



## Troubleshooting information

If you have a problem setting up or using your monitor, you might be able to solve it yourself. Before calling your dealer or Lenovo, try the suggested actions that are appropriate to your problem.

Table 2-1. Troubleshooting

Problem	Possible cause	Suggested action
The power indicator is not lit and there is no image.	<ul style="list-style-type: none"> <li>The monitor's power switch is not switched on.</li> <li>The power cord is loose or disconnected.</li> <li>There is no power at the outlet.</li> <li>Try using another power outlet.</li> </ul>	<ul style="list-style-type: none"> <li>Be sure the power cord is connected properly.</li> <li>Be sure the outlet has power.</li> <li>Power on the monitor.</li> <li>Try using another power outlet.</li> </ul>
The power indicator is green, but there is no image.	The video signal cable is loose or disconnected from the system or monitor.	Be sure the video signal is connected with the system properly.
The monitor brightness and contrast levels are at the lowest settings on the OSD (On Screen Display) menu.	Adjust the brightness and contrast levels on the OSD (On Screen Display) menu.	Select another color setting from the OSD menu.
The image quality is unacceptable.	The video signal cable is not connected with the monitor or system completely.	Be sure the signal cable is firmly plugged into the system and monitor.
The color settings may be incorrect.	The automatic image setup function was not performed.	Select another color setting from the OSD menu.
There is a screen message that reads "Out of range" or "HZ".	The system is set to a display mode which is not supported by this monitor.	<ul style="list-style-type: none"> <li>If you are replacing an old monitor, reconnect it and adjust the display mode to within the specific range for your monitor.</li> <li>If it says "Out of range", restart the system in safe mode, then select a supported display mode for your monitor.</li> <li>If these options do not work, contact the Support Center.</li> </ul>
There is no image and the power on indicator is flashing green.		

For additional troubleshooting information, please refer to the User's Guide.

Si un incident se produit lors de la configuration ou de l'utilisation de votre moniteur, vous pouvez peut-être le résoudre vous-même. Avant d'appeler votre revendeur ou Lenovo, essayez d'effectuer les actions préconisées correspondant à l'incident.

Table 2-2. Identification des incidents

Incident	Cause possible	Action préconisée
Le voyant d'alimentation n'est pas allumé et aucune image n'est affichée.	<ul style="list-style-type: none"> <li>L'interrupteur d'alimentation du moniteur n'est pas connecté.</li> <li>Le cordon de l'alimentation est mal connecté ou déconnecté.</li> <li>La prise de courant n'est pas alimentée en électricité.</li> <li>Essayer un autre cordon d'alimentation.</li> <li>Essayer une autre prise de courant.</li> </ul>	<ul style="list-style-type: none"> <li>Assurez-vous que le cordon d'alimentation est bien connecté.</li> <li>Assurez-vous que la prise de courant est alimentée.</li> <li>Mettez le moniteur sous tension.</li> <li>Essayer un autre cordon d'alimentation.</li> <li>Essayer une autre prise de courant.</li> </ul>
Le voyant d'alimentation est vert, mais aucune image n'est affichée.	Le câble d'interface vidéo est mal connecté ou il est déconnecté du système ou du moniteur.	Vérifiez la connexion du câble d'interface vidéo au système.
La qualité de l'image n'est pas acceptable.	<ul style="list-style-type: none"> <li>La luminosité et le contraste du moniteur sont réglés au maximum.</li> <li>Le câble d'interface vidéo n'est pas bien connecté au moniteur ou au système.</li> <li>Les paramètres de couleur sont peut-être incorrects.</li> <li>Le réglage automatique de l'image n'a pas été effectué à l'écran.</li> </ul>	<ul style="list-style-type: none"> <li>Réglez la luminosité et le contraste à l'aide du menu OSD (On Screen Display).</li> <li>Vérifiez la connexion du câble d'interface vidéo au moniteur et au système.</li> <li> Sélectionnez un autre paramètre de couleur à partir du menu OSD.</li> <li>Effectuez un réglage automatique de l'image.</li> </ul>
Le message "Out of range" ou "HZ" s'affiche à l'écran.	Le système est configuré pour un mode d'affichage qui n'est pas pris en charge par le moniteur.	<ul style="list-style-type: none"> <li>Si vous remplacez un ancien moniteur, reconnectez-le et réglez le mode d'affichage en tenant compte de la plage de support pour le nouveau moniteur.</li> <li>Sur Windows, redémarrez le système en mode sans pilote, puis sélectionnez un mode d'affichage pris en charge.</li> <li>Si l'incident persiste, prenez contact avec le centre de support de Lenovo.</li> </ul>

Pour plus d'informations sur la résolution des incidents, consultez le Guide d'utilisation.

Als u een probleem hebt bij het instellen of gebruiken van uw monitor, dan zou u hetzelf op kunnenlossen. Voordat u uw dealer belt, probeert u de aanbevolen acties die gepast zijn voor uw probleem.

Table 2-10. Foutoplossing

Probleem	Mogelijke oorzaak	Aanbevolen actie
De voedingindicator brandt niet en er is geen beeld.	<ul style="list-style-type: none"> <li>De stroomschakelaar van de monitor is niet ingeschakeld.</li> <li>Het stroomkabel zit los of is losgekoppeld.</li> <li>Er is geen stroom bij het stopcontact.</li> </ul>	<ul style="list-style-type: none"> <li>Controleer of het stroomkabel is juist aangesloten.</li> <li>Zorg ervoor dat het stopcontact stroom heeft.</li> <li>Slakel de monitor in.</li> <li>Probeer een ander stopcontact te gebruiken.</li> <li>Probeer een ander stopcontact te gebruiken.</li> </ul>
De voedingindicator is groen, maar er is geen beeld.	De videoaansluitkabel zit los of is losgekoppeld van het systeem of de monitor.	Pas de helling van de helderheid en contrast van het systeem aan via het OSD (On Screen Display) menu.
De beeldkwaliteit is onaanvaardbaar.	<ul style="list-style-type: none"> <li>De videoaansluitkabel is niet goed aangesloten of op de monitor.</li> <li>De kleureninstellingen kunnen onjuist zijn.</li> <li>De functie van automatische beeldinstelling werd niet uitgevoerd (LCD monitor).</li> </ul>	<ul style="list-style-type: none"> <li>Zorg ervoor dat de signalabel goed is aangesloten op het systeem en direct op de monitor.</li> <li>Selecteer een andere kleureninstelling in het OSD-menu.</li> <li>Vier een automatische beeldinstelling uit (LCD monitor).</li> </ul>
Er is een schematische tekening die de tekst "Butter bereik" of "HZ" heeft.	Er is geen beeld en de aanzet-indicator knippert groen.	<ul style="list-style-type: none"> <li>Als u een oude monitor vervangt, sluit u het nieuwe model aan en pas de weergave aan om aan te passen aan de nieuwe monitor.</li> <li>Bijs het gebruik van Windows, moet u het systeem opnieuw in veilige modus, en selecteer vervolgens weergavemodus voor uw monitor.</li> <li>Als u een optische drive wilt verwijderen, moet u eerst contact opnemen met het Klantenserviceteam.</li> </ul>

Raadpleeg de Gebruikershandleiding voor aangevulde informatie over het oplossen van problemen.

## Lenovo Limited Warranty - Customer Notice

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Please read the limited warranty statement ("LLW") . LLW has 30 language versions. You can visit <http://www.lenovo.com/warranty> to view it. If you cannot access the LLW this way, contact your local Lenovo office or dealer to obtain a printed version.

**Warranty Information applicable to your Machine:**

1. Warranty Period: 3 years
2. Type of Warranty Service: Customer Replaceable Unit ("CRU") and Customer Carry-In or Mail-In Service
3. Lenovo Limited Warranty Version: L505-0010-02 08/2011

For warranty service consult the telephone list at [www.lenovo.com/support/](http://www.lenovo.com/support/). Phone numbers are subject to change without notice.

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