

# HP Laptop 14s-dq5503na

## A thin and dependable laptop for your everyday needs

Built for both productivity and entertainment, this HP 14" Laptop PC lets you stay portable with its thin and light design. Enjoy vivid, flicker-free<sup>1</sup> images on a micro-edge display and tackle busy workdays with an Intel® Core™ Processor<sup>2</sup> and abundant storage. Stay connected all day thanks to the long battery life<sup>3</sup> and HP Fast Charge<sup>4</sup> technology.



\*Product image may differ from actual product



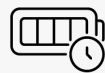
### Thin and light with a micro-edge display

Super-portable with a lightweight design and a more comfortable view on flicker-free<sup>1</sup>, micro-edge display.



### Reliable performance for every day

Perform daily tasks with ease thanks to your laptop's Intel® Core™ Processor<sup>2</sup> and abundant storage.



### Stay connected with a long battery life

The long battery life<sup>3</sup> and HP Fast Charge<sup>4</sup> technology let you work, watch, and stay connected all day.



with



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## Featuring

### Get a fresh perspective

From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.<sup>5</sup>

### A dynamic processor that adapts to you for superior multi-tasking performance

12th Gen Intel® Core™ processors distributes performance where you need it the most – saving you time and increasing your ability to do the things you actually want.<sup>6</sup>

### Intel® UHD Graphics

Smoothly stream 4K content and play your favorite games in 720p, without the need for a dedicated graphics card. With excellent Intel® UHD graphics performance, you'll see the difference in everything you do.<sup>7</sup>

### Flicker-free

Using DC Dimming technology that controls brightness by adjusting direct current rather than cycling the backlight, we can eliminate screen flickering for more comfortable viewing.<sup>8</sup>

### Full HD display

Sit back and enjoy crystal-clear visuals and images with the vibrant quality of 2 million pixels. The 1920 x 1080 resolution gives all your digital content a new dimension.<sup>9</sup>

### Anti-glare panel

Enjoy the sun and your favorite content with this anti-glare panel. Non-reflective and low gloss means you'll get less glare while you're outside.

### 16:9 aspect ratio

A 16:9 aspect ratio lets you see all of your game.

### Keyboard keycaps contain post-consumer recycled plastic

We're bringing a more sustainable design to our keyboards by using keycaps made with post-consumer recycled plastic.<sup>10</sup>

### ENERGY STAR® certified

Save energy and money with ENERGY STAR®, certified by the EPA so you will use less energy and save money where it counts most.<sup>11</sup>

### EPEAT® Gold registered

EPEAT® Gold registered products are the highest-rated products that meet all of EPEAT required criteria. EPEAT is the world's premier ecolabel for electronics.<sup>12</sup>

### HP Fast Charge

When your laptop is low on power, no one has time to wait hours to recharge. Power down your device and go from 0 to 50% charge in approximately 45 minutes.<sup>13</sup>

### PCIe SSD storage

Boot up in seconds with lightning fast speed with up to 128 GB PCIe SSD storage.

### Wi-Fi 5 (1x1) & Bluetooth® 4.2 (802.11a/b/g/n/ac)

Stay connected to Wi-Fi and to Bluetooth® accessories with wireless technology.<sup>14</sup>

### MU-MIMO supported

If you have several MU-MIMO devices in your home, MU-MIMO support works in combination with a MU-MIMO router to maximize network traffic for a smoother online experience.

### Dual speakers

Pump up the volume to your favorite music, movie or game with dual-stereo speakers.

### DDR4 RAM

Designed to run more efficiently and more reliably at faster speeds, DDR4 is the future of RAM. With its higher bandwidth, everything from multi-tasking to playing games gets a performance boost.

### USB Type-C® 5Gbps signaling data rate

Plug in your external storage with this USB Type-C® port, featuring 5Gbps signaling data rate. And it's reversible, so you never have to worry about plugging in upside down.<sup>15</sup>

### Connected Modern Standby

Stay up-to-date on your email, calendar notifications, and more—even when you're not using your PC. Your PC stays connected for instant updates.

### SD and Micro SD card reader

Simply insert an SD or Micro SD card and increase your device's storage for more movies, photos, and music, or easily access any content you have stored on an existing card.

### Full-sized keyboard

The full-sized keyboard allows you to work anywhere, with 1.5mm key travel for typing comfort and total productivity.

### HP Imagepad with multi-touch gesture

This true multi-touch touchpad supports four finger gestures and lets you scroll, zoom, and navigate with a simple touch.

### HP True Vision HD Camera

Video chat in vibrant clarity, even in low light and make every conversation a face-to-face experience for a better way to stay in touch.<sup>16</sup>

### Dropbox cloud storage

Store and synchronize your content online with Dropbox. Get 25 GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.<sup>17</sup>

### McAfee Online Protection 30-day trial

Secure your device with award winning antivirus and online protection. Free trial includes secure VPN for privacy and data protection when browsing on public Wi-Fi<sup>18</sup>

## Recommended accessories and services (not included)



3-year pickup and return  
UIPS3E



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## Specifications



## Performance

### Operating system

Windows 11 Home in S mode

### Processor

Intel® Core™ i3-1215U (up to 4.4 GHz with Intel® Turbo Boost Technology, 10 MB L3 cache, 6 cores, 8 threads)<sup>6,7</sup>

Processor family: 12th Generation Intel® Core™ i3 processor

### Chipset

Intel® Integrated SoC

### Memory

8 GB DDR4-3200 MHz RAM (1 x 8 GB)

Transfer rates up to 3200 MT/s.

Number of User-accessible Memory Slots: 0

### Storage

128 GB PCIe® NVMe™ M.2 SSD

25 GB Dropbox storage for 12 months<sup>1</sup>

### Graphics

Integrated: Intel® UHD Graphics;

### Audio

Dual speakers

### Display

35.6 cm (14") diagonal, FHD (1920 x 1080), micro-edge, anti-glare, 250 nits, 45% NTSC<sup>17</sup>

### Screen-to-body ratio

79.08%<sup>18</sup>

### Power

45 W Smart AC power adapter;

### Battery type

3-cell, 41 Wh Li-ion<sup>23</sup>

210 g

### Battery and Power

Supports battery fast charge: approximately 50% in 45 minutes<sup>5</sup>

## Connectivity

### Wireless connectivity

Realtek RTL8821CE-M 802.11a/b/g/n/ac (1x1) Wi-Fi® and Bluetooth® 4.2 wireless card<sup>14</sup>

MU-MIMO supported; Modern Standby (Connected); Miracast® compatible

### Ports

1 USB Type-C® 5Gbps signaling rate (supports data transfer only and does not support charging or external monitors); 2 USB Type-A 5Gbps signaling rate; 1 AC smart pin; 1 HDMI 1.4b; 1 headphone/microphone combo

### Expansion slots

1 multi-format SD media card reader

### Webcam

HP True Vision 720p HD camera with temporal noise reduction and integrated dual array digital microphones

## Sustainability

### Ecolabels

EPEAT® Gold registered<sup>27</sup>

### Energy star certified

ENERGY STAR® certified

### Sustainable impact specifications

Keyboard keycaps made with post-consumer recycled plastic<sup>41</sup>

## Design

### Product color

Natural silver

Paint finish cover and base, vertical brushed In-mould roll keyboard frame

## Software

### HP apps

HP Support Assistant; myHP

### Software

LastPass Premium (30 day free trial)<sup>22</sup>;

1 month trial for new Microsoft 365 customers<sup>24</sup>

### Service & support

McAfee Online Protection 30-day trial<sup>2</sup>

## Additional information

### Part Number

P/N: B04RYEA #ABU

UPC/EAN code: 198701943136

### Weight

1.46 kg;

Packed: 1.92 kg

### Dimensions

32.4 x 22.5 x 1.79 cm;

Packed: 6.9 x 48.3 x 30.5 cm

### Manufacturer Warranty

1 year (1/1/0) limited warranty includes 1 year of parts and labor. No on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.

### Keyboard

Full-size, natural silver keyboard

HP Imagepad with multi-touch gesture support

### Security management

Trusted Platform Module (Firmware TPM) support



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## Footnotes

### Messaging Footnotes

- <sup>1</sup> The flicker-free capability eliminates screen flickering by integrating DC-dimming LED backlights.
- <sup>2</sup> Multi-core is designed to improve the performance of certain software products. Not all customers or software applications will necessarily benefit from the use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding, and/or naming is not a measurement of higher performance.
- <sup>3</sup> Windows MobileMark 18 Battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <https://bapco.com/products/mobilemark-2018/> for additional details.
- <sup>4</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using the "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, the charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.
- <sup>5</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- <sup>6</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.
- <sup>7</sup> High-definition (HD) content required to view HD images. Graphics output may be limited based on the maximum resolution of the display. 4K content required to view full 4K images.
- <sup>8</sup> The flicker-free capability eliminates screen flickering through integrating DC-dimming LED backlights.
- <sup>9</sup> Full high-definition (FHD) content is required to view FHD images.
- <sup>10</sup> Percentage of post-consumer recycled plastic contained in keycap varies by product.
- <sup>11</sup> ENERGY STAR and the ENERGY STAR logo are registered trademarks of the U.S. Environmental Protection Agency.
- <sup>12</sup> EPEAT® Gold registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country.
- <sup>13</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.
- <sup>14</sup> Wireless access point and Internet service required. Availability of public wireless access points limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the laptop to communicate with other 802.11ac WLAN devices. Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs.
- <sup>15</sup> Actual throughput may vary. USB Type-C® and USB-C® are trademarks of USB Implementers Forum.
- <sup>16</sup> Features may require software or other 3rd party applications to provide the described functionality.
- <sup>17</sup> 25 GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at [www.dropbox.com](http://www.dropbox.com). Internet service required and not included.
- <sup>18</sup> Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on.

### Technical Specifications Footnotes

- <sup>1</sup> 25 GB of free Dropbox storage for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.
- <sup>2</sup> Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you don't be able to turn it back on.
- <sup>3</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.
- <sup>4</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- <sup>5</sup> Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.
- <sup>6</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs.
- <sup>7</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.
- <sup>8</sup> Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk.
- <sup>9</sup> Reverting to LastPass basic after 30 days.
- <sup>10</sup> Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors.
- <sup>11</sup> Must activate within 180 days of Windows activation.
- <sup>12</sup> Based on U.S. EPEAT® registration according to IEEE 1680.1:2018 EPEAT®. EPEAT® status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information.
- <sup>13</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances.
- <sup>14</sup> Keyboard keycaps contains post-consumer recycled plastic. Percentage of Post consumer recycled contained in each component varies by product.
- <sup>15</sup> The Flicker-free capability is eliminating screen flickering through integrating DC-dimming LED backlights or LED emissions. OLED panel is functional with DC-DIMMING when above 100nits.

