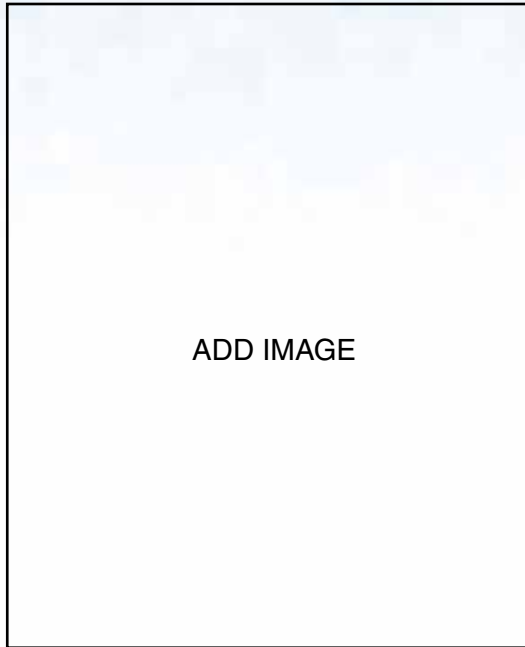# Quick Start Guide

diskAshur³ and diskAshur PRO³

ADD IMAGE

iStorage provides the following helpful resources:

• website: www.istorage-uk.com   • email: support@istorage-uk.com   • Telephone: +44 (0) 20 8991 6260

iStorage Technical Support Specialists are available from 9:00 a.m to 5:30 p.m GMT, Mon - Fri.

Quick Start Guide

Thank you for purchasing the new iStorage diskAshur³/diskAshur PRO³, an ultra-secure and easy to use, hardware encrypted, PIN protected portable HDD/SSD drive.

Your drive is supplied in the **'Initial Shipment State'** with no pre-set Admin PIN. An **8-64 digit Admin PIN** must be configured as described under '**First Time Use**' before the drive can be used.

diskAshur³ / diskAshur PRO³ Layout

LAYOUT HERE

First Time Use

PIN Requirement:

- PINs must be a minimum length of 8 and maximum 64 digits.
- Cannot contain all sequential numbers (12345678 or 87654321).
- Cannot contain all repeating numbers (11111111).
- The SHIFT key can be used for additional combinations (e.g. SHIFT+1 is a separate value to just 1).

To configure an 8-64 digit Admin PIN and unlock the diskAshur[3] / diskAshur PRO[3] for the first time, please follow the simple steps in the table below.

Instructions - First Time Use	LED	LED State
1. Connect the drive to a powered USB port on your computer	▬ ▬	Solid RED and GREEN LEDs turn on indicating the drive is in the Initial Shipment State
2. Press and hold down both **UNLOCK (🔓) + 1** buttons	▬ ▬ ➤➤ ▬ ▬	LEDs turn to blinking GREEN and solid BLUE
3. Enter a **New Admin PIN** (8-64 digits) and press the **UNLOCK (🔓)** button once	▬ ▬ ➤➤ ▬ ▬	Blinking GREEN and solid BLUE LEDs switch to a GREEN blink then back to Blinking GREEN and solid BLUE LEDs
4. Re-enter your **New Admin PIN** and press the **UNLOCK (🔓)** button once	▬ ▬ ➤➤ ▬	BLUE LED rapidly blinks then switches to a solid BLUE LED and finally to a solid GREEN LED indicating the Admin PIN has been successfully configured and the drive is unlocked and ready to be used

Locking the diskAshur[3] / diskAshur PRO[3]

To lock the drive, safely eject from your computer and then unplug from the USB port. If data is being written to the drive, ejecting the drive will result in incomplete data transfer and possible data corruption.

Unlocking diskAshur³ / diskAshur PRO³ with the Admin PIN

To unlock the drive with the Admin PIN, please follow the simple steps in the table below.

How to unlock with the Admin PIN	LED	LED State
1. Connect the drive to a powered USB port on your computer		A solid RED LED turns on indicating the drive is in Standby State
2. In Standby State (solid RED LED) press the **UNLOCK (🔓)** button once		GREEN and BLUE LEDs blink together
3. With the GREEN and BLUE LEDs blinking together, enter your **Admin PIN** and press the **UNLOCK (🔓)** button once		The GREEN LED blinks several times and then switches to a solid GREEN LED indicating the drive has been successfully unlocked as Admin and is ready to be used

Your diskAshur³ / diskAshur PRO³ can be easily configured with a host of security features. For detailed instructions please refer to the user manual. The user manual can be found pre-loaded on your drive and published on our website https://istorage-uk.com/product-documentation/.

Storage diskAshur³ / diskAshur PRO³ QSG v1.5