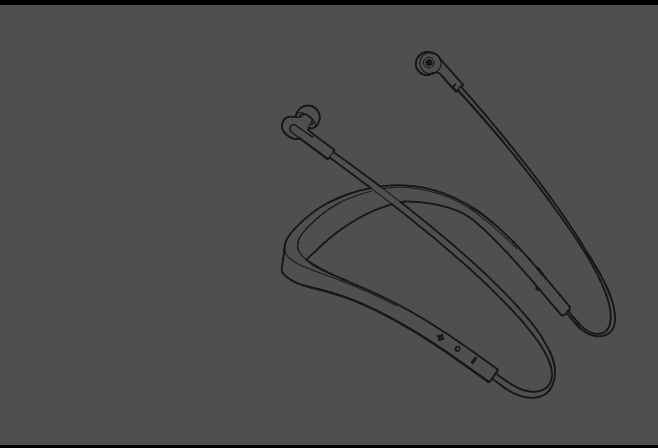
# JABRA HALO SMART



User Manual

jabra.com/halosmart

A BRAND BY

GN Netcom

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MADE IN CHINA
MODEL: OTE28

**Declaration of Conformity** can be found on www.jabra.com/CP/US/declarations-of-conformity

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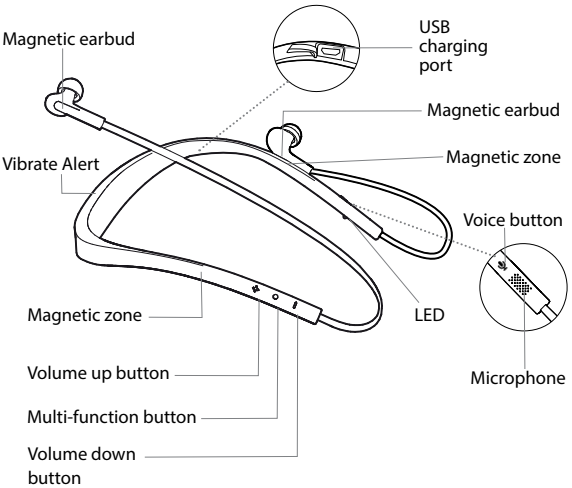
# 1. WELCOME

Thank you for using the Jabra Halo Smart. We hope you will enjoy it!

**JABRA HALO SMART FEATURES**

- Best in Class talk time - Up to 17 hours of talk time, and up to 15 hours of music time
- Premium Call Experience - Integrated wind noise protection for calls anywhere
- Premium Wireless Sound - 10mm speakers
- All day durability - Dust and water resistance IP54 rated
- One Touch Voice Control - Dedicated Google now/Siri/Cortana button for instant voice commands
- All day comfortable fit - Contoured all day wearing design, with magnetic cord management
- Audio made smarter with announcements - Text message, Calendar and email read outs (Android phones)
- Never miss a call - Vibrate alert

# 2. PRODUCT OVERVIEW



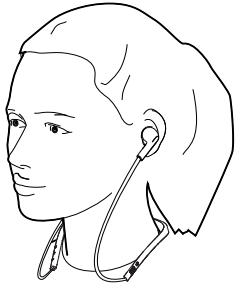

## 2.1 INCLUDED ACCESSORIES

USB charging cable

Large Medium Small Extra small

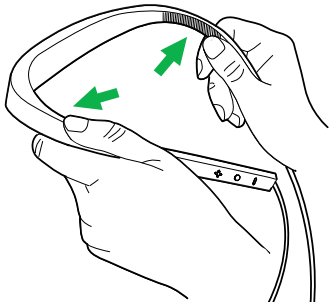
# 3. HOW TO WEAR

Halo Smart is designed to be worn around the neck.



## 3.1 SHAPING THE NECKBAND

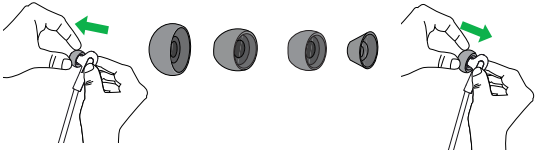
The neckband can be shaped to fit your neck by bending the neckband at the Flex zones, for the ultimate comfort and stability.



## 3.2 GETTING THE CORRECT FIT

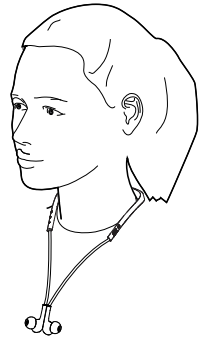
The headset is supplied with four EarGel sizes: large, medium, small and extra small.

It is highly recommended to find the EarGel that best fits your ear for the optimal sound experience. The correct EarGel will feel tight and will seal out background disturbances.

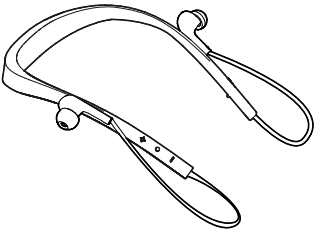


## 3.3 USING THE MAGNETIC EARBUDS

The earbuds can be magnetically snapped together for convenient cable management. When the earbuds are snapped together your music will be paused.



Alternatively, the earbuds can be magnetically attached to the neckband.



# 4. HOW TO CHARGE

To charge the headset, gently pull open the charging cover to expose the micro-USB charging port and connect to a power supply. It is recommended to charge the headset using the supplied Jabra charging cable, however it is possible to charge the headset using your mobile phone charger.

It takes approx. 2 hours to fully charge the headset.

**NOTE**: The lifetime of the battery may be significantly reduced if the headset is left uncharged for a long period of time. It is recommended to recharge the headset at least once a month.

## 4.1 BATTERY STATUS

To see and hear the current battery status, tap the **Volume up** or **Volume down** button when not listening to music or on a call.

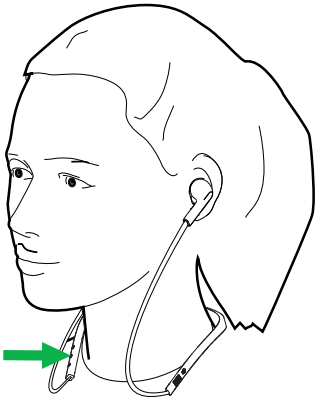
| WHAT YOU SEE | WHAT YOU HEAR | WHAT IT MEANS |
|---|---|---|
| | Full battery | 50-100% battery |
| | Medium battery | 20-50% battery |
| | Low battery | 20% or below battery |

# 5. HOW TO CONNECT

## 5.1 TURNING THE HEADSET ON/OFF

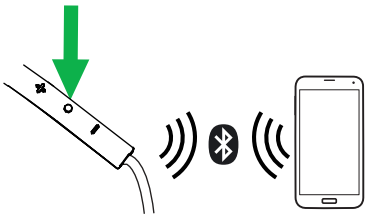
**On**: Press and hold the **Multi-function** button for 3 seconds. The LED will flash green.

**Off**: Press and hold the **Multi-function** button for 5 seconds. The LED will flash red.

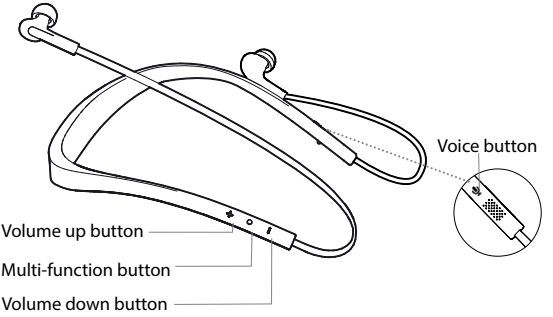


## 5.2 CONNECT TO YOUR MOBILE PHONE

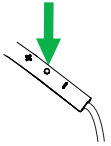
1. Turn on Bluetooth on your mobile phone.
2. Ensure that the headset is off, and then press and hold (5 secs) the **Multi-function** button until the LED flashes blue and you hear an announcement in the headset.
3. Wear the headset and follow the voice-guided connection instructions.

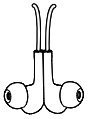
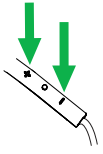
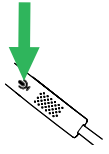


# 6. HOW TO USE




## 6.1 CALLS & MUSIC

| CALLS & MUSIC | | |
|---|---|---|
|  Multi-function Button | Turn on headset | Press and hold (3 sec) the **Multi-function** button |
| | Turn off headset | Press and hold (5 sec) the **Multi-function** button |
| | Play/pause music | Tap the **Multi-function** button |
| | Answer/end call | Tap the **Multi-function** button |
| | Reject call | Double-tap the **Multi-function** button |

| | | |
|---|---|---|
|  Magnetic earbuds | Answer/end call | Detach/attach the Magnetic earbuds |
|  Volume up button<br>Volume down button | Adjust volume | Tap the **Volume up** or **Volume down** button, when listening to music or on a call |
| | Skip track forward | Press and hold (1 sec) the **Volume up** button |
| | Skip track backwards | Press and hold (1 sec) the **Volume down** button |
| | Battery status | Tap the **Volume up** or **Volume down** button, when not listening to music or on a call |
|  Voice button | Activate Siri/Google Now/ Cortana | Tap the **Voice** button, when not on a call |
| | Mute/ un-mute microphone | Tap the **Voice** button, when on a call |

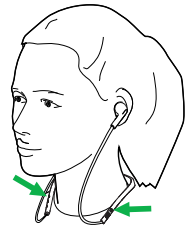
## 6.2 HEADSET VOICE GUIDANCE

Headset voice guidance are voice announcements intended to guide you or give headset status updates (e.g. connection and battery status).

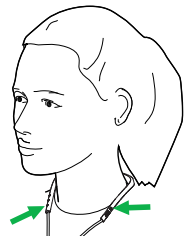
### HOW TO TURN VOICE GUIDANCE ON/OFF

Voice guidance is enabled by default.

**Voice Guidance On**: Ensure the headset is powered on, and then simultaneously press and hold the **Volume up** button and the **Voice** button for 1 second.

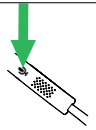


**Voice Guidance Off**: Ensure the headset is powered on, and then simultaneously press and hold the **Volume down** button and the **Voice** button for 1 second.



## 6.3 PHONE VOICE COMMANDS (SIRI, GOOGLE NOW, CORTANA)

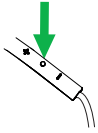
Phone voice commands enable you to speak to Siri/Google Now/Cortana on your mobile phone using your headset. For more information on using Siri, Google Now, or Cortana, please refer to your phone's user manual.



| | |
|---|---|
| Activate Siri/Google Now/Cortana (phone dependent) | Tap the **Voice** button, when not on a call |

## 6.4 MULTIPLE CALL HANDLING

The headset can answer or reject calls when you are already on a call.

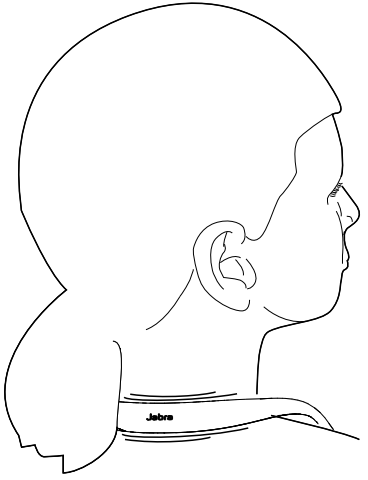


| | |
|---|---|
| End current call and answer incoming call | Tap the **Multi-function** button |
| Reject incoming call, when on a call | Double-tap the **Multi-function** button |
| Put current call on hold, and answer incoming call | Press and hold (1 sec) the **Multi-function** button |
| Switch between the current call and the call on hold | Press and hold (1 sec) the **Multi-function** button |

## 6.5 VIBRATE ALERT

The headset will vibrate whenever it is powered on/off, connected to your mobile phone, or when there is an incoming call.

Vibrate Alert is enabled by default, and can be disabled using the Jabra Assist app (Android only).



## 6.6 HOW TO RESET THE HEADSET

Resetting the headset will clear the list of connected devices.

**Reset the headset**: Ensure the headset is powered on, and then simultaneously press and hold the **Volume up** button and the **Multi-function** button for 5 seconds. You will then need to restart the headset.

# 7. JABRA ASSIST APP

The Jabra Assist app is a free app for iOS or Android devices that enables you to:

- Enable/disable vibration
- Enable/disable message read-out
- And more..

Jabra Assist

**Android download - Google Play**
**iOS download - App Store**

# 8. SUPPORT

## 8.1 FAQ

View the FAQs on jabra.com/halosmart

## 8.2 HOW TO CARE FOR YOUR HEADSET

- Always store the headset with the power off and safely protected.
- Avoid storage at extreme temperatures (above 85°C/185°F or below -20°C/-4°F). This can shorten battery life and may affect the headset.

# 9. TECHNICAL SPECIFICATIONS

| JABRA HALO SMART | SPECIFICATION |
|---|---|
| Weight: | 38 g (1.34 oz) |
| Dimensions: | L 159 mm x W 43 mm x H 179 mm |
| Microphones: | Omni-directional microphone |
| Microphone frequency range: | 200 Hz - 6.3 kHz |
| Microphone SLR: | 10dB +/- 5dB |
| Speaker type: | 10 mm neodymium magnet speaker |
| Speaker sensitivity: | 97 ±3dB/mW at 1 KHz |
| Speaker impedance: | 16 ohm |
| Speaker max input power: | 8 mW |
| Speaker frequency range: | 20 Hz - 20 kHz |
| Operating range: | Up to 10 m/33 ft (phone dependent) |
| Bluetooth version: | 4.0 |
| Paired devices: | Up to 8, connected to two at the same time (MultiUse™) |

| JABRA HALO SMART | SPECIFICATION |
|---|---|
| Supported Bluetooth profiles: | Headset profile (v1.2), hands free profile (v1.6), A2DP (v1.2), AVRCP (v1.4) |
| Talk time: | Up to 17 hours |
| Music time: | Up to 15 hours |
| Standby time: | Up to 22 days |
| Charging time: | Approx. 2 hours |
| Operating temperature: | -10°C to 55°C (15°F to 131°F) |
| Storage temperature: | -20°C to 85°C (-4°F to 185°F) |
| Pairing passkey or PIN: | 0000 |
| Product materials: | Silicone, PC/ABS, PMMA, PA, PET, TPE and TPU |

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