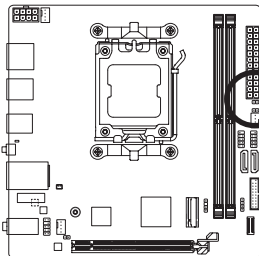
Pin No.	Definition
1	MIC L
2	GND
3	MIC R
4	NC
5	Head Phone R
6	MIC Detection
7	SENSE_SEND
8	No Pin
9	Head Phone L
10	Head Phone Detection



Some chassis provide a front panel audio module that has separated connectors on each wire instead of a single plug. For information about connecting the front panel audio module that has different wire assignments, please contact the chassis manufacturer.

11) SPEAKER (Speaker Header)

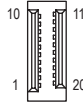
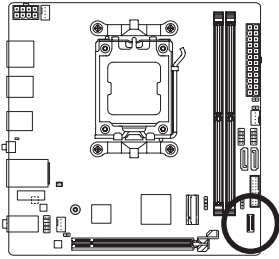
The system reports system startup status by issuing a beep code. One single short beep will be heard if no problem is detected at system startup. This header can also provide audio output in the operating system.



Pin No.	Definition
1	SPK+
2	SPK-

12) F_U32C (USB Type-C® Header, with USB 3.2 Gen 1 Support)

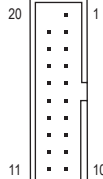
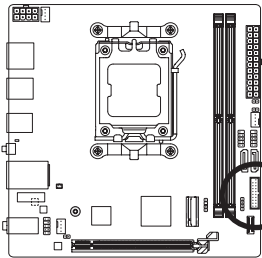
The header conforms to USB 3.2 Gen 1 specification and can provide one USB port.



Pin No.	Definition	Pin No.	Definition
1	VBUS	11	VBUS
2	TX1+	12	TX2+
3	TX1-	13	TX2-
4	GND	14	GND
5	RX1+	15	RX2+
6	RX1-	16	RX2-
7	VBUS	17	GND
8	CC1	18	D-
9	SBU1	19	D+
10	SBU2	20	CC2

13) F_U32 (USB 3.2 Gen 1 Header)

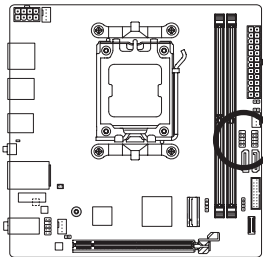
The header conforms to USB 3.2 Gen 1 and USB 2.0 specification and can provide two USB ports. For purchasing the optional 3.5" front panel that provides two USB 3.2 Gen 1 ports, please contact the local dealer.



Pin No.	Definition	Pin No.	Definition
1	VBUS	11	D2+
2	SSRX1-	12	D2-
3	SSRX1+	13	GND
4	GND	14	SSTX2+
5	SSTX1-	15	SSTX2-
6	SSTX1+	16	GND
7	GND	17	SSRX2+
8	D1-	18	SSRX2-
9	D1+	19	VBUS
10	NC	20	No Pin

14) F_USB (USB 2.0/1.1 Header)

The header conforms to USB 2.0/1.1 specification. Each USB header can provide two USB ports via an optional USB bracket. For purchasing the optional USB bracket, please contact the local dealer.



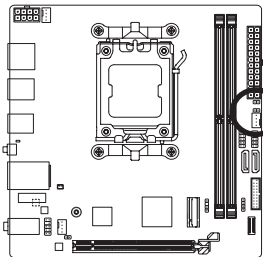
Pin No.	Definition
1	Power (5V)
2	Power (5V)
3	USB DX-
4	USB DY-
5	USB DX+
6	USB DY+
7	GND
8	GND
9	No Pin
10	NC



Prior to installing the USB bracket, be sure to turn off your computer and unplug the power cord from the power outlet to prevent damage to the USB bracket.

15) CI (Chassis Intrusion Header)

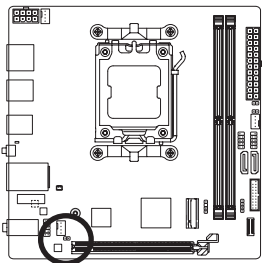
This motherboard provides a chassis detection feature that detects if the chassis cover has been removed. This function requires a chassis with chassis intrusion detection design.



Pin No.	Definition
1	Signal
2	GND

16) CLR_CMOS (Clear CMOS Jumper)

Use this jumper to clear the BIOS configuration and reset the CMOS values to factory defaults. To clear the CMOS values, use a metal object like a screwdriver to touch the two pins for a few seconds.



Open: Normal



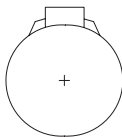
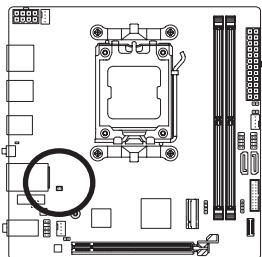
Short: Clear CMOS Values



- Always turn off your computer and unplug the power cord from the power outlet before clearing the CMOS values.
- After system restart, go to BIOS Setup to load factory defaults (select Load Optimized Defaults) or manually configure the BIOS settings (please navigate to the "BIOS Setup" page of GIGABYTE's website for more information).

17) BAT (Battery)

The battery provides power to keep the values (such as BIOS configurations, date, and time information) in the CMOS when the computer is turned off. Replace the battery when the battery voltage drops to a low level, or the CMOS values may not be accurate or may be lost.



You may clear the CMOS values by removing the battery:

1. Turn off your computer and unplug the power cord.
2. Unplug the the battery cable from the battery cable header and wait for one minute.
3. Plug in the battery cable.
4. Plug in the power cord and restart your computer.

2 (-)  1 (+)

Pin No.	Definition
1 (+)	RTC Power
2 (-)	GND



- Always turn off your computer and unplug the power cord before replacing the battery.
- Replace the battery with an equivalent one. Damage to your devices may occur if the battery is replaced with an incorrect model.
- Contact the place of purchase or local dealer if you are not able to replace the battery by yourself or uncertain about the battery model.
- Used batteries must be handled in accordance with local environmental regulations.

Chapter 3 BIOS Setup

BIOS (Basic Input and Output System) records hardware parameters of the system in the CMOS on the motherboard. Its major functions include conducting the Power-On Self-Test (POST) during system startup, saving system parameters and loading operating system, etc. BIOS includes a BIOS Setup program that allows the user to modify basic system configuration settings or to activate certain system features.

When the power is turned off, the battery on the motherboard supplies the necessary power to the CMOS to keep the configuration values in the CMOS.

To access the BIOS Setup program, press the <Delete> key during the POST when the power is turned on.

To upgrade the BIOS, use either the GIGABYTE Q-Flash or Q-Flash Plus utility.

- Q-Flash allows the user to quickly and easily upgrade or back up BIOS without entering the operating system.
- Q-Flash Plus allows you to update the BIOS when your system is off (S5 shutdown state). Save the latest BIOS on a USB thumb drive and plug it into the dedicated port, and then you can now flash the BIOS automatically by simply pressing the Q-Flash Plus button.

For instructions on using the Q-Flash and Q-Flash Plus utilities, please navigate to the "Unique Features" page of GIGABYTE's website and search for "BIOS Update Utilities."



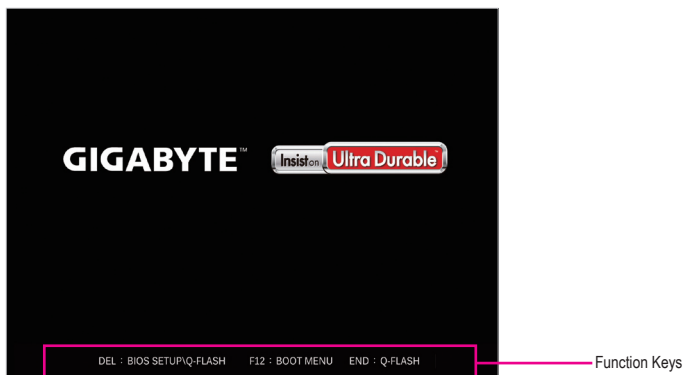
- Because BIOS flashing is potentially risky, if you do not encounter problems using the current version of BIOS, it is recommended that you not flash the BIOS. To flash the BIOS, do it with caution. Inadequate BIOS flashing may result in system malfunction.
- It is recommended that you not alter the default settings (unless you need to) to prevent system instability or other unexpected results. Inadequately altering the settings may result in system's failure to boot. If this occurs, try to clear the CMOS values and reset the board to default values.
- Refer to the introductions of the battery/clear CMOS jumper in Chapter 2 or navigate to the "BIOS Setup" page of GIGABYTE's website and search for "Load Optimized Defaults" for how to clear the CMOS values.

☞ Please visit GIGABYTE's website for details on configuring BIOS Setup.

<https://www.gigabyte.com/WebPage/917/amd600-bios.html>

Startup Screen:

The following startup Logo screen will appear when the computer boots.



Function Keys:

: BIOS SETUP\Q-FLASH

Press the <Delete> key to enter BIOS Setup or to access the Q-Flash utility in BIOS Setup.

<F12>: BOOT MENU

Boot Menu allows you to set the first boot device without entering BIOS Setup. In Boot Menu, use the up arrow key <↑> or the down arrow key <↓> to select the first boot device, then press <Enter> to accept. The system will boot from the device immediately.

Note: The setting in Boot Menu is effective for one time only. After system restart, the device boot order will still be based on BIOS Setup settings.

<END>: Q-FLASH

Press the <End> key to access the Q-Flash utility directly without having to enter BIOS Setup first.

Chapter 4 Installing the Operating System and Drivers

4-1 Operating System Installation

With the correct BIOS settings, you are ready to install the operating system.

As some operating systems already include RAID driver, you do not need to install separate RAID driver during the Windows installation process. After the operating system is installed, we recommend that you install all required drivers from the GIGABYTE Control Center to ensure system performance and compatibility. If the operating system to be installed requires that you provide additional RAID driver during the OS installation process, please refer to the steps below:

Step 1:

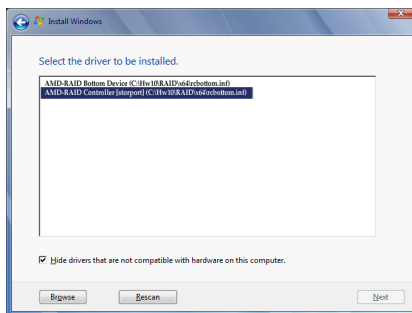
Go to GIGABYTE's website, browse to the motherboard model's web page, download the **AMD RAID Preinstall Driver** file on the **Support\Download\SATA RAID/AHCI** page, unzip the file and copy the files to your USB thumb drive.

Step 2:

Boot from the Windows setup disc and perform standard OS installation steps. When the screen requesting you to load the driver appears, select **Browse**.

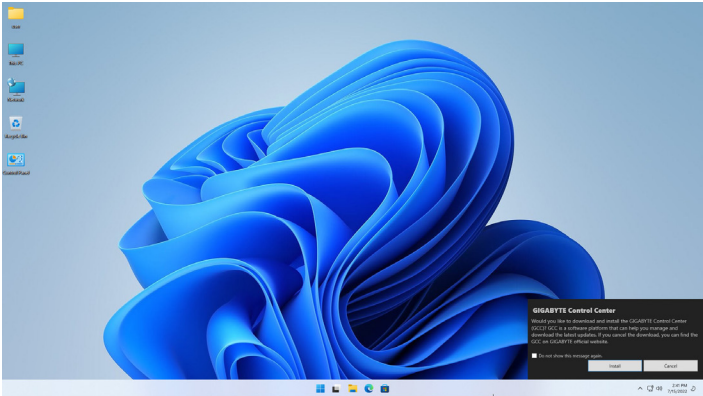
Step 3:

Insert the USB thumb drive and then browse to the location of the driver. Select **AMD-RAID Bottom Device** first and click **Next** to load the driver. Then select **AMD-RAID Controller** and click **Next** to load the driver. Finally, continue the OS installation.

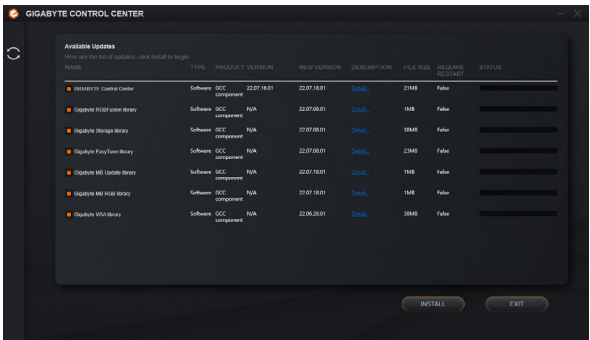


4-2 Drivers Installation

After you install the operating system, a dialog box will appear on the bottom-right corner of the desktop asking if you want to download and install the drivers and GIGABYTE applications via GIGABYTE Control Center (GCC). Click **Install** to proceed with the installation. (In BIOS Setup, make sure **Settings\Gigabyte Utilities Downloader Configuration\Gigabyte Utilities Downloader** is set to **Enabled**.)



When the End User License Agreement dialog box appears, press <Accept> to install GIGABYTE Control Center (GCC). On the GIGABYTE CONTROL CENTER screen, select the drivers and applications you want to install and click **Install**.



Before the installation, make sure the system is connected to the Internet.

☞ Please visit GIGABYTE's website for more software information.

<https://www.gigabyte.com/WebPage/916/amd600-app.html>

☞ Please visit GIGABYTE's website for more troubleshooting information.

<https://www.gigabyte.com/WebPage/351/faq.html>

Chapter 5 Appendix

5-1 Configuring a RAID Set

RAID Levels

	RAID 0	RAID 1
Minimum Number of Hard Drives	≥2	2
Array Capacity	Number of hard drives * Size of the smallest drive	Size of the smallest drive
Fault Tolerance	No	Yes

Before you begin, please prepare the following items:

This motherboard supports RAID 0 and RAID 1. Prepare the correct number of hard drives as indicated in the table above before configuring a RAID array.

- SATA hard drives or SSDs. To ensure optimal performance, it is recommended that you use two hard drives with identical model and capacity.
- Windows setup disc.
- An Internet connected computer.
- A USB thumb drive.



An M.2 PCIe SSD cannot be used to set up a RAID set with a SATA hard drive.

☞ Please visit GIGABYTE's website for details on configuring a RAID array.

<https://www.gigabyte.com/WebPage/918/amd600-raid.html>

Regulatory Notices

United States of America, Federal Communications Commission Statement

Supplier's Declaration of Conformity 47 CFR § 2.1077 Compliance Information

Product Name: **Motherboard**
Trade Name: **GIGABYTE**
Model Number: **A620I AX**

Responsible Party – U.S. Contact Information: **G.B.T. Inc.**
Address: 17358 Railroad street, City Of Industry, CA91748
Tel.: 1-626-854-9338
Internet contact information: <https://www.gigabyte.com>

FCC Compliance Statement:

This device complies with Part 15 of the FCC Rules, Subpart B, Unintentional Radiators.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The FCC with its action in ET Docket 96-8 has adopted a safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC certified equipment. The Intel PRO/Wireless 5000 LAN products meet the Human Exposure limits found in OET Bulletin 65, 2001, and ANSI/IEEE C95.1, 1992. Proper operation of this radio according to the instructions found in this manual will result in exposure substantially below the FCC's recommended limits.

The following safety precautions should be observed:

- Do not touch or move antenna while the unit is transmitting or receiving.
- Do not hold any component containing the radio such that the antenna is very close or touching any exposed parts of the body, especially the face or eyes, while transmitting.
- Do not operate the radio or attempt to transmit data unless the antenna is connected; if not, the radio may be damaged.
- Use in specific environments:
 - The use of wireless devices in hazardous locations is limited by the constraints posed by the safety directors of such environments.
 - The use of wireless devices on airplanes is governed by the Federal Aviation Administration (FAA).
 - The use of wireless devices in hospitals is restricted to the limits set forth by each hospital.

Antenna use:

In order to comply with FCC RF exposure limits, low gain integrated antennas should be located at a minimum distance of 7.9 inches (20 cm) or more from the body of all persons.

Explosive Device Proximity Warning

Warning: Do not operate a portable transmitter (such as a wireless network device) near unshielded blasting caps or in an explosive environment unless the device has been modified to be qualified for such use.

Antenna Warning

Caution: The wireless adapter is not designed for use with high-gain antennas.

Use On Aircraft Caution

Caution: Regulations of the FCC and FAA prohibit airborne operation of radio-frequency wireless devices because their signals could interfere with critical aircraft instruments.

Other Wireless Devices

Safety Notices for Other Devices in the Wireless Network: Refer to the documentation supplied with wireless Ethernet adapters or other devices in the wireless network.

Canada, Canada-Industry Notice:

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes Canada d'Industrie de RSS permis-exempt. L'utilisation est assujettie aux deux conditions suivantes:
(1) le dispositif ne doit pas produire de brouillage préjudiciable, et
(2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Caution: When using IEEE 802.11a wireless LAN, this product is restricted to indoor use due to its operation in the 5.15-to 5.25-GHz frequency range. Industry Canada requires this product to be used indoors for the frequency range of 5.15 GHz to 5.25 GHz to reduce the potential for harmful interference to co-channel mobile satellite systems. High power radar is allocated as the primary user of the 5.25-to 5.35-GHz and 5.65 to 5.85-GHz bands. These radar stations can cause interference with and/or

damage to this device. The maximum allowed antenna gain for use with this device is 6dBi in order to comply with the E.I.R.P limit for the 5.25-to 5.35 and 5.725 to 5.85 GHz frequency range in point-to-point operation. To comply with RF exposure requirements all antennas should be located at a minimum distance of 20cm, or the minimum separation distance allowed by the module approval, from the body of all persons.

Attention: L'utilisation d'un réseau sans fil IEEE802.11a est restreinte à une utilisation en intérieur à cause du fonctionnement dans la bande de fréquence 5.15-5.25 GHz. Industry Canada requiert que ce produit soit utilisé à l'intérieur des bâtiments pour la bande de fréquence 5.15-5.25 GHz afin de réduire les possibilités d'interférences nuisibles aux canaux co-existants des systèmes de transmission satellites. Les radars de puissances ont fait l'objet d'une allocation primaire de fréquences dans les bandes 5.25-5.35 GHz et 5.65-5.85 GHz. Ces stations radar peuvent créer des interférences avec ce produit et/ou lui être nuisible. Le gain d'antenne maximum permise pour une utilisation avec ce produit est de 6 dBi afin d'être conforme aux limites de puissance isotropique rayonnée équivalente (P.I.R.E.) applicable dans les bandes 5.25-5.35 GHz et 5.725-5.85 GHz en fonctionnement point-à-point. Pour se conformer aux conditions d'exposition de RF toutes les antennes devraient être localisées à une distance minimum de 20 cm, ou la distance de séparation minimum permise par l'approbation du module, du corps de toutes les personnes.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be chosen so that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radio électrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

European Union (EU) CE Declaration of Conformity

This device complies with the following directives: Electromagnetic Compatibility Directive 2014/30/EU, Low-voltage Directive 2014/35/EU, Radio Equipment Directive 2014/53/EU, ErP Directive 2009/125/EC, RoHS directive (recast) 2011/65/EU & the 2015/863 Statement. This product has been tested and found to comply with all essential requirements of the Directives.

European Union (EU) RoHS (recast) Directive 2011/65/EU & the European Commission Delegated Directive (EU) 2015/863 Statement
GIGABYTE products have not intended to add and safe from hazardous substances (Cd, Pb, Hg, Cr+6, PBDE, PBB, DEHP, BBP, DBP and DIBP). The parts and components have been carefully selected to meet RoHS requirement. Moreover, we at GIGABYTE are continuing our efforts to develop products that do not use internationally banned toxic chemicals.

European Union (EU) Community Waste Electrical & Electronic Equipment (WEEE) Directive Statement
GIGABYTE will fulfill the national laws as interpreted from the 2012/19/EU WEEE (Waste Electrical and Electronic Equipment) (recast) directive. The WEEE Directive specifies the treatment, collection, recycling and disposal of electric and electronic devices and their components. Under the Directive, used equipment must be marked, collected separately, and disposed of properly.

WEEE Symbol Statement



The symbol shown below is on the product or on its packaging, which indicates that this product must not be disposed of with other waste. Instead, the device should be taken to the waste collection centers for activation of the treatment, collection, recycling and disposal procedure.

For more information about where you can drop off your waste equipment for recycling, please contact your local government office, your household waste disposal service or where you purchased the product for details of environmentally safe recycling.

Battery Information

European Union—Disposal and recycling information
GIGABYTE Recycling Program (available in some regions)



This symbol indicates that this product and/or battery should not be disposed of with household waste. You must use the public collection system to return, recycle, or treat them in compliance with the local regulations.

End of Life Directives-Recycling



The symbol shown below is on the product or on its packaging, which indicates that this product must not be disposed of with other waste. Instead, the device should be taken to the waste collection centers for activation of the treatment, collection, recycling and disposal procedure.

Déclaration de Conformité aux Directives de l'Union européenne (UE)
Cet appareil portant la marque CE est conforme aux directives de l'UE suivantes: directive Compatibilité Electromagnétique 2014/30/UE, directive Basse Tension 2014/35/UE, directive équipements radioélectriques 2014/53/UE, la directive RoHS II 2011/65/UE & la déclaration 2015/863. La conformité à ces directives est évaluée sur la base des normes européennes harmonisées applicables.

European Union (EU) CE-Konformitätserklärung

Dieses Produkte mit CE-Kennzeichnung erfüllen folgenden EU-Richtlinien: EMV-Richtlinie 2014/30/EU, Niederspannungsrichtlinie 2014/35/EU, Funkanlagen Richtlinie 2014/53/EU, RoHS-Richtlinie 2011/65/EU erfüllt und die 2015/863 Erklärung.
Die Konformität mit diesen Richtlinien wird unter Verwendung der entsprechenden Standards zur Europäischen Normierung beurteilt.

CE declaração de conformidade

Este produto com a marcação CE estão em conformidade com das seguintes Diretivas UE: Diretiva Baixa Tensão 2014/35/EU; Diretiva CEM 2014/30/EU; Diretiva RSP 2011/65/UE e a declaração 2015/863. A conformidade com estas diretivas é verificada utilizando as normas europeias harmonizadas.

CE Declaración de conformidad

Este producto que llevan la marca CE cumplen con las siguientes Directivas de la Unión Europea: Directiva EMC 2014/30/EU, Directiva de bajo voltaje 2014/35/EU, Directiva de equipamientos de radio 2014/53/EU, Directiva RoHS 2011/65/UE y la Declaración 2015/863. El cumplimiento de estas directivas se evalúa mediante las normas europeas armonizadas.

CE Dichiarazione di conformità

I prodotti con il marchio CE sono conformi con una o più delle seguenti Direttive UE, come applicabile: Direttiva EMC 2014/30/UE, Direttiva sulla bassa tensione 2014/35/UE, Direttiva di apparecchiature radio 2014/53/UE, Direttiva RoHS 2011/65/UE e Dichiarazione 2015/863. La conformità con tali direttive viene valutata utilizzando gli Standard europei armonizzati applicabili.

Deklaracja zgodności UE Unii Europejskiej

Urządzenie jest zgodne z następującymi dyrektywami: Dyrektywa kompatybilności elektromagnetycznej 2014/30/UE, Dyrektywa niskonapięciowej 2014/35/UE, Dyrektywa urządzeń radiowych 2014/53/UE, Dyrektywa RoHS 2011/65/UE i dyrektywa 2015/863. Niniejsze urządzenie zostało poddane testom i stwierdzono jego zgodność z wymaganiami dyrektywy.

ES Prohlášení o shodě

Toto zařízení splňuje požadavky Směrnice o Elektromagnetické kompatibilitě 2014/30/EU, Směrnice o Nízkém napětí 2014/35/EU, Směrnice o rádiových zařízeních 2014/53/EU, Směrnice RoHS 2011/65/EU a 2015/863. Tento produkt byl testován a bylo shledáno, že splňuje všechny základní požadavky směrnice.

EK megfeleléségi nyilatkozata

A termék megfelelnek az alábbi irányelvek és szabványok követelményeinek, azok a kiállításidőpontjában érvényes, aktuális változatában: EMC irányelv 2014/30/EU, Kisfeszültségű villamos berendezésekre vonatkozó irányelv 2014/35/EU, rádióberendezések irányelv 2014/53/EU, RoHS irányelv 2011/65/EU és 2015/863.

Δήλωση συμμόρφωσης ΕΕ

Είναι σε συμμόρφωση με τις διατάξεις των παρακάτω Οδηγιών της Ευρωπαϊκής Κοινότητας: Οδηγία 2014/30/ΕΕ σχετικά με την ηλεκτρομαγνητική συμβατότητα, Οδηγία χαμηλή τάση 2014/35/ΕΕ, Οδηγία 2014/53/ΕΕ σε ραδιοεξοπλισμό, Οδηγία RoHS 2011/65/ΕΕ και 2015/863.

Η συμμόρφωση με αυτές τις οδηγίες αξιολογείται χρησιμοποιώντας τα ισχύοντα εναρμονισμένα ευρωπαϊκά πρότυπα.



D33006
RoHS

European Community Radio Equipment Directive Compliance Statement:

This equipment complies with all the requirements and other relevant provisions of Radio Equipment Directive 2014/53/EU. This equipment is suitable for home and office use in all the European Community Member States and EFTA Member States. The low band 5.15 -5.35 GHz is for indoor use only.

	AT	BE	BG	CH	CY	CZ	DE
	DK	EE	EL	ES	FI	FR	HR
	HU	IE	IS	IT	LI	LT	LU
	LV	MT	NL	PL	PT	RO	SE
	SI	SK	TR	UK			

NCC Wireless Statements / 無線設備警告聲明：

低功率電波輻射性電機管理辦法

- 取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。
- 應避免影響附近雷達系統之操作。

Korea KCC NCC Wireless Statement:

5.25GHz - 5.35 GHz 대역을 사용하는 무선 장치는 실내에서만 사용하도록 제한됩니다.

Japan Wireless Statement:

5.15 GHz 帯 ~ 5.35 GHz 帯：屋内のみの使用。

Wireless module approvals:

Wireless module manufacturer: Realtek Semiconductor Corp.

Wireless module model name: RTL8852CE

United States FCC: FCC ID: TX2-RTL8852CE	India WPC: ETA-SD-20220908233	Serbia:  IT015 22	 CCAF22Y10250T1
CanadaISED: IC: 6317A-RTL8852CE	Japan 総務省:  T D220076020 R 020-220232 電波法によりWS2/53は屋外使用禁止です。 (法令により許可された場合を除く) 電波法により6GHzは屋外使用禁止です。	Singapore IMDA:  Complies with IMDA standards DA105282	United Kingdom: 
Australia ACMA: 	New-Zealand SMR: R-NZ	South Korea NRRA:  R-C-RTK-RTL8852CE	
China CMIIT: CMIIT ID: 2022AJ9304(M)	Pakistan PTA: Approved by PTA TAC no.: 9.1176/2022		
Europe: 			



Contact Us

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Tech. and Non-Tech. Support (Sales/Marketing) : <https://esupport.gigabyte.com>

WEB address (English): <https://www.gigabyte.com>

WEB address (Chinese): <https://www.gigabyte.com/tw>

- **GIGABYTE eSupport**

To submit a technical or non-technical (Sales/Marketing) question, please link to:
<https://esupport.gigabyte.com>

The screenshot shows the Gigabyte eSupport homepage. At the top, the Gigabyte logo is on the left, and the text "Welcome to eSupport" is centered in a large blue font. Below this, a subtitle reads: "Submit your product/sponsorship/marketing questions or inquiries, and our representative will respond in a timely fashion." The page is divided into three main sections: 1. NEWS: A box with a blue icon and text stating "Your submissions will be displayed in your personal page, log in to see the processing status." 2. SIGN IN: A box with a blue icon, fields for "Account" and "Password", and a "SIGN IN" button. It also includes "sign in with" links for Facebook, Google, Twitter, and Microsoft. 3. QUICK LINK: A box with a blue icon and three links: "Downloads" (with a download icon), "FAQ" (with a speech bubble icon), and "Warranty" (with a shield icon).