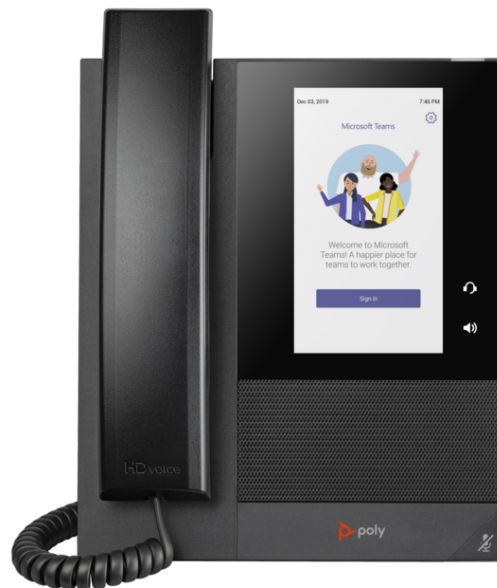


# Poly CCX 400 Business Media Phone for Microsoft Teams and PoE-enabled



\*Product image may differ from actual product

## "Entry-level" just got sweeter

The Poly CCX 400 is an entry-level business phone that's easy to use. Its interface is simple and intuitive. And contacts and meetings are one swipe or one tap away on a color touch screen.

### Sound your best

Hear every nuance with Poly HD Voice and Poly Acoustic Clarity technologies. Poly Acoustic Fence technology reduces distracting background noise and makes calling a pleasure.

### Stylish, ultra-usable design

Enjoy the ergonomic design and the intuitive user touchscreen interface that saves you the hassle of learning new features and functions. When a phone is this easy, better collaboration and productivity aren't far behind.

## Featuring Audio clarity

Conversations stay clear with Poly HD Voice and Poly Acoustic Clarity technologies.

### Distraction-free calls

Reduce distracting background noise with Poly Acoustic Fence technology.

### Touchscreen controls

Contacts and meetings are easily accessible via the color touchscreen with 5" multi-touch LCD display.

### IT friendly

Easy for IT to manage with provisioning and management of telephony deployment and support.

### Optional wall mount

Wall mountable with optional CCX 400 wall mount kit sold separately.

### Communications platforms

An IT manager's dream, this desk phone was created for communication and is optimized and certified to work with top virtual meeting providers.

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## Specifications

### Compatible with

**Compatible operating systems:** Android 12

### Display

**Aspect ratio:** 9:16

**Native resolution:** 720 x 1280

**Panel technology:** Color LCD

**Display size (diagonal):** 12.7 cm (5")

**Touch-enabled:** Gesture-based, multi-touch capable touchscreen

### Connectivity and communications

**External I/O ports:**

1 USB 2.0 Type-A (for media and storage applications)

2 RJ-45 (10/100/1000BASE-TX Mbps)

### User interface features

**Languages:** Arabic; Chinese; Czech; Danish; Dutch; English; French; German; Hungarian; Italian; Japanese; Korean; Norwegian; Polish; Portuguese; Romanian; Russian; Slovenian; Spanish; Swedish

### Audio

**Audio features:**

Poly HD Voice

Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression

Poly Acoustic Fence technology eliminates background noise when using a handset or wired headset

Poly NoiseBlockAI technology removes most background noise when using the speakerphone

TIA-920 wideband audio, type 1 compliant (IEEE 1329 full duplex)

Individual volume settings with visual feedback for each audio path

Voice activity detection

Comfort noise generation

DTMF tone generation (RFC 2833 and in-band)

Low delay audio packet transmission

Adaptive jitter buffers

**Frequency response (microphone):** 150 Hz to 7 kHz

**Audio codecs:** G.711 (A-law and  $\mu$ -law); G.722; G.722.1; G.729AB; iLBC; OPUS

### Other features

**Special features:** Unicode UTF-8 character support; Adjustable desk stand (2 positions)

### Power supply

**Power features:** Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 0)  
13 W (maximum)<sup>2</sup>

### Environmental

**Certifications and compliances:** AS/NZS 62368-1:17; Australia RCM; Brazil ANATEL; CISPR22 Class B; EEA; CE Mark; EN55024; EN55032 Class B; EN 62368-1; FCC Part 15 (CFR 47) Class B; IEC 60950-1 & IEC 62368-1; ICES-003 Class B; Japan MIC/VCCI; NZ Telepermit; Saudi Arabia CITC; So. Africa ICASA; So. Korea KC; UL 62368-1; VCCI Class B; Canada ICES and NRTL; China RoHS 2.0; Indonesia SDPPI; Mexico NYCE; Russia Customs Union

**Operating humidity range:** 5 to 95%

**Operating temperature range:** 0 to 40°C

**Storage temperature range:** -40 to 70°C

## Specifications

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# Poly CCX 400 Business Media Phone for Microsoft Teams and PoE-enabled

## Footnotes

### Messaging Footnotes

<sup>1</sup> Visit <https://www.poly.com/us/en/products/phones/ccx/ccx-400> for more detail.

### Technical Specifications Footnotes

<sup>1</sup> Most software-enabled features must be supported by the service provider platform. Please contact your IP PBX/softswitch vendor or service provider for a list of supported features. <sup>2</sup> External universal AC/DC adapter, 5 VDC, 3 A, 15 W (sold separately).