

HP Laptop 17-cn3500sa

Purposefully built with more screen and reliable performance

The HP 17.3" Laptop PC is thoughtfully designed. Experience reliable performance with an Intel® Processor¹, fast Wi-Fi, and plenty of storage. We've got your back with a 17.3" screen with narrow bezels, enlarged clickpad and a lift-hinge design. Plus, it's EPEAT® Gold registered² and ENERGY STAR® certified and contains post-consumer recycled plastics³.



*Product image may differ from actual product



Power through the day with an Intel® Processor

Multitask with ease thanks to the powerful Intel® Processor¹, fast Wi-Fi technology and plenty of storage.



Breathe easy, we've got your back

With comforts like an enlarged click pad and HP Fast Charge⁴, you can get back to creating, watching, doing.



See more, do more—comfortably

Enjoy the 17.3-inch diagonal high-res, narrow-bezel screen with lift-hinge keyboard for more natural typing.

Sustainability in action

Sustainable and forward-thinking design

Thoughtfully designed with recycled plastics³ and EPEAT® Gold registered² and ENERGY STAR® Certified.

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Featuring

Get a fresh perspective

From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.⁵

Extend beyond performance to let your PC do even more at once

Offering more than just a performance score. 13th Gen Intel® Core™ Processors advance real-world computing and deliver more ultra-efficient multi-tasking.¹

Intel® Iris® X graphics

Impressive performance for creating, gaming, and entertainment. A new level of graphics performance and crisp, stunning visuals – with the convenience of a thin & light laptop.⁶

Flicker-free

Using DC Dimming technology that controls brightness by adjusting direct current rather than cycling the backlight, we can eliminate screen flickering for more comfortable viewing.⁷

Full HD display

Sit back and enjoy crystal-clear visuals and images with the vibrant quality of 2 million pixels. The 1920 x 1080 resolution gives all your digital content a new dimension.⁸

Anti-glare panel

Enjoy the sun and your favorite content with this anti-glare panel. Non-reflective and low gloss means you'll get less glare while you're outside.

16:9 aspect ratio

A 16:9 aspect ratio lets you see all of your game.

Sustainable design

Because little things make a big difference, this product includes sustainable materials like ocean-bound plastic and post-consumer recycled plastic in the design.⁹

Keyboard keycaps contain post-consumer recycled plastic

We're bringing a more sustainable design to our keyboards by using keycaps made with post-consumer recycled plastic.¹⁰

ENERGY STAR® certified

Save energy and money with ENERGY STAR®, certified by the EPA so you will use less energy and save money where it counts most.¹¹

EPEAT® Gold registered

EPEAT® Gold registered products are the highest-rated products that meet all of EPEAT required criteria. EPEAT is the world's premier ecolabel for electronics.¹²

Try PC Game Pass for free with your new HP device

Play hundreds of high-quality PC games with your new HP gaming device and 3 free months of PC Game Pass – including EA play. With new games added all the time, there's always something new to play.¹³

HP Fast Charge

When your laptop is low on power, no one has time to wait hours to recharge. Power down your device and go from 0 to 50% charge in approximately 45 minutes.¹⁴

PCIe SSD storage

Boot up in seconds with lightning fast speed with up to 512 GB PCIe SSD storage.

Effortlessly connected

Enjoy faster speeds, improved performance and greater capacity with Wi-Fi 6 and Bluetooth® 5.4 wireless card.¹⁵

Dual speakers

Pump up the volume to your favorite music, movie or game with dual-stereo speakers.

Dual channel memory

With dual channel technology, two channels work simultaneously to double the communication speed between the memory controller and the RAM increasing system performance.

USB Type-C® 5Gbps signaling data rate

Plug in your external storage with this USB Type-C® port, featuring 5Gbps signaling data rate. And it's reversible, so you never have to worry about plugging in upside down.¹⁶

Connected Modern Standby

Stay up-to-date on your email, calendar notifications, and more—even when you're not using your PC. Your PC stays connected for instant updates.

Full-size keyboard with integrated numeric pad

The full-sized keyboard with integrated numeric pad allows you to comfortably type and increase productivity with 1.5mm key travel.

HP True Vision HD Camera

Video chat in vibrant clarity, even in low light and make every conversation a face-to-face experience for a better way to stay in touch.¹⁷

Dropbox cloud storage

Store and synchronize your content online with Dropbox. Get 25 GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.¹⁸

Recommended accessories and services (not included)



3-year pickup and return
U1P53E



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Specifications



Performance

Operating system
Windows 11 Home

Processor
Intel® Core™ i5-1334U (up to 4.6 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 10 cores, 12 threads)^{6,7}
Processor family: 13th Generation Intel® Core™ i5 processor

Chipset
Intel® integrated SoC

Memory
16 GB DDR4-3200 MT/s (2 x 8 GB)
Transfer rates up to 3200 MT/s.
Number of User-accessible Memory Slots: 0

Storage
512 GB PCIe® NVMe™ M.2 SSD
25 GB Dropbox storage for 12 months¹

Graphics
Integrated: Intel® Iris® X® Graphics;
Intel® Iris® X® Graphics capabilities require system to be configured with Intel® Core™ i5 or i7 processors and dual channel memory. Intel® Iris® X® Graphics with Intel® Core™ i5 or i7 processors and single channel memory will only function as Intel® UHD Graphics.

Audio
Dual speakers

Display
43.9 cm (17.3") diagonal, FHD (1920 x 1080), IPS, anti-glare, 300 nits, 45% NTSC¹⁷

Screen-to-body ratio
84%¹⁸

Power
45 W AC power adapter;

System coolers

Battery type
3-cell, 41 Wh Li-ion²³

Battery and Power
Up to 8 hours³;
Supports battery fast charge: approximately 50% in 45 minutes⁵

Maximum battery life video playback
Up to 10 hours¹⁰

Connectivity

Wireless connectivity
Realtek Wi-Fi 6 (2x2) and Bluetooth® 5.4 wireless card ^{11,12,13,46}
Modern Standby (Connected)

Ports
1 USB Type-C® 5Gbps signaling rate (supports data transfer only and does not support charging or external monitors); 2 USB Type-A 5Gbps signaling rate; 1 AC smart pin; 1 HDMI 1.4b; 1 headphone/microphone combo

Webcam
HP True Vision 720p HD camera with temporal noise reduction and integrated dual array digital microphones

Sustainability

Ecolabels
EPEAT® Gold registered²⁷

Energy star certified
ENERGY STAR® certified

Sustainable impact specifications
Ocean-bound plastic in base, bezel and speaker enclosure(s); Keyboard keycaps made with post-consumer recycled plastic^{39,41}

Design

Product color
Natural silver
Paint finish cover and base, sandblasted In-mould roll keyboard frame

Software

HP apps
HP Support Assistant; HP Connection Optimizer; OMEN Gaming Hub; myHP

Software
ExpressVPN (30 day free trial); LastPass Premium (30 day free trial)²²; 1 month trial for new Microsoft 365 customers²⁴

Service & support
McAfee Online Protection 30-day trial; 1-month Adobe free trial offer; PC Game Pass 3-month trial ^{2,25}

Additional information

Part Number
P/N: BL2E5EA #ABU
UPC/EAN code: 199251206948

Weight
2.08 kg;
Packed: 2.96 kg

Dimensions
40.07 x 25.78 x 1.99 cm;
Packed: 6.9 x 52 x 34.5 cm

Manufacturer Warranty
1 year (1/1/0) limited warranty includes 1 year of parts and labor. No on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.

Keyboard
Full-size, soft grey keyboard with numeric keypad
HP Imagepad

Security management
Camera privacy shutter; Trusted Platform Module (Firmware TPM) support



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Footnotes

Messaging Footnotes

¹ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.

² Based on U.S. EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.

³ Keyboard keycaps contain post-consumer recycled plastic. Percent of recycled materials contained in each component varies by product. Percentage of post-consumer recycled plastics contained in each component varies by product.

⁴ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.

⁵ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.

⁶ Intel and Iris are trademarks of Intel Corporation or its subsidiaries in the U.S. and/or other countries. Intel, the Intel logo and Iris are trademarks of Intel Corporation or its subsidiaries in the U.S. and/or other countries.

⁷ The flicker-free capability eliminates screen flickering through integrating DC-dimming LED backlights.

⁸ Full high-definition (FHD) content is required to view FHD images.

⁹ Percentage of ocean-bound plastic and post-consumer recycled plastic varies by product. Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 standard.

¹⁰ Percentage of post-consumer recycled plastic contained in keycap varies by product.

¹¹ ENERGY STAR and the ENERGY STAR logo are registered trademarks of the U.S. Environmental Protection Agency.

¹² EPEAT® Gold registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country.

¹³ Xbox Game Pass sold separately. Credit card required. Unless you cancel, you will be charged the then-current regular membership rate when the promotional period ends. Terms, exclusions, and streaming limits apply. Xbox Cloud Gaming (Beta): select devices and regions. After term, active membership required to play games and online multiplayer. Game catalog varies over time, region, and by device. DLC sold separately; if a game is removed from catalog or your membership ends, you will need to purchase the game separately to use your DLC. If you're already an Xbox Live Gold and/or Game Pass for Console/PC member, any days remaining in your membership(s) will be converted to Ultimate using a conversion ratio. Future code redemptions also subject to conversion ratio. All conversions to Ultimate are final. Details and system requirements at www.xbox.com/gamepass. Offer valid in all Xbox Game Pass markets excluding Russia. Digital Direct: Your digital content will be delivered directly to your device during set-up; no codes required. PC Game Pass: Subscription continues automatically at regular monthly price unless cancelled. Subject to xbox.com/subscriptionterms

¹⁴ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.

¹⁵ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. Wi-Fi 6 is designed to support gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels. Wi-Fi 6 (802.11ax) is not supported in Belarus where Wi-Fi settings will be optimized to local regulatory requirements (802.11ac). Bluetooth® 5.4 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.4 will function as Bluetooth® 5.3 or lower. Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license.

¹⁶ Actual throughput may vary. USB Type-C® and USB-C® are trademarks of USB Implementers Forum.

¹⁷ Features may require software or other 3rd party applications to provide the described functionality.

¹⁸ 25 GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at www.dropbox.com. Internet service required and not included.

Technical Specifications Footnotes

¹ 25 GB of free Dropbox storage for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.

² Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on.

³ Windows MobileMark 18 Battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <https://bapco.com/products/mobilemark-2018-v1-5/> for additional details.

⁵ Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. Available on select HP products. See <http://store.hp.com> for a full list of product features.

⁶ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

⁷ Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.

¹⁰ Battery life tested by HP using continuous FHD video playback, 1080p (1920x1080) resolution, 150 nits brightness, system audio level at 17%, player audio level at 100%, played full-screen from local storage, headphone attached, wireless on but not connected. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage.

¹¹ Wi-Fi 6 is designed to support gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels.

¹² Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs.

¹³ Wi-Fi 6 (802.11ax) is not supported in Belarus where Wi-Fi settings will be optimized to local regulatory requirements (802.11ac).

¹⁷ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.

¹⁸ Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk.

²² Reverting to LastPass basic after 30 days.

²³ Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors.

²⁴ Must activate within 180 days of Windows activation.

²⁵ Offer available worldwide (excluding China and embargoed countries or other countries identified as restricted by applicable law or regulation) to new and existing subscribers who are 18+. Click on the Adobe icon in the start menu to redeem a 1-month free trial membership for select Adobe software. The software is tied to the device and is not transferrable. If you would like to sign up for an auto-renewing subscription, you can provide your payment method at sign-up. By adding a payment method, your subscription will automatically renew at the then current rate on your renewal date until you cancel. If you cancel before the end of the one-month free trial, you won't be charged. You can cancel your subscription anytime via your Adobe Account page or by contacting Customer Support. Please see current prices for Adobe products available in this offer. Offer not available to Education, OEM, or volume licensing customers. Subject to availability where the recipient resides. Additional terms and conditions may apply. VOID WHERE PROHIBITED OR RESTRICTED BY LAW.

²⁷ Based on U.S. EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.

³⁷ Weight and system dimensions may fluctuate due to configuration and manufacturing variances.

³⁹ Percentage of ocean-bound plastic contained in each component varies by product.

⁴¹ Keyboard keycaps contain post-consumer recycled plastic. Percentage of Post consumer recycled contained in each component varies by product.

⁴⁵ The Flicker-free capability is eliminating screen flickering through integrating DC-dimming LED backlights or LED emissions. OLED panel is functional with DC-DIMMING when above 100nits.

⁴⁶ Bluetooth® 5.4 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.4 will function as Bluetooth® 5.3 or lower.

