

# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2019/2013 with regard to energy labelling of electronic displays

	Parameter	Parameter or value and precision	Unit		
1.	Supplier's name or trademark.	MSI			
	Supplier's address.	Mystar Computer BV , Ekkersrijt, NL			
2.	Model identifier	MAG 321UP QD-OLED			
3.	Energy Efficiency Class for Standard Dynamic Range (SDR)	G			
4.	On mode power demand in SDR	50,0	W		
5.	Energy Efficiency Class for High Dynamic Range (HDR)	G			
6.	On mode power demand in HDR, if implemented	50,0	W		
7.	Off mode, power demand, if applicable	0,3	W		
8.	Standby mode power demand, if applicable	0,5	W		
9.	Networked standby mode power demand, if applicable	n.a.	W		
10.	Electronic display category	Professional display			
11.	Size ratio	16	:	9	
12.	Screen resolution	3 840	x	2 160	pixels
13.	Screen diagonal	80,0		cm	
14.	Screen diagonal	32		inches	
15.	Visible screen area	27,6		dm <sup>2</sup>	
16.	Panel technology used	OLED			
17.	Automatic Brightness Control (ABC) available	No			
18.	Voice recognition sensor available	No			
19.	Room presence sensor available	No			
20.	Image refresh frequency rate (default)	60		Hz	
21.	Minimum guaranteed availability of software and firmware updates (from the date of end of the placement on the market)	8		Years	
22.	Minimum guaranteed availability of spare parts (from the date of end of the placement on the market)	3		Years	
23.	Minimum guaranteed product support	3		Years	
	Minimum duration of the general guarantee offered by the supplier	3		Years	
24.	Power supply type	Internal			
25.	External power supply (non standardized and included in the product box)				
	<i>i</i>	-			
	<i>ii</i>	Input voltage	-	V	
	<i>iii</i>	Output voltage	-	V	

26.	External standardised power supply (or suitable one if not included in the product box)		
<i>i</i>	-		
<i>ii</i>	Required output voltage	-	V
<i>iii</i>	Required delivered current (minimum)	-	A
<i>iv</i>	Required current frequency	-	Hz

Model placed on the Union market from 01/07/2024.



**EPREL registration number:** 2028483

<https://eprel.ec.europa.eu/qr/2028483>

**Supplier:** Mystar Computer BV (Manufacturer)

**Website:**

**Customer care service:**

**Name:** Mystar Computer BV

**Website:**

**Email:** [dqa7871@msi.com](mailto:dqa7871@msi.com)

**Phone:** +886-921-609652

**Address:**

Ekkersrijt

Netherlands