Poly Sync 20-M Speakerphone +USB-A to USB-C Cable

Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone — for conference calls and music anywhere you work. Take it wherever you go — it's got up to 20 hours of talk time.



*Product image may differ from actual product

Dynamic audio

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

Works the way you do

A programable button puts your favorite function at your fingertips — play / pause music, last-number redial and voice assistant — it's up to you. What's the status of a call? Know from a distance with the highly visible light bar.

Three-microphone array

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice — not the surrounding noise.

Full-duplex audio

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

Smartphone charger

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an USB-A port.

Up to 20 hours of battery life

Work on the go — the battery is ready for portable use with up to 20 hours of talk time on a full charge. 1

Datasheet



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Specifications



Compatible with

Compatible operating systems: Windows; macOS

Connectivity and communications

Bluetooth version: 5.1

Supported bluetooth profiles: A2DP; AVRCP; HFP; HSP; BLE

Connection type: USB Type-A (PC); USB Type-C* (PC); Bluetooth* (smartphone)

User interface features

Touch user controls: Call/answer end; Mute; Volume +/-; Programmable function button Button user controls: Power on/off; Bluetooth® pairing

Audio

Audio features:

Ideal for up to 4 m x 4 m room sizes

Full duplex audio

Noise and echo reduction

Bass reflect with dual passive radiators

Up to 7 ft / 2 m microphone pickup range

Microphone type: Three-microphone steerable array

Speaker bandwidth: 80 Hz to 20 kHz

Speaker size: 40 mm

Charge time: <4 hours

Nominal sound pressure level: 86 dB SPL

Frequency response (microphone): 100 Hz to 6.7 kHz

Battery

Battery life: Up to 20 hours (talk time)

Battery description: Rechargeable Li-ion

Battery capacity: 3200 mAh

Certifications

Certified collaboration software: Microsoft Teams

Applications supported

Management software:

Poly Lens

Plantronics Hub (desktop and mobile versions)

Plantronics Manager Pro suites (Asset Management and Adoption)

Minimum system requirements

USB Type-A port; USB Type-C® port; Bluetooth®

Weight and dimensions

Product Primary Color: Black

Weight (metric): 360 g

Product Dimensions (metric): $34 \times 95 \times 182 \, mm$

Package dimensions (metric): 188 x 60 x 211 mm

Package Weight (metric): 0.59 kg Cable length (metric): 715 mm Product number: 7S4M1AA

Warranty

Poly standard two-year limited warranty

What is in the box

Wired Speakerphone Travel case

Lanyard

BT600 Bluetooth® USB adapter

Key Selling Points Footnotes

¹Full charge time is 4 hours. ² Connects to: PC via USB-A or USB Type-C° cable (depending on model); smartphone via Bluetooth°.



