

Premier Support - A direct 24x7x365 line to our most elite technicians.

- Advanced technical support, 24x7x365, in more than 100 markets

Technical Account Managers for proactive relationship and escalation management
- Comprehensive hardware & OEM software support

Priority on service delivery and repair parts
- Single point of contact for simplified end-to-end case management

Lenovo Service Connect Portal for customized reporting and product support



Accidental Damage Protection - Protection of your PC from the unexpected.

Experience shows that a significant portion of devices may be damaged (and not covered under warranty) in the first three years. Lenovo’s Accidental Damage Protection service covers accidents beyond the system warranty such as drops, spills, bumps and even electrical surges. Make sure your new device has maximum protection, avoid unplanned costs and get peace of mind.

Base Warranty - Included with the systems you purchase, default 1- or 3-year coverage window.

Warranty Extensions & Upgrades - Service and protection that’s right for your circumstances.

- Pick Up & Return Courier

Onsite Support

Technician Installed Customer

Replaceable Unit Service

International Warranty Upgrade

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Recommended Services

BEST	3Y Premier Support Plus upgrade from 1Y Courier/Carry-in (5WS1L39383)
BETTER	3Y Premier Support Upgrade from 1Y Courier/Carry-in (5WS0T36154)
GOOD	3Y Onsite upgrade from 1Y Courier/Carry-in (5WS0A14086)

For a full list of accessories and services, please visit:
<https://smartfind.Lenovo.com>

PSREF
Product Specifications
Reference