

# Poly EncorePro HW710 Single Ear Headset +Carry Case +Quick Disconnect



\*Product image may differ from actual product

## Better contact center calls

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats. So, both caller and agent feel heard and secure.

### Empower your agents

Enjoy all-day comfort, superior audio quality, and built-in control. A better call center experience benefits both teams and customers, ultimately leading to improved business outcomes.

### Hear every word

Perfect for busy contact centers, these headsets guarantee clear and distraction-free communication, allowing both parties to hear each other without any difficulty. Thanks to precision positioning and effective noise cancellation.

## Featuring

### Noise-canceling mic

Experience richer and clearer conversations with our wideband audio and noise-canceling microphone. Say goodbye to listening fatigue as it reduces strain and enhances the overall call quality.

### Unique boom design

Conveniently situated microphone arm stays clear of user's peripheral vision while the unique, extendable boom ensures precise positioning and enables optimal noise cancellation.

### Sleek design + materials

Enjoy an elegant, satin finish and slim, stylish design that adds a touch of sophistication. Our headsets feature premium nylon composite materials, ensuring an ultralightweight design without compromising on durability.

### Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

### Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.

### Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.

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## Specifications

### Compatible with

**Compatible operating systems:** Windows 11; Windows 10; macOS

### Connectivity and communications

**Connection type:** Wired USB Type-A

**Ear cushions:** Artificial leather (surface material)

**Headphone type:** On-ear (monoaural)

### Audio

#### Audio features:

Noise cancellation (NC)

Passive noise cancellation (PNC)

**Acoustic protection technology:** SoundGuard<sup>1</sup>

**Microphone type:** Noise canceling

**Microphone bandwidth:** 100 Hz to 6.8 kHz

**Speaker bandwidth:** 80 Hz to 20 kHz

**Speaker size:** 28 mm

**Frequency response (microphone):** 100 Hz to 6.8 kHz

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## Specifications

### Minimum system requirements

USB Type-A port

### Weight and dimensions

**Product Primary Color:** Black

**Weight:** 53 g

**Product dimensions:** 11.1 x 14.9 x 6.7 cm

**Package weight:** 7600 g

**Package dimensions:** 13.78 x 17.8 x 5.46 cm

**Master carton quantity:** 36

**Master carton dimension:** 29 x 35 x 20 cm

**Master carton weight:** 12.6 kg

**Cartons per layer:** 6

**Pallet (layers):** 3

**Cartons per pallet:** 18

**Products per layer:** 216

**Products per pallet:** 648

**Pallet weight:** 357 kg

**Pallet dimensions:** 101.6 x 121.9 x 127.3 cm

**Cable length:** 890 mm

**UPC number:** 197961805550

**Product number:** 8R708AA

**Product name:** Poly EncorePro HW710 Single Ear Headset

+Carry Case +Quick Disconnect

### Warranty

Poly standard two-year limited warranty

### Country of origin

**Country of origin:** Made in Mexico

### What is in the box

Headset

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## Footnotes

### Messaging Footnotes

<sup>1</sup> Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-700> for more detail. <sup>2</sup> Available on QD models only.

### Technical Specifications Footnotes

<sup>1</sup> Protects against Acoustic Shock by limiting sounds to below 118 dBA.

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January 2025

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