User Guide



Yoga 7 2-in-1 (14", 9), Yoga 7i 2-in-1 (14", 9), Yoga 7 2-in-1 (16", 9), and Yoga 7i 2-in-1 (16", 9)

Read this first

Before using this documentation and the product it supports, ensure that you read and understand the following:

- <u>Generic Safety and Compliance Notices</u>
- Safety and Warranty Guide
- Setup Guide

Second Edition (June 2025)

© Copyright Lenovo 2024, 2025.

LIMITED AND RESTRICTED RIGHTS NOTICE: If data or software is delivered pursuant to a General Services Administration "GSA" contract, use, reproduction, or disclosure is subject to restrictions set forth in Contract No. GS-35F-05925.

Contents

About this guide	. iii
Chapter 1. Meet your computer	. 1
Front	. 1
	. 1
	. 1
Camera	. 2
Camera shutter	. 2
Camera light	. 2
Screen	. 2
Base	. 3
Antennas	. 3
Speakers	. 3
Keyboard	. 3
Fingerprint sensor	. 4
Touchpad	. 4
Left	. 5
HDMI connector.	. 6
Multi-purpose USB Type-C connector	. 6
Charging light	. 6
Combo audio iack	. 6
Bight	. 7
Power light	. 8
Power button	. c
microSD card slot	. ເ
	. U . g
	. U 0
	. J
	. ອ 10
	10
	10
	10
Avoid constant body contact with specific hot	10
Features and specifications	12
Features and specifications	16
	10
	19
	19
Chapter 2. Get started with your	
computer.	21
Work with Windows	21
Windows help information	22
Lenovo Vantage and Lenovo PC Manager	22
	22
	23
	24

Lenovo Digital Pen (for selected models) . . . 24

Hotkeys		26
Dual-function keys without printed icons		28
Numeric keypad (for selected models)		28
Touch operations supported by Windows .		28
Chapter 3. Explore your computer		31
Intelligent features		31
Gesture Controls (Touch screen/Touchpad)		31
Super Resolution*		31
Eye Care Mode		31
Smart Noise Cancelling		31
Manage power		31
Rechargeable battery pack		31
Set power button behavior.		33
A power plan		33
System operation modes		33
Adjustable display refresh rate (for selected		
models)		34
Change settings in UEFI/BIOS setup utility		34
What is UEFI/BIOS setup utility		34
Open the UEFI/BIOS setup utility		34
Select boot devices		35
Change hotkey mode.		35
Enable or disable always-on		35
Set passwords in UEFI/BIOS setup utility		35
Password types		35
Set administrator password		36
Change or remove administrator password		36
Set user password	• •	36
Enable power-on password	• •	37
Set hard disk password	• •	37
Change or remove hard disk password	• •	37
Change of remove hard disk password	• •	57
Chapter 4. Help and support		38
Frequently asked questions		38
How do I partition my storage drive		38
What should I do if my computer stops		
responding.		38
What should I do if I spill liquid on the		
computer		38
Where can I get the latest device drivers and UEFI/BIOS		38
Why does my computer start automatically		
when I open the lid		38
Self-help resources		38
What is a CRU?		39
CRUs for your product model		40
Call Lenovo		41

Before you contact Lenovo		41
Lenovo Customer Support Center		41
Purchase additional services	•	42
Chapter 5. PC and accessibility.		43
Accessibility features of the PC hardware		43
USB connectors for connecting assistive		
technology devices		43
Keyboard accessibility		43
Biometric devices		44
Accessibility features of Windows 11		44
Configuring accessibility features in the		
Settings app		45
Narrator	•	45

Ap tra	pendi: dema	k B. rks.	No ⁻	tic	es	а	no	k	•				•	•	•	50
Ap for	pendix Lenov	x A. I vo ho	Fur otko	nct eys	io S	n ·	de	es	cr ·	ip	tio	on	IS	•		48
	Testing	docur	nen	tati	on	ac	ce	ssi	ibil	ity	•	·	•	•	•	47
	Access docum	ibility f entatio	eatı n .	ures	s of	้นร	ser									46
Acc	essible	user do	ocur	mer	ntat	ioi	n					•	•			46
	Sticky I	Keys.														46
	Adjustii and usi	ng text ng Ma	size gnifi	es, i ier	app	oly	ing	ga	hig	gh∙	-cc	ont	ras	st t	he	me, 45

About this guide

• This guide applies to Lenovo product model(s) listed below. Illustrations in this guide may look slightly different from your product model.

Model name	Machine type (MT)
Yoga 7 2-in-1 14AHP9	83DK
Yoga 7 2-in-1 14IML9	83DJ
Yoga 7 2-in-1 16AHP9	83DM
Yoga 7 2-in-1 16IML9	83DL

- For further compliance information, refer to the *Generic Safety and Compliance Notices* at https://pcsupport.lenovo.com/docs/generic_notices.
- This guide may contain information about accessories, features, and software that are not available on all models.
- This guide contains instructions that are based on the Windows operating system. These instructions are not applicable if you install and use other operating systems.
- Microsoft[®] makes periodic feature changes to the Windows[®] operating system through Windows Update. As a result, the operating system related instructions may become outdated. Refer to Microsoft resources for the latest information.
- The content of the guide is subject to change without notice. To obtain the latest version, go to https://support.lenovo.com.

Chapter 1. Meet your computer

Front



No.	Description
1	Microphones
2	Infrared LED
3	Camera
4	Camera shutter
5	Camera light
6	Screen

Microphones

The microphones are the PC's built-in sound input devices. They capture your voice and ambient sound and convert them into digital form. Microphones are essential components when you use your PC for video conferencing or voice recording.

Infrared LED

The infrared LED generates and emits near-infrared waves that are received and used by a camera (or a dedicated infrared camera) for facial recognition.

Camera

The built-in camera captures visible light and converts it to digital signals. It is used for video recording and video conferencing.

This camera also receives near-infrared waves emitted by an infrared LED and reflected by a human face, so it can also be used for facial recognition.

Camera shutter

The camera shutter is a sliding cap that you can move to block the camera lens.

Note: The camera shutter is designed for privacy protection. When the camera lens is blocked, the camera function is disabled.

Camera light

The camera light indicates whether the camera is activated.

Table 1. Camera light statuses and descriptions

Camera light status	Description
On	The camera is activated.
Off	The camera is not activated.

Screen

The screen of the built-in display is the area where text, graphics, and videos are displayed.

Select models have touch-enabled screens, which allows you to intuitively interact with your PC by touching buttons, icons, and menu commands displayed on the screen. Touch-enabled screens also support multi-finger gestures.

Base



No.	Description
1	Antennas
2	Speakers
3	Keyboard
4	Fingerprint sensor
5	Touchpad

Antennas

The antennas transmit and receive radio waves to allow data to be transferred between your PC and a Wi-Fi[®] network device or a Bluetooth device.

Note: The antennas are hidden inside the PC.

Speakers

The speakers are the PC's built-in sound output devices.

Keyboard

The keyboard is the PC's built-in input device for typing characters. It also includes keys that can make you more productive when interacting with the PC, apps, and the Windows operating system.

Table 2. Productivity keys

Кеу	Location on the keyboard	Function
Function keys (F1 through F12)	In the top row	Executing predefined commands or functions for selected apps
Hotkeys	In the top row	Changing some of the PC's frequently used settingsOpening an app or a Windows gadget
Fn key	In the lower-left corner	 Toggling the functions of dual-function keys Used with several letter keys to change some of the PC's frequently used settings
Windows key	In the lower-left corner	Used with certain keys to change some frequently used Windows settings

Hotkeys share keys with function keys. To toggle the functions for these keys, hold down the Fn key or turn on the FnLock switch.

Note: Keyboard layout varies by language and geographical location. The keyboard on your PC may look slightly different from the product illustrations of this publication.

Related topics

"Hotkeys" on page 26

Appendix A "Function descriptions for Lenovo hotkeys" on page 48

Fingerprint sensor

The fingerprint sensor scans your finger to unlock your PC or verify your identity.

Note: You need to enroll one or more fingerprints before using them for identity verification. On a Windows PC, go to **Settings** \rightarrow **Accounts** \rightarrow **Sign-in options** to enroll your fingerprints.

Touchpad

The touchpad is the PC's built-in pointing device, which provides the basic functionality of an external mouse. Slide your finger on the touchpad to move the pointer on the screen and tap or double-tap to select or execute a screen item.

The touchpad also supports Windows multi-finger gestures, which provide shortcuts to frequently used apps and functions.

Left

Yoga 7 2-in-1 14AHP9 and Yoga 7 2-in-1 16AHP9



Yoga 7 2-in-1 14IML9 and Yoga 7 2-in-1 16IML9



No.	Description
1	HDMI [™] connector
2	Multi-purpose USB Type-C [®] connector
3	Charging light
4	Multi-purpose USB Type-C connector
5	Combo audio jack

Note: Use the included power adapter and the USB Type-C connector (2) to supply power to the PC.

HDMI connector

The HDMI connector is used to connect an external display device, such as a television, a projector, or a monitor.

Multi-purpose USB Type-C connector

This multi-purpose USB Type-C connector is used to connect:

- Storage or peripheral devices that follow the universal serial bus (USB) specification for data transfer and device interconnection
- Display devices

Note: When connecting display devices, you need to use appropriate cables and adapters (if needed) according to the connection capabilities of the display device.

• Thunderbolt[™]-enabled docks or devices (for the connectors with *f*)

Charging light

The charging light indicates whether the PC is plugged into an electrical outlet. When the PC is plugged into an electrical outlet, the color of the light indicates whether the battery is fully charged (or will shortly be fully charged).

Light status	Plugged in?	Battery charge level
Off	No	/
On, amber	Yes	1%–90%
On, white	Yes	91%–100%

Table 3. Charging light statuses and descriptions

Combo audio jack

The combo audio jack is used to connect single-plug headsets, headphones, or external speakers.

Right

Yoga 7 2-in-1 14AHP9 and Yoga 7 2-in-1 14IML9



Yoga 7 2-in-1 16AHP9 and Yoga 7 2-in-1 16IML9



No.	Description
1	Power light
2	Power button
3	microSD card slot
4	USB Standard-A connector (always-on connector)
5	USB Standard-A connector

Power light

The power light indicates the current power state of the PC: whether it is powered on, powered off, in sleep mode, or in hibernation mode.

When the PC is powered on, this light can also indicate low battery by blinking rapidly.

Table 4. Power light status and description

Light status	Power state	Battery charge level
White (solid on)	Powered on	21%–100%
White (blinking rapidly)	Powered on	1%–20%
White (blinking slowly)	In sleep mode	/
Off	Powered off or in hibernation mode	/

Power button

Press the power button to turn on your PC.

Note: By default, on a Windows PC, pressing the power button when the PC is turned on will put the PC into sleep mode.

microSD card slot

The microSD card slot is used to insert a microSD, microSDHC, or microSDXC memory card to transfer data between the memory card and your PC.

USB Standard-A connector

The USB Standard-A connector is used to connect storage or peripheral devices that follow the universal serial bus (USB) specification for data transfer and device interconnection.

Always-on connector

A USB connector with a battery icon () supports the always-on function. The PC can supply power to a USB device connected to this type of connector even when the PC is powered off, in sleep mode, or in hibernation mode.

The always-on function can be turned on and off in:

- The PC's firmware setup utility, or
- Lenovo Vantage or Lenovo PC Manager

Rear



No.	Description
1	Air vents (outlet)

Air vents (outlet)

The air vents allow hot air to be discharged out of the PC.

Important: When the PC is operating, do not place it on a bed, sofa, carpet, or other flexible surfaces. Otherwise, the air vents will be blocked and the PC may overheat, reducing performance or causing the PC to be unresponsive or even shut down.

Bottom



No.	Description
1	Air vents (intake)
2	Novo button hole

Air vents (intake)

The air vents allow air to be sucked inside of the PC to cool the internal components.

Important: When the PC is operating, do not place it on a bed, sofa, carpet, or other flexible surfaces. Otherwise, the air vents will be blocked and the PC may overheat, reducing performance or causing the PC to be unresponsive or even shut down.

Novo button hole

When the PC is powered off, you can press the Novo button to display the Novo button menu. From the menu, you can then choose to:

- Open the firmware setup utility
- Display the boot device selection menu
- Display the Windows advanced startup options page

Note: The Novo button is rarely used during normal PC operations. To prevent users from accidentally pressing it, the Novo button is placed in a recessed hole. You can use a straightened paper clip to press this button.

Avoid constant body contact with specific hot sections

CAUTION:

When the computer is operating, it should be placed on a hard and flat surface with its bottom area not in contact with user's bare skin. Under normal operating conditions, the temperature of the bottom surface will remain within an acceptable range as defined in *IEC* 62368-1, but such temperatures can still be high enough to cause discomfort or harm to the user if directly touched for

over one minute at a time. As such, it is recommended that users avoid prolonged direct contact with the bottom of the computer.

Note: Some Lenovo computers include a display that can be rotated 360 degrees. When those products are used as a tablet computer, the temperatures of all the accessible parts are within an acceptable range as defined in *IEC 62368-1*.

Features and specifications

Yoga 7 2-in-1 14AHP9 and Yoga 7 2-in-1 14IML9

Dimensions

Item	Value or specification
Width	317.72 mm (12.51 inches)
Depth	222.13 mm (8.75 inches)
Thickness	Thinnest: 16.64 mm (0.66 inches)Thickest: 18.19 mm (0.72 inches)

ac power adapter

Item	Value or specification
Input	100 V ac-240 V ac, 50 Hz-60 Hz
Output	20 V dc, 3.25 A
Power	65 W

Battery pack

Item	Value or specification
Capacity	71 Wh Note: The battery capacity is the typical or average capacity as measured in a specific test environment. Capacities measured in other environments may differ but are no lower than the rated capacity (see product label).
Number of cells	4

Memory

Item	Value or specification
Туре	 Low-Power Double Data Rate 5X (LPDDR5X), or Low-Power Double Data Rate 5 (LPDDR5)
Number of physical slots	0

Mass storage device

Item	Value or specification
Туре	Solid-state drive
Slot type	M.2 (2242)
Interface	PCle Gen4
Number of slots	1

Screen

Item	Value or specification
Size	355.6 mm (14 inches)
Display resolution	 1920 × 1200 pixels (WUXGA model), or 2880 × 1800 pixels (WQXGA+ model)
Supported refresh rate	 60 Hz, or 120 Hz

Keyboard

Item	Value or specification
Backlight color	White
Shortcut keys	Function keysHotkeys
Modifier keys	 Alt key Ctrl key Shift key Windows key Fn key

Connectors and slots

Item	Value or specification
Combo audio jack	Diameter: 3.5 mm
	Supported plugs:
	– 3–pole, TRS
	 4-pole, TRRS (CTIA and OMTP)
HDMI connector	Supported signaling protocol: Transition minimized differential signaling (TMDS)
Memory card slot	Supported card types:
	microSD card
	microSDHC card
	microSDXC card
Power connector	Input:
	Direct current
	• 20 V

Item	Value or specification
USB Standard-A connector	Quantity: 1Maximum power output:
	– 5V, 1.5A
	Supported signaling protocols:
	– USB 2.0 480 Mbps
	 SuperSpeed USB 5 Gbps
Multi-purpose USB Type-C	Yoga 7 2-in-1 14AHP9
connector	Quantity: 2
	Maximum power output: 5 V, 3 A
	Maximum power input: 65 W
	Supported signaling protocols:
	– USB 2.0 480 Mbps
	 SuperSpeed USB 5 Gbps
	 SuperSpeed USB 10 Gbps
	 SuperSpeed USB 20 Gbps
	 SuperSpeed USB 40 Gbps (for USB4[®] port only)
	 DisplayPort[™] Alt Mode (DisplayPort 1.4a compliant)
	- USB Power Delivery (for port with ウ next to it only)
	Yoga 7 2-in-1 14IML9
	Quantity: 2
	Maximum power output: 5 V, 3 A
	Maximum power input: 65 W
	Supported signaling protocols:
	– USB 2.0 480 Mbps
	 SuperSpeed USB 5 Gbps
	 SuperSpeed USB 10 Gbps
	 SuperSpeed USB 20 Gbps
	 SuperSpeed USB 40 Gbps
	 Thunderbolt 4 41.25 Gbps
	 DisplayPort Alt Mode (DisplayPort 2.1 compliant)
	– USB Power Delivery
	Note: Data rates and performance ratings are dependent on connected devices and cables if they are used. For DisplayPort connection through a USB Type-C connector, the listed maximum output capacity is only available on external displays with a DisplayPort, a Mini DisplayPort, or a USB Type-C connector that supports DisplayPort Alternate Mode. For connections using a converter or an adapter, the actual output resolution may be lower.

Security

Item	Value or specification
Fingerprint reader	Location: Palm rest
UEFI/BIOS passwords	Administrator password
	User password
	Master hard disk password
	User hard disk password

Network

Item	Value or specification
Wi-Fi	• Wi-Fi 6E, or
	• Wi-Fi 6
Bluetooth	Bluetooth 5.2

Features and specifications

Yoga 7 2-in-1 16AHP9 and Yoga 7 2-in-1 16IML9

Dimensions

Item	Value or specification
Width	361.79 mm (14.24 inches)
Depth	249.95 mm (9.84 inches)
Thickness	Thinnest: 16.99 mm (0.69 inches)Thickest: 18.99 mm (0.75 inches)

ac power adapter

Item	Value or specification
Input	100 V ac-240 V ac, 50 Hz-60 Hz
Output	20 V dc, 3.25 A
Power	65 W

Battery pack

Item	Value or specification
Capacity	71 Wh Note: The battery capacity is the typical or average capacity as measured in a specific test environment. Capacities measured in other environments may differ but are no lower than the rated capacity (see product label).
Number of cells	4

Memory

Item	Value or specification
Туре	LPDDR5X, orLPDDR5
Number of physical slots	0

Mass storage device

Item	Value or specification
Туре	Solid-state drive
Slot type	M.2 (2242)
Interface	PCIe Gen4
Number of slots	1

Screen

Item	Value or specification
Size	406.4 mm (16 inches)
Display resolution	1920 × 1200 pixels (WUXGA model)
Supported refresh rate	60 Hz

Keyboard

Item	Value or specification
Backlight color	White
Shortcut keys	Function keysHotkeys
Modifier keys	 Alt key Ctrl key Shift key Windows key Fn key
Special keys or key group	Numeric keypad

Connectors and slots

Item	Value or specification
Combo audio jack	 Diameter: 3.5 mm Supported plugs: 3-pole, TRS 4-pole, TRRS (CTIA and OMTP)
HDMI connector	Supported signaling protocol: Transition minimized differential signaling (TMDS)
Memory card slot	Supported card types: • microSD card • microSDHC card • microSDXC card
Power connector	Input: • Direct current • 20 V

Item	Value or specification
USB Standard-A connector	Quantity: 2 Maximum power output:
	= 5 V, 0.9 A
	 Supported signaling protocols:
	LISE 2.0.480 Mbpc
	- SuperSpeed LISB 5 Gbps
Multi-purpose USB Type-C connector	Yoga 7 2-IN-1 T6AHP9
	Quantity: 2
	Maximum power output: 5 V, 3 A
	Maximum power input: 65 W
	Supported signaling protocols:
	- USB 2.0 480 Mbps
	- SuperSpeed USB 5 Gbps
	 SuperSpeed USB 10 Gbps
	 DisplayPort Alt Mode (DisplayPort 1.4a compliant)
	 USB Power Delivery (for port with
	Yoga 7 2-in-1 16IML9
	Quantity: 2
	Maximum power output: 5 V, 3 A
	Maximum power input: 65 W
	Supported signaling protocols:
	– USB 2.0 480 Mbps
	 SuperSpeed USB 5 Gbps
	 SuperSpeed USB 10 Gbps
	 SuperSpeed USB 20 Gbps
	 SuperSpeed USB 40 Gbps
	 Thunderbolt 4 41.25 Gbps
	 DisplayPort Alt Mode (DisplayPort 2.1 compliant)
	– USB Power Delivery
	Note: Data rates and performance ratings are dependent on connected devices and cables if they are used. For DisplayPort connection through a USB Type-C connector, the listed maximum output capacity is only available on external displays with a DisplayPort, a Mini DisplayPort, or a USB Type-C connector that supports DisplayPort Alternate Mode. For connections using a converter or an adapter, the actual output resolution may be lower.

Security

Item	Value or specification
Fingerprint reader	Location: Palm rest
UEFI/BIOS passwords	Administrator password
	User password
	Master hard disk password
	User hard disk password

Network

Item	Value or specification
Wi-Fi	• Wi-Fi 6E, or
	• Wi-Fi 6
Bluetooth	Bluetooth 5.2

Statement on USB transfer rate

Depending on many factors such as the processing capability of the host and peripheral devices, file attributes, and other factors related to system configuration and operating environments, the actual transfer rate using the various USB connectors on this device will vary and will be slower than the data rate listed below for each corresponding device.

USB device	Data rate (Gbit/s)
USB 3.2 Gen 1	5
USB 3.2 Gen 2	10
USB4 Gen 2 × 2	20
USB4 Gen 3 × 2	40

Operating environment

Maximum altitude (without pressurization)

3048 m (10 000 ft)

Temperature

- At altitudes up to 2438 m (8000 ft)
 - Operating: 5°C to 35°C (41°F to 95°F)
 - Storage: 5°C to 43°C (41°F to 109°F)
- At altitudes above 2438 m (8000 ft)
 - Maximum temperature when operating under the unpressurized condition: 31.3°C (88°F)

Note: When you charge the battery, its temperature must be no lower than 10°C (50°F).

Relative humidity

• Operating: 8% to 95% at wet-bulb temperature 23°C (73°F)

• Storage: 5% to 95% at wet-bulb temperature 27°C (81°F)

Chapter 2. Get started with your computer

Work with Windows

The following table contains Windows frequently used settings. You can learn the basics and start working with Windows right away.

To configure settings, type the corresponding keywords in the Windows search box and select the best match. Follow the on-screen instructions to customize settings.

Table 5. Basic s	settings
------------------	----------

Functions	Descriptions	Search by keywords
Control Panel	View or change Windows settings, including hardware and software setup and configuration.	Control Panel
Connect to Wi-Fi networks	For models with a wireless LAN module, you can connect your computer to a Wi-Fi network. Click the network icon in the Windows notification area, and then select a network for connection. Note: The wireless LAN module on your computer may support different standards. For some countries or regions, use of 802.11ax may be disabled according to local regulations.	Wi-Fi
Connect to wired networks	For models with an Ethernet connector, you can use an Ethernet cable to connect your computer to a wired network.	Ethernet
Airplane mode	Airplane mode is a convenient setting to turn all wireless communications of your computer on and off. You may need to turn it on when boarding an airplane.	Airplane mode
Night light mode	Night light is a switch in Windows that you can turn on and off. When it is turned on, your screen shows warmer colors and the amount of emitted blue light is reduced. Enabling night light reduces the chances of developing eye fatigue or eye strain. Note: For more guidance on reducing eye fatigue or eye strain, go to <u>https://www.lenovo.com/us/en/compliance/visual-fatigue</u> .	Night light
Adjust color temperature	If night light mode is turned on, you can adjust the color temperature of the screen. Note: Selected Lenovo computers are low blue light certified using night light mode and color temperature settings available in the pre-installed operating system. These computers are tested with night light turned on and color temperature set to 48 or greater.	Night light
Windows Update	Microsoft periodically releases feature and security updates to the Windows operating system. Updates that are applicable to your Windows version are downloaded automatically when your computer is connected to the Internet. When updates are downloaded, you are prompted to restart the computer to install these updates. You can also manually check if there are available updates for the installed version of Windows. Attention: Only use Windows Update to download and install updates. Updates downloaded from other sources may include security risks.	Windows Update

T	able	6.	Optional	settings
,	abic	υ.	optional	Settings

Functions	Descriptions	Search by keywords
Set up face recognition	For models with a Windows Hello-compatible infrared camera, you can set up face recognition to sign in with your face.	Sign-in options
Enroll your fingerprint	For models with a fingerprint reader, you can enroll your fingerprint for Windows sign-in.	Sign-in options
Touch keyboard	In stand, tent, or tablet mode, the physical keyboard of your computer is disabled to prevent inadvertent typing. In these three modes, Windows touch keyboard is automatically displayed when text input is required. If not,	Touch keyboard
	select the touch keyboard icon (i in the Windows notification area.	
Tablet mode	Windows provides a tablet mode that makes touch operations more user- friendly. When rotating your computer screen to switch to tablet, stand, or tent mode, you will be prompted to switch to Windows tablet mode. You can also select the tablet mode icon in the Windows notification area to turn on or off Windows tablet mode manually.	Tablet mode
Screen rotation lock	In stand, tent, or tablet mode, auto rotation is turned on so that the orientation of the screen changes based on how you place or hold the computer. To keep the screen in a fixed orientation, you can select the rotation lock icon in the Windows notification area to turn on rotation lock. Note: Rotation lock is disabled in notebook mode.	_

Windows help information

If the on-screen instructions cannot solve your problem, refer to the following to get the online Windows help information.

- Type Get Help or Tips in the Windows search box and then press Enter. When the app opens, type the problem description and select the matched result.
- Visit Microsoft Support Web site: <u>https://support.microsoft.com</u>. Enter what you are looking for in the search box and get search results.

Lenovo Vantage and Lenovo PC Manager

They are apps developed by Lenovo. Using one of them, you can:

- · View product information and system status
- Manage and change device settings
- · Check for and perform system updates

Note: This feature is only available on Lenovo Vantage. In Lenovo PC Manager, you can check for and perform driver updates.

Depending on the country or region in which your computer is purchased, one of the apps may be preinstalled on your computer. To open it, type its name in the Windows Search box and select the matched result. If neither of the apps is pre-installed, you may install one on your own. Lenovo Vantage is available for download free of charge from the Microsoft Store.

Note: App features are subject to change with updates and specific features may not be available on all Lenovo products.

Yoga modes

The screen of your computer can open up to an angle of 360 degrees, enabling you to use your computer for different purposes.





Note: Product illustrations in this section are used to demonstrate features that are supported by a range of Lenovo products. It is normal that they may look different from your product model.

Interact with your computer

Lenovo Digital Pen (for selected models)

Selected models are equipped with Lenovo Digital Pen. The pen is not waterproof. Keep the pen away from water and excessive moisture. To purchase Lenovo Digital Pen, go to <u>https://www.lenovo.com/accessories</u>.

Before first use

An insulation pad may be included in the Lenovo Digital Pen to prevent capacity loss during shipping. The first time you use the pen, check and remove the insulation pad.



Figure 1. Remove the insulation pad

Check the pen's battery status

Step 1. Tap the pen tip on the computer screen.

Note: Always tap the pen tip on the screen before viewing the pen's battery status. Otherwise, the reading as shown in Lenovo Pen Settings is not accurate.

- Step 2. Open Lenovo Pen Settings. A battery icon is displayed in the upper right corner.
- Step 3. Move the mouse pointer on top of the battery icon to view the charge reading.

If the remaining battery power of the pen is low, replace the battery.

Use Lenovo Digital Pen



Figure 2. Lenovo Digital Pen – overview

1. Pen tip	Write or draw on the touch screen.
2. Bottom barrel button*	To erase text or drawings, hold the button to erase the object in supported applications.
3. Top barrel button*	To right-click, hold the button and tap the screen in supported applications.
4. Pen cap	Unscrew the pen cap to install or replace a battery.

* The default function of each button may vary in different applications.

Install the AAAA battery

Lenovo Digital Pen uses AAAA battery. The AAAA battery may or may not ship with the pen.



Note: Make sure the positive (+) end of the battery pointing toward the pen tip.

Set Lenovo Digital Pen

You can configure the Lenovo Digital Pen settings in Windows Settings and Lenovo Pen Settings.

• Windows Settings: Type Pen & Windows Ink settings in the Windows search box and press Enter.

Under Pen & Windows Ink, you can configure the following settings as desired:

- Show or hide pen cursor.
- Set the font size and family for handwriting.
- Improve handwriting recognition for some languages.
- Lenovo Pen Settings: Enter *Lenovo Pen Settings* in the Windows search box, and then select the matched result to set the pen. From Lenovo Pen Settings, you can configure the following settings as desired:
 - View the battery status of the pen.
 - Change the functions of the pen buttons.
 - Enable or disable near-screen click for pen buttons when the pen tip is placed within 1 cm from the computer screen.
 - Set one pen button as the radial menu and launch a virtual control dial for quickly accessing or managing your daily work.
 - Set the sensitivity of the pen tip.

Note: After you enable the near-screen click function, the pen buttons work as mouse buttons.

Hotkeys

Look at the top row of the keyboard of your Lenovo computer and you'll find keys with printed icons. These keys are called hotkeys and they provide shortcuts to functions that you'll use frequently. The function that each hotkey provides is denoted by the icon printed on the key.

Hotkeys share keys with function keys (F1–F12) and other keys. Depending on the FnLock setting, you use hotkey functions by pressing the key directly or in combination with the Fn key.

Note: The FnLock switch does not apply to hotkeys not found in the first row of the keyboard. To use these hotkeys, always hold down the Fn key while pressing the key.



Figure 3. Location of the Fn key

Related topics

Appendix A "Function descriptions for Lenovo hotkeys" on page 48

The FnLock switch

The FnLock is an electronic switch that affects how you use hotkey functions. To turn it on and off, press Fn + Esc.

Note: The Esc key is in the upper left corner of the keyboard. It has an LED that indicates the status of the FnLock switch.



Figure 4. Locations of the FnLock key and the Fn key

A Lenovo keyboard usually contains hotkeys in the top row. These hotkeys share keys with the function keys (F1–F12) and other keys. For these dual-function keys, the icons or characters denoting the primary functions are printed on top of the icons and characters denoting the secondary functions.

- A: an icon or character denoting the primary function
- B: an icon or character denoting the secondary function



Figure 5. The layout of a dual-function key

Table 7. FnLock and dual-function keys

FnLock (Esc) LED	FnLock status	Pressing the hotkey alone	Pressing the hotkey while holding down the Fn key
Off	Disabled	Primary function	Secondary function
On	Enabled	Secondary function	Primary function

Dual-function keys without printed icons

Some dual-function keys share keys with letter keys and numeric keys. Such keys do not have a dedicated printed icon. The following table lists the hidden functions of these keys.

Key combination	Hidden function
Fn + M	Enable/disable the touchpad
Fn + N	Show device information.
Fn + Q	Switch among different operation modes.
Fn + R*	Change the display refresh rate.

* for selected models

Numeric keypad (for selected models)

Some Lenovo computers include a dedicated numeric keypad on the far right of the keyboard. The keypad is used for entering numbers and operators quickly.

Press the **NumLock** key to enable or disable the numeric keypad.

Touch operations supported by Windows

For computers with a touch-enabled screen, you can touch the screen directly with your fingers and interact with your computer in a more natural way. The following table lists frequently used touch operations that are supported by the Windows operating system.





The Windows operating system also supports 3- and 4-finger gestures on the screen and the touchpad. You can set them up in **Settings** \rightarrow **Bluetooth & devices**.

Chapter 3. Explore your computer

Intelligent features

Your computer may be pre-installed with one of Lenovo Vantage or Lenovo PC Manager but not both. Most features described here can be enabled or disabled in one of these apps. Other features may be enabled in a standalone app.

Notes:

- Software features are subject to change. Please refer to your actual product.
- You may need to complete online updates to the apps for the features to take effect.

Gesture Controls (Touch screen/Touchpad)

When watching videos in full screen mode, you can conveniently control the volume and adjust the screen brightness through intuitive gestures on the touchpad or touch screen (for selected models).

Note: This feature does not support all video players and may conflict with similar third-party gesture functions.

Super Resolution*

By utilizing the capabilities and potentials of Intel processors, Super Resolution helps you play videos with a higher resolution than the original. It works especially well in cases where the source video has poor resolution.

For most players, Super Resolution can be enabled or disabled in Lenovo Vantage or Lenovo PC Manager, but for some specific players, you might need to enable this feature manually.

Eye Care Mode

Eye Care Mode intelligently adjusts the color temperature of the screen and can reduce the chances of developing eye fatigue or eye strain.

Smart Noise Cancelling

By filtering the input and output environments, Smart Noise Cancelling helps you reduce noise and optimize the call effect in different scenarios.

* for Yoga 7 2-in-1 14IML9 and Yoga 7 2-in-1 16IML9

Manage power

Use the information in this section to achieve the best balance between performance and power efficiency.

Rechargeable battery pack

Your computer includes a built-in, rechargeable battery pack that makes mobile computing a reality. When the computer is plugged into an electrical outlet, the battery charges. If you use the computer when you don't have access to an electrical outlet, the battery discharges to supply electricity that the computer system requires for operation.

You can charge the battery any time you want. The battery packs of Lenovo computers support multiple charging modes that are suitable for different power usage habits. You can switch the battery's active charging mode in Lenovo Vantage or Lenovo PC Manager.

Battery charging is also affected by its temperature. The recommended temperature range for charging the battery is between 10°C (50°F) and 35°C (95°F).

Note:

You can check the battery temperature in Lenovo Vantage.

To maximize the life of the battery, once the battery is fully charged, it must discharge to 94% or lower before it will be allowed to recharge again.

Normal mode

Normal mode is the most basic charging mode. In normal mode, it typically takes 2 to 4 hours for the battery to charge from 0% to 100%.

Rapid charge mode

If you want the battery to be charged faster than in normal mode, switch the battery charging to rapid charge mode. The following table lists the typical time needed for batteries in rapid charge mode to be charged to 80% and 100% respectively.

Table 8.	Reference c	harge time	for batteries	in rapid	charge mod	е
----------	-------------	------------	---------------	----------	------------	---

Mode	Time needed to charge from 0% to 80%	Time needed to charge from 0% to 100%	
Rapid charge	Less than 1 hour	Less than 2 hours	

Conservation mode

If your computer is constantly plugged into an electrical outlet, consider switching the battery charging to conservation mode. In conservation mode, the battery will not be fully charged. Instead, the battery's charge will be kept within 75%–80%. This is beneficial to the long-term health of the battery.

Note: If you want the battery to be fully charged before bringing the computer to work, disable conservation mode by switching the battery charging to normal or rapid charge mode.

Overnight battery charging mode

Some people follow a regular pattern when using their computers. They finish their workday with the computer at a low battery charge level. They plug in their computers at night and need the battery to be fully charged the next morning so they can unplug the computer and bring it to work. These activities happen at approximately the same time each day. If this sounds like you, consider enabling overnight battery charging mode for the battery.

Overnight battery charging mode affects battery charging during the night hours, the time when you're usually asleep. When it is enabled, the computer regularly adapts its charging behavior based on observation of when you plug in the computer at night and unplug it in the morning. During the nighttime, the battery is charged to a particular range and is kept within that range for an extended period, before being further charged to 100%. Overnight battery charging mode ensures safe charging during the night and is beneficial to the long-term health of the battery.

Note: With overnight battery charging mode enabled, if you break your routine one day by unplugging the computer much earlier than usual in the morning, you may find that the battery is not fully charged.

If the battery pack of your computer supports overnight battery charging mode, it can be enabled in Lenovo Vantage or Lenovo PC Manager.

Recover full battery capacity

If your computer is constantly plugged in to an electrical outlet and the battery rarely discharges, the battery may not be charged to its full capacity even if the battery meter reports 100% charge. You can recover the battery's full charging potential simply by discharging and re-charging the battery.

- Step 1. Unplug the computer and use it until the battery charge drops below 20%.
- Step 2. Plug in the computer and charge the battery to 100%.

Set power button behavior

By default, pressing the power button puts the computer to sleep mode. However, you can change the power button behavior in Windows Control Panel.

- Step 1. Type Control Panel in the Windows search box and then press Enter. Open the control panel and view by large or small icons.
- Step 2. Select the power options and then click to choose what the power button does.

A power plan

A power plan is a collection of power-saving settings made available by an operating system. With a power plan, you can set idle time-outs for different hardware components to enter a low-power state. The default power plan and some of its idle time-out settings are listed below for computer models pre-installed with Windows.

The listed settings are active when the computer is connected to an electrical outlet. If your computer includes a built-in battery pack, a different collection of time-out settings is set to take effect when the computer is operating on battery power.

- Default power plan: Balanced
- Turn off the display: after 5 minutes
- Put the computer to sleep: after 5 minutes

Note: To wake the computer from the sleep state, press the power button or any key on the keyboard.

Change or customize a power plan

This operation is applicable to computers with pre-installed Windows.

- Step 1. Type power plan in the Windows search box and then press Enter.
- Step 2. Customize a power plan of your preference.

System operation modes

Lenovo has preset several modes in which your computer can operate. The maximum attainable performance, power consumption, and speed limit for the heat sink fan vary among the different operation modes. Consider the following conditions when you want to switch operation modes.

- The environment where you use your computer, and
- The tasks running on your computer

You can switch the operation mode in the pre-installed app Lenovo Vantage or Lenovo PC Manager. As a shortcut, you can also use the key combination Fn + Q. Three modes are usually available for most Lenovo computers. The following table lists the operation modes and the recommended conditions for each mode.

Note: The operation modes listed in the table are descriptive and may not be the same as those displayed by the app.

Operation mode	Recommended conditions
High Performance • Your computer is plugged into an electrical outlet.	
	You want the best performance, and
	You don't care if the fan makes a little noise.
Auto (Balance)	You plan to frequently switch between different computer tasks over a period of time.
Power Saving (Quiet)	Your computer is operating on battery power, orYou want the computer to be as quiet as possible.

Table 9. Operation modes and their recommended usage conditions

Note: In Auto (Balance) mode, the computer dynamically switches between High Performance mode and Power Saving (Quiet) mode depending on the tasks running on the computer.

Adjustable display refresh rate (for selected models)

Your eyes might not notice it but the content displayed on the computer screen refreshes constantly. Display refresh rate refers to the number of times per second the screen content refreshes itself and is measured in hertz (Hz).

A refresh rate of 60 Hz is adequate for most situations and is energy efficient. However, when viewing videos or playing video games, a higher refresh rate usually provides a smoother viewing experience.

The displays of some Lenovo computers support dual refresh rates. For such a computer, you can manually switch its display to work at either the higher or lower refresh rate. For Windows operation systems, the manual settings are usually found in **Settings** \rightarrow **System** \rightarrow **Display**. As a shortcut, you can also use the key combination Fn + R to switch the display refresh rate.

Note: Not all displays support dual refresh rates. If you cannot find settings to change the display refresh rate, the refresh rate of the display might be fixed or cannot be manually changed.

Change settings in UEFI/BIOS setup utility

This section introduces what UEFI/BIOS is and the operations you can perform in its setup utility.

What is UEFI/BIOS setup utility

UEFI/BIOS is the first program that runs when a computer starts. UEFI/BIOS initializes hardware components and loads the operating system and other programs. Your computer may include a setup program (setup utility) with which you can change certain UEFI/BIOS settings.

Open the UEFI/BIOS setup utility

- Step 1. Turn on or restart the computer.
- Step 2. When the Lenovo logo appears on the screen, press F2 repeatedly. Or enter Novo Button menu.
- Step 3. Select UEFI/BIOS Setup.

Select boot devices

Normally, the computer starts with a boot manager loaded from the secondary storage device of the computer. Occasionally, you may need to start the computer with a program or boot manager loaded from another device or a network location. After the system firmware initializes all devices, you can press an interruption key to display the boot menu and select a desired boot device.

- Step 1. Turn on or restart the computer.
- Step 2. Press F12.
- Step 3. From the boot device menu, select a boot device to start the computer.

You can make a permanent change on boot devices in the UEFI/BIOS setup utility. Select the **Boot** menu; in the **EFI** section, select the desired boot device and move it to the top of the device list. Save changes and exit the setup utility for the change to take effect.

Change hotkey mode

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select Configuration → Hotkey Mode and press Enter.
- Step 3. Change the setting to **Disabled** or **Enabled**.
- Step 4. Select Exit → Exit Saving Changes.

Enable or disable always-on

For some Lenovo computers with always-on connectors, the always-on function can be enabled or disabled in the UEFI/BIOS setup utility.

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select Configuration → Always On USB and press Enter.
- Step 3. Change the setting to **Disabled** or **Enabled**.
- Step 4. Select $\mathbf{Exit} \rightarrow \mathbf{Exit}$ Saving Changes.

Set passwords in UEFI/BIOS setup utility

This section introduces the types of passwords that you can set in the UEFI (Unified Extensible Firmware Interface) or BIOS (Basic Input/Output System) setup utility.

Password types

You can set various types of passwords in the UEFI/BIOS setup utility.

Password type	Pre-requisite	Usage
Administrator password	No	You must enter it to start the setup utility.
User password	The administrator password must be set.	You can use the user password to start the setup utility.
Master hard disk password	No	You must enter it to start the operating system.
User hard disk password	The master hard disk password must be set.	You can use the user hard disk password to start the operating system.

Notes:

- All passwords set in the setup utility consist of alphanumeric characters only.
- If you start the setup utility using the user password, you can only change a few settings.

Set administrator password

You set the administrator password to prevent unauthorized access to the UEFI/BIOS setup utility.

Attention: If you forget the administrator password, a Lenovo authorized service personnel cannot reset your password. You must take your computer to a Lenovo authorized service personnel to have the system board replaced. Proof of purchase is required and a fee will be charged for parts and service.

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select Security → Set Administrator Password and press Enter.
- Step 3. Enter a password string that contains only letters and numbers and then press Enter.
- Step 4. Enter the password again and press Enter.

Step 5. Select Exit \rightarrow Exit Saving Changes.

Next time you start the computer, you must enter the administrator password to open the setup utility. If **Power on Password** is enabled, you must enter the administrator password or the user password to start the computer.

Change or remove administrator password

Only the administrator can change or remove the administrator password.

- Step 1. Open the UEFI/BIOS setup utility using the administrator password.
- Step 2. Select Security → Set Administrator Password and press Enter.
- Step 3. Enter the current password.
- Step 4. In the Enter New Password text box, enter the new password.
- Step 5. In the **Confirm New Password** text box, enter the new password again.

Note: If you want to remove the password, press Enter in both text boxes without entering any character.

Step 6. Select Exit \rightarrow Exit Saving Changes.

If you remove the administrator password, the user password is also removed.

Set user password

You must set the administrator password before you can set the user password.

The administrator of the setup utility might need to set a user password for use by others.

- Step 1. Open the UEFI/BIOS setup utility using the administrator password.
- Step 2. Select Security → Set User Password and press Enter.
- Step 3. Enter a password string that contains only letters and numbers and then press Enter. The user password must be different from the administrator password.
- Step 4. Enter the password again and press Enter.
- Step 5. Select Exit → Exit Saving Changes.

Enable power-on password

If the administrator password has been set, you can enable the power-on password to enforce greater security.

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select **Security** → **Power on Password** and press Enter.

Note: The administrator password must be set in advance.

- Step 3. Change the setting to **Enabled**.
- Step 4. Select **Exit → Exit Saving Changes**.

If the power-on password is enabled, a prompt appears on the screen every time you turn on the computer. You must enter the administrator or user password to start the computer.

Set hard disk password

You can set a hard disk password in the setup utility to prevent unauthorized access to your data.

Attention: Be extremely careful when setting a hard disk password. If you forget the hard disk password, a Lenovo authorized service personnel cannot reset your password or recover data from the hard disk. You must take your computer to a Lenovo authorized service personnel to have the hard disk drive replaced. Proof of purchase is required and a fee will be charged for parts and service.

- Step 1. Open the UEFI/BIOS setup utility using the administrator password.
- Step 2. Select Security → Set Hard Disk Password and press Enter.

Note: If you start the setup utility using the user password, you cannot set the hard disk password.

Step 3. Follow on-screen instructions to set both master and user hard disk passwords.

Note: The master and user hard disk passwords must be set at the same time.

Step 4. Select $\mathbf{Exit} \rightarrow \mathbf{Exit}$ Saving Changes.

If the hard disk password is set, you must provide the correct password to start the operating system.

Change or remove hard disk password

- Step 1. Open the UEFI/BIOS setup utility.
- Step 2. Select **Security**.
- Step 3. Change or remove the hard disk password.

To change or remove the master password, select Change Master Password and press Enter.

Note: If you remove the master hard disk password, the user hard disk password is also removed.

To change the user hard disk password, select **Change User Password** and press Enter.

Note: The user hard disk password cannot be removed separately.

Step 4. Select **Exit** \rightarrow **Exit Saving Changes**.

Chapter 4. Help and support

Frequently asked questions

How do I partition my storage drive

Refer to https://support.lenovo.com/solutions/ht503851.

What should I do if my computer stops responding

Press and hold the power button until the computer turns off. Then restart the computer.

What should I do if I spill liquid on the computer

1. Carefully unplug the ac power adapter and turn off the computer immediately. The more quickly you stop the current from passing through the computer the more likely you will reduce damage from short circuits.

Attention: Although you might lose some data or work by turning off the computer immediately, leaving the computer on might make your computer unusable.

2. Wait until you are certain that all the liquid is dry before turning on your computer.

CAUTION:

Do not try to drain out the liquid by turning over the computer. If your computer has keyboard drainage holes on the bottom, the liquid will be drained out through the holes.

Where can I get the latest device drivers and UEFI/BIOS

- Lenovo Vantage or Lenovo PC Manager
- Lenovo Support Web site at https://support.lenovo.com.

Why does my computer start automatically when I open the lid

Your computer may have Flip to Start enabled. Many Lenovo notebook computers include a sensor that can detect the angle at which the lid is opened. When you open the lid, the sensor can detect this behavior. If Flip to Start is enabled, the computer will respond by starting up automatically.

If you don't like this feature, you can disable it. Flip to Start can be enabled and disabled in:

- Lenovo Vantage or Lenovo PC Manager
- Firmware Setup Utility

Self-help resources

Use the following self-help resources to learn more about the computer and troubleshoot problems.

Resources	How to access?
Troubleshooting and frequently asked questions	<u>https://www.lenovo.com/tips</u>
······	<u>https://forums.lenovo.com</u>
Accessibility information	https://www.lenovo.com/accessibility
	Use Lenovo recovery options.
	1. Go to <u>https://support.lenovo.com/</u> <u>HowToCreateLenovoRecovery</u> .
	2. Follow the on-screen instructions.
	Use Windows recovery options.
Reset or restore Windows	1. Go to https://pcsupport.lenovo.com.
	Detect your computer or manually select your computer model.
	 Click Troubleshoot & Diagnose → Custom Troubleshooting → Operating System Diagnostics and then follow the on-screen instructions.
Use Lenovo Vantage or Lenovo PC Manager to:	
• Download and install the latest drivers and firmware.	
Configure hardware settings.	Use Windows Search.
Diagnose computer hardware problems.	
Check the computer warranty status.	
Product documentation:	
<u>Generic Safety and Compliance Notices</u>	1. Go to https://support.lenovo.com.
Safety and Warranty Guide	2. Detect your computer or select your computer model
Setup Guide	3 Select Guides & Manuals and filter out the
This User Guide	documentation you want.
Regulatory Notice	
Lenovo Support Web site with the latest support information on the following:	
Drivers and software	
Diagnostic solutions	Visit <u>https://support.lenovo.com</u> .
Product and service warranty	
Product and parts details	
Knowledge base and frequently asked questions	
	Use Get Help or Tips.
Windows help information	 Use Windows Search or the Cortana[®] personal assistant.
	Microsoft Support Web site: <u>https://</u> <u>support.microsoft.com</u>

What is a CRU?

Customer replaceable units (CRUs) are parts that can be replaced by the customer. A Lenovo computer may contain the following types of CRUs:

Self-service CRU	Parts that can be replaced easily by customers themselves or by trained service technicians at an additional cost.
Optional-service CRU	Parts that can be replaced by customers with a greater skill level. Trained service technicians can also provide service to replace the parts under the type of warranty designated for the customer's machine.

If you intend to install a CRU, Lenovo will ship the CRU to you. You might be required to return the defective part that is replaced by the CRU. When a return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. For full details, see the *Lenovo Limited Warranty* at https://www.lenovo.com/warranty/llw_02.

CRUs for your product model

The table below lists the CRUs and CRU types that are defined for your product model.

Part	Self-service CRU	Optional-service CRU
Power cord	Х	
ac power adapter	Х	
Lenovo Digital Pen*	Х	

* for selected models

Notes:

• CRU replacement instruction is provided in one or more of the following publications and is available from Lenovo at any time upon your request.

the product User Guide

the printed publications that come with the product

• Replacement of any parts not listed above, including the built-in rechargeable battery, should be done by a qualified repair technician or by ensuring that you carefully follow all instructions provided by Lenovo. You can also find Lenovo-authorized repair facilities by going to https://support.lenovo.com/partnerlocator for more information.

Call Lenovo

If you have tried to correct the problem yourself and still need help, you can call Lenovo Customer Support Center.

Before you contact Lenovo

Record product information and problem details before you contact Lenovo.

Product information	Problem symptoms and details	
Product name	What is the problem? Is it continuous or intermittent?	
Machine type and serial number	Any error message or error code?	
	• What operating system are you using? Which version?	
	 Which software applications were running at the time of the problem? 	
	Can the problem be reproduced? If so, how?	

Note: The product name and serial number can usually be found on the bottom of the computer, either printed on a label or etched on the cover.

Lenovo Customer Support Center

During the warranty period, you can call Lenovo Customer Support Center for help.

Telephone numbers

For a list of the Lenovo Support phone numbers for your country or region, go to <u>https://</u>pcsupport.lenovo.com/supportphonelist.

Note: Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

Services available during the warranty period

- Problem determination Trained personnel are available to assist you with determining if you have a hardware problem and deciding what action is necessary to fix the problem.
- Lenovo hardware repair If the problem is determined to be caused by Lenovo hardware under warranty, trained service personnel are available to provide the applicable level of service.
- Engineering change management Occasionally, there might be changes that are required after a product has been sold. Lenovo or your reseller, if authorized by Lenovo, will make selected Engineering Changes (ECs) that apply to your hardware available.

Services not covered

- Replacement or use of parts not manufactured for or by Lenovo or non-warranted parts
- Identification of software problem sources
- Configuration of UEFI/BIOS as part of an installation or upgrade
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of programs

For the terms and conditions of the Lenovo Limited Warranty that apply to your Lenovo hardware product, see "Warranty information" in the *Safety and Warranty Guide* that comes with your computer.

Purchase additional services

During and after the warranty period, you can purchase additional services from Lenovo at https://pcsupport.lenovo.com/warrantyupgrade.

Service availability and service name might vary by country or region.

Chapter 5. PC and accessibility

PCs are powerful general-purpose computing devices that many individuals rely on for accessing information, connecting with friends, pursuing education, conducting research, and completing work tasks. This reliance extends to individuals with vision, hearing, cognitive, or mobility impairments, as well as to those whose abilities may decline due to illness or aging.

This chapter explores the accessibility features available on your Lenovo PC, including both hardware components and those offered by the pre-installed operating system. By gaining a comprehensive understanding of the available accessibility features and how to activate and configure them, you can enhance your PC's usability for individuals with disabilities.

Accessibility features of the PC hardware

Lenovo PCs are designed with accessibility in mind. Throughout the design process, special considerations are prioritized for individuals with disabilities and best industry practices are implemented in hardware design.

USB connectors for connecting assistive technology devices

Several types of assistive technology devices are available on the market that can be connected to a PC to enhance its accessibility. For example, a refreshable braille display is an assistive technology device that enables individuals who are both deaf and blind to use a PC. When connected to a PC, a refreshable braille display can work in conjunction with a compatible screen reader to provide tactile output in braille characters. Blind individuals who have been trained to read braille can run their fingers over the display to comprehend the information presented on the PC.

Many assistive technology devices utilize USB technology for connectivity. Most Lenovo PCs are equipped with at least one USB connector that adheres to the relevant USB specifications and is backward compatible. A Lenovo PC may feature a USB Standard-A connector, a USB Type-C connector, or both. If the plug type of the assistive technology device does not match the USB connector on your PC, you can easily purchase and use a USB adapter to resolve the issue.

Keyboard accessibility

The keyboard serves as the primary input device for many PC users. Lenovo keyboards, whether integrated or supplied separately with the PC, are designed and manufactured with accessibility in mind. This section highlights the accessibility features of Lenovo keyboards that benefit all users, including those with disabilities.

keyboard layout

The alphabetic keys on a Lenovo keyboard are arranged in a QWERTY layout, which is standard for input devices featuring alphabetic keys. The F and J keys have bumps that make them tactilely distinguishable from other keys. This feature serves as an orientation aid for skilled typists, allowing them to rest their index fingers without looking at the keys. Some Lenovo keyboards include a separate numeric keypad. The numeric keys are organized in four rows and three columns, arranging in ascending order from left to right and bottom to top. Additionally, the 5 key features a bump to make it tactilely distinguishable.

Standard modifier keys

Lenovo keyboards are equipped with standard modifier keys for PCs, including:

the alt key

the ctrl key the shift key the Windows logo key

These keys are extensively used as the modifier key for shortcuts by the operating system and other applications.

The tab key

The tab key is located in the leftmost column of the keyboard. For operating systems, applications, and web documents that are designed with accessibility in mind, users can press the tab key and alt + tab (in reverse order) to cycle through the interactive elements.

Hotkeys

Many Lenovo keyboards feature hotkeys in the top row, offering convenient access to frequently used settings.

The fn key and the fnlock

The fn key is a Lenovo-defined modifier key. It can be used with the top-row dual-function keys to switch their functionalities. It can also be used with several other keys to access Lenovo defined settings.

The fnlock is a switch that can be turned on and off by pressing fn + esc. Instead of holding down the fn key to switch the functionality of dual-functionkeys, you can turn on fnlock. This feature allows users to access both hotkey and function key functionalities without the need to press two keys simultaneously.

Keyboard backlight

Many Lenovo keyboards are equipped with backlights to help you use the keyboard in dark lighting conditions. The backlights can be controlled by pressing fn + Space.

Biometric devices

Some Lenovo PCs are equipped with biometric devices that facilitate easy and secure identity authentication. If your PC includes an IR LED and an IR camera, you can enable facial recognition in Windows 11. Additionally, you can use your fingerprint for authentication on PCs with a fingerprint reader. Biometric identity authentication can be particularly beneficial for users who find it difficult typing passwords.

Note: When biometric devices are used for device authentication, they are not the only available method for this purpose. If biometric authentication fails, you can use a password or PIN to sign in to Windows.

Accessibility features of Windows 11

An operating system is a crucial piece of software installed on a PC. It plays a vital role in the PC's basic functionality by providing a user interface, various tools for system management, and a foundation upon which additional specialized applications can be installed.

Microsoft's Windows 11 is a modern operating system that comes preinstalled on many Lenovo PCs. It offers a rich set of accessibility features designed for individuals with diverse disabilities. This section outlines the accessibility features available in Windows 11, explains how to activate them, and discusses the benefits they provide.

Notes: The following accessibility features of Windows have been tested and confirmed to deliver their essential functionalities on Lenovo PCs that come pre-installed with Windows 11.

Narrator

• Magnifier

Configuring accessibility features in the Settings app

Windows 11 provides a centralized location within the Settings app for activating and configuring all accessibility features. You can access this section by selecting **Start** \rightarrow **Settings** \rightarrow **Accessibility**. Additionally, the keyboard shortcut Windows logo key + U provides quick access to this interface.

Narrator

Narrator is Windows 11's built-in screen-reading application. It can read screen content aloud to users and also accept input from the keyboard, enabling individuals with visual impairments to navigate effectively within Windows 11, use applications, and browse the web.

Start and stop Narrator

You can start and stop Narrator by selecting the toggle button for Narrator in the centralized Accessibility section of the Settings app. Additionally, the keyboard shortcut Windows logo key + ctrl + enter provides quick access to both the start and stop functions.

Customize Narrator

Narrator offers a variety of controls that allow you to customize it to suit your preferences. For example, you can install additional text-to-speech voices and select your preferred voice for Narrator. You also have the option to adjust the verbosity level to choose the type of content to be read. All Narrator settings are conveniently located in the centralized Accessibility section of the Settings app. Additionally, the keyboard shortcut Windows logo key + ctrl + N offers quick access to these settings.

Adjusting text sizes, applying a high-contrast theme, and using Magnifier

For individuals who find it difficult to see text clearly on the screen, Windows offers the options of adjusting text sizes, applying a high-contrast theme, and using Magnifier.

Adjust text sizes

If you find the text on the screen is too small to read, you can scale up the size of text displayed by Windows and other applications.

- Step 1. Select Start → Settings → Accessibility → Text size.
- Step 2. Use the slider and the preview pane to select a size that fits your need and then select **Apply**.

Apply a high-contrast theme

For individuals with low vision, Windows 11 offers contrast themes that enhance text readability by using a background color that sharply contrasts with the text.

Step 1. Select Start → Settings → Accessibility → Contrast themes.

Step 2. In the dropdown list for **Contrast themes**, select one option and then select **Apply**.

To exit a contrast theme, select **None** from the dropdown list. The keyboard shortcut for turning on and off contrast theme is left alt + left shift + prt sc.

Enable Magnifier

You can enable Windows 11 Magnifier to enlarge specific areas or the entire screen, making text and images easier to see.

Step 1. Select Start → Settings → Accessibility → Magnifier.

Step 2. Select the toggle to enable or disable Magnifier.

The keyboard shortcuts for enabling and disabling Magnifier are Windows logo key + Plus sign (+) and Windows logo key + esc, respectively. When Magnifier is enabled, you can use Windows logo key + plus sign (+) and minus sign (-) to zoom in and zoom out.

Sticky Keys

Microsoft Windows offers numerous keyboard shortcuts that require users to hold down a modifier key (such as shift, ctrl, alt, or the Windows logo key) before pressing one or more additional keys. While these shortcuts provide significant convenience for many users, they can pose accessibility challenges for individuals who have difficulty holding down multiple keys at the same time.

Sticky Keys is an accessibility feature in Windows that, when enabled, allows users to press keys in sequence to activate shortcut functions. For example, instead of holding down the ctrl key and the C key simultaneously, users can press each key individually to copy text to the clipboard.

To enable Sticky Keys, press the shift key five times in quick succession. When the confirmation dialog box appears, select **Yes** to disable Sticky Keys, press the shift key five times again and choose **No** when prompted.

Accessible user documentation

Documentation containing instructions for the use of the product, including its accessibility features, is available in accessible formats (such as HTML and PDF) on the Lenovo Support Website. When creating documentation, a series of industry standards and best practices are followed to ensure that the content is useful to as broad an audience as possible. Additionally, automated testing tools are employed to identify issues that may hinder the accessibility of information. These issues are addressed to the extent permitted by commonly available technologies.

Accessibility features of user documentation

By adhering to industry standards and best practices, Lenovo documentation offers numerous features that facilitate the perception and understanding of the content. Additionally, several of these features are specifically designed to ensure that users of assistive technology devices can access information comparable to that available to those who do not rely on such devices.

Perceivable content

Text content is presented using popular and easy-to-read fonts. Text colors are in high contrast with the background. Non-text elements, such as graphics and videos that convey important information, are accompanied by alternative text descriptions. Users with visual impairments can utilize screen readers to access information comparable to that available to sighted users.

Understandable content

The documentation is presented visually in a well-structured and simple layout. It also includes hidden tags or other markup information that store the content's structure, which can be utilized programmatically by assistive technologies to convey this structure to users.

Operable content

Documentation includes industry-standard tags for sectioning and interactive elements, such as titles, headings, various structural components, links, buttons, and input fields. Screen reader users can utilize standard modifier keys on the keyboard to effectively navigate and interact with the documentation.

Testing documentation accessibility

Before being officially released, Lenovo documentation undergoes testing with automated tools to evaluate its accessibility. HTML documents are assessed for compliance with the success criteria outlined in the *Web Content Accessibility Guidelines* (WCAG), a widely accepted set of standards designed to enhance web document accessibility. PDF documents are evaluated for accessibility using the accessibility checker in Adobe Acrobat for the same purpose. Automated testing tools help identify elements within a document that may present challenges when rendered by screen readers and other assistive technology devices. Accessibility issues identified by these automated tools are subsequently analyzed manually and corrected as needed.

Appendix A. Function descriptions for Lenovo hotkeys

Hotkey functions are denoted by the icons printed on the keys. The following table describes the functions of all Lenovo hotkeys. The keyboard of your Lenovo computer should only support a subset of the listed hotkeys.

Hotkey icon	Function description
X	Mutes/Unmutes sound.
4+	Increases volume.
₫-	Decreases volume.
×	Enables/Disables the microphone.
☆ +	Increases screen brightness.
☆-	Decreases screen brightness.
	Selects and sets up display devices.
<i></i> ≁	Enables/Disables airplane mode. (Windows operating systems)
ক্র	Displays the Lenovo Smart Key quick launch panel.
	Enables/Disables the touchpad.
000	Displays all open apps as thumbnails. (Windows operating systems)
≣	Opens the Calculator app. (Windows operating systems)
<i>∕</i> ≩	Opens the Snipping tool. (Windows operating systems)
¢	Opens the Settings app. (Windows operating systems)
8	Locks the screen. (Windows operating systems)
	Opens the clipboard history. (Windows operating systems)
6	Puts the computer to sleep.
Ξ	Opens the context menu of the current active app.
(hé	Opens an associated voice app, voice service, or Microsoft Cortana.
ド	Adjusts the keyboard backlight.
<u>*</u> *	Increases the brightness of the keyboard backlight.
些-	Decreases the brightness of the keyboard backlight.
S	Answers an incoming Microsoft Teams call.
~	Rejects an incoming Microsoft Teams call.
0	Accesses Lenovo Support resources.
►/II	Starts/Pauses audio or video playback.
	Stops audio or video playback.

Table 10. Hotkey icons and denoted functions

Table 10. Hotkey icons and denoted functions (continued)

Hotkey icon	Function description
M	Plays the previous audio or video in the playlist.
	Plays the next audio or video in the playlist.
0	Switches the computer's active operation mode.
1	Blurs the background for videoconferencing.
Ľ¢	Switches the computer's active audio mode.
*	Turns on/off night light mode. (Windows operating systems)

Note: Hotkey functions may change if the associated app or the Windows operating system is updated.

Appendix B. Notices and trademarks

Notices

Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area. Any reference to a Lenovo product, program, or service is not intended to state or imply that only that Lenovo product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any Lenovo intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any other product, program, or service.

Lenovo may have patents or pending patent programs covering subject matter described in this document. The furnishing of this document does not give you any license to these patents. You can send license inquiries, in writing, to:

Lenovo (United States), Inc. 8001 Development Drive Morrisville, NC 27560 U.S.A. Attention: Lenovo Director of Licensing

LENOVO PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

Changes are made periodically to the information herein; these changes will be incorporated in new editions of the publication. To provide better service, Lenovo reserves the right to improve and/or modify the products and software programs described in the manuals included with your computer, and the content of the manual, at any time without additional notice.

The software interface and function and hardware configuration described in the manuals included with your computer might not match exactly the actual configuration of the computer that you purchase. For the configuration of the product, refer to the related contract (if any) or product packing list, or consult the distributor for the product sales. Lenovo may use or distribute any of the information you supply in any way it believes appropriate without incurring any obligation to you.

The products described in this document are not intended for use in implantation or other life support applications where malfunction may result in injury or death to persons. The information contained in this document does not affect or change Lenovo product specifications or warranties. Nothing in this document shall operate as an express or implied license or indemnity under the intellectual property rights of Lenovo or third parties. All information contained in this document was obtained in specific environments and is presented as an illustration. The result obtained in other operating environments may vary.

Lenovo may use or distribute any of the information you supply in any way it believes appropriate without incurring any obligation to you.

Any references in this publication to non-Lenovo Web sites are provided for convenience only and do not in any manner serve as an endorsement of those Web sites. The materials at those Web sites are not part of the materials for this Lenovo product, and use of those Web sites is at your own risk.

Any performance data contained herein was determined in a controlled environment. Therefore, the result obtained in other operating environments may vary significantly. Some measurements may have been made on development-level systems and there is no guarantee that these measurements will be the same on generally available systems. Furthermore, some measurements may have been estimated through extrapolation. Actual results may vary. Users of this document should verify the applicable data for their specific environment.

This document is copyrighted by Lenovo and is not covered by any open source license, including any Linux agreement(s) which may accompany software included with this product. Lenovo may update this document at any time without notice.

For the latest information or any questions or comments, contact or visit the Lenovo Web site:

https://support.lenovo.com.

Trademarks

Lenovo, the Lenovo logo, and Yoga are trademarks of Lenovo. Thunderbolt is a trademark of Intel Corporation or its subsidiaries in the U.S. and/ or other countries. Microsoft, Windows, Windows Hello, and Cortana are trademarks of the Microsoft group of companies. DisplayPort is a trademark of the Video Electronics Standards Association. The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries. Wi-Fi is a registered trademarks of Wi-Fi Alliance. USB Type-C and USB4 are registered trademarks of USB Implementers Forum. All other trademarks are the property of their respective owners.