

HP SitePrint Robot

Ready to layout service



HP SitePrint Operator Certification and Project Ramp up Service

HP Lifecycle Services

Working together to improve the production journey. Whether you're just starting out or you're in full production, we're here to speed up your HP SitePrint Robot adoption journey and help you to successfully operate our layout solution to achieve its fullest potential.

HP SitePrint Operator and Project Ramp up overview

The HP SitePrint Operator and Project Ramp up Certification provides HP SitePrint operators with the advanced skills needed to help prepare jobs, operate, and maintain a HP SitePrint Robot.

This training combines virtual or classroom sessions and face-to-face instructor-led training with HP or an HP-authorized partner, focused on HP SitePrint Robot operation.

HP SitePrint Operator and Project Ramp up Certification is addressed to customers who may need to interact with the E2E solution at any time.

Trainers will review real situations faced in the daily operation of the system and will help to problem-solve and reinforce good practices.

By the end of this course, participants will be able to:

- Identify the parts and functions of HP SitePrint Robot
- Prepare CAD files to be laid with HP SitePrint Robot
- Operate HP SitePrint Robot during a real production.
- Complete basic HP SitePrint Robot maintenance operations

Operators who take this course and pass an exam testing comprehension will receive an HP SitePrint Certification for Operators.

After the conclusion of the training and successfully passing the exam, the Operator will have access to the training content as well as product updates and official product communications.

HP SitePrint Operator and Project Ramp up Carepack benefits

- Accelerate HP SitePrint Robot operation learning curve.
- Maximize HP SitePrint Robot productivity.

HP SitePrint Operator and Project Ramp up Carepack features

- Comprehensive technical training material
- Two-day on-site support for fast ramp-up

HP Operator and Project Ramp up Delivery specifications

HP Operator and Project Ramp up training is delivered as a single, contiguous event and service is limited to a single site.

During service, HP or HP-authorized partners will ensure that the product is operated within the environmental conditions outlined in the user documentation.

Location	<ul style="list-style-type: none">• (On-site) At customer premises to help your team improve:<ul style="list-style-type: none">○ CAD preparation○ Site preparation○ Operational set up and procedures.○ Layout Execution
Report	<ul style="list-style-type: none">• HP will develop and deliver a service completion report upon conclusion of the HP SitePrint Operators and Ramp Up Service.• Operators who take this course and pass an exam testing comprehension will receive an HP SitePrint Operator Certification.
Hours	<ul style="list-style-type: none">• Performed during local standard business hours on normal business days, excluding local public holidays.
Audience	<ul style="list-style-type: none">• Training must be supported by at least two (2) and maximum of five (5) members of your team. HP recommends this training for members of your team who will be responsible for:<ul style="list-style-type: none">○ Preparing CAD files○ Administrating and/or operating the equipment daily
Language	<ul style="list-style-type: none">• Training will be delivered in the local language whenever possible; otherwise, in English.

Other Operator and Project Ramp up considerations

- Defective hardware identified during HP SitePrint Operator and Project Ramp up training will be replaced or repaired under the HP warranty coverage terms.
- HP or an HP-authorized partner will contact you after the training experience (between one week and three months) to measure your satisfaction.

HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service, or the HP Limited Warranty provided with your HP Product.
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Customer responsibilities

Requirements	Specifications
Prior to HP SitePrint Operator Certification and Project Ramp up Service delivery	<ul style="list-style-type: none"> Provide HP or HP-authorized Specialist with as many details as possible about project environmental conditions and preparation.
During HP SitePrint Operator Certification and Project Ramp up Service up delivery	<ul style="list-style-type: none"> Participants must attend the entire HP-authorized instructor-led and face-to-face training. Trainer must have unrestricted access to all project locations or a suitable work area for the delivery of the training.
After HP SitePrint Operator Certification and Project Ramp up Service delivery	<ul style="list-style-type: none"> Participants must pass the exam with 70% correct answers for the successful completion of the course. Participants are required to repeat the entire course, at additional cost (additional HP SitePrint Operator Certification and Project Ramp Service cost), if they fail to pass the qualification exam after two unsuccessful attempts. Ensure that all operators or technicians working with the system are certified.

Service limitations

- HP or HP-authorized partner shall not be liable for any breakage during training sessions.
- Training visit is limited to knowledge transfer activities. The following activities are excluded from this service:
 - Service on hardware/equipment not covered by an HP warranty or Support Agreement, including non-HP products.
 - Services that, in the opinion of HP, are required due to unauthorized attempts by non-HP personnel to install, repair, maintain, or modify hardware, firmware, or software.

Service level and part number

SKU	NAME
U67MDE	HP SitePrint Operator Certification and Project Ramp up Service

For ordering clarifications, contact your HP authorized Specialist sales representative.