

HP Laptop 14s-dq0550na

Thin, dependable laptop with an expansive screen

Stay connected to what matters most with long-lasting battery life¹ and thin and portable, micro-edge bezel design. Built to keep you productive and entertained from anywhere, the HP 14" diagonal laptop features reliable performance and an expansive display - letting you stream, surf and speed through tasks from sun up to sun down.



*Product image may differ from actual product



Take it anywhere. See more.

With its thin and light design, 6.5 mm micro-edge bezel display, with its 78% screen to body ratio² - take this PC anywhere and see and do more.



Reliable performance for every day

Powerful enough for your busiest days, this PC features an Intel® processor³ and reliable flash-based storage at a great value.



Powered up and productive. All day long.

With a long battery life¹ and fast-charge technology, this laptop lets you work, watch, and stay connected all day. Integrated precision touchpad with multi-touch support speeds up both navigation and productivity.

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Featuring

Get a fresh perspective

From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.⁴

Quad-core Intel® Pentium® Silver processor

The perfect combination of performance, power consumption, and value helps your device handle multitasking smoothly and reliably with four processing cores to divide up the work.⁵

Full HD display

Sit back and enjoy crystal-clear visuals and images with the vibrant quality of 2 million pixels. The 1920 x 1080 resolution gives all your digital content a new dimension.⁶

EPEAT® Gold registered

EPEAT® Gold registered products are the highest-rated products that meet all of EPEAT required criteria. EPEAT is the world's premier ecolabel for electronics.⁷

HP Fast Charge

When your laptop is low on power, no one has time to wait hours to recharge. Power down your device and go from 0 to 50% charge in approximately 45 minutes.⁸

PCIe SSD storage

Boot up in seconds with lightning fast speed with up to 128 GB PCIe SSD storage.

Wi-Fi 5 (1x1) & Bluetooth® 4.2 (802.11a/b/g/n/ac)

Stay connected to Wi-Fi and to Bluetooth® accessories with wireless technology.⁹

MU-MIMO supported

If you have several MU-MIMO devices in your home, MU-MIMO support works in combination with a MU-MIMO router to maximize network traffic for a smoother online experience.

Dual speakers

Pump up the volume to your favorite music, movie or game with dual-stereo speakers.

DDR4 RAM

Designed to run more efficiently and more reliably at faster speeds, DDR4 is the future of RAM. With its higher bandwidth, everything from multi-tasking to playing games gets a performance boost.

USB Type-C® 5Gbps signaling data rate

Plug in your external storage with this USB Type-C® port, featuring 5Gbps signaling data rate. And it's reversible, so you never have to worry about plugging in upside down.¹⁰

Connected Modern Standby

Stay up-to-date on your email, calendar notifications, and more—even when you're not using your PC. Your PC stays connected for instant updates.

SD and Micro SD card reader

Simply insert an SD or Micro SD card and increase your device's storage for more movies, photos, and music, or easily access any content you have stored on an existing card.

Full-sized keyboard

The full-sized keyboard allows you to work anywhere, with 1.5mm key travel for typing comfort and total productivity.

HP Imagepad with multi-touch gesture

This true multi-touch touchpad supports four finger gestures and lets you scroll, zoom, and navigate with a simple touch.

HP True Vision HD Camera

Video chat in vibrant clarity, even in low light and make every conversation a face-to-face experience for a better way to stay in touch.¹¹

Dropbox cloud storage

Store and synchronize your content online with Dropbox. Get 25 GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.¹²

McAfee Online Protection 30-day trial

Secure your device with award winning antivirus and online protection. Free trial includes secure VPN for privacy and data protection when browsing on public Wi-Fi¹³

Micro Edge display

By squeezing a larger screen into a smaller frame, this ultra-thin, barely visible bezel revolutionizes your display's appearance with a beautifully efficient design.

Sleek design

Easily take this thin and light PC from room to room or on the road. When your PC goes wherever you go, staying productive and entertained has never been easier.

Dual array microphone

With two microphones and advanced noise reduction software, you'll always sound crystal clear when you video chat or record.¹⁴

HP Fast Charge

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Recommended accessories and services (not included)



3-year pickup and return
U1PS3E



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Specifications



Performance

Operating system
Windows 11 Home in S mode³⁸

Processor
Intel® Pentium® Silver N5030 (1.1 GHz base frequency, up to 3.1 GHz burst frequency, 4 MB L2 cache, 4 cores)⁶
Processor family: Intel® Pentium® Silver processor

Chipset
Intel® Integrated SoC

Memory
4 GB DDR4-2400 MHz RAM (1 x 4 GB)
Transfer rates up to 2400 MT/s.
Number of User-accessible Memory Slots: 0

Storage
128 GB PCIe® NVMe™ M.2 SSD
25 GB Dropbox storage for 12 months¹

Graphics
Integrated: Intel® UHD Graphics 605;

Audio
Dual speakers

Display
35.6 cm (14") diagonal, FHD (1920 x 1080), micro-edge, anti-glare, 220 nits, 45% NTSC¹⁷

Screen-to-body ratio
79.08%¹⁸

Power
45 W Smart AC power adapter;

Battery type
3-cell, 41 Wh Li-ion²³
210 g

Battery and Power
Supports battery fast charge: approximately 50% in 45 minutes⁵

Connectivity

Wireless connectivity
Realtek RTL8821CE-M 802.11a/b/g/n/ac (1x1) Wi-Fi® and Bluetooth® 4.2 wireless card¹⁴
MU-MIMO supported; Modern Standby (Connected); Miracast® compatible

Ports
1 USB Type-C® 5Gbps signaling rate; 2 USB Type-A 5Gbps signaling rate; 1 AC smart pin; 1 HDMI 1.4b; 1 headphone/microphone combo

Expansion slots
1 multi-format SD media card reader

Webcam
HP True Vision 720p HD camera with integrated dual array digital microphones

Sustainability

Ecolabels
EPEAT® Gold registered²⁷

Design

Product color
Jet black
Matte finish

Software

HP apps
HP 3D DriveGuard; HP CoolSense; HP JumpStart; HP Support Assistant

Software
1 month trial for new Microsoft 365 customers²⁴

Service & support
McAfee Online Protection 30-day trial²

Additional information

Part Number
P/N: B04RWEA #ABU
UPC/EAN code: 198701943112

Weight
1.46 kg;
Packed: 1.92 kg
Weight Note: Weight varies by configuration

Dimensions
32.4 x 22.5 x 1.79 cm;
Packed: 48.3 x 30.5 x 6.9 cm
Dimension Note: Dimensions vary by configuration

Manufacturer Warranty
1 year (1/1/0) limited warranty includes 1 year of parts and labor. No on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.

Keyboard
Full-size, jet black keyboard
HP Imagepad with multi-touch gesture support



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Footnotes

Messaging Footnotes

- ¹ Windows 10/ MM14 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <https://bapco.com/products/mobilemark-2014/> for additional details.
- ² Screen is measured by active screen area.
- ³ Intel, the Intel Logo, Intel Inside, Intel Core, and Core Inside are trademarks of Intel Corporation or its subsidiaries in the U.S. and/or other countries.
- ⁴ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- ⁵ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Internet service required and not included. 4K content required to view full 4K images. Graphics output may be limited based on the maximum resolution of the display.
- ⁶ Full high-definition (FHD) content is required to view FHD images.
- ⁷ EPEAT® Gold registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country.
- ⁸ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.
- ⁹ Wireless access point and Internet service required. Availability of public wireless access points limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the laptop to communicate with other 802.11ac WLAN devices. Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs.
- ¹⁰ Actual throughput may vary. USB Type-C® and USB-C® are trademarks of USB Implementers Forum.
- ¹¹ Features may require software or other 3rd party applications to provide the described functionality.
- ¹² 25 GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at www.dropbox.com. Internet service required and not included.
- ¹³ Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on.
- ¹⁴ Internet access required and not included.
- ¹⁵ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.

Technical Specifications Footnotes

- ¹ 25 GB of free Dropbox storage for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.
- ² Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you don't be able to turn it back on.
- ⁹ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.
- ⁶ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- ¹⁴ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs.
- ¹⁷ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.
- ¹⁸ Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk.
- ²³ Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors.
- ²⁴ Must activate within 180 days of Windows activation.
- ²⁷ Based on U.S. EPEAT® registration according to IEEE 16801-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.
- ³⁸ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>

