

Poly EncorePro HW710 Single Ear Headset +Carry Case +Quick Disconnect



*Product image may differ from actual product

Better contact center calls

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats. So, both caller and agent feel heard and secure.

Empower your agents

Enjoy all-day comfort, superior audio quality, and built-in control. A better call center experience benefits both teams and customers, ultimately leading to improved business outcomes.

Hear every word

Perfect for busy contact centers, these headsets guarantee clear and distraction-free communication, allowing both parties to hear each other without any difficulty. Thanks to precision positioning and effective noise cancellation.

Featuring

Noise-canceling mic

Experience richer and clearer conversations with our wideband audio and noise-canceling microphone. Say goodbye to listening fatigue as it reduces strain and enhances the overall call quality.

Unique boom design

Conveniently situated microphone arm stays clear of user's peripheral vision while the unique, extendable boom ensures precise positioning and enables optimal noise cancellation.

Sleek design + materials

Enjoy an elegant, satin finish and slim, stylish design that adds a touch of sophistication. Our headsets feature premium nylon composite materials, ensuring an ultralightweight design without compromising on durability.

Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.

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Specifications

Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

Connectivity and communications

Connection type: Wired USB Type-A

Ear cushions: Artificial leather (surface material)

Headphone type: On-ear (monoaural)

Audio

Audio features:

Noise cancellation (NC)

Passive noise cancellation (PNC)

Acoustic protection technology: SoundGuard¹

Microphone type: Noise canceling

Microphone bandwidth: 100 Hz to 6.8 kHz

Speaker bandwidth: 80 Hz to 20 kHz

Speaker size: 28 mm

Frequency response (microphone): 100 Hz to 6.8 kHz

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Specifications

Minimum system requirements

USB Type-A port

Weight and dimensions

Product Primary Color: Black

Weight: 53 g

Product dimensions: 11.1 x 14.9 x 6.7 cm

Package weight: 7600 g

Package dimensions: 13.78 x 17.8 x 5.46 cm

Master carton quantity: 36

Master carton dimension: 29 x 35 x 20 cm

Master carton weight: 12.6 kg

Cartons per layer: 6

Pallet (layers): 3

Cartons per pallet: 18

Products per layer: 216

Products per pallet: 648

Pallet weight: 357 kg

Pallet dimensions: 101.6 x 121.9 x 127.3 cm

Cable length: 890 mm

UPC number: 197961805550

Product number: 8R708AA

Product name: Poly EncorePro HW710 Single Ear Headset

+Carry Case +Quick Disconnect

Warranty

Poly standard two-year limited warranty

Country of origin

Country of origin: Made in Mexico

What is in the box

Headset

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Footnotes

Messaging Footnotes

¹ Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-700> for more detail. ² Available on QD models only.

Technical Specifications Footnotes

¹ Protects against Acoustic Shock by limiting sounds to below 118 dBA.