



YEALINK BUSINESS HEADSETS PRODUCT GUIDE



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ABOUT YEALINK

Yealink (Stock Code: 300628) is a global-leading communications & collaboration solutions provider with best-in-class quality, innovative technology, and a user-friendly experience.

As one of the best providers in more than 140 countries and regions, Yealink ranks No.1 in the global market share of SIP phone shipments (Global IP Desktop Phone Growth Excellence Leadership Award Report, Frost & Sullivan, 2020).

Yealink is committed to helping the clients make the most of their UC experience and embrace the power of "make communication more simple and effective",

One in every 500 people
on earth owns or is using a Yealink product





Global Leading Provider

Yealink's partnership and broad compatibility with major platforms and service providers enable customers to benefit from seamless integration, greater flexibility and productivity.

Technology Partners











Service Provider Partners





Global Accreditation



TMC 2017 Best Product of the Year Award



Funkschau Best Product of the Year Award



ITSPA 2019 Best VoIP Device of the Year Award



TMC Lab Innovation Award



Frost & Sullivan 2020 Global Tabletop Audio Conferencing Endpoint Award



TMC2016 Communications Solutions Product of the Year Award



Deloitte Asia Pacific Technology Fast 500

*Technology partners of Sip Phone and Video Conferencing Service are also displayed here.

WHY YEALINK HEADSETS



1/3 Investment

Headset will be the strategic product line in Yealink, there will be 30% of total R&D investment on Headset product line

8+ Years

7+ years experience on wireless technology, 9+ DECT products released.

- DECT Wireless Technology
- Bluetooth Wireless Technology

20+ Years

20+ years experience on audio communication technology.

- Audio Cancellation Technology
- Sound Technology

50+ Months

40+ months headset market research & analyze, technology development

- Supply Chain
- Manufacture

200+ Customers

Researched 200+ customers in 15+ countries to study and understand all headset requirements

- User Experience
- Feature Requirement

1000+ Head Styles

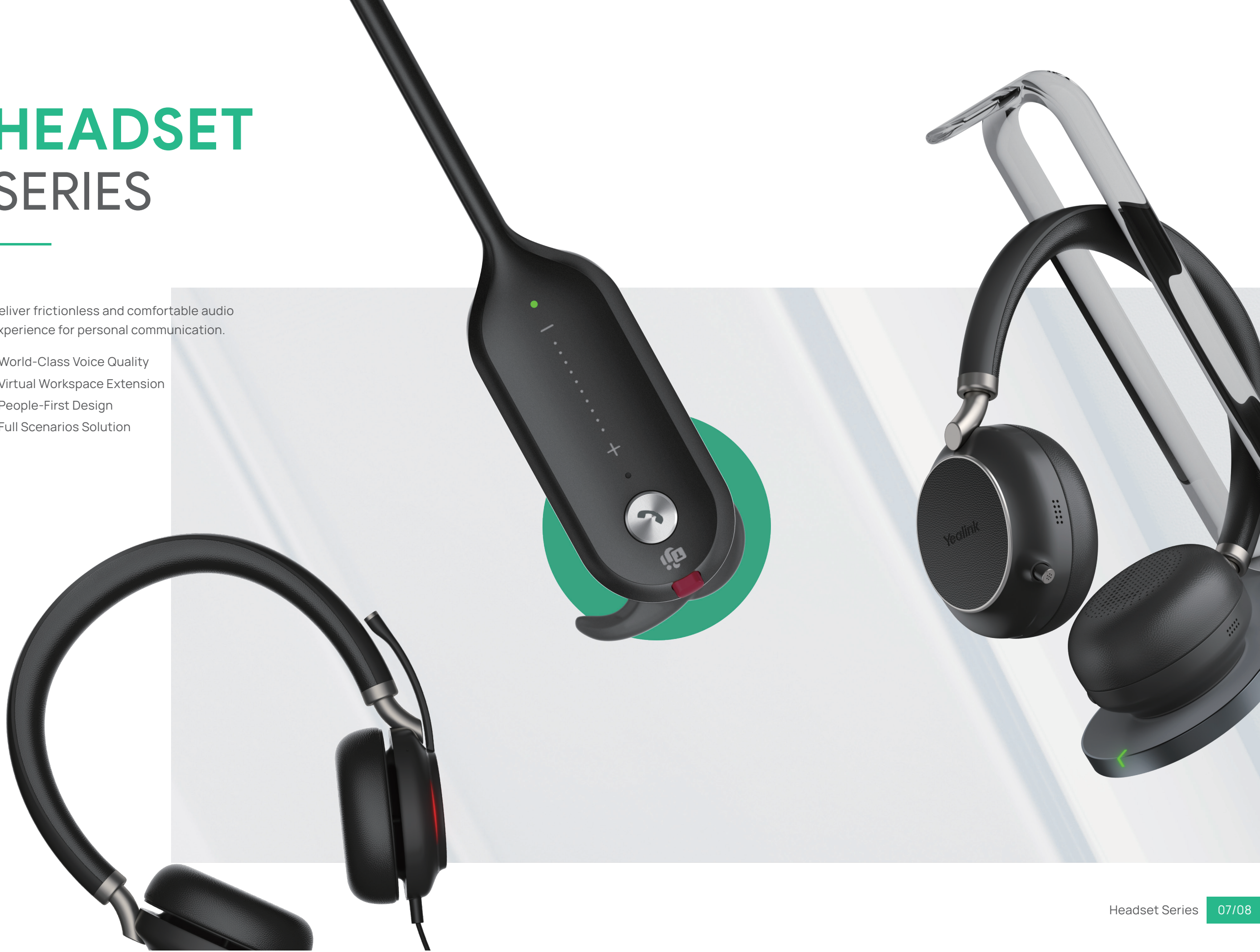
1000+ head styles globally in database of Yealink to find out the best wearing experience.

- Wearing Comfortable
- ID Design & Materials

HEADSET SERIES

Deliver frictionless and comfortable audio experience for personal communication.

- World-Class Voice Quality
- Virtual Workspace Extension
- People-First Design
- Full Scenarios Solution





World-Class Voice Quality

TO COMMUNICATE, NOT HEAR OR SAY

Applied industry-leading audio technologies, Yealink Headset Series deliver an extremely clear audio experience without any distractions even in some noisy environment to ensure high concentration and ideal productivity in daily work.



Acoustic Shield Technology

Yealink Acoustic Shield Technology ensures distraction-free audio quality in daily calling with a virtual shield created by multiple microphones, to ensure you've been heard clearly.



3 Dynamic Active Noise Cancellation

Intelligent dynamic ANC, including four modes(ANC level medium, ANC level high and Ambient Sound), brings customizable noise cancellation adjustment in different environments for a more suitable and comfortable active noise cancellation effect.



ANC level medium:
For a public office, cafe,
or restaurant



ANC level high:
For on-the-go scenes,
like flights or train rides



Ambient Sound:
For any moment you want
full ambient sound in



Hi-Fi Level Audio Codec aptX

Adopted Hi-Fi level audio codec aptX delivers pure and delicate sound with less distortion, lower noise floor, and intricate details of high-quality music.

Virtual Workspace Extension

TO WORK IN YOUR WORLD, NOT FOR THE WORLD

STATION, an innovative product concept from Yealink applied in WH6X DECT Series and BH7X Bluetooth Series, aims to deliver a virtual uninterrupted workspace and reshape the desktop working experience in terms of simplifying the working environment, boosting productivity and work flexibility.

UC Workstation

Yealink created the UC Workstation in WH6X DECT Series to help users redefine their workspace in terms of boosting productivity and work flexibility. With a unified design concept of plug-and-play and all-in-one, the UC Workstation is ideal for hot desk, work from home, and co-working spaces. It supports connection with multiple devices like mobile phones and PCs so that you can manage communications from a single device. By integrating devices like a speakerphone, a 4-inch touch console, and a USB hub, it offers an incredible set of features and allows you to meet, connect and collaborate seamlessly and intelligently.



All Devices in One



All Connection in One



All Control in One

PowerStation

PowerStation is a special design in BH7X Bluetooth Series for flexible and efficient office using. More than powering for BH7X Series Headsets, it also supports the wireless charging of daily devices, instead of cable clutter and battery anxiety.





People First Design

FOR PLEASURE, NOT PRESSURE

Before being the best professional headsets to enhance productivity, concentration & collaboration in the office, Yealink Headsets firstly determines to become the headsets comfortable enough for all-day wearing. Without the consideration of wearing comfort, everything is nothing.

All-day-wearing Comfort

The ergonomic lightweight design of Yealink Headset Series ensures enough comfort for long conference calls and all day use.



Soft leather
ear cushions



Breathable
wearing



Lightweight
design



330° adjustable
microphone

Future-Standard Design

Beyond what we regularly consider in the design, like a good look or some hot fashion, the Yealink Headset Series do it from the view of the future but now, which means to design every product basing its users' future demands and scenarios, covering both style needs and user needs. When you wear it, you win both elegance and confidence.

Super Durability

Every headset of Yealink has been through thousands of durability test of falling, wearing, rotating, etc., ensuring a ideal durability that surpassing normal electronic consuming products.

World-Class Voice Quality

TO COMMUNICATE, NOT HEAR OR SAY



USB Wired Headsets

(Office/Call Centric/
Work from Home)



UH34/UH34 Lite



UH37



UH38

RJ/QD Wired Headsets

(Office/Call Centric)



YHS34/YHS34 Lite



YHS36

DECT Wireless Headsets

(Office/Call Centric/Work from Home)



WH62



WH63



WH66



WH67

Bluetooth Headset

(Co-working Spaces / Home Office /
Private Office / On-the-go)



BH72 Lite
Black/Gray



BH72 with Charging Stand
Black/Gray



BH76
Black/Gray



BH76 with Charging Stand
Black/Gray



BH71



BH71 Pro



BH71
Workstation



BH71
Workstation Pro



BH72 Lite



BH72 with Charging Stand
powerstation



BH76



BH76 with Charging Stand
powerstation

Recommended Users: Chief Executive / Manager / SOHO / Business Traveler
Recommended Scenarios: Hybrid Work / On-the-go / Home Office / Private Office / Hot Desking
Workstyle Preference: Hybrid Worker / Intelligent / Flexible / Concentrated

The Yealink BH7X Bluetooth Headset Series, which includes the entry-level BH72 Bluetooth headset and the ANC one BH76, is a series of new standard headsets that have a highly compact design and cutting-edge voice technologies.

They are dedicated to empowering users in work and casual scenarios with strong voice capabilities, a wide range of UC features, and a stylish wearing experience as brand new headset for hybrid workers of the future.



BH71



BH71 Pro



BH71 Workstation



BH71 Workstation Pro

Recommended Users: Road Warrior / Office Worker / Hybrid Worker / Chief Executive
Recommended Scenarios: Hybrid Work / On-the-go / Home Office / Private Office / Hot Desking
Workstyle Preference: Hybrid Worker / Intelligent / Flexible

The BH71 Mono Bluetooth Wireless Business Headset System provides a high-definition audio quality no matter in the car, on the train or in the office whether connect to your smartphone, desk phone or PC.

With the 4-mic beamforming noise cancellation technology, you can always be heard clearly. The BH71 also provides an adjustable ear hook for comfortable wearing, and you can pull out the ear hook easily to best fit your ear. Whether you are on-the-go or in the office, BH71 can guarantee 10-hour talk time to secure your all-day use.





WH66 Dual/Mono
UC workstation



WH67 Dual/Mono
UC workstation



WH62 Dual/Mono



WH63 Dual/Mono

Recommended Users: Chief Executive / Manager / SOHO

Recommended Scenarios: Home Office / private Office / Hot Desking

Workstyle Preference: Intelligent, Flexible, Seamless

The Yealink premium DECT Wireless Headsets WH66 & WH67 X UC Workstation give users the possibility and flexibility to connect devices and manage communications from a single device, and also act as a hub that integrates a full-duplex speakerphone, fast charging wireless mobile phone dock, 4-inch touch console, and high-speed USB hubs which, together offer an incredible set of features allowing you to meet, connect and collaborate seamlessly and intelligently.

Recommended Users: General Staff / Receptionist / Call Center Operator

Recommended Scenarios: Home Office / Open Office / Call Center / Co-Working Space

Workstyle Preference: Efficient, Simplified, Productive

With the Yealink Essential DECT Wireless Headsets WH62 & WH63, interruptions will no longer be an issue for users who want to stay focused at work, especially with the use of the Yealink branded Busylight, providing a visual cue and indicator that help to reduce distractions and eliminate interruptions. Plus, with Yealink DECT technology, users can move around the office without losing their calls, with up to 160 meters' mobile range and up to 14-hour talk time, which brings greater flexibility to your daily communication.



UH37
Dual/Mono

Recommended Users: Call Center Professional / General Staff

Recommended Scenarios: Call Center / Office Room / Home Office

Workstyle Preference: Stable / Concentrated / Comfortable

The Yealink UH37 headsets come in Mono and Dual two styles and is a professional USB headsets for office users and remote workers who require a stable and comfortable communication experience.

It features dual noise-canceling microphones, Acoustic Shield Technology, and a 35mm speaker to ensure a smooth and pleasant communication experience. The ultra-lightweight body is 15% less than the previous generation's all-day wearing comfort. It can work seamlessly with major UC platforms and integrate natively with Yealink IP phones.



UH34 & UH34Lite
Dual/Mono



UH37



UH38



YHS34 & YHS34Lite
Dual/Mono



YHS36
Dual/Mono

Recommended Users: Manager / Call center professional / general staff

Recommended Scenarios: Call Center / Office Room / Hot Desking / Remote Working

Workstyle Preference: Stable / Concentrated / Efficient

UH37 is a professional USB headset with industry-leading designs and technologies for office users and remote workers who require a stable interactive voice experience. It is designed with easy communication, comfort, and convenience in mind to help all workers burst with brilliant insights and ideas.

UH38 is a high-level USB headset engineered to provide all office users and remote workers. UH38 aspires for excellence in all it does, from voice quality to connection availability, from wearing comfort to calling features, to create more inspirational experiences for empowered professionals.

Recommended Users: Call Center Professionals / General Staff / Yealink SIP Phone User

Recommended Scenarios: Call Center / Office Room / Remote Working

Workstyle Preference: Comfortable / Highly Device Integrated

The Yealink YHS Headset Series are professional analog wired headsets to facilitate conversations with seamless compatibility with Yealink Phones. The ergonomic design and soft leather ear cushions make the series comfortable enough for long all-day use.

Data Comparison of Yealink Headset Series

		
	BH76	BH72
Color	Light Gray/Black	Light Gray/Black
Wearing Detection	●	X
Dual Busylight on Headset	●	●
Mic-boom Stretch for Mute/Answer	●	●
Ear Cushions Easily Replacable	●	●
Yealink Acoustic Shield	●	●
Active Noise Cancellation (ANC)	●	X
Speaker size	35 mm Ø	35mm Ø
Audio codecs	Aptx-HD	SBC
User hearing protection	Supported -EN50332	Supported -EN50332
Microphone Number	5	2
Wideband (Talking Mode)	●	●
Super Wideband (Music Mode)	●	●
Talking time	up to 35 hours	up to 35 hours
Music time	up to 40 hours	up to 40 hours
Standby time	112 hours	112 hours
Charing Time (cable)	2 hours	2 hours
Charing Time (wireless charging)	3 hours	3 hours
Connection (computer and mobile devic-es)	Build-in Bluetooth, Bluetooth Adapter Dongle、USB-C Cable	Build-in Bluetooth, Bluetooth Adapter Dongle、USB-C Cable
Bluetooth® device	●	●
Bluetooth version	Bluetooth 5.2	Bluetooth 5.2
Bluetooth profiles	HSP v1.2, HFP v1.7,A2DP v1.3, AVRCP v1.6, PBAP v1.1, SPP v1.2	HSP v1.2, HFP v1.7,A2DP v1.3, AVRCP v1.6, PBAP v1.1, SPP v1.2
Operating range	Up to 30m/Up to 100ft	Up to 30m/Up to 100ft
Bluetooth pairing lis	Up to 8 devices	Up to 8 devices
Simultaneous Bluetooth connections	2	2
Yealink USB Connect (PC)	●	●
Yealink Connect APP	●	●
Yealink Device Management Platform	●	●
Accessory	Multifunctional Qi Wireless Charger Optional BT51-A/BT51-C Standard USB-C cable (Wired Charging) Standard	Multifunctional Qi Wireless Charger Optional BT51-A/BT51-C Standard USB-C cable (Wired Charging) Standard
Product Weight	201g (BH76) 236g (BH76 Wireless Charging Stand)	187g (BH72 Lite) 189g (BH72) 236g (BH72 Wireless Charging Stand)

Data Comparison of Yealink Headset Series

				
	BH71	BH71 Pro	BH71 Workstation	BH71 Workstation Pro
Designed for	Road Warrior	Hybrid Worker	Office Worker	High-end hybrid Worker
Headset	 (totally the same for the 4 SKUs)	 (totally the same for the 4 SKUs)	 (totally the same for the 4 SKUs)	 (totally the same for the 4 SKUs)
Portable Case	Carrying case (without built-in battery)	Charging Case (20-hour extra battery life)	×	Charging Case (20-hour extra battery life)
Bluetooth dongle	×		×	
Station	×	×		
Headset Weight	18g	18g	18g	18g
Adjustable ear hook				
Talk time	10h	10h	10h	10h
Standby time	9 days	9 days	9 days	9 days
Wireless range	100ft/30m	100ft/30m	100ft/30m	100ft/30m
Audio technology	4 mic-Beamforming noise cancellation	4 mic-Beamforming noise cancellation	4 mic-Beamforming noise cancellation	4 mic-Beamforming noise cancellation
Mobile				
PC	×			
Desk phone	×	×		
Wireless range	Up to 100ft/30m	Up to 100ft/30m	Up to 250ft/75m	Up to 250ft/75m
Headset	Bluetooth 5.2	Bluetooth 5.2	Bluetooth 5.2	Bluetooth 5.2
Base	×	×	Bluetooth 5.0	Bluetooth 5.0
3-inch color touch screen	×	×		
Hands-free speakerphone	×	×		
3 Built-in USB 3.0 Hub	×	×		
Connectivity	×	×	PC/Desk phone/Mobile	PC/Desk phone/Mobile
Qi Wireless Charging	×	×		

Data Comparison of Yealink Headset Series

				
Model	WH62 Mono/Dual	WH63	WH66 Mono/Dual	WH67
Position	Essential	Essential	Premium	Premium
Headset Wearing Style	On-the-ear	Convertible	On-the-ear	Convertible
Microphone	2x	2x	2x	2x
Yealink Acoustic Shield	●	●	●	●
Wideband (Talk Mode)	●	●	●	●
Super Wideband (Music Mode)	●*	●*	●*	●*
Busylight on Headset	●	●	●	●
Mic-Boom Lift for Mute	●		●	
Easy Replaceable Ear Cushions	●	●	●	●
DECT Wireless Range - Up to (m)	160	120	160	120
Talk Time - Up to (hours)	Mono:13/Dual:14	8	Mono:13/Dual:14	8
Standby Time - Up to (hours)	Mono:90/Dual:125	54	Mono:90/Dual:125	54
4-inch IPS Touch Screen			●	●
Built-in USB 3.0 Hub			2x	2x
Speakerphone Mode			●	●
Ringer	●	●	●	●
USB Input Connections	2x Micro USB	2x Micro USB	1x USB 3.0	1x USB 3.0
Bluetooth Connections			2x	2x
Busylight (2.5mm port)	Optional	Optional	Optional	Optional
Qi Wireless Charging Stand			Optional	Optional
Yealink IP Phone Basic Integration	●	●	●	●
Yealink IP Phone Enhanced Integration	●	●	●	●
3rd-Party IP Phone with USB Port	●	●	●	●
Microsoft Teams	●	●	●	●
Microsoft Skype for Business	●	●	●	●
Unified Communication Softphone	●	●	●	●
Yealink USB Connect (PC)	●	●	●	●
Yealink Device Management Platform	●	●	●	●

Data Comparison of Yealink Headset Series

					
Model	UH34&UH34 Lite Mono / Dual	UH37 Mono / Dual	UH38 Dual-BAT/UH38 Mono-W/O BAT	YHS34&YHS34lite Mono / Dual	YHS36 Mono / Dual
Supported operating systems	Microsoft Windows®, Apple Mac OS		Microsoft Windows®, Apple Mac O		Microsoft Windows®, Apple Mac OS
Microphone type	MEMS Uni-Directional Microphone		2 x ECM MIC		MEMS Uni-Directional Microphone
Wideband (Talk Mode)	●		●		●
Headset Wearing Style	On-the-ear		On-the-ear		On-the-ear
Easy Replacement Ear Cushions	●		●		●
Teams Ceritficated	●		●		●
Yealink IP Phone Integration	●		●		●
Call control feature	Answer/End a call Volume up/down Microphone mute Redial last outgoing call Reject incoming call		Answer/End a call Reject incoming call Volume up/down Microphone intelligent mute Redial last outgoing call Teams / Cortana Features		
Headset cable length	1.2m (from headset to 3.5 mm jack)		1.2m(from headset to usb plug)		1.3m (from headset to QD jack)
USB/QD to RJ cable length	0.9m(from call control unit to USB plug)		-		0.10m(QD to RJ cable)
Cable length in total	2.1m		1.2m		2.1m
Connection	3.5 mm jack , USB 2.0		Usb-a/ usb-c		QD to RJ
Weight	UH34 Mono: 88g UH34 Dual: 118g UH34 Lite Mono: 84g UH34 Lite Dual: 110g		UH37 Mono: 96.5 g UH37 Dual: 139.5 g		YHS36 Mono: 124g YHS36 Dual: 170g