Alienware Pro Wireless Gaming Keyboard

User's Guide

Regulatory Model: PRO-KB/UD2402c





- NOTE: A NOTE indicates important information that helps you make better use of your computer.
- △ CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.
- MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

Copyright © 2024 Dell Inc. or its subsidiaries. All rights reserved. Dell Technologies, Dell, and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.

2024 – 08 Rev. A01

Contents

What's in the box4				
Product overview5				
Features				
Function keys7				
Functions				
Setting up your keyboard9				
Turn on your keyboard				
Bluetooth wireless connection mode 12 Wired connection mode 13				
Charging your keyboard14				
Using USB-A to USB-C adapter				
Using the USB-C to USB-C cable				
Low battery				
Removing keycaps and swapping switches				
Alienware Command Center (AWCC)17				
Installing AWCC through Windows update				
Installing AWCC from the Dell Support website 17				
Using Alienware Command Center 6.1 and later				
Save Preset				
Setting up lighting and animation				
Assign and create Keybind				
Button Remapping				
Controls				
Battery Saver mode				
Updates				
Firmware update				
USB dongle pairing				
Disabling the modified keys temporarily				
Specifications				
Troubleshooting				
Charging power requirement				
Statutory information				

What's in the box





- 1. Alienware Pro Wireless Gaming Keyboard
- 2. USB-C to USB-C cable
- 3. USB-A to USB-C adapter
- 4. Type-C dongle
- 5. Dongle extender
- 6. Keycap and switch puller
- 7. Alienware sticker
- 8. Quick Start Guide
- 9. Regulatory document



Product overview



Callout features

4 5

6

Description

1	Function keys	Enables secondary function.
2	Profile key	Toggles between five keyboard lighting effects.
3	Dual-angle adjustable feet	Enables you to adjust the keyboard feet tilts in two different angles.
4	Power slider	Turn on or turn off the keyboard.
5	Type-C dongle storage dongle	Press to take out or place the Type-C dongle in the slot.
6	Mode switch button	Toggle to switch keyboard connection mode.

Features

Alienware Pro Wireless Gaming Keyboard is the first Alienware professionalapproved gaming keyboard that is designed and engineered for Esports.

Key features include:

- Tri-Mode connections: Wireless 2.4 GHz, Bluetooth 5.1, and Wired USB
- Alienware hot-swappable linear mechanical switches (greater than 100 million switch durability)
- Polybutylene Terephthalate (PBT) double-shot keycaps
- Compact 75% form factor
- Two layers sound dampening pad
- AlienFX per-key RGB backlighting

Function keys



Ca	llout functions	Function keys	Keyboard behavior
1	FN lock	Press 🛄 + 🛄	Locks the F1 to F12 secondary functions.
2	Win lock •	Press 🕅 + 🕅 (FN+F1)	Disables the Windows key function.
3	Brightness control	Press 📺 + 🗂 (FN+F5) Press 📺 + 🗂 (FN+F6)	Decreases brightness. Increases brightness from current intensity or default intensity.
			NOTE: Alienware Pro Wireless Gaming Keyboard has 10 brightness levels. The default keyboard-backlight brightness out of the box is at 5.
4	Media playback	Press + (FN+F9) Press + (FN+F10) Press + (FN+F11) Press + (FN+F11) Press + (FN+F12)	Fast backward Play or Pause Stop Fast forward
5	Profile • switch	Press 🛄	Switches between lighting setup stored in keyboard
6	FN switich •	$Press\left[\overset{\sim}{1}\right] + \left[\overset{\circ}{1}\right] \sim \left[\overset{\sim}{1}\right]$	Switches between different FN functions from F1 to F12

Functions

Function key	Secondary function
ESC	Function (FN) lock
Fl	Windows lock
F5	Keyboard lighting dim down
F6	Keyboard lighting brightness up
F9	Media control: Back
F10	Media control: Play or Pause
Fll	Media control: Stop
F12	Media control: Forward

Primary keys	Secondary function require FN+[primary keys] to run
Mute	Print screen
Volume up	Scroll lock
Volume down	Pause break
Up	Page up
Down	Page down
Left	Home
Right	End

Setting up your keyboard

Turn on your keyboard

Slide the power slider on the keyboard to turn on the keyboard.



NOTE: You can use your gaming keyboard without installing the Alienware Command Center (AWCC).

2.4G wireless Connection Mode

1. Press to remove the Type-C dongle from the keyboard dongle compartment.



2. Connect the Type-C dongle to your computer or to the USB-A to USB-C adapter.



3. Ensure that the keyboard is in or switched to 2.4G wireless connection mode.



You can also connect the Type-C dongle and USB-C cable to the dongle extender.



NOTE: It is recommended to use a dongle extender to enhance wireless connection stability.

Bluetooth wireless connection mode

- 1. Press the connection mode button to switch from 2.4G to Bluetooth 1(1*****). Keyboard RGB blinks to indicate connection mode change.
- 2. Press and hold the connection mode selection button for three seconds to activate Bluetooth pairing.
- 3. Check your computer to view the new Bluetooth device. There will be pop-up notification with PIN, enter the PIN to connect to new Bluetooth device.
- 4. To connect to a different computer, you can switch between Bluetooth 1 (1≱), Bluetooth 2 (2≱), or Bluetooth 3 (3≱), and repeat the above steps for a new connection.



Wired connection mode

Your computer may have a Type-C or Type-A port. If your computer has a Type-C port, connect your keyboard to the computer through the USB-C to USB-C cable (default). If your computer has a Type-A port, connect your keyboard to the computer using the USB-C to USB-C cable through the USB-A to USB-C adapter.

When the keyboard is connected to your computer through the wired cable, the connectivity switches from wireless or Bluetooth to wired connection (USB). Wired mode takes priority and disables the multidevice connectivity..



Charging your keyboard

European Union (EU) has a common charger requirement for wireless products that have embedded rechargeable battery. For more information about the EU charging power requirements, see Charging power requirement.

Using USB-A to USB-C adapter

Connect the USB-C end of the cable to the USB-A to USB-C adapter and the USB-A end of the adapter to your computer and the other end of the cable to the keyboard.

Using the USB-C to USB-C cable

Connect the USB-C end of the cable to your gaming keyboard and connect the USB-C end of the cable to the USB-C port on your computer. When the keyboard is charging, the Profile key lights up in amber color.

- The estimated time to fully charge your keyboard with the cable is 4.5 hours with 1.5 A input current.
- The estimate time to full charge with the cable provided is 7 hours by using standard USB 3.0 ports is seven hours.
- The estimate time to full charge with the cable provide is 12 hours by using standard USB 2.0 ports is 12 hours.



Low battery

When the battery is lower than 10%, the Profile key blinks in amber color. It is highly recommended to charge your keyboard immediately.



NOTE: In the low battery status, the P key blinks in amber color for five seconds and rests for 20 seconds in a periodic cycle.



- After 30 min of inactivity, the keyboard will go to sleep mode (if in RF/BT mode).
- In sleep mode, any keyboard activity such as pressing the keyboard button wakes up the keyboard.

Removing keycaps and swapping switches

1. It is recommended to turn OFF keyboard. Switch the power slider on the keyboard.



2. It is recommended to unplug cable from the keyboard before removing switches.



- 3. It is recommended to use an antistatic or ESD wrist band while working on switch replacement..
- 4. Use the keycap puller to clamp on a keycap and gently pull upwards to detach the keycap from the switch.
- 5. Use the switch puller to clamp on a switch and gently pull upwards to remove the switch from the keyboard.
- 6. Align the switch pins to respective sockets and gently press new switches into the printed circuit board (PCB). Ensure that they are aligned correctly, and snap into place.





NOTE: Handle the keycaps and the switches gently (keycaps and switches not covered by warranty).

Alienware Command Center (AWCC)

Installing AWCC through Windows update

Connect your Alienware peripheral to your computer using the USB port. A prompt appears informing you that AWCC installation is initiated.

The AWCC application is downloaded and installed automatically. AWCC installation takes up to ten minutes to complete.

Installing AWCC from the Dell Support website

1. Download AWCC 6.1 or later versions of the application by following the steps below:

- a. Go to www.dell.com/driver.
- b. Type "Pro Wireless Gaming Keyboard" in **Identify your product or search support** text box then click **Search**.
- c. Select Windows 11 under the operating system.
- d. Download the appropriate software type for your computer.

MOTE:

• If you have a non-Alienware or a non-Dell computer, click the Download button of the Alienware Command Center Application for third-party computer.

 If your computer already has AWCC preinstalled, and you want to reinstall the software, click the Download button of the Alienware Command Center Application.

- 2. Browse to the folder where you saved the setup files.
- 3. Double-click the setup file and follow the on-screen instructions to install the application.

You will see the **Alienware Command Center** under **All apps** in **Start** menu after the application is installed successfully. Launch **Alienware Command Center** to start the application from the **Start** menu.

Using Alienware Command Center 6.1 and later

Alienware Command Center is an application to configure supported Dell gaming devices.

Dashboard screen



Dashboard screen on non-Alienware and non-Dell computers



Key features



- 1. Click the Pro Wireless Gaming Keyboard image on the **DASHBOARD** to go to **ALIENFX**.
- 2. In the **SYSTEM** tab, select **ALIENFX PRESET**. You can perform the following functions:
 - a. **LIGHTING**: Configure the lighting of the keyboard.
 - b. **KEY BINDS**: Reassign the function of keys.
 - c. **SETTING**: Configure the device settings.

Battery level indicator –The battery level and the battery level indicator icon are shown in the keyboard image upon hovering the mouse pointer over the battery icon. The indicator is shown in blue color when the battery level is Normal. The indicator turns yellow color when the battery level is low and red color when the battery level is critically low.

Charging indicator – The battery level indicator is overlaid with a lightning symbol during battery charging.

- 3. Click **SAVE PRESET** –To save the themes/presets (lighting, macros) created in AWCC, to the device onboard memory profiles
- 4. Click **Button Remapping** Ability to reassign the essential functions of most keys. Also includes ability to click directly on the keyboard key to create macros

Keyboard in Bluetooth mode:

LIGHTING, KEY BINDS and SETTING features are not accessible in AWCC when the keyboard is connected to the computer in Bluetooth mode. The battery level indicator and the charging indicator are shown in the grayed-out keyboard image.



Connect the keyboard in wired mode or 2.4G wireless mode to access the full feature of the keyboard.

Save Preset

Pro Wireless Gaming keyboard allows the user to save the themes/presets (lighting, macros) created in AWCC, to the device onboard memory profiles, then the profiles can be switched using **Profile** key (**P-key**) in the device.

۲	< ALIENFX™ SYSTEM			- o ×
Ω Θ	ㅅ□━━			
=				
ø		// STORE PRESETS TO D	EVICE MEMORY	
2.6			Dynamic Presets 🕕	Controls Battery Update
			Add presets to slot 2 $+$	Firmware Versions
		Please choose a save	Add presets to slot 3 +	
			Add presets to slot 4 $+$	
			Add presets to slot 5 +	
			terrer for the second	
			X LANCEL V SAVE	
6				
۲				
0				× CANCEL × SAVE PRESET

- 1. Click the **ALIENFX** icon.
- 2. In the **SYSTEM** tab, select **ALIENFX PRESET**. Click **LIGHTING** from the right panel.
- 3. Select the **Effect** from the drop-down list for **STATIC (ALWAYS ON)** or **ON KEY PRESS** modes.
- 4. For **STATIC (ALWAYS ON)**, select the section of the keys or all sections that you want to apply the animation above the keyboard image.
- 5. From the menu of supported animations, select one of the following:

Off, Color, Pulse, Morph, Breathing, Spectrum, Single Color Wave, Rainbow Wave, Scanner, or Static Default Blue

- 6. Click **Save Preset to Device** to applied lightings and can be stored in specific profile .
- 7. Repeat same steps to store in other available profiles .

Setting up lighting and animation

Pro Wireless Gaming Keyboard enables you to change the lighting effect of the keyboard except the **Profile Key** through AWCC and store it in the device.

Dashboard screen



- 1. Click the **ALIENFX** icon.
- 2. In the **SYSTEM** tab, select **ALIENFX PRESET**. Click **LIGHTING** from the right panel.
- 3. Select the lighting effect from the drop-down list for **STATIC (ALWAYS ON)** or **ON KEY PRESS** modes.
- 4. For **STATIC (ALWAYS ON)**, select the section of the keys or all sections that you want to apply the animation above the keyboard image.
- 5. From the menu of supported animations, select one of the following:

Off, Color, Pulse, Morph, Breathing, Spectrum, Single Color Wave, Rainbow Wave, Scanner, or Static Default Blue.

- 6. For **Color** animation, define the color of the keyboard animation effect by following these steps:
 - a. Choose color using the color wheel bubble or enter the RGB value of the required color or select from the **PRESET COLORS.**
 - b. Adjust the brightness.
 - c. Adjust the tempo of the animation effect.

7. For **Rainbow Wave** animation, you can select the direction of the lighting effect and the tempo:

Left to Right, Right to Left, Bottom to Top, or Top to Bottom.

8. For **ON KEY PRESS** modes, from the menu of supported animations select one of the following options:

Off, Pulse, Morph, Breathing, Spectrum, Reactive, Single Color Rain Drops, Rainbow Rain Drops, Arrows, Fireworks, Single Color Wave, Rainbow Wave, Scanner, or X-Ray.

9. Click **SAVE PRESET** to save your changes.

Assign and create Keybind

Keybind is a feature to reassign the original function of any keys except the **Profile Key.**

Keybind creation

						// CREATE NEW KEYBIND × ALIENFX ^{IM} PRESET Preset_1	
		0		53		Presidente All Keybinds	
		_				Hit Some Keys	
	1 - 1	1 2	0 3	# 4	\$ 5%	My Keybinds	
		_		_		Disable Key	
					R	Select Roybind Select a Koybind	
		A	S	P	F		
			Z	×	C V		
	CTRL						
Ø							

- 1. Click the **ALIENFX** icon.
- 2. In the **SYSTEM** tab, select **ALIENFX PRESET**. Click **KEY BINDS** from the right panel.
- 3. Click **CREATE NEW MACRO** to create a new keybind of the following types and map the keybind to any key except the **Profile Key (P-key)**:
 - a. **REMAPPING** Button Remapping can be done by selecting any key on the keyboard in AWCC. Remapping cannot be done by using Create new Macro Option .
 - b. **KEYSTROKE** Select a keystroke by pressing a key on the keyboard.
 - b. **MACRO** Record a series of keystroke.
 - NOTE: KEYSTROKE and MACRO keybinds can repeat the keystroke once, repeat by switching the keystroke, repeat the keystroke while key is pressed, or to repeat the keystroke for several times.
 - c. **SHORTCUT** Open a program file, a folder, a computer, or an Internet address.
 - d. **TEXTBLOCK** Record a block of text.

4. Click $\ensuremath{\textbf{RESET}}\xspace{\ensuremath{\textbf{ALL}}\xspace{\ensuremath{\textbf{KEYS}}\xspace{\ensuremath{\textbf{cl}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{rest}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{rest}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{rest}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{cl}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\textbf{sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath{\sc}}\xspace{\ensuremath$

5. Click **SAVE PRESET** to save your changes.

Keybind assignment

C COMUS REVENS RECT C COMUS REVENS REVENS RECT C COMUS REVENS REVENS C COMUS REVENS C	۲	<a href="mailto: SYSTEM	- o ×
C COMUS CONSTRUCTOR C COMUS C			
			l'essa
	at a		từ setting
	a.	ALIENFX TM PRESET Preset_1	
LAILEN VALUS ED		Deek 40 op 10 Store Preses To Desce 10 CRATE NEW ASTRINO	
11 12 13 45 55 63 76 64 91 01 64 10 6 10			
1 1 <th></th> <th>55C 71 72 73 74 75 76 77 78 79 710 711 712 016 P</th> <th>^</th>		55C 71 72 73 74 75 76 77 78 79 710 711 712 016 P	^
11 20 32 45 5% 6× 7.6 0× 9.1 0.1 0× 1 1 1 0× <t< th=""><th></th><td></td><td>۵</td></t<>			۵
Image: Second		· • 1! 2@ 3# 4\$ 5% 6 • 7& 8 • 9(0) • - = + + ■ My Keybinds	^
100 Q W E R T Y U I Q P I I V # 60% A S D F G H J K L F F # 60% A S D F G H J K L F F # 60% A S D F G H J K L F F # 60% A S D F G H J K L F F # 60% A S D F G H J K L F F F 60% A F F F F F F F F F F 60% B A F F F F F F			۵
UNT Z X C V B N M C 7.7 BMT A CTN B A A A A A A			
Activate Windows		- Activate Windo	vs
Ge to Setting to active at the		Go to Settings to acti	A SAME DRESET

- 1. Click the **ALIENFX** icon.
- 2. In the **SYSTEM** tab, select **ALIENFX PRESET**. Click **KEY BINDS** from the right panel.
- 3. Drag an existing Keybind from the **All Keybinds** or **My Keybinds** folder and drop it on any of the keys except the Profile key. There is one predefined keybind that cannot be customized:

a.**Disable key**- Disable the function of a key.

4. Click **SAVE PRESET** to save your changes.

Button Remapping

- 1. Click on the Pro Wireless Gaming keyboard image in the **DASHBOARD** to go to **ALIENFX**.
- 2. Select any key except **Profile Key (P-Key)** which needs to be remapped with other key/existing keybind
- 3. Click **APPLY** in popup.
- 4. Click **SAVE PRESET** to save your changes.
- NOTE: You cannot remap certain modifiers keys such as Shift, Alt, Ctrl, and fuction keys.

	< ALIENFX™ SYSTEM			- • ×
0				
0				
-				
		// CREATE NEW KEYBIND ×		
		•		
	ESC 71 72 73 74	Remap to		
		co.		
	- 1! 2@ 3# 4\$ 5%	Select Keybind	Shirt Layer My Keybinds	
	TAB O W E R	Select a Keybind		
		Disable Key		
	CAPS A S D F	antuqu		
	SHEFT Z X C			
	CTRL III ALT			
		CANCEL X ADDLY B		
Ь				
۲	< ALIENFX™ SYSTEM			
ŵ				
0				
0 8				
0 8 0			UGHTING	
0 8 0	Rear All Agent Statement B			1# SETTING
0	keel M Soyn 9 Som Press To Som all	O BATTERY STATUS -		₩ SETTING
0 60 0 10	keed App? Beckees 5 Secol	BATTERY STATUS -	UGHTING KEY BINDS ALLENFX** PRESET Prevet_1 CotAct Non version	1⊀ SETTING
0 8 1		BATTERY STATUS	Cuartina ALIENEX** PRESET Preset_1 CRUT New remot Q Al Maybinds tooke kay	t⊭ setting
0 8 1 1		BATTERY STATUS () 5 76 77 78 70 79 70 70 80 7 6 72 8 0 (0) 9 7 7 9 90 10	Cuartina KEY BINDS ALIENEX* PRESET Preset_1 GRUTE NEW KRYBIND	1⊭ SETTING
0 8 1		BATTERY STATUS 79 79 710 712 100 10 6 7.26 8 9 10 1 10 10 10	C Lightma KEY BINDS ALIENSX ^W PRESET Preset_1 CRL CRL CRL CRL CRL CRL CRL CRL CRL CR	1# SETTING
0 8 1	Ret May 2 Ret May 2 CC 72 72 72 72 T2 11 20 27 40 55 T4 0 W E R	ATTERY STATUS 0 70	C LIGHTHO KILENFX ^W PRESET Preset_1 Textra eventment C All Keybinds C C My Keybinds C Cutable say My Keybinds C Cutable say S S Cutable say C Cutab	t⊭ SETTING
0 80 11	Rest Mayor Bortheast 5 Decid FEE F2 F2 F4 FEE F1 20 9 45 55 VO F F F F F GOTE A S D F	ATTERY STATUS 0 70	Ucorthio e KEY BINDS ALLENEX® PRESET Preset_1 Cutor wave version All Keybinds Dodek key My Keybinds Cutoke key Solution All Keybinds Cutoke key Solution Cutoke key Solution All Keybinds Cutoke key Solution Cutoke key Solution Cutoke key Solution Cutoke key Cutoke key Solution Cutokey Solution Cutoke key Solution Cutoke key Solution Cutoke k	** SETTING
0 80 1 1	Terr Heart 1 Store II TEE T1 T2 T4 T T T4 T7 T T T4 T4		Cuartha ALIENFA ^W PRESET Preset_1 Couact size arrend Al Keybinds Couade any Al Keybinds Mikeybinds Couade any Mikeybinds Couade any SoftLaye	14-SETTING
0 81 11	Term Term Term TEE T T2 T2 T4 T T T2 T4 T T T T2 T2 T4 T T T2 T2 T4 T T T T T T T T T T T Core W E F T </td <th>ATTERY STATUS ATTERY STATUS TO TO T</th> <td>Cuartina</td> <td>14-SETTING</td>	ATTERY STATUS ATTERY STATUS TO TO T	Cuartina	14-SETTING
	Number Number Text All Age? Date Number 1, Shore H Text All Age? Text Number 1, Shore H Text Age 2, Shore H Text Number 1, Shore H Text Age 2, Shore H Text Number 1, Shore H Text Age 2, Shore H Text Number 1, Shore H Text Age 2, Shore H Text Number 1, Shore H Text Age 2, Shore H Text Number 1, Shore H Text Age 2, Shore H Text Number 1, Shore H Text Age 2, Shore H Text Number 1, Shore H Text Age 2, Shore H Text Number 1, Shore H Text Age 2, Shore H Text Numer 1, Shore H Text Age 2, S		Cuartha ALIENEX™ PRESET Preset_1 Creat two version Q Al displands Cade kay soft up Gade kay Soft up Gade kay Soft up	\$2 SETTING
0 61 1 1	Number Number State State		Cuarthor ALIENEX** PRESET Preset_1 Cuarthor ensemb	\$* SETTING
0 6 1			Ucontinue ALLEENEX ^{MAN} PRESET Preset_1 Content was washinger ALLEENEX ^{MAN} PRESET Preset_1 Content was ALLEENEX ^{MAN} Mail Keybinds Content way My Keybinds Content way Solutiopar	* SETTING
			C LIGHTHO ALLENFX ^W PRESET Preset_1 Counts ware writemed C ALLENFX ^W PRESET Preset_1 C ALLENFX ^W PRESET Preset_1 C ALLENFX ^W ALLEN	** SETTING

Controls

Pro Wireless Gaming Keyboard enables you to disable the Win key and other key combinations.



- 1. Click the **ALIENFX** icon.
- 2. In the **SYSTEM** tab, select **ALIENFX PRESET**. Click **SETTING** from the right panel, and then click **Controls**.
- 3. Select the Win key or a key combination to disable:
 - a. Windows Key Disable the key that opens the Windows Start menu.
 - b. Alt+Tab Disable the key combination shortcut to open the task view.
 - c. Alt+F4 Disable key combination shortcut to close the current application.
- 4. Click **SAVE PRESET** to save your changes.

Battery Saver mode

Pro Wireless Gaming Keyboard enables you to adjust the Battery Saver mode where the keyboard disables the lighting at the specified battery level to reduce battery consumption.

۲	<a <a="" fill="" href="https://www.selimburgerstatic-selimburgerstyle" lient="">>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	- 0 X
æ0		
		ALIENFX [™] PRESET Preset_1
		Controls Battery Update Battery Saver Disable Lighting at the specified battery level to conserve
		remaining battery life BATTERY THRESHOLD OFF 10 100
		× CANCEL ✓ SAVE PRESET

- 1. Click the **AlienFX** icon.
- 2. In the **SYSTEM** tab, select **ALIENFX PRESET**. Click **SETTING** from the right panel, and then click **Battery**.
- 3. Click the **ON** button to enable **Battery Saver mode** at the battery level set on the slider.
- 4. Move the slider to select the battery level to enable the **Battery Saver** mode.
- 5. Click **SAVE PRESET** to save your changes.
- NOTE: The default battery threshold at 10% in Battery Saver mode. Keyboard lighting is switched OFF automatically when battery level falls below the battery level threshold.

The battery threshold is adjustable based on your preference.

You can manually increase the lighting brightness with FN+F6. After manual lighting change, note that battery saver mode is enabled, and lighting is turned OFF under the following conditions:

- Keyboard power is switched from OFF to ON
- Connectivity mode change

Updates

You can update the firmware of the Type-C dongle and the keyboard when a new version is available. In addition, you can also reset the keyboard setting to its factory settings with a single click.



Update firmware and restore factory defaults

- 1. Click the **ALIENFX** icon.
- 2. In the **SYSTEM** tab, select **ALIENFX PRESET**. Click **SETTING** from the right panel, and then click **Update**.
- 3. View the firmware version and check if any new firmware is available. You must connect the Type-C dongle to the USB port and the keyboard with the USB cable to upgrade your device firmware. Follow the on-screen instructions.
- 4. Click **Restore Factory Defaults** to reset the device to the manufacturing state.
- NOTE: Reset Factory Defaults feature resets all the keyboard settings and configurations to the factory defaults. AWCC applies the existing Lighting and Macro settings to the keyboard when it is connected to the computer.

Firmware update

You can update the firmware of your Pro Wireless Gaming Keyboard without using AWCC.

Firmware update tool



- 1. Go to www.dell.com/drivers.
- 2. Type "Pro Wireless Gaming Keyboard" in Identify your product or search support text box, and then click Search.
- 3. Click the **Download** button of the application **Pro Wireless Gaming Keyboard Firmware Update Tool**.
- 4. Browse to the folder where you saved the setup files.
- 5. Double-click the **FirmwareUpdate** file and follow the on-screen instructions to update the firmware of your Pro Wireless Gaming Keyboard.

NOTE: You cannot update the firmware until you have connected both the Type-C dongle to a USB port and the Pro Wireless Gaming Keyboard by the cable to another USB port.

USB dongle pairing

You can pair the Type-C dongle or repeat the dongle pairing with your Alienware Pro Wireless Gaming Keyboard.

USB dongle pairing tool



- 1. Go to www.dell.com/drivers.
- 2. Type "Pro Wireless Gaming Keyboard" in Identify your product or search support text box then click Search.
- 3. Click the **Download** button of the application **USB Dongle Pairing**.
- 4. Browse to the folder where you saved the setup files.
- 5. Double-click the **PairingWizard** file and follow the on-screen instructions to pair your Type-C dongle with your Alienware Pro Wireless Gaming Keyboard.
- NOTE: You cannot start pairing until you have connected both the dongle to a USB port and the Pro Wireless Gaming keyboard by the cable to another USB port.

Disabling the modified keys temporarily

Query	Solution
Working behavior of modified keys	When a key is programmed with a macro, it continues to send macro commands during normal usage.
Disabling the modified keys	Press FN + any key (except Function keys).
	Example:
	Q key was programmed to "ABCD" and for the Q key to output "Q", press FN + Q.
Using modified keys	Password entry for login.

Specifications

General

Model number Connection type

Supported operating systems (2.4 GHz)

Supported operating systems (Bluetooth)

Alienware Pro Wireless Gaming Keyboard Tri-Mode (Wireless 2.4 GHz, Bluetooth and Wired) Microsoft Windows 10 – RS3 or later.

Microsoft Windows 10 - RS3 or later.

Electrical

Operating voltage	5 V
Charging current	Maximum up to 1.5 A

Physical characteristics

Keyboard weight	824 g (1.8 lb) (± 15 g)
Keyboard dimensions	314 mm (12.4 in) (L) x 128 mm (5.0 in) (W) x 42 mm (1.7 in) (H)(± 0.50 mm)
Cable weight	56 g (0.1 lb) (± 5 g)
Type-C dongle weight	2 g (0.004 lb) (± 1 g)
USB-A to USB-C adapter weight	4 g (0.008 lb) (± 1 g)
Extender weight	3 g (0.006 lb) (± 1 g)
Key puller weight	9 g (0.02 lb) (± 1 g)

Environmental

Operating temperature Storage temperature Operating humidity

Storage humidity

0°C to 40°C (32°F to 104°F) -40°C to 65°C (-40°F to 149°F) 90% maximum relative humidity, non-condensing 95% maximum relative humidity, non-condensing

Troubleshooting

Problems	Possible solution
The keyboard is not functioning	• Disconnect the keyboard and connect it back to the USB port on your computer.
	 Connect the keyboard to another USB port.
	 Restart the computer.
The keyboard lighting is off • •	 Ensure that the light is not turned off, press FN+F6 to light up the keyboard.
	• Disconnect the keyboard and connect it back into the USB port on your computer.
	 Connect the keyboard to another USB port.
	 Restart the computer.
	 Adjust keyboard brightness by Alienware Command Center (AWCC).
For more information	• Open the Alienware Command Center.
about the AWCC • features	 Click the Help icon. The Alienware Command Center Online Help is displayed.
	 Click the Contents tab.
	 From the Contents tab, click the required topic to find more details in Alienware Command Center features.
The selected configuration • is not working in Alienware Command Center. •	• Ensure that the Alienware Command Center is running on your computer.
	 Open the Alienware Command Center and ensure that the configuration of your gaming keyboard is set properly and saved.

Charging power requirement



NOTE: The information in this section is applicable only to the European Union (EU) countries.

Charging power requirement

The power delivered by the charger must be between minimum 2.5 W required by the radio equipment, and maximum 7.5 W in order to achieve the maximum charging speed.



Изискване за мощност на зареждане:

Мощността, осигурявана от зарядното устройство, трябва да е между минимум 2.5 W, изисквана от радиооборудването, и максимум 7.5 W, за да се постигне максимална скорост на зареждане.

Požadavek na nabíjecí výkon:

Aby bylo dosaženo maximální rychlosti nabíjení, musí být výkon dodávaný nabíječkou mezi minimem 2.5 W požadovaným rádiovým zařízením a maximem 7.5 W.

Strømkrav til opladning:

Den effekt, der leveres af opladeren, skal være mellem de minimale 2.5 W, der kræves af radioudstyret, og maksimaleffekten på 7.5 W for at opnå den maksimale opladningshastighed.

Charging power requirement:

The power delivered by the charger must be between minimum 2.5 W required by the radio equipment, and maximum 7.5 W in order to achieve the maximum charging speed.

Laadimisvõimsuse nõue:

maksimaalse laadimiskiiruse saavutamiseks peab laadija tarnitav võimsus jääma raadioseadmete nõutava minimaalse võimsuse 2.5 W ja maksimaalse võimsuse 7.5 W vahele.

Lataustehovaatimus:

Laturin tuottaman tehon on oltava radiolaitteen vaatiman minimin 2.5 W ja maksimin 7.5 W välillä maksimilatausnopeuden saavuttamiseksi.

Puissance requise pour le chargement :

L'alimentation fournie par le chargeur doit être comprise entre la puissance minimale requise par l'équipement radio (2.5 W) et la puissance maximale autorisée (7.5 W) afin d'atteindre la vitesse maximale de chargement.

Ladeanforderungen:

Die vom Ladegerät bereitgestellte Leistung muss zwischen mindestens 2.5 W für die Funkgeräte und maximal 7.5 W liegen, um die maximale Ladegeschwindigkeit zu erreichen.

Απαίτηση ισχύος φόρτισης:

Η ισχύς που παρέχει ο φορτιστής πρέπει να κυμαίνεται μεταξύ των ελάχιστων 2.5 W που απαιτούνται από τον ραδιοεξοπλισμού και των μέγιστων 7.5 W, προκειμένου να επιτευχθεί η μέγιστη ταχύτητα φόρτισης.

Töltési teljesítményigény:

A maximális töltési sebesség eléréséhez a töltő által leadott teljesítménynek a rádióberendezés által megkövetelt minimális 2.5 W és a maximális 7.5 W között kell lennie.

Requisiti di alimentazione per la ricarica:

L'alimentazione fornita dal caricabatterie deve essere compresa tra i 2.5 W minimi richiesti dall'apparecchiatura radio e i 7.5 W massimi, al fine di raggiungere la velocità di ricarica massima.

Uzlādes jaudas prasība.

Lādētāja nodrošinātajai jaudai jābūt no min. 2.5 W, kas nepieciešama radio aprīkojumam, un maks. 7.5 W, lai sasniegtu maksimālo uzlādes ātrumu.

Įkrovimo galios reikalavimai.

Kad būtų pasiektas didžiausias įkrovimo greitis, įkroviklio galia pagal radijo įrangos reikalavimus turi būti ne mažesnė kaip 2.5 W ir ne didesnė kaip 7.5 W.

Rekwiżit dwar il-potenza tal-iċċarjġar:

ll-potenza pprovduta miċ-ċarġer trid tkun bejn il-minimu ta' 2.5 W meħtieġ mit-tagħmir tar-radju tiegħek, u l-massimu ta' 7.5 W biex tinkiseb il-veloċità massima tal-iċċarġjar.

Vereiste oplaadstroom:

De stroom die door de oplader wordt geleverd, moet tussen minimaal 2.5 W, vereist door de radioapparatuur, en maximaal 7.5 W zijn om de maximale oplaadsnelheid te bereiken.

Wymaganie dotyczące zasilania:

Zasilanie dostarczane przez ładowarkę musi znajdować się w zakresie od wartości minimalnej 2.5 W wymaganej przez urządzenie radiowe po wartość maksymalną 7.5 W zapewniającą ładowanie z maksymalną szybkością.

Requisito de potência de carregamento:

A potência fornecida pelo carregador deve situar-se entre o mínimo de 2.5 W exigido pelo equipamento de rádio e o máximo de 7.5 W, a fim de atingir a velocidade máxima de carregamento.

Cerință de alimentare pentru încărcare:

Alimentarea furnizată de încărcător trebuie să fie între minimum 2.5 W, valoare impusă de echipamentul radio, și maximum 7.5 W pentru a obține viteza maximă de încărcare.

Požiadavky na napájanie:

Na dosiahnutie maximálnej rýchlosti nabíjania musí byť výkon dodávaný nabíjačkou medzi minimom 2.5 W požadovaným rádiovým zariadením a maximom 7.5 W.

Zahteve glede moči napajanja:

Za najhitrejše polnjenje mora napajalnik dovajati moč med najmanj 2.5 W (kar zahteva radijska oprema) in največ 7.5 W.

Requisito de carga:

La potencia suministrada a través del cargador debe de ser de entre 2.5 W y 7.5 W para obtener la velocidad de car ga máxima en equipos de radio.

Strömförsörjningskrav för laddning:

Den ström som levereras av laddaren måste vara mellan minst 2.5 W och högst 7.5 W enligt radioutrustningens krav för att uppnå maximal laddningshastighet.

Требования к мощности для зарядки:

Зарядное устройство должно подавать мощность в диапазоне от 2.5 Вт, согласно минимальному требованию для радиооборудования, до 7.5 Вт для достижения максимальной скорости зарядки.

Statutory information

Warranty

Limited warranty and return policies

Alienware-branded products carry a two-year limited hardware warranty. If purchased together with a Dell computer, it will follow the computer warranty.

For U.S. customers:

This purchase and your use of this product are subject to Dell's end user agreement, which you can find at **www.dell.com/terms**. This document contains a binding arbitration clause.

For European, Middle Eastern, and African customers:

Alienware-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and

Dell's end user contract terms. Dell may also provide an additional hardware warranty—full details of the Dell end user contract and warranty terms can be found by going to **www.dell.com**, selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link for the end user terms or the "support" link for the warranty terms.

For non-U.S. customers:

Alienware-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's warranty terms. Dell may also provide an additional hardware warranty—full details of Dell's warranty terms can be found by going to **www.dell.com/ terms**, selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link or the "support" link for the warranty terms.