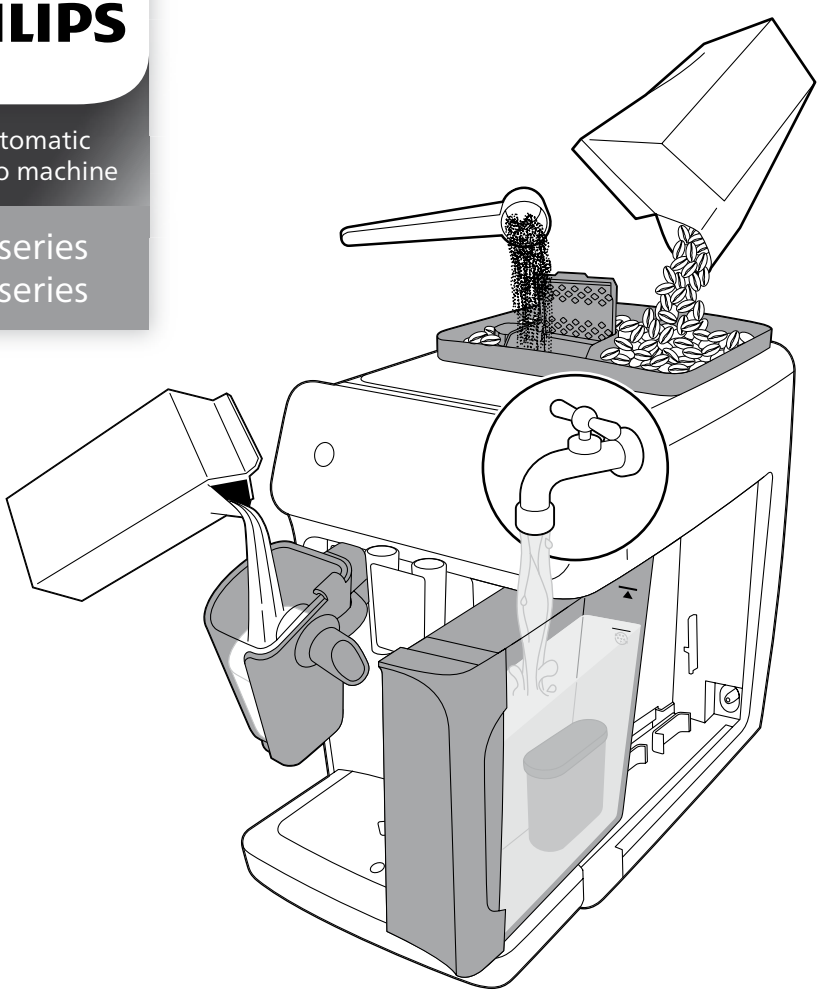
PHILIPS

Fully automatic
espresso machine

5200 series
5500 series



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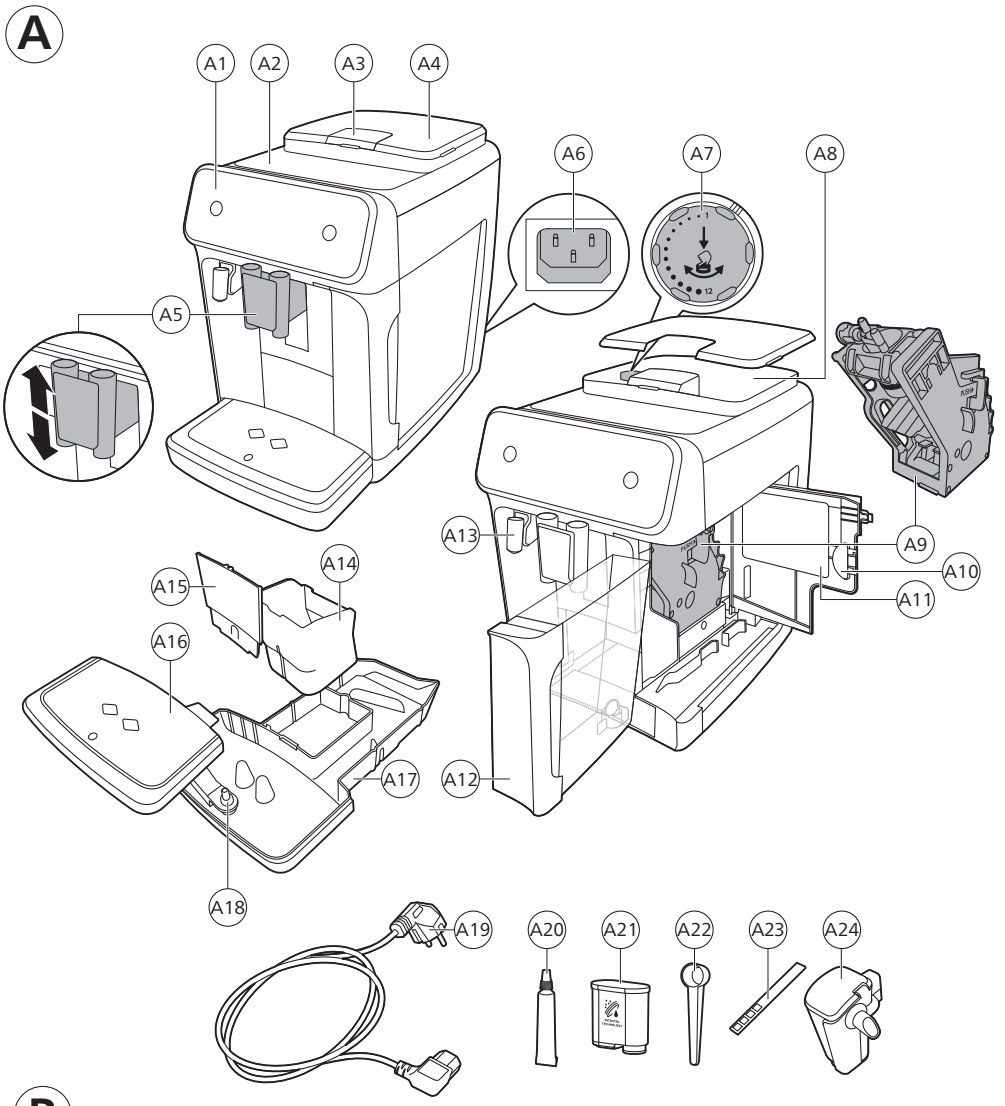
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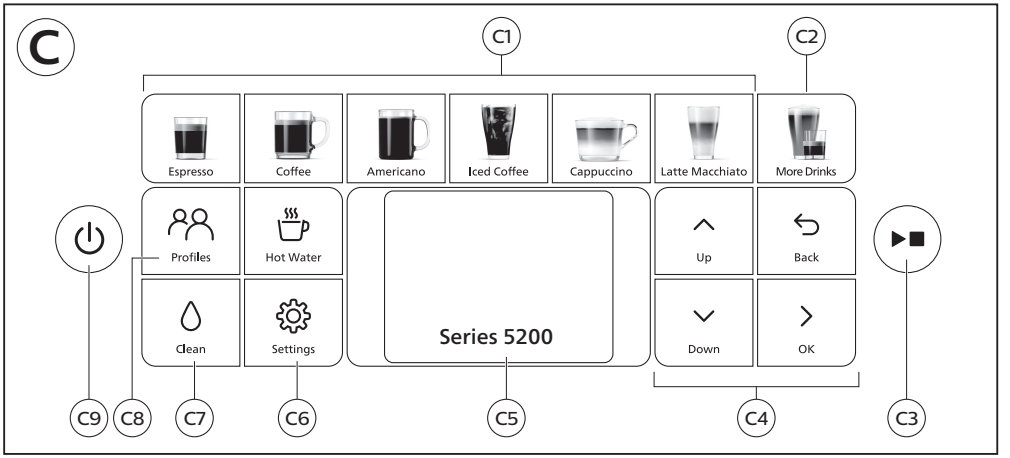

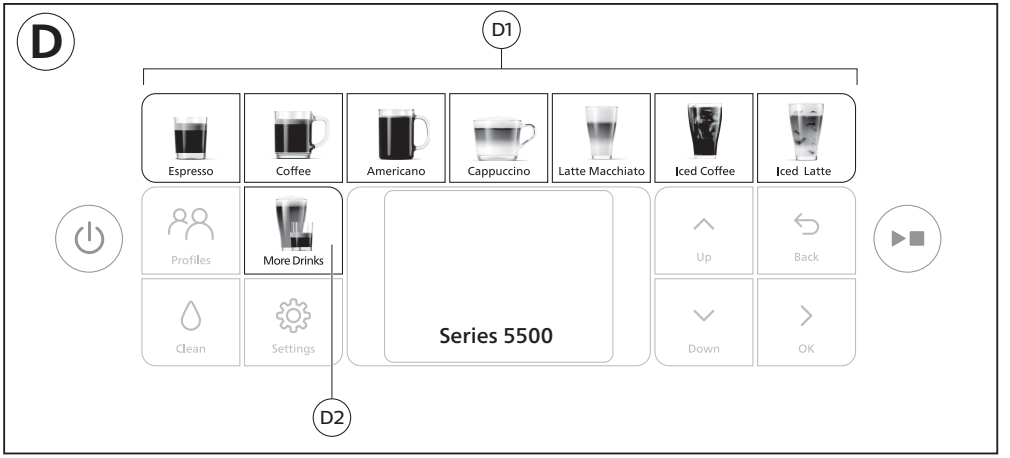

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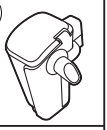
Series 5200 Series 5500	A20	A21	A22	A23	A24 
LatteGo EP5242 EP5548	✓	✓	✓	✓	✓

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Machine overview (Fig. A)

A1	Control panel	A10	Service door
A2	Cup holder	A11	Data label with type number
A3	Pre-ground coffee compartment	A12	Water tank
A4	Lid of bean hopper	A13	Hot water spout
A5	Adjustable coffee spout	A14	Coffee grounds container
A6	Socket for power cord	A15	Front panel of coffee grounds container
A7	Grind setting knob	A16	Drip tray cover
A8	Coffee bean hopper	A17	Drip tray
A9	Brew Group	A18	'Drip tray full' indicator

Accessories

A19	Power cord	A22	Measuring scoop
A20	Grease tube	A23	Water hardness test strip
A21	AquaClean water filter	A24	LatteGo (milk container)

Control panel

There are multiple versions of this espresso machine, with different control panels. Each version has its own type number. You can find the type number on the data label on the inside of the service door (Fig. A11). You can also find the type number by tapping the Settings ✿ icon and selecting 'Support'.

Refer to figure C and D for an overview of all buttons and icons. Below you find the description.

Use the up and down arrows to scroll through the display and tap the OK icon to select or confirm your choices.

All types (Fig. C/D)

C1/D1 One-touch drink icons	C4. Navigation icons (up, down, back, ok)	C7. Cleaning menu
C2/D2. Menu with More Drinks	C5. Display	C8. Personal profiles
C3 Start/stop ▸■ button	C6. Machine settings	C9. On/off button

5200 Series only (Fig. C)

C1 One-touch drink icons: Espresso, Coffee, Americano, Iced Coffee, Cappuccino, Latte Macchiato

5500 Series only (Fig. D)

D1 One-touch drink icons: Espresso, Coffee, Americano, Cappuccino, Latte Macchiato, Iced Coffee, Iced Latte

Introduction

Congratulations on your purchase of a Philips fully automatic coffee machine! To fully benefit from the support that we offer, please register your product at www.philips.com/welcome.

Read the separate safety booklet carefully before you use the machine for the first time and save it for future reference.

To help you get started and to get the best out of your machine, we offer support in multiple ways. In the box you can find:

1. The quick start guide with picture-based usage instructions and information on cleaning and maintenance.
2. The separate safety booklet with instructions on how to use the machine in a safe way.
3. For online support (this extended user manual, frequently asked questions, videos, etc.), visit **www.philips.com/coffee-care**.

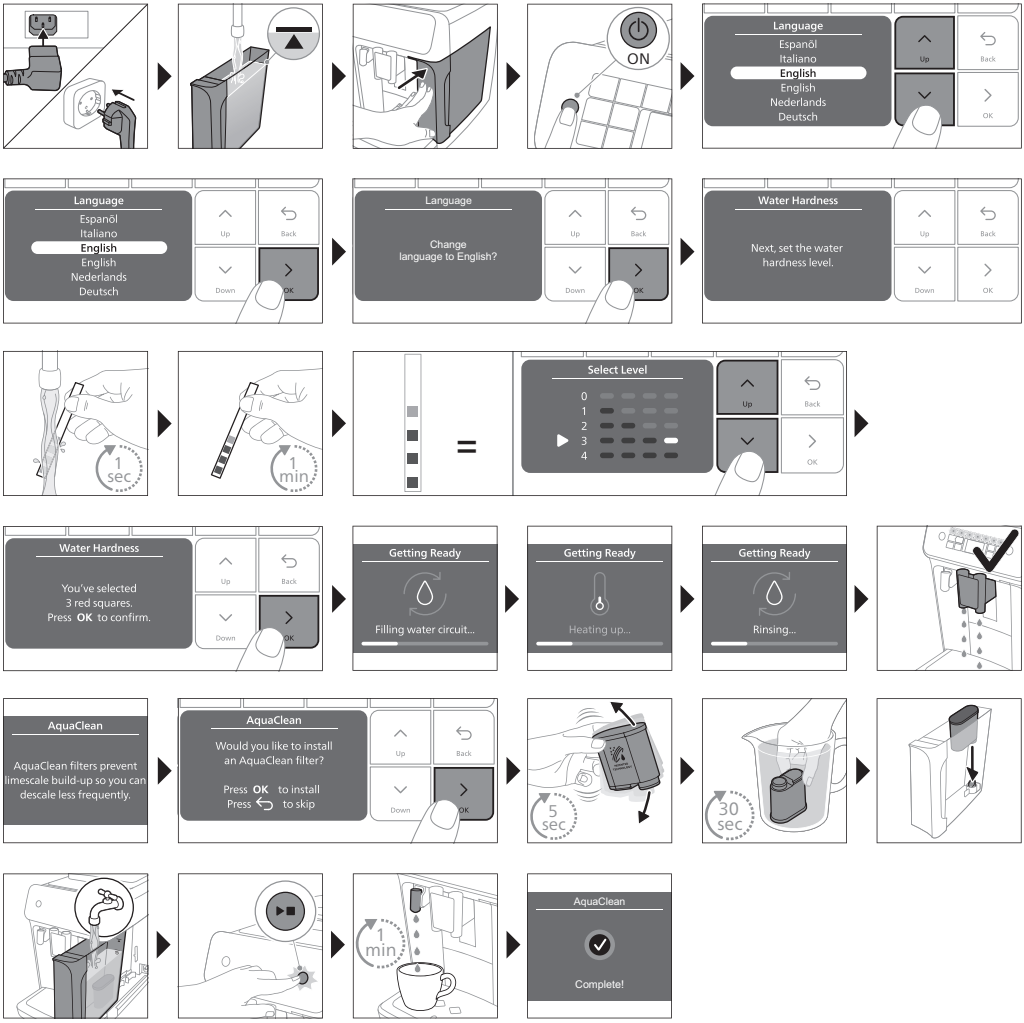
i There are multiple versions of this espresso machine, which all have different features. Each version has its own type number. You can find the type number on the data label on the inside of the service door (see fig A11).

i This machine has been tested with coffee. Although it has been carefully cleaned, there may be some coffee residues left. We guarantee, however, that the machine is absolutely new.

The machine automatically adjusts the amount of ground coffee that is used to make the best-tasting coffee. You should brew 5 coffees initially to allow the machine to complete its self-adjustment.

Make sure you rinse the LatteGo (milk container) before first use.

Before first use



Assembling LatteGo

Brewing drinks

General steps

1 Fill the water tank with tap water and fill the bean hopper with beans.
2 Insert the small plug into the socket located on the back of the machine. Insert the mains plug into the wall socket.
3 Press the on/off button to switch on the machine.
   - When all lights in the drink icons light up continuously, the machine is ready for use.
4 Place a cup under the coffee dispensing spout. Slide the coffee dispensing spout up or down to adjust its height to the size of the cup or glass you are using (Fig. 2).

Brewing coffee with beans

1 To brew a coffee, tap the drink icon of your choice or tap the 'More Drinks' icon.
   - You can now adjust the drink to your personal taste. Use the up and down arrows to adjust the coffee strength. Tap the OK icon if you want to adjust more settings.
2 Press the start/stop ▸■ button at any time to start brewing the selected drink.
3 To stop dispensing coffee before the machine is finished, press the start/stop ▸■ button again.

i To brew 2 coffees at the same time, tap the drink icon twice or select the 2x icon scrolling the dedicated bar.

⚠ Do not use caramelized or flavored coffee beans.

Brewing milk-based drinks with LatteGo (milk container)

⚠ LatteGo consists of a milk container, a frame and a storage lid. To avoid leakage, make sure the frame and the milk container are properly assembled before you fill the milk container.

1 To assemble LatteGo, first insert the top of the milk container under the hook at the top of the frame (Fig. 8). Then press home the bottom part of the milk container. You hear a click when it locks into place (Fig. 9).

Note: Make sure that the milk container and the frame are clean before you connect them.

2 Slightly tilt LatteGo and put it on the hot water spout (Fig. 10). Then press it home until it locks into place (Fig. 11).
3 Fill LatteGo with milk (Fig. 12). Do not fill the milk container beyond the maximum indication.

i If you have personalized the milk quantity, you may need to fill the milk container with more or less milk than indicated for this drink on LatteGo.

Always use milk coming directly from the fridge for optimal results.

4 Place a cup on the drip tray.
5 Tap the milk-based drink icon of your choice or tap the 'More Drinks' icon to select a different drink
   - You can now adjust the drink to your own preference.
6 Press the start/stop ▸■ button.
   - When you brew cappuccino, flat white, latte macchiato, iced cappuccino or iced latte, the machine first dispenses milk and then coffee. When you brew caffè latte, café au lait, iced caffè latte, or iced café au lait, the machine first dispenses coffee and then milk.

- To stop dispensing milk before the machine has dispensed the preset amount, press the start/stop ▸■ button.

7 To stop dispensing the complete drink (milk and coffee) before the machine is finished, press and hold the start/stop ▸■ button.

Brewing iced drinks

i The coffee is brewed with warm water. Brew over ice cubes for optimal results.

1 Take a glass and fill it two-thirds with ice cubes.
2 Place the glass under the coffee dispensing spout.
3 Tap the iced coffee icon.
- You can now adjust the drink to your preferred taste.

i We recommend using aroma strength 3.

4 Press the start/stop ▸■ button.
5 To stop dispensing coffee before the machine is finished, press the start/stop ▸■ button again.
6 For a special iced coffee treat, top it up with cold milk.

Extra shot (ExtraShot)

Your machine offers you the possibility to add an extra shot of Ristretto to your coffee and milk drinks, for example if you want to have a stronger coffee.

1 Place a cup under the spout
2 Tap one of the one-touch drinks icons to select a drink or tap the 'More Drinks' icon to select a drink.
3 Use the up arrow to set the strength to the top level and then select the ExtraShot function.
4 Tap the OK icon if you want to personalize the other settings. Then press the start/stop ▸■ icon to start brewing the drink.
5 To stop dispensing the drink before the machine has finished, press the start/stop ▸■ icon again.

i When you have selected the ExtraShot function, you can only brew one coffee at the time.

Brewing coffee with pre-ground coffee

You can choose to use pre-ground coffee instead of beans, for example if you prefer a different coffee variety or decaffeinated coffee.

1 Open the lid of the pre-ground coffee compartment and pour one leveled measuring scoop of pre-ground coffee into it (Fig. 14). Then close the lid.
2 Tap one of the one-touch drink icons or tap the 'More Drinks' icon to select another drink.
3 Select the pre-ground coffee function. You can do this in 2 different ways:
- use the down arrow to set the strength to the lowest level and then select the pre-ground function.
- press the Settings ✿ icon and use the down arrow to select the pre-ground function.

4 To stop dispensing coffee before the machine has finished, press the start/stop ▸■ button again.

i When you select the pre-ground coffee function:
- it is automatically stored.
- you can only brew one coffee at a time.
- you cannot select a different aroma strength.

Dispensing hot water

1 If attached, remove LatteGo.
2 Place a cup under the hot water spout.
3 Tap the 'More Drinks' icon and use the up and down arrows to select hot water.
4 Use the up and down arrows to adjust the hot water quantity and/or temperature to your preference.
5 Press the start/stop ▸■ button.
   - Hot water is dispensed from the hot water spout (Fig. 15).
6 To stop dispensing hot water before the machine is finished, press the start/stop ▸■ button again.

Personalizing drinks

The machine allows you to adjust the settings of a drink to your own preference and to store the adjusted drink in a personal profile. The different profiles have different colors.

After selecting a drink by tapping one of the one-touch drink icons or by tapping the 'More Drinks' icon, you can do the following things:

1 adjust the aroma strength with the up and down icons (Fig. 5). There are 5 strengths, the lowest is the mildest and the highest is the strongest.
2 adjust the coffee quantity (Fig. 16) and/or the milk quantity with the up and down icons. There are 5 quantities for each of the settings.

i As soon as the machine has finished brewing, the settings you selected will be stored automatically in the profile you chose.

Select a profile

You can select a profile and store a recipe using My coffee choice profiles (My Coffee Choice Profiles).

1 Tap the profiles icon repeatedly to select one of the colored profiles. All profiles have a different color.
2 Select a drink by tapping one of the one-touch drink icons or by tapping the 'More Drinks' icon.
3 Adjust the drink settings to your favorite taste.
4 Press start/stop ▸■ button to brew the drink you selected
   - Your new settings have now been stored in the colored profile you selected.

i You can always restore the factory settings of the machine (see 'Restoring factory settings').

Guest profile

Your machine is equipped with a guest profile. When the guest profile is selected, the profile icon is off. When you select this profile, you can still personalize the settings to your own preference but the recipes you brew will not be stored.

Adjusting machine settings

Setting the water hardness

We advise you to adjust the water hardness setting to the water hardness level in your region for optimal performance and a longer lifetime of the machine. This also prevents you from having to descale the machine too often. The default water hardness setting is 4: hard water.

Use the water hardness test strip supplied in the box to determine the water hardness in your region:

1 Immerse the water hardness test strip in tap water or hold it under the tap for 1 second (Fig. 17).
2 Wait 1 minute. The number of squares on the test strip that turn red indicate the water hardness (Fig. 18).

Set the machine to the correct water hardness:

1 Tap the Settings ✿ icon and use the up and down arrows to select 'Water hardness'. Then press the OK icon to confirm.
2 Use the up and down arrows to select the water hardness level. The number of red squares selected on the display should be the same as the number of red squares on the test strip (Fig. 19).
3 When you have set the correct water hardness, tap the OK icon to confirm.

Adjusting grinder settings

You can change the coffee strength with the grind setting knob inside the bean container. The lower the grind setting, the finer the coffee beans are ground and the stronger the coffee. There are 12 different grind settings you can choose from.

The machine has been set up to get the best taste out of your coffee beans. Therefore we advise you not to adjust the grind setting until you have brewed 100-150 cups (approx. 1 month of use).

ℹ You can only adjust the grind settings when the machine is grinding coffee beans. You need to brew 2 to 3 drinks before you can taste the full difference.

⚠ Do not turn the grind setting knob more than one notch at a time to prevent damage to the grinder.

1 Place a cup under the coffee dispensing spout.
2 Open the lid of the coffee bean hopper.
3 Tap the espresso icon and then press the start/stop ▸■ button.
4 When the grinder starts grinding, press down the grind setting knob and turn it to the left or right. (Fig. 20)

Adjusting other machine settings

By tapping the Settings ✿ icon you can adjust the following machine settings:

- Water hardness: you can select between 5 levels according to the water hardness in your region;
- Standby time: you can select 15, 30, 60 or 180 min
- Display brightness: you can select low, medium and high.
- Language
- Sound: you can activate or deactivate the beeping sound of the machine
- Temperature: you can choose between 3 brewing temperatures for your coffee
- Front illumination (5500 series only): you can choose 'always on', 'on during brewing' or 'always off'.
- Measuring unit: you can choose between ml. or oz.
- Profile activation: you can activate or deactivate profiles.
- Rinsing on start-up: you can activate or deactivate an automatic rinsing cycle when you switch on the machine.
- Display backlight: you can activate or deactivate the backlight in the drink buttons.

Restoring factory settings

The machine offers you the possibility to restore the factory settings at any moment.

1 Tap the Settings ✿ icon.
2 Use the up and down icons to select 'Factory settings'. Confirm by tapping the OK icon.
3 Press the start/stop ▸■ button to confirm you want to restore the settings.
   - The settings are now being restored.

ℹ The following factory settings are restored to default: water hardness, standby time, brightness, display backlight, start-up rinsing, sound, temperature, front illumination, profiles.

Removing and inserting the brew group

Go to **www.philips.com/coffee-care** for detailed video instructions on how to remove, insert and clean the brew group.

Removing the brew group from the machine

1 Switch off the machine.
2 Remove the water tank and open the service door (Fig. 21).
3 Press the PUSH handle (Fig. 22) and pull at the grip of the brew group to remove it from the machine (Fig. 23).

Reinserting the brew group

⚠ Before you slide the brew group back into the machine, make sure it is in the correct position.

1 Check if the brew group is in the correct position. The arrow on the yellow cylinder on the side of the brew group has to be aligned with the black arrow and N (Fig. 24).
   - If they are not aligned, push down the lever until it is in contact with the base of the brew group (Fig. 25).
2 Slide the brew group back into the machine along the guiding rails on the sides (Fig. 26) until it locks into position with a click (Fig. 27). Do not press the PUSH button.
3 Close the service door and place back the water tank.

Cleaning and maintenance

Regular cleaning and maintenance keeps your machine in top condition and ensures good-tasting coffee for a long time with a steady coffee flow.

Consult the table below for a detailed description on when and how to clean all detachable parts of the machine. You can find more detailed information and video instructions on **www.philips.com/coffee-care**. See figure B for an overview of which parts can be cleaned in the dishwasher.

Detachable parts	When to clean	How to clean
Brew group	Weekly	Remove the brew group from the machine (see 'Removing and inserting the brew group'). Rinse it under the tap (see 'Cleaning the brew group under the tap').
	Monthly	Clean the brew group with the Philips coffee oil remover tablet (see 'Cleaning the brew group with the coffee oil remover tablets').

Detachable parts	When to clean	How to clean
Pre-ground coffee compartment	Check the pre-ground coffee compartment weekly to see if it is clogged.	Unplug the machine and remove the brew group. Open the lid of the pre-ground coffee compartment and insert the spoon handle into it. Move the handle up and down until the clogged ground coffee falls down (Fig. 28). Go to **www.philips.com/coffee-care** for detailed video instructions.
Coffee grounds container	Empty the coffee grounds container when prompted by the machine. Clean it weekly.	Remove the coffee grounds container while the machine is switched on. Rinse it under the tap with some washing-up liquid or clean it in the dishwasher. **The front panel of the coffee grounds container (Fig. A15) is not dishwasher-safe.**
Drip tray	Empty the drip tray daily or as soon as the red 'drip tray full' indicator pops up through the drip tray (Fig. 29). Clean the drip tray weekly.	Remove the drip tray (Fig. 30) and rinse it under the tap with some washing-up liquid. You can also clean the drip tray in the dishwasher. **The front panel of the coffee grounds container (Fig. A15) is not dishwasher-safe.**
LatteGo	After every use	First clean LatteGo while it is attached to the machine by using the 'Quick milk clean' program (see 'Quick cleaning LatteGo'). Then remove it from the machine and rinse it under the tap or clean it in the dishwasher.
Lubrication of the brew group	Every 2 months	Consult the lubrication table and lubricate the brew group with the Philips grease (see 'Lubricating the brew group').
Water tank	Weekly	Rinse the water tank under the tap
Machine front	Weekly	Clean with a non-abrasive cloth

Cleaning the brew group

Regular cleaning of the brew group prevents coffee residues from clogging up the internal circuits. Visit **www.philips.com/coffee-care** for support videos on how to remove, insert and clean the brew group.

Cleaning the brew group under the tap

1. Remove the brew group (see 'Removing and inserting the brew group').
2. Rinse the brew group thoroughly with water. Carefully clean the upper filter (Fig. 31) of the brew group.
3. Let the brew group air-dry before you place it back. Do not dry the brew group with a cloth to prevent fibers from collecting inside the brew group.

Cleaning the brew group with the coffee oil remover tablets

Only use Philips coffee oil remover tablets.

1. Tap the Clean icon and use the up and down arrows to select 'Brew group clean'.
2. Tap the OK icon to confirm and then follow the instructions on the screen.

Lubricating the brew group

To improve your machine's performance, we suggest that you lubricate the brew group every 2 months, to ensure that the moving parts continue to move smoothly.

1 Apply a thin layer of grease on the piston (grey part) of the brew group (Fig. 32).
2 Apply a thin layer of grease around the shaft (grey part) in the bottom of the brew group (Fig. 33).
3 Apply a thin layer of grease to the guiding rails on both sides (Fig. 34).

Cleaning LatteGo (milk container)

Quick cleaning LatteGo

1 Make sure LatteGo is properly attached to the machine (Fig. 10).
2 Place a cup under the spout.
3 Tap the Clean icon and use the up and down arrows to select the 'Quick milk clean' program.
4 Tap the OK icon to confirm and then follow the instructions on the screen to remove any milk that may be left inside the milk system.
   - Small jets of hot water will be dispensed by the milk system.
5 Store LatteGo with the remaining milk in the fridge.

Thoroughly cleaning LatteGo

1 Remove LatteGo from the machine (Fig. 35).
2 Pour out any remaining milk.
3 Press the release button and remove the milk container from the frame of LatteGo (Fig. 36).
4 Clean all parts in the dishwasher or under the tap with lukewarm water and some washing-up liquid.

AquaClean water filter

Your machine is AquaClean enabled. You can place the AquaClean water filter in the water tank to preserve the taste of your coffee. It also diminishes the need for descaling by reducing limescale build-up in your machine. You can purchase an AquaClean water filter from your local retailer, from authorized service centers or online at **www.philips.com/parts-and-accessories**.

AquaClean filter status indication

When the AquaClean is active, the status of the AquaClean filter is always visible on the screen as a percentage.

- If the status of the AquaClean filter is 10% or less, the screen shows a message for 2 seconds each time you switch on the machine. This message advises you to buy a new filter.
- If the status of the filter is 0%, the machine asks you to replace the AquaClean filter every time you switch on the machine.

Activating the AquaClean water filter (5 min.)

i The machine does not automatically detect that a filter has been placed in the water tank. Therefore you need to activate each new AquaClean water filter that you install in the 'Clean' menu.

When the machine stops showing the filter activation message, you can still activate an AquaClean water filter, but you will need to descale the machine first.

i Your machine has to be completely limescale-free before you start using the AquaClean water filter.

Before activating the AquaClean water filter, it has to be prepared by soaking it in water as described below. If you don't do this, air might be drawn into the machine instead of water, which makes a lot of noise and prevents the machine from being able to brew coffee.

1 Tap the 'Clean' icon and use the up and down arrows to select 'AquaClean'.
2 Tap the OK icon to confirm.
3 Tap the OK icon again when the activation screen appears. Follow the instructions on the screen.
4 Shake the filter for about 5 seconds (Fig. 37).
5 Immerse the filter upside down in a jug with cold water and shake/press it (Fig. 38).
6 Insert the filter vertically onto the filter connection in the water tank. Press it down to the lowest possible point (Fig. 39).
7 Fill the water tank with fresh water and place it back into the machine.
8 If attached, remove the LatteGo.
9 Place a bowl under the hot water spout.
10 Press the start/stop ▸■ button to start the activation process.
11 Hot water will be dispensed from the hot water spout during 1 minute.
12 The filter is now successfully activated.

Replacing the AquaClean water filter (5 min.)

After 95 liters of water have flowed through the filter, the filter will cease to work. The AquaClean status indicator drops to 0% to remind you to replace the filter. As long as the AquaClean status indicator is shown on the display, you can replace the filter without having to descale the machine first. If you do not replace the AquaClean water filter in time, the AquaClean indicator goes out after some time. In that case you can still replace the filter but you first need to descale the machine.

When the AquaClean status indicator drops to 0% or when the machine reminds you to replace the AquaClean filter:

1 take out the old AquaClean water filter.
2 install a new filter and activate it as described in chapter 'Activating the AquaClean water filter (5 min.)'.

i Replace the AquaClean water filter at least every 3 months, even if the machine does not yet indicate that replacement is required.

Descaling procedure (30 min.)

Please use Philips descaler only. Under no circumstances should you use a descaler based on sulfuric acid, hydrochloric acid, sulfamic or acetic acid (vinegar) as this may damage the water circuit in your machine and not dissolve the limescale properly. Not using the Philips descaler will void your warranty. Failure to descale the appliance will also void your warranty. You can buy Philips descaling solution in the online shop at **www.philips.com/coffee-care**.

When the machine needs descaling, a message appears on the display.

1 Touch the clean icon on the user interface and select 'Descaling' in the menu.
2 Follow the instructions on the screen.
3 If attached, remove LatteGo.
4 Remove the drip tray and the coffee grounds container, empty them and put them back into place.
5 Remove the water tank and empty it. Then remove the AquaClean water filter.
6 Pour the whole bottle of Philips descaler in the water tank and then fill it with water up to the Calc / Clean indication (Fig. 40). Then place it back into the machine.
7 Place a large container (1.5 l) under the coffee dispensing spout and the water spout.

8 Press the start/stop ▸■ button to start the descaling procedure. The descaling procedure lasts approximately 30 minutes and consists of a descaling cycle and a rinsing cycle.
9 Wait until the machine stops dispensing water. Refill the water tank when the message appears on the display. The descaling procedure is finished when the machine stops dispensing water.
10 Install and activate a new AquaClean water filter in the water tank.
- When the descaling procedure is finished, the machine reminds you to install the new AquaClean filter (see 'Replacing the AquaClean water filter (5 min.)').

Tip: Using the AquaClean filter reduces the need for descaling!

What to do if the descaling procedure is interrupted

You can exit the descaling procedure by pressing the on/off button on the control panel. If the descaling procedure is interrupted before it is completely finished, do the following:

1 Empty and rinse the water tank thoroughly.
2 Fill the water tank with fresh water up to the Calc / Clean level indication and switch the machine back on.
3 Before brewing any drinks, perform a manual rinsing cycle. To perform a manual rinsing cycle, first dispense half a water tank of hot water by repeatedly selecting the hot water function and then brew 2 cups of pre-ground coffee without adding ground coffee.

If the descaling procedure was not completed, the machine will require another descaling procedure as soon as possible.

Ordering accessories

To clean and descale the machine, only use the Philips maintenance products. These products can be purchased from your local retailer, from the authorized service centers or online at **www.philips.com/parts-and-accessories**. To find a full list of spare parts online, enter the model number of your machine. You can find the model number on the inside of the service door.

Maintenance products and type numbers:

- Descaling solution CA6700
- AquaClean water filter CA6903
- Brew group grease HD5061
- Coffee oil remover tablets CA6704

Brita-filters are not compatible with this machine.

Troubleshooting

This chapter summarizes the most common problems you could encounter with the machine. Support videos and a complete list of frequently asked questions are available on **www.philips.com/coffee-care**. If you are unable to solve the problem, contact the Consumer Care Center in your country. For contact details, see the warranty leaflet.

Warning icons

Warning icon	Solution
	The 'water tank empty' icon pops up on the display. - The water tank is almost empty. Fill the water tank with fresh water to the maximum level indication. - The water tank is not in place. Place back the water tank.
	The 'add beans' icons pops up on the display. - Fill the bean hopper with coffee beans.
	The 'empty coffee ground container' icon pops up on the display. - The coffee grounds container is full. Remove and empty the coffee grounds container while the machine is switched on. Wait 5 seconds before you place it back.
	The 'insert brew group' icon pops up on the display. - The brew group is not in place or not placed correctly. Remove the brew group and make sure it is locked into place. See chapter 'Removing and inserting the brew group' for step-by-step instructions.

Error codes

Below you find a list of the error codes showing problems that you can solve yourself. Video instructions are available on **www.philips.com/coffee-care**. If another error code appears, please contact the Philips Consumer Care Center in your country. For contact details, see the warranty leaflet.

Error code	Problem	Possible solution
01	The coffee funnel is clogged.	Switch off the machine and unplug it. Remove the brew group. Then open the lid of the pre-ground coffee compartment and insert the spoon handle. Move the handle up and down until the clogged ground coffee falls down. Visit **www.philips.com/coffee-care** for detailed video instructions.
03	The brew group is dirty or not well-greased.	Switch off the machine. Rinse the brew group with fresh water, let it air-dry and then lubricate it. Consult chapter 'Cleaning the brew group' or visit **www.philips.com/coffee-care** for detailed video instructions. Then switch the machine on again.
04	The brew group is not positioned correctly.	Switch off the machine. Remove the brew group and reinsert it. Make sure that the brew group is in the correct position before you insert it. Consult chapter 'Handling the brew group or visit **www.philips.com/coffee-care** for detailed video instructions. Then switch the machine on again.
05	There is air in the water circuit.	Restart the machine by switching it off and on again. If this works, dispense 2-3 cups of hot water. Descale the machine if you have not done so for a longer period of time.
	The AquaClean filter was not prepared properly before installation or it is clogged.	Remove the AquaClean filter and try again to brew a coffee. If this works, make sure that the AquaClean filter is prepared properly before you place it back. Put the AquaClean filter back into the water tank. If this still does not work, the filter might be clogged and needs to be replaced.

Error code	Problem	Possible solution
11	Machine needs to adjust to room temperature	Allow some time for the machine to adjust from transport/outdoor temperature to room temperature. Switch off the machine for 30 minutes and switch it on again. If this does not work, contact the Consumer Care Center in your country. For contact details, see the warranty leaflet.
14	The machine is overheated.	Switch the machine off and switch it back on again after 30 minutes.
19	The machine is not connected to the wall socket properly.	Make sure that the small plug of the power cord is properly connected to the socket on the back of the machine.

Troubleshooting table

This chapter summarizes the most common problems you could encounter with the machine. Support videos and a complete list of frequently asked questions are available on **www.philips.com/coffee-care**. If you are unable to solve the problem, contact the Consumer Care Center in your country. For contact details, see the warranty leaflet.

Problem	Cause	Solution
There are some coffee residues inside my new coffee machine.	This machine has been tested with coffee.	Although it has been carefully cleaned, there may be some coffee residues left. However, the machine is absolutely new.
The drip tray fills up quickly / there is always some water in the drip tray.	This is normal. The machine uses water to rinse the internal circuit and brew group. Some water flows through the internal system directly into the drip tray.	Empty the drip tray daily or as soon as the red 'drip tray full' indicator pops up through the drip tray cover. Tip: place a cup under the dispensing spout to collect rinsing water that comes out of it.
The 'empty coffee grounds container' icon remains on.	You emptied the coffee grounds container while the machine was switched off, or placed it back too fast.	Always empty the coffee grounds container while the machine is switched on. Remove the coffee grounds container, wait at least 5 sec. and then insert it again.
The machine prompts to empty the coffee grounds container even though the container is not full.	The machine did not reset the counter the last time you emptied the coffee grounds container.	Always wait approx. 5 seconds when you place back the coffee grounds container. In this way the coffee grounds counter will be reset to zero and the number of coffee pucks is counted correctly.
		Always empty the coffee grounds container while the machine is switched on. If you empty the coffee grounds container when the machine is switched off, the coffee grounds counter won't reset.

Problem	Cause	Solution
The coffee grounds container is too full and the 'empty coffee grounds container' icon did not appear on the display.	You removed the drip tray without emptying the grounds container.	When you remove the drip tray, also empty the coffee grounds container even if it contains only a few coffee pucks. This ensures that the coffee pucks counter is reset to zero and that the number of coffee pucks is counted correctly.
I cannot remove the brew group.	The brew group is not in the correct position.	Reset the machine in the following way: close the service door and place back the water tank. Switch the machine off and back on again and wait for the lights in the drinks icons to come on. Try again to remove the brew group. See chapter 'Removing and inserting the brew group' for step by step instructions.
I cannot insert the brew group.	The brew group is not in the correct position.	Reset the machine in the following way: close the service door and place back the water tank. Leave the brew group out. Switch the machine off and unplug it. Wait for 30 sec. and then plug the machine back in and switch it on and wait for the lights in the drinks icons to come on. Then put the brew group in the correct position and reinsert it into the machine. See chapter 'Removing and inserting the brew group' for step by step instructions.
The coffee is watery.	The brew group is dirty or needs to be lubricated.	Remove the brew group (see 'Removing the brew group from the machine'), rinse it under the tap and leave it to dry. Then lubricate the moving parts (see 'Lubricating the brew group').
	The machine is performing its self-adjustment procedure. This procedure is started automatically when you use the machine for the first time, when you change to another type of coffee beans or after a long period of non-use.	Brew 5 cups of coffee initially to allow the machine to complete its self-adjustment procedure.
	The grinder is set to a too coarse setting.	Set the grinder to a finer (lower) setting. Brew 2 to 3 drinks to be able to before taste the full difference.
The coffee is not hot enough.	The temperature is set too low.	Set the temperature to the maximum setting. To adjust the temperature, press the 'Settings' ✿ icon.

Problem	Cause	Solution
	The automatic rinsing cycle is disabled.	Activate the automatic rinsing cycle by pressing press the 'Settings' ⚙ icon. When this setting is activated, the machine will heat up and perform an automatic rinsing cycle when you turn on the machine.
	A cold cup reduces the temperature of the drink.	Preheat the cups by rinsing them with hot water.
	Adding milk reduces the temperature of the drink.	Regardless of whether you add hot or cold milk, adding milk always reduces the temperature of the coffee. Preheat the cups by rinsing them with hot water.
Coffee does not come out or coffee comes out slowly.	The AquaClean water filter was not prepared properly for installation.	Remove the AquaClean filter and dispense some hot water. If this works, the AquaClean filter was not installed properly. Reinstall and activate the AquaClean filter and follow all steps in chapter 'AquaClean water filter'.
		After a long period of non-use, you need to prepare the AquaClean water filter for use again and dispense 2-3 cups of hot water.
	The AquaClean water filter is clogged.	Replace the AquaClean water filter every 3 months. A filter that is older than 3 months can become clogged.
	The grinder is set to a too fine setting.	Set the grinder to a coarser (higher) setting. Note that this will impact the coffee taste.
	The brew group is dirty.	Remove the brew group and rinse it under the tap (see 'Cleaning the brew group under the tap').
	The coffee dispensing spout is dirty.	Clean the coffee dispensing spout and its holes with a pipe cleaner or needle.
	The pre-ground coffee compartment is clogged	Switch off the machine and remove the brew group. Open the lid of the pre-ground coffee compartment and insert the spoon handle into it. Move the handle up and down until the clogged ground coffee falls down (Fig. 28).
	The machine circuit is blocked by limescale.	Descale the machine with Philips descaler. Always descale when the machine prompts you.
The milk does not froth.	LatteGo is assembled incorrectly.	Make sure that the milk container is properly assembled to the frame of LatteGo ('click') (see 'Assembling LatteGo').

Problem	Cause	Solution
	The milk container and/or frame of LatteGo are dirty.	Disassemble LatteGo and rinse both parts under the tap or clean them in the dishwasher.
	The type of milk used is not suitable for frothing.	Different types of milk result in different amounts of froth and different froth qualities. We have tested the following milk types which proved to deliver a good milk froth result: semi-skimmed or full-fat cow's milk and lactose-free milk.
Milk is leaking from the bottom of the LatteGo milk container.	The frame and the milk container are not assembled properly.	First insert the top of the milk container under the hook at the top of the frame. Then press home the bottom part of the milk container. You hear a click when it locks into place.
	The milk container and/or frame of LatteGo are dirty.	Disassemble LatteGo and rinse both parts under the tap or clean them in the dishwasher.
The machine seems to be leaking.	The machine uses water to rinse the internal circuit and brew group. This water flows through the internal system directly into the drip tray. This is normal.	Empty the drip tray every day or as soon as the 'drip tray full' indicator pops up through the drip tray cover. Tip: place a cup under the dispensing spout to collect rinsing water and reduce the amount of water in the drip tray.
	The drip tray is too full and has overflowed which makes it look like the machine is leaking.	Empty the drip tray every day or as soon as the 'drip tray full' indicator pops up through the drip tray cover.
	The water tank is not fully inserted, some water is leaking out of the water tank and air is drawn into the machine.	Make sure the water tank is in the correct position: remove it and insert it again pushing it as far as possible.
	The brew group is dirty/clogged.	Rinse the brew group.
	The machine is not placed on a horizontal surface.	Place the machine on a horizontal surface so that the drip tray does not overflow and the 'drip tray full' indicator works properly.
I cannot activate the AquaClean water filter and the machine asks for descaling.	The filter has not been installed or replaced in time after the screen shows the AquaClean reminder. This means your machine is not anymore completely limescale free.	Descale your machine first and then install the AquaClean water filter.
The new water filter does not fit.	You are trying to install another filter than the Philips AquaClean water filter.	Only the Philips AquaClean water filter fits into the machine.

Problem	Cause	Solution
	The rubber ring on the AquaClean water filter is not in place.	Place back the rubber ring on the AquaClean water filter.
The machine is making a loud noise.	It is normal that your machine makes some noise during use.	If the machine starts to make a different kind of noise, clean the brew group and lubricate it (see 'Lubricating the brew group').
	The AquaClean water filter was not prepared properly and air is now drawn into the machine.	Remove the AquaClean water filter from the water tank and properly prepare it for use before you place it back. See chapter 'AquaClean water filter' for step-by-step instructions.
	The water tank is not fully inserted and air is drawn into the machine.	Make sure the water tank is in the correct position: remove it and insert it again pushing it as far as possible.

Technical specifications

The manufacturer reserves the right to improve the technical specifications of the product. All the preset quantities are approximate.

Description	Value
Size (w x h x d)	246 x 377 x 434 mm
Weight	7.5 - 8 kg
Power cord length	1200 mm
Water tank	1.8 litres
Coffee bean hopper capacity	275 g
Coffee grounds container capacity	12 pucks
LatteGo (milk container) capacity	250 ml
Adjustable spout height	88-145 mm
Nominal voltage - Power rating - Power supply	See data label on inside of service door (Fig. A11)

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咖啡机概述（图 A）

A1	控制面板	A-10	维护舱门
A2	杯架	A-11	带型号的数据标签
A3	预研磨咖啡容器盖	A-12	水箱
A4	咖啡豆槽盖	A-13	热水流出口
A5	可调节咖啡出水口	A-14	咖啡渣槽
A6	电源线插座	A-15	咖啡渣槽的前面板
A7	研磨粗细调节旋钮	A-16	接水盘盖

A8	咖啡豆槽	A-17	接水盘
A9	萃取机芯	A-18	“接水盘已满”指示标

附件

A-19	电源线	A-22	量勺
A-20	润滑脂	A-23	水质硬度测试条
A-21	AquaClean 滤水芯	A-24	LatteGo（储奶容器）

控制面板

此意式浓缩咖啡机有多个不同版本，分别具有不同的控制面板。每个版本各对应自己的型号。您可以在维护舱门内部的数据标签上找到型号（图 A11）。您还可以通过点按“设置”⚙图标并选择“支持”来找到型号。

请参见图 C 和 D，简要了解所有按钮和图标。下面提供了相关说明。

使用上下箭头滚动浏览显示屏，然后点按“确定”图标以做出选择或确认您的选择。

所有型号（图 C/D）

C1/D1 一键式饮品图标	C4.导航图标（上、下、返回、完成）	C7.清洁菜单
C2/D2.含更多饮品的菜单	C5.显示屏	C8.自定义饮品
C3 启动/停止▸■ 按钮	C6.咖啡机设置⚙	C9.开/关按钮

仅限 5200 系列 （图 C）

C1 一键式饮品图标：意式浓缩、咖啡、美式咖啡、冰咖啡、卡布奇诺、拿铁玛奇雅朵

仅限 5500 系列 （图 D）

D1 一键式饮品图标：意式浓缩、咖啡、美式咖啡、卡布奇诺、拿铁玛奇雅朵、冰咖啡、冰拿铁

简介

欢迎购买并使用飞利浦全自动咖啡机！为了您能充分享受我们提供的支持，请扫描以下二维码，获取更多的产品信息与更多服务！

飞利浦智慧家APP
在线了解更多产品信息

飞利浦家电官方公众号
获取更多品牌资讯

在第一次使用本咖啡机前，请仔细阅读单行本安全手册，并妥善保管以供日后参考。

为了帮助您学会使用并充分利用好您的咖啡机，我们通过多种途径为您提供支持。在包装盒中，您可以找到以下资料：

1 快速入门指南，其中包含图示使用说明以及有关清洁和保养的信息。
2 单行本安全手册，其中包含咖啡机安全使用说明。
3 有关在线支持（此用户手册详细版、常见问题、视频等），请访问 **www.philips.com/coffee-care**。

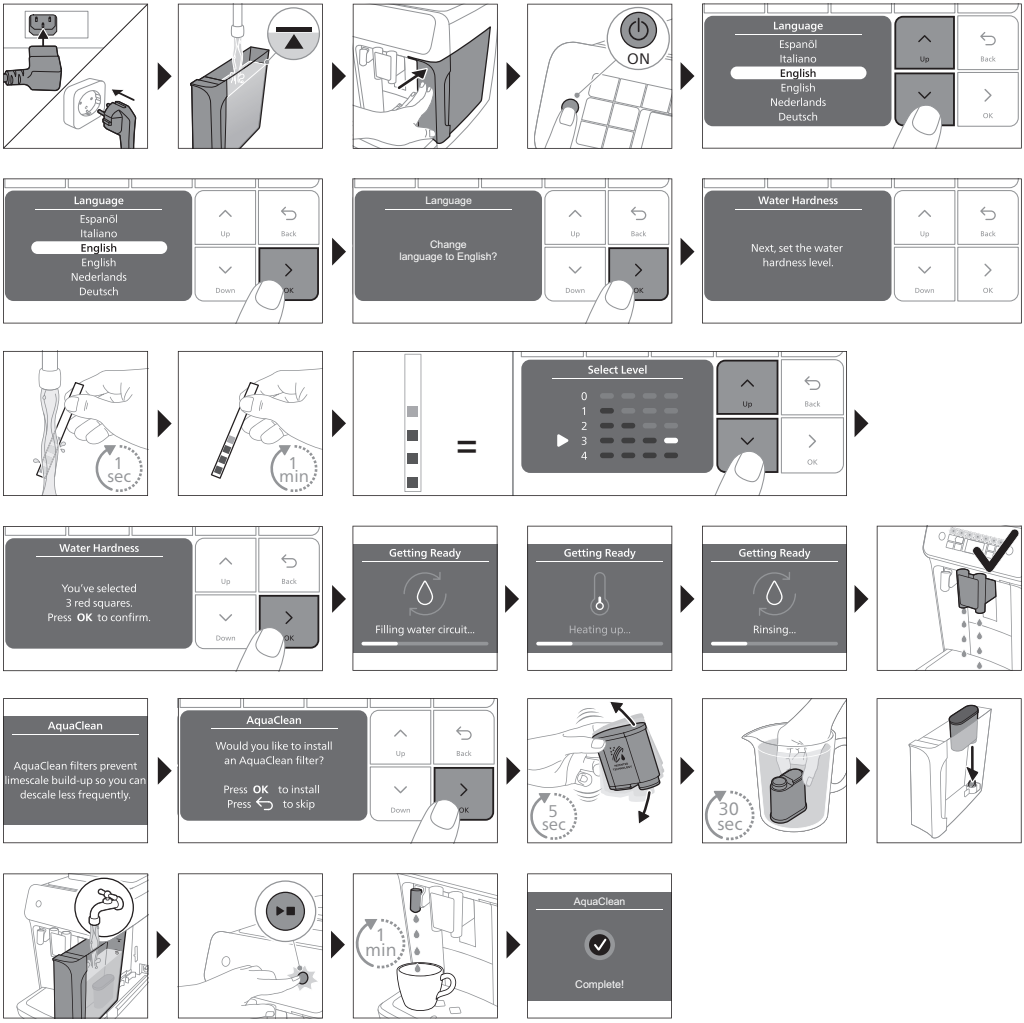
i 此意式浓缩咖啡机有多个不同版本，分别具有不同的功能特性。每个版本各对应自己的型号。您可以在维护舱门内部的数据标签上找到型号（请参阅图 A11）。

i 为了确保咖啡机符合出厂要求，咖啡机会进行出厂前的零件调试和功能性测试，期间会加入咖啡豆、水。尽管已对其进行彻底清洁，但产品中仍可能会有一些咖啡痕迹残留。我们保证本产是全新的。

咖啡机自动调节达到最佳咖啡口感所需使用的咖啡粉量。起初使用时，您应冲煮至少 5 杯咖啡，让咖啡机完成自动调节。

在第一次使用前，请务必冲洗 LatteGo（奶缸）。

首次使用之前



安装 LatteGo

冲煮饮品

一般步骤

1 向水箱中注入清水，并在咖啡豆槽中加入咖啡豆。
2 将小插头插入咖啡机背面的插孔。将电源插头插入电源插座。
3 按下开/关按钮打开咖啡机。
   - 当饮品图标的所有指示灯长亮时，表示咖啡机已准备就绪，可以开始使用。
4 将杯子放在咖啡流出口下方。上下滑动咖啡流出口，根据您使用的杯子或玻璃杯的大小调节流出口的高度 (图 2)。

使用咖啡豆冲煮咖啡

1 要冲煮咖啡，请点按您想要的饮品图标，或点按“更多饮品”图标。
   - 现在，您可以根据个人口味调节饮品。使用上下箭头调整咖啡浓度。如果要调整更多设置，请点按“确定”图标。
2 随时按启动/停止按钮 ▸■ 开始冲煮选定的饮品。
3 如果要在咖啡机结束工作前停止流出咖啡，请再次按下启动/停止 ▸■ 按钮。

i 要一次冲煮 2 杯咖啡，请点按饮品图标两次，或滚动专用滚动条选择 2x 图标。

⚠ 请勿使用焦糖咖啡豆或风味咖啡豆。 切勿将咖啡豆倒入预研磨咖啡容器。

使用 LatteGo（奶缸）冲煮牛奶饮品

⚠ LatteGo 包含奶缸、容器架和容器盖。要避免溢漏，请确保容器架和奶缸都已正确组装，再装入奶缸。

1 要安装 LatteGo，请先将奶缸的顶部插入容器架顶部的挂钩下 (图 8)。然后按压奶缸的底部，使其处于正确位置。听到喀哒一声即表示已锁定到位 (图 9)。

注意：确保奶缸和容器架干净，然后再连接它们。

2 略微倾斜 LatteGo，将其放在热水流出口上 (图 10)。然后按正确方向按压，直到将其锁定到位 (图 11)。
3 在 LatteGo 中注入牛奶 (图 12)。不能超过奶缸上的最大指示标记。

i 如果您要调节为其他奶量，在奶缸上注入的奶量可以高于或低于此饮品在 LatteGo 上对应的指示标记。

使用直接从冰箱里取出的牛奶可获得最佳口感。

4 将 1 个杯子放在接水盘上。
5 点按您想要的牛奶饮品图标，或点按“更多饮品”图标，选择其他饮品

- 现在可以根据您的喜好调节饮品。

6 按下启动/停止 ▸■ 按钮。

- 当您冲煮卡布奇诺、澳白、拿铁玛奇雅朵、冰卡布奇诺或冰拿铁时，咖啡机先流出牛奶，然后流出咖啡。当您冲煮拿铁咖啡、欧蕾咖啡、冰拿铁或冰欧蕾时，咖啡机先流出咖啡，然后流出牛奶。
- 要在咖啡机流出预设量之前停止流出牛奶，请按下启动/停止 ▸■ 按钮。

7 要在咖啡机结束前停止流出全部饮品（牛奶和咖啡），请按住启动/停止 ▸■ 按钮。

调制冰饮

i 请在水箱中加入常温饮用水。如需获得最佳冰饮口感，可根据个人需求在接取饮品的杯中提前放入适量冰块。

1 取一只玻璃杯，加入三分之二容量的冰块。
2 将玻璃杯放在咖啡流出口下方。
3 点按冰咖啡图标。

- 您现在可以根据您喜爱的饮品口感进行调节。

i 我们建议选择香味浓度 3。

4 按下启动/停止 ▸■ 按钮。
5 如果要在咖啡机结束工作前停止流出咖啡，请再次按下启动/停止 ▸■ 按钮。
6 若想制作一杯特别的冰咖啡，可在咖啡中加入冷牛奶。

额外添加 (ExtraShot)

如果您想喝更浓的咖啡，咖啡机可以在咖啡和牛奶饮品中额外添加一些短萃咖啡。

1 在流出口下放一个杯子
2 点按其中一个一键式饮品图标选择一种饮品，或点按“更多饮品”图标选择一种饮品。
3 使用向上箭头将浓度设置为最高浓度，然后选择 ExtraShot 功能。
4 如果要对其他设置进行个性化操作，请点按“确定”图标。然后按开始/停止 ▸■ 图标开始冲煮饮品。
5 如果要在咖啡机结束工作前停止流出饮品，请再次按下启动/停止 ▸■ 图标。

i 选择 ExtraShot 功能后，您一次只能冲煮一杯咖啡。

使用咖啡粉冲煮咖啡

i 切勿将咖啡粉倒入豆仓。

您可以选择使用咖啡粉而非咖啡豆，例如用其制作不同的咖啡或不含咖啡因的咖啡。

1 打开咖啡粉槽盖，将一量勺（9克）咖啡粉倒入咖啡粉槽中 (图 14)。 然后合上盖。
2 点按其中一个一键式饮品图标，或点按“更多饮品”图标选择其他饮品。
3 选择咖啡粉功能。 您可以通过 2 种不同的方式执行此操作：
- 使用向下箭头将浓度设置为最低浓度，然后选择咖啡粉功能。
- 按“设置”⚙图标，然后使用向下箭头选择咖啡粉功能。
4 如果要在咖啡机结束工作前停止流出咖啡，请再次按下启动/停止 ▸■ 按钮。

i 选择咖啡粉功能时：
- 仅适用于对磨好的咖啡粉进行冲煮，请勿使用速溶咖啡粉、挂耳咖啡粉进行冲煮。
- 会自动存储该功能。
- 一次只能冲煮一杯咖啡。
- 无法选择不同的香味浓度。

释放热水

1 取下 LatteGo（如果已安装）。
2 将杯子置于热水流出口下方。
3 点按“更多饮品”图标，然后使用上下箭头选择热水。
4 使用上下箭头，根据您的喜好调节热水量和/或温度。
5 按下启动/停止▸■按钮。
   - 热水将从热水流出口流出 (图 15)。
6 如果要在咖啡机结束前停止流出热水，请再次按下启动/停止▸■按钮。

对饮品进行个性化操作

此咖啡机允许您按照自己的喜好来调整饮品的设置，并将调整后的饮品存储在自定义饮品中。不同的自定义饮品具有不同的颜色。

点按其中一个一键式饮品图标或点按“更多饮品”图标选择饮品后，您可以执行以下操作：

1 使用向上和向下图标调节香味浓度 (图 5)。共有 5 种浓度，最低浓度表示香味浓度最温和，最高浓度表示香味浓度最强烈。
2 使用向上和向下图标调节咖啡量 (图 16)和/或牛奶量。每个设置对应 5 种量级。

i 咖啡机完成冲煮后，您选择的设置将自动存储在您选择的自定义饮品中。

选择自定义饮品

您可以使用“我的咖啡选择自定义饮品”(My Coffee Choice Profiles) 选择一种自定义饮品并存储调配方法。

1 反复点按自定义饮品 图标，选择其中一种标有颜色的自定义饮品。所有自定义饮品都具有不同的颜色。
2 点按其中一个一键式饮品图标或点按“更多饮品”图标选择饮品。
3 根据您喜欢的口味调整饮品设置。
4 按开始/停止 按钮冲煮您选择的饮品
   - 现在，您的新设置已存储在您选择的标有颜色的自定义饮品中。

您随时可以恢复咖啡机的出厂设置 (请参见 '恢复出厂设置')。

访客自定义饮品

咖啡机配有访客自定义饮品。 选择访客自定义饮品后，自定义饮品图标处于关闭状态。 选择此自定义饮品后，您仍然可以根据自己的喜好对设置进行个性化定制，但不会存储您冲煮的饮品调配方法。

调节咖啡机设置

设置水硬度

建议您将水硬度设置调节至当地的水硬度级别，以便让咖啡机保持最佳性能并延长使用寿命， 同时省去频繁为咖啡机除垢的麻烦。 默认水硬度设置为 4： 硬水。

使用包装盒中提供的水硬度试纸来确定您所在地区的水硬度：

1 将水硬度试纸浸入自来水中或放在水龙头流水下保持 1 秒钟 (图 17)。
2 等待 1 分钟。 试纸上变为红色的方块数表示水硬度 (图 18)。

为咖啡机设置正确的水硬度：

1 点按“设置”图标，使用上下箭头选择“水硬度”。 然后按“确定”图标进行确认。
2 使用上下箭头选择水硬度级别。 显示屏上所选红色方块的数量应该与试纸上红色方块的数量相同 (图 19)。
3 设置正确的水硬度后，点按“确定”图标进行确认。

调整研磨机设置

您可以使用咖啡豆容器中的研磨设置旋钮更改咖啡浓度。 研磨设置越低，咖啡豆研磨越细，咖啡越浓。 有 12 档不同的研磨设置可供选择。

咖啡机已经过设置，可将您的咖啡豆煮出最好的味道。 因此，在您冲煮 100-150 杯咖啡（大约使用 1 个月）之前，我们建议您不要进行研磨粗细调节。

只有在咖啡机研磨咖啡豆时才能调节研磨设置。 您需要先冲煮 2 到 3 杯饮料，然后才能尝到完全不同的味道。

为防止损坏研磨机，请勿将研磨设置旋钮一次转动多档。

1 将杯子放在咖啡出水口下方。
2 打开咖啡豆加料斗的盖子。
3 轻击浓缩咖啡图标，然后按下启动/停止▸▪按钮。
4 当研磨机开始研磨时，按下研磨设置旋钮，并将其向左或向右旋转。 (图 20)

调整其他咖啡机设置

通过点按“设置”✿图标，您可以调整以下咖啡机设置：

- 水硬度：您可以根据所在地区的水硬度，在 5 个级别之间进行选择；
- 待机时间：您可以选择 15、30、60 或 180 分钟
- 显示屏亮度：可以选择低、中和高。
- 语言
- 声音：您可以启用或禁用咖啡机的蜂鸣音
- 温度：您可以在 3 种咖啡冲煮温度之间进行选择
- 前部照明（仅限 5500 系列）：您可以选择“始终开启”、“冲煮时开启”或“始终关闭”。
- 计量单位：您可以选择毫升或盎司。
- 自定义饮品激活：您可以启用或禁用自定义饮品。
- 开始冲洗：打开咖啡机时，您可以启用或禁用自动冲洗周期。
- 显示屏背光灯：您可以启用或禁用饮料按钮的背光灯。

恢复出厂设置

咖啡机可以随时恢复出厂设置。

1 点按“设置”✿图标。
2 使用向上和向下图标选择“出厂设置”。点按“确定”图标进行确认。
3 按下启动/停止▸▪按钮，以确认您希望恢复设置。
   - 此时将恢复设置。

以下出厂设置将恢复为默认值：水硬度、待机时间、亮度、显示屏背光灯、启动冲洗、声音、温度、前部照明、自定义饮品。

取下并插入冲煮组件

有关如何拆卸、插入和清洁冲煮组件的详细视频说明，请转至 **www.philips.com/coffee-care**。

从咖啡机上取下冲煮组件

1 关闭咖啡机。
2 取出水箱，并打开维护舱门 (图 21)。
3 按下 拉出 手柄 (图 22)，然后拉动冲煮组件的把手，将其从咖啡机上取下 (图 23)。

重新插入冲煮组件

⚠在将冲煮组件滑回咖啡机前，请确保它处于正确位置。

1 检查冲煮组件的位置是否正确。 冲煮组件一侧的黄色柱体上的箭头必须对准黑色箭头和 N (图 24)。
   - 如果它们未对准，请向下推操纵杆，直至它触及冲煮组件 (图 25)的底座。
2 将冲煮组件沿着侧面 (图 26)的导槽推回咖啡机内，直至其卡入到位并发出“咔哒”声 (图 27)。 请勿按 拉出 按钮。
3 关闭维护舱门，并将水箱放回。

清洁和保养

定期清洁和保养可使您的咖啡机保持最佳状态，并确保长时间保持稳定的咖啡流和供应美味的咖啡。

请参阅下表详细了解清洁咖啡机所有可拆卸部件的时间和方式。 您可以在 **www.philips.com/coffee-care** 上找到更详细的信息和视频说明。 请参见图 B，简要了解可以用洗碗机清洗的部件。

可拆卸部件	清洁时间	清洁方式
萃取机芯	每周一次	从咖啡机上取下萃取机芯 (请参见 '取下并插入冲煮组件')。 放在水龙头下冲洗 (请参见 '在水龙头下清洁萃取机芯')。
	每月一次	用飞利浦除油片清洁萃取机芯 (请参见 '使用除油片清洁萃取机芯')。

可拆卸部件	清洁时间	清洁方式
咖啡粉槽	每周检查一次咖啡粉槽，看它是否堵塞。	拔掉咖啡机插头并取下萃取机芯。 打开咖啡粉槽盖，将勺柄插入容器中。 上下移动勺柄，直到堵塞的咖啡粉落下 (图 28)。 请访问 **www.philips.com/coffee-care** 以了解详细的视频说明。
咖啡渣槽	在咖啡机提示时倒空咖啡渣槽。 每周清洁一次。	打开咖啡机，取下咖啡渣槽。 加少许洗涤液放在水龙头下冲洗，或者放在洗碗机中清洗。 **咖啡渣槽的前面板（图 A15）不可放入洗碗机中清洗。**
接水盘	每天倒空接水盘，或者从水盘中弹出红色的“接水盘已满”指示标时倒空水盘 (图 29)。 每周清洁接水盘。	取走接水盘 (图 30)，并加少许洗涤液，放在水龙头下冲洗。 您还可以在洗碗机中清洁接水盘。 **咖啡渣槽的前面板（图 A15）不可放入洗碗机中清洗。**
LatteGo	每次使用后	首先，在 LatteGo 安装在咖啡机上时，使用“快速牛奶清洁”程序清洁 LatteGo (请参见 '快速清洁 LatteGo')。 然后将其从咖啡机上取下，在水龙头下冲洗，或在洗碗机中清洗。
萃取机芯的润滑	每 2 个月	请参阅润滑表，使用飞利浦润滑脂润滑萃取机芯 (请参见 '滑润萃取机芯')。
水箱	每周一次	在水龙头下冲洗水箱
咖啡机前部	每周一次	用软布清洁

清洁萃取机芯

定期清洁冲煮组件可防止咖啡残渣堵塞内部回路。 有关如何拆卸、插入和清洁冲煮组件的支持视频，请访问 **www.philips.com/coffee-care**。

在水龙头下清洁萃取机芯

1. 取下冲煮组件 (请参见 '取下并插入冲煮组件')。
2. 在水龙头下彻底冲洗冲煮组件。 仔细清洁冲煮组件上部的过滤网 (图 31)。
3. 让冲煮组件晾干，然后将它放回。 请勿用布擦干冲煮组件，以免纤维堆积在冲煮组件内。

使用除油片清洁萃取机芯

只能使用飞利浦除油片。

1 点按“清洁”图标，然后使用上下箭头选择“萃取机芯清洁”。
2 点按“确定”图标进行确认，然后按照屏幕上的说明操作。

滑润萃取机芯

为了提高咖啡机的性能，建议您每 2 个月润滑一次萃取机芯，以确保活动部件持续平稳运行。

1 在萃取机芯活塞（灰色部件）上涂抹薄薄一层润滑脂 (图 32)。
2 在萃取机芯底部的轴（灰色部件）周围涂抹薄薄一层润滑脂 (图 33)。
3 在两侧的导轨上均涂抹薄薄一层润滑脂 (图 34)。

清洁 LatteGo（储奶容器）

快速清洁 LatteGo

1 确保将 LatteGo 正确安装在咖啡机上 (图 10)。
2 在流出口下放一个杯子。
3 点按“清洁”图标，然后使用上下箭头选择“快速牛奶清洁”程序。
4 点按“确定”图标进行确认，然后按照屏幕上的说明清除牛奶系统中可能残留的牛奶。
   - 牛奶系统将喷出少量的热水。
5 将 LatteGo 和剩余的牛奶存放在冰箱中。

彻底清洁 LatteGo

1 从咖啡机 (图 35)上取下 LatteGo。
2 倒出剩余的牛奶。
3 按下释放按钮，并将储奶容器从 LatteGo (图 36) 容器架上取下。
4 将所有部件放在洗碗机中进行清洁，或者加一些洗涤液，放在流出温水的水龙头下清洗。

AquaClean 滤水器

咖啡机已启用 AquaClean。 您可以将 AquaClean 滤水芯放在水箱中，以保存咖啡风味。 它也会减少积聚在咖啡机上的水垢，减少除垢需要。 您可以从当地的零售商处、授权维修站或联系飞利浦家电官方服务热线：4008-203-160购买 AquaClean 滤水芯。

AquaClean 滤水芯状态指示

AquaClean 处于活动状态时，AquaClean 滤水芯的状态始终以百分比形式显示在屏幕上。

- 如果 AquaClean 滤水芯的状态为 10% 或以下，则每次您打开咖啡机时，屏幕都会显示一条消息，持续 2 秒钟。 此消息建议您购买新的滤水芯。
- 如果滤水芯的状态为 0%，则每次您打开咖啡机时，机器都会要求您更换 AquaClean 滤水芯。

激活 AquaClean 滤水芯（5 分钟）

i 咖啡机不会自动检测水箱中是否安装了滤水芯。 因此您需要在“清洁”菜单中激活安装的每个新 AquaClean 滤水芯。

当咖啡机不再显示滤水芯激活消息时，您仍然可以激活 AquaClean 滤水芯，但是您需要先为咖啡机除垢。

i 开始使用 AquaClean 滤水芯前必须确保咖啡机中完全没有水垢。

激活 AquaClean 滤水芯前，必须按照以下说明浸泡在水中，以做好准备。 如果您不这样做，可能会使空气而不是水被吸入咖啡机，导致发出很大噪音并且无法冲煮咖啡。

1 点按“清洁”图标，然后使用上下箭头选择“AquaClean”。
2 点按“确定”图标进行确认。
3 出现激活屏幕时，再次点按“确定”图标。 请按照屏幕上的说明操作。
4 摇晃滤水芯约 5 秒 (图 37)。
5 将滤水芯倒置浸入冷水壶中，然后摇晃/按压滤水芯 (图 38)。
6 将滤水芯垂直插入水箱中的滤水芯接口。 将它尽可能用力往下按 (图 39)。
7 往水箱中注入清水，然后将其重新放入咖啡机内。
8 取下 LatteGo（如果已安装）。
9 将碗置于热水流出口下方。
10 按下启动/停止 ▸■ 按钮开始激活过程。
11 热水流出口将流出热水，持续 1 分钟。
12 滤水芯现已成功激活。

更换 AquaClean 滤水芯（5 分钟）。

滤水芯过滤 95 升水后将停止工作。 AquaClean 状态指示灯降至 0%，以提示您更换滤水芯。 只要显示屏上显示 AquaClean 状态指示灯，就可以更换滤水芯，而不必先为咖啡机除垢。 如果您没有及时更换 AquaClean 滤水芯，则 AquaClean 指示灯会在一段时间后熄灭。 在这种情况下，您仍可以更换滤水芯，但首先需要为咖啡机除垢。

当 AquaClean 状态指示灯降至 0% 或咖啡机提示您更换 AquaClean 滤水芯时：

1 取出旧的 AquaClean 滤水芯。
2 按照“激活 AquaClean 滤水芯（5 分钟）”一章中的说明安装并激活新滤水芯。

即使咖啡机尚未指示需要更换，也请至少每 3 个月更换一次 AquaClean 滤水芯。

除垢程序（30 分钟）

请仅使用飞利浦除垢剂。 在任何情况下都不应使用基于硫酸、盐酸、氨基磺酸或乙酸（醋）的除垢剂，因为这可能损坏咖啡机内的水回路，而且不能完全溶解水垢。 不使用飞利浦除垢剂将会使保修失效。 没有为本产品除垢也会使保修失效。

您可以从当地的零售商处、授权维修站或联系飞利浦家电官方服务热线：4008-203-160购买飞利浦除垢液。

当咖啡机需要除垢时，显示屏上会显示一条消息。

1. 触摸用户界面上的清洁 图标，然后在菜单中选择“除垢”。
2. 请按照屏幕上的说明操作。
3. 取下 LatteGo（如果已安装）。
4. 取出接水盘和咖啡渣槽，将其倒空并放回原位。
5. 取出并倒空水箱。 然后取下 AquaClean 滤水芯。
6. 将整瓶飞利浦除垢剂倒入水箱中，然后向水箱中加水，直至达到除垢标记 (图 40)。 然后将其放回咖啡机。
7. 将一个大容器（1.5 升）放在咖啡流出口和水流出口下方。
8. 按下启动/停止 按钮开始除垢程序。 除垢程序持续约 30 分钟，包括除垢周期和冲洗周期。
9. 一直等到咖啡机停止出水。 当显示屏上显示消息时，为水箱加水。 当咖啡机停止出水时，除垢程序完成。
10. 安装并激活浸入水箱中的新 AquaClean 滤水芯。
    - 除垢程序完成后，咖啡机会提示您安装新的 AquaClean 滤水芯 (请参见 '更换 AquaClean 滤水芯（5 分钟）。')。

提示： 使用 AquaClean 滤水芯可减少除垢需求！

除垢程序中断时采取的操作

您可以通过按控制面板上的开/关按钮退出除垢程序。如果除垢程序在彻底完成前被中断，请执行以下操作：

1. 倒空净水箱，并用水彻底冲洗。
2. 向水箱中加入清水，直至达到除垢/清洁标记，然后再次打开咖啡机。
3. 在冲煮任何饮品前，执行手动冲洗周期。要执行手动冲洗周期，先反复选择热水功能，将水箱的热水放出一半，然后在不加咖啡粉的情况下冲煮 2 杯咖啡粉饮品。

如果除垢程序未完成，需尽快对咖啡机再执行一次除垢程序。

订购配件

要清洁咖啡机并为其除垢，请仅使用飞利浦维护产品。您可以从当地的零售商处、授权维修站或联系飞利浦家电官方服务热线：4008-203-160购买这些产品。要在线查找备件的完整列表，请选择您的咖啡机的型号。 您可以在维护舱门内找到型号。

保养用品和型号：

- 除垢溶液 CA6700
- AquaClean 滤水芯 CA6903
- 萃取机芯润滑脂 HD5061
- 除油片 CA6704

Brita 滤水芯与此咖啡机不兼容。

故障处理方法

本章汇总了使用咖啡机时最常遇到的问题。 **www.philips.com/coffee-care** 上提供了支持视频和常见问题的完整列表。 如果您无法解决问题，请联系您所在国家/地区的飞利浦客户服务中心。 有关联系详细信息，请参阅保修卡。

警告图标

警告图标	解决方法
	显示屏上弹出“水箱无水”图标。 - 水箱即将变空。 向水箱中注入清水，直至达到最高水位标示处。 - 水箱没有放好。 将水箱放回。
	显示屏上弹出“添加咖啡豆”图标。 - 向咖啡豆槽中加入咖啡豆。
	显示屏上弹出“清空咖啡渣槽”图标。 - 表示咖啡渣槽已满。 在咖啡机打开时取下并倒空咖啡渣槽。 等待 5 秒钟，再将咖啡渣槽放回去。
	显示屏上弹出“插入萃取机芯”图标。 - 萃取机芯未装好或未正确放置。 取出萃取机芯，并确保其已锁定到位。 请参阅“取下并插入萃取机芯”一章的逐步说明。

错误代码

您将在下方找到错误代码（指明您可自行解决的问题）的列表。

www.philips.com/coffee-care 上提供了视频说明。如果出现其他错误代码，请联系您所在国家/地区的飞利浦客户服务中心或授权维修站。有关联系详细信息，请参阅保修卡。

错误代码	问题	可能的解决方案
01	咖啡漏斗堵塞。	关闭咖啡机并拔下咖啡漏斗。拆下萃取机芯。然后，打开咖啡粉槽盖，并插入勺柄。上下移动勺柄，直到堵塞的咖啡粉落下。访问 **www.philips.com/coffee-care**了解详细的视频说明。
03	萃取机芯变脏或不够润滑。	关闭咖啡机。用清水冲洗萃取机芯，让它晾干，然后为萃取机芯润滑。请参阅“清洁萃取机芯”章节或访问**www.philips.com/coffee-care** 了解详细的视频说明。然后重新打开咖啡机。
04	萃取机芯的位置不正确。	关闭咖啡机。拆下萃取机芯，然后将其重新插入。在插入萃取机芯之前，确保它处于正确位置。请参阅“取放萃取机芯”或访问 **www.philips.com/coffee-care** 了解详细的视频说明。然后重新打开咖啡机。
05	水回路中有空气。	关闭然后再次打开以重启咖啡机。如果这样做有效，请放出 2-3 杯热水。如果您较长时间内还未解决此问题，请为咖啡机除垢。
	AquaClean 滤水芯在安装前未妥善准备或已堵塞。	拆下 AquaClean 滤水芯，然后尝试再冲煮一杯咖啡。如果这样做有效，请确保妥善准备好 AquaClean 滤水芯后，再将其放回。将 AquaClean 滤水芯放回水箱。如果这样做仍不起作用，则表示滤水芯可能堵塞，需要更换。
11	咖啡机需要调整到室温	等待一些时间，让咖啡机从运输/室外温度调整到室温。关闭咖啡机，等待 30 分钟，然后重新打开。如果这样做不起作用，请联系您所在国家/地区的客户服务中心。有关联系详细信息，请参阅保修卡。
14	咖啡机过热。	关闭咖啡机并在 30 分钟后重新打开。
19	咖啡机未正确连接电源插座。	确保电源线的小插头正确连接到咖啡机背面的插座。

故障排除表

本章汇总了使用咖啡机时最常遇到的问题。**www.philips.com/coffee-care** 上提供了支持视频和常见问题的完整列表。如果您无法解决问题，请联系您所在国家/地区的客户服务中心。有关联系详细信息，请参阅保修卡。

问题	原因	解决方法
我的新咖啡机内有咖啡残渣。	为了确保咖啡机符合出厂要求，咖啡机会进行出厂前的零件调试和功能性测试，期间会加入咖啡豆、水。	尽管已对其进行彻底清洁，但产品中仍可能会有一些咖啡痕迹残留。我们保证本产品是全新的。
接水盘很快就满了/接水盘中总是有水。	这是正常现象。咖啡机用水冲洗内部回路和萃取机芯。一部分水通过内部系统直接流入接水盘。	每天倒空接水盘，或者从接水盘盖中弹出红色的“接水盘已满”指示标时倒空接水盘。提示：将杯子放在流出口下方接盛流出的冲洗水。
“清空咖啡渣槽”图标保持亮起。	您在关闭咖啡机时倒空了咖啡渣槽，或者太快将其放回。	请始终在咖啡机打开时倒空咖啡渣槽。取下咖啡渣槽，并等待至少 5 秒钟，然后将其重新插入。
咖啡渣槽未满，但咖啡机仍然提示您清空渣槽。	在您上次倒空咖啡渣槽时，咖啡机未重置计数器。	放回咖啡渣槽后，始终要等待大约 5 秒钟。这样才能让咖啡粉计数器归零，并正确计算咖啡勺数。
		请始终在咖啡机打开时倒空咖啡渣槽。如果在咖啡机关闭时清空咖啡渣槽，咖啡粉计数器不会重置。
咖啡渣槽太满，但显示屏上未出现“清空咖啡渣槽”图标。	您取出了接水盘，但没有清空咖啡渣槽。	当您取出接水盘后，即使只有少数勺数的咖啡，也要清空咖啡渣槽。这样可以确保咖啡勺数计数器归零，并正确计算咖啡勺数。
无法取出萃取机芯。	萃取机芯的位置不正确。	按以下方式重置咖啡机：关闭维护舱门，并将水箱放回。关闭咖啡机，再重新打开，然后等待饮品图标中的指示灯亮起。再次尝试取出萃取机芯。请参阅“取下并插入萃取机芯”一章的逐步说明。

问题	原因	解决方法
无法插入萃取机芯。	萃取机芯的位置不正确。	按以下方式重置咖啡机：关闭维护舱门，并将水箱放回。请勿安装萃取机芯。关闭咖啡机并拔下插头。等待 30 秒，再插上咖啡机插头并打开咖啡机，然后等待饮品图标中的指示灯亮起。之后，将萃取机芯放入正确位置，并将其重新插入咖啡机中。请参阅“取下并插入萃取机芯”一章的逐步说明。
咖啡太淡。	萃取机芯变脏或需要润滑。	取下萃取机芯，在水龙头下冲洗干净后 (请参见 '从咖啡机上取下冲煮组件')晾干。然后润滑活动部件 (请参见 '滑润萃取机芯')。
	咖啡机在执行自动调整程序。当您首次使用咖啡机、更换咖啡豆种类或长时间未使用后，此程序自动开始。	先冲煮至少 5 杯咖啡，以便让咖啡机完成自动调整程序。
	研磨器的研磨度设置为太粗。	将研磨器的研磨度设定为较细（较低）设置。冲煮 2 到 3 杯饮品后，才能完全调整到不同的口感。
咖啡不够热。	设定的温度太低。	将温度设定为最高温度设置。要调节温度，请按“设置”⚙图标。
	自动冲洗周期已禁用。	按“设置”可启用自动冲洗周期⚙图标。启用此设置后，咖啡机会在您打开机器时加热并执行自动冲洗周期。
	冰凉的杯子会降低饮品的温度。	通过用热水冲洗来预热杯子。
	添加牛奶会降低饮品的温度。	不管您是添加热牛奶还是冷牛奶，都会降低咖啡温度。通过用热水冲洗来预热杯子。

问题	原因	解决方法
咖啡未流出或咖啡流速较慢。	AquaClean 滤水芯未做好妥善的安装准备。	取出 AquaClean 滤水芯，并放出一些热水。如果可行，则说明 AquaClean 滤水芯未正确安装。重新安装并激活 AquaClean 滤水芯，然后按照“AquaClean 滤水芯”一章中的所有步骤进行操作。
		如果长时间未使用，您需要重新准备 AquaClean 滤水芯，然后放出 2-3 杯热水。
	AquaClean 滤水芯堵塞。	每 3 个月更换一次 AquaClean 滤水芯。滤水芯使用时间超过 3 个月后可能会堵塞。
	研磨器的研磨度设置为太细。	将研磨器的研磨度设定为较粗（较高）设置。请注意，这会影响咖啡的口感。
	萃取机芯脏了。	取下萃取机芯，然后在水龙头下冲洗 (请参见 '在水龙头下清洁萃取机芯')。
	咖啡流出口脏了。	使用管道清洁剂或针清洁咖啡流出口及相应的孔。
	咖啡粉槽堵塞	关闭咖啡机，取下萃取机芯。打开咖啡粉槽盖，将勺柄插入容器中。上下移动勺柄，直到堵塞的咖啡粉落下 (图 28)。
	水垢堵塞了咖啡机回路。	使用飞利浦除垢剂为咖啡机除垢。咖啡机提示除垢时，请务必除垢。
牛奶不起泡。	LatteGo 未正确组装。	请确保奶缸已正确安装到 LatteGo 容器架上（听到咔嗒一声）(请参见 '安装 LatteGo')。
	奶缸和/或 LatteGo 容器架变脏。	拆下 LatteGo 并在水龙头下冲洗这两个部件，或者放在洗碗机中清洗。

问题	原因	解决方法
	所用牛奶类型不适于制作牛奶泡沫。	起泡数量和起泡质量因牛奶种类而异。我们测试了以下种类的牛奶，证实这些牛奶可以达到令人满意的牛奶泡沫效果：半脱脂或全脂牛奶和无乳糖牛奶。
牛奶从 LatteGo 奶缸的底部溢出。	未正确安装容器架和奶缸。	先将奶缸的顶部插入容器架顶部的挂钩下。然后按压奶缸的底部，使其处于正确位置。听到喀哒一声即表示已锁定到位。
	奶缸和/或 LatteGo 容器架变脏。	拆下 LatteGo 并在水龙头下冲洗这两个部件，或者放在洗碗机中清洗。
咖啡机似乎泄漏。	咖啡机用水冲洗内部回路和萃取机芯。水通过内部系统直接流入接水盘。这是正常现象。	每天倒空接水盘，或者从接水盘盖中弹出红色的“接水盘已满”指示标时倒空接水盘。提示：请将杯子置于出水口下方接盛冲洗水，以减少接水盘中的水量。
	接水盘太满并且已溢出，这看起来就像咖啡机发生了泄漏。	每天倒空接水盘，或者从接水盘盖中弹出红色的“接水盘已满”指示标时倒空接水盘。
	水箱未完全插入，有水从水箱中漏出，且空气被吸入咖啡机。	请确保水箱处于正确位置：取下水箱后将其重新插入，并尽量用力往下推。
	萃取机芯变脏/堵塞。	冲洗萃取机芯。
	咖啡机没有放在水平面上。	将咖啡机放在水平表面，防止接水盘溢出，并且“接水盘已满”指示标正常工作。
我无法激活 AquaClean 滤水芯，并且咖啡机要求除垢。	屏幕显示 AquaClean 提示后，未及时安装或更换滤水芯。这意味着您的咖啡机不再完全没有水垢。	请先为咖啡机除垢，再安装 AquaClean 滤水芯。
新的滤水芯无法装入。	您正尝试安装的滤水芯不是飞利浦 AquaClean 滤水芯。	只有飞利浦 AquaClean 滤水芯才能装入此咖啡机。

问题	原因	解决方法
	AquaClean 滤水芯上的橡胶圈没有放好。	将橡胶圈放回 AquaClean 滤水芯上。
咖啡机发出很大的噪音。	咖啡机在使用过程中发出一些噪音属于正常现象。	如果咖啡机开始发出另一种噪音，请清洁萃取机芯并为其润滑(请参见 '滑润萃取机芯')。
	AquaClean 滤水芯未妥善准备好，因此现在有空气进入咖啡机。	从水箱中取出 AquaClean 滤水芯并妥善做好使用准备，然后将其放回。请参阅“AquaClean 滤水芯”一章的逐步说明。
	水箱没有完全插入，空气被吸入咖啡机。	请确保水箱处于正确位置：取下水箱后将其重新插入，并尽量用力往下推。

技术规格

制造商保留改进产品技术规格的权利。所有预设份量均为近似值。

说明	值
尺寸（宽 x 高 x 深）	246 x 377 x 434 毫米
重量	7.5-8 千克
电源线长度	1200 毫米
水箱	1.8 升
咖啡豆槽容量	275 克
咖啡渣槽容量	12 勺
LatteGo（奶缸）容量	250 毫升
可调节的流出口高度	88-145 毫米
额定电压 - 额定功率 - 电源	请参阅维护舱门内部的数据标签（图 A11）

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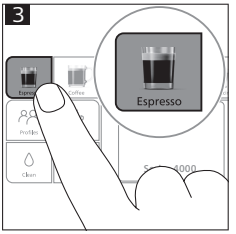

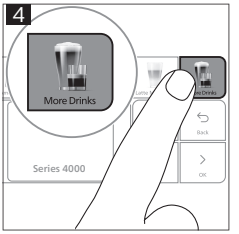

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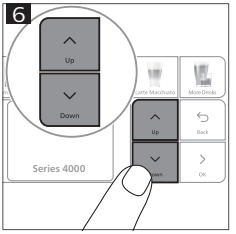

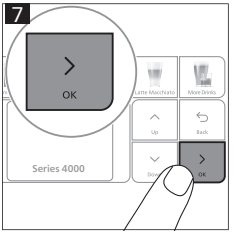

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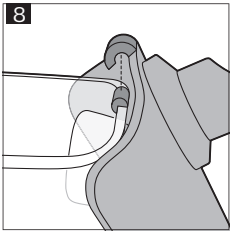

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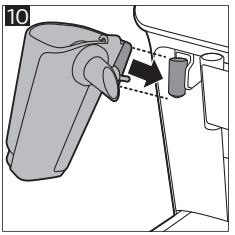

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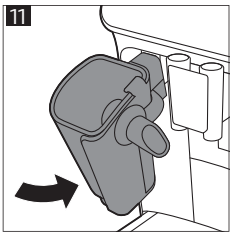

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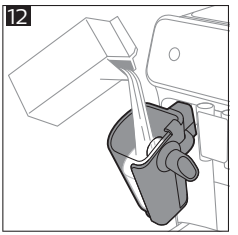

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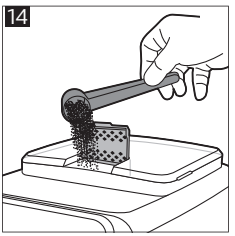

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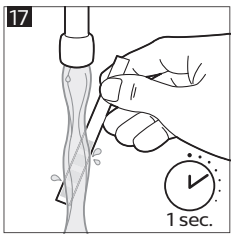

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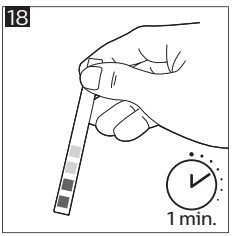

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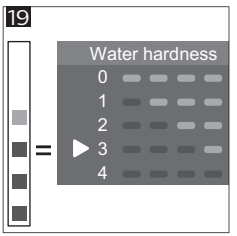

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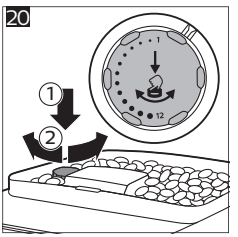

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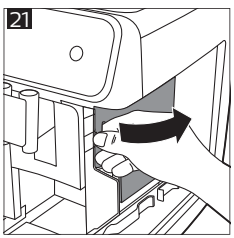

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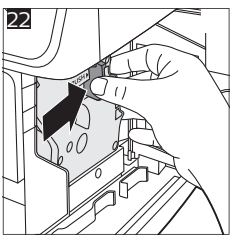

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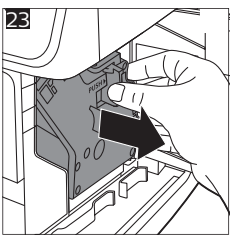

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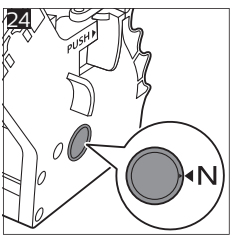

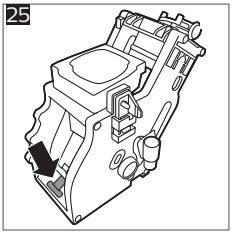
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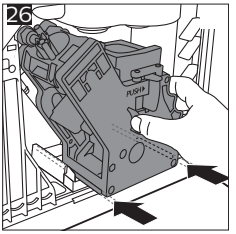
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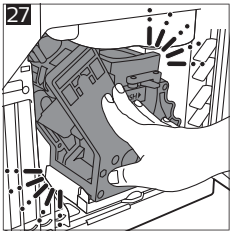
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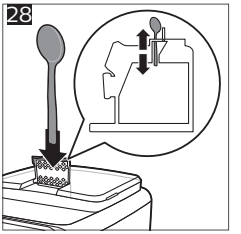
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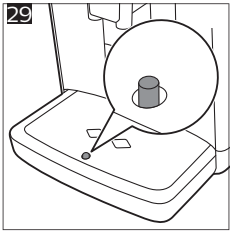
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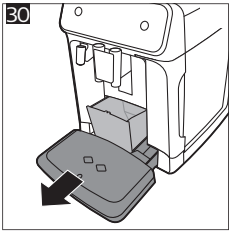
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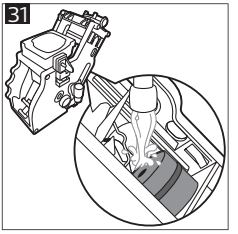
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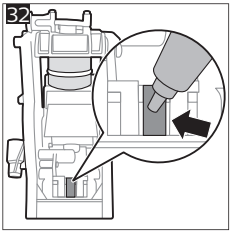
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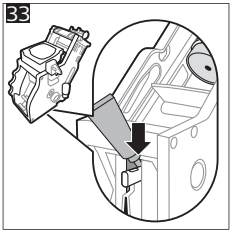
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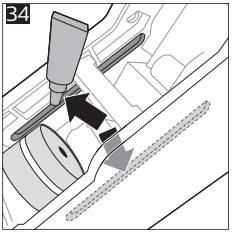
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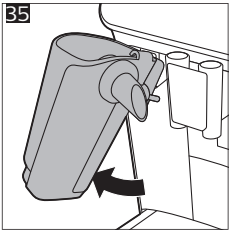
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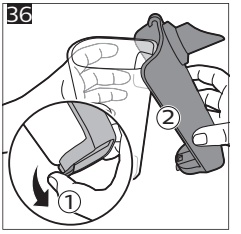
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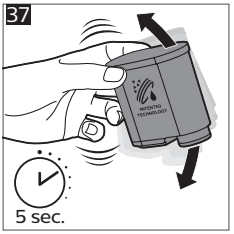
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38
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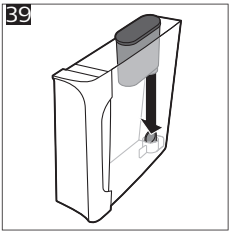
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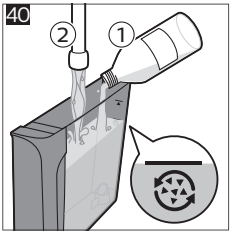
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