Dell Pro 27 Plus QHD Monitor P2725D

Dell Pro 27 Plus QHD USB-C Hub Monitor P2725DE

Dell Pro 27 Plus 4K USB-C Hub Monitor P2725QE

Teardown Instruction



Notes, cautions, and warnings

(i) NOTE: A NOTE indicates important information that helps you make better use of your product.

△ CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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Contents

Chapte	er 1: Safety Instructions	5
	Before working inside your monitor	6
	After working inside your monitor	6
Chapte	er 2: Disassembly and reassembly- P2725D	7
	Recommended tools	7
	Screw list	
	Stand	
	Removing the stand	8
	Installing the stand	
	Back cover	
	Removing the back cover	12
	Installing the back cover	14
	Keypad board	16
	Removing the keypad board	16
	Installing the keypad board	17
	QAP board	18
	Removing the QAP board	18
	Installing the QAP board	20
	Chassis assembly	22
	Removing the chassis assembly	22
	Installing the chassis assembly	24
	Interface board	26
	Removing the interface board	26
	Installing the interface board	
	Power board	32
	Removing the power board	
	Installing the power board	33
	LED board	
	Removing the LED board	
	Installing the LED board	36
Chapte	er 3: Disassembly and reassembly- P2725DE	39
	Recommended tools	39
	Screw list	39
	Stand	40
	Removing the stand	40
	Installing the stand	42
	Back cover	44
	Removing the back cover	44
	Installing the back cover	46
	Keypad board	48
	Removing the keypad board	48
	Installing the keypad board	49
	QAP board	50
	Removing the QAP board	50

	Installing the QAP board	52
	Chassis assembly	54
	Removing the chassis assembly	54
	Installing the chassis assembly	56
	Interface board	58
	Removing the interface board	58
	Installing the interface board	61
	Power board	64
	Removing the power board	64
	Installing the power board	65
	LED board	66
	Removing the LED board	66
	Installing the LED board	68
Chapter 4:	Disassembly and reassembly- P2725QE	71
	Recommended tools	71
	Screw list	71
	Stand	72
	Removing the stand	72
	Installing the stand	74
	Back cover	76
	Removing the back cover	76
	Installing the back cover	78
	Keypad board	80
	Removing the keypad board	80
	Installing the keypad board	81
	QAP board	82
	Removing the QAP board	82
	Installing the QAP board	84
	Chassis assembly	86
	Removing the chassis assembly	86
	Installing the chassis assembly	88
	Interface board	90
	Removing the interface board	90
	Installing the interface board	
	Power board	96
	Removing the power board	96
	Installing the power board	
	LED board	98
	Removing the LED board	98
	Installing the LED board	100
Chapter 5:	Contacting Dell	103

Safety Instructions

Use the following safety guidelines to protect your monitor from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure included in this document assumes that you have read the safety information that was shipped with your monitor

- (i) NOTE: Before using the monitor, read the safety information that is shipped with your monitor and printed on the product. Keep the documentation at a secure location for future reference.
- MARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.
- △ CAUTION: The possible long-term effect of listening to audio at high volume through the headphones (on a monitor that supports it) may damage your hearing ability.
- Place the monitor on a solid surface and handle it carefully. The screen is fragile and can be damaged if dropped or hit with a sharp object.
- Ensure that your monitor is electrically rated to operate with the AC power available in your location.
- Keep the monitor in room temperature. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the
- Connect the power cable from the monitor to a wall outlet that is near and accessible. See Connecting the cables.
- Do not place and use the monitor on a wet surface or near water.
- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
- Unplug the monitor when it is going to be left unused for an extended period.
- To avoid electric shock, do not attempt to remove any cover or touch the inside of the monitor.
- Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions that are marked on the product.
- Certain monitors can be wall mounted using the VESA mount that is sold separately. Ensure to use the correct VESA specifications as mentioned in the wall mounting section of the User's Guide.

For information about safety instructions, see the Safety, Environmental, and Regulatory Information (SERI) document that is shipped with your monitor.

Before working inside your monitor

Steps

- Save and close all open files and exit all open applications. 1.
- Turn off your monitor.
- Disconnect your monitor and all attached devices from their electrical outlets.
- Disconnect all attached network devices and peripherals, such as keyboard, mouse, and dock from your monitor.
- AUTION: To disconnect a network cable, first unplug the cable from your monitor and then unplug the cable from the network device.
- 5. Remove any media card and optical disc from your monitor, if applicable.

After working inside your monitor

△ CAUTION: Leaving any loose or misplaced screws inside your monitor may severely damage it.

- Replace all screws and ensure that no stray screws remain inside your monitor. 1.
- Connect any external devices, peripherals, or cables you removed before working on your monitor.
- Replace any media cards, discs, or any other parts that you removed before working on your monitor. 3.
- Connect your monitor and all attached devices to their electrical outlets.
- Turn on your monitor. 5.

Disassembly and reassembly- P2725D

(i) NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

Recommended tools

- Phillips screwdriver #00
- Phillips screwdriver #2
- Plastic scribe

Screw list

- (i) NOTE: When removing screws from a component, it is recommended to note the screw type, the quantity of screws, and then place them in a screw storage box. This is to ensure that the correct number of screws and correct screw type is restored when the component is replaced.
- (i) NOTE: Some computers have magnetic surfaces. Ensure that the screws are not left attached to such surfaces when replacing a component.
- i NOTE: Screw color may vary with the configuration ordered.

Table 1. Screw list.

Component	Screw type	Quantity	Screw image
Back cover VESA	M4x10	4	
Interface board	М3х6	4	•
Power board	МЗхб	3	9
Power-board grounding	M4x9	1	
Display middle-frame	М3х4	17	8
Keypad	T3x6	2	
QAP board	T3x6	2	
LED board	T2x3	1	*

Stand

Removing the stand

Prerequisites

1. Follow the procedure in Before working inside your monitor.

- 1. Press the release button and tilt the stand upwards till the stand is separated from the monitor head.
- 2. Open the screw handle at the bottom of the stand base, then unscrew the screw anti-clockwise.
- 3. Remove the stand riser from the stand base.

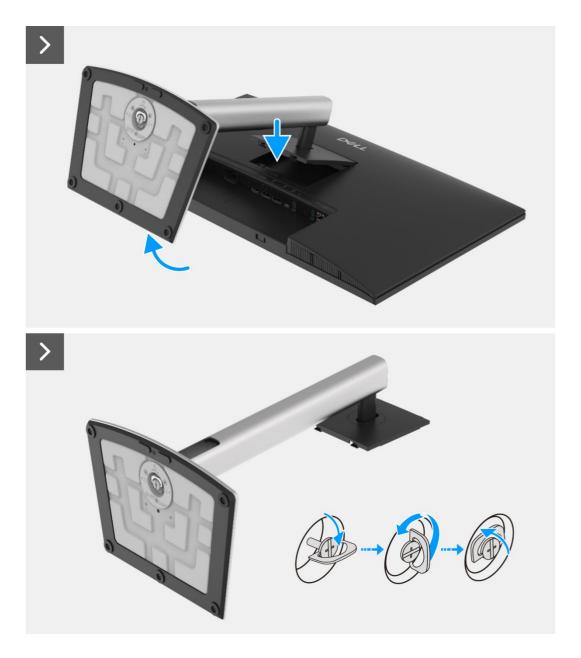


Figure 1. Removing the stand

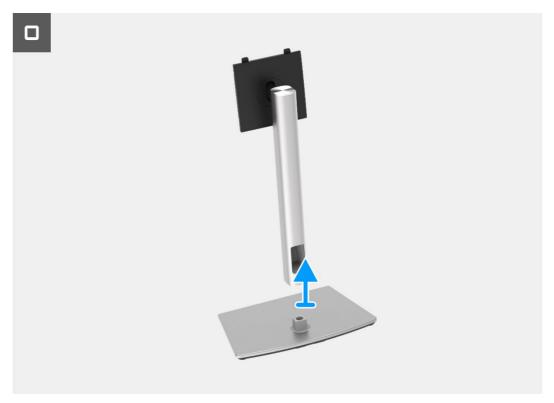


Figure 2. Removing the stand

Installing the stand

- 1. Align and place the stand riser on the stand base.
- 2. Open the screw handle at the bottom of the stand, then screw the screw clockwise to secure the stand riser to the stand base.
- 3. Close the screw handle at the bottom of the stand.
- 4. Attach the stand to the monitor.

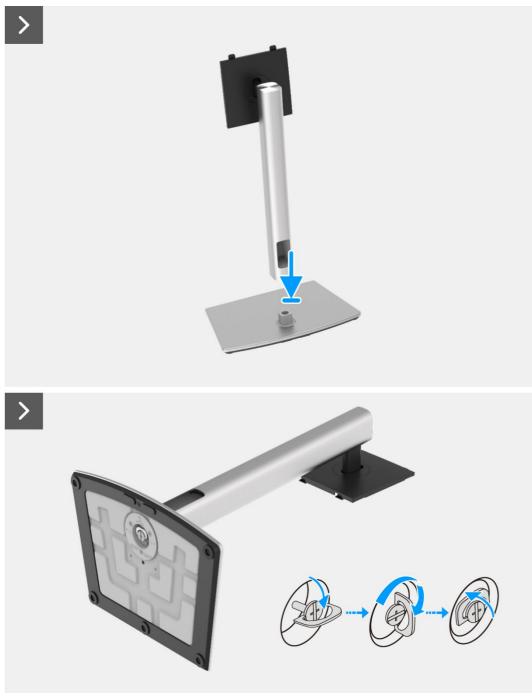


Figure 3. Installing the stand



Figure 4. Installing the stand

Next steps

1. Follow the procedure in After working inside your monitor.

Back cover

Removing the back cover

Prerequisites

- Follow the procedure in Before working inside your monitor.
- Remove the stand.

- 1. Remove the four screws (M4x10) that secure the back cover to the chassis assembly.
- Pry the back cover up, starting from the top edge of the monitor.
- Lift and hold on the back cover, remove the side mylar from the chassis, disconnect the keypad cable from the connector on the interface board.
- 4. Remove the back cover away from the monitor.





Figure 5. Removing the back cover

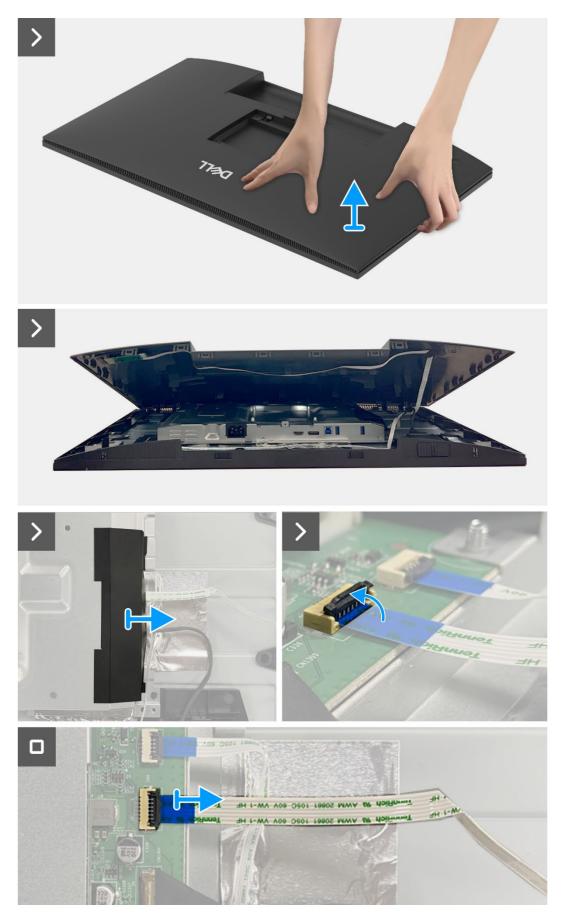


Figure 6. Removing the back cover

Installing the back cover

- 1. Lift the back cover up above the chassis, connect the keypad cable to the connector on the interface board, attach the side mylar to the chassis.
- 2. Place and snap the back cover into place on the chassis assembly.
- (i) NOTE: Align the screw holes on the back cover with the screw holes on the chassis assembly before applying slight pressure to the back cover.
- 3. Replace the four screws (M4x10) to secure the back cover to the monitor.

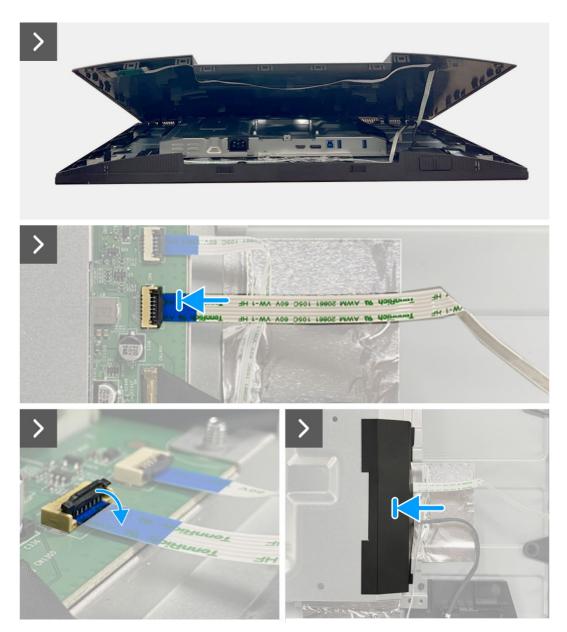


Figure 7. Installing the back cover

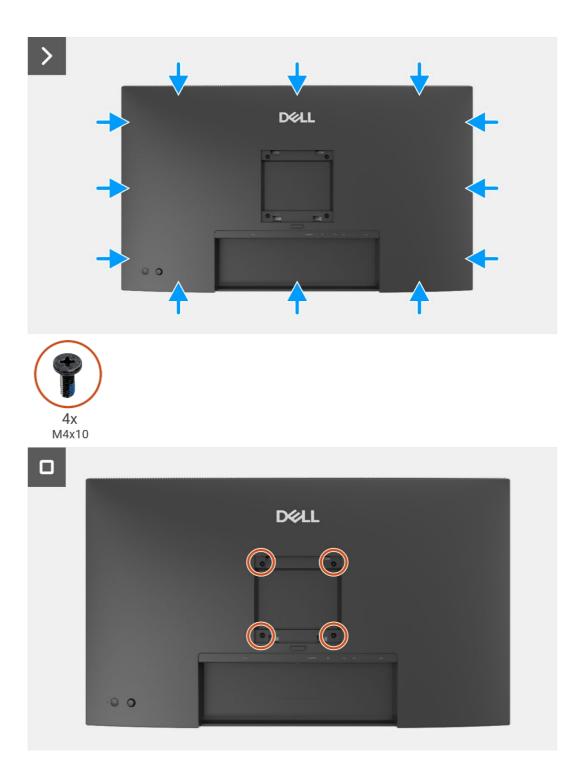


Figure 8. Installing the back cover

- Install the stand.
- Follow the procedure in After working inside your monitor.

Keypad board

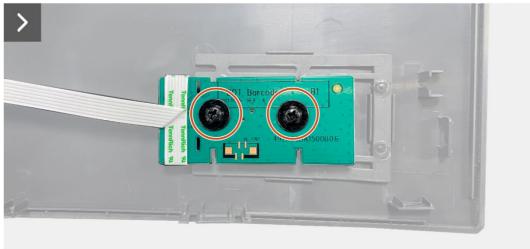
Removing the keypad board

Prerequisites

- 1. Follow the procedure in Before working inside your monitor.
- 2. Remove the stand.
- 3. Remove the back cover.

- 1. Remove the two screws (T3x6) that secure the keypad board to the back cover.
- 2. Peel the keypad cable from the back cover.
- 3. Remove the keypad board from the back cover.





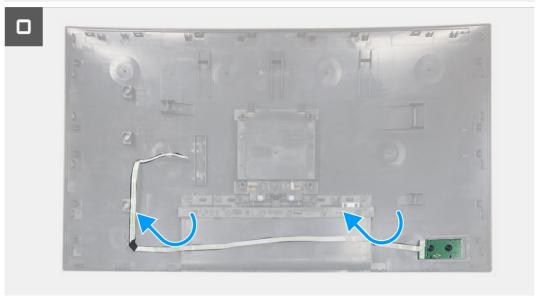


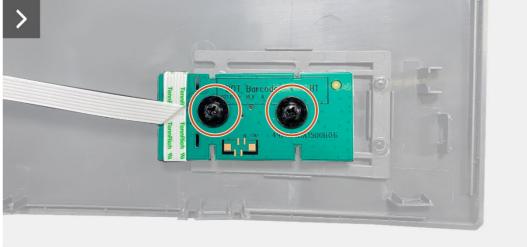
Figure 9. Removing the keypad board

Installing the keypad board

Steps

- 1. Align and place the keypad board on the back cover.
- Replace the two screws (T3x6) to secure the keypad board to the back cover. 2.
- Adhere the keypad cable to the back cover.





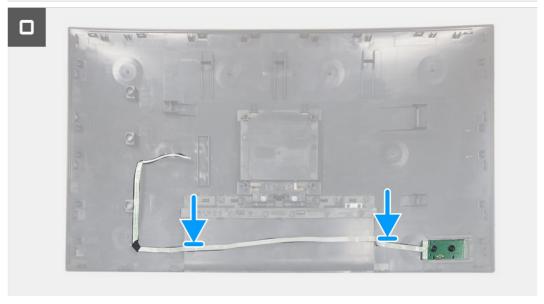


Figure 10. Installing the keypad board

- Install the back cover.
- Install the stand. 2.
- Follow the procedure in After working inside your monitor.

QAP board

Removing the QAP board

Prerequisites

- 1. Follow the procedure in Before working inside your monitor.
- 2. Remove the stand.
- 3. Remove the back cover.
- 4. Remove the keypad board.

- 1. Disconnect the QAP cable from the connector on the interface board.
- 2. Remove the QAP module from the display middle-frame.
- 3. Remove the QAP back cover from the QAP module.
- 4. Remove the two screws (T3x6) that secure the QAP board to the QAP module.
- 5. Lift the QAP board out from the QAP module.
- 6. Disconnect the QAP cable from the connector on the QAP board.

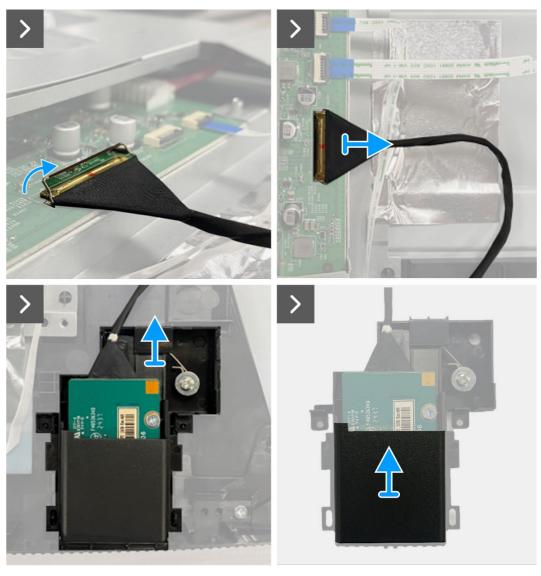


Figure 11. Removing the QAP board



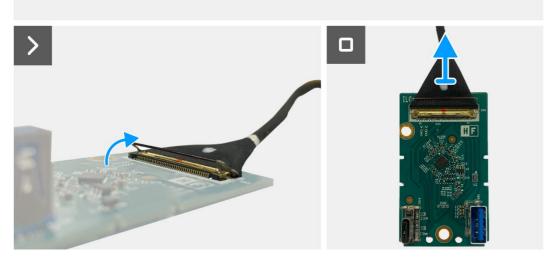


Figure 12. Removing the QAP board

Installing the QAP board

- Connect the QAP cable to the connector on the QAP board. 1.
- Align and place the QAP board onto the QAP module. 2.
- Replace the two screws (T3x6) to secure the QAP board to the QAP module. 3.
- 4. Attach the QAP back cover to the QAP module.
- 5. Attach the QAP module to the display middle-frame.
- 6. Connect the QAP cable to the connector on the interface board.

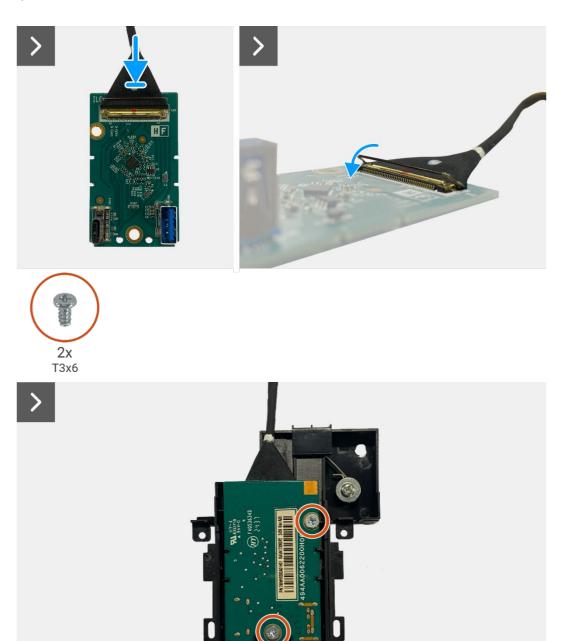


Figure 13. Installing the QAP board

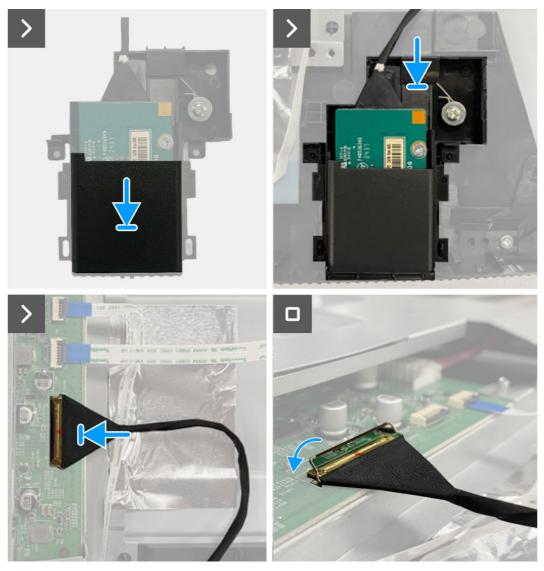


Figure 14. Installing the QAP board

- 1. Install the keypad board.
- Install the back cover. 2.
- Install the stand. 3.
- 4. Follow the procedure in After working inside your monitor.

Chassis assembly

Removing the chassis assembly

Prerequisites

- Follow the procedure in Before working inside your monitor.
- 2. Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board.

- Disconnect the LED cable from the connector on the interface board. 1.
- Peel the tape from the lightbar connector.
- 3. Disconnect the lightbar cable from the connector on the display panel.
- Peel the six aluminum foils from the display panel and chassis assembly. 4.
- 5. Disconnect the LVDS cables from the connector on the display panel.
- Remove the chassis assembly from the display panel.

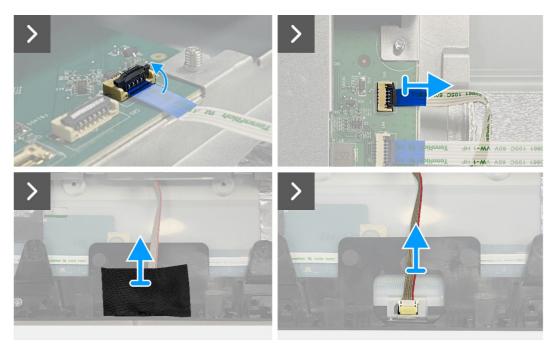


Figure 15. Removing the chassis assembly

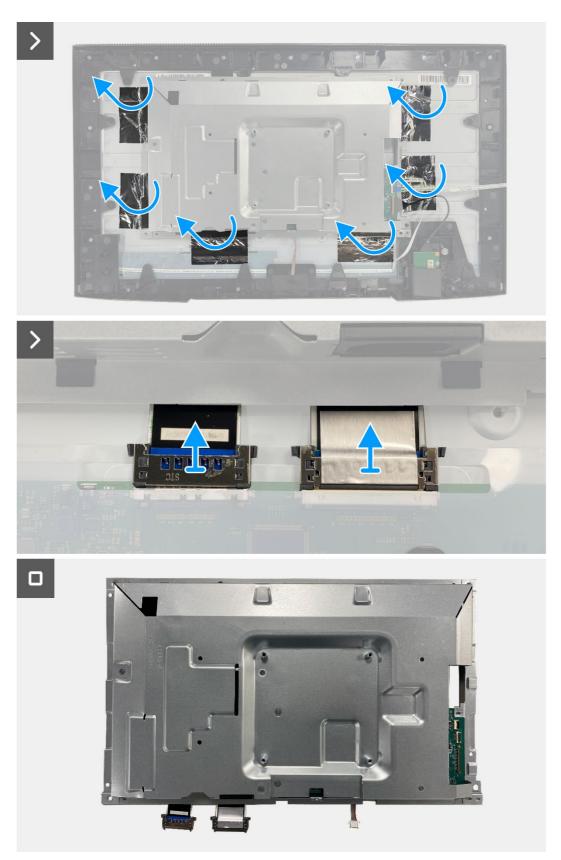


Figure 16. Removing the chassis assembly

Installing the chassis assembly

- 1. Place the chassis assembly on the display panel.
- (i) NOTE: Align the cross rib on the display middle-frame to the holes on the chassis assembly.
- Connect the LVDS cables to the connector on the display panel. 2.
- Adhere six aluminum foils to the chassis assembly and display panel. 3.
- Connect the lightbar cable to the connector on the display panel. 4.
- Adhere the tape to the lightbar cable. 5.
- Connect the LED cable to the connector on the interface board. 6.

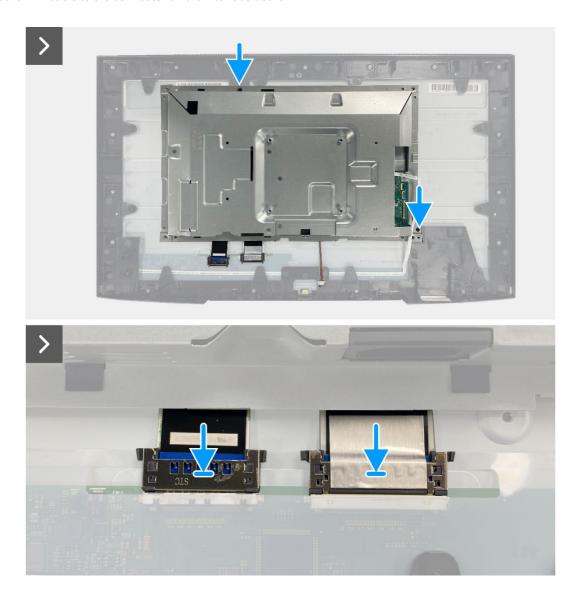


Figure 17. Installing the chassis assembly

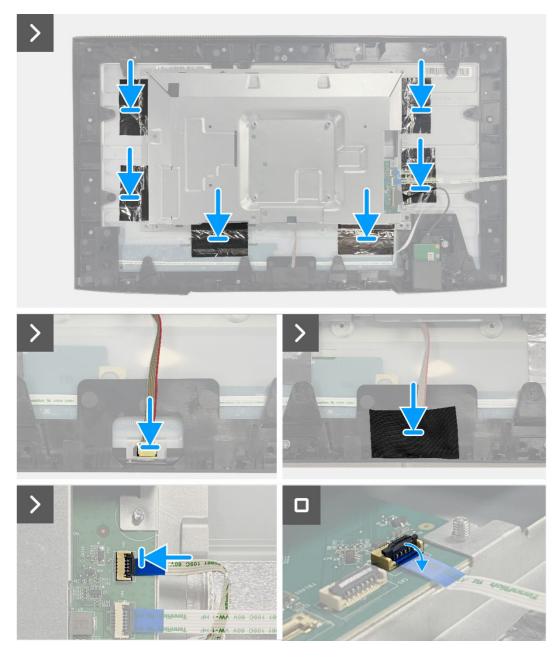


Figure 18. Installing the chassis assembly

- Install the QAP board. 1.
- 2. Install the keypad board.
- Install the back cover. 3.
- Install the stand. 4.
- Follow the procedure in After working inside your monitor.

Interface board

Removing the interface board

Prerequisites

- Follow the procedure in Before working inside your monitor. 1.
- Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board.
- Remove the chassis assembly. 6.

- Remove the mylar that covers the power board. 1.
- Remove the seven screws (M3x6) that secure the interface board and power board to the chassis assembly.
- Remove the screw (M4x9) that secures the power board to the chassis assembly. 3.
- 4. Lift the interface board and power board out from the chassis assembly.
- Disconnect the power cable from the connector on the interface board. 5.
- Disconnect the LVDS cables from the connector on the interface board.

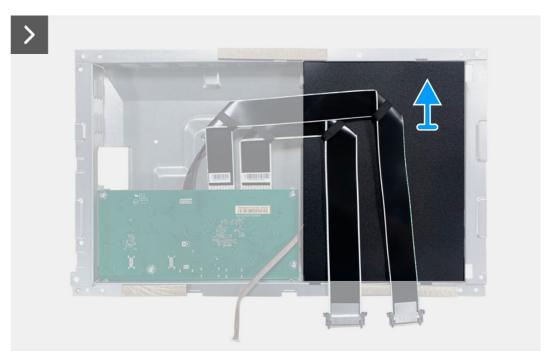


Figure 19. Removing the interface board

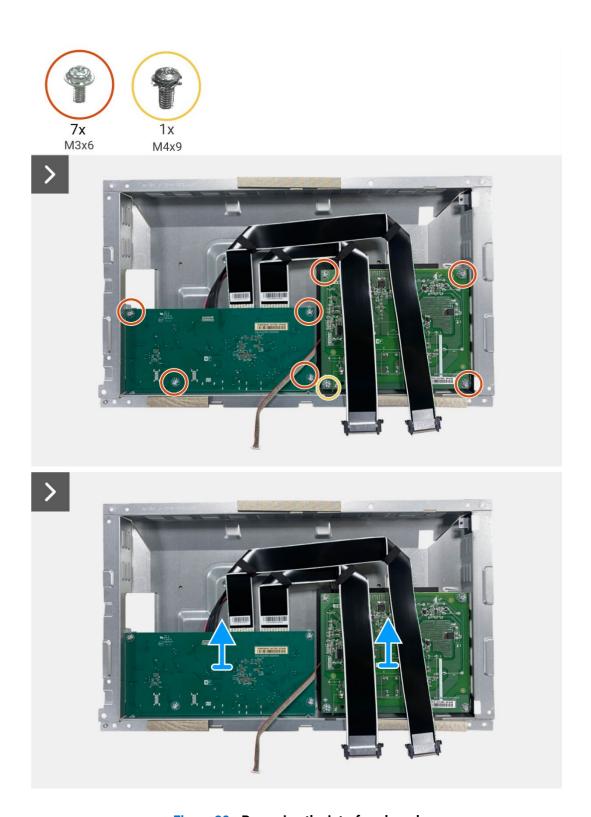


Figure 20. Removing the interface board



Figure 21. Removing the interface board

Installing the interface board

- Connect the LVDS cables to the connector on the interface board. 1.
- 2. Connect the power cable to the connector on the interface board.
- Align and place the interface board and power board on the chassis assembly. 3.
- Replace the seven screws (M3x6) to secure the interface board and power board with the chassis assembly. 4.
- Replace the screw (M4x9) to secure the power board with the chassis assembly. 5.
- Attach the mylar to the chassis assembly to cover the power board. 6.



Figure 22. Installing the interface board

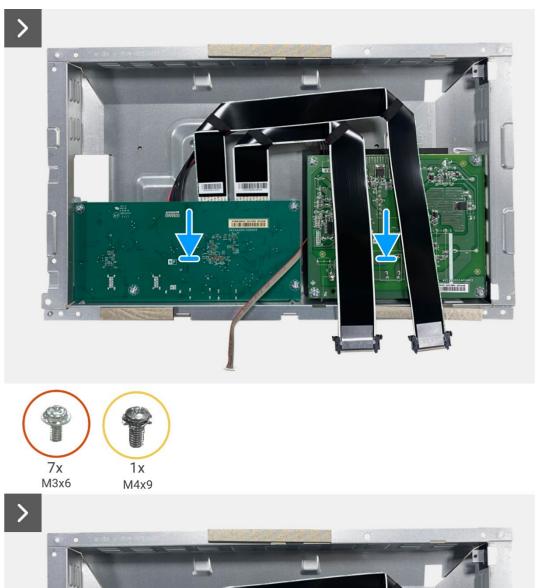




Figure 23. Installing the interface board

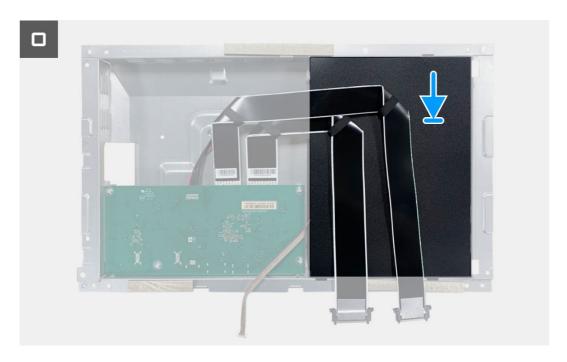


Figure 24. Installing the interface board

- Install the chassis assembly.
- Install the QAP board. 2.
- Install the keypad board. 3.
- Install the back cover. 4.
- 5. Install the stand.
- Follow the procedure in After working inside your monitor. 6.

Power board

Removing the power board

Prerequisites

- Follow the procedure in Before working inside your monitor.
- Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board. 5.
- Remove the chassis assembly.
- Remove the interface board. 7.

Steps

1. Disconnect the lightbar cable from the connector on the power board.

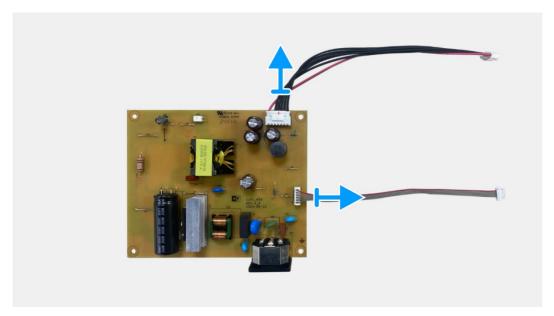


Figure 25. Removing the power board

Installing the power board

Steps

1. Connect the lightbar cable to the connector on the power board.

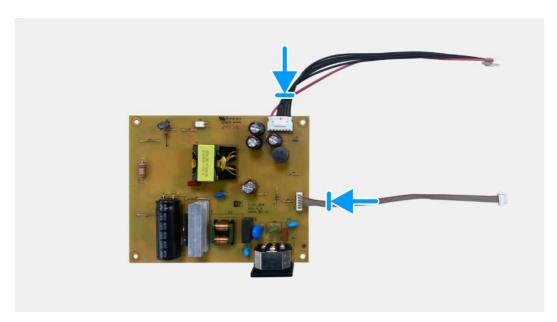


Figure 26. Installing the power board

- 1. Install the interface board.
- 2. Install the chassis assembly.
- Install the QAP board. 3.
- Install the keypad board. 4.
- Install the back cover. 5.
- Install the stand. 6.
- 7. Follow the procedure in After working inside your monitor.

LED board

Removing the LED board

Prerequisites

- Follow the procedure in Before working inside your monitor. 1.
- 2. Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board. 5.
- Remove the chassis assembly. 6.
- Remove the interface board. 7.
- Remove the power board. 8.

- Remove the 17 screws (M3x4) that secure the display middle-frame to the display panel. 1.
- 2. Peel the LED cable from the display panel.
- Remove the display middle-frame from the display panel. 3.
- Peel the mylar from the display middle-frame that covers the LED board. 4.
- Remove the screw (T2x3) that secures the LED board to the display middle-frame. 5.
- Remove the LED board from the display middle-frame.



Figure 27. Removing the LED board

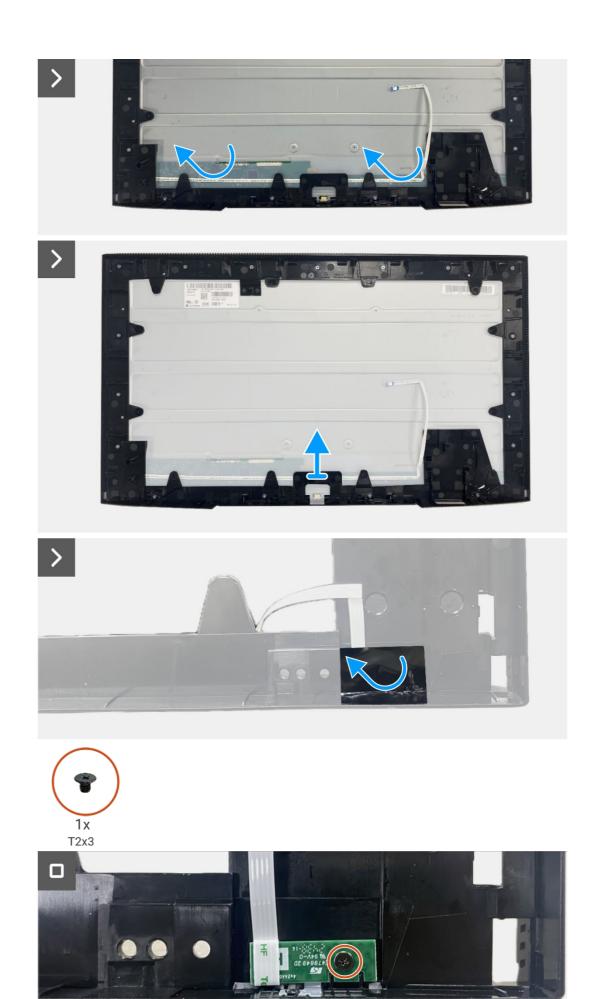


Figure 28. Removing the LED board

Installing the LED board

- Align and place the LED board on the display middle-frame. 1.
- Replace the screw (T2x3) to secure the LED board to the display middle-frame. 2.
- Adhere the mylar to cover the LED board. 3.
- Align and place the display middle-frame on the display panel. 4.
- Adhere the LED cable to the display panel. 5.
- Replace the 17 screws (M3x4) to secure the display middle-frame to the display panel. 6.





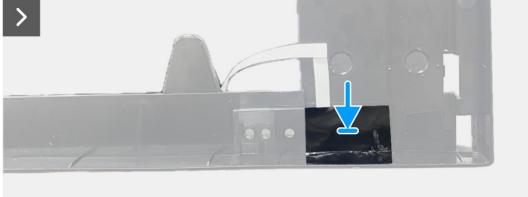


Figure 29. Installing the LED board

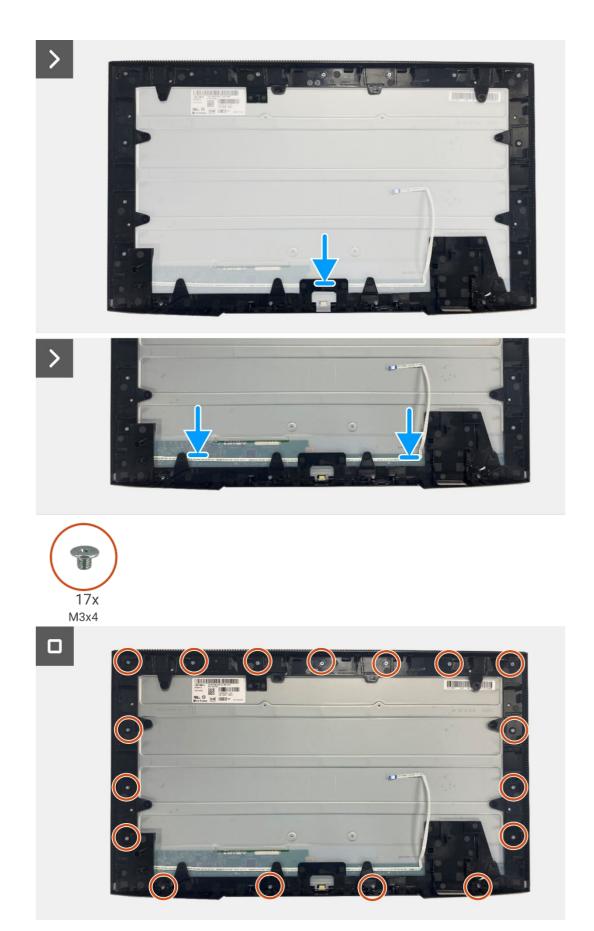


Figure 30. Installing the LED board

- 1. Installing the power board.
- Install the interface board. 2.
- Install the chassis assembly. 3.
- 4. Install the QAP board.
- Install the keypad board. 5.
- 6. Install the back cover.
- Install the stand.
- 8. Follow the procedure in After working inside your monitor.

Disassembly and reassembly- P2725DE

(i) NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

Recommended tools

- Phillips screwdriver #00
- Phillips screwdriver #2
- Plastic scribe

Screw list

- (i) NOTE: When removing screws from a component, it is recommended to note the screw type, the quantity of screws, and then place them in a screw storage box. This is to ensure that the correct number of screws and correct screw type is restored when the component is replaced.
- (i) NOTE: Some computers have magnetic surfaces. Ensure that the screws are not left attached to such surfaces when replacing a component.
- i NOTE: Screw color may vary with the configuration ordered.

Table 2. Screw list.

Component	Screw type	Quantity	Screw image
Back cover VESA	M4x10	4	
Interface board	М3х6	4	•
Power board	М3х6	4	
Power-board grounding	M4x9	1	
Display middle-frame	M3x4	17	*
Keypad	T3x6	2	•
QAP board	T3x6	2	
LED board	T2x3	1	*

Stand

Removing the stand

Prerequisites

1. Follow the procedure in Before working inside your monitor.

- Press the release button and tilt the stand upwards till the stand is separated from the monitor head.
- Open the screw handle at the bottom of the stand base, then unscrew the screw anti-clockwise.
- Remove the stand riser from the stand base.

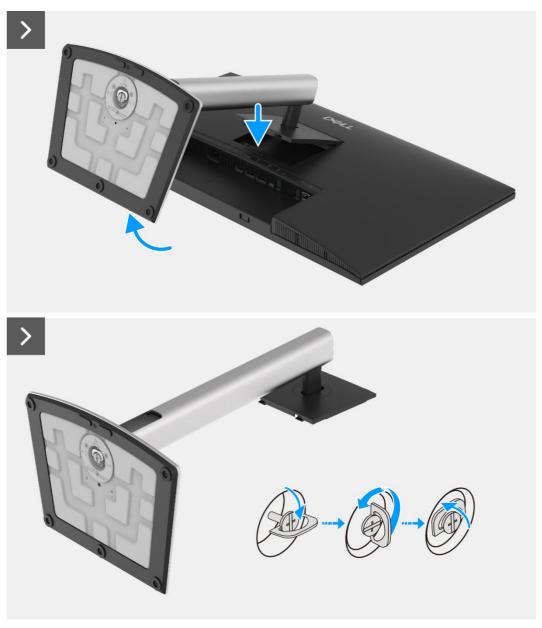


Figure 31. Removing the stand



Figure 32. Removing the stand

Installing the stand

- 1. Align and place the stand riser on the stand base.
- Open the screw handle at the bottom of the stand, then screw the screw clockwise to secure the stand riser to the stand base.
- Close the screw handle at the bottom of the stand. 3.
- 4. Attach the stand to the monitor.

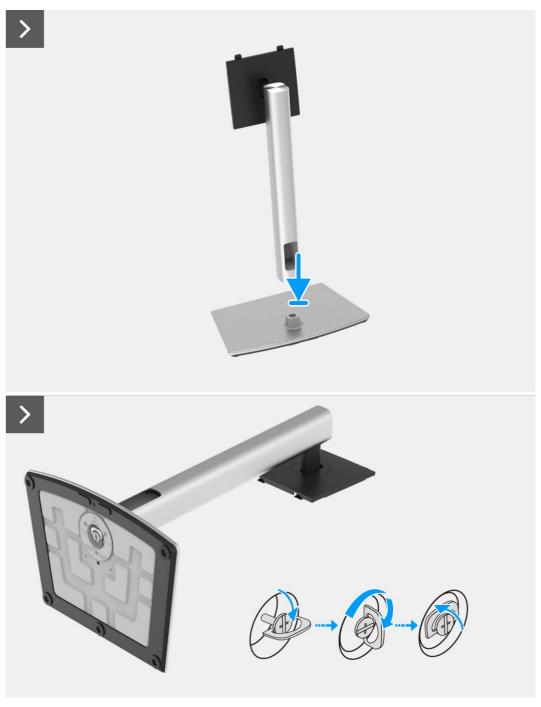


Figure 33. Installing the stand



Figure 34. Installing the stand

1. Follow the procedure in After working inside your monitor.

Back cover

Removing the back cover

Prerequisites

- Follow the procedure in Before working inside your monitor.
- Remove the stand.

- 1. Remove the four screws (M4x10) that secure the back cover to the chassis assembly.
- Pry the back cover up, starting from the top edge of the monitor.
- Lift and hold on the back cover, remove the side mylar from the chassis, disconnect the keypad cable from the connector on the interface board.
- 4. Remove the back cover away from the monitor.





Figure 35. Removing the back cover



Figure 36. Removing the back cover

Installing the back cover

- 1. Lift the back cover up above the chassis, connect the keypad cable to the connector on the interface board, attach the side mylar to the chassis.
- 2. Place and snap the back cover into place on the chassis assembly.
- (i) NOTE: Align the screw holes on the back cover with the screw holes on the chassis assembly before applying slight pressure to the back cover.
- 3. Replace the four screws (M4x10) to secure the back cover to the monitor.

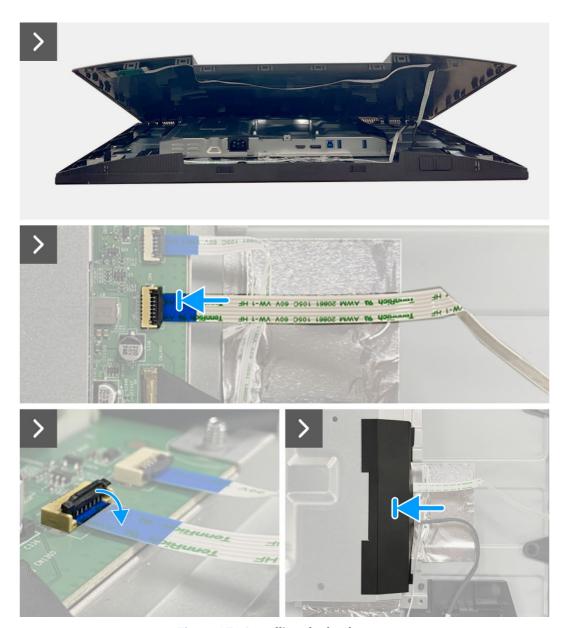


Figure 37. Installing the back cover

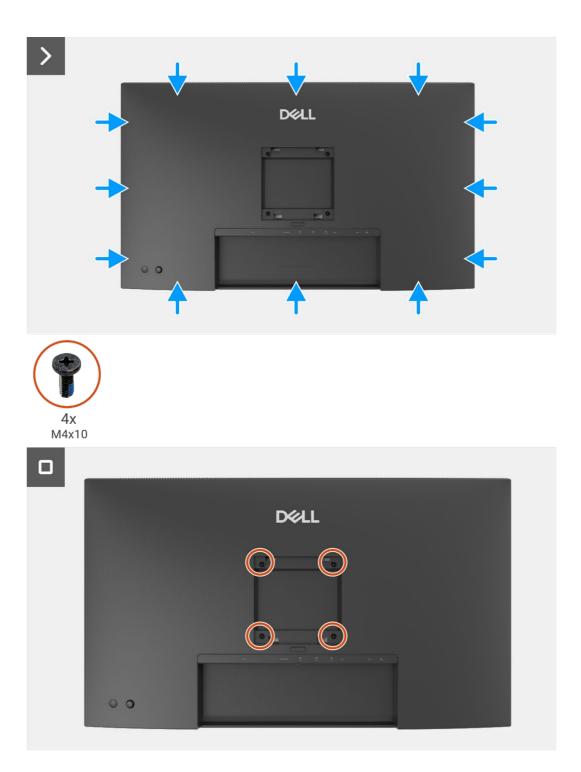


Figure 38. Installing the back cover

- Install the stand.
- Follow the procedure in After working inside your monitor.

Keypad board

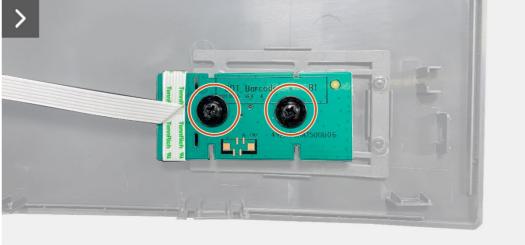
Removing the keypad board

Prerequisites

- Follow the procedure in Before working inside your monitor.
- Remove the stand.
- Remove the back cover. 3.

- Remove the two screws (T3x6) that secure the keypad board to the back cover. 1.
- Peel the keypad cable from the back cover.
- Remove the keypad board from the back cover.





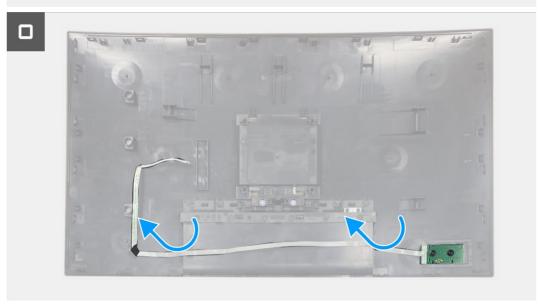


Figure 39. Removing the keypad board

Installing the keypad board

Steps

- 1. Align and place the keypad board on the back cover.
- Replace the two screws (T3x6) to secure the keypad board to the back cover. 2.
- Adhere the keypad cable to the back cover.





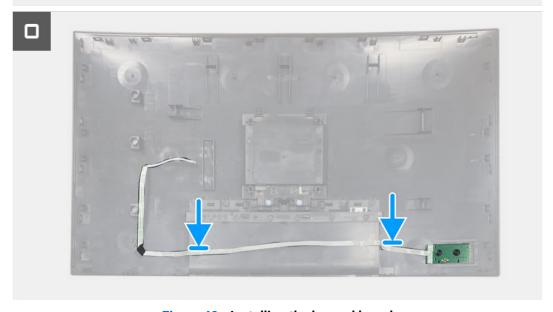


Figure 40. Installing the keypad board

- Install the back cover.
- Install the stand. 2.
- Follow the procedure in After working inside your monitor.

QAP board

Removing the QAP board

Prerequisites

- 1. Follow the procedure in Before working inside your monitor.
- 2. Remove the stand.
- 3. Remove the back cover.
- 4. Remove the keypad board.

- 1. Disconnect the QAP cable from the connector on the interface board.
- 2. Remove the QAP module from the display middle-frame.
- 3. Remove the QAP back cover from the QAP module.
- 4. Remove the two screws (T3x6) that secure the QAP board to the QAP module.
- 5. Lift the QAP board from the QAP module.
- 6. Disconnect the QAP cable from the connector on the QAP board.

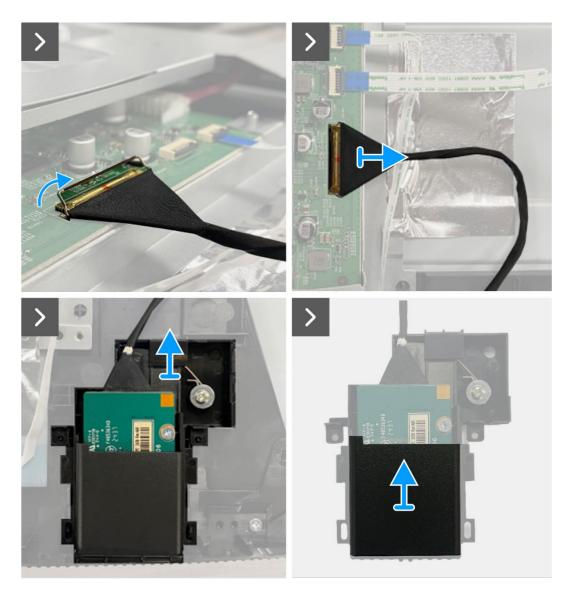


Figure 41. Removing the QAP board



Figure 42. Removing the QAP board

Installing the QAP board

- Connect the QAP cable to the connector on the QAP board. 1.
- Align and place the QAP board on the QAP module. 2.
- Replace the two screws (T3x6) to secure the QAP board to the QAP module. 3.
- 4. Attach the QAP back cover to the QAP module.
- 5. Attach the QAP module to the display middle-frame.
- 6. Connect the QAP cable to the connector on the interface board.



Figure 43. Installing the QAP board

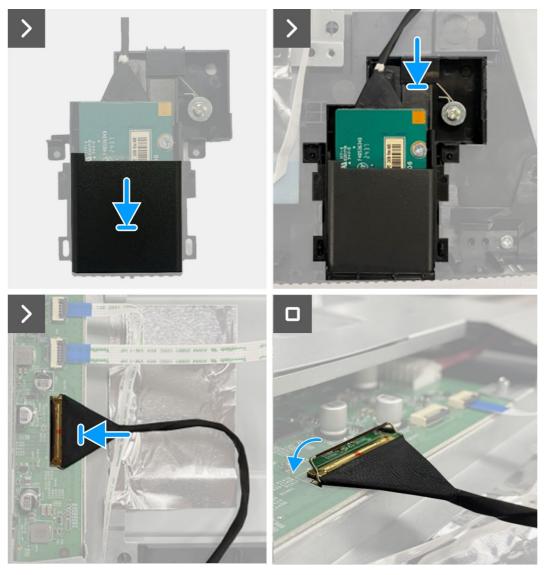


Figure 44. Installing the QAP board

- Install the keypad board.
- 2. Install the back cover.
- Install the stand. 3.
- 4. Follow the procedure in After working inside your monitor.

Chassis assembly

Removing the chassis assembly

Prerequisites

- Follow the procedure in Before working inside your monitor.
- Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board.

- Disconnect the LED cable from the connector on the interface board. 1.
- Peel the tape on the lightbar connector.
- 3. Disconnect the lightbar cable from the connector on the display panel.
- Peel the four aluminum foils from the display panel and chassis assembly. 4.
- 5. Disconnect the LVDS cable from the connector on the display panel.
- Remove the chassis assembly from the display panel.

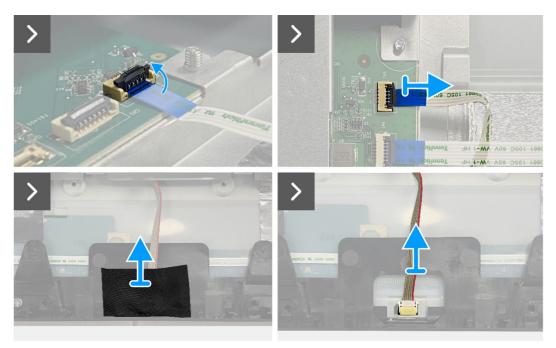


Figure 45. Removing the chassis assembly

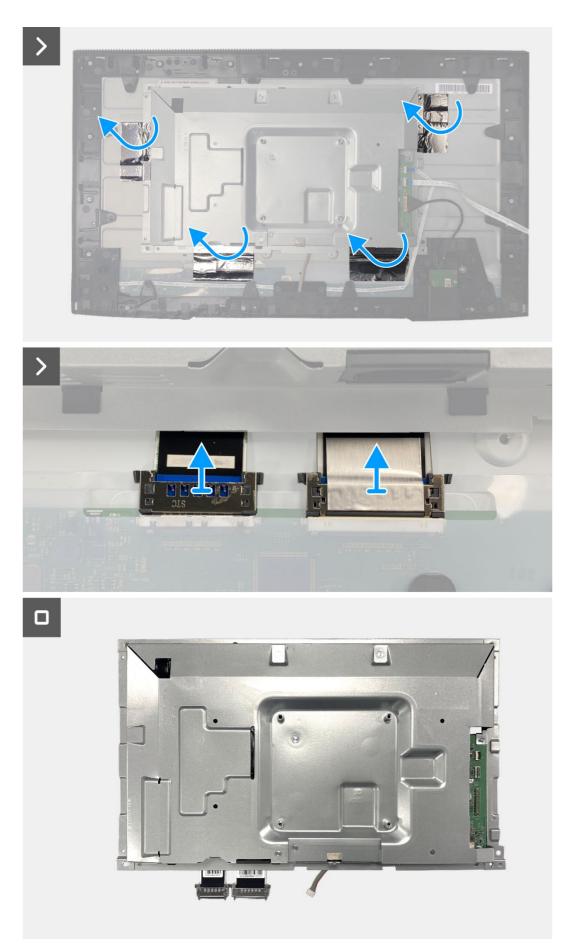


Figure 46. Removing the chassis assembly

Installing the chassis assembly

- 1. Place the chassis assembly on the display panel.
- (i) NOTE: Align the cross rib on the display middle-frame to the holes on the chassis assembly.
- Connect the LVDS cables to the connector on the display panel. 2.
- Adhere four aluminum foils to the chassis assembly and display panel. 3.
- Connect the lightbar cable to the connector on the display panel. 4.
- Adhere the tape to the lightbar cable. 5.
- Connect the LED cable to the connector on the interface board. 6.

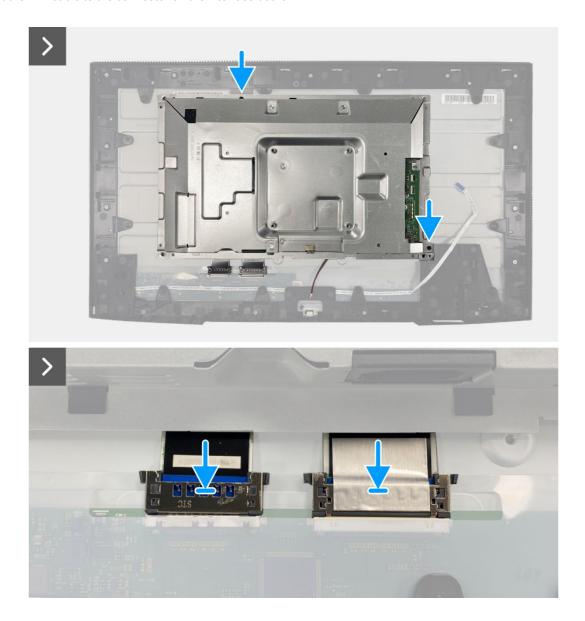


Figure 47. Installing the chassis assembly

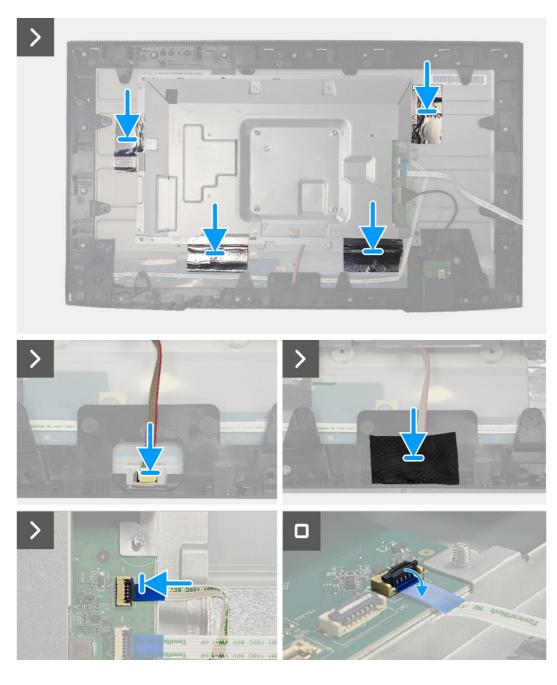


Figure 48. Installing the chassis assembly

- Install the QAP board. 1.
- Install the keypad board. 2.
- Install the back cover. 3.
- Install the stand. 4.
- Follow the procedure in After working inside your monitor. 5.

Interface board

Removing the interface board

Prerequisites

- Follow the procedure in Before working inside your monitor. 1.
- Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board. 5.
- Remove the chassis assembly. 6.

- Remove the mylar that covers the power board. 1.
- Remove the eight screws (M3x6) that secure the interface board and power board to the chassis assembly.
- Remove the screw (M4x9) that secures the power board to the chassis assembly. 3.
- 4. Lift the interface board and power board out from the chassis assembly.
- Disconnect the power cable from the connector on the interface board. 5.
- Disconnect the LVDS cables from the connector on the interface board.

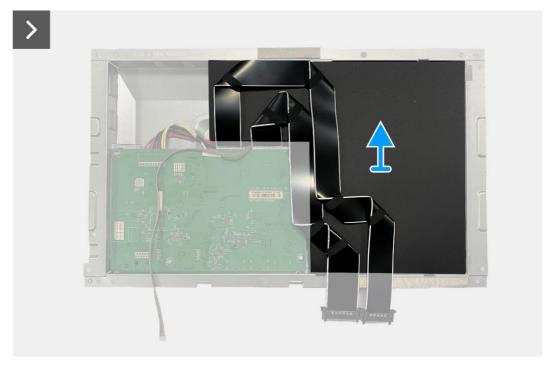


Figure 49. Removing the interface board

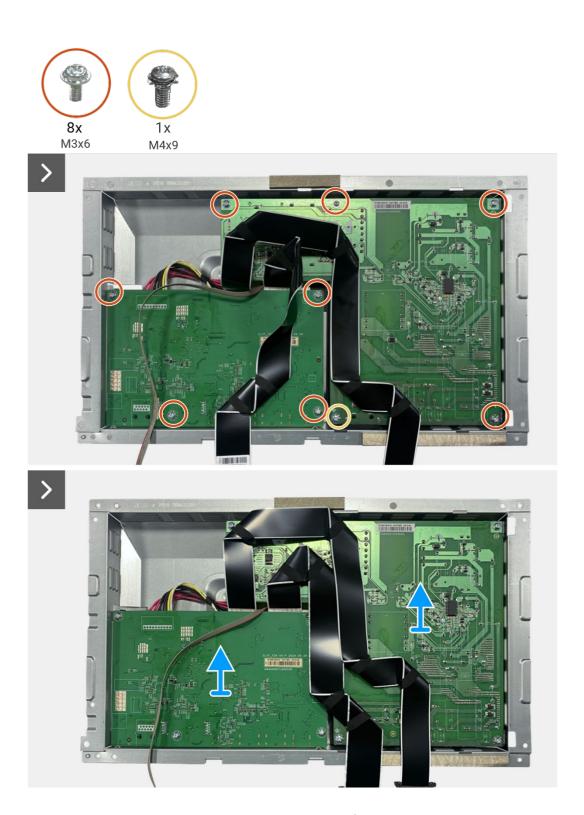


Figure 50. Removing the interface board

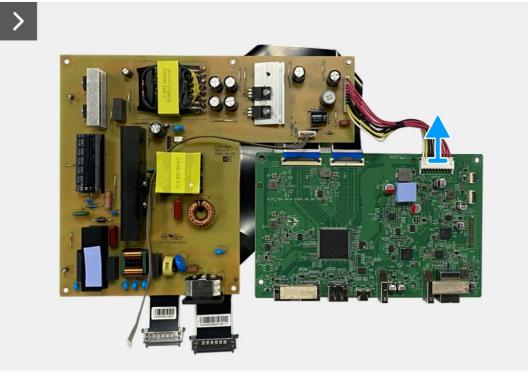




Figure 51. Removing the interface board

Installing the interface board

- Connect the LVDS cables to the connector on the interface board. 1.
- 2. Connect the power cable to the connector on the interface board.
- Align and place the interface board and power board on the chassis. 3.
- Replace the eight screws (M3x6) to secure the interface board and power board to the chassis assembly. 4.
- Replace the screw (M4x9) to secure the power board to the chassis assembly. 5.
- Attach the mylar to the chassis assembly to cover the power board. 6.



Figure 52. Installing the interface board

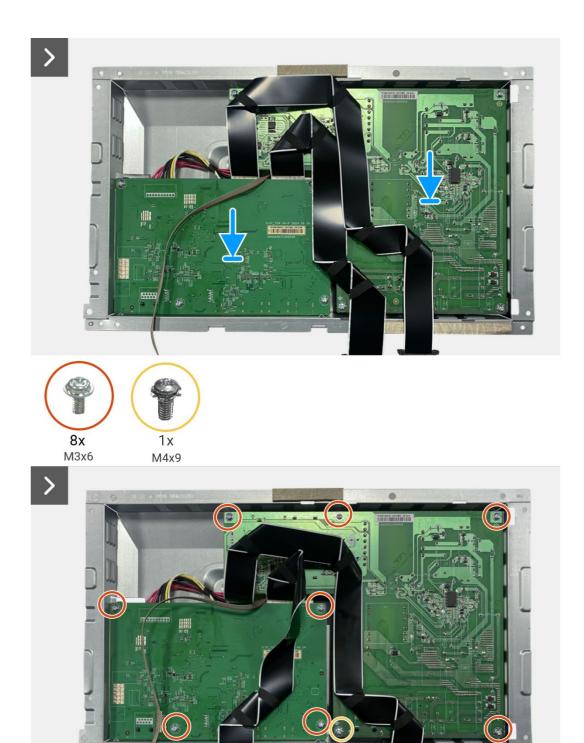


Figure 53. Installing the interface board

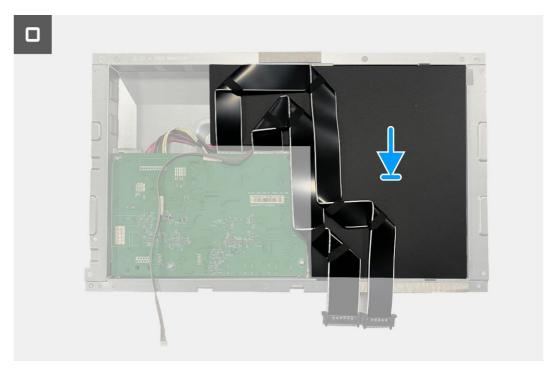


Figure 54. Installing the interface board

- Install the chassis assembly.
- 2. Install the QAP board.
- Install the keypad board. 3.
- 4. Install the back cover.
- Install the stand. 5.
- 6. Follow the procedure in After working inside your monitor.

Power board

Removing the power board

Prerequisites

- Follow the procedure in Before working inside your monitor.
- Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board. 5.
- Remove the chassis assembly.
- Remove the interface board. 7.

Steps

1. Disconnect the lightbar cable from the connector on the power board.

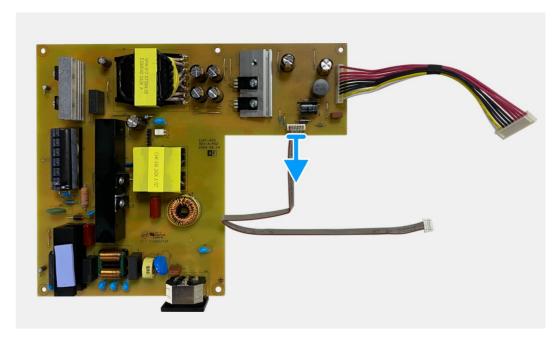


Figure 55. Removing the power board

Installing the power board

Steps

1. Connect the lightbar cable to the connector on the power board.

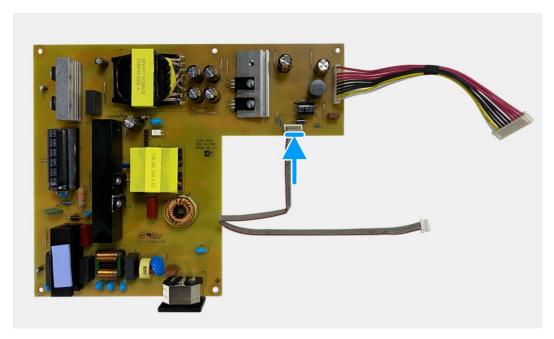


Figure 56. Installing the power board

- Install the interface board.
- Install the chassis assembly. 2.
- Install the QAP board. 3.
- Install the keypad board. 4.
- Install the back cover.
- Install the stand.
- Follow the procedure in After working inside your monitor.

LED board

Removing the LED board

Prerequisites

- Follow the procedure in Before working inside your monitor. 1.
- 2. Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board. 5.
- Remove the chassis assembly. 6.
- Remove the interface board. 7.
- Remove the power board. 8.

- Remove the 17 screws (M3x4) that secure the display middle-frame to the display panel. 1.
- 2. Peel the LED cable from the display panel.
- Remove the display middle-frame from the display panel. 3.
- Peel the mylar from the display middle-frame that covers the LED board. 4.
- Remove the screw (T2x3) that secures the LED board to the display middle-frame. 5.
- Remove the LED board from the display middle-frame.

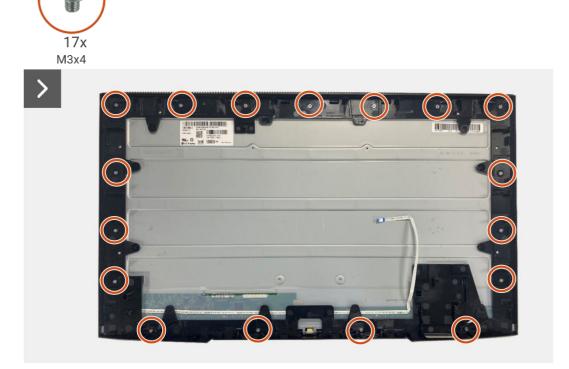


Figure 57. Removing the LED board



Figure 58. Removing the LED board

Installing the LED board

- Align and place the LED board on the display middle-frame. 1.
- Replace the screw (T2x3) to secure the LED board to the display middle-frame. 2.
- Adhere the mylar to cover the LED board. 3.
- Connect the lightbar cable to the connector on the power board. 4.
- Align and place the display middle-frame on the display panel. 5.
- 6. Adhere the LED cable on the display panel.
- Replace the 17 screws (M3x4) to secure the display middle-frame to the display panel. 7.





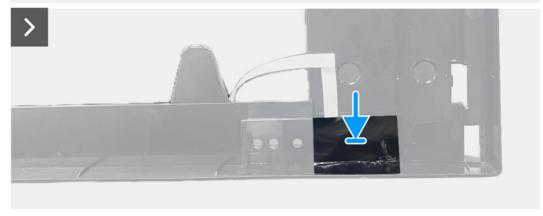


Figure 59. Installing the LED board

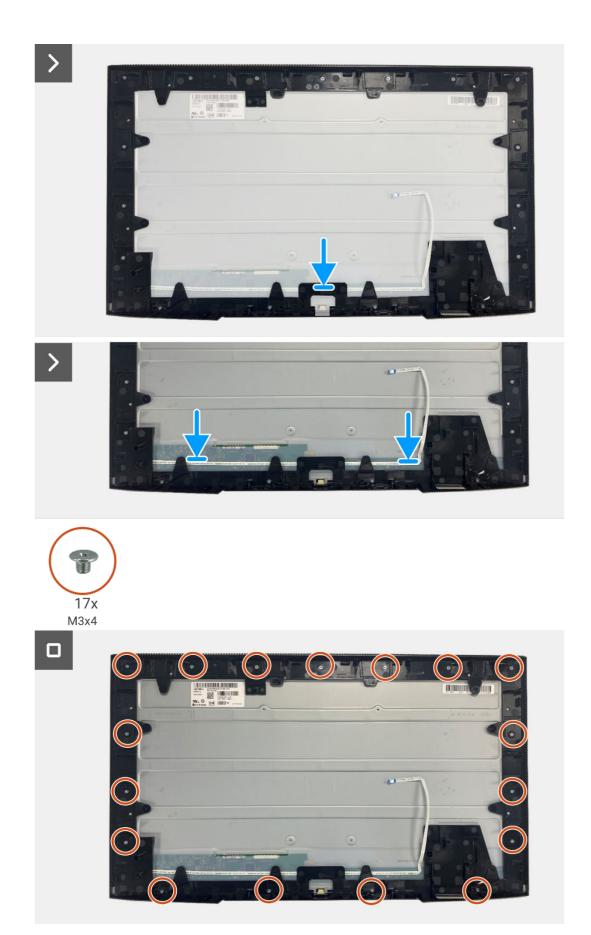


Figure 60. Installing the LED board

- 1. Installing the power board.
- 2. Install the interface board.
- 3. Install the chassis assembly.
- 4. Install the QAP board.
- 5. Install the keypad board.
- 6. Install the back cover.
- 7. Install the stand.
- 8. Follow the procedure in After working inside your monitor.

Disassembly and reassembly- P2725QE

(i) NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

Recommended tools

- Phillips screwdriver #00
- Phillips screwdriver #2
- Plastic scribe

Screw list

- (i) NOTE: When removing screws from a component, it is recommended to note the screw type, the quantity of screws, and then place them in a screw storage box. This is to ensure that the correct number of screws and correct screw type is restored when the component is replaced.
- (i) NOTE: Some computers have magnetic surfaces. Ensure that the screws are not left attached to such surfaces when replacing a component.
- i NOTE: Screw color may vary with the configuration ordered.

Table 3. Screw list.

Component	Screw type	Quantity	Screw image
Back cover VESA	M4x10	4	•
Interface board	М3х6	4	
Power board	М3х6	4	•
Power-board grounding	M4x9	1	
Display middle-frame	M3x4	17	*
Keypad	T3x6	2	
QAP board	T3x6	2	
LED board	T2x3	1	•

Stand

Removing the stand

Prerequisites

1. Follow the procedure in Before working inside your monitor.

- Press the release button and tilt the stand upwards till the stand is separated from the monitor head.
- Open the screw handle at the bottom of the stand base, then unscrew the screw anti-clockwise.
- Remove the stand riser from the stand base.

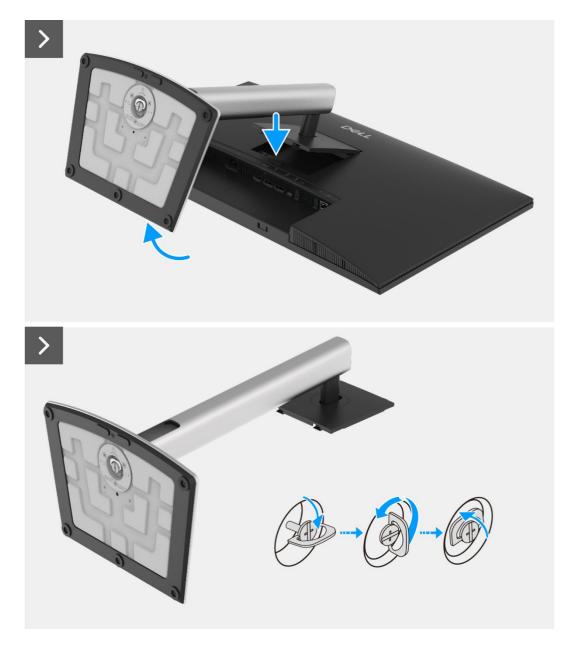


Figure 61. Removing the stand



Figure 62. Removing the stand

Installing the stand

- 1. Align and place the stand riser on the stand base.
- 2. Open the screw handle at the bottom of the stand, then screw the screw clockwise to secure the stand riser to the stand base.
- 3. Close the screw handle at the bottom of the stand.
- 4. Attach the stand to the monitor.

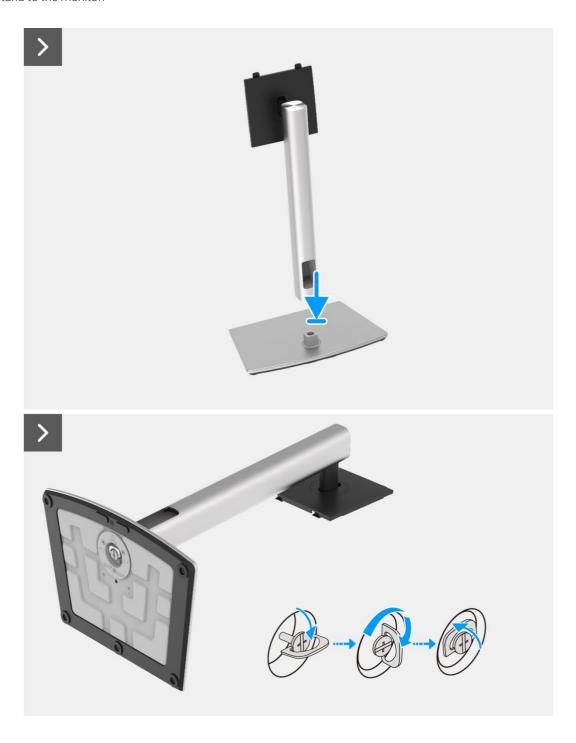


Figure 63. Installing the stand



Figure 64. Installing the stand

1. Follow the procedure in After working inside your monitor.

Back cover

Removing the back cover

Prerequisites

- 1. Follow the procedure in Before working inside your monitor.
- 2. Remove the stand.

- 1. Remove the four screws (M4x10) that secure the back cover to the chassis assembly.
- 2. Pry the back cover up, starting from the top edge of the monitor.
- 3. Lift and hold on the back cover, remove the side mylar from the chassis, disconnect the keypad cable from the connector on the interface board.
- 4. Remove the back cover away from the monitor.

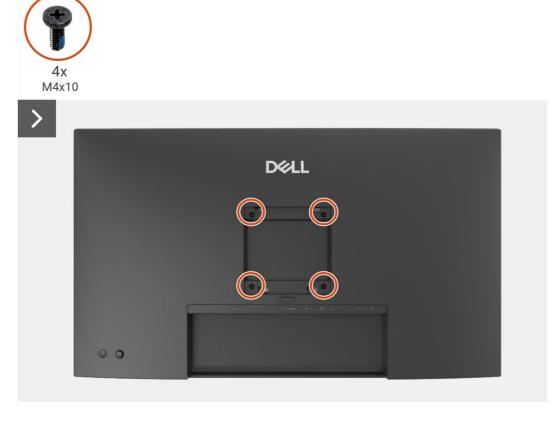


Figure 65. Removing the back cover

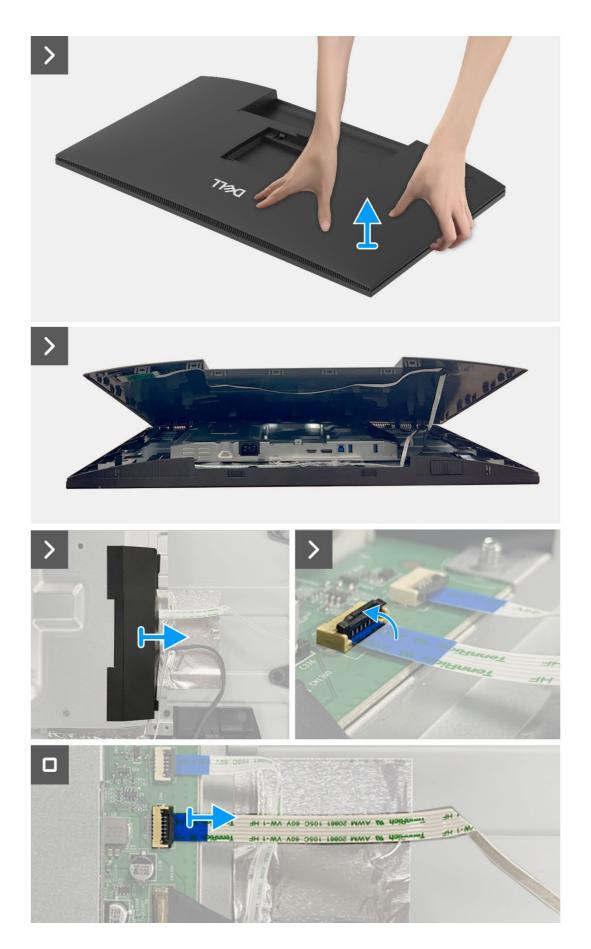


Figure 66. Removing the back cover

Installing the back cover

- 1. Lift the back cover up above the chassis, connect the keypad cable to the connector on the interface board, attach the side mylar to the chassis.
- 2. Place and snap the back cover into place on the chassis assembly.
- (i) NOTE: Align the screw holes on the back cover with the screw holes on the chassis assembly before applying slight pressure to the back cover.
- 3. Replace the four screws (M4x10) to secure the back cover to the monitor.

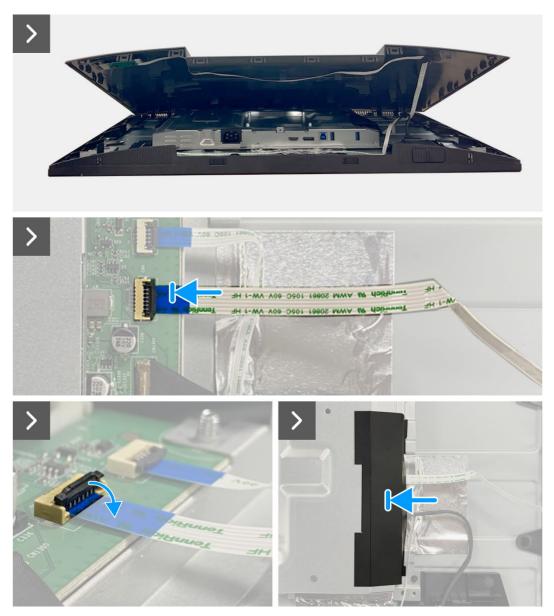


Figure 67. Installing the back cover

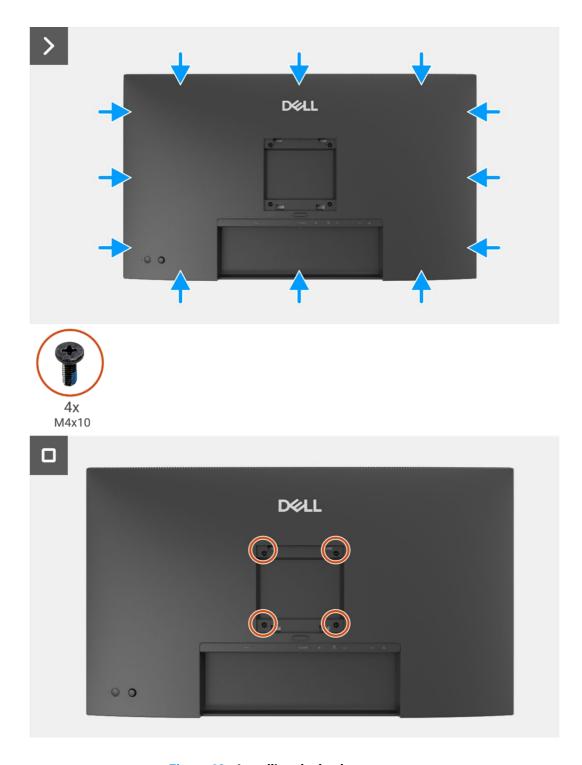


Figure 68. Installing the back cover

- 1. Install the stand.
- 2. Follow the procedure in After working inside your monitor.

Keypad board

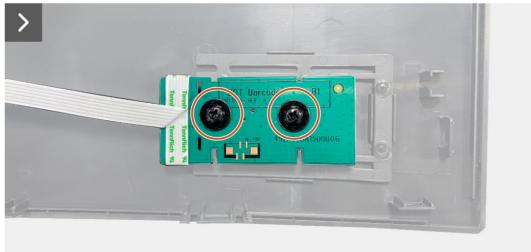
Removing the keypad board

Prerequisites

- 1. Follow the procedure in Before working inside your monitor.
- 2. Remove the stand.
- 3. Remove the back cover.

- 1. Remove the two screws (T3x6) on the keypad board that secure the keypad board to the back cover.
- 2. Peel the keypad cable from the back cover.
- 3. Remove the keypad board from the back cover.





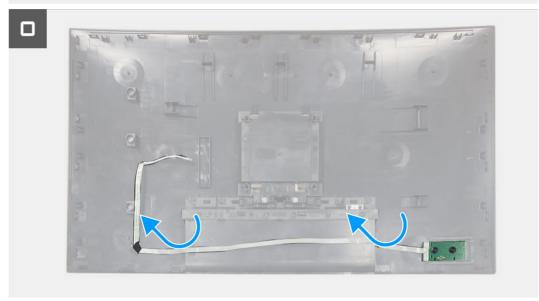


Figure 69. Removing the keypad board

Installing the keypad board

Steps

- 1. Align and place the keypad board on the back cover.
- Replace the two screws (T3x6) to secure the keypad board to the back cover. 2.
- Adhere the keypad cable on the back cover.





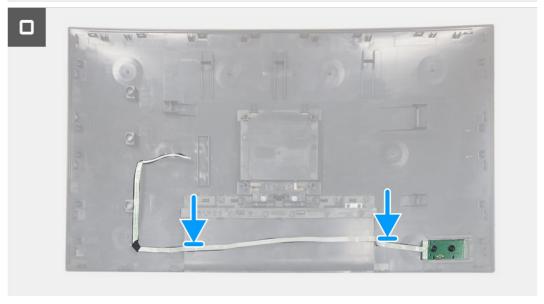


Figure 70. Installing the keypad board

- Install the back cover.
- Install the stand. 2.
- Follow the procedure in After working inside your monitor.

QAP board

Removing the QAP board

Prerequisites

- Follow the procedure in Before working inside your monitor.
- Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.

- Disconnect the QAP cable from the connector on the interface board. 1.
- Remove the QAP module from the display middle-frame. 2.
- Remove the QAP back cover from the QAP module. 3.
- 4. Remove the two screws (T3x6) that secure the QAP board to the QAP module.
- Lift the QAP board out from the QAP module. 5.
- Disconnect the QAP cable from the connector on the QAP board.

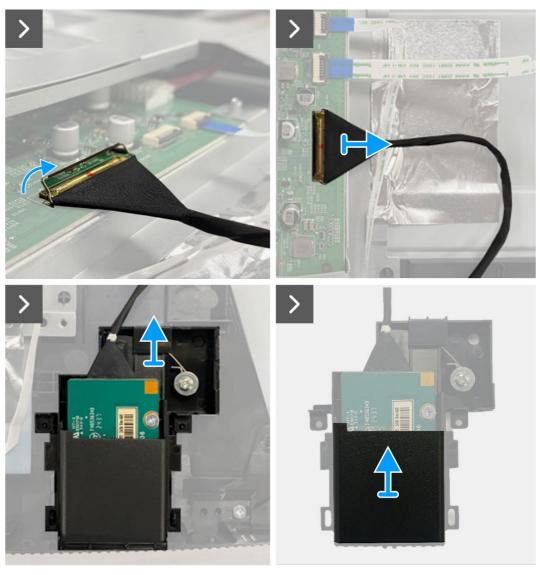


Figure 71. Removing the QAP board



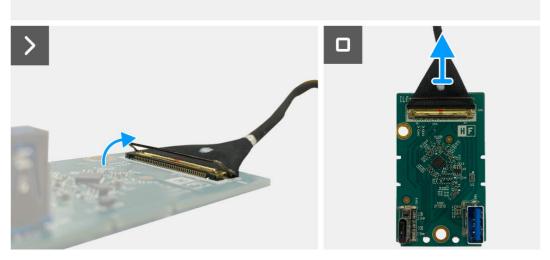


Figure 72. Removing the QAP board

Installing the QAP board

- Connect the QAP cable to the connector on the QAP board. 1.
- Align and place the QAP board on the QAP module. 2.
- Replace the two screws (T3x6) to secure the QAP board to the QAP module. 3.
- 4. Attach the QAP back cover to the QAP module.
- 5. Attach the QAP module to the display middle-frame.
- 6. Connect the QAP cable to the connector on the interface board.



Figure 73. Installing the QAP board

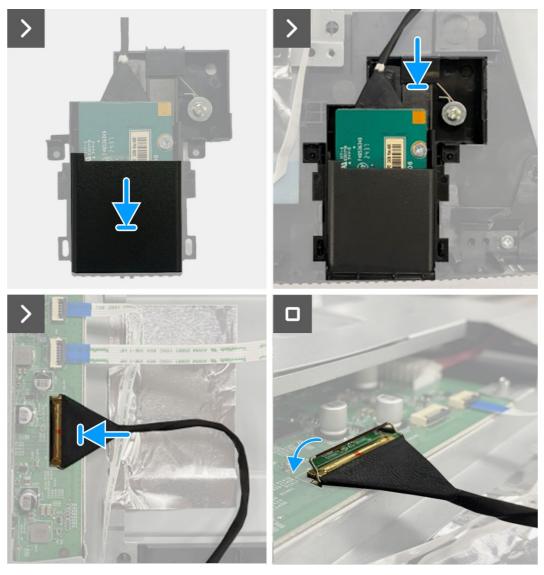


Figure 74. Installing the QAP board

- Install the keypad board.
- 2. Install the back cover.
- Install the stand. 3.
- 4. Follow the procedure in After working inside your monitor.

Chassis assembly

Removing the chassis assembly

Prerequisites

- Follow the procedure in Before working inside your monitor.
- Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board.

- Disconnect the LED cable from the connector on the interface board. 1.
- Peel the tape on the lightbar connector.
- 3. Disconnect the lightbar cable from the connector on the display panel.
- Peel the four aluminum foils from the display panel and chassis assembly. 4.
- 5. Disconnect the LVDS cables from the connector on the display panel.
- Remove the chassis assembly from the display panel.

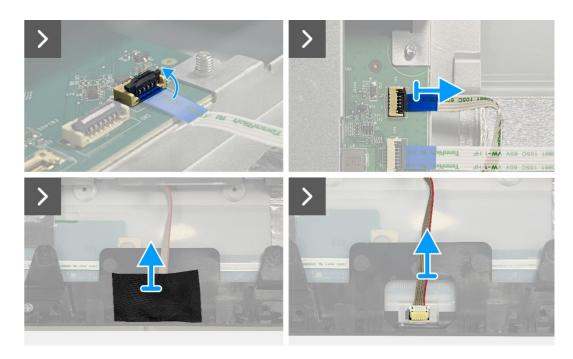


Figure 75. Removing the chassis assembly

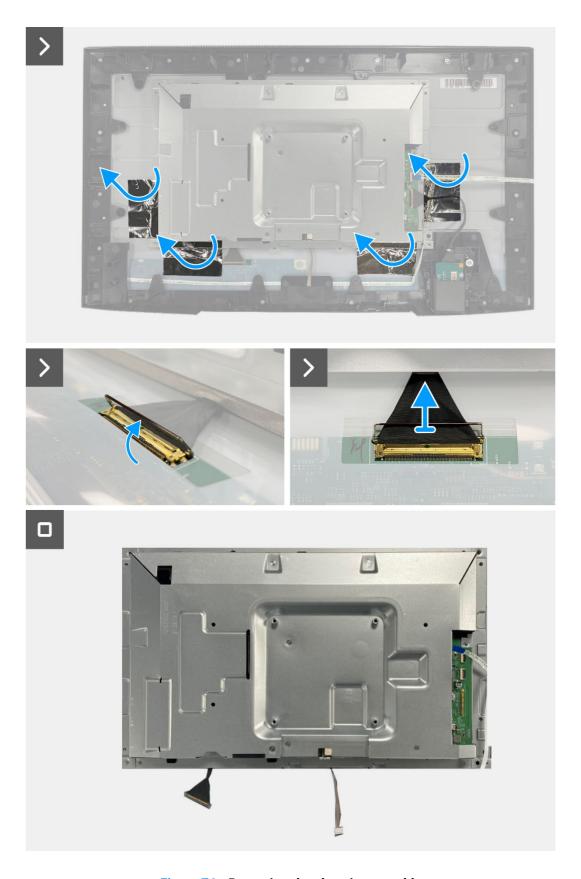


Figure 76. Removing the chassis assembly

Installing the chassis assembly

- Place the chassis assembly on the display panel. 1.
- (i) NOTE: Align the cross rib on the display middle-frame with the holes on the chassis assembly.
- Connect the LVDS cables to the connector on the display panel. 2.
- Adhere four aluminum foils on the chassis assembly and display panel. 3.
- Connect the lightbar cable to the connector on the display panel. 4.
- Adhere the tape on the lightbar cable. 5.
- Connect the LED cable to the connector on the interface board. 6.

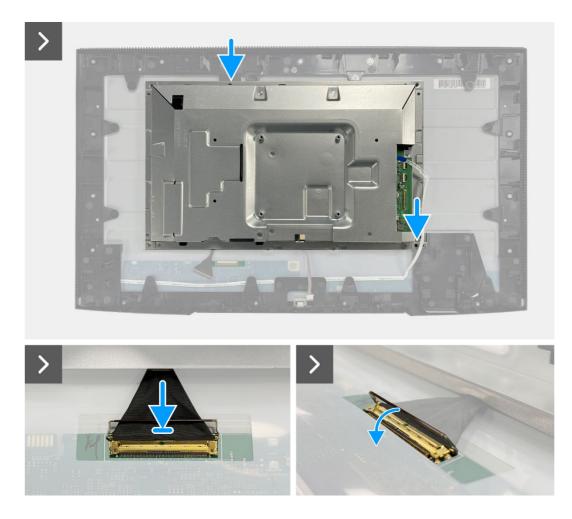


Figure 77. Installing the chassis assembly

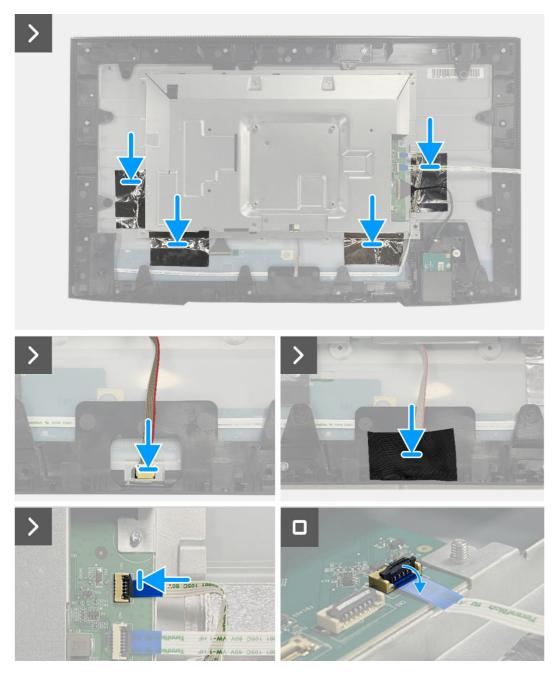


Figure 78. Installing the chassis assembly

- 1. Install the QAP board.
- Install the keypad board. 2.
- Install the back cover. 3.
- Install the stand. 4.
- Follow the procedure in After working inside your monitor.

Interface board

Removing the interface board

Prerequisites

- Follow the procedure in Before working inside your monitor. 1.
- Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board.
- Remove the chassis assembly. 6.

- Remove the mylar that covers the power board. 1.
- Remove the eight screws (M3x6) that secure the interface board and power board to the chassis assembly.
- Remove the screw (M4x9) that secures the power board to the chassis assembly. 3.
- 4. Lift the interface board and power board out from the chassis assembly.
- Disconnect the power cable from the connector on the interface board. 5.
- Disconnect the LVDS cable from the connector on the interface board.

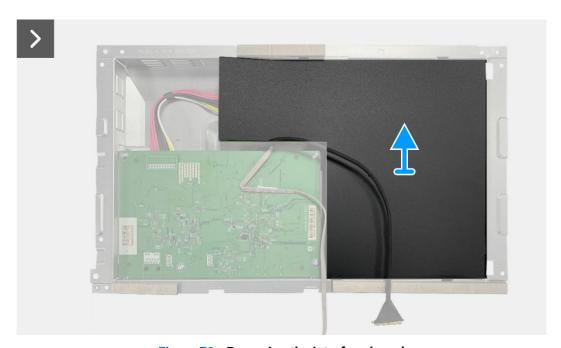


Figure 79. Removing the interface board

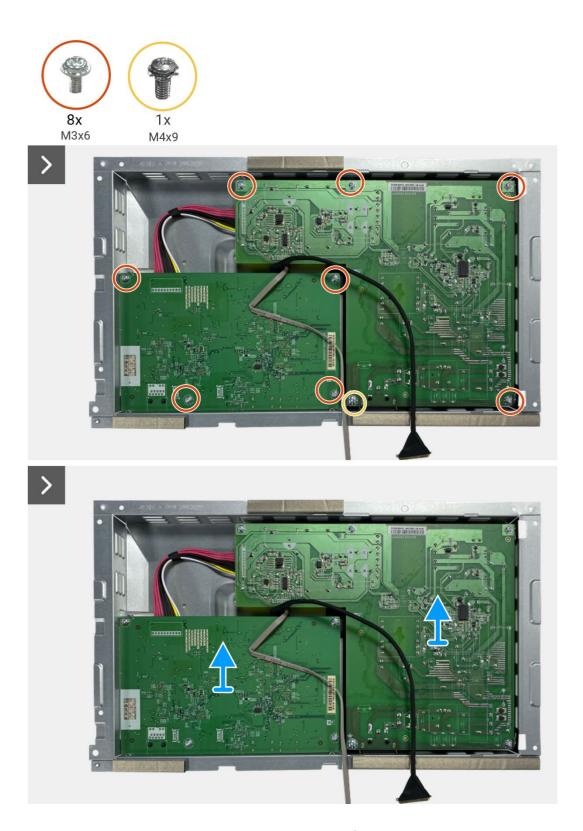


Figure 80. Removing the interface board

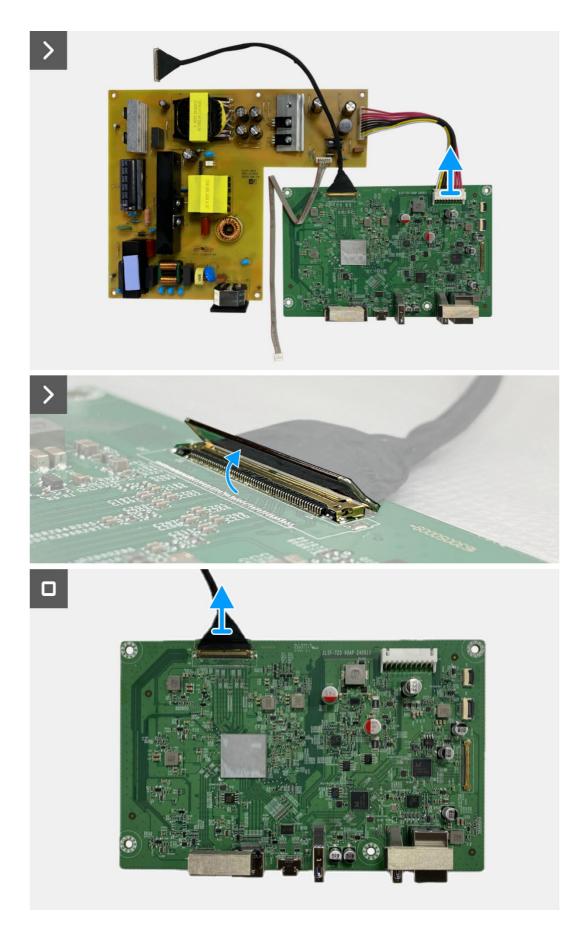


Figure 81. Removing the interface board

Installing the interface board

- Connect the LVDS cables to the connector on the interface board. 1.
- Connect the power cable to the connector on the interface board. 2.
- Assemble the interface board and power board to the chassis. 3.
- Replace the eight screws (M3x6) to secure the interface board and power board with the chassis assembly. 4.
- Replace the screw (M4x9) to secure the power board with the chassis assembly. 5.
- Attach the mylar to the chassis assembly to cover the power board. 6.

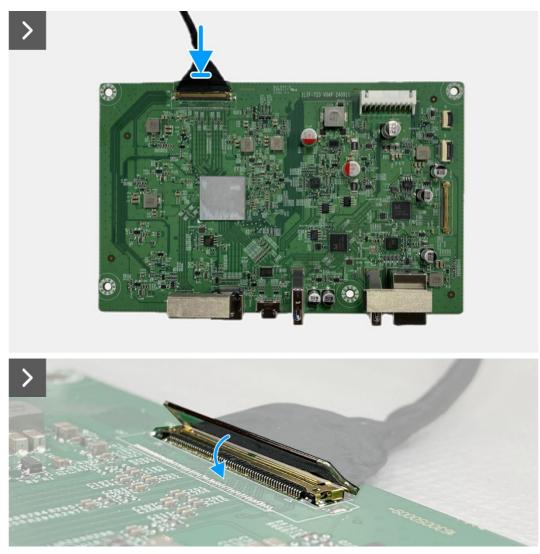


Figure 82. Installing the interface board

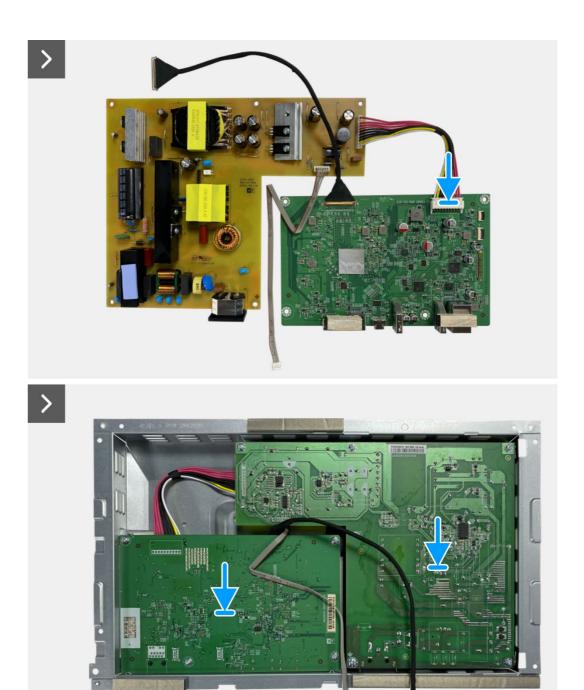


Figure 83. Installing the interface board

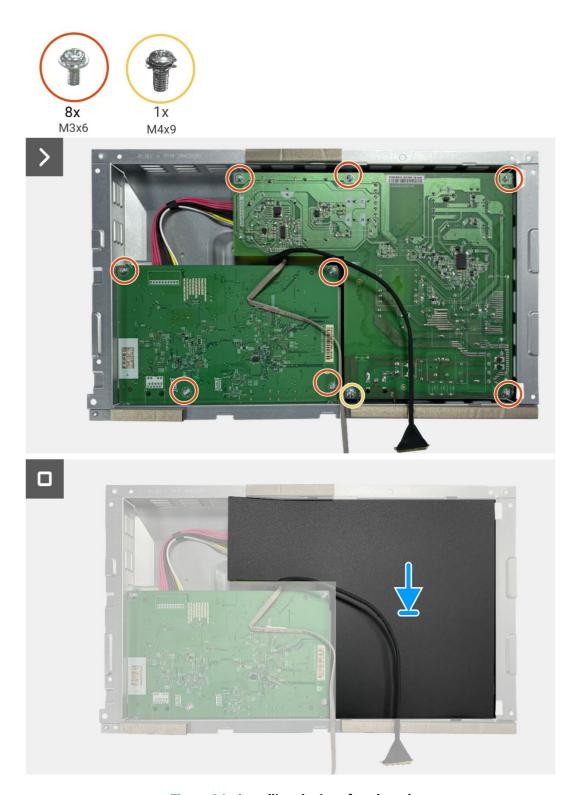


Figure 84. Installing the interface board

- Install the chassis assembly.
- 2. Install the QAP board.
- Install the keypad board. 3.
- Install the back cover. 4.
- Install the stand. 5.
- Follow the procedure in After working inside your monitor.

Power board

Removing the power board

Prerequisites

- Follow the procedure in Before working inside your monitor.
- Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board. 5.
- Remove the chassis assembly.
- Remove the interface board. 7.

Steps

1. Disconnect the lightbar cable from the connector on the power board.

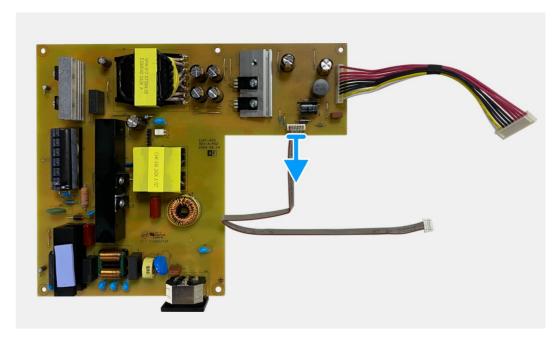


Figure 85. Removing the power board

Installing the power board

Steps

1. Connect the lightbar cable to the connector on the power board.

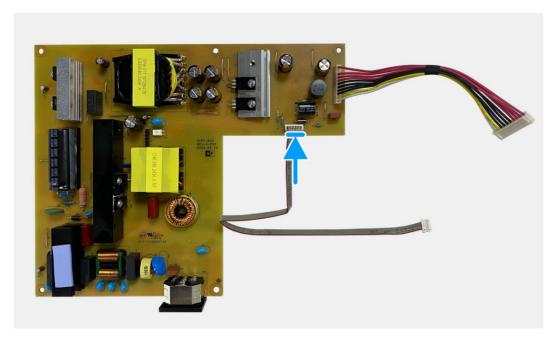


Figure 86. Installing the power board

- Install the interface board.
- Install the chassis assembly. 2.
- Install the QAP board.
- Install the keypad board. 4.
- Install the back cover. 5.
- Install the stand.
- Follow the procedure in After working inside your monitor.

LED board

Removing the LED board

Prerequisites

- Follow the procedure in Before working inside your monitor. 1.
- 2. Remove the stand.
- Remove the back cover. 3.
- Remove the keypad board. 4.
- Remove the QAP board. 5.
- Remove the chassis assembly. 6.
- Remove the interface board. 7.
- Remove the power board. 8.

- Remove the 17 screws (M3x4) that secure the display middle-frame with the display panel. 1.
- 2. Peel the LED cable from the display panel.
- Remove the display middle-frame from the display panel. 3.
- Peel the mylar from the display middle-frame that covers the LED board. 4.
- Remove the screw (T2x3) that secures the LED board to the display middle-frame. 5.
- Remove the LED board from the display middle-frame.



Figure 87. Removing the LED board



Figure 88. Removing the LED board

Installing the LED board

- Align and place the LED board on the display middle-frame. 1.
- Replace the screw (T2x3) to secure the LED board to the display middle-frame. 2.
- Adhere the mylar to cover the LED board. 3.
- Connect the lightbar cable to the connector on the power board. 4.
- Align and place the display middle-frame on the display panel. 5.
- 6. Adhere the LED cable to the display panel.
- Replace the 17 screws (M3x4) to secure the display middle-frame to the display panel. 7.





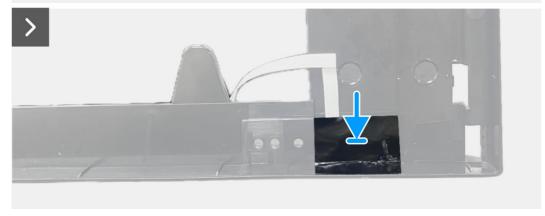


Figure 89. Installing the LED board

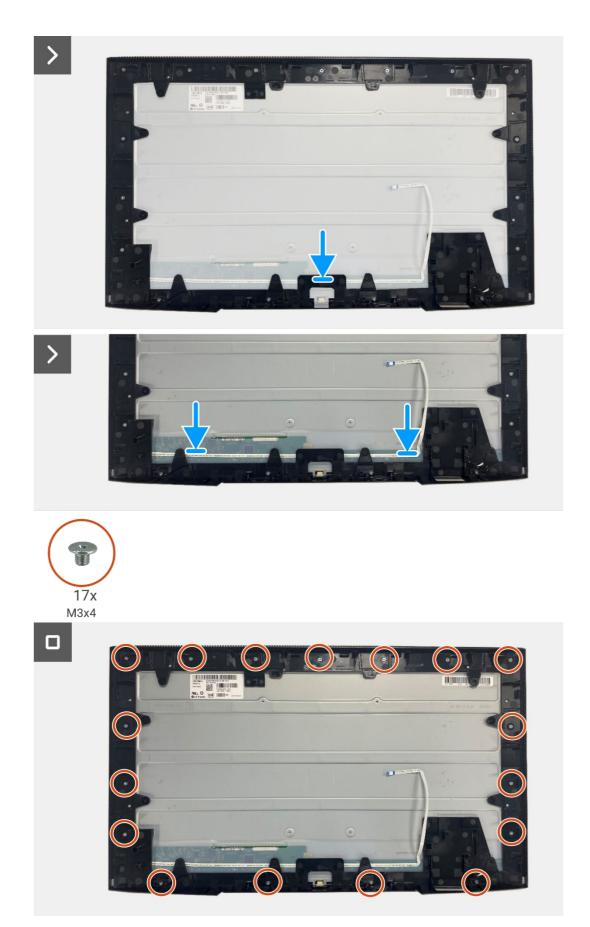


Figure 90. Installing the LED board

- 1. Installing the power board.
- Install the interface board. 2.
- Install the chassis assembly. 3.
- 4. Install the QAP board.
- Install the keypad board. 5.
- 6. Install the back cover.
- Install the stand.
- 8. Follow the procedure in After working inside your monitor.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see https://www.dell.com/contactdell.

- (i) NOTE: Availability varies by country and product, and some services may not be available in your country.
- (i) NOTE: If you do not have an active internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.