

HP All-in-One Desktop AI 27-cr2002na PC

AI-enhanced performance designed to keep up with your day.

Boost productivity with the HP All-in-One Desktop, powered by Intel® Core Ultra Processors² with built-in AI for fast multitasking. Store files with up to 2TB storage³, enjoy fast load times with DDR5 memory, and get instant AI help with the Copilot¹ key. Intel® UHD⁴ graphics enhance visuals, while WiFi 6E ensures smooth connections.



*Product image may differ from actual product



Achieve more with AI-Enhanced Productivity

Achieve more with an Intel® Core Ultra Processor² with built-in AI, Copilot¹ key and ample DDR5 storage.



Seamless collaboration on your terms

Connect seamlessly with the HP All-in-One Desktop, featuring a tiltable pop-up camera and AI noise reduction.



Performance designed to keep up with your day

Handle it all with the HP All-in-One's responsive memory, ample storage, slim display, and fast Wi-Fi 6E⁷.

Sustainability in action

Built for a better tomorrow

This thoughtfully designed HP All-in-One includes recycled plastic⁹ and recycled metal¹⁰ in its design.

HP All-in-One Desktop AI 27-cr2002na PC

Featuring

Get a fresh perspective

From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.⁸

Intel® Core™ Ultra Processors (Series 2)

Experience versatility with Intel® Core Ultra Processors. Evolved AI that makes intelligent collaboration and creation more accesible than ever before.⁹

FHD IPS display

Enjoy crystal-clear images from any angle. With 178° wide-viewing angles and a vibrant 1920 x 1080 resolution, you'll always have a great view of your favorite content.¹⁰

Anti-glare panel

Enjoy the sun and your favorite content with this anti-glare panel. Non-reflective and low gloss means you'll get less glare while you're outside.

Flicker-free

Using DC Dimming technology that controls brightness by adjusting direct current rather than cycling the backlight, we can eliminate screen flickering for more comfortable viewing.¹¹

Design contains recycled metals and post-consumer recycled plastics

Built for a better tomorrow. Designed using recycled metals and post-consumer recycled plastics to reduce environmental impact and promote super energy efficiency.¹²

Try PC Game Pass for free with your new HP device

Play hundreds of high-quality PC games with your new HP gaming device and 3 free months of PC Game Pass – including EA play. With new games added all the time, there's always something new to play.¹³

McAfee Online Protection 30-day trial

Secure your device with award winning antivirus and online protection. Free trial includes secure VPN for privacy and data protection when browsing on public Wi-Fi¹⁴

ENERGY STAR® certified

Save energy and money with ENERGY STAR®, certified by the EPA so you will use less energy and save money where it counts most.¹⁵

EPEAT® Gold registered

EPEAT® Gold registered products are the highest-rated products that meet all of EPEAT required criteria. EPEAT is the world's premier ecolabel for electronics.¹⁶

PCIe NVMe™ M.2 SSD storage

Boot up in seconds with lightning fast speed with up to 1 TB PCIe NVMe™ M.2 SSD storage.

DDR5 RAM

Designed to run efficiently and reliably at faster speeds, DDR5 is the latest RAM standard. With higher bandwidth, you get more of a boost in performance.

HP True Vision FHD IR camera

Log in safely through Windows Hello with the infrared sensor. With an 88-degree, wide-angle field of view, you can video chat with your entire family or group of friends in stunning detail.¹⁷

Effortlessly connected

Enjoy faster speeds, improved performance and greater capacity with Wi-Fi 6 and Bluetooth® 5.3 wireless card.¹⁸

Dual speakers

Pump up the volume to your favorite music, movie or game with dual-stereo speakers.

USB Type-A 5Gbps signaling data rate

Plug in your external storage with this USB Type-A port, featuring 5Gbps signaling data rate.¹⁹

Multi-device keyboard

Easily type on your computer, then switch to your phone or tablet with the touch of a button. Seamlessly shift between keyboards of two additional devices.

Recommended accessories and services (not included)



3-year pickup and return
U4812E



HP All-in-One Desktop AI 27-cr2002na PC

Specifications



Performance

Operating system

Windows 11 Home

Processor

Intel® Core™ Ultra 7 255U (up to 5.2 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 12 cores, 14 threads)^{6,7}

Processor family: Intel® Core™ Ultra 7 processor

Chipset

Intel® integrated SoC

Memory

16 GB DDR5-5600 MT/s (1 x 16 GB)

Transfer rates up to 5500 MT/s.

Memory slots: 2 SODIMM

Storage

1 TB PCIe® NVMe™ M.2 SSD

25 GB Dropbox storage for 12 months¹

Graphics

Integrated: Intel® Arc™ Graphics;

Audio

Dual 2 W speakers

Display

68.6 cm (27") diagonal, FHD (1920 x 1080), IPS, three-sided micro-edge, anti-glare, 300 nits, 99% sRGB^{15,21}

Screen-to-body ratio

98.16%⁴

90.19%⁵

Power

90 W Smart AC power adapter;

System coolers

Connectivity

Network interface

Realtek RTL8111HSH-CG GbE NIC

Wireless connectivity

Realtek RTL8852BE Wi-Fi 6 (2x2) and Bluetooth® 5.3 wireless card (supporting gigabit data rate)^{11,12,46}

Ports

Rear:

1 USB Type-C® 5Gbps signaling rate; 2 USB Type-A 5Gbps signaling rate; 2

USB 2.0 Type-A; 1 headphone/microphone combo; 1 RJ-45

Video connectors

1 HDMI-out 1.4

Expansion slots

2 M.2 (1 for SSD, 1 for WLAN)

Webcam

HP True Vision 1080p FHD IR tilt privacy camera with temporal noise reduction and integrated dual array digital microphones

Sustainability

Ecolabels

EPEAT® Gold registered²⁷

Energy star certified

ENERGY STAR® certified

Sustainable impact specifications

40% post-consumer recycled plastic; Ocean-bound plastic; 10% recycled metal^{39,40,41}

Design

Product color

Shell white

Textured finish

Software

HP apps

HP Connection Optimizer; HP Support Assistant; OMEN Gaming Hub; HP Enhanced Lighting

Software

1 month trial for new Microsoft 365 customers²⁴

Service & support

McAfee Online Protection 30-day trial; 1-month Adobe free trial offer; PC Game Pass 3-month trial^{2,25}

Additional information

Part Number

P/N: BM5M3EA #ABU

UPC/EAN code: 199251269790

Weight

6.72 kg;

Packed: 11.9 kg

Dimensions

61.25 x 18.63 x 51.68 cm;

Packed: 73 x 17.5 x 52 cm

Manufacturer Warranty

1 year (1/1/0) limited warranty includes 1 year of parts and labor. No on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.

Keyboard

HP 510SP White Wireless Keyboard and Mouse Combo



HP All-in-One Desktop AI 27-cr2002na PC

Footnotes

Messaging Footnotes

¹ Copilot in Windows requires Windows 11. Some features require an NPU. Timing of feature delivery and availability varies by market and device. Requires Microsoft account to log in. Where Copilot is not available, the Copilot key will lead to the Bing search engine. See <http://aka.ms/WindowsAIFeatures>

² Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Features and software that require a NPU may require software purchase, subscription or enablement by a software or platform provider, and third party software may have specific configuration or compatibility requirements. Potential NPU inferencing performance varies by use, configuration, and other factors.

³ For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30GB of disk is reserved for system recovery software.

⁴ High-definition (HD) content required to view HD images. Graphics output may be limited based on the maximum resolution of the display. 4K content required to view full 4K images.

⁵ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. Wi-Fi 6 is designed to support gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels.

⁶ Recycled plastic is expressed as a percentage of the total weight plastic. Post-consumer recycled is based on the definition set in the EPEAT standard for computers, IEEE 1680.1-2018 standard.

⁷ Recycled metal is expressed as a percentage of the total weight of the metal according to ISO 14021 definitions for metal parts over 25 grams.

⁸ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.

⁹ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance. Features and software that require a NPU may require software purchase, subscription or enablement by a software or platform provider, and third party software may have specific configuration or compatibility requirements. Potential NPU inferencing performance varies by use, configuration, and other factors.

¹⁰ Full high-definition (FHD) content is required to view FHD images.

¹¹ The flicker-free capability eliminates screen flickering through integrating DC-dimming LED backlights.

¹² Laptops manufactured with recycled ocean-bound plastic material in product speaker enclosures, recycled aluminum material in product cover and post-consumer recycled plastic in keycaps. Percentage of material contained in each component varies by product.

¹³ Xbox Game Pass sold separately. Credit card required. Unless you cancel, you will be charged the then-current regular membership rate when the promotional period ends. Terms, exclusions, and streaming limits apply. Xbox Cloud Gaming (Beta): select devices and regions. After term, active membership required to play games and online multiplayer. Game catalog varies over time, region, and by device. DLC sold separately; if a game is removed from catalog or your membership ends, you will need to purchase the game separately to use your DLC. If you're already an Xbox Live Gold and/or Game Pass for Console/PC member, any days remaining in your membership(s) will be converted to Ultimate using a conversion ratio. Future code redemptions also subject to conversion ratio. All conversions to Ultimate are final. Details and system requirements at www.xbox.com/gamepass. Offer valid in all Xbox Game Pass markets excluding Russia. Digital Direct: Your digital content will be delivered directly to your device during set-up; no codes required. PC Game Pass: Subscription continues automatically at regular monthly price unless cancelled. Subject to xbox.com/subscriptionterms

¹⁴ Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on.

¹⁵ ENERGY STAR and the ENERGY STAR logo are registered trademarks of the U.S. Environmental Protection Agency.

¹⁶ EPEAT® Gold registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country.

¹⁷ Features may require software or other 3rd party applications to provide the described functionality.

¹⁸ Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. Wi-Fi 6 is designed to support gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels. Wi-Fi 6 (802.11ax) is not supported in Belarus where Wi-Fi settings will be optimized to local regulatory requirements (802.11ac). Bluetooth® 5.3 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.3 will function as Bluetooth® 5.2 or lower.

¹⁹ Actual throughput may vary.

Technical Specifications Footnotes

¹ 25 GB of free Dropbox storage for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.

² Internet access required and not included. McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on.

⁴ Percent of active and nonactive viewing area to bezel area excluding speaker.

⁵ Percent of active and nonactive viewing area to bezel area including speaker.

⁶ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

⁷ Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.

¹¹ Wi-Fi 6 is designed to support gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels.

¹² Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs.

¹⁵ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.

²⁰ TUV Low Blue Light is the Display Compliance Test Specification quality. See <https://www.certipedia.com/?locale=en#search> for more details.

²⁴ Must activate within 180 days of Windows activation.

²⁵ Offer available worldwide (excluding China and embargoed countries or other countries identified as restricted by applicable law or regulation) to new and existing subscribers who are 18+. Click on the Adobe icon in the start menu to redeem a 1-month free trial membership for select Adobe software. The software is tied to the device and is not transferrable. If you would like to sign up for an auto-renewing subscription, you can provide your payment method at sign-up. By adding a payment method, your subscription will automatically renew at the then current rate on your renewal date until you cancel. If you cancel before the end of the one-month free trial, you won't be charged. You can cancel your subscription anytime via your Adobe Account page or by contacting Customer Support. Please see current prices for Adobe products available in this offer. Offer not available to Education, OEM, or volume licensing customers. Subject to availability where the recipient resides. Additional terms and conditions may apply. VOID WHERE PROHIBITED OR RESTRICTED BY LAW.

²⁷ Based on U.S. EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information.

²⁸ Eyesafe® Display for Low Blue Light is the Display Compliance Test Specification quality. See <https://eyesafe.com> for more details.

³⁹ Percentage of ocean-bound plastic contained in each component varies by product.

⁴⁰ Recycled metal is expressed as a percentage of the total weight of the metal according to ISO 14021 definitions for metal parts over 25 grams.

⁴¹ Percentage of post-consumer recycled plastic varies by product. Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 standard.

⁴³ Xbox Game Pass sold separately. Credit card required. Unless you cancel, you will be charged the then-current regular membership rate when the promotional period ends. Terms, exclusions, and streaming limits apply. Xbox Cloud Gaming (Beta): select devices and regions. After term, active membership required to play games and online multiplayer. Game catalog varies over time, region, and by device. DLC sold separately; if a game is removed from catalog or your membership ends, you will need to purchase the game separately to use your DLC. If you're already an Xbox Live Gold and/or Game Pass for Console/PC member, any days remaining in your membership(s) will be converted to Ultimate using a conversion ratio. Future code redemptions also subject to conversion ratio. All conversions to Ultimate are final. Details and system requirements at www.xbox.com/gamepass. Offer valid in all Xbox Game Pass markets excluding Russia. Digital Direct: Your digital content will be delivered directly to your device during set-up; no codes required.

⁴⁵ The Flicker-free capability is eliminating screen flickering through integrating DC-dimming LED backlights.

⁴⁶ Bluetooth® 5.3 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.3 will function as Bluetooth® 5.2 or lower.

