

**TORNADO**

# PRODUCT WARRANTY

FREE END CUSTOMER SERVICE HOTLINE THROUGHOUT EUROPE: **00 800 00 019 3 19**

**2 YEARS** WARRANTY VALID FROM THE DATE OF PURCHASE FOR ALL OUR:

TVs / Coffee Machines / Vacuum Cleaners / Microwaves / Toasters / Kettles / Grills / Air Fryers & Monobloc AC Mobile Air Conditioners

**5 YEARS** WARRANTY FROM THE DATE OF PURCHASE FOR ALL OUR:

FANS

In case of a defect of these product groups, please call the service number above and request a return authorization number. Send the defective device to our service center in Falkenberg near Leipzig with this number. After a brief inspection of your device, we will send you a replacement device free of charge within the warranty period. The shipment of the defective device to the ELARABY service center is at the sender's own expense and risk.

**2 YEARS** WARRANTY FROM THE DATE OF PURCHASE FOR OUR:

Washing machines / washer-dryers / refrigerators / electric stoves / AC split air conditioners, etc.

In case of a defect of these product groups, please also contact the above-mentioned end customer hotline number. Our employees will then immediately arrange a service appointment with one of our technical employees at YOUR LOCATION to solve your problem as quickly and comfortably as possible.

The repair, as well as the required spare parts, are of course free of charge for you within the warranty period.

Alternatively, you can contact us at any time at the email address: [EIB-CS-Europe@elarabygroup.com](mailto:EIB-CS-Europe@elarabygroup.com)

**ELARABY**  
Germany