

图号：4098海外说明书



材质:128g铜版纸  
成品尺寸:105×143mm  
颜色:金色PANTONE 871C+CMYK  
装订方式:骑马钉

物料编码: 2080100962

20200929 去掉中文, 增加电池安规

Thank you for choosing our Smart Neck Massager. Please read this manual carefully before use in order to use the product correctly and take full advantage of its excellent performance. We believe it will bring convenience and comfort to your life. Please keep this manual for your future reference. If any problems occur when using the product, please contact us. We will be glad to help you. Thank you!

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**This product is a household product. Don't use it for commercial purposes.**  
As we continually improve our products, we shall reserve the right to make technical changes without prior notice.

**Danger**

Please never use the product with the following medical electronic devices:

- Heart pacemakers and other implantable medical electronic devices;
- Artificial heart and lungs and other life-supporting medical electronic devices;
- Electrocardiographs and other medical electronic devices;
- Atrial fibrillation, high dust worktops, gas and other inflammable and easy-explosive area are prohibition of use.

**Warning**

- If the patient applies high-frequency surgical device and the product on the body at the same time, the electrode of the product may cause burns and damage to the product.
- If the product is used near (B) microwave or microwave therapy device, the output of the product may be unstable.
- The electrode should prevent contact with wounds and scars during treatment.
- When you use the product, don't place the electrode near the chest heart.
- The product is recommended for use by one user. When it's used by different users, clean the electrode on the product before using it.
- When you use the product, stick the electrode tightly and evenly to the skin.
- The electrode of this product has a heat-generating function. When the hot compress function is applied on the same part for a long time (more than 15 minutes), it may cause low temperature burns.
- If you feel unwell during or after use, stop using it and seek medical attention immediately.
- This product contains a lithium battery. Don't disassemble, modify, flood the product, or throw it into fire, otherwise it may result in product damage and explosion.
- In the following cases, consult your doctor before use, otherwise it may cause accidents or cause physical discomfort.

**Precautions**

- Patients under medical treatment and feel discomfort.
- Patients with abnormal heart and brain nerves.
- Patients whose body temperature exceeds 38 degrees (fever period).
- Patients with infectious diseases.
- Patients with skin perceptual disorders or skin abnormalities.
- Patients under medication.
- Patients with abnormal blood pressure.
- Patients who are not free to express their wishes.
- Patients with sensory impairment due to high peripheral circulatory disorders such as diabetes.
- Patients with skin allergies to stainless steel electrodes.

**Note**

- If you feel unwell due to an abnormality in this product, stop using it immediately.
- If your body or skin feel strange, consult your doctor and follow the doctor's advice.
- If you want to move the pad or place it on other person during massage, be sure to turn off the power before moving it.

each press, it will send out "beep" sound and switch to lower level. The intensity is divided into 15 levels (0, 1, 2, ..., 15). When the intensity is at level 0, it will send out two "beep" sound with same intensity at level 15 after pressing "M".

6. Long press the button "+" for two seconds to turn on the sound cues. Then press the button "-" for two seconds to turn off the sound cues.

7. "M" on the remote control is the heating button. Press the heating button and start hot heating function with a "beep" sound. The two electrode will be hot at the temperature of 37-43°C.

8. "M" on the remote control is to heating off button. Press the heating off button and stop the heating function with two "beep" sounds.

9. The hot is scheduled for 15 minutes. When the heat is turned on, it will automatically shut down after 15 minutes.

10. When the hot is turned on, the product will automatically shut down in 30 seconds when the product is not put on normally.

**Product charging**

- When the host battery is running out, the power button lights up in orange. You can use the Micro USB cable to plug into the other end of the host and plug in the charger with the Android head (the output is 5V/2A). When charging, the orange light flashes. When it is full, the blue light flashes.
- When the remote control battery is replaced, a coin can be inserted into the battery knob slot. Turn it counterclockwise to the alignment position to open the replacement battery. Note that the battery positive pole is facing up. (Battery model: CR2032)

**Tips**

- The product will be automatically turned off after 15 minutes of operation. It is recommended to use it for no more than 30 minutes per day.
- The product should be stored in a dry and ventilated place after use.

**Problems Possible cause/treatment**

Failure to start	<ul style="list-style-type: none"> <li>The internal rechargeable battery is running low</li> <li>The remote control battery is dead</li> <li>Please confirm whether the host product switch has been pressed.</li> </ul>
Failure to charge or no charge light	Please check if the USB cable and host and phone power adapter are connected.

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**Suggestion**

- Please make sure that the host button is working properly.
- When you use it for the first time, or if the battery loses power after the product has been left idle for a long time, please perform the charging operation according to the instruction manual to ensure that it can work normally.
- When disposing of this product, please dispose of it in accordance with the relevant environmental protection regulations of the city, otherwise it may cause environmental pollution.
- It is recommended for people aged 16 and above.
- Don't use or store this product in the following locations:
  - Places exposed to direct sunlight
  - Places subject to high temperature and humidity
  - Dusty places
  - Places near the fireworks
  - Places susceptible to vibration shocks
  - Strong electromagnetic places

**Technical parameters**

Technical parameters			
Model	4098	Rated voltage	3V
Rated power	5W		
Standard	EN60335-1	EN60335-2-32	EN62233

Technical parameters			
Model	4353	Rated voltage	3V
Rated power	5W		
Standard	EN60335-1	EN60335-2-32	EN62233

**Problems Possible cause/treatment**

Normal display but no stimulation	<ul style="list-style-type: none"> <li>Does the pad contact the skin directly? Adjust the position so that it is close to the skin.</li> <li>Is there hair or clothing, jewelry, etc. between the pads and the skin? Move away or remove items.</li> <li>Is the intensity level at 0? Increase the massage intensity.</li> </ul>
Tingling sensation	<ul style="list-style-type: none"> <li>Is the massager's electrode and neck skin closely contacted? Adjust the position so that it's stick to the skin.</li> <li>Is the massage time too long? It is recommended to massage for 15 minutes at a time, twice a day.</li> <li>Is the massage intensity too high? Adjust to low level.</li> <li>Is the skin allergic to the electrode? Those with severe allergies need to be desensitized first.</li> <li>Is the climate cold and the skin dry? Use a wet towel to moisten the skin and use it.</li> <li>Does the skin have a wound? Do not put the electrodes on the wound for massage.</li> </ul>
Weak stimulation	<ul style="list-style-type: none"> <li>Is the massager's electrode and neck skin closely contacted? Adjust the position so that it's stick to the skin and adjust intensity.</li> <li>Is the electrode dirty or oily? Clean the electrode surface.</li> <li>Is the battery running low? Please charge if the battery is low.</li> <li>Is massage intensity level too low? Increase massage intensity.</li> </ul>

**Product and component recycling instructions**

**Recycle indicative instructions:**

In order to protect the environment, when the product or its parts are discarded, as a consumer you have the responsibility to separate them from the domestic waste and send to a qualified recycling site, by which the product or its parts are disassembled and recycled in accordance with relevant national regulations.

**Name and content of hazardous substances in products**

Part name	Hazardous substances					
	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
Hardware	○	○	○	○	○	○
PCB board	×	○	○	○	○	○
Plastic parts	○	○	○	○	○	○

○: Indicates that the content of the hazardous substance in the homogeneous material of the component is below the limit requirement specified in GB/T 26572.  
×: Indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limit requirement specified in GB/T 26572.

**Note:**

- All other components and their homogeneous materials, which are not listed in the above table, do not contain harmful substances.
- All the harmful substances of components and their homogeneous materials listed in the above table are in line with China's strict restrictions on the use of hazardous substances strict requirements. Please be assured to use.

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**Product diagram**

**Remote control**

**Wearing method**

**Operation method**

- Before use, first wet the skin of the cervical spine with a wet towel, and then put the product around the neck, make the electrode close to the skin of the cervical spine, adjust the position of the product, turn on the host and adjust the appropriate massage intensity and mode.
- Long press the host "M" button for two seconds, turn on the host (with the buzzer "beep" sound and prompt light), enter the default mode with the default level (0). Press the host button, add the intensity by one level with a "beep" sound. Until level 15, press the button and hear two "beep" sounds with no intensity change. Long press host "M" for two seconds when the machine is on, hear two "beep" sounds and turn off the products.
- "M" on the remote control is the mode button. Press the mode button to switch the mode. There are three modes. After each press, it will send out "beep" sound and switch to next mode. The three modes can be switched in cycle (Note: daily mode, relax mode, exercise mode). Each time a mode is switched, the intensity returns to the default 0 level.
- "+" on the remote control is the intensity increase button. After each press, it will send out "beep" sound and switch to higher level. The intensity is divided into 15 levels (0, 1, 2, ..., 15). When the intensity is at level 15, when pressing "+", it will send out two "beep" sound with same intensity at level 15.
- "-" on the remote control is the intensity decrease button. After

**Note for discarding the product**

Please support the recycling of rechargeable battery (lithium ion battery).

**Danger**

The battery used for this product is a dedicated rechargeable battery. Don't use it on other products. Don't charge the battery that is taken out.

- Don't throw it into the fire and overheat it.
- Don't pierce it with nail, impact it or disassemble it.
- Don't short-circuit the battery with metal.
- Don't store it with necklace, hairpin.
- Don't charge, use and place the battery near fire, under the sun and other places of high temperature. The above situation can all cause heating, fire and rupture.

Please place the removed rechargeable battery out of the reach of infants and young children to prevent swallowing.

- If swallowed by accident, please go to a doctor immediately.
- Don't touch the liquid leaking from the battery and handle it in the following way.
- When the battery fluid gets into the eyes, it poses danger of blindness. Don't rub your eyes with your hands directly, instead, wash your eyes with water immediately and see a doctor for treatment. When the battery liquid contacts the body or clothing, it may cause skin irritation or injury. Please wash with water and if discomfort persists, you need to go to a doctor immediately.
- Disassemble only when the product is discarded. Otherwise, it may cause an accident such as fire, electric shock or injury. If you need to repair (except for replacement of battery), please consult the store where you bought the product.

**Warning**

This product has a "green life" of 10 years according to the product design by the company. The term "green life" is valid only when the product is used under normal conditions. Green life as described in the operating instructions of this product.

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