



# Room Kit for Google Meet GQE20A

User Guide



## **E25908**

### **Revised Edition V3**

### **January 2025**

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## About this user guide

This user guide provides information about the hardware and software features of your Room Kit for Google Meet, organized through the following chapters:

### Chapter 1: Getting to know your Meet Compute System

This chapter details the hardware components of your Meet Compute System.

### Chapter 2: Using your Room Kit for Google Meet

This chapter provides you with information on using your Room Kit for Google Meet.

### Chapter 3: Configuring your Room Kit for Google Meet

This chapter provides you with information on setting up your Room Kit for Google Meet for video conferencing.

### Troubleshooting

This section includes instructions on how to fix a problem that you may encounter when using your Room Kit for Google Meet.

### Appendix

This section includes notices and safety statements for your Meet Compute System.

## Conventions used in this user guide

To highlight key information in this user guide, some text are presented as follows:

---

**IMPORTANT!** This message contains vital information that must be followed to complete a task.

---

---

**WARNING!** This message contains important information that must be followed to keep you safe while performing certain tasks and prevent damage to your device, data and components.

---

---

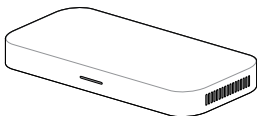
**NOTE:** This message contains additional information that can help complete tasks.

---

## Package contents

Your Room Kit package contains the items detailed below. You can also refer to the Room Kit peripheral table for details on the peripheral items included in the different kits.

### Meet Compute System items:



Meet Compute System



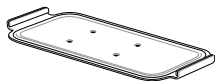
Standing mount



HDMI™ cable



Ethernet cable



Wall mounting plate



Wall mounting plate screw set



AC power adapter\*



Power cord\*



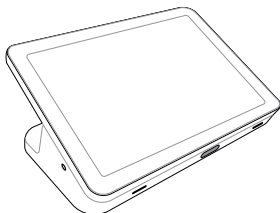
USB Type-C® to Type-A adapter



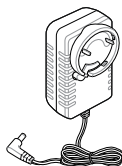
Technical documentation

\* The bundled power adapter and power cord may vary depending on model and country (or region) of sale.

## Peripheral items:



Touchscreen



Touchscreen power adapter



Touchscreen  
HDMI™ cable



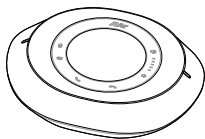
Touchscreen  
USB data cable



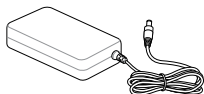
Touchscreen  
adapter plug heads\*

\* The bundled power adapter plug heads may vary depending on the country (or region) of sale.





Speakerphone



Speakerphone power adapter



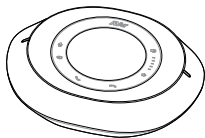
Speakerphone USB cable  
(Micro USB to Type-A)



Speakerphone auxiliary  
cable



Speakerphone power cord\*\*



Expansion speakerphone



Expansion cable



ePTZ camera

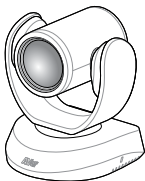


Camera USB cable  
(Type-C® to Type-A)



Tripod mount screw

\*\* The speakerphone power cord is included in the main box with your Meet Compute System and not in a separate box with the speakerphone.



PTZ camera



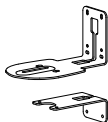
Camera power adapter and  
6 plug heads\*



Camera USB cable (Type-B to Type-A)



Camera remote control



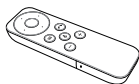
Wall mount brackets



Wall mount screws



Tripod mount screws



Meet Compute System remote control kit



\* The bundled camera power adapter plug heads may vary depending on model and the country (or region) of sale.

## Room Kit peripheral table

	Room Kit		
	Starter kit	Small / Medium room kit	Large room kit
Meet Compute System	V	V	V
Speakerphone	V	V	V
Touchscreen control panel	-	V	V
PTZ camera	-	-	V
ePTZ camera	V	V	-
Remote control kit	V	-	-

---

### NOTE:

- If the device or its components fail or malfunction during normal and proper use within the warranty period, bring the warranty card to the ASUS Service Center for replacement of the defective components.
  - The bundled accessories may vary depending on your model.
  - For details on bundled accessories, refer to their respective user manuals.
-

## Camera and speakerphone user manuals

To download the user manuals for the optional cameras and speakerphones, visit <http://www.aver.com/download/GoogleMeet>.

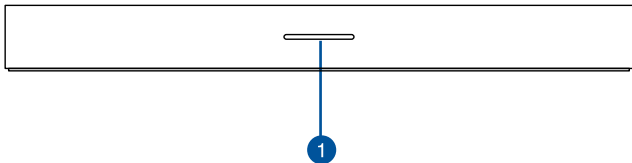


# 1

## ***Getting to know your Meet Compute System***

## Features

### Front view

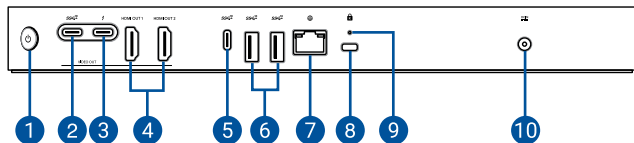


1

#### LED Indicator

This indicator lights up when your Meet Compute System is accessing the internal storage drive.

## Rear view



### 1 Power button

The power button allows you to turn the Meet Compute System on or off. You can use the power button to put your Meet Compute System to sleep mode or press it for four (4) seconds to force shutdown your Meet Compute System.

### 2 USB 3.2 Gen 2 Type-C®/DisplayPort combo port

This USB Type-C® (Universal Serial Bus) port provides the following:

- Transfer rate of up to 10 Gbit/s.
- Support for DisplayPort 1.4 (7680 x 4320 @30Hz). Use a USB Type-C® adapter to connect your Meet Compute System to an external display.
- USB power delivery with a maximum of 5 V / 1.5 A output.

---

**NOTE:** When using only this port as a display output source, this port will support a resolution of up to 7680 x 4320 @30Hz. The resolution may also be affected by the cabling and output device.

---

### 3 Thunderbolt™ 4 port

This Thunderbolt™ 4 port provides the following:

- Transfer rate of up to 40 Gbit/s for Thunderbolt™ 4 devices.
- DisplayPort 1.4 support (7680 x 4320 @60Hz).
- Backward compatible to USB4 and USB 3.2.
- USB power delivery with a maximum of 5 V / 1.5 A output.

---

**WARNING!** To reduce potential safety issues, only the AC adapter provided with the product, a replacement AC adapter provided by agency, or an AC adapter purchased as an accessory from agency should be used with the product.

---

---

**IMPORTANT!** We recommend that you use one of the two USB 3.2 Gen 2 Type-C®/DisplayPort combo ports instead of this port.

---

### 4 HDMI HDMI™ port

The HDMI™ (High Definition Multimedia Interface) port supports a Full-HD device, such as an LCD TV or monitor, to allow viewing on a larger external display.

---

**NOTE:**

- The HDMI™ port supports CEC (Consumer Electronics Control). Connect any CEC compatible device that you want to control with a remote control to this port, and make sure that the device's HDMI-CEC is enabled.
  - When using only this port as a display output source, this port will support a resolution of up to 3840 x 2160 @60Hz. The resolution may also be affected by the cabling and output device.
-



### 5 **USB 3.2 Gen 2 Type-C®/DisplayPort combo port**

This USB Type-C® (Universal Serial Bus) port provides the following:

- Transfer rate of up to 10 Gbit/s.
- Support for DisplayPort 1.4 (7680 x 4320 @30Hz). Use a USB Type-C® adapter to connect your Meet Compute System to an external display.
- USB power delivery with a maximum of 5 V / 1.5 A output.

---

**NOTE:** When using only this port as a display output source, this port will support a resolution of up to 7680 x 4320 @30Hz. The resolution may also be affected by the cabling and output device.

---

### 6 **USB 3.2 Gen 2 Type-A port**

The USB 3.2 Gen 2 (Universal Serial Bus) port provides a transfer rate up to 10 Gbit/s.

### 7 **2.5 Gb LAN port**

The 8-pin RJ-45 LAN port supports a standard Ethernet cable for 10/100/1000/2500 Mbps connection to a local network.

### 8 **Kensington security slot**

The Kensington security slot allows you to secure your Meet Compute System using Kensington® security products.

### 9 **Reset button**

The reset button allows you to reset the Meet Compute System.

**Power input**

The supplied power adapter converts AC power to DC power for use with this jack. Power supplied through this jack supplies power to the Meet Compute System. To prevent damage to the Meet Compute System, always use the supplied power adapter.

---

**WARNING!** The power adapter may become warm to hot when in use. Do not cover the adapter and keep it away from your body.

---

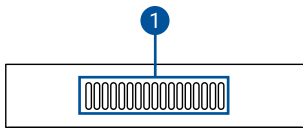
---

**NOTE:** Please refer to the following information on the power adapter:

90 W Power adapter: +19.5 V === 4.62 A

---

## Left side view



### 1 Air vents (intake vent)

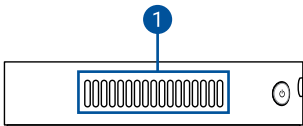
The air vents allow cooler air to enter your Meet Compute System chassis.

---

**IMPORTANT!** For optimal heat dissipation and air ventilation, ensure that the air vents are free from obstructions.

---

## Right side view



### 1 Air vents (exhaust vent)

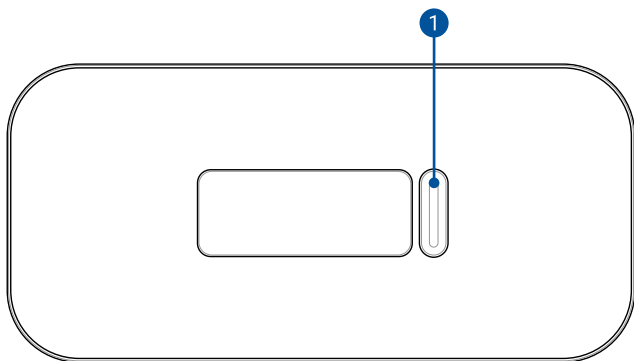
The air vents allow your Meet Compute System chassis to expel hot air out.

---

**IMPORTANT!** For optimal heat dissipation and air ventilation, ensure that the air vents are free from obstructions.

---

## Bottom view



### 1 Mount pad slot

The mount slot is used to attach the Meet Compute System to the standing mount.

# 2

## ***Using your Room Kit for Google Meet***

## Getting started

Before setting up your system, carefully read and follow all instructions in the documentation, especially the **Safety Information** section in the **Appendix**.

### Connect a display panel to your Meet Compute System

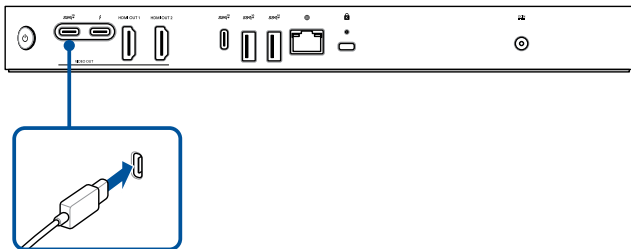
You can connect a display panel or projector that has the following connectors:

- DisplayPort (USB Type-C®)
- HDMI™ connector

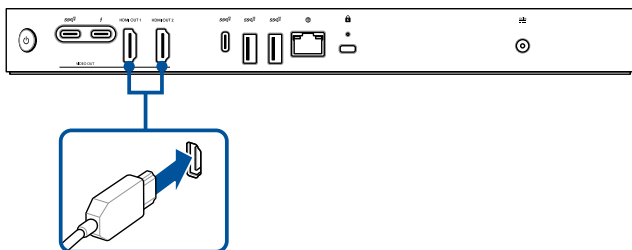
#### To connect a display panel to your Meet Compute System:

Connect a display cable to one of the video out ports.

Connect display via USB Type-C® DisplayPort



Connect display via HDMI™ port



## Connect the touchscreen

### To connect the touchscreen to your Meet Compute System:

- A. Connect the USB Type-C® end of the touchscreen USB data cable to the data USB port on your touchscreen.
- B. Connect the touchscreen to a USB 3.2 Gen 2 Type-A port on the rear of your Meet Compute System.

---

**NOTE:** For more information on the recommended USB 3.2 Gen 2 Type-A port to connect the touchscreen to, refer to the section **Connect your cables**.

---

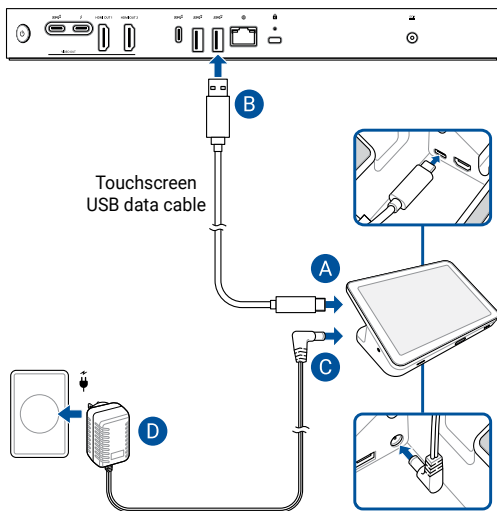
- C. Connect the touchscreen power adapter to the power input jack on your touchscreen.
- D. Attach the appropriate adapter plug head to the adapter, then plug the AC power adapter into a 100V~240V power source.

---

**NOTE:** For more information on attaching the adapter plug head to the adapter, refer to the user guide bundled with the touchscreen.

---

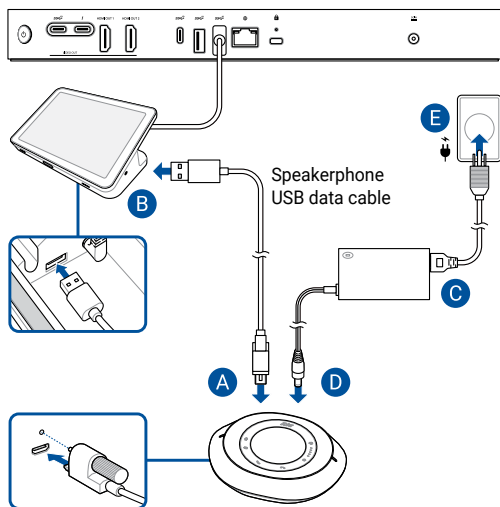




## Connect the speakerphone (for room kits)

### To connect the speakerphone to your Meet Compute System:

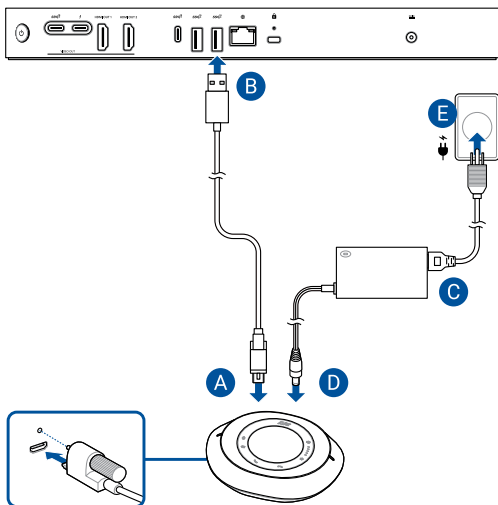
- Connect the micro USB end of the speakerphone USB data cable to the data USB port on your speakerphone.
- Connect the other end of the USB data cable to the USB Type-A port located at the bottom of the touchscreen.
- Connect the speakerphone power cord to the speakerphone power adapter.
- Connect the speakerphone power adapter to the power input jack on your speakerphone.
- Plug the speakerphone AC power adapter into a 100V~240V power source.



## Connect the speakerphone (for starter kits)





### To connect the speakerphone to your Meet Compute System:

- Connect the micro USB end of the speakerphone USB data cable to the data USB port on your speakerphone.
- Connect the other end of the USB data cable to a USB Type-A port on your Meet Compute System.
- Connect the speakerphone power cord to the speakerphone power adapter.
- Connect the speakerphone power adapter to the power input jack on your speakerphone.
- Plug the speakerphone AC power adapter into a 100V~240V power source.



## Connect expansion speakerphone (optional)

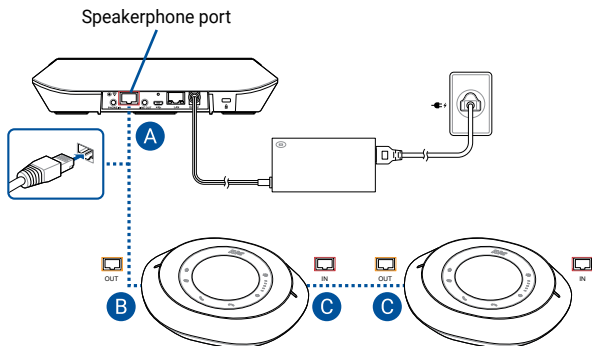
### To daisy-chain expansion speakerphones:

- Connect one end of an expansion cable to the speakerphone port  on the rear of your master speakerphone.
- Connect the other end of the expansion cable to the OUT port  on the expansion speakerphone.
- To connect a second expansion speakerphone, connect one end of an expansion cable to the IN port  on the first expansion speakerphone and the other end to the OUT port  on the second expansion speakerphone.

---

**NOTE:** You can daisy-chain up to two (2) expansion speakerphones.

---







## To connect the touchscreen for local presentations (optional)

---

**NOTE:** Ensure to use the Touchscreen HDMI™ cable.

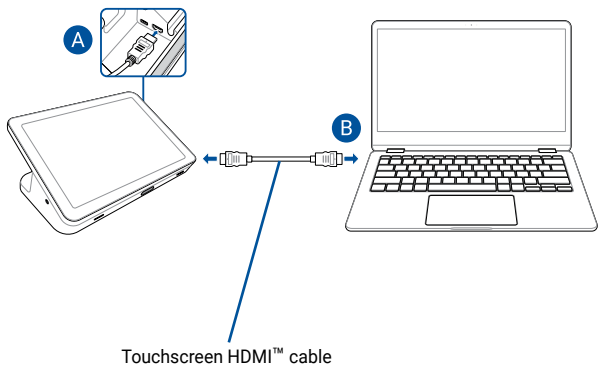
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- A. Connect the Touchscreen HDMI™ cable to the HDMI™ port on your touchscreen.
- B. Connect the touchscreen to a device's (such as a laptop) HDMI™ out port for local presentations.

---

**WARNING!** Do not connect the HDMI™ cable to your Meet Compute System.

---







## Connect the AC power adapter to your Meet Compute System

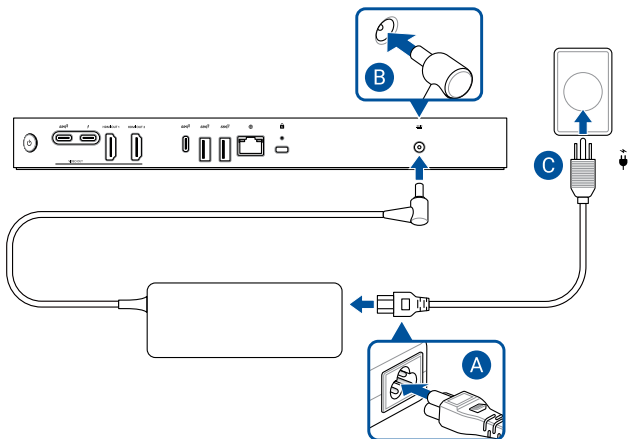
To connect the AC power adapter to your Meet Compute System:

- Connect the AC power cord to the AC/DC adapter.
- Connect the DC power connector to your Meet Compute System's power (DC) input jack.
- Plug the AC power cord into a 100V~240V power source.

---

**NOTE:** The power adapter may vary in appearance, depending on model and region.

---



---

## **IMPORTANT!**

- We strongly recommend that you use only the AC power adapter that came with your Meet Compute System.
  - We strongly recommend that you use a grounded wall socket while using your Meet Compute System.
  - The socket outlet must be easily accessible and near your Meet Compute System.
  - To disconnect your Meet Compute System from its main power supply, unplug your Meet Compute System from the power socket.
- 

## **NOTE:**

Refer to the following information on the adapter:

### 90 W Power adapter

- Input voltage: 100-240 Vac
  - Input frequency: 50-60 Hz
  - Output current: 4.62 A (90 W)
  - Output voltage: 19.5 V
-



This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

# 3

## ***Configuring your Room Kit for Google Meet***

# Before you begin using your device for video conferencing

## Setup requirements

### Room size and setup

Your Room Kit system is designed for a conference room of up to 13 persons. We recommend a room that contains either a long table with the monitor at one end (optimal), or a round table. We do not recommend using Meet Compute System with rooms set up in a classroom style.

The room must have the following:

- Live Ethernet port (for wired network connections)
- AC power outlet

### Network requirements

Your Meet Compute System device works with both wired and wireless networks. The network requirements are the same as those for Google Meet. In addition, we recommend a minimum bandwidth of 1 Mbps or 2 Mbps (up/down) for group video conferencing. Please refer to the following additional bandwidth requirements for video quality.

---

**NOTE:** Although you can use your Meet Compute System device over a wireless network connection, we recommend using a wired network connection for best sound and video quality.

---

### For HD video quality

- Latency should be less than 50 ms when pinging Google's public DNS server at 8.8.8.8.
- Outbound signals from a participant in all situations must meet a 3.2 Mbps bandwidth requirement.
- Inbound signals depend on the number of participants:
  - 2.6 Mbps with 2 participants
  - 3.2 Mbps with 5 participants
  - 4.0 Mbps with 10 participants

### For Standard definition (SD) video quality

- Latency should be less than 100 ms when pinging Google's public DNS server at 8.8.8.8.
- Outbound signals from a participant in all situations must meet a 1 Mbps bandwidth requirement.
- Inbound signals depend on the number of participants:
  - 1 Mbps with 2 participants
  - 1.5 Mbps with 5 participants
  - 2 Mbps with 10 participants

## Space requirements

- For the Meet Compute System device, you must have a 285 mm x 135 mm x 30 mm / 11.3 in. x 5.4 in. x 1.2 in. (W x L x H) space available to mount the device or place it on a table.
- For the speakerphone, you must have at least a 260 mm x 220 mm x 90 mm / 10.3 in. x 8.7 in. x 3.6 in. (W x L x H) space available to place the unit on the table.
- For the touchscreen control panel, you must have a 200 mm x 300 mm x 250 mm / 7.9 in. x 11.9 in. x 9.9 in. (W x L x H) space available to place it on a table.
- The universal hook mount on the camera fits the width on most standard monitors.

## Display requirements and placement

Your Meet Compute System work with LCD, LED, plasma, and projector-type monitors and televisions. The display must have an HDMI™ or DisplayPort input.

You can place the display on a table against one wall, or mount the display on a wall or ceiling for a projector unit. Note that if you mount the display, you may need to drill holes and conceal cables. If you have an existing video conferencing system in the room, you may be able to repurpose the existing setup for your Meet Compute System.

## Speakerphone placement

The optimal speakerphone placement is up to 1.5 meters from all participants, but may also depend on the size and layout of the conference room. For rooms where participants sit at one end of the room facing the display, we recommend placing the speakerphone at the end of the table closest to the Meet Compute System and the display.

## Connectors and accessories

Depending on your setup, you may need the following:

- CAT5e Ethernet cable for wired network connection
- Meet Compute System wall mount for wall mounting (included)
- USB extension cable for camera for distances exceeding the included cable. If you require extension cables for both the camera and the speakerphone, please refer to the Google Meet Qualified Peripherals List webpage.

---

**NOTE:** If you need extension cables for both the camera and the speakerphone, you can purchase a second one separately.

---

- Cable concealers, if needed for wall mounting

---

**NOTE:** The cable concealers for wall mounting and CAT5e Ethernet cable are not included in the package and must be purchased separately.

---



## Setup your system

You can mount your Meet Compute System to the wall mounting plate or mount the Meet Compute System to the standing mount.

---

### **WARNING!**

- Pulling or pushing on the Meet Compute System may cause the device to fall.
  - Do not install your mount kit while your Meet Compute System is turned on. This may cause personal injuries or damage the system.
- 

---

**NOTE:** The bundled items may vary between models. The wall mounting plate and standing mount may not be included.

---

## Using the Wall mount

Use the wall mount plate to attach the Meet Compute System to a wall. Please follow the steps below to install the wall mount and Meet Compute System:

---

**IMPORTANT!** The equipment should not be mounted higher than 2 m from the floor or should not be mounted higher than 75 cm from a flat surface.

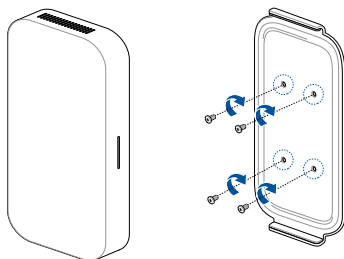
---

1. Secure the wall mount to a wall using the four (4) screws.

---

**NOTE:** The screws are self tapping M3.5 24 mm long, flat countersunk head type screws.

---

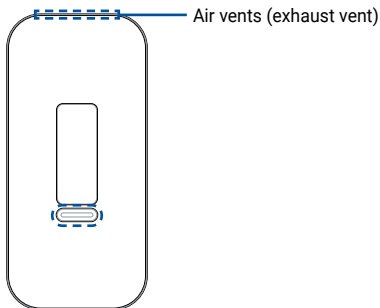


2. Locate the mount pad slot on the bottom of your device and orientate it as shown in the illustration below so that the exhaust air vents face upwards.

---

**NOTE:** Please refer to **Chapter 1 Getting to know your Meet Compute System** for more information on the location of the exhaust air vents.

---

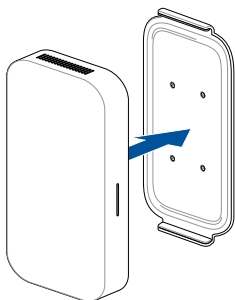


3. Your device will be held in place magnetically to the wall mount plate. Please ensure the mount pad slot is aligned with the wall mount plate before placing the device onto it.

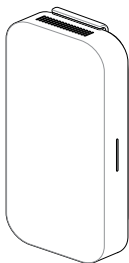
---

**NOTE:** Please refer to **Chapter 1 Getting to know your Meet Compute System** for more information on the location of the mount pad slot.

---



4. Manually adjust your device if needed for a more secure fit.



## Using the standing mount

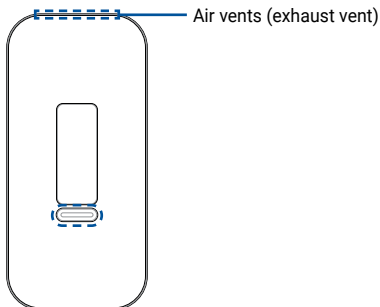
To attach your Meet Compute System to the bundled standing mount, please follow the steps below:

1. Locate the mount pad slot on the bottom of your device and orientate it as shown in the illustration below so that the exhaust air vents faces upwards.

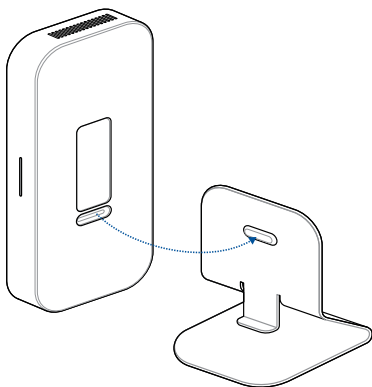
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**NOTE:** Please refer to **Chapter 1 Getting to know your Meet Compute System** for more information on the location of the exhaust air vents.

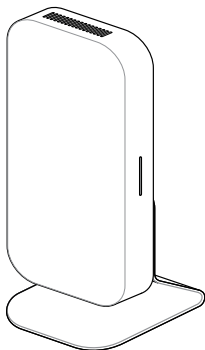
---



2. Align your device's mount pad slot to the standing mount, then bring the device closer to the mount. Your device will be magnetized and attach onto the standing mount.



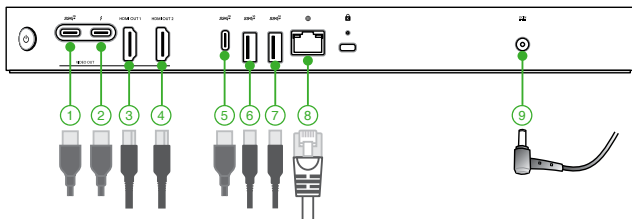
3. Manually adjust your device if needed for a more secure fit.



## Connect your cables

Using the included cables and sensor, connect your Meet Compute System to the other system components:

**NOTE:** The connections shown in the illustrations are recommended; you may adjust the connections accordingly to suit your needs.



- 1 USB 3.2 Gen 2 Type-C®/DisplayPort combo port connects to a USB device or a display with a DisplayPort™ via a USB Type-C® adapter.
- 2 Thunderbolt™ 4 port connects to a display with a Thunderbolt™ 4 connector.

**IMPORTANT!** We recommend that you use one of the two USB 3.2 Gen 2 Type-C®/DisplayPort combo ports instead of this port.

- 3 HDMI™ connects to a display with an HDMI™ connector.
- 4 HDMI™ connects to a display with an HDMI™ connector.
- 5 USB 3.2 Gen 2 Type-C®/DisplayPort combo port connects to a USB device or an external display with a DisplayPort™ via a USB Type-C® adapter.

- ⑥ USB 3.2 Gen 2 Type-A port connects to the touchscreen or camera.
- ⑦ USB 3.2 Gen 2 Type-A port connects to the touchscreen or camera.
- ⑧ LAN port connects to a router.

---

**NOTE:** Although you can use your Meet Compute System device over a wireless network connection, we recommend using a wired network connection for optimal sound and video quality.

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- ⑨ Power jack connects to a power outlet.

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**IMPORTANT!** Be sure to connect to a power outlet last, after you have made all the other connections.

---

You can find connection instructions for your specific model on the Room Kit product site.

## Enroll your device

### Complete basic enrollment

This section explains the basic enrollment flow, which works for almost all users. To learn about other options shown during the enrollment process, see **Advanced enrollment options**.

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**NOTE:** We recommend connecting a USB keyboard to make entering the enrollment information easier.

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To complete basic enrollment:

1. Turn on the display.
2. Turn on the Meet Compute System.
3. Verify or change your language, keyboard layout, and network.

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**NOTE:** If your network doesn't appear in the **Select a network** list, select **Join Network** and enter the correct settings. Ask your network administrator for the settings if you don't know them.

---

4. Select Continue.
5. **Accept** the Google Terms of Service.
6. Sign in with your Google Workspace User Account email address and password.
7. The enrollment process takes place automatically. After the process is complete, click Done.



8. When the Google Meet screen appears, follow the onscreen instructions to test your camera and speakerphone.
- 

**NOTE:**

If you can't see video or hear audio during the test:

- Ensure that your camera and speakerphone are connected to your Meet Compute System before you turned on your device.
  - Ensure that your camera and speakerphone are properly connected to your device.
  - Unplug the cables and plug them in again, then restart your device.
- 

9. Click through the screens to view tips on using Meet Compute System.

At the end of device enrollment, the screen displays a URL for this device's page in the Google Admin Console. Using this URL, an admin user must add the room's online calendar to the device to enable scheduled meetings.

## Advanced enrollment options

Users can go through the simple enrollment flow described in the section Complete basic enrollment to enroll their device. Additional options are available for users who want to customize the setup experience or learn more. These options appear on the second enrollment screen, except for accessibility, which appears on both the first and second screens:

**Accessibility:** Accessibility options include larger font and cursor size, voice prompts, and more. The options you select here apply to the setup process and Out-of-box experience (OOBE) process. To select the Accessibility link, press the **Continue** or **Accept and continue** button.

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**NOTE:** High contrast mode only takes effect during enrollment and not in the OOBE process.

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**Help make ChromeOS better:** Allows your device to send usage and crash info to Google helping us improve the ChromeOS experience for all users. To learn more about this option, click the **Learn more** link onscreen.

**System security setting:** Read more about the Meet Compute System security settings.

**Google ChromeOS Terms:** Scroll up and down to review the terms.

## Manage devices and rooms

You can view, modify and update your Meet Compute System and rooms through the Google Admin console. For more details on managing your devices and rooms, please visit the [Manage Google Meeting Room Hardware](#) website.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

## ***Troubleshooting***

## Fix a problem

### Manage devices and rooms

**I do not know how to identify the Meet Compute System device I want on the device list screen.**

If you are not sure which device to click, you can identify the correct one by its serial number. You can find your device's serial number on the card that was included in the box and on the bottom of the device itself.

### Help and support

Visit [Manage Google Meeting Room Hardware](#) for more detailed set-up and provisioning instructions, customizable table mats, or to print guides for your users.

## ***Appendix***

## Safety information

Your Meet Compute System is designed and tested to meet the latest standards of safety for information technology equipment. However, to ensure your safety, it is important that you read the following safety instructions.



- Do not ingest battery, Chemical Burn Hazard.
- This product contains a coin / button cell battery. If the coin /button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
- Keep new and used batteries away from children.
- If the battery compartment does not close securely, stop using the product and keep it away from children.
- If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

## Setting up your system

- Read and follow all instructions in the documentation before you operate your system.
- Do not use this product near water or a heated source.
- Set up the system on a stable surface.
- Openings on the chassis are for ventilation. Do not block or cover these openings. Make sure you leave plenty of space around the system for ventilation. Never insert objects of any kind into the ventilation openings.
- Use this product in environments with ambient temperatures between 0°C and 35°C.
- If you use an extension cord, make sure that the total ampere rating of the devices plugged into the extension cord does not exceed its ampere rating.



- This product should be connected by means of a power cord to a socket-outlet with earthing connection.
- This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

## Care during use

- Do not walk on the power cord or allow anything to rest on it.
- Do not spill water or any other liquids on your system.
- When the system is turned off, a small amount of electrical current still flows. Always unplug the power cord from the power outlets before cleaning the system.
- If you encounter the following technical problems with the product, unplug the power cord and contact a qualified service technician or your retailer.
  - The power cord or plug is damaged.
  - Liquid has been spilled into the system.
  - The system does not function properly even if you follow the operating instructions.
  - The system was dropped or the cabinet is damaged.
  - The system performance changes.
- Avoid contact with hot components inside the Meet Compute System. During operation, some components become hot enough to burn the skin. Before you open the computer cover, turn off the computer, disconnect the power, and wait approximately 30 minutes for the components to cool.
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
- Leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;
- A battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

## Safety Precautions

Accessories that came with this product have been designed and verified for the use in connection with this product. Never use accessories for other products to prevent the risk of electric shock or fire.

## 安全上のご注意

付属品は当該専用品です。他の機器には使用しないでください。機器の破損もしくは、火災や感電の原因となることがあります。

### Lithium-Metal Battery Warning

**CAUTION:** Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

### NO DISASSEMBLY

**The warranty does not apply to the products that have been disassembled by users.**

## Regulatory notices

### COATING NOTICE

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**IMPORTANT!** To provide electrical insulation and maintain electrical safety, a coating is applied to insulate the device except on the areas where the I/O ports are located.

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### FCC RF Exposure Information

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the EUT transmitting at the specified power level in different channels. The FCC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid).

## Federal Communications Commission Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with manufacturer's instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

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**CAUTION!** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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**Responsible Party:** Asus Computer International

**Address:** 48720 Kato Rd., Fremont, CA 94538

**Phone/Fax No:** (510)739-3777/(510)608-4555

## **ISED Radiation Exposure Statement for Canada**

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. To maintain compliance with ISED RF exposure compliance requirements, please avoid direct contact to the transmitting antenna during transmitting. End users must follow the specific operating instructions for satisfying RF exposure compliance.

Operation is subject to the following two conditions:

- This device may not cause interference and
- This device must accept any interference, including interference that may cause undesired operation of the device.

## **Compliance Statement of Innovation, Science and Economic Development Canada (ISED)**

This device complies with Innovation, Science and Economic Development Canada licence exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

CAN ICES-003(A)/NMB-003(A)

## **Déclaration de conformité de Innovation, Sciences et Développement économique Canada (ISED)**

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

CAN ICES-003(A)/NMB-003(A)

## Wireless Operation Channel for Different Domains

N. America	2.412-2.462 GHz	Ch01 through CH11
Japan	2.412-2.484 GHz	Ch01 through Ch14
Europe ETSI	2.412-2.472 GHz	Ch01 through Ch13

## Regional notice for Singapore

Complies with  
IMDA Standards  
DA105282

This ASUS product complies with IMDA Standards.



เครื่องวิทยุคมนาคมนี้ ได้รับยกเว้น ไม่ต้องได้  
รับใบอนุญาตให้มี ใช้ซึ่งเครื่องวิทยุคมนาคม  
หรือตั้งสถานีวิทยุคมนาคมตามประกาศ กสทช.  
เรื่อง เครื่องวิทยุคมนาคม และสถานีวิทยุ  
คมนาคมที่ได้รับยกเว้นไม่ต้องได้รับใบอนุญาต  
วิทยุคมนาคมตามพระราชบัญญัติวิทยุคมนาคม  
พ.ศ. 2498



**nanb.** | โทรคมนาคม

กำกับดูแลเพื่อประชาชน

Call Center 1200 (InSW)

## Declaration of compliance for product environmental regulation

ASUS follows the green design concept to design and manufacture our products, and makes sure that each stage of the product life cycle of ASUS product is in line with global environmental regulations. In addition, ASUS disclose the relevant information based on regulation requirements.

Please refer to <https://esg.asus.com/Compliance.htm> for information disclosure based on regulation requirements ASUS is complied with.

### EU REACH and Article 33

Complying with the REACH (Registration, Evaluation, Authorization, and Restriction of Chemicals) regulatory framework, we publish the chemical substances in our products at ASUS REACH website at <https://esg.asus.com/Compliance.htm>

### EU RoHS

This product complies with the EU RoHS Directive. For more details, see <https://esg.asus.com/Compliance.htm>

### Japan JIS-C-0950 Material Declarations

Information on Japan RoHS (JIS-C-0950) chemical disclosures is available on <https://esg.asus.com/Compliance.htm>

### India RoHS

This product complies with the “India E-Waste (Management) Rules, 2016” and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls (PBBs) and polybrominated diphenyl ethers (PBDEs) in concentrations exceeding 0.1% by weight in homogenous materials and 0.01% by weight in homogenous materials for cadmium, except for the exemptions listed in Schedule II of the Rule.

### Vietnam RoHS

ASUS products sold in Vietnam, on or after September 23, 2011, meet the requirements of the Vietnam Circular 30/2011/TT-BCT.

Các sản phẩm ASUS bán tại Việt Nam, vào ngày 23 tháng 9 năm 2011 trở về sau, đều phải đáp ứng các yêu cầu của Thông tư 30/2011/TT-BCT của Việt Nam.

## Türkiye RoHS

AEEE Yönetmeliğine Uygundur

## ASUS Recycling/Takeback Services

ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for you to be able to responsibly recycle our products, batteries, other components as well as the packaging materials. Please go to <https://esg.asus.com/en/Takeback.htm> for detailed recycling information in different regions.

## Ecodesign Directive

The European Union announced a framework for the setting of ecodesign requirements for energy-related products (2009/125/EC). Specific implementing measures are aimed at improving environmental performance of specific products or across multiple product types. ASUS provides product information at <https://esg.asus.com/Compliance.htm>.



**DO NOT** throw the device in municipal waste. This product has been designed to enable proper reuse of parts and recycling. This symbol of the crossed out wheeled bin indicates that the product (electrical, electronic equipment, and mercury-containing button cell battery) should not be placed in municipal waste. Check local technical support services for product recycling.

## HDMI Trademark Notice

The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress, and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

**NOTE:** This PC does not support PoE switches.



## ENERGY STAR® Qualified Product

ENERGY STAR® is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy helping us all save money and protect the environment through energy efficient products and practices.



All ASUS products with the ENERGY STAR® logo comply with the ENERGY STAR® standard, and the power management feature is enabled by default. The monitor is automatically set to sleep within 10 minutes of user inactivity; the computer is automatically set to sleep within 30 minutes of

user inactivity. To wake your computer, click the mouse, press any key on the keyboard, or press the power button.

Please visit <https://www.energystar.gov> for detailed information on the ENERGY STAR® joint program, power management, and the benefits to the environment.

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**NOTE:** ENERGY STAR® is NOT supported on FreeDOS and Linux-based products without power management.

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## EPEAT (Electronic Product Environmental Assessment Tool) registered products

The public disclosure of key environmental information for ASUS EPEAT registered products is available on <https://esg.asus.com/en/Ecolabel.htm>. More information about EPEAT program and purchaser guidance can be found on the EPEAT website [www.epeat.net](http://www.epeat.net).

## Service and Support

Visit our multi-language website at <https://www.asus.com/support/>.



# FCC COMPLIANCE INFORMATION

Per FCC Part 2 Section 2.1077



**Responsible Party:** Asus Computer International  
**Address:** 48720 Kato Rd, Fremont, CA 94538.  
**Phone/Fax No:** (510)739-3777/(510)608-4555

**hereby declares that the product**

**Product Name :** Meet Compute System  
**Model Number :** GQE20A

## **compliance statement:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ver. 180620

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