

Poly Trio C60 IP Conference Phone Full Radio and PoE-enabled



*Product image may differ from actual product

One device. Many possibilities.

Bring people together. Launch big ideas. And make sure everyone at the table can be heard, near or far with Poly signature audio. The Trio C60 plays nicely with everyone, delivering native experiences on your favorite collaboration platforms.

Poly signature audio

Get more out of your conference calls with technology that reduces background noise, ensuring every inflection is heard.

One-touch join

All it takes is a fingertip to get started. Join your calls in a second with a single touch of a button.

Featuring Flexible connectivity

Connect to multiple SIP and UC-cloud services simultaneously, which is ideal for multiple virtual meeting platforms in one room.

Audio clarity

Echo cancellation and reverb elimination ensures audio clarity for natural conversations in any size space.

Poly portfolio compatible

Complement your Poly room video solution with a fast, simple control from Trio C60.

Scalable

Microphone expansion via additional microphones or daisy-chaining.

Wi-Fi calling

Limit cabling with Wi-Fi 2.4-5 GHz audio conference calling.

Simple UI

Meeting initiation is easy with Outlook calendar integration and one-touch join.

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Specifications

Display

Aspect ratio: 16:9

Native resolution: 720 x 1280

Panel technology: Color LCD

Display size (diagonal): 12.7 cm (5")

Touch-enabled: Gesture-based, multi-touch capable touchscreen

Connectivity and communications

Wireless range: Up to 6.1 m

External I/O ports:

1 USB 2.0 Type-A (for USB battery charging)

1 USB 2.0 Micro-B (for USB audio device)

2 RJ-45 (10/100/1000BASE-TX Mbps)

Wireless Technology:

Bluetooth® 4.2; Wi-Fi network connectivity: 2.4-2.4835 GHz (802.11b, 802.11g, 802.11n HT-20); 5.15-5.825 GHz (802.11a, 802.11n, HT-20, 802.11n HT-40)

User interface features

Languages: Arabic; Chinese; Czech; Danish; Dutch; English; French; German; Hungarian; Italian; Japanese; Korean; Norwegian; Polish; Portuguese; Romanian; Russian; Slovenian; Spanish; Swedish

Audio

Audio features:

Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression

Comfort noise generation

DTMF tone generation (RFC 2833 and in-band)

Low delay audio packet transmission

Adaptive jitter buffers

Microphone type: Three cardioid microphones

Frequency response (microphone): 100 Hz to 22 kHz

Sensitivity (speaker): 92 dB

Audio codecs: G.711 (A-law and μ -law); G.722; G.722.1; G.722.1C; G.729AB; G.719; Polycom® Siren™ 7; Siren™ 14; iLBC; OPUS

Other features

Special features: Unicode UTF-8 character support

Power supply

Power features: LAN IN: Built-in auto-sensing IEEE 802.3at, PoE Device (Class 4)

LAN OUT: Built-in auto-sensing IEEE 802.3af power sourcing equipment¹

Certifications

Certified collaboration software: Zoom; Open SIP

Environmental

Certifications and compliances: AS/NZS 60950-1; AS/NZS 62368-1-17; Australia -AS/NZ4268; Australia A&C Tick; CAN/CSA C22.2 No. 60950-1-03; CAN/CSA C22.2 No. 62368-1-14; CE Mark; CISPR22 Class B; EN 301 489-1, EN 301 489-3, EN 301 489-17; EN 61000-3-2; EN 61000-3-3; EN 62368-1; ETSI EN 300 328 v1.9.1; ETSI EN 300 330; ETSI EN 301 893 v1.7.1; FCC Part 15 (CFR 47) Class B; FCC Part 15.225; FCC Part 15.247; FCC Part 15.407; ICES-003 Class B; IEC 60950-1; IEC 62368-1; Japan Item (19); Japan Item (19)-3; Japan Item (19)-3-2; Japan MIC/VCCI Class B; NZ Telepermit; ROHS compliant; RSS 247 Issue 1; UL 60950-1; UL 62368-1

Operating humidity range: 5 to 95%

Operating temperature range: 0 to 40°C

Storage temperature range: -20 to 70 °C

Energy star certified: ENERGY STAR® certified

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Management

Management software:

Poly Zero Touch Provisioning
RealPresence Resource Manager (v. 10.1 or above) based provisioning
Polycom Device Management Service for Enterprise (PDMS-E)
Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management
SDP

Display features

On-screen virtual keyboard

Security

Security management:

802.1X Authentication and EAPOL Media encryption via SRTP
Digest authentication
Encrypted configuration files
HTTPS secure provisioning
Password login
Support for signed software executables
Support for URL syntax with password
Transport Layer Security (TLS)
Wi-Fi encryption: WEP, WPA-Personal, WPA2-Personal, WPA2-Enterprise with 802.1X (EAP-TLS, PEAP-MSCHAPv2)
FIPS 140-2 compliant cryptographic module

Headset and handset compatibility

Headset and handset compatibility:

Bluetooth® headset compatibility

Telephony and call handling features

Telephony and call handling features:

Bundled with Polycom UC Software: Corporate Directory
Access using LDAP
Call timer and call waiting
Call transfer, hold, divert (forward), park, pickup
Called, calling, connected party information
Distinctive incoming call treatment/call waiting
Do not disturb function
Local configurable digit map/dial plan
Local five-way audio conferencing
Shared call/bridged line appearance
Visual Conference Management
Up to 3 lines (maximum one Skype for Business and Microsoft Teams)
Daisy-chain up to four
One-touch speed dial, redial and meeting join

Network

Supported network protocols:

DHCP VLAN discovery
LLDP-MED for VLAN discovery
FTP/TFTP/HTTP/HTTPS server-based central provisioning
Manual or dynamic host configuration protocol (DHCP) network setup
QoS Support – IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP
Time and date synchronization using SNTP
Provisioning and call server redundancy support

VoIP features:

IETF SIP (RFC 3261 and companion RFCs)

Weight and dimensions

Product Primary Color: Black

Weight: 950 g

Product dimensions: 38.3 x 7.5 x 33.2 cm

Package weight: 300 g

Package dimensions: 48.3 x 11.5 x 39.4 cm

Master carton quantity: 5

Master carton dimension: 24.5 x 44 x 29.5 cm

Master carton weight: 13.26 kg

Cartons per layer: 4

Pallet (layers): 3

Cartons per pallet: 12

Products per layer: 20

Products per pallet: 60

Pallet weight: 357 kg

Pallet dimensions: 101.6 x 121.9 x 149 cm

UPC number: 197497506464

Product number: 849B4AA

Product name: Poly Trio C60 IP Conference Phone Full Radio and PoE-enabled

Warranty

Poly standard one-year limited warranty

Country of origin

Country of origin: Made in China or Mexico

What is in the box

Setup sheet
Console
Network (LAN) cable-CAT-5E
Cable wrap
Tactile overlay for improved accessibility

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