Poly EncorePro HW720 Binaural Headset + Carry Case

Better contact center calls

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats. So, both caller and agent feel heard and secure.

*Product image may differ from actual product

Empower your agents
Enjoy all-day comfort, superior audio quality, and built-in control. A better call center experience benefits both teams and customers, ultimately leading to improved business outcomes.

Hear every word
Perfect for busy contact centers, these headsets guarantee clear and distraction-free communication, allowing both parties to hear each other without any difficulty. Thanks to precision positioning and effective noise cancellation.

Noise-canceling mic
Experience richer and clearer conversations with our wideband audio and noise-canceling microphone. Say goodbye to listening fatigue as it reduces strain and enhances the overall call quality.

Unique boom design
Conveniently situated microphone arm stays clear of user's peripheral vision while the unique, extendable boom ensures precise positioning and enables optimal noise cancellation.

Sleek design + materials
Enjoy an elegant, satin finish and slim, stylish design that adds a touch of sophistication. Our headsets feature premium nylon composite materials, ensuring an ultra light weight design without compromising on durability.

Expanded compatibility
Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

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Specifications

Connectivity and communications

Connection type: Wired USB Type-A
Ear cushions: Artificial leather (surface material)
Headphone type: On-ear

Audio

Audio features:
Noise cancellation (NC)
Passive noise cancellation (PNC)
Microphone type: Omnidirectional
Microphone bandwidth: 100 Hz to 6.8 kHz
Speaker bandwidth: 80 Hz to 20 kHz
Speaker size: 28 mm
Frequency response (microphone): 100 Hz to 6.8 kHz

Environmental

Acoustic protection technology: SoundGuard[1]

Minimum system requirements

USB Type-A port

Weight and dimensions

Product Primary Color: Black
Package dimensions (metric): 175 x 149 x 55 mm
Cable length (metric): 890 mm
UPC number: 197498152424
Product number: 8R707AA

Warranty

Poly standard two-year limited warranty

What is in the box

Headset

Key Selling Points Footnotes
[1] Visit https://www.poly.com/us/en/products/headsets/encorepro/encorepro-700 for more detail.
Feature Messaging Footnotes
[2] Available on QD models only.
Technical Specifications Footnotes
[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

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