Poly ATA 402 2FXS Voice Port VoIP Adapter with Open SIP and Power Supply

Make any phone an IP phone

Convert analog phones to digital IP phones – easily and benefit from the sustainable and cost-effective solution that allows you to retain existing phones, streamline management and faxing. No ethernet, Wi-Fi[1] enables VoIP access without ethernet.

*Product image may differ from actual product

Extend analog phone capability
Reutilize your analog phone with the Poly ATA 400 Series and take advantage of VoIP calling. Get the advantage of digitization, access a dial tone over the network without replacing your existing phones.

Management via PDMS-SP & APIs
The PDMS-SP cloud service lets you configure, modify, troubleshoot, and maintain all the Poly ATA 400 devices and phones they are connected to across your organization. API support enables real-time ATA status monitoring.

Two FXS ports for VoIP & fax
Two FXS ports let you make and receive calls and faxes over the internet using SIP-based VoIP and T.38 services. Multiple Poly ATA 402 devices can be used in a single room. A PC port provides a bridge to other network devices.

Easy deployment
Effortless deployment with Poly ATA 402: connect analog phone, power source, and internet for a seamless transition to digital IP communication. Repurpose phones in minutes with a simple setup.

Analog to digital made easy
Poly ATA 402 helps analog telephony join the digital world, transitioning from Public Switched Telephone Network (PSTN). As regions worldwide shift to digital networks, our solution keeps you connected.

Wi-Fi via USB
With a WiFi USB adapter, sold separately, you can access Wi-Fi for VoIP even when ethernet isn't available, keeping your communication flowing smoothly in any situation.

Datasheet

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Specifications

Connectivity and communications
External I/O ports:
1 RJ-45
1 USB 2.0 Type-A (for media and storage applications)
2 RJ-11

Battery
Power features:
External universal AC adapter: 5V 1A DC
100 - 240 VAC, 0.3 A, 50/60 Hz (26-34 VA)

Audio
Audio codecs:
OPUS
G.711 (A-law, 64 kbps)

Environmental
Certifications and compliances: FCC part 15 (CFR 47) class B, CE
Operating humidity range: 5 to 95%
Operating Temperature Range (Celsius) / Operating Temperature Range (Fahrenheit): 0 to 40°C /
Storage temperature range (Celsius) / Storage temperature range (Fahrenheit): -40 to 70°C /

Certifications
Certified collaboration software: Zoom[1]

Applications supported
Management software:
Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management

Security
Security management:
HTTPS secure provisioning
Local Access Interface: IVR password

Network
Supported network protocols:
LLDP-MED for VLAN discovery
IPv4
TCP (RFC 793) in SSL/TLS
Domain Name System (DNS): A records (RFC 1706), SRV records (RFC 2782), RTP (RFC 1889, 1890), RFC 5966
VoIP features:
SIPv2 (RFC 3261, 3262, 3263, 3264)
Four (4) service provider configuration profile assignments (ITSP 1-4)

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Telephony and call handling features:
Call return
Call routing rules

Weight and dimensions
Product Primary Color: Black
Weight (metric): 85 g
Product Dimensions (metric): 9.6 x 9.6 x 2.2 cm
Package dimensions (metric): 11.9 x 20.2 x 5.2 cm
Package Weight (metric): 112.1 g
UPC number: 197497475784
Product number: 8F3H5AA

Country of origin
Country of origin: Made in China

Warranty
Poly standard one-year limited warranty

What is in the box
Quick start guide
AC power adapter
Ethernet cable
ATA400 Voice Service Bridge and Telephone Adapter

Key Selling Points Footnotes
[1] WiFi connectivity requires a Wi-Fi USB adapter, sold separately. [2] The Poly ATA 402 is Microsoft supported. Through Microsoft Teams SIP Gateway, it provides basic telephony on Microsoft Teams.

Technical Specifications Footnotes
[1] Additional service provider platforms are supported.