

# USER MANUAL

# *ProLite*

## LCD Monitor

ENGLISH

*ProLite TF2438MSC*  
*ProLite TF2238MSC*

Thank you very much for choosing the iiyama LCD monitor.

We recommend that you take a few minutes to read this comprehensive manual carefully before installing and switching on the monitor. Please keep this manual in a safe place for your future reference.



## Dear user, we congratulate you on the purchase of your iiyama LCD.

For details on warranty and locally used pixel policies that apply directly after installation of your product please check the iiyama website.

## To report a fault, please contact your local support centre found at <https://iiyama.com>

### Things to check before you call the iiyama information line

- | if the power cable is connected securely and turned on?
- | if the display has been turned on?
- | if the signal cable is connected securely and the correct input selected?
- | if the computer has been restarted with the display connected?
- | if the graphics card is correctly installed with the latest drivers possible?
- | if the correct native resolution has been selected via 'Display Properties'?
- | If the R/G/B signal configuration is correct?
- | if the displays On Screen Menu is shown?
- | if the correct brightness and contrast settings have been set?
- | if given display tolerances and compatibility have been considered?
- | if via the On Screen Menu you have performed a Factory Reset/Recall?

### Before reporting the screen defect, please prepare the following information/evidence:

- | model number \*
- | purchase receipt and serial number \*
- | name and address for collection
- | telephone/fax number, for availability during the day
- | convenient collection date (date, time)
- | short description of the defect

### Important Note:

If there is no fault found in the collected equipment after inspection, the transferring party shall incur charges for transport and administration.

If you have checked all of the above and there is still no picture, call our information line for assistance in your country.

### Feedback on health and safety issues

If you have any health and safety concerns or questions about the product (including when using the product), please contact iiyama support through our website. You can also contact us by calling +31 204460404. After receiving your feedback, we will ask the responsible unit to handle it as soon as possible and a dedicated person will get back to you. Your feedback will also be recorded and incorporated into our evaluation for improvements

\* see the identification plate on the back of the case.

## CE MARKING DECLARATION OF CONFORMITY

This LCD monitor complies with the requirements of the EC/EU Directive 2014/30/EU "EMC Directive", 2014/35/EU "Low Voltage Directive", 2009/125/EC "ErP Directive" and 2011/65/EU "RoHS Directive".

The electro-magnetic susceptibility has been chosen at a level that gives correct operation in residential areas, business and light industrial premises and small-scale enterprises, inside as well as outside of the buildings. All places of operation are characterised by their connection to the public low voltage power supply system.

IYAMA CORPORATION: Taurusavenue 187, 2132 LS Hoofddorp, The Netherlands

Model No. : PL2438M, PL2238M



We recommend recycling of used product. Please contact your dealer or iiyama service center. Recycle information is obtained via the Internet, using the address: <https://iiyama.com>

You can access the Web page of different countries from there.

- We reserve the right to change specifications without notice.
- All trademarks used in this user manual are the property of their respective owners.
- Eprel registration number

TF2438MSC-B1 : 1512520

TF2238MSC-B1 : 1518603

TF2438MSC-B2 : 2568298

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# FOR YOUR SAFETY

## SAFETY PRECAUTIONS

### WARNING

#### **STOP OPERATING THE MONITOR IF YOU ARE AWARE OF ANY PROBLEMS**

If you notice any abnormal phenomena such as smoke, strange sounds or fumes, unplug the monitor and contact your dealer or iiyama service center immediately. Further use may be dangerous and can cause fire or electric shock.

#### **NEVER REMOVE THE CABINET**

High voltage circuits are inside the monitor. Removing the cabinet may expose you to the danger of fire or electric shock.

#### **DO NOT PUT ANY OBJECT INTO THE MONITOR**

Do not put any solid objects or liquids such as water into the monitor. In case of an accident, unplug your monitor immediately and contact your dealer or iiyama service center. Using the monitor with any object inside may cause fire, electric shock or damage.

#### **INSTALL THE MONITOR ON A FLAT, STABLE SURFACE**

The monitor may cause an injury if it falls or is dropped.

#### **DO NOT USE THE MONITOR NEAR WATER**

Do not use where water may be splashed or spilt onto the monitor as it may cause fire or electric shock.

#### **OPERATE UNDER THE SPECIFIED POWER SUPPLY**

Be sure to operate the monitor only with the specified power supply. Use of an incorrect voltage will cause malfunction and may cause fire or electric shock.

#### **PROTECT THE CABLES**

Do not pull or bend the power cable and signal cable. Do not place the monitor or any other heavy objects on the cables. If damaged, the cables may cause fire or electric shock.

#### **ADVERSE WEATHER CONDITIONS**

It is advisable not to operate the monitor during a heavy thunder storm as the continual breaks in power may cause malfunction. It is also advised not to touch the plug in these circumstances as it may cause electric shock.

## CAUTION

### INSTALLATION LOCATION

Do not install the monitor where sudden temperature changes may occur, or in humid, dusty or smoky areas as it may cause fire, electric shock or damage. You should also avoid areas where the sun shines directly on the monitor.

### DO NOT PLACE THE MONITOR IN A HAZARDOUS POSITION

The monitor may topple and cause injury if not suitably located. Please also ensure that you do not place any heavy objects on the monitor, and that all cables are routed such that children may not pull the cables and possibly cause injury.

### MAINTAIN GOOD VENTILATION

Ventilation slots are provided to keep the monitor from overheating. Covering the slots may cause fire. To allow adequate air circulation, place the monitor at least 10cm (or 4 inches) from any walls.

When removing the tilt stand, the ventilation slots on the back side of the monitor can be blocked. This may overheat the monitor and may cause fire or damage. Make sure to allow enough ventilation when removing the tilt stand. Operating the monitor on its back, side, upside down or on a carpet or any other soft material may also cause damage.

### DISCONNECT THE CABLES WHEN YOU MOVE THE MONITOR

When you move the monitor, turn off the power switch, unplug the monitor and be sure the signal cable is disconnected. If you do not disconnect them, it may cause fire or electric shock.

### UNPLUG THE MONITOR

If the monitor is not in use for a long period of time it is recommended that it is left unplugged to avoid accidents.

### HOLD THE PLUG WHEN DISCONNECTING

To disconnect the power cable or signal cable, always pull it by the plug. Never pull on the cable itself as this may cause fire or electric shock.

### DO NOT TOUCH THE PLUG WITH WET HANDS

Pulling or inserting the plug with wet hands may cause electric shock.

### WHEN YOU INSTALL THE MONITOR ON YOUR COMPUTER

Be sure the computer is strong enough to hold the weight of the monitor, otherwise, you may damage your computer.

### REMARK FOR 24/7 USAGE

This product is not specifically designed for 24/7 usage in all environments.

### DO NOT USE ALCOHOL OR DISINFECTANTS ON THE MONITOR

Do not spray alcohol or disinfectants directly onto the monitor or use them near the monitor. Also, do not wipe the monitor with a cloth or sheet that contains alcohol or disinfectants. These may cause discoloration, deterioration, or cracking of the cabinet, damage to the surface treatment of the Touch Panel, and deterioration of components.

## OTHERS

### ERGONOMIC RECOMMENDATIONS

To eliminate eye fatigue, do not operate the monitor against a bright background or in a dark room. For optimal viewing comfort, the monitor should be just below eye level and 40-60 cm (16-24 inches) away from your eyes. When using the monitor over a prolonged time, a ten minute break every hour is recommended as looking at the screen continuously can cause eye strain.

## SPECIAL NOTES ON LCD MONITORS

The following symptoms are normal with LCD monitors and do not indicate a problem.

### NOTE

- When you first turn on the LCD monitor, the picture may not fit in the display area because of the type of computer that is used. In this case, adjust the picture position to the correct position.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen can be recovered slowly by changing the image or turning off the Power Switch for some hours.

## CUSTOMER SERVICE

### NOTE

- If you have to return your unit for service and the original packaging has been discarded, please contact your dealer or iiyama service center for advice or replacement packaging.

## CLEANING

### WARNING

- If you drop any materials or liquids such as water into the monitor when cleaning, unplug the power cable immediately and contact your dealer or iiyama service center.
- For safety reasons, turn off the power switch and unplug the monitor before you clean it.

### CAUTION

- Do not spray alcohol or disinfectants directly onto the monitor or use them near the monitor. Also, do not wipe the monitor with a cloth or sheet that contains alcohol or disinfectants. These may cause discoloration, deterioration, or cracking of the cabinet, damage to the surface treatment of the Touch Panel, and deterioration of components.
- To avoid potential damage on the monitor (Touch Panel/cabinet/connector terminals) or accessories, never use the following strong solvents or cleaning sheets. These may cause discoloration, deterioration, or cracking of the cabinet, damage to the surface treatment of the Touch Panel, and deterioration of components.

Benzine	Hypochlorous acid water
Thinner	Acidic or alkaline solvents
Alcohol	Wax
Bleach	Abrasives
Peroxide	Office equipment cleaner
Acetone	Glass cleaner
Methylene chloride	Tissue paper
Toluene	Wet tissue
Ammonia	Chemical cloth
Sodium hypochlorite solution (Chlorine bleach)	Cleaning paper
	etc.

### NOTE

- To protect the Touch Panel, do not scratch or rub the screen with a hard object.
- Do not leave the Touch Panel wet. If water droplets or the like get on it, immediately wipe it off with a dry, soft cloth. Leaving it on may cause discoloration or stains on the Touch Panel. In addition, if moisture gets inside the monitor, it may cause damage.
- Touching the cabinet with any product made from rubber or plastic for a long time may cause degeneration or loss of paint on the cabinet.

### Regular care

Gently wipe the cabinet with a soft, dry and clean cloth. If your monitor is particularly dirty, soak the cloth in a mild detergent thoroughly diluted with water, wring it out tightly, and then wipe the dirt off. Then immediately wipe it with a soft, dry cloth.

### Alcohol disinfection

Alcohol disinfection may cause discoloration, deterioration, or cracking of the cabinet, damage to the surface treatment of the Touch Panel, and deterioration of components. Instead, we recommend disinfecting your hands away from the monitor before and after use.

If you absolutely must disinfect the monitor with alcohol, please understand above warnings and cautions in advance. Also, avoid frequent alcohol disinfection.

# BEFORE YOU OPERATE THE MONITOR

## FEATURES

- ◆ Supports Resolutions up to 1920 × 1080
- ◆ High Contrast 1000:1 (Typical) : ProLite TF2238MSC-B1 / ProLite TF2438MSC-B1
- ◆ High Contrast 1300:1 (Typical) : ProLite TF2438MSC-B2
- ◆ Brightness 600cd/m<sup>2</sup> (Typical), 525cd/m<sup>2</sup> (with Touch panel)
- ◆ Digital Character Smoothing
- ◆ Stereo Speakers  
2 × 2W Stereo Speakers
- ◆ Standby Feature
- ◆ VESA Mounting Standard (100mm×100mm) Compliant
- ◆ IPX1 Standard Compliant (Only front face)

## CHECKING THE CONTENTS OF THE PACKAGE

The following accessories are included in your package. Check to see if they are enclosed with the monitor. If anything is missing or damaged, please contact your local iiyama dealer or regional iiyama office.

- |                |                |                     |
|----------------|----------------|---------------------|
| ■ Power Cable* | ■ HDMI Cable   | ■ USB Cable         |
| ■ Cable Cover  | ■ Safety Guide | ■ Quick Start Guide |

### CAUTION

\* All guarantees and warranties are void for any problems or damage caused by a power cable not supplied by iiyama.

An approved power cable greater or equal to H05VVF, 3G, 0.75mm<sup>2</sup> must be used.

## INSTALLATION

- CAUTION** ■ Before installing, please make sure the wall or built-in case is strong enough to hold the necessary weight of the display and the mount.

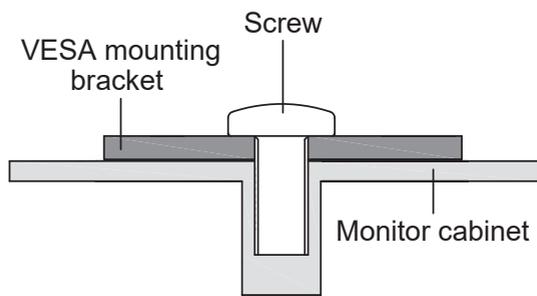
### < WALL MOUNTING OR BUILT-IN CASE >

**CAUTION**

Use four M4 x 10 mm screws to fix a VESA mounting bracket to the monitor. Make sure that all screws are tightened and secured properly.

When using the wall mounting, consideration of thickness of the VESA mounting bracket needs to be taken. The thickness of the VESA mounting bracket is assumed to be approx. 2.5 mm.

Using a screw longer than this may cause electric shock or damage because it may contact with the electrical parts inside the monitor.



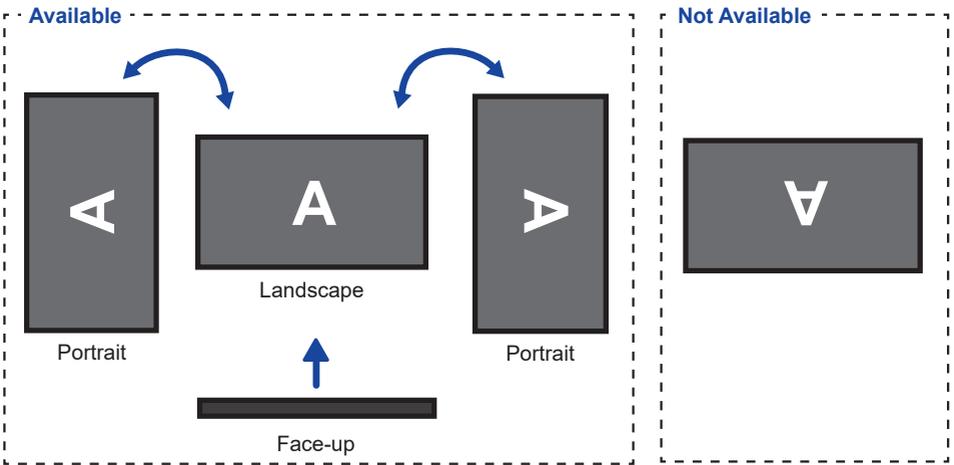
### < BUILT-IN EQUIPMENT >

- CAUTION** This product is not designed for the purpose of being used in high temperature environment.

If the product is placed in an external cabinet, you need to design cooling fans and vents to keep the temperature low enough to fit in the product temperature specification.

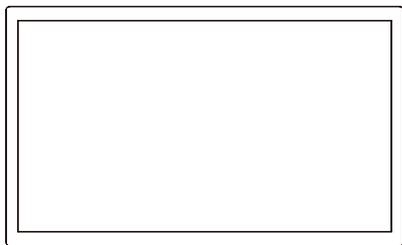
## < ROTATING THE DISPLAY >

This monitor is designed to be compatible in landscape, portrait and face-up modes. Video card for portrait display will be required for rotating the image on the screen.



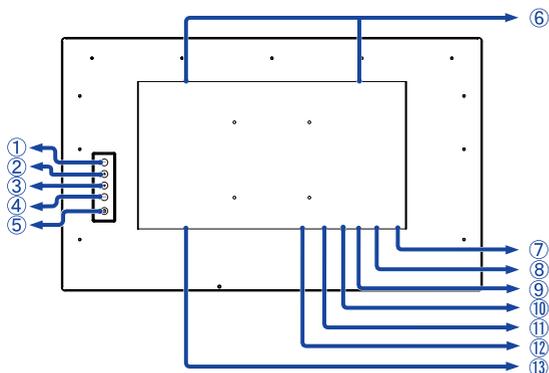
# CONTROLS AND CONNECTORS

<Front>



## ● ProLite TF2438MSC

<Back>



- ① Menu Button (MENU)
- ② Scroll up / Eco Button ( △ )
- ③ Scroll Down / Volume Button ( ▽ )
- ④ Enter / Input Select (ENTER)
- ⑤ Power Switch ( ⏻ )
- ⑥ Speakers
- ⑦ Power Indicator

**NOTE** Blue: Normal operation  
Orange: Standby mode

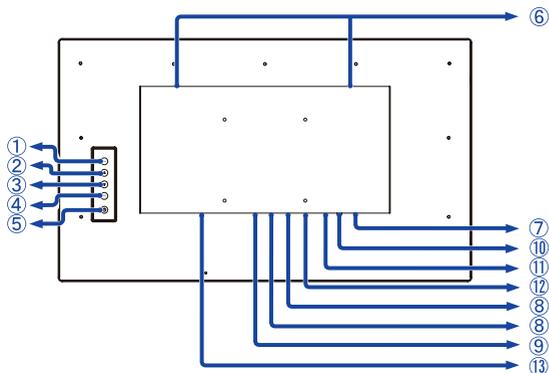
- ⑧ USB Downstream Connector (USB3.2 Gen 1: 5Gbps, 5V, 900mA)
- ⑨ USB Upstream Connector (PC USB)
- ⑩ Headphone Connector (EARPHONE)

**NOTE** Proper operation of connected external devices other than headphones is not guaranteed.

- ⑪ HDMI Connector (HDMI)
- ⑫ DisplayPort Connector (DP)
- ⑬ AC Connector ( ~ : Alternating current ) (AC IN)

## ● ProLite TF2238MSC

<Back>



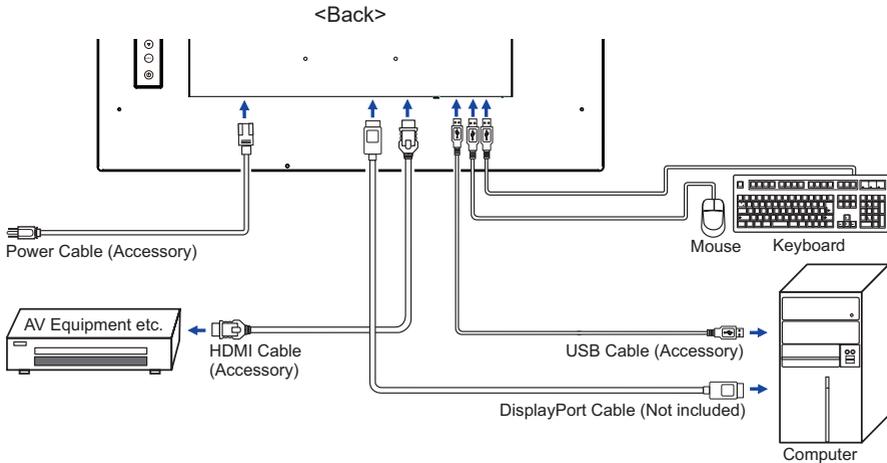
## CONNECTING YOUR MONITOR : ProLite TF2438MSC

- ① Ensure that both the computer and the monitor are switched off.
- ② Connect the computer to the monitor with the signal cable.
- ③ Connect the computer to the monitor with the USB Cable.
- ④ Connect the Power Cable to the monitor first and then to the power source.
- ⑤ Turn on your monitor and computer.

### NOTE

- Make sure that the building installation has a circuit breaker of 120/240V, 20A (maximum).
- The signal cables used for connecting the computer and monitor may vary with the type of computer used. An incorrect connection may cause serious damage to both the monitor and the computer. The cable supplied with the monitor is for a standard connector. If a special cable is required please contact your local iiyama dealer or regional iiyama office.
- The Class I pluggable equipment Type A must be connected to protective earth.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.
- When turning on the power, do not turn on the power while touching the touch panel surface with your hand. The touch panel may malfunction.

[Example of Connection]



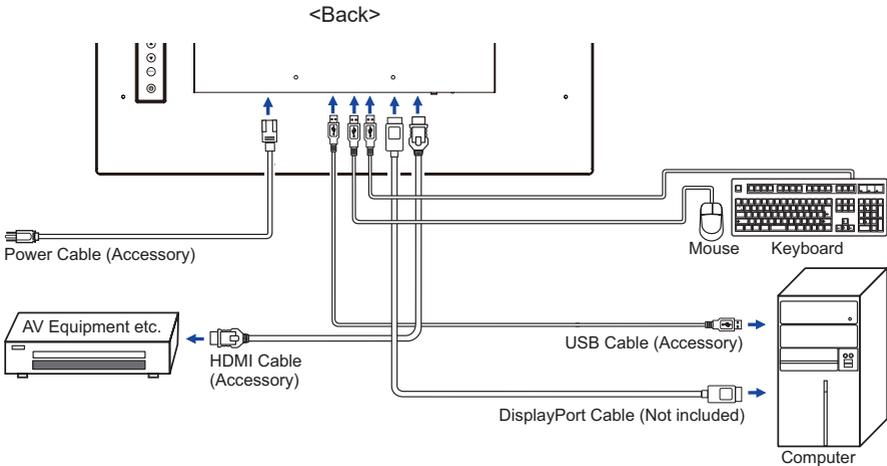
## CONNECTING YOUR MONITOR : ProLite TF2238MSC

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- ④ Connect the Power Cable to the monitor first and then to the power source.
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### NOTE

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- The Class I pluggable equipment Type A must be connected to protective earth.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Excessive sound pressure from ear-/headphones can cause hearing damage/hearing loss.
- When turning on the power, do not turn on the power while touching the touch panel surface with your hand. The touch panel may malfunction.

[Example of Connection]



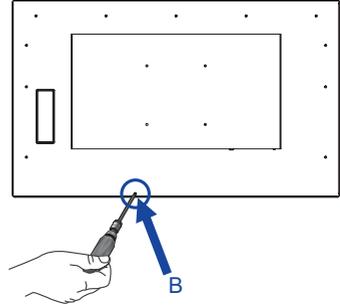
**[Fitting and Removal of Cable Cover]**

Put a piece of soft cloth on the table beforehand to prevent the monitor from being scratched. Lay the monitor flat on a table with front face down.

**< Fitting >**

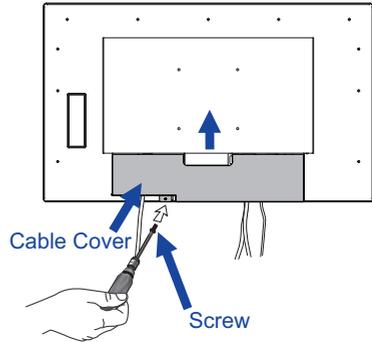
- ① Remove the screw from the monitor as shown in Step1.

Step 1



- ② Connect the cables, as shown in Step2, place the cable cover and fix it firmly using a screw.

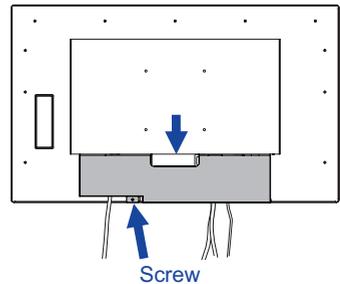
Step 2



**< Removal >**

- ① Remove the screw and the cable cover as shown in Step3.

Step 3



## COMPUTER SETTING

### ■ Signal Timing

Change to the desired signal timing listed on page 28: COMPLIANT TIMING.

### ■ TOUCH support operation system

	Mouse	Digitizer	Gestures*
Windows8/8.1/10/11	×	○	○
Windows7	×	○	○
Windows Vista	×	○	×
Windows XP	○	×	×
Mac OS/OS X	×	×	×
Linux	△	×	×
Android	×	×	×
Functions	Click Drag Double-Click	Flick Visual feedback	Digitizer functions Press & Tap, Rotate, Zoom-in/out

The other OS Versions not listed are not supported.

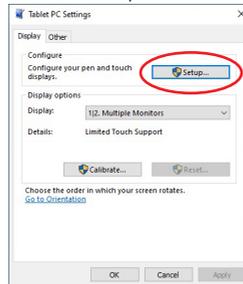
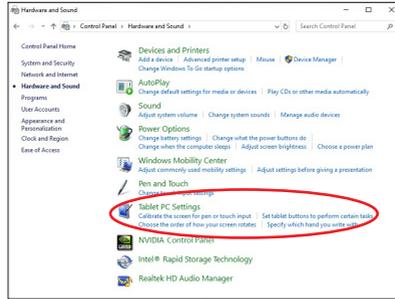
○ : Supported   × : Not supported   △ : Depend on which Linux support from OS version

\* Gestures can be supported by application programs.

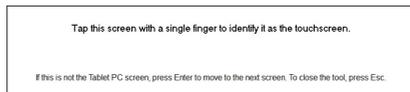
## ■ Touch Input Settings in Dual Screen Mode

① Connect the primary monitor to the computer first.

Set Control Panel > Hardware and Sound > Tablet PC Settings > Display > Setup.



The following message will appear on the screen. Please follow the instructions.



② After setting ①, connect a second monitor and perform the setup as in ①.

**NOTE** The monitors are recognized as dual-display, and touch operation cannot be performed on two monitors at the same time.  
You can perform touch operation on only one of the monitors.

# OPERATING THE MONITOR

To create the best picture, your iiyama LCD monitor has been preset at the factory with the COMPLIANT TIMING shown on page 28. You are also able to adjust the picture by following the button operation shown below.

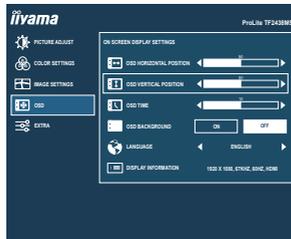
- ① Press the MENU Button to start the On Screen Display (OSD) feature. There are additional Menu items which can be switched by using the ▲ / ▼ Buttons.



- ② Select the Menu item which contains the adjustment icon relating to the adjustment you want to make. Press the ENTER Button. Then, use the ▲ / ▼ Buttons to highlight the desired adjustment icon.
- ③ Press the ENTER Button again. Use the ▲ / ▼ Buttons to make the appropriate adjustment or setting.
- ④ Press the MENU Button to leave the menu, and the settings you just made would be automatically saved.

For example, to correct for OSD vertical position, select Menu item of OSD and then press the ENTER Button. Then, select OSD Vertical Position by using the ▲ / ▼ Buttons.

An adjustment page appears after you press the ENTER Button. Then, use the ▲ / ▼ Buttons to change the OSD vertical position settings.

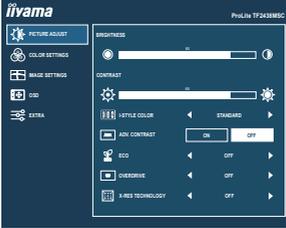


Press the MENU Button lastly, it ends, all changes are saved in the memory.

## NOTE

- When button operations are aborted during adjustment, On-Screen Display disappears when the time set for the OSD Time has passed. Also, the MENU button can be used to return previous menu and turn off the On-Screen Display.
- Any changes are automatically saved in the memory when the On Screen Display disappears. Turning off the power should be avoided while using the Menu.
- All adjustments have only one setting which applies to all signal timings.

# ADJUSTMENT MENU CONTENTS

 <b>Picture Adjust</b>		
Adjustment Item	Problem / Option	Button to Press
Brightness *1,2	Too dark Too bright	 ▲  ▼
Contrast *1	Too dull Too intense	 ▲  ▼
i-Style Color *1,2,3	Off	Return to a state set by color adjustment except i-Style Color.
	Standard	For general windows environment and monitor default setting.
	Game	For PC game environment.
	Cinema	For movie and video environment.
	Scenery	For displaying outdoor scenery images
	Text	For text editing and viewing in a word processing environment.
Adv. Contrast *1	On	Increased Contrast Ratio
	Off	Typical Contrast Ratio
<p><b>NOTE</b> Adv. Contrast adjusts brightness according to the image, and improve the contrast ratio during movie playing.            Contrast, Brightness, i-Style Color, Eco, Gamma and Color Temp. cannot be adjusted and selected while Adv. Contrast is active.</p>		
Eco *1	Off	Normal
	Mode1	Brightness of back-light is reduced.
	Mode2	Brightness of back-light is reduced more than Mode1.
	Mode3	Brightness of back-light is reduced more than Mode2.

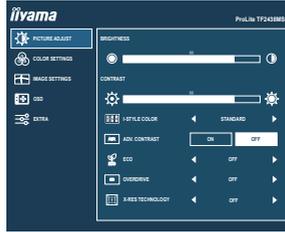
## Direct

You can skip the Menu items and directly display an option setting screen by using the following button operations.

- Eco: Press the ▲ Button when the Menu is not displayed.



## Picture Adjust



Adjustment Item	Problem / Option	Button to Press
Overdrive *4	Off / 1 / 2 / 3 / 4 / 5 It will improve the gray level response time of the LCD panel. A higher level results in a faster response time.	 
X-Res Technology	Off	Normal
	Soft	Enhance the picture edge.
	Middle	Enhance the picture edge more than the Soft option.
	Hard	Enhance the picture edge more than the Middle option.

\*1 The availability of each item depends on which item is activated. See page 20 Function Correlation Matrix for more details.

\*2 Adjust the Brightness when you are using the monitor in a dark room and feel the screen is too bright.

\*3 i-Style Color is disabled when Blue Light Reducer is activated.

\*4 When Overdrive is activated, some level of image retention will be caused.



## Color Settings \*1



Adjustment Item	Problem / Option		Button to Press	
Gamma *2	Gamma 1	High contrast		
	Gamma 2	Normal		
	Gamma 3	Dark		
RGB Range	Full	For full-range color scale signalscale signal		
	Limited	For limited color scale signal		
Color Temp. *2	User	Red	Too weak Too strong	   
		Green		
		Blue		
	Cool	Cool color		
	Normal	Normal color		
Warm	Warm color			

\*1 Color Settings are disabled when Blue Light Reducer is activated.

\*2 The availability of each item depends on which item is activated. See page 20 Function Correlation Matrix for more details.



Adjustment Item	Problem / Option		Button to Press
Video Mode Adjust *1	Full	Expansion display	
	Aspect	Expansion display of Aspect	
Blue Light Reducer *2	Off	Typical	
	Mode 1	Blue light is reduced.	
	Mode 2	Blue light is reduced more than Mode 1.	
	Mode 3	Blue light is reduced more than Mode 2.	
Sharp and Soft *1	1 / 2 / 3 / 4 / 5 / 6 You can change the picture quality from 1 to 6 (sharp to soft). Press the ▲ Button to change the picture quality in numerical order. Press the ▼ Button to change the picture quality in reverse numerical order.		

\*1 It can display in the center of the screen with a 4:3, 5:4 or 16:10 aspect ratio when input video resolution is 4:3, 5:4 or 16:10.

When display scaling is preserved or selected scaling mode or scaling option on GPU, it will be enabled for this function.

\*2 Blue Light Reducer cannot be enabled if i-Style Color, Adv.Contrast or Eco is enabled.

# OSD



Adjustment Item	Problem / Option		Button to Press	
OSD Horizontal Position	OSD is too left OSD is too right			 
OSD Vertical Position	OSD is too low OSD is too high			 
OSD Time	You can set the OSD display duration time between 5 and 60 seconds.			 
OSD Background	On	The background of OSD is made transparent.		
	Off	Return the background of OSD.		
Language	English	English	Česky	Czech
	Français	French	Italiano	Italian
	Deutsch	German	Русский	Russian
	Nederlands	Dutch	日本語	Japanese
	Polski	Polish		
Display Information	<p>Displays information regarding the current input signal coming from the graphic card in your computer.</p> <p><b>NOTE</b> See your graphic card user guide for more information about changing the resolution and refresh.</p>			



Adjustment Item	Problem / Option		Button to Press
Reset	Yes	Factory-preset data is restored.	
	No	Return to Menu.	
DDC/CI	On	DDC/CI is On.	
	Off	DDC/CI is Off.	
Signal Select <span style="background-color: #0056b3; color: white; padding: 2px 5px; font-weight: bold;">Direct</span>	Auto	Select the signal input automatically.	
	HDMI	Select the Digital (HDMI) input.	
	DisplayPort	Select the Digital (DisplayPort) input.	
<div style="background-color: #0056b3; color: white; padding: 5px;"><b>NOTE</b> If "Auto" is selected, only one source available is selected automatically. Input source is fixed, not selected automatically when HDMI and DisplayPort are selected.</div>			
Volume <span style="background-color: #0056b3; color: white; padding: 2px 5px; font-weight: bold;">Direct</span>	Too soft		
	Too loud		
Mute <span style="background-color: #0056b3; color: white; padding: 2px 5px; font-weight: bold;">Direct</span>	On	Turn off the sound temporarily.	
	Off	Return the sound volume to the previous level.	
LED	On	The Power Indicator is turned On.	
	Off	The Power Indicator is turned Off.	
<div style="background-color: #0056b3; color: white; padding: 5px;"><b>NOTE</b> Turn Off the Power Indicator when you are bothered by the light.</div>			
Opening Logo	On	Opening Logo is On.	
	Off	Opening Logo is Off.	
Touch Switch *	Off	Normal touch (with bare hands or stylus device)	
	Glove	Touch with gloved hand (Supports thickness +2mm)	
	Waterproof	Touch operation is enabled even if water droplets adhere to the touch panel surface.	

\* Please turn on the power and set the Touch Switch after the monitor installation is completed. Turning on the power and setting the Touch Switch before the monitor installation may cause misalignment or malfunction of the touch calibration. Compatible gloves are conductive latex rubber gloves. The maximum touch points change depending on the selected mode.

Max. touch points	
Off(Normal)	10
Glove	10
Waterproof	10

## Direct

You can skip the Menu items and directly display an option setting screen or an adjustment scale by using the following button operations.

- Volume: Press the ▼ Button when the Menu is not displayed.
- Mute: Pressing and holding of the ▼ Button for about 2 seconds when the Menu is not displayed. Mute and Unmute are switched as follows by pressing the ▼ Button successively.
- Signal Select: Press the ENTER Button when the Menu is not displayed, it shows following Menu.



- Lock Mode:

### <OSD>

Pressing and holding the MENU button for 5 seconds when Menu is not displayed, it will lock/unlock the OSD Lock function.

### <Power>

Pressing and holding the ENTER button for 5 seconds when Menu is not displayed, will lock/unlock the Power Lock function.

## ■ Function Correlation Matrix

Item to be selected Item activated	Picture Adjust					Color Settings	
	Contrast	Brightness	i-Style Color	Adv. Contrast	Eco	Gamma	Color Temp.
i-Style Color	—	—	—	—	—	—	✓
Adv. Contrast	—	—	—	—	—	—	—
Eco	✓	—	✓	✓	—	✓	✓

✓ : Available

— : Not available

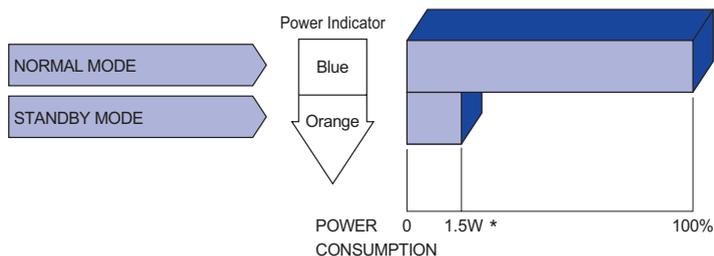
## STANDBY FEATURE

This product features the standby function. When activated, it automatically reduces unnecessary power consumption of the monitor when your computer is not in use.

There is a standby step the monitor takes as described below. The standby function, including any timer settings is configured by the operating system. Check your operating system manual for information on how this can be configured.

### ■ Standby Mode

When the video signal from the computer is off, the monitor enters into Standby Mode which reduces the power consumption to less than 1.5W\*. The screen becomes dark, and the power indicator turns to orange. From Standby Mode, the image reappears in several seconds when either the keyboard or the mouse are touched again.



\* When the USB devices are not connected.

# TROUBLE SHOOTING

If the monitor fails to operate correctly, please follow the steps below for a possible solution.

1. Perform the adjustments described in OPERATING THE MONITOR, depending on the problem you have. If the monitor does not get a picture, skip to 2.
2. Consult the following items if you cannot find an appropriate adjustment item in OPERATING THE MONITOR or if the problem persists.
3. If you are experiencing a problem which is not described below or you cannot correct the problem, discontinue using the monitor and contact your dealer or iiyama service center for further assistance.

Problem	Check
① The picture does not appear. (Power indicator does not light up.)  (Power indicator is blue.)  (Power indicator is orange.)	<input type="checkbox"/> The Power Cable is firmly seated in the socket. <input type="checkbox"/> The Power Switch is turned ON. <input type="checkbox"/> The AC socket is live. Please check with another piece of equipment. <input type="checkbox"/> If the blank screen saver is in active mode, touch the keyboard or the mouse. <input type="checkbox"/> Increase the Contrast and/or Brightness. <input type="checkbox"/> The computer is ON. <input type="checkbox"/> The Signal Cable is properly connected. <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor. <input type="checkbox"/> If the monitor is in standby mode, touch the keyboard or the mouse. <input type="checkbox"/> The computer is ON. <input type="checkbox"/> The Signal Cable is properly connected. <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
② The screen is not synchronized.	<input type="checkbox"/> The Signal Cable is properly connected. <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
③ The screen position is not in the center.	<input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
④ The screen is too bright or too dark.	<input type="checkbox"/> The video output level of the computer is within the specification of the monitor.
⑤ The screen is shaking.	<input type="checkbox"/> The power voltage is within the specification of the monitor. <input type="checkbox"/> The signal timing of the computer is within the specification of the monitor.
⑥ No sound.	<input type="checkbox"/> The audio equipment (computer etc.) is ON. <input type="checkbox"/> The Audio Cable is properly connected. <input type="checkbox"/> The Volume is turned up. <input type="checkbox"/> The Mute is OFF. <input type="checkbox"/> The audio output level of the audio equipment is within the specification of the monitor.
⑦ The sound is too loud or too quiet.	<input type="checkbox"/> The audio output level of the audio equipment is within the specification of the monitor.

## Problem

## Check

- ⑧ A strange noise is heard.  The Audio Cable is properly connected.
- ⑨ The touch screen shows no response.  The USB Cable is firmly seated in the socket.  
 Touch screen driver software is installed.
- ⑩ The touch position does not deviate.  The calibration function set up correctly.

## RECYCLING INFORMATION

For better environment protection please don't dispose your monitor.  
Please visit our web site: <https://iiyama.com> for monitor recycling.

# APPENDIX

Design and specifications are subject to change without prior notice.

## SPECIFICATIONS : ProLite TF2438MSC-B1

Touch Screen	Technology	Projected capacitive 10pt touch
	Light transmission	87%
	Hardness	7H
	Total thickness	3.6mm
	Communication system	USB serial transfer
Size Category		24"
LCD Panel	Panel technology	IPS
	Size	Diagonal: 23.8" (60.47cm)
	Pixel pitch	0.2745mm H × 0.2745mm V
	Brightness	600cd/m <sup>2</sup> (Typical), 525cd/m <sup>2</sup> (with Touch panel), 285cd/m <sup>2</sup> (Default / Energy Saving)
	Contrast ratio	1000 : 1 (Typical: with Touch panel)
	Viewable angle	Right / Left : 89 degrees each, Up / Down: 89 degrees each (Typical)
	Response time	14ms (Typical), 5ms (Gray to Gray) <sup>*3</sup>
Display Colors		Approx.16.7M
Sync Frequency		HDMI: Horizontal: 30.0-83.0kHz, Vertical: 50-76Hz DisplayPort: Horizontal: 30.0-83.0kHz, Vertical: 55-76Hz
Native Resolution		1920 × 1080, 2.1 MegaPixels
Support max. resolution		1920 × 1080 60Hz
Input Connector		HDMI, DisplayPort
Input Video Signal		HDMI, DisplayPort
USB Standard		USB3.2 Gen 1 (5Gbps, DC5V, 900mA)
Number of USB Ports Connector shape		1 Upstream : Series B 2 Downstream : Series A
Headphone Connector		ø 3.5mm mini jack (Stereo)
Speakers		2W × 2 (Stereo speakers)
Maximum Screen Size		527.04mm W × 296.46mm H / 20.7" W × 11.7" H
Power Source		100-240VAC, 50/60Hz 0.8A
Power Consumption <sup>*1</sup>		22W typical, Standby mode: 1.5W maximum, Off mode: 0.3W maximum
Dimensions / Net Weight		561.5 × 337.0 × 47.5mm / 22.1 × 13.3 × 1.9" (W×H×D) 6.5kg / 14.3lbs
Environmental Considerations		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 80% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)
Approvals		CE, UKCA, TÜV-Bauart, cTÜVus, EAC, IPX1 <sup>*2</sup>

**NOTE** <sup>\*1</sup> When the USB devices are not connected.

<sup>\*2</sup> IPX1 Standard Compliant : Only front face

<sup>\*3</sup> When set to Overdrive 5.

## SPECIFICATIONS : ProLite TF2438MSC-B2

Touch Screen	Technology	Projected capacitive 10pt touch
	Light transmission	87%
	Hardness	7H
	Total thickness	3.6mm
	Communication system	USB serial transfer
Size Category		24"
LCD Panel	Panel technology	IPS
	Size	Diagonal: 23.8" (60.47cm)
	Pixel pitch	0.2745mm H × 0.2745mm V
	Brightness	600cd/m <sup>2</sup> (Typical), 525cd/m <sup>2</sup> (with Touch panel), 250cd/m <sup>2</sup> (Default / Energy Saving)
	Contrast ratio	1300 : 1 (Typical: with Touch panel)
	Viewable angle	Right / Left : 89 degrees each, Up / Down: 89 degrees each (Typical)
	Response time	14ms (Typical), 5ms (Gray to Gray) <sup>*3</sup>
Display Colors		Approx. 16.7M
Sync Frequency		Horizontal: 30.0-138.0kHz, Vertical: 50-120Hz
Native Resolution		1920 × 1080, 2.1 MegaPixels
Support max. resolution		1920 × 1080 120Hz
Input Connector		HDMI, DisplayPort
Input Video Signal		HDMI, DisplayPort
USB Standard		USB3.2 Gen 1 (5Gbps, DC5V, 900mA)
Number of USB Ports		1 Upstream : Series B
Connector shape		2 Downstream : Series A
Headphone Connector		ø 3.5mm mini jack (Stereo)
Speakers		2W × 2 (Stereo speakers)
Maximum Screen Size		527.04mm W × 296.46mm H / 20.7" W × 11.7" H
Power Source		100-240VAC, 50/60Hz 0.8A
Power Consumption <sup>*1</sup>		22W typical, Standby mode: 1.5W maximum, Off mode: 0.3W maximum
Dimensions / Net Weight		561.5 × 337.0 × 47.5mm / 22.1 × 13.3 × 1.9" (W×H×D) 6.5kg / 14.3lbs
Environmental Considerations		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 80% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)
Approvals		CE, UKCA, TÜV-Bauart, cTÜVus, EAC, IPX1 <sup>*2</sup>

**NOTE** <sup>\*1</sup> When the USB devices are not connected.

<sup>\*2</sup> IPX1 Standard Compliant : Only front face

<sup>\*3</sup> When set to Overdrive 5.

## SPECIFICATIONS : ProLite TF2238MSC-B1

Touch Screen	Technology	Projected capacitive 10pt touch
	Light transmission	87%
	Hardness	7H
	Total thickness	3.6mm
	Communication system	USB serial transfer
Size Category		22"
LCD Panel	Panel technology	IPS
	Size	Diagonal: 21.5" (54.48cm)
	Pixel pitch	0.2493mm H × 0.241mm V
	Brightness	600cd/m <sup>2</sup> (Typical), 525cd/m <sup>2</sup> (with Touch panel), 270cd/m <sup>2</sup> (Default / Energy Saving)
	Contrast ratio	1000 : 1 (Typical: with Touch panel)
	Viewable angle	Right / Left : 89 degrees each, Up / Down: 89 degrees each (Typical)
	Response time	14ms (Typical), 5ms (Gray to Gray) <sup>*3</sup>
Display Colors		Approx. 16.7M
Sync Frequency		HDMI: Horizontal: 30-83kHz, Vertical: 50-76Hz DisplayPort: Horizontal: 30-83kHz, Vertical: 55-76Hz
Native Resolution		1920 × 1080, 2.1 MegaPixels
Support max. resolution		1920 × 1080 60Hz
Input Connector		HDMI, DisplayPort
Input Video Signal		HDMI, DisplayPort
USB Standard		USB3.2 Gen 1 (5Gbps, DC5V, 900mA)
Number of USB Ports		1 Upstream : Series B
Connector shape		2 Downstream : Series A
Headphone Connector		ø 3.5mm mini jack (Stereo)
Speakers		2W × 2 (Stereo speakers)
Maximum Screen Size		478.66mm W × 260.28mm H / 18.8" W × 10.2" H
Power Source		100-240VAC, 50/60Hz 0.7A
Power Consumption <sup>*1</sup>		17W typical, Standby mode: 1.5W maximum, Off mode: 0.3W maximum
Dimensions / Net Weight		512.5 × 300.0 × 47.0mm / 20.2 × 11.8 × 1.8" (W×H×D) 5.1kg / 11.2lbs
Environmental Considerations		Operating: Temperature 5 to 35°C / 41 to 95°F Humidity 10 to 80% (No condensation) Storage: Temperature -20 to 60°C / -4 to 140°F Humidity 10 to 90% (No condensation)
Approvals		CE, UKCA, TÜV-Bauart, cTÜVus, EAC, IPX1 <sup>*2</sup>

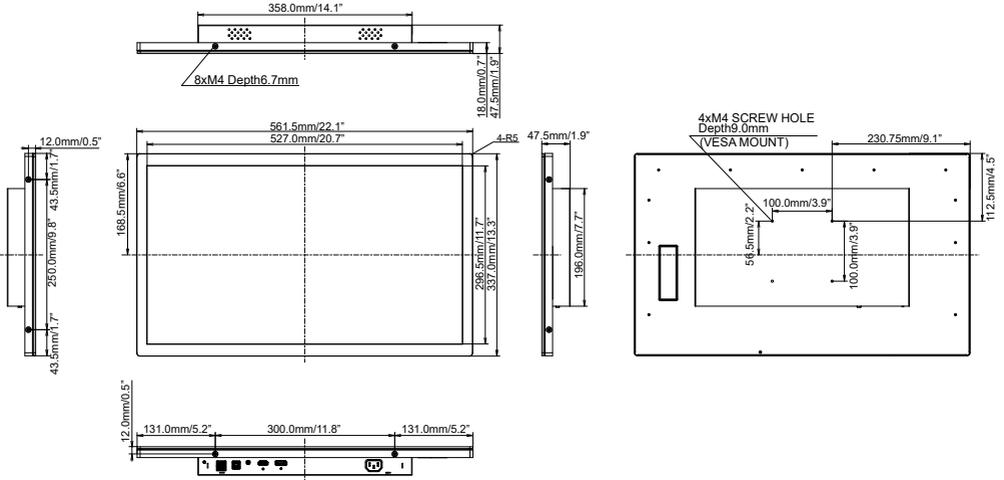
**NOTE** <sup>\*1</sup> When the USB devices are not connected.

<sup>\*2</sup> IPX1 Standard Compliant : Only front face

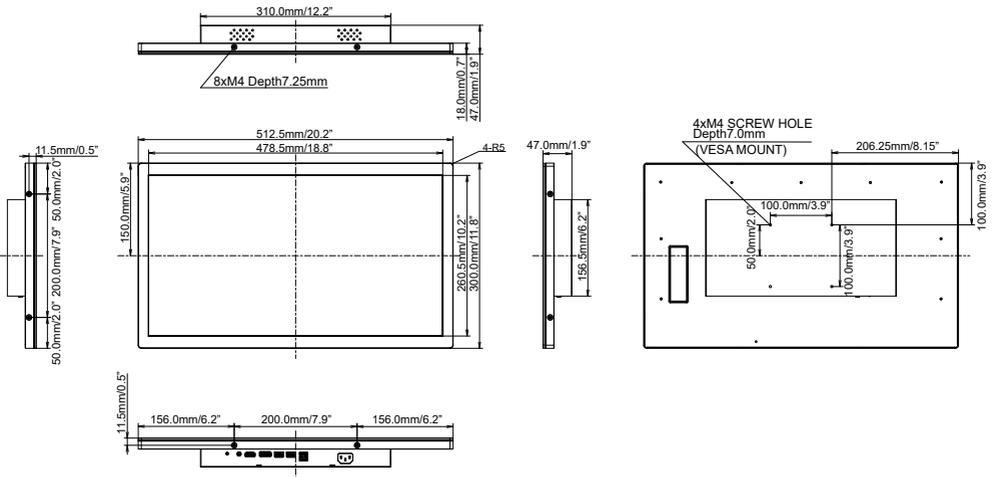
<sup>\*3</sup> When set to Overdrive 5.

## DIMENSIONS : ProLite TF2438MSC

ENGLISH



## DIMENSIONS : ProLite TF2238MSC



## COMPLIANT TIMING

Video Mode	Horizontal Frequency	Vertical Frequency	Dot Clock
640 × 480	31.469kHz	59.940Hz	25.175MHz
	37.500kHz	75.000Hz	31.500MHz
	37.861kHz	72.809Hz	31.500MHz
800 × 600	35.156kHz	56.250Hz	36.000MHz
	37.879kHz	60.317Hz	40.000MHz
	46.875kHz	75.000Hz	49.500MHz
	48.077kHz	72.188Hz	50.000MHz
1024 × 768	48.363kHz	60.004Hz	65.000MHz
	56.476kHz	70.069Hz	75.000MHz
	60.023kHz	75.029Hz	78.750MHz
1280 × 1024	63.981kHz	60.020Hz	108.000MHz
	79.976kHz	75.025Hz	135.000MHz
1440 × 900	55.935kHz	59.887Hz	106.500MHz
1680 × 1050	65.290kHz	60.000Hz	146.250MHz
1920 × 1080	66.590kHz	59.930Hz	138.500MHz
	135.000kHz	100.000Hz	280.800MHz
	137.280kHz	120.000Hz	285.500MHz

\* Only available for ProLite TF2438MSC-B2.