

Poly Rove 20 DECT Phone Handset



*Product image may differ from actual product

We've got you covered

Keep the conversation going whenever, wherever in the office. Built for on-site employees the Poly Rove 20 wireless DECT™ IP phone solution delivers the freedom to move and the flexibility to scale as you grow.

Clarity meets function

Designed for busy professionals, Poly Rove 20 handsets emphasize usability, functionality, and style. Enjoy HD voice for lifelike conversations, customizable line keys, and effortless call parking.

You grow, we scale

You shouldn't have to worry about outgrowing your communication solution or feel held back by its options. Poly Rove 20 wireless DECT™ IP phone solution has the flexibility to scale with handsets, bases, and repeaters as you grow.

Featuring

Privacy is ensured

Conversations are safe and secure with DECT™ wireless security. And it doesn't stop there - maintain DECT™ encryption even when you add a base or repeater to your solution.

Extended battery life

Enable employees on the move to communicate more effectively, respond faster to requests and alerts, and be more productive with up to 35 hours of talk time (Eco-mode) and up to 300 hours of standby time.

Grab a Poly headset and go

Communicate hands-free with a Poly wired headset using the dedicated 3.5 mm connection. Perfect for users who feel more comfortable wearing a headset.¹

Easy-to-clean handsets

Ideal for healthcare environments, these handsets are specifically designed for easy cleaning with smooth surfaces and no gaps between buttons.¹

Pro-grade features

Single-cell DECT™ handset with 4-line keys and easy call park functionality. Push-to-talk for inter-handset communication. And with the 2" TFT color LCD with backlight users will see productivity soar.¹

HD audio quality

HD voice enables more natural conversations to enhance productivity. Voices stay in the forefront - background noise suppression lets people on both sides of the call focus on the person speaking, not their surroundings.¹



Poly Rove 20 DECT Phone Handset

Specifications

Appearance

Product colour: Black

Display

Display size: 5.1 cm (2")

Native resolution: 128 x 160

Panel type: Color TFT LCD

Display features: Adjustable font size selection (regular, medium, large)

Connectivity and communications

Wireless range: Up to 50 m indoor

DECT frequency: 1920 to 1930 MHz (US) Auto configures frequencies to base station

User interface features

Languages: Czech; Danish; Dutch; French; German; Italian; Norwegian; Polish; Portuguese; Russian; Slovenian; Spanish; Swedish; US English; UK English; Serbian; Turkish

Audio

Audio features:

Full-duplex handsfree speakerphone with acoustic echo cancellation and background noise suppression

Frequency response (microphone): 150 Hz to 7 kHz

Audio codecs: G.165, 168 echo cancellation

Power specifications

Battery life: Up to 35 hours (talk time) using Eco mode; Up to 300 hours (standby time)

Battery description: Rechargeable Li-ion

Battery capacity: 1100 mAh

Charging type:

Power features: External universal AC adapter: 5V 1A DC (model-specific plugs)

Certifications

Certified collaboration software: Zoom; Microsoft (OpenSIP gateway)

Environmental

Certifications and compliances: UL 62368-1

Operating humidity range: 5 to 95%

Operating temperature range: -10 to 55°C

Storage temperature range: -40 to 70°C

Energy star certified: ENERGY STAR® certified



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Specifications

Management software

Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management

Security

Security management: DECT™ security certified;

Headset and handset compatibility

Headset ports: 3.5 mm headset jack

Headset and handset compatibility: Compliant with ADA Section 508 Subpart B 1194.23 (all) 3.5 mm headset port

Telephony and call handling features

Up to 2 call appearances

Network

Supported network protocols: Manual or dynamic host configuration protocol (DHCP) network setup Time and date synchronization using SNTP

VoIP features: Up to Twenty (10) lines per Handset service subscription profile assignments (SP 1 - 20)

Weight and dimensions

Weight: 162 g

Product dimensions: 55.2 x 127 x 26.3 mm

Package weight: 300 g

Package dimensions: 180 x 92.2 x 61 mm

Logistic information

Master carton quantity: 20

Master carton dimension: 24.5 x 44 x 29.5 cm

Master carton weight: 5.82 kg

Cartons per layer: 8

Layers per pallet: 8

Cartons per pallet: 64

Products per layer: 160

Products per pallet: 1280

Pallet weight: 357 kg

Pallet dimensions: 101.6 x 121.9 x 149 cm

Additional information

UPC number: (ABB) 197497473186; (ABU) 197497473162

Product number: 8F3E4AA

Product name: Poly Rove 20 DECT Phone Handset

Warranty

Poly standard one-year limited warranty

Country of origin

Made in China

What is in the box

Safety information sheet

Handset

Quick start guide

AC power adapter

Charging cradle

Belt clip

Battery



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Footnotes

Messaging Footnotes

¹ Poly wired headset sold separately.

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