HP EliteBook 640 14 inch G11 Notebook PC

Empowering the hybrid workforce

The right AI-enhanced PC is essential for any large workforce. The secure and easy to manage HP EliteBook 640 provides a wide range of configurable performance and collaboration features that allow for easy standardization within existing IT environments.

Enterprise performance improvements

Enjoy the new 14-inch 16:10 display and large keyboard and clickpad.

Protected by HP Wolf Security

HP Wolf Security for Business creates a hardware-enforced, always-on, resilient defense.[3]

Crystal-clear speakers

Enjoy the crystal-clear audio performance delivered by Dynamic Voice Leveling[6] and AI Noise Reduction.[6]



*Product image may differ from actual product

Sustainability in action

Designed with purpose

Design with non-backlit keycaps that contain 80-percent post-consumer recycled plastic[7] (PCR) and a resin containing 5-percent ocean-bound expanded polystyrene.[7] Optional backlit keycaps[4] contains 50-percent PCR plastic.[7]

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Featuring

Enterprise performance improvements
See more vertical content in a surprisingly small footprint on the 16:10 ratio display that reduces the need to scroll. Enjoy port arrangements, including two USB-C® ports, in user friendly locations that allow for a thin chassis design.

Protected by HP Wolf Security
HP Wolf Security for Business creates a hardware-enforced, always-on, resilient defense. From the BIOS to the browser, above, in, and below the OS, these constantly evolving solutions help protect your PC from modern threats.[3]

Make connections that matter
Let your audience see you clearly with a hybrid work-ready optional 5MP IR camera.[4] Enjoy crystal-clear audio from AI Noise Reduction[6] and speakers tuned by Poly Studio.

Designed with purpose
Design with non-backlit keycaps that contain 80-percent post-consumer recycled plastic[7] (PCR) and a resin containing 5-percent ocean-bound expanded polystyrene.[7] Optional backlit keycaps[4] contains 50-percent PCR plastic.[7]

Easy battery management
Manage and monitor your battery's performance and condition and customize charging options with the easy-to-use HP Power Manager dashboard.[6]

Energy consumption meter
Utilize the Energy Consumption Meter that provides power usage tracking[10] and suggestions to reduce energy use, representing the latest in responsible design from HP.

All at your fingertips
A creative powerhouse that inspires. Take on big projects utilizing multiple applications with the latest Intel® processor[2] and up to 64GB DDR5 memory.[11]

Speed up the basics of IT management
Help speed up image creation and the management of hardware, BIOS, and security when managing devices through Microsoft Endpoint Manager with the HP Manageability Integration Kit.[13]

Crisp and clear collaboration
AI Noise Reduction[6] improves collaboration by applying industry-leading noise-filtering technology to all audio input—suppressing incoming and outgoing background noise—providing an enhanced audio-conferencing experience.

Automatic recovery from firmware attacks
Firmware attacks can completely devastate your PC. Stay protected with HP Sure Start[14], the self-healing BIOS that automatically recovers itself from attacks or corruption.

Keep your PC's security protections in place
Stop unwanted changes to security settings and help limit the spread of malware with HP Sure Run[15] which identifies, quarantines, and provides reporting on attackers trying to kill processes.

Keep visual hackers at bay
Stop shoulder surfers in their tracks with optional HP Sure View[16] that you can quickly activate with one keystroke. When activated, Sure View reduces visual light making it unreadable when the screen is viewed from the side.

Recovery simplified
HP Sure Recover ensures fast, secure, and automated recovery of the OS over LAN or Wi-Fi® from advanced malware attacks. End users can now pause or retry if the connection is lost[17] and it's corporate image ready for fleet deployments.

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Technical specifications

Available Operating Systems	Windows 11 Pro[1] Windows 11 Pro Education[1] Windows 11 Home – HP recommends Windows 11 Pro for business[1] Windows 11 Home Single Language – HP recommends Windows 11 Pro for business[1] Windows 11 Pro (Windows 11 Enterprise or Windows 10 Enterprise available with a Volume Licensing Agreement)[1] FreeDOS
Processor family[5]	Intel® Core™ Ultra 5 processor Intel® Core™ Ultra 7 processor
Available Processors[2,3,4,5,12]	Intel® Core™ Ultra 7 165H (Up to 3.8 GHz E-core Max Turbo frequency, up to 5.0 GHz P-core Max Turbo frequency, 24 MB L3 cache, 6 P-cores and 8 E-cores, 22 threads), supports Intel® vPro® Technology; Intel® Core™ Ultra 7 155H (up to 3.8 GHz E-core Max Turbo frequency, up to 4.8 GHz P-core Max Turbo frequency, 24 MB L3 cache, 6 P-cores and 8 E-cores, 22 threads); Intel® Core™ Ultra 5 135H (Up to 3.6 GHz E-core Max Turbo frequency, up to 4.6 GHz P-core Max Turbo frequency, 18 MB L3 cache, 4 P-cores and 8 E-cores, 18 threads), supports Intel® vPro® Technology; Intel® Core™ Ultra 5 125H (up to 3.6 GHz E-core Max Turbo frequency, up to 4.5 GHz P-core Max Turbo frequency, 18 MB L3 cache, 4 P-cores and 8 E-cores, 18 threads); Intel® Core™ Ultra 7 165U (Up to 3.8 GHz E-core Max Turbo frequency, up to 4.9 GHz P-core Max Turbo frequency, 12 MB L3 cache, 2 P-cores and 8 E-cores, 14 threads), supports Intel® vPro® Technology; Intel® Core™ Ultra 7 155U (up to 3.8 GHz E-core Max Turbo frequency, up to 4.8 GHz P-core Max Turbo frequency, 12 MB L3 cache, 2 P-cores and 8 E-cores, 14 threads); Intel® Core™ Ultra 5 135U (up to 3.6 GHz E-core Max Turbo frequency, up to 4.4 GHz P-core Max Turbo frequency, 12 MB L3 cache, 2 P-cores and 8 E-cores, 14 threads), supports Intel® vPro® Technology; Intel® Core™ Ultra 5 125U (up to 3.6 GHz E-core Max Turbo frequency, up to 4.3 GHz P-core Max Turbo frequency, 12 MB L3 cache, 2 P-cores and 8 E-cores, 14 threads)
Neural Processing Unit	Intel® AI Boost
Maximum memory	64 GB DDR5-5600 MT/s RAM; (Transfer rates up to 5600 MT/s.) Dual channel support.[6]
Memory slots	2 SODIMM
Internal storage	512 GB PCIe® Gen4x4 NVMe™ M.2 SSD TLC[7] 512 GB up to 1 TB PCIe® Gen5 NVMe™ Performance SED M.2 SSD[7] 256 GB up to 512 GB PCIe® NVMe™ M.2 SSD[7]
Display size (diagonal, metric)	35.6 cm (14")
Display[14,15,16,17,18]	35.6 cm (14") diagonal, WUXGA (1920 x 1200), IPS, BrightView, 1000 nits, 100% sRGB, HP Sure View Reflect integrated privacy screen with HP Eye Ease; 35.6 cm (14") diagonal, WUXGA (1920 x 1200), IPS, anti-glare, 400 nits, low power, 100% sRGB with HP Eye Ease; 35.6 cm (14") diagonal, WUXGA (1920 x 1200), IPS, anti-glare, 300 nits, 45% NTSC; 35.6 cm (14") diagonal, WUXGA (1920 x 1200), touch, IPS, anti-glare, 300 nits, 45% NTSC
Available Graphics	Integrated: Intel® Arc™ Graphics; Intel® Graphics [19,44] Discrete: NVIDIA® GeForce RTX™ 2050 Laptop GPU (4 GB GDDR6 dedicated) (Support DX12 and HDMI 2.1.)
Audio	Audio by Poly Studio, dual stereo speakers with discrete amplifiers, integrated dual array microphones
Ports and connectors	2 Thunderbolt™ 4 with USB Type-C® 40Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4); 2 USB Type-A 5Gbps signaling rate (1 charging, 1 power); 1 HDMI 2.1; 1 stereo headphone/microphone combo jack; 1 RJ-45 ; (HDMI cable sold separately.); Optional ports: 1 Smartcard reader (optional)
Input devices	Spill-resistant, optional backlit keyboard with DuraKeys[51]; Clickpad with multi-touch gesture support; Microsoft Precision Touchpad
Communications	(Compatible with Miracast-certified devices.[9]); ; Intel® I219-LM GbE, vPro®; Intel® I219-V GbE, non-vPro®[12] ; Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card, vPro®; Intel® Wi-Fi 6E AX211 (2x2) and Bluetooth® 5.3 wireless card, non-vPro® ; Qualcomm® 9205 LTE Cat-M1; HP 4000 4G LTE Advanced Pro ; NFC Mirage WNC XRAV-1[8,12]
Camera	5 MP camera; IR Camera (select models); FHD camera (select models) [14]
Software	Adobe offer; Buy Office; HP Connection Optimizer; HP MAC Address Manager; Copilot in Windows with Copilot key[48]; HP PC Hardware Diagnostics UEFI; HP PC Hardware Diagnostics Windows; HP Power Manager[43]; HP Privacy Settings; HP Services Scan[42]; HP Smart Support[57]; HP Support Assistant[21]; HSA Fusion for Commercial; HSA Telemetry for Commercial; myHP; Miro offer[22]; HP UEFI BIOS Certification level 2.7B; Battery Health Manager[60]
Security management	HP Client Security Manager; HP Sure Admin[27]; HP Sure Click[28]; HP Sure Recover Gen6[29]; HP Sure Run Gen5[30]; HP Sure Sense; HP Sure Start Gen7[31]; HP Tamper Lock[20]; Secured-Core PC Enable[32]; TPM 2.0 Embedded Security Chip (Common Criteria EAL4+ Certified) (FIPS 140-2 Level 2 Certified); Absolute Persistence Module[33]; BIOS Update via Network; HP BIOSphere Gen6[34]; HP DriveLock and Automatic DriveLock; HP Secure Erase[35]; HP Wake on WLAN; Windows Hello Enhanced Sign-in Security (ESS) Enable; Security lock slot[40]
Security Software Licenses	HP Wolf Pro Security Edition[56]
Fingerprint reader	Fingerprint reader (select models)

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Management features	HP Client Catalog (download); HP Cloud Recovery[23]; HP Connect for Microsoft Endpoint Manager[24]; HP Client Management Script Library (download); HP Driver Packs (download); HP Image Assistant (download); HP Manageability Integration Kit (download)[25]; HP Patch Assistant (download)[26]
Memory card device	1 nano SIM (optional)
Power	65 W USB Type-C® adapter; HP 65 W USB Type-C® Halogen-free adapter[39]
Battery type	HP Long Life 3-cell, 56 Wh Li-ion polymer[37]; Battery is internal and not replaceable by customer. Serviceable by warranty. Fast charging 50% in 30 minutes.[38]
Battery life	Up to 16 hours and 13 minutes
Dimensions	31.86 x 22.44 x 1.09 cm (front); 31.86 x 22.43 x 1.7 cm (rear); (Front height measurement is near the front edge where the chassis bottom cover taper begins. Back height measurement is near the back edge where the chassis bottom cover taper ends.)[52]; 2.71 x 17.67 x 12 in 6.9 x 44.9 x 30.5 cm (Package) Product packaging size varies based on options chosen. Please contact your HP representative for your packaging size details. For detailed packaging information, access the HP Commercial Notebooks Packaging Guide. (https://h20195.www2.hp.com/v2/GetPDF.aspx/c08960410.pdf)
Weight	Starting at 1.39 kg; (Weight will vary by configuration. Does not include power adapter.)
Ecolabels	EPEAT® registered configurations available; TCO Certified configurations available; EPEAT® Gold registered in the U.S.[46]
Energy star certified	ENERGY STAR® certified
Certification and compliance	GS Mark; CSA/UL 62368-1; FCC/ICES/CISPR/VCCI; CE Marking; China CCC/SRRC; Taiwan BSMI/NCC; Korea KCC/KC/KES; Ukraine NSoC/TEC; EAEU Compliance; Saudi Arabian Compliance; Low blue light; WW RoHS
Sustainable impact specifications	At least 20% post-consumer recycled plastic; Ocean-bound plastic in speaker enclosure and system fan; At least 50% recycled metal; Molded paper pulp cushion inside box is made of 100% recycled or certified sources; Low halogen; Bulk packaging available; Outside box and corrugated cushions are made of 100% recycled or certified sources[45,47,49,50]
Warranty	1-year warranty and 90 day software limited warranty options depending on country. Batteries have a default one year limited warranty. Refer to http://www.hp.com/support/batterywarranty/ for additional battery information. On-site service and extended coverage is also available. HP Care Pack Services are optional extended service contracts that go beyond the standard limited warranties. To choose the right level of service for your HP product, use the HP Care Pack Services Lookup Tool at: http://www.hp.com/go/cpc .

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Footnotes

Messaging Footnotes

[14] HP Sure Start Gen7 is available on select HP PCs and requires Windows 10 Pro and higher.
[15] HP Sure Run Gen5 is available on select HP PCs and requires Windows 10 Pro and higher.
[16] HP Sure integrated privacy screen is an optional feature that must be configured at purchase and is designed to function in landscape orientation.
[17] HP Sure Recover Gen5 is available on select HP PCs and requires Windows 10 Pro and higher and an open network connection. You must back up important files, data, photos, videos, etc. before using HP Sure Recover to avoid loss of data. Network based recovery using Wi-Fi is only available on PCs with Intel Wi-Fi Module.
[2] Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
[3] HP Wolf Security for Business requires Windows 10 or 11 Pro and higher, includes various HP security features and is available on HP Pro, Elite, Workstation, and RPOS products. See product details for included security features and OS requirements.
[4] Optional feature must be configured at time of purchase.
[6] Requires the myHP application and Windows OS.
[7] Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 standard.
[10] Power tracking data expected May 2024. Energy Consumption Meter requires Windows 10 and registration for the Workforce Experience platform at https://admin.hp.com. Some features and capabilities may require additional purchase of HP services and/or commercial hardware capable of supporting the HP Insights agent for Windows, Mac, & Android. Activation and restrictions may apply. Select HP Workforce Solutions require an HP Insights agent for Windows, Mac, & Android, available for download at https://admin.hp.com/software. For full system requirements and services that require the agent, please visit https://admin.hp.com/requirements. The agent collects telemetry and analytics around devices and applications that integrate into the Workforce Experience platform and is not sold as a standalone service. Internet access with connection to the Workforce Experience platform is required. HP follows stringent GDPR privacy regulations, and the platform is ISO27001, ISO27701, ISO27017 and SOC2 Type2 certified for Information Security. Fleet management requires HP Proactive Insights.
[11] Sold separately or as an optional feature.
[12] Sold separately or as an optional feature. For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30GB (for Windows) of disk is reserved for system recovery software.

Specification Footnotes

[1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com .
[2] Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
[3] Processor speed denotes maximum performance mode; processors will run at lower speeds in battery optimization mode.
[4] Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information.
[5] Features and software that require a NPU may require may require software purchase, subscription or enablement by a software or platform provider, and third party software may have specific configuration or compatibility requirements. Performance varies by use, configuration, and other factors.
[6] Due to the non-industry standard nature of some third-party memory modules, we recommend HP branded memory to ensure compatibility. If you mix memory speeds, the system will perform at the lower memory speed.
[7] For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30GB of disk is reserved for system recovery software.
[8] Wi-Fi 6E requires a Wi-Fi 6E router, and Windows 11, to function in the 6GHz band. Availability of public wireless access points limited. Wi-Fi 6E is backwards compatible with prior 802.11 specs. And available in countries where Wi-Fi 6E is supported.
[9] Miracast is a wireless technology your PC can use to project your screen to TVs, projectors, and streaming.
[10] WWAN module is an optional feature, requires factory configuration and requires separately purchased service contract. Check with service provider for coverage and availability in your area. Connection speeds will vary due to location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.
[11] LPWAN (also called Mobile Narrowband) support HP Protect & Trace with Wolf Connect service through the subscription term, but do not support mobile broadband use.
[12] Intel vPro® requires Windows 10 Pro 64 bit or higher, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or Wi-Fi 6E WLAN and TPM 2.0. Some functionality requires additional 3rd party software in order to run. Features of vPro® Essentials and Enterprise vary. See http://intel.com/vpro .
[14] WUXGA/FHD content required to view WUXGA/FHD images.
[15] Resolutions are dependent upon monitor capability, and resolution and color depth settings.

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Footnotes

Specification Footnotes

[16] HP Sure View Reflect integrated privacy screen is an optional feature that must be configured at purchase and is designed to function in landscape orientation.
[17] Actual brightness will be lower with touchscreen or Sure View.
[18] All specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.
[19] Intel® Graphics capabilities require system to be configured with Intel® Core™ Ultra 5 or Ultra 7 processors and dual channel memory. Single channel memory will only function as Intel® ARC graphics.
[20] HP Tamper Lock must be enabled by the customer or your administrator.
[21] HP Support Assistant is available on Windows. For more information, please visit www.support.hp.com/help/hp-support-assistant .
[22] HP customers qualify for a 90 day trail of Miro, this offer ends September 2025. Complete terms and conditions are provided by Miro when accepting the offer.
[23] HP Cloud Recovery is available for Z by HP, HP Elite and Pro desktops and laptops PCs with Intel® or AMD processors requires an open network connection. Note: You must back up important files, data, photos, videos, etc. before use to avoid loss of data. Detail please refer to: https://support.hp.com/us-en/document/c05115630 .
[24] HP Connect for Microsoft Endpoint Manager is available from the Azure Market Place for HP Pro, Elite, Z and Point-of-Sale PCs managed with Microsoft Endpoint Manager. Subscription to Microsoft Endpoint Manager required and sold separately. Network connection required.
[25] HP Manageability Integration Kit can be downloaded from http://www8.hp.com/us/en/ads/clientmanagement/overview.html .
[26] HP Patch Assistant available on select HP PCs with the HP Manageability Kit that are managed through Microsoft System Center Configuration Manager.
[27] HP Sure Admin requires HP G8 or newer platforms, Windows 10 or higher, HP BIOS, HP Manageability Kit or KMS Service from http://www.hp.com/go/clientmanagement and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.
[28] HP Sure Click requires Windows 10 and higher. See https://bit.ly/2PrLT6A_SureClick for complete details.
[29] HP Sure Recover is available on select HP PCs and requires Windows 10 or 11 and an open network connection. You must back up important files, data, photos, videos, etc. before using HP Sure Recover to avoid loss of data. HP Sure Recover Gen6 with Embedded Reimaging is an optional feature on select HP PCs which requires Windows 10 or 11 must be configured at purchase. You must back up important files, data, photos, videos, etc. before use to avoid loss of data.
[30] HP Sure Run is available on select HP PCs and requires Windows 10 and higher.
[31] HP Sure Start is available on select HP PCs and requires Windows 10 and higher.
[32] Secured-Core PC Enable requires an Intel® vPro® , AMD Ryzen™ Pro processor or Qualcomm® processor with SD850 or higher and requires 8 GB or more system memory. Secured-core PC is enabled from the factory.
[33] Absolute firmware module is shipped turned off and can only be activated with the purchase a license subscription and full activation of the software agent. License subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. Certain conditions apply. For full details visit: https://www.absolute.com/about/legal/agreements/absolute/
[34] HP BIOSphere features may vary depending on the platform and configuration.
[35] HP Secure Erase implements the methods outlined in the National Institute of Standards and Technology Special Publication 800-88r "Clear" sanitation method. HP Secure Erase does not support platforms with Intel® Optane™.
[36] HP Fingerprint Reader is an optional feature that requires Windows 10 or 11 and must be configured at purchase.
[37] For new batteries, actual battery Watt-hours (Wh) may differ from the design capacity and may have a full charge capacity that differs by up to 10, which is typical for lithium-ion batteries. Battery capacity naturally decreases over time and with use, depending on several factors such as battery health management settings, shelf life, temperature, environment, loaded apps, features, system configuration, and power settings.
[38] Recharges up to 50% within 30 minutes when the system is off or in standby mode when used with the power adapter provided with the notebook. Power adapter minimum of 65 watts required for battery capacities 56Whr or less. Power adapter minimum of 100 watts required for battery capacities greater than 56Whr and less than 83Whr. Power adapter minimum of 120 watts required for battery capacities greater than 83Whr and less than 100Whr. After charging has reached 90% capacity, charging speed will return to normal. Charging time may vary +/-10% due to System tolerance.
[39] Availability may vary by country.
[40] Lock is sold separately.
[42] HP Services Scan is provided with Windows Update on select products and will check entitlement on each hardware device to determine if an HP TechPulse-enabled service has been purchased, and will download applicable software automatically. HP TechPulse is a telemetry and analytics platform that provides critical data around devices and applications. For full system requirements or to disable this feature, please visit http://www.hpdaas.com/requirements . Not applicable in China.
[43] HP Power Manager requires Windows 10 and higher and can be downloaded from the Microsoft Store. Depending on what version of HP Battery Health Manager (BHM) is available for your device, HP BHM may look at a number of factors to determine how to adjust battery charging over time to optimize battery health. HP BHM is preset to “Let HP Manage my Battery Charging” to allow the system to balance charging between battery health and battery duration. As Let HP Manage My Battery Charging adjusts charge capacity, the amount of run-time on battery will be reduced over time. HP may utilize BIOS updates to adjust BHM settings on select systems to optimize battery health and reduce exposure to those factors that can accelerate battery degradation. To update or change HP BHM settings and for complete details, see https://support.hp.com/us-en/document/ish_4449597-351950716
[44] Hardware acceleration for CODEC H.265/HEVC (High Efficiency Video Coding) is disabled on this platform, including the current configuration and alternate options.
[45] Molded pulp cushions made from 100% recycled wood fiber and organic materials.
[46] Based on US EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. Status varies by country. Visit www.epeat.net for more information.
[47] External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.
[48] Requires Windows 11 and an NPU. Timing of feature delivery and availability varies by market and device. Requires Microsoft account to log in. Where Copilot in Windows is not available, the Copilot key will lead to the Bing search engine. See http://aka.ms/WindowsAIFeatures .
[49] 100% outer box packaging and corrugated cushions made from sustainably sourced certified and recycled fibers.
[50] Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 standard.
[51] Backlit keyboard is an optional feature.
[52] Typical dimension. Actual dimension may vary +/- 0.5mm. Height may vary based on configuration. Maximum Height does not include Rubber feet.
[56] HP Wolf Pro Security Edition is available preloaded on select SKUs, and, depending on the HP product purchased, includes a license with a term length communicated to you at purchase and in your order confirmation email. The HP Wolf Pro Security Edition software is licensed under the license terms of the HP Wolf Security Software - End-User license Agreement (EULA) that can be found at: https://support.hp.com/us-en/document/ish_3875769-3873014-16 as that EULA is modified by the following: 7. Term. Unless otherwise terminated earlier pursuant to the terms contained in this EULA, the license for the HP Wolf Pro Security Edition is effective upon 4 months after the date the HP Product was shipped by HP and will continue for the term communicated to you at purchase and in your order confirmation email (“Initial Term”). At the end of the Initial Term you may either (a) purchase a renewal license for the HP Wolf Pro Security Edition from HP.com, HP Sales or an HP Channel Partner, or (b) continue using the standard versions of HP Sure Click and HP Sure Sense at no additional cost with no future software updates or HP Support. Notwithstanding the foregoing, the license shall expire no later than one year after the fixed term of the subject license ends.
[57] HP Smart Support requires the HP agent to be installed. For more information about how to enable or to download HP Smart Support, please visit http://www.hp.com/smart-support. HP Services Scan is provided thru Windows Update and will check entitlement on each hardware device to determine if an HP agent-enabled service has been purchased, and will download applicable software automatically. The HP agent is a telemetry and analytics platform that provides critical data around devices and applications and is not sold as a standalone service. HP follows stringent GDPR privacy regulations and is ISO27001, ISO27701, ISO27017 and SOC2 Type2 certified for Information Security. Internet access is required. For full system requirements or to disable this feature, please visit http://www.hpdaas.com/requirements.
[60] Depending on the version available for your device and the setting you select, HP Battery Health Manager (BHM) will use a proprietary set of algorithms to optimize battery health during the life of the battery. New Commercial Notebooks come equipped with BHM set to “Let HP Manage My Battery Health” as the default. This setting will reduce charge capacity over time to optimize battery health and mitigate factors that can accelerate battery degradation. As a result of this reduction, battery runtime will decrease over time as available charge capacity is reduced. HP may, at any time, update HP Battery Health Manger to improve available settings, functionality, and performance. Refurbished products may have customized default settings to optimize user experience. For additional information on updating or modifying HP Battery Health Manager settings, please go to HP.COM/SUPPORT/BATTERY .

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