

# HP Laptop 14-ep1002ne

## Powerfully and responsibly made to get things done everyday

The HP 14" Laptop PC comes feature-packed to get things done and make your wallet—and the planet—happy. Responsibly designed, this powerful PC features an Intel® Processor and ample storage for effortless multi-tasking. Plus, it contains ocean-bound and post-consumer recycled plastics<sup>2</sup> and is EPEAT® Gold Registered and ENERGY STAR® Certified<sup>3</sup>.



\*Product image may differ from actual product



**Your all-day, dependable device for productivity**

Face the day with a dependable Intel® Processor<sup>1</sup>, long battery life, ample storage, and fast connections.



**Embrace your hybrid life**

Stay connected or get lost in ultra-sharp, high-resolution content, whether at home or on the go.



**Connect and collaborate on your terms**

Clear and secure video chats with a HP True Vision 1080p camera with privacy door, dual mics, and background noise-reduction.<sup>4</sup>

## Sustainability in action

**Designed for sustainability**

This reliable PC is thoughtfully designed; EPEAT® Gold Registered and ENERGY STAR® Certified<sup>5</sup>.

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## Featuring

### Get a fresh perspective

From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.<sup>6</sup>

### Intel® Core™ Ultra

Experience powerful and responsive performance to help your productivity soar. Seamlessly edit, share, and enjoy fantastic 4K entertainment with lightning-fast speed.<sup>7</sup>

### Flicker-free

Using DC Dimming technology that controls brightness by adjusting direct current rather than cycling the backlight, we can eliminate screen flickering for more comfortable viewing.<sup>8</sup>

### Full HD display

Sit back and enjoy crystal-clear visuals and images with the vibrant quality of 2 million pixels. The 1920 x 1080 resolution gives all your digital content a new dimension.<sup>9</sup>

### Anti-glare panel

Enjoy the sun and your favorite content with this anti-glare panel. Non-reflective and low gloss means you'll get less glare while you're outside.

### 16:9 aspect ratio

A 16:9 aspect ratio lets you see all of your game.

### Keyboard keycaps contain post-consumer recycled plastic

We're bringing a more sustainable design to our keyboards by using keycaps made with post-consumer recycled plastic.<sup>10</sup>

### ENERGY STAR® certified

Save energy and money with ENERGY STAR®, certified by the EPA so you will use less energy and save money where it counts most.<sup>11</sup>

### EPEAT® Gold registered

EPEAT® Gold registered products are the highest-rated products that meet all of EPEAT required criteria. EPEAT is the world's premier ecolabel for electronics.<sup>12</sup>

### Adobe Offer

Get a complimentary 1 month trial of the best creativity and productivity apps from Adobe with the purchase of a computer from HP.<sup>13</sup>

### HP Fast Charge

When your laptop is low on power, no one has time to wait hours to recharge. Power down your device and go from 0 to 50% charge in approximately 45 minutes.<sup>14</sup>

### PCIe NVMe™ M.2 SSD storage

Boot up in seconds with lightning fast speed with up to 1 TB PCIe NVMe™ M.2 SSD storage.

### Effortlessly connected

Enjoy faster speeds, improved performance and greater capacity with Wi-Fi 6 and Bluetooth® 5.3 wireless card.<sup>15</sup>

### Dual speakers

Pump up the volume to your favorite music, movie or game with dual-stereo speakers.

### Dual channel memory

With dual channel technology, two channels work simultaneously to double the communication speed between the memory controller and the RAM increasing system performance.

### USB Type-C® 10Gbps signaling data rate

Plug in your external storage with this USB Type-C® port, featuring 10Gbps signaling data rate. And it's reversible, so you never have to worry about plugging in upside down.<sup>16</sup>

### Connected Modern Standby

Stay up-to-date on your email, calendar notifications, and more—even when you're not using your PC. Your PC stays connected for instant updates.

### Backlit keyboard

Keep going even in dimly lit rooms or aboard red-eye flights. With an illuminated keyboard, you can type comfortably in more environments.

### Microphone Mute

Enjoy greater peace of mind and the convenience of a dedicated microphone mute button that you can easily activate and know it's on or off with an LED indicator light.

### HP True Vision FHD

Video chat in vibrant clarity with Full HD resolution, even in low light, and make every conversation a face-to-face experience for a better way to stay in touch.<sup>4</sup>

### Dropbox cloud storage

Store and synchronize your content online with Dropbox. Get 25 GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.<sup>17</sup>

### McAfee Online Protection 30-day trial

Secure your device with award winning antivirus and online protection. Free trial includes secure VPN for privacy and data protection when browsing on public Wi-Fi<sup>18</sup>

## Recommended accessories and services (not included)



3-year return to depot  
U1PS9E



# HP Laptop 14-ep1002ne

## Specifications



## Performance

**Operating system**

Windows 11 Home

**Processor**

Intel® Core™ Ultra 7 155H (up to 4.8 GHz with Intel® Turbo Boost Technology, 24 MB L3 cache, 16 cores, 22 threads)<sup>6,7</sup>

Processor family: Intel® Core™ Ultra 7 processor

**Chipset**

Intel® integrated SoC

**Memory**

16 GB DDR5-5600 MT/s (2 x 8 GB)

Transfer rates up to 5600 MT/s.

Number of User-accessible Memory Slots: 0

**Storage**

1 TB PCIe® NVMe™ M.2 SSD

25 GB Dropbox storage for 12 months<sup>1</sup>

**Graphics**

Integrated: Intel® Arc™ Graphics;

Intel® Arc™ Graphics capabilities require system to be configured with Intel® Core™ Ultra processors with and dual channel memory and at least with 16GB (and above) memory. Intel® Arc™ Graphics with Intel® Core™ Ultra processors with and single channel memory will only function as Intel® Graphics brand.

**Audio**

Dual speakers

**Display**

35.6 cm (14") diagonal, FHD (1920 x 1080), IPS, micro-edge, anti-glare, 300 nits, low power, 62.5% sRGB<sup>17</sup>

**Screen-to-body ratio**

84.01%<sup>18</sup>

**Power**

65 W AC power adapter;

**Battery type**

3-cell, 41 Wh Li-ion polymer<sup>23</sup>

**Battery and Power**

Up to 8 hours and 45 minutes<sup>3</sup>;

Supports battery fast charge: approximately 50% in 45 minutes<sup>5</sup>

**Maximum battery life video playback**

Up to 11 hours and 30 minutes<sup>10</sup>

## Connectivity

**Wireless connectivity**

Realtek Wi-Fi 6 (2x2) and Bluetooth® 5.3 wireless card (supporting gigabit data rate)<sup>11,12,13,46</sup>

Modern Standby (Connected)

**Ports**

1 USB Type-C® 10Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4, HP Sleep and Charge); 2 USB Type-A 5Gbps signaling rate; 1 AC smart pin; 1 HDMI 1.4b; 1 headphone/microphone combo<sup>19</sup>

**Webcam**

HP True Vision 1080p FHD camera with temporal noise reduction and integrated dual array digital microphones

## Sustainability

**Ecolabels**

EPEAT® Gold registered<sup>27</sup>

**Energy star certified**

ENERGY STAR® certified

**Sustainable impact specifications**

Ocean-bound plastic in keyboard frame, base and sideband; Keyboard keycaps and scissors contain post-consumer recycled plastic<sup>39,40,41</sup>

## Design

**Product color**

Natural silver aluminum

Matte paint finish cover and keyboard frame, textured base

## Software

**HP apps**

HP Support Assistant; HP Connection Optimizer; OMEN Gaming Hub; myHP

**Software**

Intel® Unison™;

1 month trial for new Microsoft 365 customers<sup>24</sup>

**Service & support**

McAfee Online Protection 30-day trial; 1-month Adobe free trial offer; Xbox Game

Pass 1-month free trial<sup>2,25,43</sup>

## Additional information

**Part Number**

P/N: B1FL4EA #ABV

UPC/EAN code: 198828381453

**Weight**

1.4 kg;

Packed: 2 kg

**Dimensions**

32.37 x 21.5 x 1.79 cm (front); 32.37 x 21.5 x 3.25 cm (rear);

Packed: 6.9 x 48.3 x 30.5 cm

**Manufacturer Warranty**

1 year (1/1/0) limited warranty includes 1 year of parts and labor. No on-site repair.

Terms and conditions vary by country. Certain restrictions and exclusions apply.

**Keyboard**

Full-size, backlit, soft grey keyboard

HP Imagepad

**Security management**

Mic mute key; Camera privacy shutter; Trusted Platform Module (Firmware TPM) support



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## Footnotes

## Messaging Footnotes

<sup>1</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.

<sup>2</sup> Ocean-bound plastic material in product bezel and speaker housing, post-consumer recycled plastic in the keyboard scissors and keycaps. Percent of recycled materials contained in each component varies by product.

<sup>3</sup> Based on U.S. EPEAT® registration according to IEEE 16801-2018 EPEAT®. EPEAT® status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information.

<sup>4</sup> Features may require software or other 3rd party applications to provide the described functionality.

<sup>5</sup> Based on U.S. EPEAT® registration according to IEEE 16801-2018 EPEAT®. EPEAT® status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information.

<sup>6</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.

<sup>7</sup> Intel and Core are trademarks of Intel Corporation in the U.S. and other countries.

<sup>8</sup> The flicker-free capability eliminates screen flickering through integrating DC-dimming LED backlights.

<sup>9</sup> Full high-definition (FHD) content is required to view FHD images.

<sup>10</sup> Percentage of post-consumer recycled plastic contained in keycap varies by product.

<sup>11</sup> ENERGY STAR and the ENERGY STAR logo are registered trademarks of the U.S. Environmental Protection Agency.

<sup>12</sup> EPEAT® Gold registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country.

<sup>13</sup> Offer available worldwide (excluding China and embargoed countries or other countries identified as restricted by applicable law or regulation) to new and existing subscribers who are 18+. Click on the Adobe icon in the start menu to redeem a 1-month free trial membership for select Adobe software. The software is tied to the device and is not transferrable. If you would like to sign up for an auto-renewing subscription, you can provide your payment method at sign-up. By adding a payment method, your subscription will automatically renew at the then current rate on your renewal date until you cancel. If you cancel before the end of the one-month free trial, you won't be charged. You can cancel your subscription anytime via your Adobe Account page or by contacting Customer Support. Please see current prices for Adobe products available in this offer. Offer not available to Education, OEM, or volume licensing customers. Subject to availability where the recipient resides. Additional terms and conditions may apply. VOID WHERE PROHIBITED OR RESTRICTED BY LAW.

<sup>14</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.

<sup>15</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. Wi-Fi 6 is designed to support gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels. Wi-Fi 6 (802.11ax) is not supported in Belarus where Wi-Fi settings will be optimized to local regulatory requirements (802.11ac). Bluetooth® 5.3 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.3 will function as Bluetooth® 5.2 or lower.

<sup>16</sup> Actual throughput may vary. USB Type-C® and USB-C® are trademarks of USB Implementers Forum.

<sup>17</sup> 25 GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at [www.dropbox.com](http://www.dropbox.com). Internet service required and not included.

<sup>18</sup> Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on.

## Technical Specifications Footnotes

<sup>1</sup> 25 GB of free Dropbox storage for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.

<sup>2</sup> Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on.

<sup>3</sup> MobileMark 25 Battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <https://bapco.com/products/mobilemark-25/> for additional details.

<sup>9</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.

<sup>6</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

<sup>7</sup> Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.

<sup>10</sup> Battery life tested by HP using continuous FHD video playback, 1080p (1920x1080) resolution, 150 nits brightness, system audio level at 17% as image default, player audio level at 100%, played full-screen from local storage, headphone attached or through speaker (if no audio jack port), wireless on but not connected. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage.

<sup>11</sup> Wi-Fi 6 is designed to support gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels.

<sup>12</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs.

<sup>13</sup> Wi-Fi 6 (802.11ax) is not supported in Belarus where Wi-Fi settings will be optimized to local regulatory requirements (802.11ac).

<sup>17</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.

<sup>18</sup> Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk.

<sup>19</sup> For best results with HP Sleep and Charge, use a USB charging protocol standard cable or cable adapter with an external device.

<sup>23</sup> Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors.

<sup>24</sup> Must activate within 180 days of Windows activation.

<sup>25</sup> Offer available worldwide (excluding China and embargoed countries or other countries identified as restricted by applicable law or regulation) to new and existing subscribers who are 18+. Click on the Adobe icon in the start menu to redeem a 1-month free trial membership for select Adobe software. The software is tied to the device and is not transferrable. If you would like to sign up for an auto-renewing subscription, you can provide your payment method at sign-up. By adding a payment method, your subscription will automatically renew at the then current rate on your renewal date until you cancel. If you cancel before the end of the one-month free trial, you won't be charged. You can cancel your subscription anytime via your Adobe Account page or by contacting Customer Support. Please see current prices for Adobe products available in this offer. Offer not available to Education, OEM, or volume licensing customers. Subject to availability where the recipient resides. Additional terms and conditions may apply. VOID WHERE PROHIBITED OR RESTRICTED BY LAW.

<sup>27</sup> Based on U.S. EPEAT® registration according to IEEE 16801-2018 EPEAT®. EPEAT® status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information.

<sup>37</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances.

<sup>39</sup> Percentage of ocean-bound plastic contained in each component varies by product.

<sup>40</sup> Laptops manufactured with recycled metal material in product cover. Percentage of recycled metal varies by product.

<sup>41</sup> Keyboard keycaps contain post-consumer recycled plastic. Percentage of post consumer recycled contained in each component varies by product.

<sup>43</sup> Xbox Game Pass sold separately. Credit card required. Unless you cancel, you will be charged the then-current regular membership rate when the promotional period ends. Terms, exclusions, and streaming limits apply. Xbox Cloud Gaming (Beta): select devices and regions. After term, active membership required to play games and online multiplayer. Game catalog varies over time, region, and by device. DLC sold separately; if a game is removed from catalog or your membership ends, you will need to purchase the game separately to use your DLC. If you're already an Xbox Live Gold and/or Game Pass for Console/PC member, any days remaining in your membership(s) will be converted to Ultimate using a conversion ratio. Future code redemptions also subject to conversion ratio. All conversions to Ultimate are final. Details and system requirements at [www.xbox.com/gamepass](http://www.xbox.com/gamepass). Offer valid in all Xbox Game Pass markets excluding Russia. Digital Direct: Your digital content will be delivered directly to your device during set-up; no codes required.

<sup>45</sup> The Flicker-free capability is eliminating screen flickering through integrating DC-dimming LED backlights or LED emissions. OLED panel is functional with DC-DIMMING when above 100nits.

<sup>46</sup> Bluetooth® 5.3 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.3 will function as Bluetooth® 5.2 or lower.

